

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Louis DeFeo,)	
)	
Complainant,)	
)	
v.)	<u>File No. WC-2021-0075</u>
)	
Missouri-American Water Company,)	
)	
Respondent.)	

ORDER SETTING PROCEDURAL CONFERENCE

Issue Date: August 19, 2021

Effective Date: August 19, 2021

On September 18, 2020, Louis Defeo (“Complainant”) filed a complaint with the Missouri Public Service Commission (Commission) against Missouri-American Water Company (“MAWC”). MAWC has filed an Answer to the Complaint, and the Staff of the Missouri Public Service Commission (“Staff”) has filed a Staff Report. The Commission will schedule a procedural conference. Because of the ongoing COVID19 pandemic, the hearing will be conducted virtually by WebEx only.

THE COMMISSION ORDERS THAT:

1. A procedural conference is scheduled for September 2, 2021, at 10:00 a.m., by WebEx.

2. All Parties shall appear. The hearing shall be conducted by WebEx only.

The parties shall provide their email addresses to Jackie Keely at Jackie.Keely@psc.mo.gov no later than August 31, 2021, so that the Commission may send WebEx participation information to the parties.

3. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff". The signature is written in a cursive, flowing style.

Morris L. Woodruff
Secretary

Paul T. Graham, Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 19th day of August, 2021.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 19th day of August, 2021.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

August 19, 2021

File/Case No. WC-2021-0075

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.