BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Charles Harter.

Complainant,

٧.

File No. WC-2023-0106

Missouri-American Water Company,

Respondent.

ORDER DIRECTING THE PARTIES TO FILE A PROPOSED PROCEDURAL SCHEDULE

Issue Date: November 4, 2022 Effective Date: November 4, 2022 On September 16, 2022, Charles Harter filed a complaint against Missouri-American Water Company (MAWC). On October 19, 2022, MAWC filed its answer to the complaint. On October 31, 2022, Staff submitted its report regarding its investigation of the complaint.

It is now appropriate to proceed with Complainant's case. Therefore, the Commission will order the parties to consult with one another and submit a proposed procedural schedule.

THE COMMISSION ORDERS THAT:

1. Staff shall file a joint proposed procedural schedule no later than November 21, 2022.

2. This order shall be effective when issued.



BY THE COMMISSION

Morris L. Woodruff Secretary

Kenneth J. Seyer, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri, on this 4th day of November, 2022.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 4th day of November, 2022.



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Morris L. Woodruff Secretary

MISSOURI PUBLIC SERVICE COMMISSION

November 4, 2022

File/Case No. WC-2023-0106

Missouri Public Service Commission Staff Counsel Department 200 Madison Street, Suite 800 P.O. Box 360 Jefferson City, MO 65102 staffcounselservice@psc.mo.gov

Office of the Public Counsel Marc Poston 200 Madison Street, Suite 650 P.O. Box 2230 Jefferson City, MO 65102 opcservice@opc.mo.gov

Charles A. Harter

Charles A Harter 827 S. Sappington St. Louis, MO 63126 harleycharter@sbcglobal.net

Missouri Public Service

Commission Don Cosper 200 Madison Street, Suite 800 P.O. Box 360 Jefferson City, MO 65102 Don.Cosper@psc.mo.gov

Missouri-American Water Company Timothy W Luft 727 Craig Road St. Louis, MO 63141 Timothy.Luft@amwater.com

Missouri-American Water Company Rachel Niemeier 737 Craig Rd. St. Louis, MO 63141 rachel.niemeier@amwater.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

orris Z Woodu

Morris L. Woodruff Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.