# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Michele A. Goad, Complainant,	)	
V.	)	File No. WC-2023-0142
Missouri-American Water Company,	)	
Respondent	)	

## ORDER DIRECTING THE PARTIES TO FILE A PROPOSED PROCEDURAL SCHEDULE

Issue Date: April 28, 2023 Effective Date: April 28, 2023

On October 25, 2022, Michele Goad filed a formal complaint with the Commission against Missouri-American Water Company (MAWC). On November 28, 2022, MAWC filed its answer to the complaint. On February 21, 2023, Staff submitted its report regarding its investigation of the complaint. MAWC filed a response to Staff's report on April 24, 2023.

It is now appropriate to proceed with Complainant's case. Therefore, the Commission will order the parties to consult with one another and submit a proposed procedural schedule.

#### THE COMMISSION ORDERS THAT:

- 1. Staff shall file a joint proposed procedural schedule no later than May 19, 2023.
- 2. This order shall be effective when issued.

#### BY THE COMMISSION



Nancy Dippell Secretary

Kenneth J. Seyer, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri, on this 28<sup>th</sup> day of April, 2023.

#### STATE OF MISSOURI

#### OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 28<sup>th</sup> day of April, 2023.

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Nancy Dippell Secretary

## MISSOURI PUBLIC SERVICE COMMISSION April 28, 2023

#### File/Case No. WC-2023-0142

## Missouri Public Service Commission

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#### Office of the Public Counsel

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#### Michele A. Goad

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### Missouri Public Service Commission

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## Missouri-American Water Company

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### Missouri-American Water Company

Rachel Niemeier 727 Craig Rd. St. Louis, MO 63141 rachel.niemeier@amwater.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Nancy Dippell Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.