

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service
Commission held at its office in
Jefferson City on the 24th day of
October, 2012.

An Investigation into the Operations,
Management, and Financial Capability of
Terre Du Lac Utilities, Corp.

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File No. WW-2013-0196

**ORDER OPENING AN INVESTIGATION INTO THE OPERATIONS, MANAGEMENT, AND
FINANCIAL CAPABILITIES OF TERRE DU LAC UTILITIES CORPORATION**

Issue Date: October 24, 2012

Effective Date: October 24, 2012

On October 19, 2012, the Commission's Staff filed a motion asking the Commission to open an investigation into the operations, management, and financial capabilities of Terre Du Lac Utilities Corporation. Terre Du Lac is a certificated water and sewer provider serving approximately 1,261 residential customers in St. Francois and Washington Counties. Staff indicates Terre Du Lac has had problems complying with environmental requirements of the Missouri Department of Natural Resources. As a result, Staff is concerned about the financial and operational stability of the company.

Staff wishes to investigate Terre Du Lac's situation in more detail, but does not have enough information to support a formal complaint against the company at this time. Staff believes the creation of an investigative case will make it easier for Staff to review the company's books and records to determine whether the company is providing safe and adequate service, whether the health and safety of residents is protected, and whether the company's earnings are appropriate.

Section 393.140.2, RSMo 2000, gives the Commission authority to investigate the quality of water supplied and sewer service furnished by a regulated water or sewer utility.

The Commission does not need to open a formal case to allow Staff to conduct such an investigation, but the creation of an investigative case will assist Staff in working with the company and other interested entities to ensure the company's compliance with all statutes and regulations in the provision of safe and adequate service to its customers.

This is only an investigative case and is not a contested case. The Commission will not take any action against Terre Du Lac within the confines of this case. If the investigation reveals that any such action may be appropriate, Staff shall file a formal complaint within a new case file to institute contested case procedures.

THE COMMISSION ORDERS THAT:

1. The Commission's Staff shall undertake an investigation into the operations, management, and financial capabilities of Terre Du Lac Utilities Corporation.
2. The Commission's data center shall provide a copy of this order to Terre Du Lac Utilities Corporation, to the Office of the Public Counsel, to the Missouri Attorney General, and to the Missouri Department of Natural Resources.
3. This order shall become effective upon issuance.

BY THE COMMISSION



Steve C. Reed
Secretary

(S E A L)

Gunn, Chm., Jarrett, Kenney, and
Stoll, CC., concur.

Woodruff, Chief Regulatory Law Judge