

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Cyndi Nealon,	)	
	)	
Complainant,	)	
v.	)	<b><u>File No.: WC-2023-0273</u></b>
	)	
Missouri-American Water Company,	)	
	)	
Respondent.	)	

**STAFF’S STATUS REPORT**

Comes now the Staff of the Missouri Public Service Commission (Staff), and makes the following status report. On February 28, 2023,<sup>1</sup> Cyndi Nealon filed a complaint with the Commission against MAWC. On March 3, the Commission issued its Order Giving Notice of Contested Case and Directing Answer to Complaint. Missouri-American Water Company (“MAWC”) filed a request for mediation on April 3. After further Commission orders and party filings concerning mediation, MAWC filed its Answer to the Complaint on April 19. On April 27, the Commission issued its order directing Staff to file either a report and recommendation or a status update no later than May 27.

Staff reports that it has completed most of its investigation but because of the press of business will need another ten days to prepare a final report and recommendation for the Commission.

**WHEREFORE**, Staff respectfully tenders this status report and asks the Commission to order Staff to file its report and recommendation no later than June 5, 2023.

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<sup>1</sup> All date references will be to 2023 unless otherwise stated.

**Respectfully Submitted,**

/s/ Paul T. Graham #30416

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Missouri Public Service Commission

**CERTIFICATE OF SERVICE**

The undersigned by his signature below certifies that the foregoing pleading was served upon all counsel of record on this May 26, 2023, by electronic filing in EFIS, electronic mail, hand-delivery, or U.S. postage prepaid.

/s/ Paul T. Graham