

MEMORANDUM

TO: Official Case File
Case No. TA-88-218

FROM: John Van Eschen *JVE*
Communications Department

SUBJECT: Staff's Recommendation for Proposed Tariff Sheets
Dial U.S. and Dial U.S.A.

DATE: May 26, 1989

REVIEWED BY: *Gordon Persinger by BW* *Manuel Pung* 5/30/89
Director of Utilities/Date General Counsel/Date
5-26-89

The Commission's Report and Order for Case No. TA-88-218, issued on April 17, 1989, authorized Dial U.S. and Dial U.S.A. to file tariffs proposing to provide operator services within the State of Missouri. Dial U.S. and Dial U.S.A. filed proposed operator service tariffs on April 25, 1989. Both filings had a requested fifteen (15) day effective date of May 9, 1989 which was later extended to the full thirty (30) days, or to May 25, 1989. At the Commission Staff's (Staff's) request, revisions were made to the two filings and the proposed tariffs were subsequently extended to June 2, 1989.

In Staff's opinion, the two attached filings reflect rates, rules and regulations applicable to both end users and traffic aggregators as outlined in the Commission's Report and Order. In addition, the same rate structure would be applied for operator assisted calls from both end users and traffic aggregators.

Staff also believes that Dial U.S. and Dial U.S.A. will be able to adequately handle emergency-type calls. The majority of any emergency-type calls should be handled by the local exchange company (LEC) operator since all "0-" calls would be directed to the LEC operator rather than the Dial companies' operators. The only manner in which emergency calls should be received by Dial U.S. or Dial U.S.A. is on a "00-" basis (such as an impatient caller dialing "0" twice). However, company officials state that they have on-screen records that would identify the nearest local emergency provider so that their operators could directly connect the caller to the appropriate emergency agency.

The Staff of the Communications Department recommends approval of the proposed operator service filings of both Dial U.S. and Dial U.S.A..

cc Gordon Persinger
Dale Johansen
Brent Stewart
Beth O'Donnell
Dial U.S./Dial U.S.A.
Office of the Public Counsel

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