

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Application of 800 Response)	
Information Services LLC for a Certificate of Service)	
Authority to Provide intrastate Interexchange)	<u>File No. XA-2011-0192</u>
Telecommunication Services Within the State of)	Tariff File No. YX-2011-0335
Missouri and for Competitive Classification)	

**ORDER APPROVING INTEREXCHANGE CERTIFICATE OF SERVICE
AUTHORITY AND ORDER APPROVING TARIFF**

Issue Date: February 8, 2011

Effective Date: March 1, 2011

This order grants 800 Response Information Services LLC (the company) a certificate of service authority to provide interexchange telecommunications services and approves the company's proposed tariff.

800 Response Information Services LLC (the company) applied to the Public Service Commission on December 29, 2010, for a certificate of service authority to provide intrastate interexchange telecommunications services in Missouri under Section 392.440, RSMo 2000. The company asked the Commission to classify it as a competitive company and waive certain statutes and rules as authorized by Sections 392.361 and 392.420, RSMo Cum. Supp. 2009 the company is a Vermont corporation with its principal office located at 200 Church Street, Burlington, Vermont 05401.

The Commission issued a Notice of the Applications and set an intervention deadline for January 4, 2011, directing parties wishing to intervene to file their requests by January 21, 2011. No requests for intervention were filed.

The company filed a proposed tariff in conjunction with its application and filed substitute sheets on January 27, 2011. The effective date of the tariff is March 1, 2011.

The company's tariff describes the rates, rules, and regulations it intends to use, identifies the company as a competitive company, and lists the waivers requested. The company intends to provide interexchange telecommunications services including resold inbound toll-free "800" services to business customers services.

In its Memorandum filed on January 28, 2011, the Staff of the Commission recommended that the Commission grant the company a certificate of service authority, competitive status, and waiver of the statutes and rules listed its recommendation. Staff recommended that the Commission approve the proposed tariff as amended to become effective on March 1, 2011.

The Commission finds that competition in the intrastate interexchange telecommunications market is in the public interest and the company shall be granted a certificate of service authority. The Commission finds that the services the company proposes to offer are competitive, and the company shall be classified as a competitive company. The Commission approving the tariff with the listed statutes and Commission rules that are listed as being waived is reasonable and not detrimental to the public interest.

The Commission finds that the company's proposed tariff details the services, equipment, pricing it proposes to offer and the requested waivers. The Commission finds that the proposed tariff filed on December 29, 2010, shall be approved as amended to become effective on March 1, 2011.

The Commission reminds the company that failure to comply with its regulatory obligations may result in the assessment of penalties against it. These regulatory obligations include, but are not limited to, the following:

A) The obligation to file an annual report, as established by Section 392.210, RSMo 2000. Failure to comply with this obligation will make the utility liable to a penalty of \$100 per day for each day that the violation continues. 4 CSR 240-3.540 requires telecommunications utilities to file their annual report on or before April 15 of each year.

B) The obligation to pay an annual assessment fee established by the Commission, as required by Section 386.370, RSMo 2000.

C) The obligation to comply with all relevant laws and regulations, as well as orders issued by the Commission. If the company fails to comply, it is subject to penalties for noncompliance ranging from \$100 to \$2,000 per day of noncompliance, pursuant to Section 386.570, RSMo 2000.

D) The obligation to keep the Commission informed of its current address and telephone number.

Furthermore, the company is reminded that, if it is a corporation, non-attorneys may not represent the company before the Commission. Instead, the corporation must be represented by an attorney licensed to practice law in Missouri.

In addition, the company is reminded that Section 392.410.5, RSMo Supp. 2009, renders the company's certificate of service authority null and void one year from the date of this order unless it has exercised its authority under that certificate.

THE COMMISSION ORDERS THAT:

1. 800 Response Information Services LLC is granted a certificate of service authority to provide intrastate interexchange telecommunications services in the state of Missouri, subject to all applicable statutes and Commission rules except as specified in this order.

2. The certification granted herein is conditioned upon the company's compliance with the regulatory obligations in this order.

3. 800 Response Information Services LLC, is classified as a competitive telecommunications company.

4. The tariff filed by 800 Response Information Services LLC on December 29, 2010, under tariff number YX-2011-0335, is approved as amended to become effective on March 1, 2011. The tariff approved is:

MO P.S.C. Tariff No. 1
Original Sheet 1 through Original Sheet 21

5. This order shall become effective on March 1, 2011.

6. This file shall be closed on March 2, 2011.

BY THE COMMISSION



Steven C. Reed
Secretary

(S E A L)

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 8th day of February, 2011.