

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the matter of Missouri-American Water)
Company Application for Certificates of)
Convenience and Necessity Authorizing It)
to Install, Own, Acquire, Construct,) Case No: WA-2018-0222
Operate, Control, Manage and Maintain)
Water and Sewer Systems in and around)
the City of Lawson, Missouri)

NOTICE

COMES NOW Missouri-American Water Company (“MAWC” or the “Company”) and states to the Missouri Public Service Commission (“Commission”) as follows:

1. On July 19, 2018, the Commission issued an Order Approving Transfer of Assets and Granting Certificate of Convenience and Necessity (“Order”) in the referenced case.
2. The authority granted by the Order directed Missouri-American Water Company to file notice in this case once Staff Recommendations o., p., and q. have been completed.
3. Per Staff Recommendation o., the Company has begun including the Lawson customers in its established monthly reporting to the Customer Experience Department (“CDX”) Staff on customer service and billing issues.
4. Per Staff Recommendation p., the Company provided Lawson customers an informational brochure detailing the rights and responsibilities of the utility and its customers regarding its sewer service, consistent with the requirements of Commission Rule 4 CSR 240-13. Copies were provided to Staff on August 30, 2018.

5. Per Staff Recommendation q., the Company provided the CDX Staff a sample of ten (10) billing statements from the first month's billing. The sample bills were provided to Staff on November 7, 2018.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Tim Luft". The signature is written in a cursive, flowing style.

Timothy W. Luft MBE #40506
Corporate Counsel
Missouri-American Water Company
727 Craig Road
St. Louis, MO 63141
(314) 996-2279 telephone
(314) 997-2451 facsimile
timothly.luft@amwater.com
Attorney for Missouri-American Water Company

CERTIFICATE OF SERVICE

I do hereby certify that a true and correct copy of the foregoing document has been sent by electronic mail this 29th day of November, 2018, to:

Missouri Public Service Commission

Office General Counsel
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel

200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opcservice@ded.mo.gov

/s/ Timothy W. Luft