

GR-2001-382  
letter file

Interoffice  
MEMORANDUM

---

To: The Commission

*RECEIVED*

Through: Dan Joyce *By SD*

JAN 11 2001

From: Tim Schwarz *TCS*

*Records  
Public Service Commission*

Subject: Gas Price Information Provided to the Kansas City Star

Date: January 10, 2001

For your information, the attached sheet comparing customer bills at last year's PGA rate, the current PGA rate, and the currently proposed PGA rate for MGE, has been provided to the Kansas City Star.

Staff has consulted with MGE, and MGE had no objection to providing this information to the Commission.

cc: Case No. GR-2001-382 Official Case File

Missouri Gas Energy

Office of the Public Counsel

Brian Kinkade

Toni Messina

WINTER SEASON

Approximate Billing Impact Of 888 Ccf per Winter Season

Missouri Gas Energy

Residential Heating Customer

	Prior Winter Season (Months)	Ccf Usage	Total Fuel Bill (\$)
*	November 1999	97	60.15
*	December	179	103.35
*	January 2000	236	133.37
+	February	217	108.58
+	March	159	81.98
	5 Month Winter Season Total	888.0	\$487.43

	Forecasted Winter Season (Months)	Ccf Usage	Total Fuel Bill (\$)
>	November 2000	97	85.69
>	December	179	150.48
@	January 2001	236	213.86
#	February	217	245.83
#	March	159	182.55
	5 Month Winter Season Total	888.0	\$878.41

REMARKS

For a typical residential customer using approximately 888 Ccf during the winter season (November - March), natural gas rates will increase by \$390.98 or approximately 80% when comparing the fuel bills for the prior winter season ending March 2000 with the fuel bills for the forecasted winter season ending March 2001.

Notes:

- (1) Total fuel bill does not include gross receipts or local sales taxes.
- (2) Monthly usage priced at the rates in effect during the appropriate time period.
- (3) Tariff Sheet No. 25 : Customer Charge = \$9.05; Energy Charge = \$0.10956 per Ccf for all months
- \* (4) Tariff Sheet No. 24.7: PGA Charge = \$0.41724 per Ccf
- + (5) Tariff Sheet No. 24.7: PGA Charge = \$0.34911 per Ccf
- > (6) Tariff Sheet No. 24.32: PGA Charge = \$0.68056 per Ccf
- @ (6) Tariff Sheet No. 24.32: PGA Charge = \$0.68056 per Ccf Jan. 1 - Jan. 23; PGA Charge = \$0.98161 per Ccf Jan. 24 - Jan. 31
- # (6) Tariff Sheet No. 24.32: PGA Charge = \$0.98161 per Ccf

Missouri Public Service Commission

January 2001

# WINTER SEASON

Approximate Billing Impact Of 888 Ccf per Winter Season

Missouri Gas Energy

Residential Heating Customer

	Prior Winter Season (Months)	Ccf Usage	Total Fuel Bill (\$)
*	November 2000	97	85.69
*	December	179	150.48
*	January 2001	236	195.52
*	February	217	180.51
*	March	159	134.68
	<b>5 Month Winter Season Total</b>	<b>888.0</b>	<b>\$746.88</b>

	Forecasted Winter Season (Months)	Ccf Usage	Total Fuel Bill (\$)
*	November 2000	97	85.69
*	December	179	150.48
>	January 2001	236	213.86
+	February	217	245.83
+	March	159	182.55
	<b>5 Month Winter Season Total</b>	<b>888.0</b>	<b>\$878.41</b>

## REMARKS

For a typical residential customer using approximately 888 Ccf during the winter season (November - March), natural gas rates will increase by \$131.53 or approximately 18% when comparing the fuel bills for the prior winter season ending March 2000 with the fuel bills for the forecasted winter season ending March 2001.

## Notes:

- (1) Total fuel bill does not include gross receipts or local sales taxes.
- (2) Monthly usage priced at the rates in effect during the appropriate time period.
- (3) Tariff Sheet No. 25 : Customer Charge = \$9.05; Energy Charge = \$0.10956 per Ccf for all months
- \* (4) Tariff Sheet No. 24.32: PGA Charge = \$0.68056 per Ccf
- > (5) Tariff Sheet No. 24.32: PGA Charge = \$0.68056 per Ccf Jan. 1 - Jan. 23; PGA Charge = \$0.98161 per Ccf Jan. 24 - Jan. 31
- + (6) Tariff Sheet No. 24.32: PGA Charge = \$0.98161 per Ccf

**Missouri Public Service Commission**

**January 2001**

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JAN 18 2001

Records  
Public Service Commission

Anne McGregor

3800 Genessee

Kansas City, Missouri 64111

(816)561-9629

JAN 18 2001

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Public Service Commission

letter file  
GR-2001-382

FILED<sup>3</sup>

JAN 18 2001

Missouri Public  
Service Commission

January 15, 2001

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

Re: Case # GR2001-382

To Whom It May Concern:

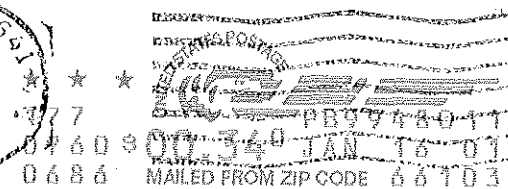
I wish to register my opposition to granting MGE a 44% rate increase. This situation was completely avoidable had MGE taken the opportunity last summer to lock in lower prices through appropriate hedging techniques. It is unreasonable to expect the general population of residential ratepayers to bear this type of rate increase. As a public utility and holder of the exclusive franchise to serve natural gas in this area, they have a duty to make sure prices do not spike as they are about to. Actually, they already have had a 27% rate increase in November, 2000, which far outpaces the inflation rate, the Consumer Price Index and any other indication of economic growth.

MGE chose to shift risk from their stockholders to their ratepayers. I believe that it is the job of the Missouri Public Service Commission to prevent these types of abuses. I implore you to not allow this disastrous rate increase which could cause irreparable damage to many, many ratepayers in MGE's service territory.

Sincerely,



Anne McGregor



Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

3800 Genessee ♦ Suite 200  
Kansas City, Missouri ♦ 64111

65102+0360



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JAN 18 2001

COMMISSION COU  
PUBLIC SERVICE COM

**HARRY WIGGINS**

10th DISTRICT  
KANSAS CITY  
GRANDVIEW AND RAYTOWN

CAPITOL OFFICE: (573) 751-2788  
HOME PHONE: (816) 444-5718  
FAX: (573) 751-2745

**FRED J. DREILING**  
ADMINISTRATIVE ASSISTANT



**MISSOURI SENATE**  
JEFFERSON CITY

January 9, 2001

COMMITTEES:  
CHAIRMAN, WAYS AND MEANS  
CHAIRMAN, JOINT COMMITTEE  
ON FISCAL OVERSIGHT  
CHAIRMAN, JOINT COMMITTEE  
ON LEGISLATIVE RESEARCH  
VICE CHAIRMAN, PUBLIC HEALTH  
AND WELFARE  
VICE CHAIRMAN, APPROPRIATIONS  
ETHICS  
JUDICIARY  
RULES

*GR-2001-382*  
*letter file*

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**JAN 22 2001**

*Records*  
*Public Service Commission*

Honorable Sheila Lumpe, Chairman  
Missouri Public Service Commission  
Truman State Office Building, Room 530  
P. O. Box 360  
Jefferson City, MO 65102

Dear Sheila:

Along with many others, I am gravely concerned about the rising costs of natural gas and heating bills. We continue to receive complaint after complaint from citizens, and organizations who represent them, about the high bills and inabilities of people all over the Kansas City community to meet them. This includes families on fixed and modest income, senior citizens and many others. Apparently there is no end in sight.

I was impressed by the public efforts of Missouri Gas Energy just before Christmas to get every possible person reconnected, whatever their problems. This was positive and progressive. Many people don't have that problem; however, they just have growing fears of meeting their monthly bills, and this fear is not limited to any particular group of citizens or neighborhoods.

On the early morning news today I heard the Governor of California denouncing deregulation as what I think he called a dismal failure. Let Missouri learn from them and take heed.

Because of what I know, and am hearing from people all over as a growing crisis, and as the senior Senator from Western Missouri, I am calling on you and the Missouri Public Service Commission to hold immediate public hearings on the billing and rate crisis. All jurisdiction previously held by the Missouri General Assembly was vested in your Commission by the law of 1912 and you have total and complete jurisdiction to inquire into and investigate these rates. I would request that you proceed immediately. The public as well as elected officials are waiting.

Sincerely,


*Harry Wiggins*  
Harry Wiggins


HW:bl

ROOM 423, STATE CAPITOL, JEFFERSON CITY, MISSOURI 65101

MISSOURI SENATE  
HARRY WIGGINS  
10TH DISTRICT  
ROOM 423, STATE CAPITOL  
JEFFERSON CITY, MISSOURI 65101

STATE OF  
MISSOURI

★  ★  
1581 U.S. POSTAGE PB2211460  
6424 \$00.34<sup>0</sup> JAN 11 01  
6829 MAILED FROM ZIP CODE 65101

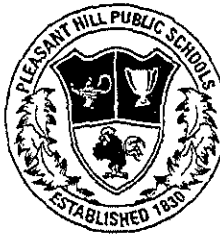
HONORABLE SHEILA LUMPE, CHAIRMAN  
MISSOURI PUBLIC SERVICE COMMISSION  
TRUMAN STATE OFFICE BUILDING, ROOM 530  
P. O. BOX 360  
JEFFERSON CITY, MO 65102  


65102X0360



## PLEASANT HILL PUBLIC

MAGIE ROBERTS, Ph. D.  
Superintendent of Schools



## SCHOOL DISTRICT R-III

MICHAEL SLUSHER, Ph. D.  
Assistant Superintendent of Schools

GR-2001-382  
*letter file*

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JAN 22 2001

*Records  
Public Service Commission*

January 18, 2001

Missouri Public Service Commission  
P.O. Box 36  
Jefferson City, MO 65102

RE: GR2001382

Ladies and Gentlemen:

It is my understanding you will be meeting soon about a 40%+ rate hike for heating yet this winter. As you can probably understand, this is a great hardship for all users of your energy.

It is especially difficult for those on fixed incomes and for entities such as a school district which has set their budget according to planned projections and then hired teachers and staff with all other available money. The staff salaries continue year to year and our incoming money will not cover the rate hikes you propose, even a year in arrears, and pay the needed staff to educate your children.

Please consider what you will be doing to schools and other institutions who serve children, as well as the average family and those on fixed incomes, before you take this step. The soaring energy costs will cripple us.

Sincerely,

*Magie Roberts*

Magie Roberts



**Committees**

Joint Committee on Public  
Employee Retirement -  
Chairman  
Commerce - Vice Chairman  
Labor  
Local Government and Related  
Matters  
Appropriations - General  
Administration  
Joint Committee on Economic  
Development, Policy &  
Planning



**Dennis Bonner**  
State Representative  
District 51

GR-2001-382  
letter file 315

Capitol Building - 409A  
Jefferson City, Missouri 65101-6806  
(573) 751-5701  
Fax (573) 526-7337  
dbonner@services.state.mo.us

947 S. Washington  
Independence, Missouri 64050  
(816) 836-3547  
Fax (816) 833-4623  
dbonner@swbell.net

January 16, 2001

Honorable Sheila Lumpe, Chairman  
Missouri Public Service Commission  
Governor Office Building, 200 Madison Street  
PO Box 360  
Jefferson City, Missouri 65102

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**JAN 22 2001**

*Records  
Public Service Commission*

Dear Chairman Lumpe:

We are writing you this joint letter because we are very concerned about the news reported last week that Missouri Gas Energy, the gas company that serves our legislative districts, has asked the Public Service Commission for a 44% rate increase to go in effect January 24, 2001. This is terrible news. Many of the people we represent simply cannot afford such an increase. Sky-rocketing gas bills have gone too high. Something must be done to protect the people of this state from this situation continuing to careen out of control.

We urge you and your colleagues on the Commission to hold a public hearing on Missouri Gas Energy's request in the Kansas City area before implementing any increase. It is critical that the public be allowed to speak before the rate increase is approved.

We also respectfully request an opportunity to speak to the Commission, either at the public hearing held specifically to address the Missouri Gas Energy increase if you choose to hold one, or before your next meeting here in Jefferson City. This is an urgent and important issue. Your prompt attention to this matter is appreciated, and I request a response before 10AM Thursday, January 18, 2001.

Sincerely,

A handwritten signature of Dennis Bonner in black ink.

Dennis Bonner  
State Representative, District 51

A handwritten signature of Ronnie DePasco in black ink.

Ronnie DePasco  
State Senator, District 11

CC: DB/lb  
RD/lb

GR-2001-382  
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JAN 23 2001

MO. PUBLIC SERVICE COMMISSION

4331 N.E. 52<sup>nd</sup> Terrace  
Kansas City, MO 64119  
January 17, 2001

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JAN 25 2001

Records  
Public Service Commission

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, MO 65102

Dear Sir:

I am writing to you today in reference to case GR2001-382, in which MGE is requesting an increase in prices of 44%. Please do not allow this to happen. After the 27% increase in gas prices in November 2000, paying the price to keep warm became a hardship for many families. I fear that people like my parents and grandmother on fixed incomes will have to make a choice between staying warm and eating or paying for their medication. Please say no to MGE and outrageously high gas bills.

Respectfully,

*Amber L. Granger*  
Amber L. Granger

GR 2001382  
letter file  
**RECEIVED**  
JAN 29 2001

January 25, 2001

MISSOURI PUBLIC SERVICE COMMISSION  
P.O. BOX 360  
JEFFERSON CITY, MO 65102

CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

case GR 2001-382

The enclosed letter was sent to the Missouri Gas Energy Company as a protest against the escalation of gas prices.

The Slater City Council highly disapproves of this Gas Company's action.

A gradual increase in prices over a period of time would not hit the minimum wage earner or the person on Social Security so hard but to raise prices a total of 77% is out of reason.

The inability of the company to anticipate and manage expenditures is not the fault of the public who is paying the bill, but the fault of the company to a great extent.

Please do everything in your power to adjust this cost for several agencies in this area has exhausted their funds on a few people leaving many with no recourse but to borrow money, be cut-off, or do something else beside pay the bill.

Thank you for reading this letter and the one enclosed.

Sincerely,

Andree Petersen  
838 N. Elm  
Slater, MO 65349-1118

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JAN 31 2001  
Records  
Public Service Commission



a great  
place for  
growing!

January 19, 2001

MISSOURI GAS ENERGY  
P.O. 219255  
KANSAS CITY, MO 64141-6255

The proposed 44% increase in natural gas prices to the customer using natural gas is entirely out of line with the economy. These same customers must pay for electricity, water, sewer, trash pick-up, plus rent, clothing and food.

1. Social Security has not increased 44%.
2. Minimum wages have not increased 44%.
3. Retirement benefits have not increased 44%.
4. Many people/ families are moving into one house to keep warm.
5. As one lady said, "We will pay our gas bill so we'll be warm when we starve to death."
6. Your company will not benefit in many cases for several families are moving together and heating one room or one house in order to survive.

And this is in America!!!

I do not know what the solution will be but I urge you to do all in your power to address this issue and prevent the escalation of natural gas prices.

Thank you.

Sincerely,

*Andree Petersen*  
Andree Petersen  
Mayor

GR 2001382  
letter file

January 25, 2001

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, MO 65102

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JAN 29 2001

Ref. Case GR2001-382

CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

To Whom It May Concern:

We feel that the additional proposed rate increase of 44% is uncalled for. How do you expect us to be able to feed, clothe or house our families if every cent we earn has to be paid for the natural gas that we have to use? Our bill was \$300 and we were really not overly warm. We have taken the extra steps to insulate our house, purchase new more efficient windows, drape blankets over the door ways, dress in layers and keep the thermostat turned down to 63 degrees.

If our next bill goes up an additional 44%, where is the extra money supposed to come from? We have not gotten an additional pay raise to compensate for this. And what are the elderly supposed to do, just freeze and die? Because on a fixed income they cannot pull this extra expense out of the air.

Please do whatever you can to stop this unjustly rate increase from happening to us again!

Sincerely yours,

*Karla & Greg Smith*

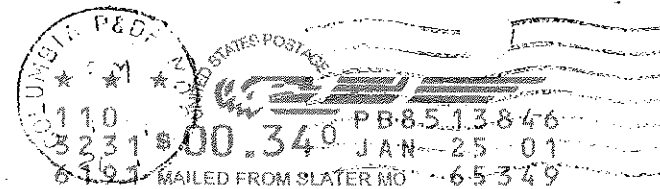
Karla & Greg Smith  
Slater, MO 65349

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JAN 31 2001

Records  
Public Service Commission

Karla & Greg Smith  
128 W. Maple  
Slater, MO 65349



Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, MO 65102

65102-0360



GR 2001382

letter file

January 24, 2001

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, MO 65102

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JAN 29 2001

CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

RE: Case GR2001-382

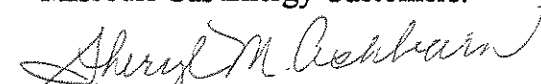
This letter is sent in protest to the rate hikes in natural gas that have occurred this fall and winter. I do not agree with Missouri Gas Energy's strategy, which shifts market risks for its shareholders to its customers. If this increase is allowed to go through, many people will be forced to make the unnecessary decision of paying their gas bill to keep warm, while they are unable to pay for doctor visits and medication. How do you sleep at night knowing that some Missouri children are going to bed hungry because their parents are keeping their children warm by cutting back on their grocery bill? Not to mention the elderly customers on fixed income.

The bill we received is over \$100 higher than last year. I don't believe you are paying more for natural gas or that there is a shortage. I believe you are charging more - plain and simple! Are you charging these outlandish prices for natural gas to make up for income lost from last year's mild winter? ... I think so.

The latest 44% increase on top of the 27% increase already in place since November is unforgivable. Gouging customers at the expense of your shareholders cannot be tolerated. We intend to protest at every opportunity.

Sincerely,

Missouri Gas Energy Customers:

  
Sheryl M. Ashburn

  
Ralph G. Ashburn

6306 East 147<sup>th</sup> Terrace  
Grandview, MO 64030-4356

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JAN 31 2001

Records  
Public Service Commission

GR 2001-382  
letter file

Jan 27, 2001

To: Missouri Public Sr. Commission  
From: Jo Anna Marr  
410 West South  
Warrensburg, Mo. 64093

As a 73 year old widow on a  
fixed income and as someone concerned  
for the welfare of the elderly and poor  
I want to protest the 44% increase  
in natural gas rates. This is an  
absolutely outrageous increase and  
will mean really dire hardships  
on those of us with small incomes.

We elderly people have to eat, we  
have to pay our other utilities and some  
have heavy medical bills.

Please put a stop to this!

Thank you

Jo Anna Marr

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JAN 29 2001

CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

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JAN 31 2001

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Public Service Commission



GR 2001382  
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JAN 29 2001  
CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

Leo L. Lewis  
2703 Southwest Blvd.  
Sedalia, Mo 65301-6848  
Jan 26, 2001

Missouri Public Service Commission

P.O. Box 360

Jefferson City, MO 65102

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JAN 31 2001

Records  
Public Service Commission

Dear Sirs:

I am strongly opposed to  
the breaching of public trust  
in the 44% increase in gas  
prices with Missouri Public  
Service Commission in Core

GR 2001-382 Please give this  
serious consideration.

Thank you so much

Sincerely

Leo L. Lewis

Case:

GR 2001-382

January 26/01

GR 2001382  
letter file

This last rate increase is  
not acceptable - we are people  
with fixed incomes - Over 60  
with small raises in social  
Security & a retirement check  
Believe me it will be such a  
real hardship.

My Dec Bill was \$164.00  
Jan " " \$212.00

We heard on TV the State of Kansas  
was to lower their gas prices

What is the problem here?  
RECEIVED Thank you

JAN 31 2001

Records  
Public Service Commission



Lorene Carleton  
300 Johnson Dr.  
Warrensburg, MO 64093-2231

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JAN 31 2001

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Public Service Commission



1-25-01  
GR 2001382  
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JAN 29 2001

CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

Sir:

In reference to case GR 2001-382:  
I am Helen C. Flucke (president of AARP Chapter #138 of Independence, Missouri). It seems to me that this gas increase will place an undue hardship on everyone - private citizens as well as businessmen.

Also, it is my understanding that Missouri Gas Energy (M.G.E.) failed to kick in or hedge natural gas prices at the \$4.00 range last summer. Therefore, it seems to me, that M.G.E. should take responsibility for price risks in this matter.

I strongly oppose this increase!

Sincerely,

Helen C. Flucke  
(Pres. of AARP. Chapt #138)  
3906 S. Bryan St.  
Independence, Missouri 64055  
Ph. (816) 252-1126

GR 2001382  
letter file

January 25, 2001

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JAN 29 2001

CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

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JAN 31 2001

Subject: **Case GR2001-382 - MGE Rate Hike**

Records  
Public Service Commission

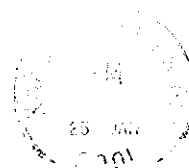
I do not agree with MGE's strategy, which shifts market risks from its shareholders to its ratepayers, the public.

**I oppose the approval of this 44% rate increase in gas prices (Case GR2001-382).**

Sincerely,

*Marjorie C. Eichen*

M. G. Erickson  
3111 SW Johnston Rd  
St. Joseph, Mo 64504



Case  
GR 2001-382

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Mo 65102

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GR 2001382  
letter file

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JAN 29 2001

CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

JAN.  
JAN. 24, 2001  
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Mo. 65102  
Per case GR2001-382

We believe that Missouri Gas Energy increase in their charges is totally unacceptable. The increased rate that they had in November, was really much too high, however not nearly as high as the last one filed. We think they should be able to manage costs through an appropriate gas supply/hedging program, in responsibly serving the natural gas requirements of its customers.

If this increase is approved, many ratepayers will go bankrupt, go hungry, or go cold. Personally my wife and I are on a fixed income, exclusively Social Security, which is hardly enough to meet our monthly living expenses. Our November gas bill was two and one-half times higher than the October statement and the December was four and one-half times our October billing. This means that it will be necessary for us to cut out a number of our food and medical expenses. We urge you to please have consideration and compassion for the senior citizens of Missouri. we will thank you and be forever grateful.

Sincerely,  
*Melvin Simpson - Alice Simpson*  
Melvin Simpson and Alice Simpson  
8009 N.W. Stoddard Avenue  
Kansas City, Mo. 64152-2000  
Phone (816) 587-1481

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JAN 31 2001  
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Public Service Commission

GR 2001382  
letter file

589 Sawmill Hollow Rd.  
Oldfield, MO 65720  
January 26, 2001

Missouri Public Service Commission  
P. O. Box 360  
Jefferson City, MO 65102

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JAN 29 2001

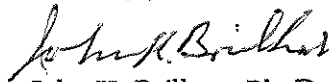
CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

Dear Commissioners:

I am writing to you with regard to case GR2001-382, the request by Missouri Gas Energy (MGE) for a 44% increase in natural gas prices to consumers. This increase would be on top of a 27% increase granted in November. If such a large increase is granted, I'm confident MGE will charge the full new rate of all customers, causing many to go cold, go hungry, or even go bankrupt. I do not personally use natural gas, but many of my friends in Springfield do, and I know what has happened to our church's gas bills. Our budget is busted due to them!

MGE has a responsibility to serve customers, not exploit them. Included is a responsibility to control costs through an appropriate gas supply and price hedging program. They could have done this last summer in the \$4.00 range, but failed to do so. I consider this a breach of public trust on the part of MGE, and request that you do not grant this huge increase.

Sincerely yours,



John K. Brillhart, Ph. D.

Member, AARP Vote Committee, 7<sup>th</sup> District

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JAN 31 2001

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Public Service Commission



GR2001382  
letter file

a great  
place for  
growing!

January 25, 2001

JAN 31 2001

Records  
Public Service Commission

P O Box 360  
Jefferson City Mo 65102

**RECEIVED**  
JAN 29 2001

CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

Attention: Missouri Public Service Commission

Re: Case GR2001 -382

The 44% increase in natural gas prices to the customers is entirely out of line with the economy. These same customers must pay for electricity, water, sewer, rent, clothing, food, transportation, taxes and etc. The people understood the 27% increase in November, but this is ridiculous.

It is my understanding that natural gas is just what it says: "Natural Gas" from the earth, that is caught, a smell added and transported to the customers. Where is this dramatic cost increase at?

1. Wages have not increased 44% in a month
2. Social Security has not increased 44%
3. Retirement has not increased 44%
4. Minimum wage has not increased 44%
5. The only person I know getting a 50% wage increase is President Bush—Is that what the gas companies are paying for?

As one lady said, "We will pay our gas bill so we'll be warm when we starve to death!"

I do not know what the solution is but I urge you to do all in your power to address this issue. This is not the Ukraine, it is America, I think.

Sincerely,

Russell E. Griffith  
Assistant Administrator

kg



GR2001382  
letter file

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JAN 31 2001

January 25, 2001

Records  
Public Service Commission

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JAN 29 2001

P O Box 360  
Jefferson City Mo 65102

CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

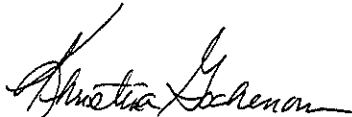
Attention: Missouri Public Service Commission

Re: Case GR2001 -382

I am writing in opposition to the 44% increase in gas prices. As a single mother of two I have struggled enough without the increase.... I am afraid of what might happen to me and my children if the rates keep increasing and my wages do not. How will we be able to pay for food, clothing, school supplies, transportation, taxes, lights, water and sewer.

What justifies this increase? If wages aren't going up, Social Security isn't going up what is the deal? I think people would be a little more understanding if there were some legitimate reasons for the increase in black and white...I am from Missouri...Show Me!

Very Sincerely,



Khristina Gochenour  
(Craig 10 & Hannah 4)

628 Hurt  
Slater MO 65349

GR2001382  
letter file

APRIL SCHRECKENGHAUST  
1728 E. Morgan  
Independence, Missouri 64050

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JAN 31 2001

January 25, 2001

Records  
Public Service Commission  
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JAN 29 2001

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

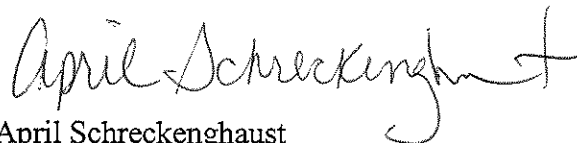
CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

Re: GR2001-382

Dear Madam or Sir:

I am writing to advise you of my disappointment in your decision to allow MGE to increase gas prices by 44%. I believe MGE increased the rate by 27% in November. These increases sure make it hard for families to keep their houses warm during the winter. Please reconsider your decision to allow MGE to increase gas prices by yet another 44%.

Sincerely,



April Schreckenghaust

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JAN 29 2001

JAN 31 2001  
Records  
Public Service Commission

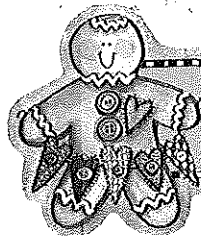
St Joseph Mo.  
January 26, 2001

CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

Missouri Public  
Service Commission -

Dear Sir -

I am writing in regards  
to the Gas prices increase.  
They did it again. How do  
you think people that are retired  
with not much income can  
keep on with all these increases?  
There are a lot of people that  
are working, have a hard time  
paying there gas bills. It is  
dirty on your part, we have  
been took again. Think a  
little about it this can not keep  
on. If you can make it better  
Thanks for your attention.  
yours Truly,  
Mrs Robbins



Bob & Margaret Jean Robbins  
913 Roosevelt  
Saint Joseph, MO 64505



Missouri Public  
Service Commission  
Human State Office Building  
Rooms 530 and 840  
PO Box 360  
Jefferson City Mo.  
65102

65102+0360



# **MISSOURI LEGISLATIVE ALERT**

---

## **!!! Urgent !!!**

### **MISSOURI GAS ENERGY INCREASE IS UNACCEPTABLE**

As you are aware, Missouri Gas Energy (MGE) filed for a 44% increase in gas prices with the Missouri Public Service Commission (MPSC) last week. In November, the utility also received a 27% rate increase.

MGE has a responsibility to serve the natural gas requirements of its customers. Another is to manage costs through an appropriate gas supply/hedging program. Last summer, MGE had an opportunity to kick in or hedge natural gas prices in the \$4 range but did not do so because the MPSC would not pre-approve the expenditure (it is standard policy not to pre-approve expenditures on natural gas, but rather, to review past purchases for lack of prudence).

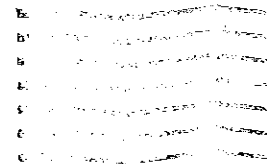
If this increase is approved, many ratepayers will go bankrupt, go hungry, or go cold. MGE should take responsibility for price risks.

To voice your opposition to this breach of the public trust, contact your City Council representative or write to the Missouri Public Service Commission, P.O. Box 360, Jefferson City, MO, 65102. Refer to case GR2001-382. EVERY letter the Commission receives will become part of the public record of this case and will have to be considered. Do not wait - let your voice be heard. Ask a friend or neighbor to write a letter too. If the MPSC does not hear from ratepayers, they will assume the public will tolerate the increase.

**Thank you!**



Mr. Abe J. Bucksner  
126 Woodbridge Ln.  
Kansas City, MO 64145-1383



MISSOURI PUBLIC SERVICE  
COMMISSION  
PO BOX 360  
JEFFERSON CITY, MO 65102

65102+0360

GR 2001382  
letter file

February 5, 2001

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FEB 07 2001

Missouri Public Service Commission

CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

I would like to let you know that I think that it was disgraceful that you let Missouri Gas Energy raise their gas prices 44%. They're a monopoly and shouldn't be allowed to rape the public the way they are doing. I have no choice to get my natural gas any other place. I am on a fixed income and believe me the cost of my last gas bill is going to make me forgo some medicine that I take because I can't pay both. I think that it's time that these people who own these companies are held accountable for their management. Just because they made a bad decision it is not fair that they can make their locked in customers pay for their mistakes. If there is ever a revolution in this country it will come about because the big rich companies are killing the old, infirm and poor people with their high prices. It has already reached a boiling point and next thing you know the people are going to take to the streets. All that is needed at this time is a leader to get it started and then the average person is going to let go. I plan on being one of them when the time comes. Keep on helping the rich, get richer and the poor get poorer and you all will be remembered when the time comes.



Robert B Stephenson Sr.  
P O Box 301  
Higginsville, Mo. 64037

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FEB 8 2001

Records  
Public Service Commission

GR 2001382

letter file

RECEIVED  
FEB 07 2001

February 2, 2001

Public Service Commission

CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

Please re-evaluate your approval of Missouri Gas Energy's increases and proposed increases.

I understood that the Public Service Commission is the "watch dog" for the public regarding utilities. If so...you haven't been doing your job. The recent rate increases totaling 94% instituted by Missouri Gas Energy are unbelievable. This will have enormous consequences on the economy. Some local prices have risen as much as 25% in an effort to pay gas bills. Unfortunately, the average person has no more money coming into his pocket than prior to Missouri Gas Energy's recent increases.

If Missouri Gas Energy, as they claim, is not receiving any profit for the increases, who is? When price increases are due to an increase in demand, it seems obvious that someone is cashing in bigtime.

Enclosed please find information provided with my Gas bill.

I implore you to give this matter your most serious consideration and to give the public relief.



Leigh Ann Anderson  
1607 S. Connor Ave  
Joplin, MO 64804

Cc: Mr. Steve Catron, President of Missouri Gas Energy  
Mr. Roy Blunt, U. S. Congressman

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FEB 8 2001

Records  
Public Service Commission



**C**old weather and the market forces of supply and demand have driven wholesale natural gas costs to all-time record highs this winter. We at Missouri Gas Energy (MGE) want you to know that we recognize the challenge high gas commodity costs present, and that we are working hard to help our customers stay warm.

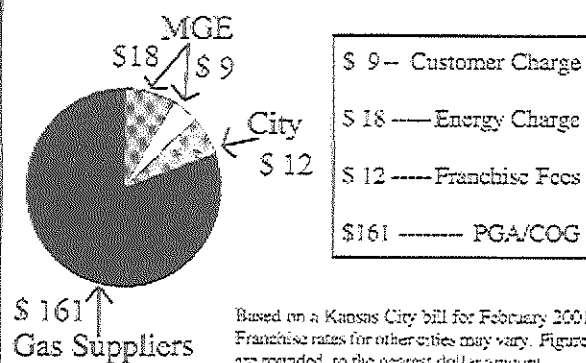
Across the country, consumers are paying more for natural gas due to an increase in demand. MGE wants you to know that you pay what we pay for natural gas... so, when the market prices increase, so do your gas costs. MGE does not profit from the higher cost of natural gas. And although natural gas prices have been climbing since early in 2000, MGE's delivery rates have not increased since 1998.

Because of increasing natural gas commodity prices, MGE has received authority from the Missouri Public Service Commission (MPSC) to increase the PGA/COG (Purchased Gas Adjustment/Cost of Gas) rate. The new rate is shown on your bill.

MGE normally adjusts the PGA/COG on April 1 and November 1 of each year. However, the MPSC and MGE also agreed to provide the opportunity for a third adjustment if significant changes in the cost of gas occur. Since 1998, MGE has been able to use this third change to lower this rate and pass savings on to you, our customers.

The employees of MGE are committed to continuing to provide you with safe, clean, reliable

#### Sample \$200 Winter Residential Bill Where Your Money Goes



GR-2001-382  
letter file

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CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

January 25, 2001

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FEB 8 2001

Records  
Public Service Commission

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

Subject: Case GR2001-382 - MGE Rate Hike

I do not agree with MGE's strategy, which shifts market risks from its shareholders to its ratepayers, the public.

I oppose the approval of this 44% rate increase in gas prices (Case GR2001-382).

Sincerely,

*Naris Adkins*  
*2725 N 32nd St*  
*St. Joseph, Mo*  
*64506*

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FEB 8 2001

Records  
Public Service Commission  
B-6 THE KANSAS CITY STAR

letter file  
CASE GR 2001-382

FORU

EDITORIALS FEB. 07 2001

LET

The voice of The Kansas City Star  
CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

# Citizens group should help lead reform of City Hall

**K**ansas City taxpayers may have some worthy allies in the ongoing attempt to reduce costs and improve efficiency at City Hall. No, we're not talking about the consultants who hope to get at least \$2.5 million in fees to help propose some kind of re-engineering scheme for the city.

And there is no proof that enough of the city's department directors are getting serious about the latest attempt to streamline the government. But a citizens oversight committee, appointed last year by Mayor Kay Barnes, appears ready, willing and well-educated to take on its role in the process.

Simply put, it's this: Evaluate the plans that the consultant and city staff are expected to bring forward this year to improve the efficiency of six city functions, such as supplying water and maintaining streets.

If the ideas merit implementation, the citizens group should publicly embrace them and forward their suggestions to Barnes and the City Council for eventual approval. If the ideas are ill-formed, too bureaucratic or too costly, the citizens panel should reject them and demand improved plans.

On Wednesday, Barnes told the citizens committee that she expected the members to ask tough questions of the city staff. She told them not to worry about the political implications of any changes they eventually recommend.

"I believe this council will be receptive," Barnes said. "I would encourage you to push forward as if everything's on the table."

That's an open invitation for the staff, consultants and citizens panel to investigate everything that could impede efficiency at City Hall. Can labor union work rules be changed and, if so, how? Should the residency requirement for most employees be loosened? Should women and minority hiring practices be eased? Should rules on how the city purchases goods — and from whom — be altered?

Several members of the citizens oversight committee bluntly told Barnes that the departmental directors were not yet being forthcoming or bold enough with proposed plans to improve their agencies. "They bite their tongues when they show up," said committee co-chairman Greg Baker.

Other members said they were surprised at how disconnected the departments seem to be and how poorly agency leaders communicate with each other on common problems and needs.

City Manager Bob Collins said he was trying to get two messages across to employees. First, Kansas Citians expect a change in attitude and performance at City Hall. Second, the operation of local government is going to change. Collins acknowledged it's going to be difficult to change behaviors that have been inculcated at 12th and Oak for decades.

That's exactly why the work of the citizens oversight panel is so important. This outside body needs to force change at City Hall. If the panel can keep its eyes focused on cutting costs and improving efficiency, it could generate real reform in city government.

## Drug war failure

While fully acknowledging my own naivete, I wonder if FBI agent Michael Tabman's comment that full jails show that the war on drugs is being won ("FBI agent leads efforts against drugs, violence," 1/9, B-8) isn't a bit ridiculous.

In 1998, according to the Nov. 13, 2000, *Newsweek*, 21 percent of the approximately 2 million Americans locked up in jails or prisons were incarcerated for drug crimes (up from 6 percent in 1980). So, presumably, in this war we're holding about 420,000 "enemies" captive.

Again acknowledging my own naivete, I simply must ask, how many more prisoners of war might be taken before the fighting ceases?

Christopher Kurtz  
Kansas City, Kan.

## Food, medicine, heat

The Republicans are only interested in a tax cut to "stimulate the economy" and a huge refund of the surplus. Meanwhile, the elderly, on fixed incomes who had to choose between meals and medicine now have another hard choice: How to pay to heat the house.

Heating has doubled just in time to reward the suppliers for this fierce winter. Deregulation has proved to be a bonanza for the suppliers.

Three-dollar pills haven't gotten any cheaper. Prescription drug benefits and a patients bill of rights will now be forgotten while the conservatives reward the people who helped steal this election.

To those seniors who voted for Bush, I say good luck.

Abe Bucksner  
Kansas City

## Politicians' faith

I have a question for the Democrats.

Why is it when Joseph Lieberman was running for vice president his religion was celebrated, yet John Ashcroft is being raked over the coals for his strong faith? Can anyone explain that to this dumb ol' farm girl?

Leslie C...

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GR-2001-382  
letter file

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*Records*  
*Public Service Commission*

January 25, 2001

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

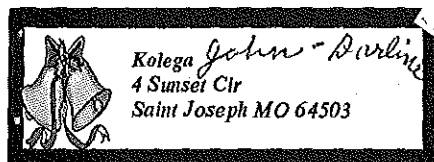
Subject: **Case GR2001-382 - MGE Rate Hike**

I do not agree with MGE's strategy, which shifts market risks from its shareholders to its ratepayers, the public.


**I oppose the approval of this 44% rate increase in gas prices (Case GR2001-382).**

Sincerely,

*Mr & Mrs John Kolega*  
*# 4 Sunset Circle*  
*St Joseph, Mo*  
*64503*



Missouri Public Service Commission  
P. O. Box 360  
Jefferson City, Missouri  
65102

65102+0360 

1-29-2001

Missouri Public Service Commission  
Jefferson City, MO 65102

GR 20001382  
letter file

To the members of the Missouri Public Service Commission, I think a 44% rate increase for Missouri Gas & Energy, on top of my bill already more than doubling, needs more thorough reviewing and I agree with Mr. Schemenauer to phase it in over several billing cycles, which would get us our peak usage time.

All of our other utilities have been approved giant increases and I feel there is no competition in Missouri utilities companies and we the tax payers are at their mercy and the Mo. Public Service Commission is not protecting the consumer like they are supposed to.

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JAN 31 2001

CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

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Public Service Commission

Laris M Edmondson  
2912 Blackwell Rd  
St Joseph, MO 64506

GR 2001382  
letter file

Jan 26, 2001

Missouri Public Service Commission  
P.O.Box 360  
Jefferson City, MO 65102

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JAN 31 2001

CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

Re: case GR2001-382

I am opposed to the recent approval of the 44% rate hike to Missouri Gas Energy, I am a recently widowed senior citizen living on social security benefits with disabilities that prevent me from rejoining the work force in order to make ends meet.

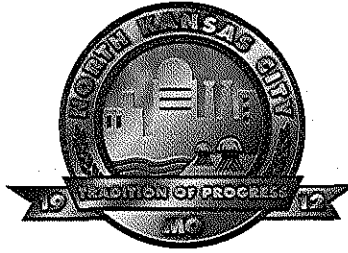
Donna Drake  
16700 Salisbury Rd  
Independence, MO 64056

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FEB 1 2001

*Records*  
*Public Service Commission*

**City of  
North Kansas City**



GR 2001382  
*letter file*  
City Hall  
2010 Howell  
North Kansas City, MO 64116  
(816) 274-6000  
Fax: (816) 421-5046  
www.nkc.org

January 30, 2001

Missouri Public Service Commission  
Governor's Office Building  
200 Madison St.  
P.O. Box 360  
Jefferson City, MO. 65102-0360

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**FEB 5 2001**

*Records  
Public Service Commission*

Greetings:

On behalf of the City of North Kansas City, in this time of unprecedented natural gas prices, I would like to express our support for two initiatives under consideration at the state level.

I understand the first to be a plan under your current review, devised by Missouri Gas Energy, to create a low-income energy assistance fund of \$1.3 million dollars. Assuming the fund can be created through no further increase to the existing rate structure, the City of North Kansas City would certainly support the establishment of such a fund.

We further understand the Missouri Legislature will shortly be considering providing additional funding for the State's Utilicare Program which provides further energy assistance to eligible Missouri residents. To the extent the PSC may be involved in discussions with the legislature regarding the funding of this program, please also know that we support this legislative program as well.

We know that all parties involved are doing their best to ease people through this difficult time.

Sincerely,

Gene Bruns  
Mayor

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**FEB 02 2001**

CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION



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FEB 02 2001

CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

January 29, 2001

Missouri Public Service Commission  
200 Madison Street  
P. O. Box 360  
Jefferson City MO 65102-0360

TO WHOM IT MAY CONCERN:

The recent jump in gas prices and hence, billing, for the Missouri customer is shocking and outrageous. Some of the parts that are the most outrageous are (1) the fact that there were no real notice or warnings were given (2) the fact that poor planning on the part of the commission for years must have caused this (3) the fact that it came almost all at once instead of over a period of several months and (4) that the standard answer seems to be "just go on the level payment plan and it will all even out."

I'm sure each of you makes a high enough salary that you're not even blinking an eye at whatever your gas bill has risen up to. However, people like me (a single 44-year old who lives check to check) is wondering how to make ends meet, and I'm above the average of most I know in my age, marital, and income bracket. My parents live social security check to check, do you expect senior citizens to delve into their savings or IRA's, etc. to help pay the bills? Or worry them selves into turning off their gas heat completely?

Everyone I know in this area is scrambling for electric heaters, dressing in layers, doing all sorts of things to help make ends meet and so many are doing this at the expense of their health.

I applaud the office of Governor Bob Holden in any investigations into this. I implore you to take another look at options within this state.

Thank you for reading this.

Sincerely,

*Meg Berrian*

Meg Berrian  
210 W. 3<sup>rd</sup> Street  
Webb City MO 64870

cc: Office of the Governor

A Woman's Place is in...

SR 2001382  
letter file

The House and The Senate

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FEB 1 2001

1-25-01

CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

To Whom It May Concern:

I wish to express my  
disapproval to the breach of public  
trust which I feel in my  
disapproval in the price hike  
of natural gas -

It is an impossible price  
raise for the citizens of Missouri.

Please see if there is another  
way to face this problem - and make  
prices affordable again -

Doratha Polsky

2004 N. 29th St

St. Joseph, Mo. 64506

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FEB 5 2001

Records  
Public Service Commission

SIMON POLSKY  
2004 N. 29 STREET  
ST JOSEPH, MO.  
64506



Missouri Public Service Comm.  
P.O. Box 366  
Jefferson City, Mo. 65102

0240360



January 29, 2001  
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, MO 65102

GR 2001382  
letter file

**RECEIVED**  
FEB 1 2001  
CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

Dear Commission,

I wish to voice my opposition to the rate hikes that Missouri Gas and Energy recently requested. The case number is GR2001-382. I do not feel that they have properly managed the buying of their resources.

The general public cannot afford another increase. This is going to take food out of our mouths and clothing off of our backs. People will have to make the choice of heat vs. necessities. I have lowered my thermostat to 62° even though my daughter and I both have colds. If I pay my gas bill, I won't have enough to go to the doctor.

How ironic that a natural resource will probably be the largest factor in throwing this country into a depression. I feel that this is the beginning of the end. How dare they show profits of such magnitude and rape the consumer who is locked into a monogamous deal with the devil.

I just wanted to let you know that I, and many others are very concerned. I am extremely opposed to another rate hike.

Sincerely,

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FEB 5 2001

*Records  
Public Service Commission*

Evelyn Hercules



**LONGVIEW  
COMMUNITY  
COLLEGE**

One of the Metropolitan Community Colleges

500 SW Longview Road • Lee's Summit, MO 64081

LONGVIEW COMMUNITY COLLEGE  
"College of the Year"  
BY TIME MAGAZINE

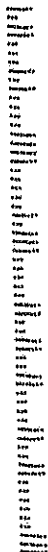
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#7/01/30/SV/CMD/491



*Missouri Public Service Commissioner  
PO Box 360  
Jefferson City 65102*

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GR-2001-382  
letter file

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FEB 7 2001  
Records  
Public Service Commission

January 25, 2001

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

Subject: **Case GR2001-382 - MGE Rate Hike**

I do not agree with MGE's strategy, which shifts market risks from its shareholders to its ratepayers, the public.

**I oppose the approval of this 44% rate increase in gas prices (Case GR2001-382).**

Sincerely,

Robert D. Horner  
829 S. 23<sup>rd</sup>  
St. Joseph, mo. 64507

Robert Horner  
829 S. 23<sup>rd</sup>  
St. Joseph, Mo. 64507



Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri  
65102

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GR-2001-382  
letter file

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FEB 7 2001

Records  
Public Service Commission

January 25, 2001

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

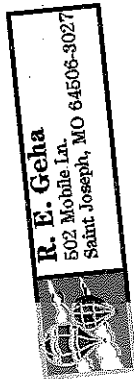
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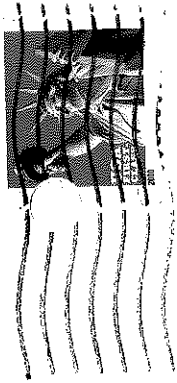
**I oppose the approval of this 44% rate increase in gas prices (Case GR2001-382).**

Sincerely, *Richard & Kathryn Geha*





R. E. Geha  
502 Mobile Ln.  
Saint Joseph, MO 64505-3027



Missouri Public Service Commission  
P.O. Box 360  
Jefferson City Mo. 65102

55102+0360

GR-2001-382  
letter file

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Records  
Public Service Commission

January 25, 2001

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

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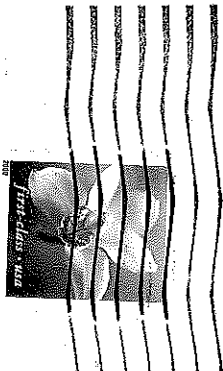
**I oppose the approval of this 44% rate increase in gas prices (Case GR2001-382).**

Sincerely,

*Paul Roberson*

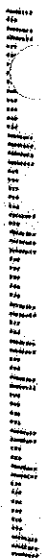


Paul Robreau  
1310 S Belt Hwy  
Saint Joseph, MO 64507-2229



Missouri Public Service  
Commission  
P.O. Box 360  
Jefferson City, Mo  
65162

65102+0360



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letter file

FEB 7 2001

Records  
Public Service CommissionRECEIVED  
FEB 05 2001CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

712 Plum Rose Drive  
Liberty, MO 64068  
February 3, 2001

Missouri Public Service Commission  
PO Box 360  
Jefferson City, MO 65102

To Whom It May Concern:

Subject: Case GR2001-382

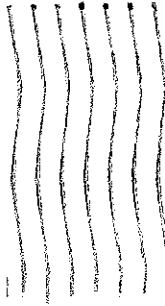
Dealing with the significant rate and fee increases has been an unreal experience. I am curious as to why more information has not been revealed on the purchasing practices and justification of fee increases. A clear, simple explanation of gas and fee costs is deserved by all your customers.

Sincerely,



Liz Papek

PAPEK  
712 PLUM ROSE DRIVE  
LIBERTY, MO 64068



Missouri Public Service Commission  
PO Box 360  
Jefferson City, MO 65102

65102+0360

65102+0360

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Records  
Public Service Commission

January 25, 2001

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

Subject: Case GR2001-382 - MGE Rate Hike

I do not agree with MGE's strategy, which shifts market risks from its shareholders to its ratepayers, the public.

I oppose the approval of this 44% rate increase in gas prices (Case GR2001-382).

Sincerely,

*I am eighty-one years old. I deeply  
hate this strategy.*

*Cecilia Breslin*

PM  
FEB 2 1964  
U.S. AIR FORCE

*(continued)*

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FEB 7 2001  
Records  
Public Service Commission

January 25, 2001

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

Subject: **Case GR2001-382 - MGE Rate Hike**

I do not agree with MGE's strategy, which shifts market risks from its shareholders to its ratepayers, the public.

**I oppose the approval of this 44% rate increase in gas prices (Case GR2001-382).**

Sincerely,

Mr. & Mrs. Donald Kaliga  
1021 So. 28<sup>th</sup> St.  
St. Joseph, Mo.  
64507

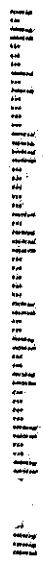


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Missouri Public Service  
 P.O. Box 360  
 Jefferson City, Mo.  
 65102

65102/0360



GR-2001-382  
letter file

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Records  
Public Service Commission

January 25, 2001

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

Subject: **Case GR2001-382 - MGE Rate Hike**

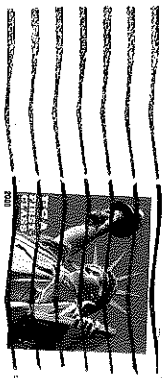
I do not agree with MGE's strategy, which shifts market risks from its shareholders to its ratepayers, the public.

**I oppose the approval of this 44% rate increase in gas prices (Case GR2001-382).**

Sincerely,

A handwritten signature in cursive script, appearing to read "Carl Kamm", with a long horizontal flourish extending to the right.

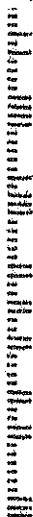
Cotkermes  
423 N. 17th Apt. 3  
St Joseph MO  
64501



MO Public Service Commission  
PO Box 360  
Jefferson City Missouri

65102

65102+0360



GR-2001-382  
letter file

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Public Service Commission

January 25, 2001

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

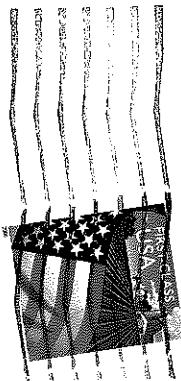
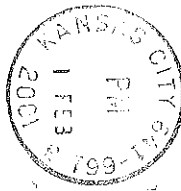
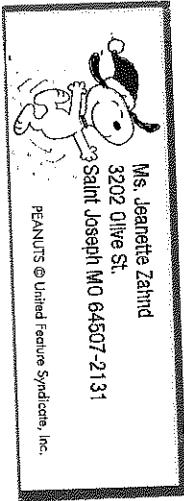
Subject: **Case GR2001-382 - MGE Rate Hike**

I do not agree with MGE's strategy, which shifts market risks from its shareholders to its ratepayers, the public.

**I oppose the approval of this 44% rate increase in gas prices (Case GR2001-382).**

Sincerely,

*Janette Zahnd*  
*3202 Olive*  
*St. Joseph MO 64507*

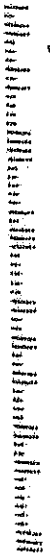


*McDonnell Public Service  
(Communication)*

*P.O. Box 360*

*Jaffarson City, MO 65102*

65-1240360



GR-2001-382  
letter file

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Records  
Public Service Commission

January 25, 2001

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102


Subject: **Case GR2001-382 - MGE Rate Hike**

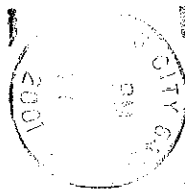
I do not agree with MGE's strategy, which shifts market risks from its shareholders to its ratepayers, the public.

**I oppose the approval of this 44% rate increase in gas prices (Case GR2001-382).**

Sincerely,

*Charles E. Christ*

  
Charles E. Christ  
319 Olive  
Saint Joseph, MO 64507-1747



Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, MO

65102

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MISSOURI PUBLIC SERVICE COMMISSION

GR-2001-382  
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January 25, 2001

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

Subject: **Case GR2001-382 - MGE Rate Hike**

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**I oppose the approval of this 44% rate increase in gas prices (Case GR2001-382).**

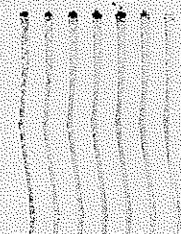
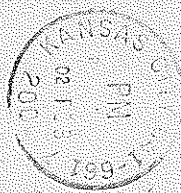
Sincerely,

*Reida L. Newberry*



Mr. & Mrs. Lawrence A. Newberry  
1910 Sacramento St.  
St. Joseph, Mo. 64507

Missouri Bell Telephone Commission  
P.O. Box 360  
Jefferson City, Mo. 65102



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GR-2001-382  
letter file

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Records  
Public Service Commission

January 25, 2001

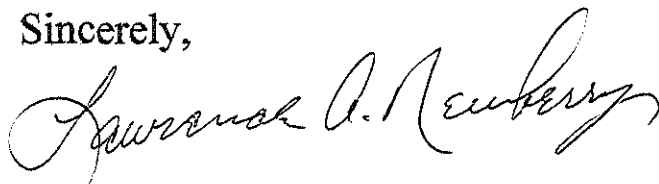
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

**Subject: Case GR2001-382 - MGE Rate Hike**

I do not agree with MGE's strategy, which shifts market risks from its shareholders to its ratepayers, the public.

**I oppose the approval of this 44% rate increase in gas prices (Case GR2001-382).**

Sincerely,



GR2001382  
letter file

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Public Service Commission

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CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

Attention: Ms. Public Ser. Commission

I am writing to Please  
Please help the Average Retired  
Citizen who are on fixed  
Incomes reduce the gas  
Prices. We can not heat  
and pay the other utilities,  
our meds, taxes & in my  
Case, mortgage Payment.  
There seems to be no funds  
to draw from.

Why are you even holding  
a position, when you can not  
try to assist the tax payer.

Please come to realize that  
you are forcing us to move  
to a room & not have any  
things we worked for. There  
has to be some help for  
us. Find us help to meet these  
high prices or work to bring  
an end to the prices

we are forced to pay. why don't  
the State give us a credit  
on taxes to help pay the  
prices we are forced to pay?

Help, Help, Help

Beverly J Nelson  
4801 Juniper Ln.  
St. Joseph, Mo. 64503

P.S. I can not pay my full gas  
bill this month & the Gas Co.  
says "go on level plan" That's  
not going to help as this  
summer (we are told) there  
will be big increase in  
our Electric Bill & they  
will get their way just  
like the gas company &  
the water company did.  
Where are the other people  
going to find help?

Beverly J Nelson  
4801 Sumner  
St. Joseph, Mo.  
64503



Mo. Public Ser. Commission  
Tremann State office Building  
Rooms 530 + 840  
P.O. Box 360  
Jefferson City, Mo. 65102

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GR-2001-382  
letter file

January 25, 2001

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CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

Subject: Case GR2001-382 - MGE Rate Hike

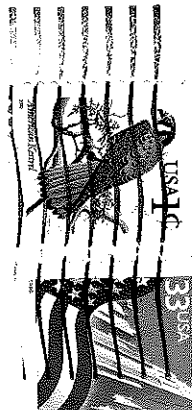
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Sincerely,

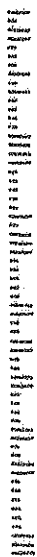
Jack & Eusona Robinson

MR. & MRS. JACK ROBINSON  
530 NORTH 24TH STREET  
ST JOSEPH, MO 64501



*Mo. Public Service Commission  
P.O. Box 360  
Jefferson City, Mo. 65102*

3102+0360



*Please Read* IN OUR VIEW

# Flaw drives gas prices up

*Missouri utilities need more incentives to make good choices*

**S**ome would say that calling for the dismissal of the three Missouri Public Service Commissioners that voted for the latest Missouri Gas Energy rate increase is overreacting.

But two Kansas City lawmakers are calling for just that, even though it is highly unlikely that they can muster the two-thirds vote of the General Assembly needed to boot the commissioners.

It's hard not to overreact. MGE won a 44 percent increase last week. That increase comes on top of a 65 percent raise awarded in November. Since January 2000, the gas company's rates have climbed from 41 cents per 100 cubic feet used to 98 cents per 100 cubic feet used.

If the more than 100 percent increase in the rate wasn't enough, a frigid December added a painful spike to the gas-heating costs. And there is talk that another adjustment will be needed. It is enough to get plenty of people to react.

The Public Service Commission will conduct a special audit to determine whether MGE made prudent decisions when buying natural gas for its customers. The state attorney general has been asked to investigate whether MGE suppliers were gouging Missouri customers.

Even the Office of Public Counsel, which represents the

interest of utility customers, is willing to take part in a task force to study the problem. But a spokeswoman for the office warned *The Kansas City Star* that past reviews too often ended with reports collecting dust on some bureaucrat's shelf.

Investigations, audits and studies may not be needed. A basic flaw in the regulation of MGE is easy to spot. The PSC regulates MGE. It doesn't regulate MGE's wholesalers. MGE can simply pass that cost on automatically.

Here's the rub: MGE could have "hedged" against spiking gas prices by buying financial options early in order to protect the company and its customers from a season-peak spike in wholesale prices.

But when the PSC refused to promise that MGE would be able to recover any cost that might come from the hedging arrangement, MGE decided to drop that plan. Why not? The gas company knew that it would be able to pass on the wholesale price to customers.

If it turned out to be a bad decision, in other words, the customers would pay for the bad decision. The company wins either way.

Lawmakers need to find a way to inject an incentive for the utilities to get the best buy for their companies. Also, it might not hurt for the utility to bear at least part of the cost of making a bad business decision.

## Who's minding the store?

It is interesting to note that just a day or two after Missouri Gas Energy raised its gas prices 44 percent for Missouri customers, customers of Kansas Gas got a 22 percent rate reduction. That company made some executive decisions that were correct and did some hedging and can pass the savings on to the customer. Customers of Missouri Gas are being penalized for poor executive decisions when they bypassed the opportunity for hedging last fall.

## In the same boat

Well, the gas is going to go up another 44 percent on top of what we already can't afford. And I'd just like to say everyone is worried about the low-income people and people on Social Security because their checks won't go up. Well, do they think that every time the prices go up that my boss turns around to give me a raise to compare to that? Plus, I have to get out of bed every morning and drive my car that's eating up this high-priced gasoline to work every morning.

## A public disservice?

I wonder if we ought to be calling the Public Service Commission the Public Disservice Commission. I don't really see what their function is if they're always for the utilities. I just don't understand that.





**Bennie B. Cawley**  
2825 Plattsburg Ave.  
Saint Joseph, MO 64503-1239



Mo Public Service Comm.  
Human State Office Bldg.  
Room 530 + 840  
D.C. Box 360  
Jefferson City, MO 65122

GR-2001-382  
letter file

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Records  
Public Service Commission

January 25, 2001

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

Subject: **Case GR2001-382 - MGE Rate Hike**

I do not agree with MGE's strategy, which shifts market risks from its shareholders to its ratepayers, the public.

**I oppose the approval of this 44% rate increase in gas prices (Case GR2001-382).**

Sincerely,

*Mrs. Floyd L. Sanders, Jr.  
St. Joseph, Mo. 64507*

Ms. Floyd L. Sanders Jr.  
2941 Seneca St.  
St. Joseph, MO 64507-1627



*Mo. Public Service Commission  
P.O. Box 360  
Jefferson City, Mo. 65102*

65102+0360

ALABAMA  
ALASKA  
ARIZONA  
ARKANSAS  
CALIFORNIA  
COLORADO  
CONNECTICUT  
DELAWARE  
FLORIDA  
GEORGIA  
HAWAII  
ILLINOIS  
INDIANA  
IOWA  
KANSAS  
KENTUCKY  
LOUISIANA  
MAINE  
MARYLAND  
MASSACHUSETTS  
MICHIGAN  
MINNESOTA  
MISSISSIPPI  
MISSOURI  
MONTANA  
NEBRASKA  
NEVADA  
NEW HAMPSHIRE  
NEW JERSEY  
NEW MEXICO  
NEW YORK  
NORTH CAROLINA  
NORTH DAKOTA  
OHIO  
OKLAHOMA  
OREGON  
PENNSYLVANIA  
RHODE ISLAND  
SOUTH CAROLINA  
SOUTH DAKOTA  
TENNESSEE  
TEXAS  
UTAH  
VERMONT  
VIRGINIA  
WASHINGTON  
WEST VIRGINIA  
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*Public Service Commission*

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CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

January 25, 2001

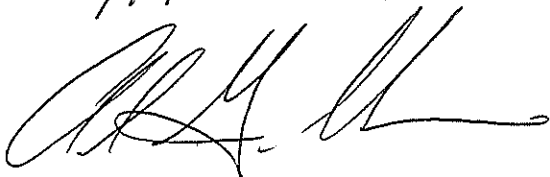
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

Subject: **Case GR2001-382 - MGE Rate Hike**

I do not agree with MGE's strategy, which shifts market risks from its shareholders to its ratepayers, the public.

**I oppose the approval of this 44% rate increase in gas prices (Case GR2001-382).**

Sincerely,

Al Guardado  


1-31-01

*letter file*

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Public Service Commission*

January 25, 2001

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

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CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

Subject: **Case GR2001-382 - MGE Rate Hike**

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**I oppose the approval of this 44% rate increase in gas prices (Case GR2001-382).**

Sincerely,

*Pat Filley*

February 8, 2001

GR 2001382  
letter file  
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FEB 09 2001

Public Service Commission

CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

Please re-evaluate your approval of Missouri Gas Energy's increases and proposed increases.

I understood that the Public Service Commission is the "watch dog" for the public regarding utilities. If so...you haven't been doing your job. The recent rate increases totaling 94% instituted by Missouri Gas Energy are unbelievable. This will have enormous consequences on the economy. Some local prices have risen as much as 25% in an effort to pay gas bills. Unfortunately, the average person has no more money coming into his pocket than prior to Missouri Gas Energy's recent increases.

If Missouri Gas Energy, as they claim, is not receiving any profit for the increases, who is? When price increases are due to an increase in demand, it seems obvious that someone is cashing in bigtime.

Enclosed please find information provided with my Gas bill. *sent with an earlier letter*

I implore you to give this matter your most serious consideration and to give the public relief.



Leigh Ann Anderson  
1607 S. Connor Ave  
Joplin, MO 64804

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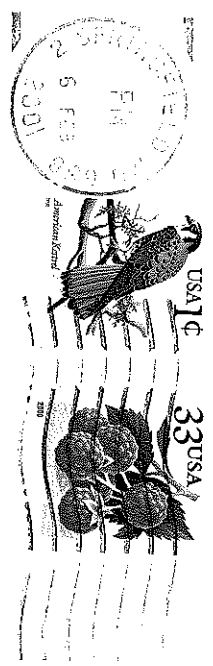
Records  
Public Service Commission

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COMMISSION COUNSEL  
PUBLIC SERVICE COMMISSION

02-09-01A10:51 RCVD

CSC  
Truman State Office Bldg  
Room 530 x 840  
Jefferson City, MO 65102





Mrs. Margie Wharton  
3206 Messerie St.  
Saint Joseph, MO 64501-3510



Missouri Public Service Commission  
P.O. BOX 360  
Jefferson City, Missouri 65-162



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Public Service Commission*

January 25, 2001

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

**Subject: Case GR2001-382 - MGE Rate Hike**

I do not agree with MGE's strategy, which shifts market risks from its shareholders to its ratepayers, the public.

**I oppose the approval of this 44% rate increase in gas prices (Case GR2001-382).**

Sincerely,

*Audrey Trotter  
Margie Wharton*

*letter file*  
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*Public Service Commission*

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FEB 14 2001

CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

January 25, 2001

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

Subject: **Case GR2001-382 - MGE Rate Hike**

I do not agree with MGE's strategy, which shifts market risks from its shareholders to its ratepayers, the public.

**I oppose the approval of this 44% rate increase in gas prices (Case GR2001-382).**

Sincerely,

*Shannon Clark*

*Shannon Clark and Family*

*2631 Faraon St.*

*St. Joseph, mo*

*64501-2632*



GR-2001-382  
letter file

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FEB 16 2001

Records  
Public Service Commission

February 12, 2001

Mr. Dale Hardy Roberts, Secretary  
Missouri Public Service Commission  
200 Madison, Suite 100  
Jefferson City, MO 65101

Dear Mr. Roberts:

The Local Investment Commission (LINC) writes to express its sincere hope that the Missouri Public Service Commission will grant a variance for Missouri Gas Energy so that \$1.3 million in utility refunds can be distributed to low-income and needy ratepayers through the Mid-America Assistance Coalition.

The impact of rising energy costs is a much-discussed public topic. What may not be less appreciated is its impact on low-income families, particularly those who are moving from welfare-to-work, those of fixed incomes and the "working poor". These are individuals and families that LINC – the state's community partner – works with daily through its involvement in welfare-to-work, child welfare, children's health insurance and working with 60 schools located primarily in low-income neighborhoods in Jackson County.

We believe that is a difference between equity and fairness. Reducing the Purchased Gas Adjustment marginally for MGE customers clearly is equitable, but it will make little financial difference to those who receive the refund given the modest amount. We believe it is better to provide the refund to those with the greatest need for whom a larger refund can literally keep them in house and home, kept them from financial insolvency, make it unnecessary to borrow or use "fringe banking" institutions or resort to other means to secure funds to pay for unexpected and unbudgeted utility costs.

We urge Missouri Public Service Commission to take into account the interest of the public most in need and grant the MGE application for variance as requested.

LINC normally does not involve itself with matters before the Missouri Public Service Commission, but the real impact of rising utilities costs on low-income children and families cannot pass without comment when there is a real opportunity to alleviate the great burden on their lives of so many who are living on the edge in communities of great need.

Sincerely,

Landon H. Rowland, Chairman

LOCAL INVESTMENT COMMISSION

3100 Broadway, Suite 226 • Kansas City, MO 64111 • (816) 889-5050 • Fax (816) 889-5051 • <http://www.kclinc.org>

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FEB 20 2001

Records  
Public Service Commission

January 25, 2001

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

Subject: **Case GR2001-382 - MGE Rate Hike**

I do not agree with MGE's strategy, which shifts market risks from its shareholders to its ratepayers, the public.

**I oppose the approval of this 44% rate increase in gas prices (Case GR2001-382).**

Sincerely,

*Mrs. Wilbur Smith  
3418 Denick  
St. Joseph, Mo. 64507*

~~000000~~  
G R 2001380  
letter file

2/5/2001

I want to voice our  
opposition to the proposed  
increase in gas prices by  
Missouri Gas Energy.

An increase of that size  
will undoubtedly cause  
many middle and lower  
class ratepayers to go  
bankrupt, especially will  
this be true of retired  
persons who have no way  
to increase their income  
to match the outgo.

This rate increase should  
not be allowed.

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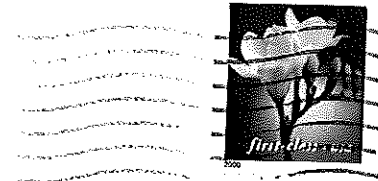
FEB 20 2001

Records  
Public Service Commission

Sincerely,  
Kenneth Cordry  
Charlotte J. Cordry



Charlotte & Kenneth Cordry  
1730 TIMBER RIDGE DRIVE  
SEDALIA, MO 65301



Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Mo. 65102

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CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

January 25, 2001

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Public Service Commission

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

Subject: **Case GR2001-382 - MGE Rate Hike**

I do not agree with MGE's strategy, which shifts market risks from its shareholders to its ratepayers, the public.

**I oppose the approval of this 44% rate increase in gas prices (Case GR2001-382).**

Sincerely,

*Stephanie D. Barner*

Fillery  
1715 Brenda DR,  
St. Joseph, MO,  
64507



Missouri Public Service  
P.O. Box 360  
Jefferson City, Missouri  
65102

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CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

January 25, 2001

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

Subject: Case GR2001-382 - MGE Rate Hike

I do not agree with MGE's strategy, which shifts market risks from its shareholders to its ratepayers, the public.

**I oppose the approval of this 44% rate increase in gas prices (Case GR2001-382).**

Sincerely,

*Albert F. Baedeker*

*Dorothy Baedeker*

*1612 So. 39th St.  
St. Joseph, MO 64507*

*Senior Citizens*

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REGULATORY SERVICES  
PUBLIC SERVICE COMMISSION

January 25, 2001

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

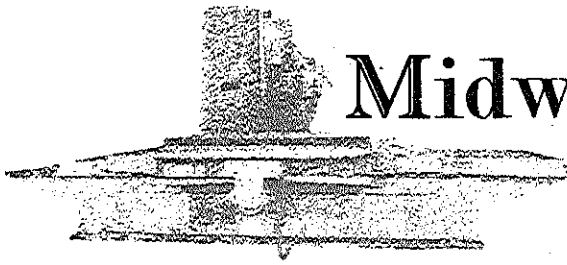
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I oppose the approval of this 44% rate increase in gas prices (Case GR2001-382).

Sincerely,

*Phelma B. Courtney*  
2814 Felix  
St. Joseph Mo  
64501



# Midwest Tool Inc.

GR-2001-382  
letter file

February 14, 2001

Missouri Public Service Commission  
Governor Office Building  
200 Madison Street  
PO Box 360  
Jefferson City, MO 65102-0360

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UTILITY OPERATIONS  
DIVISION

Dear Sirs:

I think it is disgraceful when companies are considering laying off employees, or even more disturbing, having to close their doors because of the outrages gas prices. Companies simply cannot afford gas bills that are three to four times higher than normal. I've heard the excuse, "It's been an unusually cold winter." Anyone would expect their gas bill to go up to a certain degree, but this is ridiculous!

Once the prices go up is there any prospect that they will ever decrease, or is it just expected that the people will adjust, and accept? Then where does it stop? I for one do not believe anyone should accept continuing gas hikes. I'm sure there will be just another "good" excuse by the oil moguls to keep socking it to us.

Task Forces & Commissions need to look at the long term effects of increasing gas prices. For example, business' may find it more economical to relocate. I sincerely hope you will work to reverse gas prices not merely prevent more raises.

Cordially;

Rick Gunlock

---

3637 Enterprise Ave.  
Joplin, MO 64801  
Phone (417) 623-6872  
Fax (417) 623-6998

E-mail: [midwesttool@4state.com](mailto:midwesttool@4state.com)

*letter file*

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FEB 20 2001

*Records  
Public Service Commission*

January 25, 2001

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102

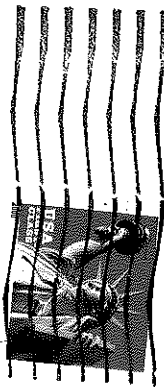
Subject: **Case GR2001-382 - MGE Rate Hike**

I do not agree with MGE's strategy, which shifts market risks from its shareholders to its ratepayers, the public.

**I oppose the approval of this 44% rate increase in gas prices (Case GR2001-382).**

Sincerely, *Roderick D. Beer*  
*1715 Brenda Dr.*  
*St Joseph, Mo., 64507*

67507



1512

[illegible]

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FEB 27 2001

G R 2001382

letter file

February 22, 2001

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Missouri Public Service Commission  
PO Box 360  
Jefferson City, MO 65102

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FEB 26 2001

CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

Dear Commission Members:

I am so outraged by what is happening to me and all of the Missouri Gas and Electric customers. I just found out that my level payment for \$63.00 will now be increased to \$149.00 from March until July. What is wrong with you? Did you not think about what it would do to people who are on lower incomes? For Gods sake, if it was hard enough to pay \$63.00 a month and by the way on time and I do pay my bills, what did you think it would do to people like me when you increase it by \$86.00 more?

I hope and pray that all of you that are on that commission are feeling this? I hope you do not sleep well at night worrying about what your decisions have done to people.

I wonder if you will feel any hardship whatsoever. I think its outrageous what you have done, I wish I could take you to task for this. All I can do is let you know how frustrated I am with you. I not only have a full-time job, but I have two part-time jobs. I am hard-working and pay my bills but you are not adding to my well-being by doing this. So what I will do is do without on a lot of things so I can pay this bill, I only hope that you will also do without in your life so you know how it feels.

*Pamela Vance*

Pamela Vance  
701 W 84<sup>th</sup>  
Kansas City, MO 64114

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FEB 27 2001

Records  
Public Service Commission

\* Case GR 2001-382

GR2001382  
letter file

From The Desk Of Karen Banks

January 26, 2001

To Whom It May Concern,

I am very opposed to the 44%  
rate increase recently filed by MGE.  
MGE has failed to meet their  
obligations to their customers. MGE  
has acted irresponsible by not  
locking-in on a reasonable gas price  
this summer & now they want their  
customers to pay for their mistake.  
A 27% rate increase in November  
& a 44% increase now...  $\begin{array}{r} 27 \\ + 44 \\ \hline 71\% \end{array}$   
How many businesses can get away  
with a 71% rate increase in three  
months? How disgusting!

Sincerely,  
Karen Banks

JAN 31 2001

Records  
Public Service Commission

Missouri Public Service Commission  
PO Box 360

65102

David & Karen Banks  
1532 SW Fredrick Dr.  
Lee's Summit, MO 64081



GR-2001-382  
letter file

Jan 28, 2001

Dear Sir,

I think a 44% increase  
in gas prices is too much  
especially since MBE received  
a 27% rate increase in November.  
I'm afraid too many  
people will go cold &  
become sick. It is too  
hard on the very young  
& the very old.

I think this constitutes a  
breach of the public trust.

Reference: case GR-2001-382

Sincerely,  
Donald E. Dick

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GR 2001382

JAN 31 2001

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Public Service Commission

Mr Donald E Dick  
23529 Anderson School Rd  
Sedalia, MO 65301-0803



Mo Public Service Commission

P.O. Box 360

Jefferson City, MO

65102



Jan 27, 2001

GR2001382

Missouri Public Service Commission letter file  
P.O. Box 360

Jefferson City, Mo

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JAN 29 2001

Reference Case GR2001-382

CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

This letter is to protest the  
Missouri Gas Energy request for 44%  
increase in gas prices

My wife and I are both retired  
on a fixed income and this increase  
will cause financial stress on our budget  
and everyone else's

Yours Truly

Glen R & Betty J. Pearson

2427 E 11<sup>TH</sup> ST

Joplin Mo. 64801

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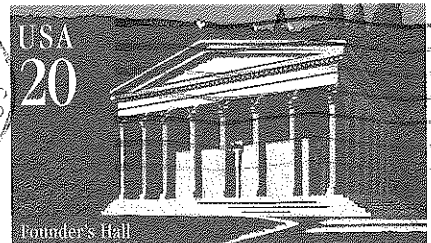
JAN 31 2001

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Girard College Philadelphia, PA 1848-1998

MO Public Service Commission  
V.O. Box 360  
Jefferson City, MO 65102

65102/0360



GR 2001382 letter file

1-23-01

all protest, the, price increase.

See GR 2001-38

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JAN 29 2001

Fay Callahan  
816-254-9180

CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION



FAY CALLAHAN  
132 E Short Ave.  
Independence, MO 64050-3975



Stephen & Natalie Halpern  
 504 Hurricane Ht  
 Warrensburg, MO 64093-2732



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**MAR 27 2001**

*Records  
 Public Service Commission*

3102403860  
 6/10/01 10:07 AM

Mr. Public Ser Com  
 Warren St. Office Bldg  
 Rm 530  
 PO Box 360  
 Warrensburg, MO 64093-0360  
 65102

3/21/81  
Mo. Public Service Com  
Jeff City Mo. C & D 001382

Dear Members, letter file

I object to the request of  
Mo. Gas Energy, of raising  
rates 11.56%.

We, on fixed incomes, cannot  
afford any increases. When you  
don't qualify for assistance,  
any increase is a hardship.  
The utility Co. executives  
have been gouging customers  
for years. Let them cut their  
own 1/2 mil to 3 mil \$/yr.  
Salaries. We, the customers  
are fed up!

Sincerely,

M. Napier

G R 2011382  
letter file

To Whom it May Concern,

I am writing you in regard to your latest increase for the Grant facilities.

I used to feel that the PSC was there to protect the public who pays for all of these high utilities, but you aren't. You are for the big corporations.

We, in St. Joseph and surrounding cities, were stuck with the high water bills, which in turn raised our already too high sewer bills. Since we had to pay for this new plant, shouldn't we have been able to vote for what we wanted?

If there wasn't so much greed with "big-dicks" in these utilities and if they cared for the public, this would not have happened. Greed is eating this country up.

ATTESTED  
NOTARIAL POWER DEL.

If Kansas Gas can lower prices in Kansas 22% because they had hind-sight, what is wrong with our utilities?

Do you realize the hardships you have put on so many people. People on Social Security, single mothers earning minimum wage trying to make it on their own.

Come on give us a break and be for the people and not for greedy corporations, who do not want to give an inch on their big salaries.

I hope you take time to read this and the articles I sent you. These are just a few of the comments that have been made in our paper.

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JAN 31 2001

CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION

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