BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In The Matter of the Application of)	
)	
Zito West Holding, LLC for Registration to)	Case No
Provide Interconnected Voice over Internet)	
Protocol Service)	

APPLICATION

COMES NOW Zito West Holding, LLC ("Applicant"), pursuant to §392.550 RSMo 2010 (Cum. Supp.), and for its application to the Missouri Public Service Commission ("Commission") states as follows:

- 1. The Applicant's legal name is Zito West Holding, LLC. Applicant is a limited liability company organized under the laws of the state of Delaware. Applicant's street and mailing address, electronic mail address, and telephone number are: Address: 102 South Main Street, Coudersport, PA 16915; Email address: colin.higgin@zitomedia.com; Phone: (814) 260-0434.
- 2. The Applicant seeks registration to offer and provide interconnected voice over Internet protocol service.
- 3. Attached is an affidavit signed by an officer or general partner of the Applicant making the eight statements required by §392.550.3 RSMo, plus confirmation the Applicant's service meets the criteria of interconnected voice over Internet protocol service as defined by §386.020(23).

WHEREFORE, the Applicant requests the Commission to issue an order granting the Applicant a registration to offer and provide interconnected voice over Internet protocol service in the exchanges listed in the Affidavit.

Respectfully submitted,

Richard S. Brownlee III, Bar #22422

Attorney for Zito West Holding, LLC

RSBIII, LLC

121 Madison Street

Jefferson City, MO 65101 (573) 616-1911

rbrownlee@rsblobby.com

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the above and foregoing document was delivered by first class mail, electronic mail or hand delivery, on this 8th day of February 2018, to the following parties:

General Counsel Missouri Public Service Commission PO Box 360 Jefferson City, MO 65102 Office of Public Counsel PO Box 7800 Jefferson City, MO 65102

Richard S. Brownlee III, Attorney

AFFIDAVIT

I, Colin Higgin, a natural person, do hereby swear and affirm that I am an officer or general partner of Zito West Holding, LLC ("Applicant"), and that the following statements are true and correct to the best of my knowledge and belief:

(1) The location of the principal place of business and the names of the principal executive officers of the Applicant:

Location:

102 S. Main Street Coudersport, PA 16915

Principal Executive Officers:

James Rigas, Co-President, Michael Rigas, Co-President, Colin Higgin, Vice President;

(2) Each exchange, in whole or in part, of a local exchange company in which the Applicant proposes to provide interconnected voice over Internet protocol service:

> Chillicothe, Missouri; and Marshall, Missouri;

- (3) That the Applicant is legally, financially, and technically qualified to provide interconnected voice over Internet protocol services;
- (4) That the Applicant is ready, willing, able, and will comply with all applicable state and federal laws and regulations imposed upon providers of interconnected voice over Internet protocol services;
- (5) That the Applicant will charge and collect from its end user customers on interconnected voice over Internet protocol service, and remit to the appropriate authority, fees and surcharges in the same manner as are charged and collected upon end user customers of local exchange telecommunications service and remitted by local exchange telecommunications companies, including but not necessarily limited to:

- (a) Telecommunications programs under Section 209.255 RSMo;
- (b) Missouri universal service fund under Section 392.248 RSMo;
- (c) Local enhanced 911;
- (d) Any applicable license tax;
- (6) That the Applicant will remit the annual assessment imposed by the Commission under Section 386.370 RSMo;
- (7) That the Applicant will file, either directly or indirectly through an affiliated competitive local exchange carrier, with the Commission an annual report at a time and covering the yearly period fixed by the Commission;
- (8) That the Applicant has established a process for handling inquiries from customers concerning billing issues, service issues, and other consumer-related complaints. Consumer complaints may be directed to: Zito Media, 102 S. Main Street, Coudersport, PA 16915, 1-800-365-6988; and
- (9) The Applicant's interconnected voice over Internet protocol service meets the following criteria:
 - (a) Enables real-time, two-way voice communications;
 - (b) Requires a broadband connection from the user's location;
 - (c) Requires Internet protocol-compatible customer premises equipment; and
 - (d) Permits users generally to receive calls that originate on the public switched telephone network and to terminate calls to the public switched telephone network.

This concludes my affidavit.

Colin Higgin Vice-President

Zito West Holding, LLC

STATE OF PENNSYLVANIA

COUNTY OF POTTER)

Subscribed and sworn before me this 1th day of February, 2018.

Notary Bublic

Notary Seal:

COMMONWEALTH OF PENNSYLVANIA

NOTARIAL SEAL MEGAN E TAYLOR Notary Public

COUDERSPORT BORD., POTTER COUNTY
My Commission Expires Jun 2, 2018