## LCSW

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MAY 30, 2017

LINCOLN COUNTY SEWER AND WATER 202 SUNSWEPT TROY, MO 63379

THANK YOU FOR YOUR LETTER MAY 3, 2017. THIS IS IN REFERENCE TO FILE NO. WW-2017-0283. WE PLAN ON ATTENDING THE MEETING. HERE ARE SOME OF THE ITEMS WE FEEL ARE VERY IMPORTANT AND NEED TO BE DISCUSSED AND RECTIFIED.

- 1. DEPRECIATION OF SMALL PLANTS AND SMALL WELLS
- 2. SURCHARGE INSTEAD OF REDOING RATE CASE FOR EMERGENCY EXPENDITURES OVER \$5,000
- 3. SIMPLIFYING ANNUAL REPORT
- 4. PSC'S RELATIONSHIP AND TREATMENT TO AND WITH SMALL COMPANIES
- 5. FEES FOR EMPLOYEES
- 6. LAY PERSON DOES NOT UNDERSTAND HOW THE TARIFF PROCESS WORKS OR TERMINOLOGY
- 7. INTEREST RATES ON LOANS PRIOR TO PSC INVOLVEMENT
- 8. SIMPLIFY RATE CASE FOR SMALL COMPANIES SO NOT TO BURDEN THE COMPANY OR THE COMPANY'S CUSTOMERS WITH FRIVILIOUS EXPENSES.
- 9. PSC ACCEPTING PERMITS AND STATE LAW REQUIRED BY DNR FOR INITIAL RATE BASE

- 10. CHANGE OPC'S LOGIC TO BENEFIT NOT ONLY THE CUSTOMER BUT THE VIABILITY OF THE COMPANY THAT SERVICES THE CUSTOMER WHICH IN TURN IS BENEFICIAL TO THE CUSTOMER
- 11. HOW THEY SET UP RATE BASE FOR SMALL COMPANIES THAT HAVE BEEN IN EXISTENCE
- 12. ESTABLISH A RESERVE FUND FOR SMALL COMPANIES FOR EMERGENCY EXPENDITURES OR CHANGE THE PERCENTAGE OF PROFIT FOR SMALL COMPANIES TO OFFSET EMERGENCY EXPENDITURES.
- 13. AT PUBLIC NOTICE AND AT PUBLIC HEARING CLARIFY THAT PSC SETS THE CUSTOMER'S RATES. SO AS NOT TO CAUSE CONFLICTION BETWEEN THE CUSTOMER AND THE COMPANY.
- 14. HAVE RULES AND REGULATIONS THAT ARE CLEAR SO THAT PSC EMPLOYEE'S DO NOT GIVE SMALL COMPANIES THEIR INTERPRETATION OF THE RULE THAT WILL CONFLICT WITH ANOTHER PSC EMPLOYEE'S INTERPRETATION OF THE SAME RULE.