OF THE STATE OF MISSOURI

Forrest L. Hatfield,)	
Complainant,)	
V.)	Case No. WC-2006-0128
Melody Lake Water & Sewer, Inc.,)	
Respondent.)	

ORDER DIRECTING STAFF INVESTIGATION

Issue Date: September 28, 2005 Effective Date: September 28, 2005

This order directs the Staff of the Commission to investigate the facts in this case and to file a report under Commission Rule 4 CSR 240-2.070(10).

Under 4 CSR 240-2.070(10) the Commission may request, after a formal complaint has been filed, an analysis by its Staff for the reasons underlying the complaint. The Staff must then file its findings with the Commission and serve copies on the other parties.

The Commission views its Staff as an unbiased third party in this complaint case and will direct the Staff to investigate the contested issues set out in the pleadings in this case and to file a report of its findings with the Commission. Staff also has the discretion to report its findings as to any other contested issue in this case, which issue may appear during its investigation.

The Commission will direct the Staff to file its report and will allow all of the parties to file a responsive pleading to that report.

IT IS THEREFORE ORDERED:

- 1. That the Staff of the Missouri Public Service Commission shall investigate the issues set out in the pleadings and file a report of its findings no later than November 14, 2005.
- That the parties may respond to the Staff report described in paragraph one.
 Any such response must be filed no later than ten days thereafter.
 - 3. That this order will become effective on September 28, 2005.

BY THE COMMISSION

Colleen M. Dale Secretary

(SEAL)

Kennard L. Jones, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 28th day of September, 2005.