

ST. LOUIS COUNTY WATER COMPANY For ST. LOUIS COUNTY, MISSOURI

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JUN 8 1986

Exhibit No. 3

Case No(s) WC-2006-0345

Date 10/13/06 Rptr MV

DISCONTINUANCE OF SERVICE (CONTINUED)
(FOR VIOLATION OF ANY OF COMPANY'S RULES)

MISSOURI

Public Service Commission

Rule 2.2 For violation of any of the Rules and Regulations of the Company by the customer, the right is reserved by the Company to discontinue service. Discontinuance of service to residential customers for non-payment of bills will be in accordance with 4 CSR 240-13.050.

Except holidays, restoring service between 8:00 a.m. and 6:00 p.m. Monday through Friday and between 8:00 a.m. and 5:00 p.m. on Saturday
Regular-Hour Restoration Charge (1)

Restoring service at all off-hour times including holidays
Off-Hour Restoration Charge (2)

In all cases, when water service has been discontinued, someone must be present at the premises before water service can be restored, unless, approved by the Company.

The Company will attempt to restore service during regular working hours, Monday thru Friday, on the same day the request is made at the Regular Hour Restoration Charge only if the reason for discontinuance has been corrected and all appropriate charges are received by the Company prior to a payment deadline of 3:00 p.m., Monday thru Friday.

If payment of the appropriate charges including the Regular Hour Restoration Charge are received by the Company after the payment deadline of 3:00 p.m., restoration of service shall be attempted no later than the next regular working day. Should the customer require same day restoration of service after the payment deadline of 3:00 p.m.(3), then the cost of such service restoration shall require payment to the Company of the appropriate charges and the Off-Hour Restoration Charge prior to restoration of service.

(1) Regular-Hour Restoration Charge as provided under tariff for Miscellaneous Charges.

(2) This Off-Hour Restoration Charge is the actual average cost of restoring service during hours when Company personnel are working at overtime rates. This average actual cost is reviewed annually and adjusted.

(3) This time is based upon historical workload requirements, and is subject to adjustments.

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*Indicates new rate or text
+Indicates change

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Public Service Commission

Missouri Public

Service Commission

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JUN 13 1986

ISSUED BY T. L. Reeder, V.P., Admin., 535 N. New Ballas Rd., St. Louis, MO 63141

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For ST. LOUIS COUNTY, MISSOURI

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If the Company travels to the location of the premises to restore service and no one is at the premises, then (a) a notice will be left notifying the customer that an attempt was made to restore service and no one was home, (b) restoration of service will not be attempted until the next regular work day unless the Company has service personnel on duty and available when the customer calls again to have service restored, and (c) an additional Regular Hour Restoration of service charge will be made for the second and each subsequent trip during regular work days to restore service. This additional charge(s) will be added to the next regular water bill.

If it is necessary to excavate to discontinue service at the corporation cock or the stop cock, or disconnect the water service line, a "Discontinuance Charge" will be made to the customer equivalent to the actual costs of labor for an appropriately sized and supervised crew, material, transportation, equipment and overheads. Overhead costs are based on the amount of time worked by the employees who are discontinuing service. In addition, any needed repairs to the water service line, as identified by the Company, must be made by and at the expense of the customer or customer's agent. Such repairs must be made and the payment of the "Discontinuance Charge," in addition to the charges for restoration of service, must be paid before water can be turned back on. At the option of the Company, an "installment payment schedule" may be arranged for the payment of the "Discontinuance Charge." The Company will excavate at the corporation cock or stop cock only to discontinue service. Any subsequent excavations and/or other steps required to restore service will then be the responsibility of the customer. Service may not be restored until payment of all charges described above has been made by the customer and notice given to the Company.

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