

BEFORE THE PUBLIC SERVICE COMMISSION OF THE  
STATE OF MISSOURI

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JUN 28 2006

MARK S. Liesenfeld

(your name)

Complainant,

vs.

Joe Hybl

(utility company's name)

Respondent.

UTILITY OPERATIONS  
DIVISION

Case No. \_\_\_\_\_

FILED<sup>2</sup>

JUN 06 2006

COMPLAINT

Missouri Public  
Service Commission

1. Complainant resides at 207 HYBL DR. WRIGHT CITY MO  
63390

2. Respondent, JOE HYBL 2312 HIGHWAY F  
(Company's name and address)


WRIGHT CITY MO 63390, is a public utility providing  
service to complainant's residence.

3. As the basis of this complaint, complainant states the following facts: \_\_\_\_\_

See attachment

[illegible]

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Signature of Complainant

**MARK S. LIESENFELD**

**Vs.**

**JOE HYBL**

1. Complainant resides at 207 HYBL DRIVE Wright City MO 63390
2. Respondent, JOE HYBL 2312 Highway F Wright City MO 63390

**On 4 May 2006 approximately 8:30 a.m. Water service was discontinued to all residents of OAKVIEW ESTATES without prior notification from MR. HYBL.**

**In JANUARY 2003 MR. HYBL informed this resident that we owed \$56.01 for water service since 1/1/03 it was hand written on a sheet of yellow paper with just the amount and a PO BOX number.**

**MARCH 2006 Mr. HYBL commenced excavating and installing new water and sewer lines and informed the residents of OAKVIEW ESTATES that it would cost each resident a fee of \$50.00 dollars for water service, plus additional fees to connect to his new service.**

**Since the interruption of water service by Mr. HYBL, this complainant had to resort having a private well installed to residence and to provide water to Mr. Lonnie Markham also complainant.**

## RESTITUTION

For the inconvenience of water service disruption incurred by  
Mr. JOE HYBL Request reimbursement for well  
Installation .

Signed: *Mark S. Lisenfeld* this Date 1 JULY 2006  
Complainant

Signed: *Donna S. Lisenfeld* this Date 1 JULY 2006  
Co-Complainant

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JUL 05 2006

UTILITY OPERATIONS  
DIVISION