

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Discontinuance of the Certificate of Service for Claro Enterprise Solutions, LLC)
) **File No. XD-2023-0XXX**

MOTION TO CANCEL REGISTRATION

COMES NOW the Staff of the Missouri Public Service Commission (Staff) and moves for the Missouri Public Service Commission (Commission) to cancel the registration to provide interconnected voice over internet protocol (VoIP) services and the certificate to provide interexchange telecommunications service authority of Claro Enterprise Solutions, LLC, (Company) and states:

1. The Commission previously granted a registration to the Company to provide interconnected voice over internet protocol service authority in Case No. DA-2019-0008 and a certificate to provide intrastate interexchange telecommunications service authority in Case No. XA-2019-0009 on July 22, 2018.

2. The Company failed to submit an annual report to the Missouri Commission for calendar year 2021. The requirement of an VoIP company to file an annual report is identified in Section 392.550.3(7), RSMo and 20 CSR 4240-28.012(1)(A). The Company has not responded to Staff's contacts to resolve the deficiency.

3. The Commission has the authority to cancel a telecommunications certificate, or in the present case, registration, pursuant to Section 392.410.5 RSMo 2000, which provides "[a]ny certificate of service authority may be altered or modified by the commission after notice and hearing, upon its own motion or upon application of the person or company affected."

4. The Commission need not hold a hearing, if, after proper notice and opportunity to intervene, no party requests such a hearing. *State ex rel. Rex Deffenderfer Enterprises, Inc. v. Public Service Commission*, 776 S.W.2d 494 (Mo. App. W.D. 1989).

WHEREFORE, Staff respectfully recommends the Commission cancel the registration of service authority to provide interconnected voice over internet protocol service of Claro Enterprise Solutions, LLC, and grant such other and further relief as is just in the circumstances.

Respectfully submitted,

/s/ Whitney Scurlock

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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First Class United States Postal Mail, postage prepaid, to all parties or their representatives pursuant to the Service List maintained by the Commission's Data Center for this file, on this 24th day of March, 2023.

/s/Whitney Scurlock

