

**MISSOURI PUBLIC SERVICE COMMISSION**

**November 02, 2004**

**Case No. XM-2005-0106**

Dana K Joyce  
P.O. Box 360  
200 Madison Street, Suite 800  
Jefferson City, MO 65102

John B Coffman  
P.O. Box 7800  
200 Madison Street, Suite 640  
Jefferson City, MO 65102

Business Productivity Solutions, Inc.  
James Fischer  
101 Madison--Suite 400  
Jefferson City, MO 65101

*Enclosed find a certified copy of an ORDER in the above-numbered case(s).*

*Sincerely,*

A handwritten signature in black ink that reads "Dale Hardy Roberts". The signature is written in a cursive, slightly slanted style.

*Dale Hardy Roberts*  
**Secretary/Chief Regulatory Law Judge**