

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of Kansas City Power & Light     )  
Company’s Request for Authority to             )  
Implement a General Rate Increase for         )  
Electric Service                                     )     **File No. ER-2016-0285**

**ORDER DIRECTING FILING**

Issue Date: April 13, 2017

Effective Date: April 13, 2017

During its April 13, 2017 Agenda meeting, the Commission discussed the possibility of disallowing certain customer survey costs in rates. In its brief, the Commission’s Staff urges the Commission to “direct KCPL to make a filing providing the total number of surveys and their costs booked during the test year and true up period, the total number of questions on those surveys that are political in nature, and the percentage of political oriented questions to total survey questions. Using this information will allow the Commission to determine an appropriate cost to book below the line.”<sup>1</sup>

The Commission will order Kansas City Power & Light Company to make such a filing, and will allow parties the opportunity to respond.

**THE COMMISSION ORDERS THAT:**

1. Kansas City Power & Light Company Commission shall respond as ordered above no later than April 17, 2017.

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<sup>1</sup> Staff Brief, p. 75 (filed March 22, 2017).

2. Any other party wishing to respond shall do so no later than April 18, 2017.

3. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Ronald D. Pridgin, Deputy Chief Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 13<sup>th</sup> day of April, 2017.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

**WITNESS my hand and seal of the Public Service Commission,  
at Jefferson City, Missouri, this 13<sup>th</sup> day of April 2017.**



  
**Morris L. Woodruff**  
**Secretary**

# **MISSOURI PUBLIC SERVICE COMMISSION**

**April 13, 2017**

**File/Case No. ER-2016-0285**

**Missouri Public Service  
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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Morris L. Woodruff**  
**Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.