

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of a Name Change from UCN, Inc.
to inContact of Missouri, Inc. d/b/a UCN

)
)
)

File No. XN-2013-0028
YX-2013-0053

ORDER DIRECTING STAFF TO FILE A RECOMMENDATION

Issue Date: July 24, 2012

Effective Date: July 24, 2012

On July 24, 2012, UCN, Inc. requested that the Missouri Public Service Commission recognize a name change from UCN, Inc. to inContact of Missouri, Inc. d/b/a UCN. UCN, Inc. has also filed an adoption notice and a revised tariff title page effective August 23, 2012. The Commission will direct its Staff to file a recommendation.

THE COMMISSION ORDERS THAT:

1. The Staff of the Missouri Public Service Commission shall file a recommendation regarding UCN, Inc.'s request no later than August 2, 2012.
2. This order shall become effective immediately upon issuance.

BY THE COMMISSION



Steven C. Reed
Secretary

(S E A L)

Michael Bushmann, Regulatory Law
Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 24th day of July, 2012.