

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of a Name Change from UCN, Inc.
to inContact of Missouri, Inc. d/b/a UCN

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File No. XN-2013-0028
YX-2013-0053

**SECOND ORDER EXTENDING THE DEADLINE FOR FILING
STAFF RECOMMENDATION**

Issue Date: August 10, 2012

Effective Date: August 10, 2012

On July 24, 2012, UCN, Inc. requested that the Missouri Public Service Commission recognize a name change from UCN, Inc. to inContact of Missouri, Inc. d/b/a UCN. On August 9, 2012, the Staff of the Commission requested a second extension of time until August 10, 2012 to file a staff recommendation. The Commission finds the request to be reasonable and will grant it. The deadline for filing the staff recommendation will be extended.

THE COMMISSION ORDERS THAT:

1. The Staff of the Missouri Public Service Commission shall file a recommendation in this matter with the Commission no later than August 10, 2012.
2. This order shall become effective immediately upon issuance.

(S E A L)

Michael Bushmann, Regulatory Law
Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 10th day of August, 2012.

BY THE COMMISSION



Steven C. Reed
Secretary