

## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

## 3.2.7 Centrex Service, (cont'd.)

## 3.2.7.2 Centrex Rates and Charges

Centrex Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

	<b>Non- Recurring</b>	<b>Monthly Recurring</b>
<b>1 Year Term</b>		
10-24 Centrex Lines	\$24.00	\$30.41
24-72 Centrex Lines	\$24.00	\$30.41
73-96 Centrex Lines	\$24.00	\$30.41
96 + Centrex Lines	ICB	ICB
<b>2 Year Term</b>		
10-24 Centrex Lines	\$24.00	\$29.76
24-72 Centrex Lines	\$24.00	\$29.76
73-96 Centrex Lines	\$24.00	\$29.76
96 + Centrex Lines	ICB	ICB
<b>3 Year Term</b>		
10-24 Centrex Lines	\$24.00	\$29.10
24-72 Centrex Lines	\$24.00	\$29.10
73-96 Centrex Lines	\$24.00	\$29.10
96 + Centrex Lines	ICB	ICB

## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

## 3.2.7 Centrex Service, (cont'd.)

## 3.2.7.2 Centrex Rates and Charges, (continued)

Optional Features	Non- Recurring	Monthly Recurring
Primary Appearance of Software No.	\$ 4.00	\$ 1.00
Secondary Appearance of Software No.	\$ 4.00	\$ 0.00
Single Appearance of a Directory No.	\$10.00	\$ 1.00
Add-On Module Interface, per module	\$13.00	\$ 0.00
Direct Station Selection /Busy Lamp Field	\$85.00	\$ 8.00
Assume Dial "9"	\$ 4.00	\$ 3.00
Call Park	\$ 4.00	\$ 1.00
Caller ID Name and Number	\$ 0.00	\$ 3.00
Centrex Management Service	\$1,130.00	\$ 0.00
Automatic Line (Hot Line)	\$26.00	\$ 4.00
Remote Access to Call Forwarding	\$ 0.00	\$ 5.00
Station Message Detail Recording (SMDR-P)	\$510.00	\$ 0.00
Simultaneous Ring (SimRing)	\$ 0.00	\$ 3.00
Digital Interface Facility (IXC T-1 Access)	\$1,275.00	\$255.00
ARS-Basic (NPA Screening Only)	\$213.00	\$ 6.00
Electronic Set Interface per PDN	\$ 5.00	\$ 1.00
Service Order Charges	\$50.00	
Subsequent Account Changes	\$50.00	
Line Restoral Charge	\$15.75 *	

\* (Applies for line restoral after temporary interruption of service initiated by XO. If service is temporarily interrupted and payment is not received within 10 days following the interruption, XO reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.8 Business Trunks**

Business Trunk Service provides customers with access to and from the Public Switched Telephone Network (PSTN) for inbound, outbound or two-way call traffic. The trunk connection can be either analog or digital depending on the customer's requirements.

Analog trunk service is offered via standalone Private Branch Exchange (PBX) or Direct Inward Dial (DID) Trunks, while digital connections are provided through Digital Switched T-1 Service.

Direct Inward Dial Trunks can be customized to support customers call traffic requirements:

**In-Only Trunks** - A One-Way trunk that only allows traffic from the XO switching equipment to be transmitted to the customer's PBX.

**Out Only Trunks** - A One-Way Trunk that only allows traffic originating in the customer's PBX to be transmitted to the XO switching equipment.

**Two-Way Trunks** - A Trunk that allows traffic to be transmitted from either the customer's PBX or the XO switching equipment.

**In-Only with DID Trunk** - A One-Way trunk equipped with Direct Inward Dialing Service that allows traffic from the XO switching equipment to be transmitted to the customer's PBX.

**Direct Inward Dialing (DID) Service** - A special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

**Fractional T1 Trunks**

**Basic T1 Facility** - A T1 facility that is equipped with In-Only, Out-Only, or Two-Way trunks.

**Advanced T1 Facility** - A T1 facility that is equipped with In-Only with DID or Two-Way with DID trunks.

---

 LOCAL EXCHANGE SERVICES TARIFF
 

---

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

## 3.2.8 Business Trunks, (cont'd.)

## 3.2.8.1 PBX Analog Trunks

The PBX Analog Trunk provides a two-wire access loop from the customer premises to the serving central office. The transmission via this loop supports Clear Channel Capability where available. Call traffic in static Channels can be allocated for specific services, such as Two Way Calling, Inbound or Outbound Calling, Direct Inward Dialing (DID), Direct Outward Dialing (DOD), or a combination of DID/DOD.

## (A) PBX Analog Trunk Rates and Charges

PBX Analog Trunk Customers will be charged applicable Non-Recurring Charges (NRC'S), Monthly recurring Charges (MRC's) and Usage Charges, as specified below. Usage Charges are listed in Section 3.2.6.3.A of this Tariff. Additional Federal, State and Local taxes and Surcharges may also apply.

	<b>Non- Recurring</b>	<b>Monthly Recurring</b>
<b>In Only (Basic)</b>		
1 Year	\$44.00	\$36.13
2 Year	\$44.00	\$33.65
3 Year	\$44.00	\$33.65
<b>Out Only (Basic)</b>		
1 Year	\$44.00	\$36.13
2 Year	\$44.00	\$33.65
3 Year	\$44.00	\$33.65
<b>Two-Way (Basic)</b>		
1 Year	\$44.00	\$36.13
2 Year	\$44.00	\$33.65
3 Year	\$44.00	\$33.65
<b>In Only w / DID</b>		
1 Year	\$117.00	\$60.52
2 Year	\$117.00	\$59.23
3 Year	\$117.00	\$57.93

---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.8 Business Trunks, (cont'd.)**

**3.2.8.1 PBX Analog Trunks, (continued)**

**(A) PBX Analog Trunk Rates and Charges, (continued)**

	<b>Non- Recurring</b>	<b>Monthly Recurring</b>
DID Numbers - 20	\$140.00	\$ 4.00
DID Numbers - 100	\$174.00	\$20.00

---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.8 Business Trunks, (cont'd.)**

**3.2.8.2 Digital Switched T-1**

Digital Switched T-1 service provides an intraexchange digital connection between the customers PBX (Private Branch Exchange) or Hybrid Key system and XO's Central office.

Each Digital Switched T-1 carries 24 channels over a standard digital transmission facility. The channels are used to carry circuit switched voice and data call traffic at channel signal rates of up to 64 Kbps per channel with a total of 1.544 Mbps dedicated bandwidth for each Digital Switched T-1 service. Channels can be allocated for specific services, such as Two Way Calling, Inbound or Outbound Calling, Direct Inward Dialing (DID) or Direct Outward Dialing. Digital Switched T-1 Service and/or its Features are provided subject to the availability and Service Capabilities of the Central Office Facilities. Customer must provide his or her own DTI (Digital Interface) Card. If Customer wishes to provision analog PBX trunk services, Customer must provide compatible digital to analog conversion equipment. All Channel Service Units (CSU's) are the responsibility of the Customer. Digital Switched T-1 service is not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers or Interexchange Carriers, in the provision of service to their customers.

Digital Switched T-1 service is provisioned as either a:

- \* Full Digital Switched T-1 with a Digital Switched Facility (Access Line) per T-1 and 24 channels or,
- \* Fractional Switched T-1 with a Digital Switched Facility (Access Line) per T-1 and individual channels (minimum of 10 channels)

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.8 Business Trunks, (cont'd.)

3.2.8.2 Digital Switched T-1, (continued)

(A) Digital Switched T-1 Rates and Charges

Digital Switched T-1 Customers will be charged applicable Non-Recurring Charges (NRC'S), Monthly Recurring Charges (MRC's) and Usage Charges, as specified below. Usage Charges are listed in Section 3.2 of this Tariff. Additional Federal, State and Local Taxes and Surcharges may also apply.

	Non-Recurring	Monthly Recurring
<b>Full Digital T1 Trunks</b>		
<b>In Only (Basic)</b>		
1 Year	\$459.00	\$623.00
2 Year	\$383.00	\$595.00
3 Year	\$255.00	\$568.00
<b>Out Only (Basic)</b>		
1 Year	\$459.00	\$623.00
2 Year	\$383.00	\$595.00
3 Year	\$255.00	\$568.00
<b>Two-Way (Basic)</b>		
1 Year	\$459.00	\$623.00
2 Year	\$383.00	\$595.00
3 Year	\$255.00	\$568.00

## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

## 3.2.8 Business Trunks, (cont'd.)

## 3.2.8.2 Digital Switched T-1, (continued)

## (A) Digital Switched T-1 Rates and Charges, (continued)

	Non- Recurring	Monthly Recurring
<b>Full Digital T1 Trunks</b>		
<b>In Only w/ DID</b>		
1 Year	\$459.00	\$623.00
2 Year	\$383.00	\$595.00
3 Year	\$255.00	\$568.00
<b>Two-Way w/ DID</b>		
1 Year	\$459.00	\$623.00
2 Year	\$383.00	\$595.00
3 Year	\$255.00	\$568.00
<b>Fractional Digital T1 Trunks</b>		
<b>Digital Transmission Facility, Basic</b>		
1 Year	\$459.00	\$297.00
2 Year	\$383.00	\$282.00
3 Year	\$255.00	\$267.00
<b>Per Channel Rate, Basic</b>		
<b>In Only</b>		
1 Year	\$ 0.00	\$13.67
2 Year	\$ 0.00	\$12.98
3 Year	\$ 0.00	\$12.30
<b>Out Only</b>		
1 Year	\$ 0.00	\$13.67
2 Year	\$ 0.00	\$12.98
3 Year	\$ 0.00	\$12.30
<b>Two-Way</b>		
1 Year	\$ 0.00	\$13.67
2 Year	\$ 0.00	\$12.98
3 Year	\$ 0.00	\$12.30

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs  
1633 Westlake Avenue, No., Suite 200  
Seattle, WA 98109

MOI0501



LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.8 Business Trunks, (cont'd.)

3.2.8.2 Digital Switched T-1, (continued)

(A) Digital Switched T-1 Rates and Charges, (continued)

	Non-Recurring	Monthly Recurring
<b>Full Digital T1 Trunks</b>		
<b>Digital Transmission Facility, Advanced</b>		
1 Year	\$459.00	\$297.00
2 Year	\$383.00	\$282.00
3 Year	\$255.00	\$267.00
<b>Per Channel Rate, Advanced</b>		
<b>In Only w/ DID</b>		
1 Year	\$ 0.00	\$13.67
2 Year	\$ 0.00	\$12.98
3 Year	\$ 0.00	\$12.30
<b>Two-Way w/ DID</b>		
1 Year	\$ 0.00	\$13.67
2 Year	\$ 0.00	\$12.98
3 Year	\$ 0.00	\$12.30
DID Numbers – 20	\$140.00	\$ 4.00
DID Numbers – 100	\$174.00	\$20.00
<b>Change Charge</b>		
Trunk Group Configuration	\$50.00	
Channel Reconfiguration T1	\$50.00	
<b>Optional Feature</b>		
Calling Number Delivery per Trunk Group	\$25.00	\$25.00
Service Order Charges		\$50.00
Subsequent Account Changes	\$50.00	
Line Restoral Charge		\$15.75

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs  
1633 Westlake Avenue, No., Suite 200  
Seattle, WA 98109

MOI0501

---

LOCAL EXCHANGE SERVICES TARIFF

---

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

## 3.2.8 Business Trunks, (cont'd.)

**3.2.8.3 PBX Analog Trunk & Digital Switched T-1 Standard features** - Each PBX Analog Trunk & Digital Switched T-1 includes the following features at no additional charge.

**Hunting** - Ascending Trunk Selection: Ascending Trunk Selection occurs when a switching unit selects from a Trunk Group the first available Trunk going from the first trunk of the trunk group, ascending to the last trunk of the Trunk Group. (example: hunting from the 1<sup>st</sup> trunk through last trunk on Trunk Group)

**Descending Trunk Selection** - Descending trunk selection occurs when a switching unit selects from a Trunk Group the first available Trunk going from the last trunk of the trunk group, descending to the first trunk of the Trunk Group. (example: hunting from last trunk of Trunk Group toward the 1<sup>st</sup> trunk of the Trunk Group).

**Least Idle Trunk Selection ("LIDL")** - LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

**Most Idle Trunk Selection ("MIDL")** - MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

**Alternative Call Routing** - Allows the customer to route calls to any service within the switch to handle calls in case of a disaster or for call overflow purposes. Typically a customer will route calls from one Trunk Group to another Trunk Group. Calls overflow to the Alternate Call Route when they encounter a busy condition. There are three types of busy conditions:

1. **Overflow Call Processing** - all trunks in the trunk group are busy.
2. **System Busy** - This busy condition is caused by network system problems, such as T1 Carrier being down or SS7 related problems.
3. **Manual Busy** - This condition is caused by the trunk group being manually taken down, typically to do maintenance on the customer side in the PBX or on the telecom side in the network switch.

---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.8 Business Trunks, (cont'd.)**

**3.2.8.3 PBX Analog Trunk & Digital Switched T-1 Standard features, (continued)**

E911

One (1) Directory Listing

**3.2.8.4 PBX Analog Trunk & Digital Switched T-1 Optional Features**

Calling Number Delivery - Sends the calling number to the customer.

Directory Assistance and Operator Services are available for an additional per call charge as outlined in Sections 3.3 and 3.4 of this Tariff.

---

**LOCAL EXCHANGE SERVICES TARIFF**

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.2. Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)****3.2.9 IntraLATA Network Access****3.2.9.1 Description of Service**

Company IntraLATA Network Access is an IntraLATA service that provides a dedicated transmission path between a customer designated premises and a Company Point of Presence. Where IntraLATA Network Access is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps). IntraLATA Network Access is used to provide access services in conjunction with IntraLATA Private Line, DIA and Dedicated Long Distance.

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for IntraLATA Network Access is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

**3.2.9.2 Rates and Charges**

Rates and charges for IntraLATA Network Access service are defined herein and are based on the location(s) of the customer designated premise(s) in relation to Company's network. Specifically, Customers will be charged according to whether the customer designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely over Company facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of the facilities from a service provider other than Company.

---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.9 IntraLATA Network Access, (cont'd.)**

**3.2.9.3 Rate Elements** - Two rate elements apply to IntraLATA Network Access: Channel Termination and Network Access Mileage.

**1) Channel Termination**

The Channel Termination rate element provides for the dedicated transmission path between a customer designated premise and Company's Point of Presence. One Channel Termination charge applies per each customer point of termination. A Channel Termination charge applies when the customer designated premises and the serving wire center are collocated in the same building.

**2) Network Access Mileage**

The Network Access Mileage rate element provides for the dedicated transmission facilities path between the customer's serving wire centers associated with the customer designated premise and the Company's Point of Presence. The Network Access Mileage rate element is made up of two monthly recurring charges: a flat rate per circuit ("Fixed") and a flat per-mile rate ("Variable").

The Network Access Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile. If both locations of Customer's designated premises are within the same central office, Network Access Mileage charges will not apply.

---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.9 IntraLATA Network Access, (cont'd.)**

**3.2.9.4 Rate Application**

The following chart designates the applicable Rate Elements based on the location of the Customer designated Premises.

<b>Locations of Customer Designated Premises</b>	<b>Applicable Rate Elements</b>
On-Net	One Channel Termination charge per Customer designated point of termination;
Off-Net	One Channel Termination charge per Customer designated point of termination; plus applicable Network Access Mileage Charges

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.9 IntraLATA Network Access, (cont'd.)

3.2.9.4 Rate Application, (continued)

On-Net- DS1

Term	Channel Termination		Network Access Mileage Charge	
	MRC	NRC-Installation	Fixed	Variable
1yr	\$144.00	\$500.00	NA	NA

Off-Net-DS1

Term	Channel Termination		Network Access Mileage Charge	
	MRC	NRC-Installation	Fixed	Variable
1yr	\$180.00	\$500.00	\$60.00	\$15.70

On-Net- DS3

Term	Channel Termination		Network Access Mileage Charge	
	MRC	NRC-Installation	Fixed	Variable
1yr	\$1,560.00	\$605.00	NA	NA

Off-Net-DS3

Term	Channel Termination		Network Access Mileage Charge	
	MRC	NRC-Installation	Fixed	Variable
1yr	\$1,950.00	\$605.00	\$990.00	\$115.50

---

**LOCAL EXCHANGE SERVICES TARIFF**

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)****3.2.10 IntraLATA Private Line****3.2.10.1 Description of Service**

Company IntraLATA Private Line is an IntraLATA service, which is used in conjunction with IntraLATA Network Access. IntraLATA Private Line Service provides a dedicated transmission path that originates or terminates at a Company Point of Presence (POP). Where IntraLATA Private Line is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps).

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for IntraLATA Private Line is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

**3.2.10.2 Rates and Charges**

Rates and charges for IntraLATA Private Line service is defined herein and is based on the locations of the customer designated premises in relation to the Company's network. Specifically, Customers will be charged according to whether the customer-designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely by Company over its own facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of the facilities from a service provider other than Company.



LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.10 IntraLATA Private Line, (cont'd.)

3.2.10.3 Rate Elements - The rate element that applies to IntraLATA Private Line is Long haul Mileage.

The Long haul Mileage rate element provides for the dedicated transmission facilities path between the Company POPs associated with the two customer designated premises. The Long haul Mileage rate element is made up of one variable charge: a flat, per-mile rate.

The Long haul Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile.

Long haul Mileage charges do not apply for a circuit between two on-net locations in the same LATA that are less 5 miles or less apart.

3.2.10.4 Rate Application

<b>DS 1</b>	<b>1 year</b>
Installation: NRC	\$500.00
Long haul Mileage: MRC Per mile	\$15.70
 <b>DS 3</b>	
Installation: NRC	\$605.00
Long haul Mileage: MRC Per mile	\$115.50

---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.11 Virtual Foreign Exchange Service**

Virtual Foreign Exchange Service is exchange service furnished from an exchange other than the one which normally serves the area in which the customer is located. Virtual Foreign Exchange Service is available when both the foreign rate center and the rate center in which the customer is located are served by a single switch and are supported by the same 911 selective router.

Virtual Foreign Exchange Service may be provided as Inbound Only, Outbound Only or Two-Way service. Virtual Foreign Exchange Service is available on the following services: Business Lines, Centrex Lines, Analog Trunks, Full Switched T1, Fractional Switched T1, ISDN-PRI and ISDN-BRI. See Section 4.1 of this Tariff for full product descriptions.

The local calling area that applies to Virtual Foreign Exchange Service is the same as that which regularly applies to other Company-provided local exchange access service bearing the same NPA-NXX designation.

**A. Restrictions**

Mixing of Virtual Foreign Exchange Service lines and non-Virtual Foreign Exchange Service lines within a service arrangement such as Hunting, PBX and ISDN Trunk Groups is allowed only when non-Virtual Foreign Exchange Service lines/trunks hunt to Virtual Foreign Exchange Service lines/trunks.

Customer must subscribe to Virtual Foreign Exchange Service for a minimum contract period of one year. Virtual Foreign Exchange Service is and it is co-terminus with the service to which it is terminated.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.11 Virtual Foreign Exchange Service, (cont'd.)

B. Rates

The pricing listed below is in addition to the local access service rates which regularly apply for exchange access service bearing the foreign exchange NPA-NXX. In addition, Customer will receive one foreign exchange directory listing at no charge.

Access Type	Non-Recurring	Monthly Recurring
Virtual Foreign Exchange Business Line	\$25.00	\$20.00
Virtual Foreign Exchange Centrex Line	\$25.00	\$20.00
Virtual Foreign Exchange ISDN-BRI	\$25.00	\$20.00
Virtual Foreign Exchange Trunk (per DS0 channel)	\$25.00	\$20.00
Virtual Foreign Exchange Full Switched T1	\$200.00	\$500.00
Virtual Foreign Exchange ISDN-PRI	\$200.00	\$500.00

---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.12 National Local Service**

National Local Service is available to Customers in areas where Company provides service by resale or so-called "UNE Platform" arrangements. In order to qualify for National Local Service, Customers must sign a minimum 2-year contract and order two or more lines. National Local Service is only available where facilities exist and operating conditions permit.

**A. Basic Business Lines**

Company will provide Basic Business Lines as described in Section 3.2 of the tariff. Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

**(1) Basic Business Lines Standard Features:**

- Touchtone
- One White Pages Directory Listing
- 911 Access
- One Yellow Pages Directory Listing
- Blocking Restrictions

**(2) Basic Business Line Optional Features:**

- Call Forward Busy
- Call Forward No Answer
- Hunting
- Call Forward Variable
- Call Waiting with Cancel Call Waiting
- Speed Calling 8
- Three Way Calling
- Caller ID Number Only
- Caller ID Name & Number
- Voicemail

## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

## 3.2.12 National Local Service, (cont'd.)

National Local Service is available to Customers in areas where Company provides service by resale or so-called "UNE Platform" arrangements. In order to qualify for National Local Service, Customers must sign a minimum 2-year contract and order two or more lines. National Local Service is only available where facilities exist and operating conditions permit.

## A. Basic Business Lines, (continued)

- (3) **Basic Business Line Rates and Charges** - Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below. All rates are based on a two-year term. Pricing for alternate term lengths will be offered on an individual case basis.

## (a) Monthly Recurring Charges

	<b>Line Charge</b>
Basic Local Line	\$36.00
<b>Optional Features:</b>	
Call Forward Busy	\$ 3.00
Call Forward No Answer	\$ 3.00
Call Forward Variable	\$ 6.45
Call Waiting with Cancel Call Waiting	\$ 8.00
Speed Calling 8	\$ 3.95
Three Way Calling	\$ 4.60
Caller ID Number Only	\$ 9.10
Caller ID Name & Number	\$ 9.10
Voicemail	\$ 7.95

## (b) Non-Recurring Charges

Installation Charge (Per Line)	
First Line	\$51.84
Additional Line(s)	\$51.84
Features	\$15.65

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs  
1633 Westlake Avenue, No., Suite 200  
Seattle, WA 98109

MO10501

---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.12 National Local Service, (cont'd.)**

**B. Private Branch Exchange (PBX) Trunks**

**(1) Service Description**

PBX Trunk Service provides customers with access to and from the Public Switched Telephone Network (PSTN) for inbound, outbound or two-way call traffic.

**Two-Way Trunks** - A Trunk which allows traffic to be transmitted from either the customer's PBX or the Company switching equipment.

**One-Way, out only** - A One-Way Trunk that only allows traffic originating in the customer's PBX to be transmitted to the Company switching equipment.

**One-Way, in only** - A One-Way Trunk that only allows traffic from the Company switching equipment to be transmitted to the customer's PBX.

**Direct Inward Dialing (DID) Service** - A special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

**LOCAL EXCHANGE SERVICES TARIFF**

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.12 National Local Service, (cont'd.)**

**B. Private Branch Exchange (PBX) Trunks**

**(2) Rates and Charges**

PBX Trunk Customers will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and Usage Charges, where applicable. Additional Federal, State, and Local taxes and Surcharges may also apply. Rates below are based on a two year term. Rates for alternate term lengths may be provided on an individual case basis.

	<b>Non- Recurring</b>	<b>Monthly Recurring</b>
<b>PBX Trunks</b>		
Two-Way	\$ 51.84	\$ 44.50
One-Way, out only	\$ 51.84	\$ 44.50
One-Way, in only	\$ 51.84	\$ 44.50
<b>Optional Features</b>		
DID Termination	\$138.00	\$ 50.00
Hunting	\$ 5.50	\$ 0.00
DID Numbers		
Per Blocks of 20	\$175.00	\$ 10.00
Per Blocks of 100	\$165.00	\$ 25.00

**C. Early Termination Charge**

Customers who subscribe to National Local Service shall also incur a per line charge of fifty Dollars (\$50.00) per line/trunk that is terminated prior to the end of the Customer's service term commitment.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.3 Directory Assistance

Directory Assistance service provides a Customer with requested telephone numbers and/or addresses within the Customer's local calling area. Customers can reach a Directory Assistance Operator by dialing 411 or 555-1212. The Directory Assistance Operator will furnish up to three items per call or will let the Customer know if the requested information cannot be found. Customers will be charged for calls placed to Directory Assistance even when the requested information cannot be found.

3.3.1 Rates

Local Directory Assistance, each number	\$0.35
Long Distance Directory Assistance, each number	\$0.75
National Listing Service	\$0.95
Directory Assistance Call Completion	\$0.50

3.3.2 Call Completion Feature: Customers using Company's Directory Assistance Service will have the option of completing calls through Company's Call Completion feature. At the Customer's request, the Directory Assistance Operator will connect the Customer to the requested telephone number. In addition to the per call charge for Directory Assistance listed above, Customers will be charged for duration of the completed call as follows:

- (a) Customers placing the call from a telephone line that is subscribed to Company local service will be charged according to Customer's current Company rate plan.
- (b) Customers placing a call from a telephone line that is subscribed to Company long distance service only will be charged \$0.10 per minute of use for the duration of the completed call.

Other than the Directory Assistance per call charge and the applicable usage charges for the completed call, there is no additional charge for using this feature.

3.3.3 A credit will be given for calls to Directory Assistance as follows:

The Customer experiences poor transmission or is cut-off during the call; or the Customer is given an incorrect telephone number. To obtain such a credit, the Customer must notify its Customer Service representative within 48 hours of placing the call to Directory Assistance.



---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.4 Operator Assistance**

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 4.1, surcharges as specified in Section 4.3.1 will apply:

**Third Number Billing** - Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

**Collect Calls** - Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

**Calling Cards** - Provides the Customer with the capability to place a call using a calling card with or without the assistance of an operator.

**Person to Person** - Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

**Station to Station** - Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

---

**LOCAL EXCHANGE SERVICES TARIFF**

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.4 Operator Assistance, (Cont'd.)**

**Other Terms and Provisions** - The Company will not bill for incomplete calls where answer supervision is available, and will remove any charges for incomplete calls upon 1) subscriber notifications or 2) the Company's knowledge. The caller and billed party, if different from the caller, will be advised that the Company is the operator service provider at the time of the initial contact. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges. Only tariffed rates approved by the Missouri Public Service Commission for the Company will appear on any local exchange telephone company billings. The Company shall be listed on the local exchange company billing if the local exchange company has multi-company billing authority. The Company will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the card. The Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge. Upon request, the Company will transfer calls to other authorized interexchange companies or to the local exchange company, if billing can list the caller's actual origination point. The Company will refuse operator services to traffic aggregators which block access to other companies. The Company will assure that traffic aggregators will post and display information including: 1) that the Company is the operator service provider; 2) detailed complaint procedures; and 3) instructions informing the caller on procedures to reach the local exchange company operator and other authorized interexchange companies.

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.4 Operator Assistance, (Cont'd.)**

**3.4.1 Operator Assisted Surcharges**

The following surcharges will be applied on a per call basis.

	<b>Auto</b>	<b>Live Operator</b>
Calling Card/Credit Card	\$0.35	\$1.15
Third Number Billing	\$0.90	\$1.15
Collect Calling	\$0.75	\$1.15
Person to Person	\$2.15	\$2.55
Station to Station	\$0.95	\$1.15

**3.4.2 Busy Line Verification and Interrupt Service - Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:**

- (A) **Busy Line Verification** - Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
- (B) **Busy line Verification with Interrupt** - The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.
- (C) **Rates** - Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:
  - (1) The operator verifies that the line is busy with a call in progress or is available for incoming calls.
  - (2) The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

Busy Line Verification	\$1.29
Busy Line Interrupt	\$1.99

---

**LOCAL EXCHANGE SERVICES TARIFF**

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.5 Directory Listings**

The Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the service area at no additional charge. At a Customer's option, the Company will arrange for other types of listings and additional listings and will pass onto the Customer the charges, if any, for such listing that the dominant Local Exchange Carrier charges Company. Listings will be non-published at the specific request of the Customer.

- 3.5.1** The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.
- 3.5.2** The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 3.5.3** Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.5 Directory Listings, (Cont'd.)**

**3.5.4** In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

**3.5.5** Directory listings are provided in connection with each Customer service as specified herein.

**A. Primary Listing** - A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

**B. Additional Listings** - In connection with local exchange service, additional listings are available only in the name of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in this Section.

**C. Nonpublished Listings** - Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4. Rates for Nonpublished Listings are specified in this Section.

---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.5 Directory Listings, (Cont'd.)**

**3.5.5 (cont'd.)**

- D. Nonlisted Numbers** - A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records will be given to any calling party. Rates for Nonlisted Numbers are specified in this Section.
- E. Foreign Listings** - Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listings.
- F. Alternate Call Listings** - Where available, this feature is a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.
- G. Reference Listing** - A listing including additional telephone numbers of the same or another Customer to be called in the event there is not an answer from the Customer's telephone. Charges for reference listings are specified in this Section.

---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.5 Directory Listings, (Cont'd.)**

**3.5.5 (cont'd.)**

**H. Recurring Charges** - Monthly Recurring Charges associated with Directory Listings are as follows:

	<b>Per Listing or Per Number Charge</b>
Primary Listing	\$0.00
Additional Listing	\$3.00
Non-Listed Number	\$1.35
Non-Published Listing	\$1.35
Reference Listing	\$1.00

**I. Non-Recurring Charges** - Non-Recurring charges associated with Directory Listings are as follows:

	<b>Per Listing or Per Number Charge</b>
Primary Listing	\$0.00
Additional Listing	\$13.50
Non-Listed Number	\$13.50
Non-Published Listing	\$13.50
Reference Listing	\$13.50

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.5 Directory Listings, (Cont'd.)**

**3.5.6 Intercept and Number Referral Service**

**A. Intercept**

Is an optional service employed after telephone service has been disconnected, whereby an automated system repeats the called number and provides the status of the telephone service. Intercept Service is available for published numbers and DIDs free of charge for the first 90 days of use. Intercept Service for published numbers in place longer than 90 days will be charged as outlined below. Intercept Service for unpublished numbers will be charged as outlined below from the start of the Number Referral Service.

**B. Number Referral Service**

Is an optional service employed after telephone service has been disconnected, whereby an automated system repeats the called number and provides callers with the new number. Number Referral Service is available for published numbers free of charge for the first 90 days of use. Number Referral Service for published numbers in place longer than 90 days will be charged as outlined below. Number Referral Service for unpublished numbers will be charged as outlined below from the start of the Number Referral Service.

<b>Duration</b>	<b>Non-recurring Charge</b>
1 month:	\$10.00
2 months:	\$20.00
3 months:	\$30.00
6 months:	\$45.00
9 months:	\$55.00
12 months:	\$65.00



LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.6 Emergency Services (Enhanced 911)

Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point ("PSAP").

The Company is obligated to supply the E-911 service provider in the Company service area with accurate information necessary to update the E-911 database at the time the Company submits customer orders to the local exchange telecommunications company whose service is being resold pursuant to these tariffs. At the time the Company provides basic local service to a customer by means of the Company's own cable pair, or over any other exclusively owned facility, the Company will be obligated to make the necessary equipment or facility additions in the E-911 service provider's equipment in order to accurately and properly update the database for E-911. The Company will be obligated to provide facilities to route calls from the end users to the proper Public Safety Answering Point. The Company recognizes the authority to the E-911 customer to establish service specifications and grant final approval or denial of service configurations offered by the Company. The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to 190.310, RSMo.

3.7 Vanity Telephone Numbers

At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. the assignment is subject to availability of a particular number and subject to the terms and conditions set forth in Section 2.1.3. The charges for Vanity Telephone Numbers are as follows:

	<b>Recurring Monthly Charges</b>
Vanity Number	\$5.00
Vanity Number Premium	\$10.00
	<b>Non-Recurring Charges</b>
Vanity Number	\$100.00
Vanity Number Premium	100.00

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.8 Telecommunications Relay Service**

Telecommunications Relay Service enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices to communicate freely with the hearing population for using the text telephone and vice versa. The Company does not impose any charge to end users for access to Telecommunications Relay Service. However, persons using this Service are liable for applicable per call/increment charges.

**3.9 Pre-subscription**

Provides Customers with the ability to have message toll or long distance calls routed directly to their carrier of choice without the dialing of any additional digits. Customers may select separate carriers for intraLATA and interLATA calls.

When a Customer subscribing to the Company's local exchange Service chooses another carrier as its provider for intraLATA or interLATA Service, the Customer shall pay the following non-recurring per line charges:

First Line	\$5.00
Each Additional Line	\$1.75

**3.10 Authorization Codes - Assigned codes for long distance access.**

<b>4.9.1 Monthly recurring charges</b>	\$5.00
<b>4.9.2 Non-Recurring charges:</b>	\$5.00

---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.11 Trial Service Offering ("TSO")**

- 3.11.1** In the normal course of business the Company, at its discretion, may elect to offer certain services to Customer on a "trial basis".
- 3.11.2** In order to conduct such "trials", the Company will file with the Commission, on at least the minimum notice required by the Commission relative to such service, a Trial Service Offering ("TSO") Supplement.
- 3.11.3** The TSO Supplement will contain a brief description of the trial service(s), features, special agreements, applicable rates and regulations. In addition, the Supplement will include specific information as to the availability and estimated duration of the Trial Service Offering.
- 3.11.4** The filing of a TSO Supplement does not obligate the Company to continue the trial service beyond the stated trial period or to offer said service as a general tariffed offering in the future.
- 3.11.5** Service(s) provided hereunder are subject to all other applicable provisions in the tariffs of the Company lawfully on file with the Commission. However, the TSO rates and charges will supersede applicable general tariff rates and charges for the duration of the trial period.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.12 Term and Volume Discounts

Total Customer billing (including tariffed and non-tariffed services and excluding Measured Business Line Service) contribute to the Annual Commitment:

Annual Commitment	Month-to-Month	One Year	Two Year	Three Year
\$3600	0.0%	5.0%	6.5%	8.5%
\$6000	1.0%	7.5%	9.5%	11.5%
\$24,000	7.0%	17.5%	19.5%	21.5%
\$60,000	9.0%	20.0%	22.0%	24.0%
\$120,000	11.0%	22.0%	24.0%	26.0%
\$240,000	13.0%	24.0%	26.0%	28.0%

3.12.1 Centrex Term Discounts

Customers signing Service Order Agreements for a four-year term will receive a 5% discount in addition to the three year term discount and appropriate volume discount. Customers signing Service Order Agreements for a five-year term will receive a 10% discount in addition to the three year term discount and appropriate volume discount.

---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.13 Individual Case Basis (ICB) Arrangements**

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for Dedicated Access, Private Lines and Centrex services that are offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing. ICB rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

**3.14 Number Intercept (Applicable only to Company's facilities based service)**

Upon changing a customer's telephone number, the Company, at no charge to the customer, will intercept all calls to the customer's former number and advise of the new number for a minimum of 30 days, unless after notification of this service, which the Company will supply, the customer elects not to receive the intercept service.

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.15 Remote Call Forwarding**

There is a minimum contract period of one month for this service. One RCF path is required for each simultaneous call forwarded. This service is not offered where the terminating number is a pay phone. Custom Calling features are not available. Call Forwarding and Remote Call Forwarding are not available on the terminating number. Customer must order sufficient facilities to handle calls.

**3.15.1 Non-Recurring Charges**

Connection Charge, per path	\$13.30
-----------------------------	---------

**3.15.2 Recurring Charges**

Monthly Charges, per path	\$14.90
---------------------------	---------

**3.15.3 Usage Charges**

Applicable toll rates and surcharges apply per call and per line. Determination of rates is based on location of RCF number termination number. For local calls, the following rates apply:

1 <sup>st</sup> Minute	\$.034
Each Additional Minute	\$.009

**3.15.4 Change Charge**

The non-recurring charge will apply each time the number at the Call Forwarding location or the terminating number is changed.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.16 Dedicated Services

The pricing set forth in this Section 3.16 is available only to Customers who purchase the Company's Dedicated Internet Access Service which is an unregulated Service, therefore, not included in this tariff. Customers who enter into Service Order Agreements for this Service after December 17, 2000 will be subject to the rates set forth in Section 3.20.

3.16.1 DS-1

DS-1 service is a digital transmission facility of 1.544 Mbps with a capacity of up to 24 analog or digital channels. This service supports voice, analog data, digital data and video where at least one end is on-net.

- (A) **Rates** - This service consists of making DS-1 capacity available 24-hours per day, 7 days per week.

**Monthly Recurring Charges**

	<b>One Year</b>	<b>Two Years</b>	<b>Three Years</b>
	ICB	ICB	ICB
Channel Termination			
Channel Mileage			
Fixed	ICB	ICB	ICB
Per Mile	ICB	ICB	ICB
Over five miles	ICB	ICB	ICB

**Optional Features**

Multiplexing, DS-1 to DS-0	ICB	ICB	ICB
-------------------------------	-----	-----	-----

**Non-Recurring Charges**

Installation	ICB	ICB	ICB
--------------	-----	-----	-----

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.16 Dedicated Services, (Cont'd.)

3.16.2 DS-3

DS-3 service is a digital transmission facility of 44.736 Mbps with a capacity of 28 DS-1 channels or 672 voice, analog data, digital data channels where at least one end is on-net.

(A) Rates

This service consists of making DS-3 capacity available 24-hours per day, 7 days per week.

Monthly Recurring Charges

	One Year	Two Years	Three Years
	ICB	ICB	ICB
Channel Termination			
Channel Mileage			
Fixed	ICB	ICB	ICB
Per Mile	ICB	ICB	ICB
Over five miles	ICB	ICB	ICB

Optional Features

Multiplexing, DS-3 to DS-0	ICB	ICB	ICB
-------------------------------	-----	-----	-----

Non-Recurring Charges

Installation	ICB	ICB	ICB
--------------	-----	-----	-----



LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.17 XO Integrated Access - (This service has been grandfathered)

XO Integrated Access is a bundled service offering that requires the Customer to purchase, at the same customer location, local exchange service, message toll service and Internet services from the Company. The standard configuration involves having a single DS-1 to the Customers' premises. In order to get the following pricing for this service, the Customer must purchase a minimum of 10 (ten) local exchange lines or channels. Further, the Customer must, at a minimum, enter a one year service order agreement to get the Integrated Access Service offering. Customer must also satisfy its XO Minimum Annual Commitment Level as set forth in Company's Federal Message Toll Service Tariff. The Non-Recurring and Monthly Recurring charges are specified in Sections 3.20.3 and 3.20.4 below.

3.17.1 Standard Features - Integrated Access Service includes the following standard features at no additional charge:

- Call Forward Variable
- Call Forward Busy
- Call Forward No Answer
- Speed Calling
- Call Waiting
- Touchtone
- Three-Way Calling

3.17.2 Optional Features - An Integrated Access Service Customer may order optional features at standard rates specified in Section 3.2.1.5.B.

3.17.3 Non-Recurring Charges - For initial installation of XO Integrated Access Service over a single DS-1 Customers will pay a non-recurring installation charge specified below. Installation charges for those Customers that purchase more than a DS-1 worth of capacity will be done on an Individual Case Basis (ICB). If a customer chooses to add additional local exchange lines or channels after installation of the initial service, the Company's regular non-recurring installation charges for local exchange service, as specified in this Section 4.1 will apply.

Single DS1	\$999.00
ISDN PRI	\$999.00
Capacity Exceeding DS1	ICB

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.17 XO Integrated Access, (Cont'd.) - (This service has been grandfathered)

3.17.4 Monthly Recurring Charges

Per Line:		
	Basic Line	\$32.00
Per Trunk:		
	DID	\$ 21.75
	DOD	\$ 21.75
	Two-way Trunks	\$ 21.75

(A) Usage Charges

Under this program, Customers will receive intraLATA and interLATA intrastate service under the Gold and Platinum Service offering listed in Company's State Tariff and interstate service under the Integrated Access Service offering listed in Company's Federal Message Toll Service Tariff. Customers will receive the following local usage charges.

(B) Enhanced Integrated Feature

XO Integrated Access Service Customer's can order the Enhanced Integrated Feature, as an option, at the monthly recurring rate of \$6.95 per line. The following features are included in the Enhanced Integrated Feature Package:

- Abbreviated Dialing (3 or 4 digit)
- Call Hold
- Call Pickup
- Call Transfer
- Basic Voice Mail Box
- Message Waiting

All other features are available at the tariff rates as set forth in Section 3.2.1.5.A.

## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.18 XO Outbound DS-1 Service

XO Outbound DS-1 Service is a Trial Service Offering that provides Customers with the ability to place only outbound calls via 24 separate lines provisioned over a single DS-1. Customers may not convert existing XO DS-1 service to this Trial Service Offering. To be eligible, a customer must, at a minimum, sign a one-year Service Order Agreement and subscribe to XO's local and long distance services. This Trial Service Offering is available from August 1, 2000, to December 31, 2000. XO Outbound DS-1 Service may not be used in conjunction with any other discount or promotion. Rates for XO Outbound DS-1 Rates are specified in Section 3.18.1 following. Rates for intraLATA toll and long distance are specified in P.S.C. Mo. No. 1.

## 3.18.1 Rates

## (A) Monthly Recurring Charges

XO Outbound DS-1 Service	\$300.00 per DS-1
--------------------------	-------------------

## (B) Non-Recurring Charges

XO Outbound DS-1 Service	\$500.00 per DS-1
--------------------------	-------------------

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.19 Special Access**

Special Access Service is a dedicated line from a customer to a long distance company, internet service provider, or other provider of telecommunication services.

Special Access Service will be offered in the following:

- \* On-Net to On-Net-only one termination channel charge.
- \* On-Net to Off-Net-two channel terminations, one fixed mileage and an appropriate number of variable miles.
- \* Off-Net to Off-Net- review on an individual cases basis for technical purposes. Two channel terminations, one fixed mileage and an appropriate number of variable miles would be charged.

**3.19.1 DS-1**

**Monthly Recurring Charges**

Channel Termination	\$125.00
Channel Mileage	
Fixed	\$ 50.00
Per Mile	\$ 18.00

**Optional Features**

Multiplexing, DS-1 to DS0	\$750.00
---------------------------	----------

**Non-Recurring Charges**

Installation	\$600.00
--------------	----------

**Optional Features**

Multiplexing, DS-1 to DS0	\$1000.00
---------------------------	-----------

## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.19 Special Access, (Cont'd.)

## 3.19.2 DS-3

**Monthly Recurring Charges**

Channel Termination	\$1600.00
Channel Mileage	
Fixed	\$700.00
Per Mile	\$85.00

**Optional Features**

Multiplexing, DS-1 to DS0	\$1000.00
---------------------------	-----------

**Non-Recurring Charges**

Installation	\$4000.00
<b>Optional Features</b>	
Multiplexing, DS-1 to DS0	\$1500.00

## 3.19.3 Term Discount Schedule

Two Years	5%
Three Years	10%

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.20 XO Premium Integrated Access**

XO Integrated Access Service is a bundled service offering that requires the Customer to purchase, at the same customer location, local exchange service, message toll service and Internet services from the Company. The standard configuration involves having a single DS-1 to the Customer's premises. Service can also be provided via ISDN PRI. When ordering service via DS-1, the Customer must purchase a minimum of six (6) local exchange lines or trunks and utilize a total of at least fourteen (14) voice & data channels. The Customer must also enter into a one (1) year service order agreement. Usage for all services is not included in the following rates. The Non-Recurring and Monthly Recurring (MRC) charges are specified below. MRC's listed below are for one (1) year term contracts.

**3.20.1 Standard Features**

XO Integrated Access Service Customers using Basic Business Lines may request the following optional features at no additional charge: Call Forward Variable, Call Forward Busy, Call Forward No Answer, Speed Calling, Call Waiting, Touchtone, and 3 Way Calling.

**3.20.2 Non-Recurring Charges**

For initial installation of XO Integrated Access Service over a single DS-1 or ISDN PRI, Customers will pay a non-recurring installation charge specified below. Installation charges for those Customers that purchase more than a DS-1 worth of capacity will be done on an Individual Case Basis (ICB). If a customer chooses to add additional local exchange lines or channels after installation of the initial service, the Company's regular non-recurring installation charges for local exchange service, as specified in 3.1 will apply.

Single DS1 or ISDN PRI:	\$999.00
Capacity Exceeding DS1 or ISDN PRI:	ICB
Service Order Charge for additional features after initial order:	\$50.00

## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.20 XO Premium Integrated Access, (Cont'd.)

## 3.20.3 Monthly Recurring Charges

ISDN-PRI:	\$720.00
Basic Business Line, per line	\$27.37
Basic Analog Trunk, per channel	\$32.52

**Advanced Analog Trunks:**

In-Only w/DID:	\$54.47
Basic Digital Trunk:	\$12.30
Facility charge:	\$267.30

**Advanced Digital Trunk:**

In-only w/DID	\$12.30
Two-way w/DID	\$12.30
Facility charge:	\$267.30

## 3.20.4 Usage Charges

Customers will receive intraLATA and interLATA intrastate service under the Gold and Platinum Service offering listed in Company's Message Toll Services Tariff Missouri Tariff No. 8, and interstate service under the Integrated Access Service offering listed in Company's Federal Message Toll Service Tariff.

## 3.20.5 Enhanced Integrated Feature

XO Integrated Access Service Customer's can order the Enhanced Integrated Feature, as an option, at the monthly recurring rate of \$6.95.

**Enhanced Features** - The following features are included in the Enhanced Integrated Feature Package: Abbreviated Dialing (3 or 4 digit), Call Hold, Call Pickup, Call Transfer, Voice Mail, Message Waiting.

---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.21 XOPTION Service Offering - (This service has been grandfathered)**

The XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the XOption Service Offering the Customer selects and receives service under one of the XOption listed in Sections 3.21.1 through 3.21.16 below. Each XOption includes the Standard Feature Package as defined in Section 3.21.19 at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each XOption includes unlimited local exchange service, a specified amount of inbound and outbound domestic long distance service, and the Standard Feature Package.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the XOption Service Offering.



LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)**

**3.21.1 XOption #1**

To receive service under XOption #1, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#1 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website

<b>Monthly Recurring Charge</b>	A=\$ 870 B=\$1,020 C=\$1,170 D=\$1,920
<b>Non-Recurring Charge</b>	\$800

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)

3.21.2 XOption #2

To receive service under XOption #2, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#2 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge</b>	A=\$1,130 B=\$1,230 C=\$1,380 D=\$2,130
<b>Non-Recurring Charge</b>	\$800

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)**

**3.21.3 XOption #3**

To receive service under XOption #3, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#3 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge</b>	A=\$1,080
	B=\$1,230
	C=\$1,380
	D=\$2,130
<b>Non-Recurring Charge</b>	\$800

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)**

**3.21.4 XOption #4**

To receive service under XOption #4, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#4 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge</b>	A=\$1,330 B=\$1,430 C=\$1,580 D=\$2,330
<b>Non-Recurring Charge</b>	\$800

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)

3.21.5 XOption #5

To receive service under XOption #5, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#5 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge</b>	A=\$1,870
	B=\$2,020
	C=\$2,170
	D=\$2,565
<b>Non-Recurring Charge</b>	\$1,800

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)**

**3.21.6 XOption #6**

To receive service under XOption #6, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#6 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge</b>	A=\$2,120
	B=\$2,220
	C=\$2,370
	D=\$2,730
<b>Non-Recurring Charge</b>	\$1,800

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)**

**3.21.7 XOption #7**

To receive service under XOption #7, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#7 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge</b>	A=\$1,160 B=\$1,310 C=\$1,460 D=\$2,210
<b>Non-Recurring Charge</b>	\$999

**LOCAL EXCHANGE SERVICES TARIFF**

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)**

**3.21.8 XOption #8**

The XOption #8, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#7 includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge Per User</b>	A=\$ 72
	B=\$ 82
	C=\$ 92
	D=\$142

<b>Non-Recurring Charge Per User</b>	A=\$ 72
	B=\$ 82
	C=\$ 92
	D=\$142



---

**LOCAL EXCHANGE SERVICES TARIFF**

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)**

**3.21.9 XOption #9**

XOption #9, is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of 30 lines, and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#9 includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge Per User</b>	A=\$24
	B=\$27
	C=\$31
	D=\$47

<b>Non-Recurring Charge Per User</b>	A=\$24
	B=\$27
	C=\$31
	D=\$47

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)

3.21.10 XOption #10

XOption #10, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#10 includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge Per User</b>	A=\$124
	B=\$134
	C=\$144
	D=\$169

<b>Non-Recurring Charge Per User</b>	A=\$124
	B=\$134
	C=\$144
	D=\$169

## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)

## 3.21.11 XOption #11

XOption #11, is a per network user service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of thirty lines, and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#10 includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge Per User</b>	A=\$41
	B=\$44
	C=\$48
	D=\$56
<b>Non-Recurring Charge Per User</b>	A=\$41
	B=\$44
	C=\$48
	D=\$56

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)**

**3.21.12 XOption #12**

To receive service under XOption #12, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" =50,000 minutes and "D" = 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#12 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge</b>	A=\$1,785 B=\$2,535 C=\$3,785 D=\$5,035
<b>Non-Recurring Charge</b>	\$800

## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)

## 3.21.13 XOption #13

To receive service under XOption #13, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes and "D" = 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#13 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found Company's website.

<b>Monthly Recurring Charge</b>	A=\$2,590
	B=\$3,340
	C=\$4,590
	D=\$5,480
<b>Non-Recurring Charge</b>	\$1,800

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)**

**3.21.14 XOption #14**

To receive service under XOption #14, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes and "D" = 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc. Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#14 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge</b>	A=\$1,665
	B=\$2,415
	C=\$3,665
	D=\$5,115
<b>Non-Recurring Charge</b>	\$800.00

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)**

**3.21.15 XOption #15**

To receive service under XOption #15, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes and "D" = 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc. Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#15 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge</b>	A=\$2,470
	B=\$3,220
	C=\$4,470
	D=\$5,560
<b>Non-Recurring Charge</b>	\$1,800.00

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)**

**3.21.16 XOption #16**

To receive service under XOption #16, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service Tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website. The MRC for each Option is listed below. Each XOption #16 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge</b>	A= \$1,355 B= \$1,505 C= \$1,655 D= \$2,605
<b>Non-Recurring Charge</b>	\$999.00



LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)

3.21.17 XOption M

To receive service under XOption M, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes unlimited local exchange calling. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A= \$815.00
Non-Recurring Charge	\$700.00

3.21.18 XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.21 XOPTION Service Offering, (Cont'd.) - (This service has been grandfathered)**

**3.21.19 Standard Feature Package**

All XOption options include the following standard features at no additional charge.

- Voicemail w/Message Waiting
- Call Forwarding
- 3 Way Calling
- Speed Dial
- Abbreviated Dialing
- Call Hold
- Call Pickup
- Call Transfer
- Hunting

---

**LOCAL EXCHANGE SERVICES TARIFF**

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.22 XO Multiple Service Discount #1**

XO Multiple Service #1 is available to current or new XO Business Customers meeting the criteria listed below. Customer will receive a 10% discount off the combined total amount of the Monthly Recurring and Local Usage charges for their XO local exchange service, local calling features, and XO DSL or Dedicated Internet Access service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 10% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: XOption Offerings; Integrated Access Offering; other promotions; Individual Case Basis (ICB) contracts, or any off tariff pricing. To be eligible, Customer must meet the following criteria:

- 3.22.1** Customer must subscribe to XO local exchange service ("Voice Service"). The Local Exchange Voice service requirement is a minimum of 48 lines or trunks (or 2 T-1 equivalents), but no more than 144 lines or trunks (or 6 T-1 equivalents);
- 3.22.2** Customer must subscribe to a XO DSL or XO Dedicated Internet Access service ("Data Service");
- 3.22.3** New XO Customers must commit to a term of service for the XO Voice Service and Data Service for a minimum one (1) year term commitment. Existing XO Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year;
- 3.22.4** All Voice and Data Services must be provided the same customer location;
- 3.22.5** Current Customers' XO account must be current as of the date of Installation and no outstanding balance past due; and

If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.23 XO Multiple Service Discount #2**

XO Multiple Service is available to current or new XO Business Customers meeting the criteria listed below. Customer will receive a 15% discount off the combined total amount of the Monthly Recurring and Usage charges for their XO local exchange, local calling features, IntraLATA, InterLATA, 800 toll service, calling card, Shared Web Hosting and DSL or Dedicated Internet Access Service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 15% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: XOption Offering; Integrated Access Offering; XO Dedicated Long Distance; other promotions; Individual Case Basis (ICB) contracts or any off tariff pricing. To be eligible, Customers must meet the following criteria:

- 3.23.1 Customers must subscribe to XO local exchange, long distance and calling card services ("Voice Service"). The Local Exchange Voice service requirement is a minimum 48 lines or trunks (or 2 T-1 equivalents) but no more than 144 lines or trunks (or 6 T-1 equivalents).
- 3.23.2 Customers must subscribe to XO DSL or Dedicated Internet Access service, and XO Shared Web Hosting service ("Data Service"). Does not apply to Dedicated Web Hosting;
- 3.23.3 New XO Customers must commit to a term of service for the XO Voice Service and Data Service for minimum one (1) year term commitment. Existing XO Customers must commit to a term of service for Data Service that is equal to or greater than the amount of *time remaining in Customer's term commitment for the XO Voice Service listed in 1 above*, but in no case shall the commitment be less than one (1) year;
- 3.23.4 Current Customers' XO account must be current as of the date of Installation and no outstanding balance past due; and

If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

---

**LOCAL EXCHANGE SERVICES TARIFF**

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.24 Satisfaction Guarantee**

XO is offering the following Satisfaction Guarantee to new customers purchasing services. This offer is available to a New Customer, which is defined as a Customer who has not subscribed to any XO service during the one year period prior to subscribing to new XO service. A New Customer may cancel its new Service, without incurring contractual penalties, within three (3) months of the Service installation date if the New Customer is not completely satisfied with the Services provided by XO. (A month is equal to 30 calendar days.) In order to be eligible for this offering, a New Customer must not have received telecommunications service from another Service Provider at the location to which the new XO services are provided, or the New Customer must switch back to the Service Provider that provided New Customer's telecommunications service prior to New Customer subscribing to the new XO service.

New Customer must notify XO, in writing (via certified or overnight delivery with signature) with the XO claim form no later than three (3) months from the date of Service installation and before contacting their previous provider, of its intent to discontinue the Services. New Customer must allow XO a minimum of 30 days from the day of New Customer's notice, for the cancellation of the Services, including re-connection to the original Service Provider. After receipt of New Customer's timely notice, XO, in conjunction with the termination of New Customer's Service, will waive any applicable contract termination charges.

XO also will reimburse the New Customer for any installation charges incurred by New Customer to restore the New Customer to its previous Service Provider at the identical level and type of service provided by the previous Service Provider at the same customer location. In order to receive the reimbursement, the New Customer must, within (3) months of the installation date, provide XO with the following: (1) the XO reimbursement form; (2) a copy of the invoice from the other Service Provider posting the non-recurring charges for restoring New Customer's service to the other Service Provider; and (3) a copy of the last invoice that the New Customer had received from the other Service Provider prior to switching to XO, if applicable.

---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3.- SERVICE DESCRIPTIONS, (CONT'D.)**

**3.24 Satisfaction Guarantee, (Cont'd.)**

If New Customer previously did not have a provider other than XO at the location to which the Services are provided, or if the previous Service Provider will not or cannot provide the identical level and type of service previously provided to New Customer, XO will reimburse New Customer any initial XO installation charges New Customer incurred in conjunction with the installation of Service. All reimbursements will be in the form of a check. Credits will not be given.

XO is not liable for any outage or inconvenience to New Customer relating to restoring the New Customer to its previous Service Provider. The New Customer is responsible to pay XO for all charges for XO new Service provided to the New Customer through and including the date of Service termination prior to receiving reimbursement from XO.

This offering is not available to customers receiving non-standard pricing, non-standard products, or non-standard terms and conditions (e.g., individual case basis prices, products, or terms and conditions), or customers for whom XO performed Special Construction or Special Configurations. Special Construction is defined in Section 2.1.8 of this tariff. Special Configuration refers to the situation in which a customer's service connection is established through a non standard network architecture design.

---

**LOCAL EXCHANGE SERVICES TARIFF**

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.25 Premium XOPTION Service Offering**

The Premium XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. Premium XOptions also include shared hosting services. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Premium XOption Service Offering the Customer selects and receives service under one of the Premium XOptions listed in the sections below. Each Premium XOption includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each Premium XOption includes the specified amount of monthly minutes of use for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Premium XOption Service Offering.

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.25 Premium XOPTION Service Offering, (Cont'd.)**

**3.25.1 Premium XOption #1**

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge</b>	A=\$ 925.00
	B=\$1,075.00
	C=\$1,225.00
	D=\$1,975
<b>Non-Recurring Charge</b>	\$800.00



LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.25 Premium XOPTION Service Offering, (Cont'd.)**

**3.25.2 Premium XOption #2**

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge</b>	A=\$1,185.00
	B=\$1,285.00
	C=\$1,435.00
	D=\$2,185.00
<b>Non-Recurring Charge</b>	\$ 800.00

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.25 Premium XOPTION Service Offering, (Cont'd.)**

**3.25.3 Premium XOption #3**

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge</b>	A=\$1,135.00
	B=\$1,285.00
	C=\$1,435.00
	D=\$2,185.00
<b>Non-Recurring Charge</b>	\$ 800.00

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.25 Premium XOPTION Service Offering, (Cont'd.)**

**3.25.4 Premium XOption #4**

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge</b>	A=\$1,385.00 B=\$1,485.00 C=\$1,635.00 D=\$2,385.00
<b>Non-Recurring Charge</b>	\$ 800.00

LOCAL EXCHANGE SERVICES TARIFF

---

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.25 Premium XOPTION Service Offering, (Cont'd.)

3.25.5 Premium XOption #5

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge</b>	A=\$1,570.00
	B=\$1,720.00
	C=\$1,870.00
	D=\$2,620.00
<b>Non-Recurring Charge</b>	\$1,800.00

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.25 Premium XOPTION Service Offering, (Cont'd.)**

**3.25.6 Premium XOption #6**

To receive service under this XOption, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, and "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge</b>	A=\$1,785.00
	B=\$1,885.00
	C=\$2,035.00
	D=\$2,785.00
<b>Non-Recurring Charge</b>	\$1,800.00

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.25 Premium XOPTION Service Offering, (Cont'd.)**

**3.25.7 Premium XOption #7**

To receive service under this XOption, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge</b>	A=\$1,215.00 B=\$1,365.00 C=\$1,515.00 D=\$2,265.00
<b>Non-Recurring Charge</b>	\$ 999.00

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.25 Premium XOPTION Service Offering, (Cont'd.)

3.25.8 Premium XOption #8

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption consists of one voice line per user, or a minimum of ten lines, and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, and "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge Per User</b>	A=\$ 76.00
	B=\$ 86.00
	C=\$ 96.00
	D=\$146.00

<b>Non-Recurring Charge Per User</b>	A=\$ 76.00
	B=\$ 86.00
	C=\$ 96.00
	D=\$146.00

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.25 Premium XOPTION Service Offering, (Cont'd.)**

**3.25.9 Premium XOption #9**

This XOption is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This XOption consists of one voice line per user, or a minimum of 30 lines, and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge Per User</b>	A=\$26.00
	B=\$29.00
	C=\$33.00
	D=\$49.00

<b>Non-Recurring Charge Per User</b>	A=\$26.00
	B=\$29.00
	C=\$33.00
	D=\$49.00



---

 LOCAL EXCHANGE SERVICES TARIFF
 

---

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.25 Premium XOPTION Service Offering, (Cont'd.)

## 3.25.10 Premium XOption #10 - (This service has been grandfathered)

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge Per User</b>	A=\$103.00
	B=\$113.00
	C=\$123.00
	D=\$173.00
<b>Non-Recurring Charge Per User</b>	A=\$103.00
	B=\$113.00
	C=\$123.00
	D=\$173.00

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.25 Premium XOPTION Service Offering, (Cont'd.)

3.25.11 Premium XOption #11 - (This service has been grandfathered)

This XOption is a per network user service that requires a minimum of 30 (thirty) users accessing the same network. This XOption consists of one voice line per user, or a minimum of thirty lines, and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge Per User</b>	A=\$35.00
	B=\$38.00
	C=\$42.00
	D=\$58.00

<b>Non-Recurring Charge Per User</b>	A=\$35.00
	B=\$38.00
	C=\$42.00
	D=\$58.00

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.25 Premium XOPTION Service Offering, (Cont'd.)**

**3.25.12 Premium XOption #12 - (This service has been grandfathered)**

To receive service under this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge</b>	A=\$1,840.00
	B=\$2,590.00
	C=\$3,840.00
	D=\$5,090.00
<b>Non-Recurring Charge</b>	\$ 800.00

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.25 Premium XOPTION Service Offering, (Cont'd.)**

**3.25.13 Premium XOption #13**

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" =50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge</b>	A=\$2,285.00
	B=\$3,035.00
	C=\$4,285.00
	D=\$5,535.00
<b>Non-Recurring Charge</b>	\$1,800.00

---

 LOCAL EXCHANGE SERVICES TARIFF
 

---

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.25 Premium XOPTION Service Offering, (Cont'd.)

## 3.25.14 Premium XOption #14

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge</b>	A=\$1,720.00
	B=\$2,470.00
	C=\$3,720.00
	D=\$5,170.00
<b>Non-Recurring Charge</b>	\$ 800.00

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.25 Premium XOPTION Service Offering, (Cont'd.)**

**3.25.15 Premium XOption #15**

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge</b>	A=\$2,165.00
	B=\$2,915.00
	C=\$4,165.00
	D=\$5,615.00
<b>Non-Recurring Charge</b>	\$1,800.00

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.25 Premium XOPTION Service Offering, (Cont'd.)**

**3.25.16 Premium XOption #16**

To receive service under this XOption, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge</b>	A=\$1,410.00
	B=\$1,560.00
	C=\$1,710.00
	D=\$2,660.00
 <b>Non-Recurring Charge</b>	 \$ 999.00

---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.25 Premium XOPTION Service Offering, (Cont'd.)**

**3.25.17 Option M - Satellite Office Solutions**

To receive service under this XOption, the Customer must order a XOptions package at no fewer than three locations, with at least one location receiving one of the Premium XOptions 1-16. The requirement specified above does not apply to Customer's who subscribe to a two or three year contract term. However, all Customers, regardless of contractual term length, must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customers renewing Company contracts are eligible to receive this XOption on a stand alone basis with no location other XOption requirements. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. This XOption includes unlimited local exchange calling. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

<b>Monthly Recurring Charge</b>	\$815.00
<b>Non Recurring Charge</b>	\$700.00



---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.25 Premium XOPTION Service Offering, (Cont'd.)**

**3.25.18 Premium XOption MLP**

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

**3.25.19 Standard Feature Package**

All XOptions include the following standard features at no additional charge.

- Voicemail w/Message Waiting
- Call Forwarding
- 3 Way Calling
- Speed Dial
- Abbreviated Dialing
- Call Hold
- Call Pickup
- Call Transfer
- Hunting

---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.26 Loyalty Discount**

The Loyalty Discount applies to Customers who renew one-year contracts for Business Lines, Business Trunks, Premium Integrated Access, and Switched T1 services

- 3.26.1 Company Customers with a one-year term contract who, at the expiration of the initial term, renew their contract for a second one-year period, will receive a 5% discount on all monthly recurring charges incurred in the second year, excluding fees, taxes and usage.
- 3.26.2 Company Customers who, at the expiration of the second consecutive one-year period, renew their contract for an additional one-year period will receive a 10% discount on all monthly recurring charges incurred in the third year, excluding fees, taxes, and usage.
- 3.26.3 The 10% discount will remain in place for each subsequent year that the Customer renews service. The discount will apply to the monthly recurring charges incurred in each subsequent yearly period, excluding fees, taxes, and usage.

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.27 Private Switch / Automatic Location Identification (PS/ALI)**

PS/ALI is a service offering which allows a private telephone switch, Private Branch Exchange (PBX), or other telephone service switch, located on the customer premises, to send Automatic Number Identification (ANI) information, identifying the individual station line to a 911 system. PS/ALI is also available via Centrex and ISDN-PRI.

The PS/ALI system enables the Customer to interface with a third party vendor's (Vendor), software, which updates a E911 database. Through the interface, the customer is able to enter and update the specific address and location of each extension. Communication between the Customer's computer system running PS/ALI and the Vendor is initiated by the Customer and occurs through the Internet

**(A) Restrictions**

Customer must sign a minimum one (1) year term contract.

The PS/ALI customer must subscribe to Company Local Service from the PBX/Centrex/ISDN-PRI that they are requesting a PS/ALI license.

PS/ALI is not sold as a stand-alone product. Should the Customer terminate Local Service, PS/ALI shall also be cancelled.

PS/ALI is subject to early termination penalties.

**(B) Customer provided equipment:**

Pentium Class Personal Computer (PC)  
Microsoft Windows 95/98/NT  
16 MB RAM memory  
Over 16 MB free hard drive space  
28.8 kbps (or higher) modem  
Super VGA monitor (800 X 600 pixel, 256 -color display driver)  
Mouse  
Microsoft Internet Explorer 5.01 with service pack 1

## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.27 Private Switch / Automatic Location Identification (PS/ALI), (Cont'd.)

- (C) **Pricing** - Prices below do not include Federal, State or Local Taxes or Surcharges. Customer's initial load file included in installation charge.

	<b>Non- Recurring</b>	<b>Monthly Recurring</b>
Up to 1,000 station records per Customer.	\$4,375.00	\$200.00 per 1,000 records (or fraction thereof)
1,001- 4,000 station records per Customer	\$4,700	\$175.00 per 1,000 records (or fraction thereof)
4,001 or more station records per Customer	\$5,400	\$150.00 per 1,000 records (or fraction thereof)
License fee for each additional load file.	\$600.00	

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs  
1633 Westlake Avenue, No., Suite 200  
Seattle, WA 98109

MOI0501

---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.28 Prepaid Card Service**

Prepaid Cards allow customers to acquire cards that are used to originate outbound direct dial calls. Prepaid cards are available in various dollar denominations as set forth below. To use the card, callers must dial an access number. When the call is acknowledged, the caller then enters the PIN. At this point, the caller is notified of the dollar value remaining on the card. The caller then enters the telephone number to be called.

XO's Prepaid Card service is available twenty-four hours a day, seven days a week from Dual Tone Multi Frequency phones. The number of available XO Prepaid Cards is subject to technical limitations. Such cards will be offered to Customers on a first come, first served basis.

XO will offer consumers the ability to purchase its prepaid cards in various dollar denominations and under various options. Each prepaid card will remain active until such time as the charges (as set forth below) equal the dollar value of the prepaid card purchased by the end-use or until the card expires (as set forth below). Where the dollar value left on an XO Prepaid Card is less than the cost of making a call, the card will be retired and the unused balance forfeited.

Option 1 Cards will expire the sooner of five years from the date of activation or one year from the date of first use unless recharged and then one year from the date of last recharge.

Option 2 & 3 Cards will expire five (5) years from the date of or six months from the date of first use unless recharged, or six months from the date of last recharge, if any.

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.28 Prepaid Card Service, (Cont'd.)**

**3.28.1 XO Prepaid Card Face Value**

The following per minute of use rates will apply in addition to the charges set forth in Sections 6.2 through 6.4 below (as applicable). Calls will be billed in 60 second increments. The Initial Period is the first minute or fraction thereof of the call. The Additional Period is each minute or fraction thereof which occurs after the initial period is complete. These prices include taxes that are calculated based on usage. They do not include sales or excise taxes due at the point of purchase. XO Prepaid Card service rates apply twenty-four hours per day, seven days per week.

<b>XO Prepaid Card Face Value</b>	<b>Initial Period</b>	<b>Each Additional Period</b>
<b>Option 1</b>		
\$10.00	\$0.125	\$0.125
\$15.00	\$0.120	\$0.120
\$20.00	\$0.115	\$0.115
\$25.00	\$0.100	\$0.100
<b>Option 2</b>		
\$ 5.00	\$0.02399	\$0.02399
\$10.00	\$0.02399	\$0.02399
\$20.00	\$0.02399	\$0.02399
<b>Option 3</b>		
\$ 5.00	\$0.079	\$0.079
\$10.00	\$0.079	\$0.079
\$20.00	\$0.079	\$0.079

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.28 Prepaid Card Service, (Cont'd.)**

**3.28.2 Per Call Surcharge**

In addition to the usage rates above, the following surcharge will be assessed on each completed Option 2 call.

Surcharge (per call)	\$0.71999
----------------------	-----------

**3.28.3 Payphone Surcharge**

In addition to the usage rates above, the following surcharge will be assessed on each completed call made (regardless of the length of the call) from a public/semi-public payphone using an XO Prepaid Card which originates in the contiguous United States and the following non-contiguous U.S. regions; including but not limited to Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam, Northern Marianas and American Samoa

Option 1	Surcharge (per call)	\$0.35
Option 2	Surcharge (per call)	\$0.69
Option 3	Surcharge (per call)	\$0.69

---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.28 Prepaid Card Service, (Cont'd.)**

**3.28.4 Expiration of Prepaid Cards/Rechargeable Cards (Options 1, 2 and 3)**

XO's prepaid cards will expire on the date specified on the card or package in which the card is included. Some XO Prepaid Cards have a feature whereby the Customer may purchase or "recharge" additional amounts of XO Prepaid Card Service to an existing prepaid card in increments of \$10.00. In addition to the regulations set forth above, rechargeable cards are also subject to the following conditions and limitations:

- (1) Customer may purchase additional units using the recharge feature no more than twice in a 48-hour period.
- (2) The rates for a rechargeable card are the same as a non-rechargeable card for the initial purchase, such rates are set forth in Section 1 above.
- (3) All units added through the recharge feature must be paid for by credit card and will be added to the Customer's prepaid card within one day after the credit card used by the Customer has been verified.



---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.28 Prepaid Card Service, (Cont'd.)**

**3.28.5 Additional Requirements/Conditions of Service**

- A. Only the entity in whose name the original qualifying purchase was made shall be deemed to be the Customer. Related entities, such as affiliates and subsidiaries, spouses and relatives, shall not be treated as the customer.
- B. The following type calls will not be completed using the XO Prepaid Calling Card: Calls to 500, 700, 800, 877, 888, 900, 950 numbers, Directory Assistance calls, All Operator Service calls, Conference calls, Busy Line Verification and Interrupt services, Call requiring the quotation of time an charges, High Seas service and Maritime services will not be completed using the XO prepaid card.
- C. Neither XO nor any of its authorized agents or contractors shall be liable or responsible for theft, loss or unauthorized use of any XO prepaid cards or card numbers. XO will not refund or issue credit for any unused value on any XO prepaid card.
- D. All Calls must be charged against a XO Prepaid Card that has a sufficient available balance.
- E. Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted, based on the terminating location of the call.

---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.28 Prepaid Card Service, (Cont'd.)**

**3.28.5 Additional Requirements/Conditions of Service, (Cont'd.)**

- F. Calls in progress will be terminated by the Company if the balance on the XO Prepaid Card is insufficient to continue the call.
  
- G. Credit Allowances for Interruptions – A credit allowance for XO Prepaid Card service is applicable to that portion of a call that is interrupted due to poor transmission, one-way transmission, or involuntary disconnection of the call. To receive the proper credit, the Customer must notify the Company at the designated Customer service Number printed on the XO Prepaid Card and furnish the called number, the trouble experienced (e.g., cut-offs, noisy circuit, etc.,) and the approximate time the call was placed. A customer will not received credit for reaching a wrong number.
  
- H. Interruptions to Established Calls – When a call that is charged to XO Prepaid Card is interrupted due to cut-off, one-way transmission, or poor transmission conditions the Customer will receive credit equivalent to the Price Per Minute in effect for that call.
  
- I. When Credit Allowances Do Not Apply – Credit allowances for calls pursuant to XO Prepaid Card service do not apply for:
  - \* Interruptions not reported to the Company
  
  - \* Interruptions that are due to the failure of power, equipment or systems not provided by the Company, or interruptions caused by the failure of other services provided by this Company which are connected to XO Prepaid Card Service.

---

**LOCAL EXCHANGE SERVICES TARIFF**

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.29 Inside Wiring Maintenance Plan**

Full coverage for inside wire maintenance protects the customer from unplanned expenses. The plan covers charges for labor, wiring, jacks, separate unit entrance bridges, and miscellaneous materials associated with inside wire maintenance. The plan provides diagnosis of the customers inside wiring problems and any necessary repairs to inside wiring and jacks by trained technicians for a monthly fee. In addition to general tariff terms and conditions governing the provisioning of service, the following terms and conditions shall apply:

- 3.29.1** The Maintenance Plan is not available separately, but only in conjunction with XO local dial tone service.
- 3.29.2** For purpose of the Maintenance Plan, Inside Wiring is defined as "all telecommunications wire and associated material that is located on the customer's side of the network interface, on the same premises but excluding customer premises equipment (CPE) such as telephone sets, cords, answering machines.
- 3.29.3.** Service provided under the Maintenance Plan is limited to routine maintenance and shall not include repairs required due to (i) preexisting conditions, known or unknown, that are degrading service as of the date of the agreement; (ii) any problems related to compatibility with CPE; or (iii) the deliberate and systematic abuse or misuse of the Inside Wiring by the Customer, the Customer's customers, its employees, agents or guests.

---

LOCAL EXCHANGE SERVICES TARIFF

---

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.29 Inside Wiring Maintenance Plan, (Cont'd.)**

**3.29.4 Rates and Charges**

**A. Monthly Recurring Charge**

Basic Service \$3.00

**B. Type of Work Charges**

Inside Wiring Per Feet 4 pair Wire \$1.00

New Jack \$5.00

**C. Premises Work Charges**

Monday through Friday 1<sup>st</sup> Hour \$80.00

Monday through Friday Additional ¼ hour \$15.00

Saturday, Sunday and Holiday 1<sup>st</sup> Hour \$110.00

Saturday, Sunday and Holiday Additional ¼ Hour \$20.00