

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

The following sections will apply to customers who are served by a Central Office where the former Allegiance Telecom of Missouri, Inc. has facilities and to existing Customers of XO Missouri, Inc. as of February 4, 2005.  
**Category Two - Sections 3.30 thru 3.48**

**3.30 Local Service Areas**

The Company provides local exchange and basic local exchange telecommunications service in the following exchanges currently served by Southwestern Bell Telephone. The geographic area in which service is to be offered follows the exchange boundaries and is no smaller than an exchange. The Company concurs in Southwestern Bell's local calling scopes that apply to the specified exchanges.

**3.30.1 The St. Louis Metropolitan Exchange and the exchanges in the following zones:**

	<b>Rate Group</b>
<b>St. Louis Metropolitan Exchange Principal Zone</b>	D (Principal)
<b>MCA-1 Zones:</b>	
Ladue	D (MCA-1)
Mehlville	D (MCA-1)
Overland	D (MCA-1)
Sappington	D (MCA-1)
Webster Groves	D (MCA-1)
<b>MCA-2 Zones:</b>	
Bridgeton	D (MCA-2)
Creve Cœur	D (MCA-2)
Kirkwood	D (MCA-2)
Oakville	D (MCA-2)
<b>MCA-3 Zones:</b>	
Manchester	B
St. Charles	B

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.30 Local Service Areas, (Cont'd.)**

**3.30.1 (Cont'd)**

**Exchange  
Principle  
St. Louis Zone**

**Exchange Areas Included in Primary Service Area**  
All subscribers in the St. Louis Metropolitan Exchange; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and Desoto; Verizon exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm. In addition, customers in East St. Louis <sup>1</sup> and Granite City, Illinois <sup>1</sup> who subscribe to Extended Local Area Service.

<sup>1</sup> Illinois Bell Telephone Company Exchanges

LOCAL EXCHANGE SERVICES TARIFF

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.30 Local Service Areas, (Cont'd.)

3.30.1 (Cont'd)

**Exchange**  
**MCA-1 Zones**

Ladue  
Overland  
Webster Groves

**Exchange Areas Included in Primary Service Area**

All subscribers in the St. Louis Metropolitan Exchange; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxvillet Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculanum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and Desoto; Verizon exchanges of St. Peters, O'Fallen, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

Mehlville

All subscribers in the St. Louis Metropolitan Exchange and Maxville; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculanum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and Desoto; Verizon exchanges of St. Peters, O'Fallen, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.30 Local Service Areas, (Cont'd.)**

**3.30.1 (Cont'd)**

**Exchange**  
**MCA-1 Zones, (cont'd.)**  
Sappington

**Exchange Areas Included in Primary Service Area**

All subscribers in the St. Louis Metropolitan Exchange, Fenton and Mine; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Mamrille, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and Desoto; Verizon exchanges of St. Peters, O'Fallen, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

**MCA-2 Zones**  
Bridgeton

All subscribers in the St. Louis Metropolitan Exchange; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Mamrille, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and Desoto; Verizon exchanges of St. Peters, O'Fallen, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.30 Local Service Areas, (Cont'd.)

3.30.1 (Cont'd)

<b>Exchange MCA-2 Zones, (cont'd.)</b>	<b>Exchange Areas Included in Primary Service Area</b>
Kirkwood	All subscribers in the St. Louis Metropolitan Exchange, Manchester, Fenton and Valley Park; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and Desoto; Verizon exchanges of St. Peters, O'Fallen, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.
Oakville	All subscribers in the St. Louis Metropolitan Exchange, Maxville and Imperial; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and Desoto; Verizon exchanges of St. Peters, O'Fallen, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.30 Local Service Areas, (Cont'd.)**

**3.30.1 (Cont'd)**

**Exchange**  
**MCA-2 Zones, (cont'd.)**  
Creve Coeur

**Exchange Areas Included in Primary Service Area**

All subscribers in the St. Louis Metropolitan Exchange, Chesterfield and Manchester; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and Desoto; Verizon exchanges of St. Peters, O'Fallen, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.30 Local Service Areas, (Cont'd.)**

**3.30.2 Optional Metropolitan Calling Area (MCA) Service**

**(A) Service Description**

1. Optional Metropolitan Calling Area (MCA) Service is available in St. Louis MCA.
2. In selected exchanges, MCA service is an optional service which provides the subscriber with an optional local calling area which includes the respective Metropolitan Exchange and certain customers in other exchanges where Optional MCA service is also available, as described in the section below.
3. In each MCA, exchanges and Metropolitan Exchange Zones are grouped into different MCA rate classifications. In the St. Louis MCA, exchanges where Optional MCA Service is available are classified as MCA-3, MCA-4, or MCA-5.

**(B) Availability of Service**

1. **St. Louis Optional MCA**  
The Southwestern Bell Telephone Company MCA-3 exchanges where Optional MCA service is available are: St. Charles, Manchester.

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.30 Local Service Areas, (Cont'd.)**

**3.30.2 Optional Metropolitan Calling Area (MCA) Service, (cont'd.)**

**(C) Calling Scope**

**1. Service Areas**

**a) St. Louis MCA**

The total service area for the St. Louis MCA is comprised of the following six groups of zones and exchanges:

- (i)** Southwestern Bell's St. Louis Metropolitan Exchange, including the Principal Zone; the MCA-1 Zones of Ferguson, Ladue, Mehlville, Overland, Riverview, Sappington and Webster Groves; and the MCA-2 Zones of Bridgeton, Creve Coeur, Florissant, Kirkwood, Oakville and Spanish Lake.
- (ii)** MCA-3 includes the following: Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville and Imperial; and Orchard Farm Telephone Company's exchange of Orchard Farm.
- (iii)** MCA-4 includes the following: Southwestern Bell's exchanges of Harvester, Pond, Eureka, High Ridge, Antonia and Herculaneum/Pevely; and Verizon exchanges of St. Peters, O'Fallon and Dardenne.
- (iv)** MCA-5 includes the following: Southwestern Bell's exchanges of Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus/Crystal City and DeSoto; and Verizon exchanges of Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta.



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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.30 Local Service Areas, (Cont'd.)**

**3.30.2 Optional Metropolitan Calling Area (MCA) Service, (cont'd.)**

**(C) Calling Scope, (continued)**

**2. Optional MCA Calling Scopes**

**a) St. Louis MCA-3 Calling Scope**

The calling scope for MCA subscribers in MCA-3 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 exchanges, and MCA subscribers in MCA-4 and MCA-5 exchanges.

LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.30 Local Service Areas, (Cont'd.)**

**3.30.2 Optional Metropolitan Calling Area (MCA) Service, (cont'd.)**

**(D) Regulations**

- 1. Unless otherwise specified in these regulations, Optional MCA is offered to all classes and grades of business customers located in an MCA exchange.
- 2. In situations where multiple access lines share the same working telephone number, if one such line subscribes to Optional MCA service, then all lines must subscribe to Optional MCA service.
- 3. In situations where a hunting arrangement between access lines is provided by the Telephone Company, no Optional MCA line may be configured to hunt to a non-MCA line.
- 4. Rate Application
  - a. The Optional MCA monthly rates specified herein, apply on a per-line basis.
  - b. Optional MCA rates and charges apply in addition to all other rates and charges paid by the customer for other services of the Telephone Company.

**(E) Recurring Charges**

	<b>Monthly Recurring</b>
Optional MCA Service	\$24.80

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.31 Connection Charges

3.31.1 General

Connection Charges are nonrecurring charges which may apply to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with the service to which they apply or are provided in this Section.

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The Customer may be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

- Move**            The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.
- Add**             The addition of a service to existing equipment and/or service at one location.
- Change**          The change, including rearrangement or reclassification, of existing service at the same location.

3.31.2 Exceptions to the Connection Charge

The Company may from time to time waive or reduce the connection charges as part of a promotion or trial.

3.31.3 Restoral Charge

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment pursuant to this tariff but before cancellation of the service.

	<b>NRC</b>
Restoral Charge,(after company initiated suspension, per line):	\$20.00

## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.32 Rates and Charges

## 3.32.1 Network Switched Services

Connection charges may apply when a Customer requests connection to one or more Network Switched Services as provided herein. Orders for services for the same Customer account made at the same time for the same premises will be considered one request. Feature activation charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premises.

	<b>Non-recurring</b>
Line Connection Charge, per Line or Trunk, (Applies when new or additional service is established)	\$51.77
Record Changes, (per billing record change order)	\$15.00
Establish or Rearrange Hunting Service	\$5.50
Telephone Number Change Charge, per line	\$20.00
<i>Central Office and Line Feature Charges</i>	
Account Set-Up Fee, per account, per location (Applies when establishing a new account with the company)	25.00

Activation charges may apply when a customer requests connection to or makes changes to one or more central office line features. Charges are applicable to include moves, adds, or changes as defined in Section 3.31.1.

	<b>Non-recurring</b>
Line Rearrangement Charge, per line (Applies to change or add custom calling features to established service)	\$10.25
Primary Service Ordering Charge (add/move lines, trunks, convert RCF to UNE)	\$35.00
Secondary Service Ordering Charge (add/change line features)	\$20.00

Issued: January 10, 2005

Effective: February 26, 2005

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MO10501

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.32 Rates and Charges**

**3.32.2 Premises Visit**

Premise visit charges apply when a visit to the Customer's premise by a Company technician identifies a problem as either 1) no trouble found according to line testing performed at demarcation point, or 2) trouble found attributable to Customer provided equipment (CPE). Premise visit charges will not apply to customers subscribing to an Inside Wire Maintenance Plan.

The time period for which the Premise Visit charge is applied will commence at Company personnel's arrival at the Customer's premise and end when work is completed.

	<b>Charge Per Visit</b>
First hour, or any portion thereof	\$112.00
Each additional 30 minutes, or any portion thereof	\$ 45.00

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.32 Rates and Charges

3.32.3 Missouri UNE-P Product and Feature Charges

The below products and features apply **ONLY to UNE-P customers**. Other Business Line products and features listed in the tariff may also apply to UNE-P customers.

**Single Line (Non-Hunting)**

Rate Group A	\$16.69
Rate Group C (Principal)	\$25.46
Rate Group C (MCA-1)	\$27.74

**Multi-Line (Hunting)**

Rate Group A	\$23.70
Rate Group C (Principal)	\$35.80
Rate Group C (MCA-1)	\$39.35

**Optional Metropolitan Calling Area Service**

Optional Metro Service – Springfield (MCA-2)	\$45.45
Optional Metro Service – St. Louis/Kansas City (MCA-4)	\$79.20
Optional Metro Service – St. Louis/Kansas City (MCA-5)	\$103.15

**Extended Area Service Charge** is a mandatory monthly charge assessed to each access line in certain exchanges, in addition to local line charge. For a list of exchanges and rates, please refer to Section 7.2.5 of this tariff.

**Mileage Charge** applies per line when main station line extends beyond the base rate area boundary.

Per Line	\$2.03
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**Directory Assistance Call Completion** applies per call, in addition to charge for Directory Assistance. No call allowance.

Per Line	\$0.30
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**IntraLATA Calling Plan** applies to Intrastate IntraLATA and Interstate IntraLATA calls (18/6 second billing increments)

Per Line	\$0.75
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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.33 Directory Assistance

**Local Directory Assistance** - Local Directory Assistance is a service where customers may request listing information for areas within their LATA or home NPA.

**National Directory Assistance** - National Directory Assistance is a service where customers may request listing information for areas outside their LATA or home NPA.

Call allowances are as stated below:

- 1. A credit will be given for calls to Directory Assistance when:
  - \* The Customer experiences poor transmission or is cut-off during the call,
  - \* The Customer is given an incorrect telephone number, or
  - \* The Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

2. Exemptions

- 1. The single-line main telephone exchange line of a handicapped user, as defined by the Federal Register, Vol. 35 #126, which has been registered with the Company will be exempt from Directory Assistance charges.
- 2. Directory Assistance attempts to telephone numbers which are non-listed or non-listed and non-published are exempt from being charged a Directory Assistance charge, and shall not be included in the ten call allowance.

Local Directory Assistance, per call	\$1.25
National Directory Assistance, per call	\$1.25

LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.34 Local Operator Services**

Operator Assisted Surcharges - The following surcharges will be applied on a per call basis.

	<b>Rate Per Call</b>
Station to Station	\$1.50
Third Number Billing	\$1.50
Collect Calling	\$1.50
Person to Person	\$3.35

**3.35 Select Usage Call Detail**

**Description** - Call detail records associated with the Company's intracompany calling plan will not appear on customer invoices. These usage records will be made available to the customer upon request only and are billed per line, per service location, per billing cycle. Call detail records will be provided for all eligible lines, whether specifically requested or not. Customer must request usage records each month, and requests can be made for up to three months of prior usage.

**Rates and Charges**

Call Detail Record, per line, per service location, per billing cycle	\$20.00
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**LOCAL EXCHANGE SERVICES TARIFF**


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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.36 Busy Verification and Interrupt Service****3.36.1 General**

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

**3.36.2 Rate Application**

- a) A Verification Charge will apply when:
1. The operator verifies that the line is busy with a call in progress, or
  2. The operator verifies that the line is available for incoming calls.
- b) Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
- c) No charge will apply when the calling party advises that the call is from an official public emergency agency.

**3.36.3 Rates**

	<b>Rate Per Call</b>
Verification Charge, each request	\$1.55
Interrupt Charge, each request	\$2.35

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LOCAL EXCHANGE SERVICES TARIFF

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## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.37 Directory Listing Services

## 3.37.1 Directory Listing Definitions

**Primary Listing** - One listing, termed the primary listing, is included with each Customer's service with the primary line of a line hunting group and with each Joint User service.

**Non-Listed Number (Private Directory Service)** - A Non-Listed Number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Charges for a Non-Listed Number are specified in Section 3.37.2.

**Non-Published Number (Semi-Private Directory Service)** - A Non-Published Number will be furnished at the Customer's request. A Non-Published Number is not listed in the telephone Company's directories, or on directory assistance records. Listing information (name, address and number) on a Non-Published Number is not available to the general public. Charges for a Non-Published Number are specified in Section 3.37.2.

**Secretarial Listing** - Applies to a customer engaged in furnishing service of a secretarial nature who may contract for telephone secretarial listings for the benefit of patrons.

**Foreign Listing** - Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific local exchange carrier providing the Foreign Listing.

**Extra/Alternate Call Listing** - Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls. Charges for Alternate Call Listings are specified in Section 3.37.2, as Additional Listing.

LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.37 Directory Listing Services, (Cont'd.)**

**3.37.1 Directory Listing Definitions, (cont'd.)**

**Additional Listing** - Where a customer is served by two or more lines in a series completion group arranged for a hunting operation.

**Cross Reference Listing** - A listing including additional telephone numbers of the same or another Customer to be called in the event there is no answer from the Customers telephone. Charges for reference listings are specified herein as Additional Listing.

**Caption Listing** - Listings may be indented under a caption or subcaption at no additional charge when in the judgment of the Company; the captions will facilitate the use of the service.

**3.37.2 Directory Listing Rates**

	<b>Recurring</b>	<b>Non-Recurring</b>
Primary Listing	N/C	N/C
Non-Listed Number	\$1.40	\$6.00
Non-Published Number	\$1.85	\$6.00
Extra Listing	\$2.85	\$9.50
Additional Listing	\$3.45	\$9.50
Foreign Listing	\$2.85	\$9.50
Secretarial Listing	\$3.65	9.50
Cross Reference Listing	\$2.45	\$9.50
Caption Listing	N/C	N/C

LOCAL EXCHANGE SERVICES TARIFF

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## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.38 Blocking Service

## 3.38.1 General

Blocking service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to Customers:

- a) **900 and 976 Blocking** - Allows the subscriber to block all calls beginning with the 900 and 976 prefixes (i.e. 900-XXX-XXXX) from being placed.
1. The Company shall provide blocking, where technically feasible, at no charge on a one-time basis to all telephone subscribers.
  2. The Company may charge a nonrecurring fee for each subsequent request for blocking or unblocking pay-per-call service.
  3. A subscriber who transfers service to a new location and is served by the same local exchange carrier shall be able to maintain blocking of pay-per-call service without any additional charge to establish blocking at the new location.
  4. Requests by subscribers to remove pay-per-call blocking must be in writing to the Company.
- b) **Involuntary Blocking of 900 and 976 Numbers** - Involuntary blocking of 900 and 976 numbers may be implemented by the telephone company for failure to pay legitimate charges.
- c) **Toll Restriction (1+ and 0+ Blocking)** - Provides the subscriber with local dialing capabilities but blocks any Customer-dialed call that has a long distance charge associated with it.
- Toll Restriction will not block the following types of calls: 911 (Emergency), 1+ 8XX (Toll Free), and operator assisted toll calls.
- d) **Selective class of call screening** – Restricts all toll calls other than collect or 3<sup>rd</sup> number billing calls.

## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.38 Blocking Service, (Cont'd.)

## 3.38.2 Regulations

- a) The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- b) Blocking Service is available where equipment and facilities permit.

## 3.38.3 Rates and Charges

## a) Nonrecurring Charges

The following rates and charges are in addition to all other applicable rates and charges for the facilities furnished.

	Non-Recurring	Recurring
900 and 976 Blocking (per line/Trunk) (subsequent requests for blocking and unblocking pay per call service, waived for 60 days following establishment of local exchange service)	\$18.25	N/C
Toll Restriction (per line)	\$8.25	\$20.00

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**LOCAL EXCHANGE SERVICES TARIFF**

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.39 Wire Maintenance Plan****3.39.1 General**

The Wire Maintenance Plan (WMP) is an optional plan which provides customers with a diagnosis of their inside wiring problem and any necessary repairs. WMP is only available to single, multi line, analog PBX and Integrated Access customers.

For a monthly fee per line, the WMP customer will receive wiring repairs at no incremental cost. There are no initiation fees. If a customer chooses to order WMP, it must be purchased on all eligible lines per service location. Existing customers purchasing the WMP will experience a 30 day waiting period before the plan is effective. New customers purchasing WMP will benefit from the plan upon initiation of their service.

Customers who do not subscribe to WMP may incur maintenance service charges for all Company premises visits and wiring repairs.

**3.39.2 Single-line Telephone Service**

The Company will diagnose, repair and maintain the inside wiring from the Demarcation Point, as defined in the Voice Service Order/ Integrated Services Order form, to and including the telephone jacks inside Customer's premises associated with each eligible telephone line covered under the WMP (subject to the "Exclusion" listed elsewhere in this section) that became necessary and are reported to the Company.

**3.39.3 Multi-Line or Analog Trunk Telephone Service**

The Company will diagnose, repair and maintain the inside wiring from the Demarcation Point, as defined in the Voice Service Order/Integrated Services Order form, to the extended Demarcation Point terminating at Customer's key service unit ("KSU"), or analog PBX, associated with each eligible telephone line covered under the WMP (subject to the "Exclusions" listed elsewhere in this section) that become necessary and are reported to the Company. Trouble isolation can often be accomplished through office testing facilities. The Company reserves the right to dispatch technicians at its sole discretion to isolate any service problems. Customers will be charged a maintenance service charge in accordance with the Company's Tariffed List Price for any technician service visit provide by the Company or its representatives, if Customer does not subscribe to the Wire Maintenance Plan.

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**LOCAL EXCHANGE SERVICES TARIFF**

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.39 Wire Maintenance Plan, (Cont'd.)****3.39.4 Line Eligibility**

WMP is offered to Company customers who have either standard single-line, multi-line or analog trunk telephone service. Customer must subscribe to WMP on all eligible telephone lines provided by the Company. WMP does not apply to the items specified under "Exclusions" in this tariff.

**3.39.5 Limited 30-Day Warranty**

The Company warrants for a period of thirty (30) days that the services and products provided under WMP will meet accepted industry practices. Should any failure to conform to this warranty appear and be reported to the Company within said thirty (30) day period, the Company shall re-perform the nonconforming services, and repair or replace the nonconforming product(s). Such re-performance of work, and repair or replacement of nonconforming products, shall constitute the entire liability of the Company and sole remedy of the Customer under this warranty, whether a claim or remedy is sought in contract, tort (including negligence), strict liability, or otherwise. THE FOREGOING WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER WRITTEN OR IMPLIED, IN FACT OR IN LAW. THE COMPANY DISCLAIMS ANY AND ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.39 Wire Maintenance Plan, (Cont'd.)****3.39.6 Limitation of Liability**

THE ENTIRE LIABILITY OF THE COMPANY AND CUSTOMER'S SOLE AND EXCLUSIVE REMEDY FOR ALL CLAIMS OR DAMAGES OF WHATEVER NATURE ARISING FROM OR IN ANY WAY RELATED TO THIS WIRE MAINTENANCE PLAN OR THE PROVISION OF SERVICE (INCLUDING THE FAILURE TO PROVIDE SERVICE, ANY LOSS OR USE OF WIRING, JACKS OR TELEPHONE EQUIPMENT, AND ANY DAMAGES RESULTING THEREFROM), INCLUDING BUT NOT LIMITED TO MISTAKES, OMISSIONS, INTERRUPTIONS, DELAYS, TORTIOUS CONDUCT, REPRESENTATIONS, ERRORS, OR OTHER DEFECTS, WHETHER CAUSED BY ACTS OF COMMISSION OR OMISSION, WHETHER SUCH DAMAGES ARE ASSERTED IN AN ACTION BROUGHT IN CONTRACT, IN TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR PURSUANT TO SOME OTHER THEORY (INCLUDING DECEPTIVE TRADE PRACTICE CLAIMS) AND WHETHER OR NOT SUCH DAMAGES ARE FORESEEN OR UNFORESEEN SHALL BE LIMITED TO THE LESSER OF (i) AMOUNTS PAID TO THE COMPANY UNDER THIS WIRE MAINTENANCE PLAN, OR (ii) REFUNDS IN AN AMOUNT EQUAL TO THE PROPORTIONAL MONTHLY CHARGES UNDER THIS WIRE MAINTENANCE PLAN TO CUSTOMER FOR THE PERIOD OF SERVICE DURING WHICH ANY MISTAKE, OMISSION, INTERRUPTION, DELAY, ERROR, OR DEFECT IN THE SERVICE OR EQUIPMENT, OR ANY OTHER EVENT OR ACTION GIVING RISE TO ANY CLAIM, OCCURS. THIS LIMITATION OF LIABILITY APPLIES TO ALL CLAIMS, DEMANDS, ACTIONS, LIABILITY, COSTS OR ATTORNEYS' FEES ARISING IN WHOLE OR IN PART, FROM WARRANTIES, EXPRESS OR IMPLIED, DEFECTS IN MATERIALS, WORKMANSHIP OR DESIGN, NEGLIGENCE, GROSS NEGLIGENCE, STRICT LIABILITY, BREACH OF CONTRACT, OR ANY OTHER BASIS OF LIABILITY FOR THE COMPANY.

CUSTOMER SHALL BE SOLELY RESPONSIBLE FOR ALL LOSSES, DAMAGES, LIABILITIES, CLAIMS, AND EXPENSES ARISING OUT OF USE OF THE SERVICES BY CUSTOMER, ITS USERS, OR ANY OTHER PERSON OR ENTITY USING THE ACCOUNT WITH OR WITHOUT CUSTOMER'S KNOWLEDGE OR CONSENT. SOME JURISDICTION MAY NOT ALLOW A LIMITATION ON LIABILITY FOR NEGLIGENCE THAT CAUSES DEATH OR PERSONAL INJURY, AND THE COMPANY LIMITS ITS LIABILITY IN SUCH JURISDICTION ONLY TO THE DEGREE ALLOWED BY APPLICABLE LAW.



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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.39 Wire Maintenance Plan, (Cont'd.)**

**3.39.6 Limitation of Liability, (cont'd.)**

**No special Damages**

NOTWITHSTANDING ANY OTHER PROVISION HEREOF, THE COMPANY SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY OR PUNITIVE DAMAGES (INCLUDING BUT NOT LIMITED TO DAMAGES FOR LOST PROFITS, LOST REVENUES, GOODWILL OR COSTS TO COVER), WHETHER OR NOT CAUSED BY THE ACTS OR OMISSIONS OR NEGLIGENCE OF ITS EMPLOYEES OR AGENTS, AND REGARDLESS OF ITS EMPLOYEES OR AGENTS, AND REGARDLESS OF WHETHER THE COMPANY HAS BEEN INFORMED OF THE POSSIBILITY OR LIKELIHOOD OF SUCH DAMAGES.

## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.39 Wire Maintenance Plan, (Cont'd.)

## 3.39.7 Exceptions

- \* Data lines;
- \* Repairs to riser cables, house cables or cables between buildings;
- \* problems or malfunctions that exist prior to the commencement of the WMP;
- \* Malfunctions resulting from the use of voice grade lines to transmit or receive data or signals beyond the operating parameters of the telephone line;
- \* Repair or replacement of Customer's telephone equipment or instruments and other devices including, but not limited to KSU, telephone sets or station, computer modems and answering machines which are connected to the inside wire jacks;
- \* No temporary or loaner telephone equipment will be provided;
- \* Wiring from the extended Demarcation Point to Customer's key service unit;
- \* Wiring from Customer's key service unit to Customer's key service stations;
- \* Wiring for ISDN circuits or digital PBX trunks;
- \* Restoration to premises if asked to repair concealed wire;
- \* Installation of new telecommunications wiring, jacks or conduit;
- \* Repair or maintenance of inside wire and jacks for marine activity, recreational vehicles (RVs) and construction trailers, or other temporary or moveable structures;
- \* Repair of damages caused by Customer's faulty telecommunications equipment;
- \* Repair of damages due to the negligence, intentional misuse or abuse caused by Customer, its employees or agents;
- \* Repair of damages due to riots, acts of war, natural disasters such as floods, fire, windstorms and earth quakes, or acts of God; and
- \* Non-standing wiring, i.e., wiring which does not meet telephone industry standards or the National Electric Code Material Standards for carrying telephone signals. The Wire Maintenance Plan will cover the repair of breaks to non-standard wire, but only to restore the wire to its original condition. The Wire Maintenance Plan does not cover replacement of non-standard wire.

The Company, in its sole discretion, reserves the right to exclude other repairs or maintenance other than those set above.

## LOCAL EXCHANGE SERVICES TARIFF

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.39 Wire Maintenance Plan, (Cont'd.)****3.39.8 Termination**

Customers may terminate participation in the Wire Maintenance Plan at any time by giving notice to the Company as set forth under the Notices provision of the Voice Service Order/Integrated Access Order form. The Company may terminate Customer's participation in the Wire Maintenance Plan as provided for under the Voice Service Order/Integrated Access Order form.

**3.39.9 Effective Date**

Commencement of coverage under the Wire Maintenance Plan for existing voice service shall not be effective until thirty (30) days after the Company receives Customer's request to commence the Wire Maintenance Plan. Commencement of coverage under the Wire Maintenance Plan for new voice service shall be effective on a date to be determined by the Company, which shall not be later than thirty (30) days after the installation of said new voice service. Should Customer subscribe to the Wire Maintenance Plan at the same time Customer request service on an inside wire or jack problem, the Wire Maintenance Plan will not cover service for that particular visit or problem, and Customer will be charged a maintenance service charge in accordance with the Company's Tariffed List Price.

**3.39.10 Rates**

Rates, per line/trunk	\$5.50
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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.40 Intercept Services**

**3.40.1 General**

Intercept Service provides a recorded announcement that states the line number status and a referral number, if available, for calls placed to a disconnected or changed business line number.

Intercept Service is subject to the availability of facilities.

Basic Intercept Service is provided free of charge to business customers for primary and DID numbers upon request for a minimum of 120 days. A charge applies per month per number for Extended Intercept Service in which a request is made for intercept service beyond the initial free time period. The service will be available for a maximum of eight months following the initial free period of Basic Intercept Service.

The charge for this service is billed in advance as a one time charge on the final invoice for that number, and is based on the length of time service is requested.

**3.40.2 Rates**

<b>Charges</b>	<b>Monthly Charge</b>
Basic Intercept Service	N/C
Extended Intercept Service (Per number referred)	\$10.00

## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.41 CD ROM Billing

## 3.41.1 Personal CD

The Personal CD includes the same information contained in our paper invoices, including call detail. It can include all invoices within one state and multilocation summary report, which breaks out taxes at the service location level.

	<b>Non-Recurring</b> <sup>1</sup>	<b>Recurring</b> <sup>2</sup>
Personal CD	\$55.00	\$35.00

## 3.41.2 National CD

The National CD includes nationwide summary and remittance report of all locations. The National CD does not include call detail.

	<b>Non-Recurring</b> <sup>1</sup>	<b>Recurring</b> <sup>2</sup>
National CD	\$55.00	\$35.00

- 1 Non-Recurring Charge is non-discountable  
2- Monthly Recurring Charge is discountable

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.42 Network Switched Services**

Network Switched Services provide a Customer with a connection to the Company's switching network which enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 8XX NPA; and access 911 service for emergency calling; and
- d) access the service of providers of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (1010XXX).

Network Switched Service is provided via one or more channels terminated at the Customer's premises. Each Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in this tariff apply to all services on a one-time basis unless waived pursuant to this Tariff or a promotional or trial offering.

The following Access Service Options are offered:

Basic Local Line Service  
Local Digital PBX Trunk Service  
Local ISDN PRI Service  
Integrated Services

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.42 Network Switched Services, (Cont'd.)**

**3.42.1 Basic Local Line/Trunk Service**

**A. Description**

Basic Local Line/Trunk Service provides a Customer with a single analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Lines/Trunks are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines.

Each Basic Line/Trunk has the following characteristics:

Terminal Interface: 2-wire or 4-wire

Signaling Type: Loop start or Ground Start

Pulse Types: Dual Tone Multifrequency (DTMF)

Directionality: Two-Way, In-Only, or Out-Only, at the option of the Customer

**B. General**

Flat Rate Basic Local Line/Trunk Service: Calls to points within the local exchange area are not charged on the basis of the number of completed calls or minutes originating from the Customer's service.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.1 Basic Local Line/Trunk Service, (cont'd.)

C. Recurring and Nonrecurring Charges

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

<b>Individual Line Charge (per line)</b>	<b>Monthly Recurring</b>
Rate Group B	\$23.10
Rate Group D (Principal)	\$33.55
Rate Group D (MCA-1)	\$35.00
Rate Group D (MCA-2)	\$36.95

<b>Multiline Key and PBX Trunk (per line/trunk)</b>	<b>Monthly Recurring</b>
Rate Group B	\$32.90
Rate Group D (Principal)	\$43.60
Rate Group D (MCA-1)	\$45.50
Rate Group D (MCA-2)	\$48.00

Trunk Conversion Charge (to convert existing trunks from analog to digital, analog to PRI or vice versa)	<b>Non-Recurring</b> \$5.50
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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.42 Network Switched Services, (Cont'd.)**

**3.42.2 Local Digital PBX Trunk Service**

**A. Description**

Local Digital PBX Trunk Service provides a Customer with connection to the Company switch via a DS1 digital local loop connection operating at 1.544 Mbps and time division multiplexed into 24 digital communications channels. Digital PBX Trunks are provided for connection of Customer-provided digital PBX equipment. Each Digital PBX Trunk has the following characteristics:

Terminal Interface:	DSX-1 panel
Signaling Type:	Ground, E&M I, II, III
Start Dial Indicator:	Immediate Wink, Delay Dial, Dial Tone
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	In-Coming, Out-Going Only or Two Way, as specified by the Customer

**B. General**

Charges based on time periods and calendar days are provided herein. Nonrecurring connection and Service Order charges apply as described in Section 4 of this tariff.

LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.42 Network Switched Services, (Cont'd.)**

**3.42.2 Local Digital PBX Trunk Service, (cont'd.)**

**C. Recurring and Nonrecurring Charges**

Connection charges applicable in Section 3.31 of this tariff, charges for each Local Digital PBX Trunk include a monthly recurring service charge for the local T1 loop, Digital Trunk Port and Switch Use charges.

Where appropriate facilities do not exist, Special Construction charges will also apply, as described within Section 2 of this tariff.

	<b>MRC</b>	<b>NRC</b>
Digital PBX Trunk	\$265.00	
Digital PBX Trunk /T1 Initial		
Initial		\$265.33
Each Additional		\$265.33
Digital Trunk Port	\$255.00	\$0.00
Switch Use (MRC)		
With DID, per channel	\$16.00	
Without DID, per channel	\$16.00	
T1/PRI Reconfiguration	\$75.00	

## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.42 Network Switched Services, (Cont'd.)

## 3.42.2 Local Digital PBX Trunk Service, (cont'd.)

- D. Digital PBX Trunk Packaged Offering** - The pricing for this product includes the T-1, Digital Trunk Port, Switch Use, EUCL, Touch Tone and Rotary Hunting.

The monthly and non-recurring charges for this service are not discounted.

Rate Group	Trunks in Service	Monthly Recurring	Non-Recurring <sup>1</sup>
B	12	\$408.00	\$199.00
	16	\$483.00	\$199.00
	20	\$565.00	\$199.00
	24	\$630.00	\$199.00
D (Principal)	12	\$523.00	\$199.00
	16	\$617.00	\$199.00
	20	\$721.00	\$199.00
	24	\$803.00	\$199.00
D (MCA-1)	12	\$541.00	\$199.00
	16	\$638.00	\$199.00
	20	\$745.00	\$199.00
	24	\$830.00	\$199.00
D (MCA-2)	12	\$565.00	\$199.00
	16	\$665.00	\$199.00
	20	\$778.00	\$199.00
	24	\$866.00	\$199.00

<sup>1</sup> Other non-recurring charges as noted herein may apply, when applicable.

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**LOCAL EXCHANGE SERVICES TARIFF**

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.42 Network Switched Services, (Cont'd.)****3.42.3 ISDN PRI****A. ISDN PRI Trunk Service****1. General**

ISDN PRI trunk service provides access to and from the Public Switched Telephone Network (PSTN) for circuit switched voice (CSV) and circuit switched data (CSD) communications. ISDN PRI Trunk Service is provided using Integrated services Digital Network (ISDN) architecture. ISDN services available with ISDN PRI Trunk Service use Primary Rate Interface (PRI) technology. ISDN PRI Trunk Service employs a 1.544 Mbps facility typically divided into twenty-three B channels and one D channel. B channels are used for voice and data communications while the D channel provides out-of-band signaling.

**2. Service Components**

- (a) Trunk Interface (TI) - Provides the PRI termination and a digital multichannel transmission path between the central office and the customer's premises.
- (b) Backup D-Channel (BD-C) B Allows enhanced survivability of ISDN PRI Trunk links by providing automatic takeover for a failed D-channel.
- (c) Calling Line Identification (CLID) B Allows the number and/or name (where technically capable) of the calling party to be delivered to the called party as part of the called party set up message, i.e., before ringing begins.
- (d) Dynamic Channel Allocation (DCA) B Allows a customer to designate the quantity of call types to be allocated within previously provisioned criteria for either DID or DOD services.
- (e) Network Ring Again (NRA) B Allows the customer to automatically complete calls made to busy stations of a different PRI connected PBX system served by the same central office switch.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.3 ISDN PRI, (cont'd.)

A. ISDN PRI Trunk Service, (continued)

3. Recurring and Nonrecurring Charges

Charges for each arrangement include a monthly recurring service charge.  
Nonrecurring charges apply as described below and within this Tariff.

	MRC	NRC
<b>Primary Rate Interface</b> (Initial Service Term) <sup>1</sup>		
Initial	\$625.00	\$265.33
Additional	\$625.00	\$265.33
<b>Primary Rate Interface</b> (Renewal Service Terms) <sup>2</sup>		
Month-To-Month	\$625.00	N/A
1 Year Term	\$450.00	N/A
2 Year Term	\$390.00	N/A
Backup D-Channel, per TI	\$40.00	\$15.00
Rearrangement of Backup D	N/A	\$25.00
Calling Line Identification, per TI	\$100.00	\$100.00
Dynamic Channel Allocation, per TI	\$375.00	\$10.00
Change DCA (after install)	N/A	\$50.00
Network Ring Again, per TI	\$25.00	N/A
Add or rearrange ISDN PRI Trunk Service Component	N/A	\$52.25

1 Applies to customers ordering new PRI service.

2- Applies to new customers converting PRI service to the Company's from another provider and when renewing an expired Company contract.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.3 ISDN PRI, (cont'd.)

B. CSV/CSD Transport

The following rate elements provide for digital CSV/CSD transport through central office switching equipment and are in lieu of the local exchange access rates. These rate elements cover local exchange access usage only. the local loop is included in the rates for the digital services provided elsewhere in this tariff. These CSV/CSD local service transport options are offered only in conjunction with services provided under this tariff and are not available on a stand-alone basis. Each CSV/CSD transport rate element shall constitute a local exchange access arrangement and is offered with identical local usage options and calling scopes as defined in this tariff, unless otherwise specifically noted herein.

CSV/CSD Transport, per B Channel:

	<b>Monthly Recurring</b>
Rate Group D (Principal)	\$51.65
Rate Group B	\$38.10
Rate Group D (MCA-1)	\$53.55
Rate Group D (MCA-2)	\$56.05

## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.42 Network Switched Services, (Cont'd.)

## 3.42.4 Integrated Services

## A. Integrated Access Bundled Package

Integrated Access Bundled Package provides a customer channelized high capacity (1.544 Mbps) facility<sup>1</sup> between a customer premises and its serving office for connection to services provided by the Company. Integrated Access Bundled Package allows a customer to integrate voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business service.

The customer selects a package of 12, 16, 20, or 23 voice lines for local exchange access. The balance of the facility's capacity is available for data applications. The rates herein are for the portion of the service dedicated to voice applications. Charges for nonregulated services and options will apply. The charges for voice lines are inclusive of appropriate End User Common Line Charges (EUCL), Touch Tone and Hunting Charges.

Customers must sign a minimum one (1) year term agreement for Integrated Access Bundled Package. Full termination liabilities are assessed for early termination of service.

Voice Channels	Monthly Recurring Charges			
	12	16	20	23
Rate Group B	\$373.00	\$435.00	\$505.00	\$559.00
Rate Group D (Principle)	\$488.00	\$569.00	\$661.00	\$732.00
Rate Group D (MCA-1)	\$506.00	\$590.00	\$685.00	\$759.00
Rate Group D (MCA-2)	\$530.00	\$618.00	\$718.00	\$795.00

- 1- Integrated Access Bundled Package will be delivered to customers over T-1 or HDSL access. The decision to use HDSL vs. T-1 is an engineering and provisioning decision made solely at the discretion of the Company and is made based on the availability of HDSL facilities. Customers who fall within reach of a Company HDSL-equipped collocation may have Integrated Access delivered to them via HDSL.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.4 Integrated Services, (cont'd.)

A. Integrated Access Bundled Package (Cont'd)

Installation Charge

(Applies when ordering new Integrated Access packages. Does not apply when upgrading or downgrading channels already established.)

NRC  
\$899.00

B. Total Communications – 4 Base Line Package <sup>1</sup>

Total Communications is designed for customer that need high-speed Internet Access and have 4-20 voice channels. The base package includes 4 voice channels and 256K of Internet Access. Customers may increase the amount of voice channels in one-channel increments (up to a maximum of 20 total voice channels). Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business.

The customer will select a package of 4 lines for local exchange access. The balance of the facilities capacity is available for additional voice or data applications. Charges for nonregulated services and options will apply in addition to the charges referenced below. The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Hunting, and Touch Tone Charges.

Customers must sign a minimum (1) year term agreement for Total Communications. Full termination liabilities are assessed for early termination of service.

1 Product is no longer available to new customers

2- NRC applies only to add additional lines to existing service



LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.42 Network Switched Services, (Cont'd.)

3.42.4 Integrated Services, (cont'd.)

B. Total Communications – 4 Base Line Package <sup>1</sup> (continued)

Voice Channels	Incremental Line Charge	
	MRC	NRC
Rate Group B Manchester - Base Package	\$130.00	\$899.00
Incremental Lines <sup>1</sup>	\$32.50	\$39.19
Rate Group B St. Charles – Base Package	\$127.60	\$899.00
Incremental Lines	\$32.55	\$39.19
Rate Group B Chesterfield – Base Package	\$133.12	\$899.00
Incremental Lines	\$33.28	\$39.19
Rate Group D Principal – Base Package	\$168.40	\$899.00
Incremental Lines	\$42.10	\$39.19
Rate Group D MCA-1 – Base Package	\$174.48	\$899.00
Incremental Lines	\$43.62	\$39.19
Rate Group D MCA-2 – Base Package	\$162.48	\$899.00
Incremental Lines	\$45.62	\$39.19
Optional MCA (St. Charles/Manchester) –Base Package	\$209.36	\$899.00
Incremental Lines	\$52.34	\$39.19

Total Communications Service will be delivered to customers over T-1 or HDSL2 access. The decision to use HDSL2 vs. T-1 is an engineering and provisioning decision made solely at the discretion of the company and is made based on the availability of HDSL2 facilities. Customers who fall within the reach of a Company HDSL2-equipped collocation may have Total Communications delivered to them via HDSL2.

- 1 Product is no longer available to new customers
- 2- NRC applies only to add additional lines to existing service

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**LOCAL EXCHANGE SERVICES TARIFF**

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.42 Network Switched Services, (Cont'd.)****3.42.4 Integrated Services, (cont'd.)****C. Total Communications – 6 Line Total Communications Package**

Total Communications is designed for customer that need high-speed Internet Access and have 6-20 voice channels. The base package includes 6 voice channels and 256K of Internet Access. Customers may increase the amount of voice channels in one-channel increments (up to a maximum of 20 total voice channels). Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business.

The customer will select a package of 6 lines for local exchange access. The balance of the facilities capacity is available for additional voice or data applications. Charges for nonregulated services and options will apply in addition to the charges referenced below. The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Hunting, and Touch Tone Charges.

New customers as of November 22, 2002 that select Metro service will be billed a Metro Additive Charge for each Metro line in addition to the Base Package and Incremental Line Charges in their applicable rate group. Existing customers who have Metro lines will be billed the Optional MCA package charges until their contract expires.

Customers must sign a minimum (1) year term agreement for Total Communications. Full termination liabilities are assessed for early termination of service.

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 LOCAL EXCHANGE SERVICES TARIFF
 

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## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.42 Network Switched Services, (Cont'd.)

## 3.42.4 Integrated Services, (cont'd.)

## C. Total Communications – 6 Line Total Communications Package, (continued)

Voice Channels	Incremental Line Charge	
	MRC	NRC
Rate Group B Manchester --Base Package	\$195.00	\$899.00
Incremental Lines <sup>1</sup>	\$33.15	\$39.19
Rate Group B St. Charles -- Base Package	\$191.40	\$899.00
Incremental Lines	\$32.55	\$39.19
Rate Group B Chesterfield -- Base Package	\$199.68	\$899.00
Incremental Lines	\$33.95	\$39.19
Rate Group D Principal -- Base Package	\$252.60	\$899.00
Incremental Lines	\$42.10	\$39.19
Rate Group D MCA-1 -- Base Package	\$261.72	\$899.00
Incremental Lines	\$43.62	\$39.19
Rate Group D MCA-2 -- Base Package	\$273.72	\$899.00
Incremental Lines	\$45.62	\$39.19
Optional MCA (St. Charles/Manchester) <sup>2</sup>	\$314.04	\$899.00
Base Package		
Incremental Lines	\$52.34	\$39.19
Metro Additive	\$15.00	N/C

Total Communications Service will be delivered to customers over T-1 or HDSL2 access. The decision to use HDSL2 vs. T-1 is an engineering and provisioning decision made solely at the discretion of the company and is made based on the availability of HDSL2 facilities. Customers who fall within the reach of a Company HDSL2-equipped collocation may have Total Communications delivered to them via HDSL2.

- 1 Product is no longer available to new customers  
 2- NRC applies only to add additional lines to existing service

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**LOCAL EXCHANGE SERVICES TARIFF**

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.42 Network Switched Services, (Cont'd.)****3.42.4 Integrated Services, (cont'd.)****D. Total Communications – With Digital Handoff**

Total Communications with Digital Handoff is designed for customers that need high-speed Internet Access and digital signaling on 6-20 voice channels. The base package includes 6 voice channels and 256K of Internet Access. The balance of the capacity is available for additional voice or data applications. Customers may increase the amount of voice channels in one-channel increments (up to a maximum of 20 total voice channels). Total Communications integrates voice and data services on a single high capacity facility.

The customer will be responsible for the connection from the Integrated Access Device to their equipment (no connection block will be provided with this service). Customers must digitally accept all of their channels. No more than two trunk groups will be provisioned for any given circuit. No custom calling features are available with this product. The available features are the same as those available with the company's Digital PBX product.

Charges for non-regulated services and options will apply in addition to the charges referenced below. The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Hunting, Touch Tone, and LNP charges. DID Pricing is available in Section 3.44 of this tariff. Customers must sign a minimum (1) year term agreement for Total Communications. Full termination liabilities are assessed for early termination of service.

## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.42 Network Switched Services, (Cont'd.)

## 3.42.4 Integrated Services, (cont'd.)

## D. Total Communications – With Digital Handoff, (continued)

Voice Channels	Incremental Line Charge	
	MRC	NRC
Rate Group B Manchester –Base Package	\$120.00	\$899.00
Incremental Lines <sup>1</sup>	\$19.50	\$39.19
Rate Group B St. Charles -- Base Package	\$120.00	\$899.00
Incremental Lines	\$19.50	\$39.19
Rate Group B Chesterfield -- Base Package	\$120.00	\$899.00
Incremental Lines	\$19.50	\$39.19
Rate Group D Principal – Base Package	\$190.00	\$899.00
Incremental Lines	\$31.00	\$39.19
Rate Group D MCA-1 – Base Package	\$190.00	\$899.00
Incremental Lines	\$31.00	\$39.19
Rate Group D MCA-2 -- Base Package	\$190.00	\$899.00
Incremental Lines	\$31.00	\$39.19
Optional MCA (St. Charles/Manchester)–Base Package	\$140.50	\$899.00
Incremental Lines	\$40.31	\$39.19

Total Communications Service will be delivered to customers over T-1 or HDSL2 access. The decision to use HDSL2 vs. T-1 is an engineering and provisioning decision made solely at the discretion of the company and is made based on the availability of HDSL2 facilities. Customers who fall within the reach of a Company HDSL2-equipped collocation may have Total Communications delivered to them via HDSL2.

1- NRC applies only to add additional lines to existing service.

LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.42 Network Switched Services, (Cont'd.)**

**3.42.4 Integrated Services, (cont'd.)**

**E. Local Loop Expense Recoup**

Applies to recoup local loop costs incurred by the Company during extended delays by the customer to install device. Once service is activated, this charge will be replaced by applicable Package Charge associated with customer's Integrated Access or Total Communications Service.

	<b>Monthly Recurring</b>
Local Loop Expense Recoup	\$200.00

**F. Inside Wiring Overage Charge (Special Construction)**

Applies to recoup wiring expenses associated with the installation of Integrated Access and Total Communication Services over \$899.00

(Variable charge – per installation – INDIVIDUAL CONTRACT BASIS - ICB).

## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.43 Extended Area Service

Extended Area Service (EAS) is an arrangement whereby customers in one exchange or zone can call customers in contiguous exchanges. There is an EAS additive that applies, per exchange or zone, in addition to the applicable local exchange rates.

EAS is furnished at the additive rate established in the following exchanges:

Exchange	MRC	Exchange	MRC	Exchange	MRC
Adrian	\$1.62	Caruthersville	\$3.49	Ferguson	N/C
Advance	\$1.03	Cedar Hill	\$2.51	Festus-Crystal City	\$1.28
Agency	\$9.00	Center	N/C	Fisk	\$6.19
Altenburg-Frohna	\$2.75	Chaffee	\$3.59	Flat River	\$3.59
Antonia	\$5.46	Charleston	\$2.01	Florissant	N/C
Archie	\$3.10	Chesterfield	\$2.51	Frankford	N/C
Argyle	N/C	Chillicothe	N/C	Fredericktown	N/C
Armstrong	\$9.00	Clarksville	\$5.31	Freeburg	N/C
Ash Grove	N/C	Clever	\$8.26	Fulton	N/C
Beaufort	N/C	Climax Springs	N/C	Gideon	\$4.23
Bell City	\$3.00	Creve Coeur	N/C	Gladstone	N/C
Belton	N/C	Deering	\$9.00	Glasgow	\$1.87
Benton	\$4.81	DeKalb	\$8.41	Grain Valley	N/C
Billings	\$2.51	Delta	\$5.46	Gravois Mills	\$2.51
Bismarck	\$1.77	DeSoto	\$1.77	Gray Summit	\$2.75
Bloomfield	\$3.83	Dexter	\$1.38	Greenwood	\$0.30
Bloomsdale	\$2.26	Downing	N/C	Hannibal	N/C
Blue Springs	N/C	East Independence	N/C	Harvester	\$2.11
Bonne Terre	\$2.01	East Prairie	\$1.13	Hayti	\$4.81
Boonville	\$0.40	Edina	N/C	Herculaneum-Pevely	\$2.11
Bowling Green	N/C	Eldon	\$1.38	Higbee	\$6.19
Bridgeton	N/C	Elsberry	\$0.54	High Ridge	\$2.51
Brookfield	N/C	Essex	\$5.31	Hillsboro	\$3.59
Camdenton	\$2.61	Eureka	\$4.58	Holcomb	\$6.69

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs  
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MO10501

## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.43 Extended Area Service

Exchange	MRC	Exchange	MRC	Exchange	MRC
Campbell	N/C	Excelsior Springs	N/C	Hornersville	\$4.23
Cape Girardeau	\$1.03	Fair Grove	N/C	Imperial	\$3.25
Cardwell	\$4.81	Farley	N/C	Independence	N/C
Carl Junction	\$4.96	Farmington	\$0.88	Jackson	\$3.10
Carrollton	N/C	Fayette	\$1.87	Jasper	N/C
Carthage	N/C	Fenton	\$1.38	Joplin	\$0.40
Kansas City (Principal Zone)	N/C	Neosho	N/C	Sedalia	N/C
Kennett	\$1.87	Nevada	\$0.64	Senath	\$7.92
Kirksville	N/C	NewFranklin	\$3.10	Sikeston	\$0.54
Kirkwood	N/C	NewMadrid	\$2.61	Slater	N/C
KnobNoster	N/C	NixaZone	\$6.19	Smithville	\$2.01
LaMonte	N/C	OakRidge	\$9.00	SouthKansasCity	N/C
Ladue	N/C	Oakville	N/C	SpanishLake	N/C
LakeOzark- OsageBeach	\$4.58	OldAppleton	\$8.41	Springfield (Principal Zone)	N/C
Lamar	N/C	Oran	\$3.98	St.Charles(R)	\$0.78
Lancaster	N/C	Overland	N/C	St.Clair	N/C
Leadwood	\$1.53	Pacific	\$4.48	Ste.Genevieve	\$1.13
Lee'sSummit	N/C	Parkville	N/C	St.Joseph	\$0.64
Liberty	N/C	Patton	N/C	St.Louis(PrincipalZone)	N/C
Lilbourne	\$4.33	Paynesville	\$9.00	St.Marys	\$9.00
Linn	N/C	Perryville	\$0.64	Stafford	N/C
Lockwood	N/C	PierceCity	\$3.59	Stanberry	N/C
Louisiana	\$0.64	Pocohontas-NewWells	\$9.00	TiffanySprings	N/C
MacksCreek	N/C	Pond	\$8.26	Trenton	\$1.62
Malden	\$1.28	PoplarBluff	\$0.78	Tuscumbia	\$5.56
Manchester	\$1.53	PortageDesSioux	N/C	Union	\$1.03

Issued: January 10, 2005

Effective: February 26, 2005

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MO10501



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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.43 Extended Area Service

Exchange	MRC	Exchange	MRC	Exchange	MRC
MarbleHill	N/C	Portageville	\$1.53	ValleyPark	\$2.51
Marceline	N/C	Puxico	N/C	Versailles	\$0.78
Marionville	N/C	Qulin	\$5.56	Vienna	N/C
Marshall	N/C	Raytown	N/C	WalnutGrove	N/C
Marston	\$9.00	RepublicZone	\$3.49	Wardell	\$4.23
Maxville	\$3.83	Richmond	N/C	Ware	\$9.00
Mehlville	N/C	Richwoods	N/C	Washington	N/C
Meta	N/C	Risco	\$9.00	WebbCity	\$1.77
Mexico	N/C	Riverview	N/C	WebsterGroves	N/C
Moberly	\$0.54	Rogersville	N/C	Wellsville	N/C
Monett	\$1.03	Rushville	\$8.16	Westphalia	N/C
MontgomeryCity	\$1.13	SanAntonio	\$9.00	Willard	N/C
Morehouse	\$8.02	Sappington	N/C	Wyatt	\$5.21
Nashua	N/C	ScottCity	\$1.72		

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs  
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MO10501

## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.44 DID Services

## A. General

DID Service provides the Customer with Direct Inward Dialing on designated voice-grade communications channels. DID Service is to be used in connection with the Customer's Private Branch Exchange (PBX) system. Dialed digits are transmitted for all incoming calls thereby allowing the Customer's PBX system to route incoming calls directly to individual stations by Customer-assigned DID telephone number. Each trunk provisioned for DID Service is automatically configured into a Hunting Arrangement. Charges for blocks of telephone numbers assigned pursuant to the North America Numbering Plan.

## B. Recurring and Nonrecurring Charges

Charges are in addition to Local Trunk services as described within this tariff. Additional nonrecurring charges may apply as described within this tariff.

	MRC	NRC	Service & Equipment Charge
DID Trunk Termination <sup>1</sup>	\$ 47.10	\$138.00	\$5.50
First 100 DID Numbers (or any fraction thereof)	\$ 23.50	\$165.00	\$5.50
Additional 100 Numbers (or any fraction thereof)	\$ 23.50	\$165.00	\$5.50
First 10 DID Numbers (or any fraction thereof)	\$5.00	\$165.00	\$5.50
Additional 10 Numbers (or any fraction thereof)	\$5.00	\$ 10.00	\$5.50
Removal of DID Number from block	\$ 10.00	\$5.50	

<sup>1</sup> DID Trunk Termination only applies to Analog PBX Service

<sup>1</sup> DID Trunk Termination only applies to Analog PBX Service

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs  
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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.45 Central Office, Line And Trunk Features**

**A. General**

The features in this Section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases. Central Office Calling Features are optional features of central office services furnished to individual line end users. The Company may furnish Central Office Calling Features where there is available central office equipment with the proper program updates as determined by the Company. Central Office Calling Features are only provided for basic access line services. The Customer will be billed a charge for each change made to features or a group of features included in the Customer's service.

**B. Description of Line and/or Trunk Features -** The following features are for end user lines:

**Call Forwarding Busy Line** - This feature automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

**Call Forwarding Busy Line/Don't Answer** - This feature automatically reroutes an incoming call to a Customer predesignated number when the called number is busy or when the called number does not answer within the number of rings programmed by the Company.

**Call Forwarding Don't Answer** - This feature automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

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LOCAL EXCHANGE SERVICES TARIFF

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## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.45 Central Office, Line And Trunk Features, (Cont'd.)

## B. Description of Line and/or Trunk Features (Cont'd)

**Call Forwarding Variable** - Call Forwarding, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

**Simultaneous Call Forwarding** - Provides the Customer that also subscribes to an appropriate call forwarding service with the ability to forward multiple incoming calls simultaneously to another telephone number designated by the Customer. Toll charges may apply on forwarded calls.

**Call Trace** - Allows a Customer to trace the most recent incoming call by dialing a code to automatically request that the Company record a caller's originating telephone number and the date and time of the call as well as the date and time the Customer initiated trace. The information is disclosed only to a law enforcement agency for investigation and case preparation purposes.

**Call Waiting/Cancel Call Waiting** - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.45 Central Office, Line And Trunk Features, (Cont'd.)**

**B. Description of Line and/or Trunk Features (Cont'd)**

**Caller ID** - Allows the subscriber to view the listed telephone number from which the incoming call is dialed before the call is answered. The calling number is displayed on a Customer provided compatible device attached to the Customer's telephone line.

**Caller ID Name** - Allows the subscriber to view the listed name from which the incoming call is dialed before the call is answered. The calling name is displayed on a Customer provided compatible device attached to the Customer's telephone line.

**Caller ID Name and Number** - Allows subscriber to view listed name associated with the telephone number before the phone is answered. The calling number and name are displayed on a Customer provided compatible display device attached to the Customer's telephone line.

**Anonymous Call Rejection** - Allows a Customer to redirect incoming calls for which calling name and number display has been suppressed through the use of Per-Call Blocking or All-Call Blocking, to an announcement indicating that the Customer is not presently accepting such calls. The Customer may activate and deactivate the feature by dialing a code.

**Remote Access to Call Forwarding** - This feature combines call forwarding with remote access capability. In addition to the current call forwarding feature-access method, the Remote Access Call Forwarding feature provides Customers access from any tone-type address signaling capable telephone. The Customer dials a remote access directory number and then is guided by voice messages to enter their home or office telephone number equipped with the Remote Access Call Forwarding feature, a Personal Identification Number (PIN) and a feature code.

**Direct Connection (Hot Line)** - Direct Connection (Hot Line) service is an automatic dialing feature, which provides the customer the ability to establish a predetermined number when the customer's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined number. Calls cannot be traced and 911 service is not accessible.

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.45 Central Office, Line And Trunk Features, (Cont'd.)****B. Description of Line and/or Trunk Features (Cont'd)**

**Repeat Call** - This Automatic Redial feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer.

Repeat Call feature also allows Customers, having reached a busy number, to dial a code before hanging up. Repeat Dialing feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

The following types of calls cannot be accessed with Repeat Call:

- Calls preceded by an interexchange carrier access code
- Calls to 900 and 976 Service numbers
- Calls to 911
- Calls to Directory Assistance
- Calls to toll free 8XX Service numbers
- International Direct Distance Dialed calls

**Return Call** - Allows the subscriber to automatically redial the number of the last incoming call whether answered or not.

**Caller ID Per-Call Blocking (PCB)** - This blocking option will allow callers to block the passage of their telephone numbers and/or names on outgoing calls by dialing a special code, prior to making each call.

**Caller ID Per-Line Blocking (PLB)** - Caller ID Per-Line Blocking will allow callers to automatically prevent the display of their telephone numbers and/or names on a permanent basis unless the service is deactivated, on a per call basis, by dialing a special code. Only available to domestic violence and federal, state, and local law enforcement agencies.

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**LOCAL EXCHANGE SERVICES TARIFF**

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.45 Central Office, Line And Trunk Features, (Cont'd.)****B. Description of Line and/or Trunk Features (Cont'd)**

**Special Ring** - This feature allows a Customer to have up to three (3) separate telephone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on incoming calls to allow for identification of the incoming call. A distinctive call waiting tone for each telephone number will be provided, where facilities permit, to Customers also subscribing to call waiting.

**Speed Dial 30** - Allows placing calls to thirty (30) other phone numbers by dialing a one or two digit code rather than the complete phone number.

**Speed Dial 8** - Allows placing calls to eight (8) other phone numbers by dialing a one or two digit code rather than the complete phone number.

**Three Way Calling/Call Hold** - The Three Way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switch hook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

**Call Transfer Disconnect** - Allows business Customers to add another line to an established call creating a three-way call. The Call Transfer Disconnect subscriber may disconnect from the three-way call and allow the other two parties to continue talking.

**Hunting** - Line hunting which is provided subject to the availability of suitable central office facilities is an arrangement that groups together two or more main telephone exchange lines or trunks from the same central office so that incoming calls are automatically switched from the initial line, if in use, to the first non-busy line.

**Touch-Tone Service** - Provides for the origination of calls by means of instruments equipped for tone-type address signaling and special central office facilities. Touch-Tone Service is provided at no charge.

## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.45 Central Office, Line And Trunk Features, (Cont'd.)

## C. Rates, per line

	Monthly (First)	Monthly (Addl.)	Non-Recurring <sup>3</sup>
Caller ID Number	\$9.10	\$9.10	\$15.65
Caller ID Name	\$9.10	\$9.10	\$15.65
Caller ID Name and Number	\$10.70	\$10.70	\$15.65
Call Forwarding Variable	\$6.45	\$6.45	\$15.65
Remote Access to Call Forwarding <sup>1</sup>	\$2.75	\$2.75	\$15.65
Call Waiting/Cancel Call Waiting	\$8.00	\$8.00	\$15.65
Three Way Calling/Call Hold <sup>2</sup>	\$4.00	\$2.50	\$15.65
Return Call <sup>2</sup>	\$4.00	\$2.50	\$15.65
Repeat Call <sup>2</sup>	\$4.00	\$2.50	\$15.65
Speed Dial 30	\$4.00	\$3.00	\$15.65
Speed Dial 8	\$4.00	\$3.15	\$15.6
Hunting			
Rotary	N/C	N/C	N/C
Circular	\$0.85	\$0.85	\$3.25
Preferential	\$2.80	\$0.85	\$3.25
Direct Connection (Hot Line) <sup>5</sup>	\$10.00	\$50.00	
Three Way Calling	\$3.65	\$3.65	\$15.65
Call Return	\$3.65	\$3.65	\$15.65
Auto Redial	\$3.65	\$3.65	\$15.65

When a single feature is ordered, the "first" monthly rate applies. When multiple features are ordered, one "first" monthly rate applies and the "add'l" monthly rate applies to the remaining services according to the ordering sequence.

- 1- Applies in addition to Call Forwarding Variable
- 2- Available on a per use basis for non-subscribers: Three Way Calling - \$0.95 per activation, \$6.00 monthly cap and Return Call and Repeat Call - \$0.62 per activation, \$4.66 monthly cap.
- 3- Maximum non-recurring charge per line is \$14.50 except when Simultaneous Call Forwarding is established.
- 4- Installation an move charge of \$12.00 also applies in addition to non-recurring charge. Nonrecurring charge applies in addition to nonrecurring charge for other custom calling features.

Issued: January 10, 2005

Effective: February 26, 2005

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MOI0501



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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.45 Central Office, Line And Trunk Features, (Cont'd.)

C. Rates, per line, (cont'd.)

The additional monthly rates specified above are not applicable when ordered with the following services:

	<b>Monthly</b>	<b>Nonrecurring<sup>3</sup></b>
Call Forwarding Busy Line	\$3.00	\$15.65
Call Forwarding Don't Answer	\$3.00	\$15.65
Call Forwarding Busy Line/Don't Answer	\$4.00	\$15.65
Special Ring		
One Dependent DN	\$6.00	\$15.65
Two Dependent DNs		
First Dependent DN	\$6.00	\$15.65
Second Dependent DN	\$2.00	\$15.65
Simultaneous Call Forwarding <sup>4</sup>	\$4.35	\$14.50
Call Transfer Disconnect	N/C	\$14.50
Anonymous Call Rejection	\$2.15	\$15.65
Message Waiting Indication	N/C	\$15.65
	<b>Per Successful Activation</b>	
Call Trace	\$6.65	

- 1- Applies in addition to Call Forwarding Variable.
- 2- Available on a per use basis for non-subscribers: Three Way Calling - \$0.95 per activation, \$6.00 monthly cap and Return Call and Repeat Call - \$0.62 per activation, \$4.66 monthly cap.
- 3- Maximum non-recurring charge per line is \$14.50 except when Simultaneous Call Forwarding is established.
- 4 Installation and move charge of \$12.00 also applies in addition to non-recurring charge. Nonrecurring charge applies in addition to nonrecurring charge for other custom calling features.

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.45 Central Office, Line And Trunk Features, (Cont'd.)**

**D. Rates**

	<b>Per Call</b>
Three Way Calling	\$0.95
Auto Redial	\$0.65
Call Return	\$0.75

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.45 Central Office, Line And Trunk Features, (Cont'd.)**

**E. Caller ID Provisions**

This feature enables the customer to view on a display unit the Calling Party Directory Name and/or Number (CPN) on incoming telephone calls.

When a Caller ID is activated on a customer's line, the CPN of incoming calls are displayed at the called CPE during the first, long silent interval of the ringing cycle.

Per line blocking for the blocking of CPN will be available upon request, at no charge, to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to the Company: a) private, nonprofit, tax exempt, domestic violence intervention agencies and b) federal, state, and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call. Line blocking customers can unblock their CPN information on a per call basis, at no charge, by dialing an access code (\*82 on their touch tone pad or 1182 from a rotary phone) immediately prior to placing a call.

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**LOCAL EXCHANGE SERVICES TARIFF**

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.45 Central Office, Line And Trunk Features, (Cont'd.)****E. Caller ID Provisions, (cont'd.)**

A customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (\*67 on their touch tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the CPN will not be transmitted across the line to the called party. Instead, Calling Line Identification customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer Owned Pay Telephones. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.45 Central Office, Line And Trunk Features, (Cont'd.)**

**F. Remote Call Forwarding**

Remote Call Forwarding (RCF) is a local exchange telecommunications service feature whereby all calls dialed to a telephone number equipped for RCF are automatically forwarded to another dialable exchange or 8XX Service telephone number. The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF Customer pays the applicable charges for the forwarded portion of the call.

Remote Call Forwarding service is offered subject to availability of suitable facilities. Remote Call Forwarding service is not offered where the terminating station is a coin telephone. The Company will not provide identification of the originating telephone number to the RCF Customer.

Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call. Therefore, the normal grade end-to-end transmission is not guaranteed on such calls. Remote Call Forwarding service is not represented as suitable for satisfactory transmission of data.

One directory listing in the Alphabetical Directory is provided without charge. Each Remote Call Forwarding feature allows for forwarding one call at a given time. An additional path is necessary for each additional call to be forwarded simultaneously.

Remote Call Forwarding service will only be provided when, in the judgment of the Company, the Customer subscribes to sufficient RCF features and facilities at the terminating location to adequately handle calls without interfering with or impairing any services offered by the Company.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.45 Central Office, Line And Trunk Features, (Cont'd.)

F. Remote Call Forwarding, (cont'd.)

1. Rates and Charges

	<b>Monthly Recurring</b>	<b>Non- Recurring</b>
Remote Call Forwarding:		
First Path	\$17.50	\$15.65
Each Additional Path	\$17.50	\$15.65
Change Charge (to change forwarding # or # at call forwarding location to both at same time)		\$15.65

Local Usage Charges associated with Remote Call Forwarding.

<b>Day Rates:</b>	<b>Initial Minute</b>	<b>Add'l Minute</b>
0-14 miles	\$0.04	\$0.01
15-23 miles	\$0.05	\$0.02
23+ miles	\$0.06	\$0.03
Evening and Holiday Rates	20% off Day Rate	
Night and Weekend Rates	35% off Day Rate	

**Rate Period Definitions:**

Day:	Monday-Friday 8:00 am to 4:59 pm
Evening:	Sunday-Friday 5:00 pm to 10:59 pm
Night Weekend:	Sunday-Friday 11:00 pm to 7:59 am, 11:00 pm Friday to 4:59 pm Sunday
Holidays:	Christmas Day, New Year's Day, Independence Day, Labor Day, Thanksgiving Day.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages

3.46.1 True Business Solutions<sup>SM</sup>

The True Business Solutions<sup>SM</sup> bundled package<sup>12</sup> is a group of our most essential services and products with one flat rate. The package rate includes all applicable charges listed below, excluding tax. Upgrade packages are available to include additional features or incremental lines.

**Base Package Includes:**

- Three (3) business lines
- Touch-tone
- Hunting
- Unlimited Local Calls
- 1500 IntraLATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options<sup>3</sup>

	<b>One Year Term</b>	<b>Two Year Term</b>
Rate group B – Flat	\$ 117.95	\$ 112.95
Rate group B – Metro	\$ 117.95	\$ 112.95
Rate group D – MCA1	\$ 140.95	\$ 134.95
Rate group D – MCA2	\$ 146.95	\$ 139.95
Rate group D – Principle Zone	\$ 136.95	\$ 129.95

- 1 True Business Solutions is not eligible for further discounting.
- 2- the company must be selected as the LATA and Long Distance Service provider.
- 3- Please Reference Section 3.46.4 in this tariff document for the You Choose Feature Package.

LOCAL EXCHANGE SERVICES TARIFF

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.1 True Business Solutions, (cont'd.)

**Incremental Line Package Includes:**

- One (1) line
- Touch-tone
- Hunting
- Unlimited Local Calls
- 500 LATA Minutes
- 200 Long Distance Minutes per location (Additional minutes can be purchased)
- Choice of six (6) features on each line from the You Choose feature package options

	<b>One Year Term</b>	<b>Two Year Term</b>
Rate group B – Flat	\$35.95	\$33.95
Rate group B – Metro	\$35.95	\$33.95
Rate group D – MCA1	\$43.95	\$41.95
Rate group D – MCA2	\$45.95	\$42.95
Rate group D – Principle Zone	\$41.95	\$39.95



## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.46 Bundled Packages, (Cont'd.)

## 3.46.1 True Business Solutions, (cont'd.)

True Business Long Distance Buckets<sup>1,2</sup> (ALL RATE GROUPS)

	Incremental Charge	Overage
200 Minute Long Distance Bucket	\$ 0.00	\$ 0.069
500 Minute Long Distance Bucket	\$ 13.75	\$ 0.069
1500 Minute Long Distance Bucket	\$ 57.50	\$ 0.069
2500 Minute Long Distance Bucket	\$ 90.00	\$ 0.049
Basic Package Installation Fees (Non-Recurring)		\$116.49
Incremental Line Package Installation Fees (Non-Recurring)		\$38.83
Feature Package Installation Fees (Non-Recurring)		No Charge

- 1- The pricing listed is in addition to the True Business base package which includes 2000 minutes of long distance. The incremental price will be paid for additional minutes.
- 2- The overage rate is applied if the customer goes over allotted minutes and is billed in 6-second increments with an 18 second minimum.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.2 PRI Bundled Package

The PRI Bundled Package provides eligible <sup>1</sup> customers with ISDN-PRI service at convenient packaged rates. The package price includes all charges associated with PRI service including, Local Loop, PRI Interface and 24 channels. Any optional features selected will be billed in addition to the PRI Bundled Package rate. The PRI Bundled package is not eligible for further discounts.

PRI Bundled Package, Monthly Recurring	Flat	\$ 725.00
	Metro	\$ 975.00

3.46.3 Long Distance Bucket Packages

The Long Distance Buckets are bundled packages of long distance minutes billed under one flat rate. The package rate includes all applicable charges excluding tax. The Long Distance buckets are available to all product subscribers while True Business Solution<sup>SM</sup> subscribers receive additional discounts. Customer's may choose from five (5) different packages listed below.

True Business Long Distance Buckets	Incremental Charge	Overage <sup>2</sup>
200 Minute Long Distance Bucket	\$ 10.00	\$ 0.069
500 Minute Long Distance Bucket	\$ 23.75	\$ 0.069
1500 Minute Long Distance Bucket	\$ 67.50	\$ 0.069
2500 Minute Long Distance Bucket	\$ 100.00	\$ 0.049

- 1 Eligibility for the PRI Bundled Package includes the purchase of a full PRI (23B+D or 24B channels), a two (2) year term agreement and a monthly revenue commitment of \$500.
- 2- The overage rate is applied if the customer goes over allotted minutes and is billed in 6-second increments with an 18 second minimum.

<sup>1</sup> Eligibility for the PRI Bundled Package includes the purchase of a full PRI (23B+D or 24B channels), a two (2) year term agreement and a monthly revenue commitment of \$500.

LOCAL EXCHANGE SERVICES TARIFF

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.4 You Choose Features Package

The You Choose Feature Package is a bundled package allowing customers to select six (6) of the features listed below with one flat rate. The package rate includes all applicable charges excluding tax. The You Choose Feature Package is available to all product subscribers while True Business Solution<sup>SM</sup> subscribers receive this package at no additional cost.

	<b>One Year Term</b>	<b>Two Year Term</b>
You Choose Features Package	\$ 13.00	\$ 11.00

**Feature Options Include:**

- Caller Identification Name and Number
- Remote Access to Call Forwarding
- Call Forwarding Variable
- Call Waiting/Cancel
- Call Return
- Three way Calling
- Speed Dial 8
- Speed Dial 30
- Auto Redial
- Call Forwarding – Busy/Don't Answer
- Call Forwarding – Busy
- Call Forwarding – Don't Answer

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.46 Bundled Packages, (Cont'd.)**

**3.46.5 True Business Total Communications and Digital Total Communications <sup>1</sup>**

True Business Total Communications and Digital Total Communications is designed for customers who need high-speed Internet Access and have a minimum of 6 voice channels. True Business Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business.

The True Business Total Communications Base Package includes 6 voice channels, 512K of Internet Access, unlimited local calling, 3000 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package <sup>2</sup>.

Customers may increase the number of voice channels in one-channel increments (up to a maximum of 23 total voice channels). Incremental voice lines include unlimited local calling, 500 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package <sup>2</sup>. The data speed may be increased in 64K increments.

The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Local Number Portability (LNP), Primary Interexchange Carrier Charges (PICC), Hunting, and Touch Tone charges.

Customers must sign a minimum (1) year term agreement for True Business Total Communications. Package pricing is determined by the contract length (one-year or two-year term). Full termination liabilities are assessed for early termination of service.

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.46 Bundled Packages, (Cont'd.)**

**3.46.5 True Business Total Communications and Digital Total Communications, (cont'd.)<sup>1</sup>**

<b>Monthly Recurring Charges</b>	<b>1 Year Term</b>	<b>2 Year Term</b>
Voice Package Price	\$ 173.10	\$ 155.70
Incremental Line Price	\$ 28.85	\$ 25.95
 <b>Non-Recurring Charges</b>		
Base Package Installation Fees	\$199	
Incremental Voice Line Package Installation Fees <sup>3</sup>	\$20	

- 1 True Business Total Communications and Digital Total Communications is not eligible for further discounting.
- 2 Please Reference Section 3.46.4 in this tariff document for the You Choose Feature Package.
- 3 Applies to add incremental lines to existing service.

LOCAL EXCHANGE SERVICES TARIFF

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.46 Bundled Packages, (Cont'd.)

3.46.6 PRI Bundled Package #2

The PRI Bundled Package provides eligible customers with ISDN-PRI service at convenient packaged rates. The package price includes all charges associated with PRI service including, Local Loop, PRI Interface and 24 channels. Any optional features selected will be billed in addition to the PRI Bundled Package rate. The PRI Bundled package is not eligible for further discounts.

<b>Per Package Charges:</b>	<b>One Year Term</b>	<b>Two Year Term</b>	<b>Three Year Term</b>
Monthly Recurring	\$ 828.00	\$ 788.00	\$ 748.00
Non-Recurring	\$1,500.00	\$1,500.00	\$1,500.00
 <b>Optional Features</b>	 <b>MRC</b>		
Caller ID Name & Number	\$ 75.00		

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.46 Bundled Packages, (Cont'd.)**

**3.46.7 True Business Total Communications and Digital Total Communications <sup>1</sup> #2**

True Business Total Communications and Digital Total Communications is designed for customers who need high-speed Internet Access and have a minimum of 6 voice channels. True Business Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business.

The True Business Total Communications Base Package includes 6 voice channels, 512K of Internet Access, unlimited local calling, 3000 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package <sup>2</sup>.

Customers may increase the number of voice channels in one-channel increments (up to a maximum of 23 total voice channels). Incremental voice lines include unlimited local calling, 500 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package. The data speed may be increased in 64K increments.

The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Local Number Portability (LNP), Primary Interexchange Carrier Charges (PICC), Hunting, and Touch Tone charges.

Customers must sign a minimum (1) year term agreement for True Business Total Communications. Full termination liabilities are assessed for early termination of service.

LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.46 Bundled Packages, (Cont'd.)**

**3.46.7 True Business Total Communications and Digital Total Communications <sup>1</sup>#2, (cont'd.)**

	<b>1 Yr. Term</b>	<b>2 Yr. Term</b>	<b>3 Yr. Term</b>
<b>Monthly Recurring Charge</b>			
Voice Package Price	\$ 191.70	\$ 167.70	\$ 161.70
Incremental Line Price	\$ 31.95	\$ 27.95	\$ 26.95
<b>Non-Recurring Charges</b>			
Base Package Installation Fees	\$ 199.00		
Incremental Voice Line Package Installation Fees <sup>3</sup>	\$ 20.00		

- 1 True Business Total Communications and Digital Total Communications pricing is contributory but not eligible for discount on the Independence Plan. True Business Total Communications and Digital Total Communications pricing is not eligible for discount on the Standard Plan.
- 2 Please Reference Section 3.46.4 in this tariff document for the You Choose Feature Package.
- 3 Applies to add incremental lines to existing service.



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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.47 Promotions**

The Company may from time to time engage in special promotional offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times and/or locations, and shall be subject to prior notification and approval by the Commission.

**3.48 Individual Case Basis Pricing**

Rates for Private Lines and Centrex services will be determined on an Individual Case Basis (ICB). ICB rates will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 4 - PROMOTIONAL OFFERINGS**

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made, and shall be subject to prior notification and approval by the Commission.

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

In lieu of the Customer receiving applicable volume discounts and/or promotional credits on a monthly invoice, the Company may, in a nondiscriminatory manner, utilize other methods of payment, subject to the terms and condition of this tariff.

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**LOCAL EXCHANGE SERVICES TARIFF**

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**SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)**

- 4.1 XOptions Simplification Promotion** - This promotion is available to New and Existing Customers that subscribe to XOptions Bundles 5A, 6A, 7A, 13A, 15A and 16A, pursuant to this promotion on or before December 31, 2004.

Under this promotion, Customers will receive a 15% discount off the tariff prices for the XOptions bundles specified above. The promotional discount will apply to the monthly recurring charge and overage usage charges only. The discount does not apply to packages B, C or D of the XOptions offerings. This promotion does not apply to any XOptions bundles or packages that are not listed above.

This promotion may not be combined with other promotions and special offers, except for the XOption #7 and #16 Promotions. This promotion may not be used with any individual case basis offerings.

**4.1.1 Business Line Simplification Promotion**

This promotion is available to New and Existing Customers that order business lines pursuant to this promotion on or before July 31, 2004 with a minimum of a two year term commitment. Under this promotion, Customers who order business lines according to Sections 3.26 of this tariff may select up to seven features at no additional cost. The eligible features include: 3-Way Calling, Call Transfer, Caller ID and Name, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer and Sequential Hunting. Customers must comply with all other terms and conditions of the business line offering as specified in the tariff.

This promotion may not be used with any individual case basis offerings.

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)**

**4.2 Go with XO Integrated Access Promotion**

New or Existing Company Customers, defined as Customers who have not received Company service for at least one year prior to receiving service under this promotion and Customers who currently subscribe to Company voice services respectively, who sign up for Company's Integrated Access product on or before September 30, 2002 may be eligible to receive a reduced requirement for local exchange lines or channels.

To be eligible for this promotion, New and Existing Customers must purchase a minimum of six (6) local exchange lines or channels and reach a minimum total of fourteen (14) voice and data channels combined and, at a minimum, enter a one (1) year service order agreement. All other terms and conditions of Company's Integrated Access product, listed in Section 3.17 of this Tariff, apply. To be eligible for this promotion, Customers must be located in an area where the Company is collocated in the ILEC wire center serving the Customer. Other Customers may be eligible for this promotion depending upon their service configuration. All customers may also be required to meet minimum revenue commitments.

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**LOCAL EXCHANGE SERVICES TARIFF**

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**SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)****4.3 Go with XO 2 Promotion**

New Company Customers, defined as Customers who have not received Company service for at least one year prior to receiving service under this promotion, who sign a one year term for Company's products listed below on or before September 30, 2002 may be eligible to receive one free month for a year of service.

To be eligible for this promotion, New Company Customers must sign a one year term for one of the following products: Integrated Access at speeds of 256k and greater; Dedicated Internet Access; XOptions with a Dedicated Internet Access component; ISDN PRI; switched T1; or local lines and trunks. All products with a DSL component and XOptions M – Satellite Office Solutions are ineligible for this promotion. New Company Customers choosing local lines and trunks must purchase a minimum of ten (10) local lines. New Company Customers must be located in an area where the Company is collocated in the ILEC wire center serving the Customer to be eligible for this promotion. Other New Company Customers may be eligible for this promotion depending upon their service configuration. All customers may also be required to meet minimum revenue commitments.

The free month will be the 13<sup>th</sup> month of Customer's contract and, because Company bills in advance for recurring charges, will appear as an automatic credit on the Customer's account in the Customer's 12<sup>th</sup> billing cycle. The free month is defined as the applicable monthly recurring charge (MRC) for the product(s) chosen by the New Company Customer. The free month will appear as an automatic credit on the Customer's account. Credits do not include usage, taxes, user fees, or surcharges. This promotion does not apply to Multiple Service Discount Customers, may not be combined with any other promotion except the Go with XO Integrated Access Promotion and will be available until September 30, 2002, unless sooner canceled, withdrawn or modified. In cases where the free month is outside of the Customer's contract term, all contract terms and conditions apply.

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**LOCAL EXCHANGE SERVICES TARIFF**

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**SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)****4.4 Go with XO Upsell Promotion**

This promotion is offered to Existing Company Voice Customers, defined as Customers who currently subscribe to Company voice services only. Existing Voice Customers who sign a one year term for one of the following Company services: Integrated Access, Dedicated Internet Access – T1 or below, or XOptions with a Dedicated Internet Access component on or before September 30, 2002 may be eligible to receive one free month of service. All products with a DSL component and XOptions M – Satellite Office Solutions are ineligible for this promotion.

To be eligible for this promotion, the Existing Voice Customers must also meet the following obligations. The Existing Voice Customers must subscribe to voice services under current contracts in good standing and have contracts that are not due to expire within sixty days. All Existing Voice Customers located in an area where the Company is collocated in the ILEC wire center serving the Customer are eligible for this promotion. Other Existing Voice Customers may be eligible for this promotion depending upon their service configuration. All customers may also be required to meet minimum revenue commitments.

The Existing Voice Customers must sign a new contract for the service chosen under this promotion. For Customers signing new contracts for Integrated Access or XOptions, the new contract must be a one year term. This restriction does not apply to Customers signing new contracts for Dedicated Internet Access. The Monthly Recurring Charge (MRC) of the new contract, or of the new contract combined with the existing contract if it remains in effect, must be at least \$300 greater than the MRC of the existing contract.

The free month will be the 13<sup>th</sup> month of Customer's contract. The free month is defined as the applicable monthly recurring charge (MRC) only for the new product chosen by the Existing Voice Customer. The free month will appear as an automatic credit on the Customer's account. Credits do not include usage, taxes, user fees, or surcharges. This promotion does not apply to Multiple Service Discount Customers. This promotion may not be combined with any other promotion except the Go with XO Integrated Access Promotion and will be available until September 30, 2002, unless sooner canceled, withdrawn or modified. In cases where the free month is outside of the Customer's contract term, all contract terms and conditions apply.

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**LOCAL EXCHANGE SERVICES TARIFF**

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**SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)****4.5 Contract Renewal Promotion II**

Company Customers whose service is provided on a month to month contract, or whose current contract is within thirty (30) days of expiration, and who execute a new one year term contract for all voice products, excluding voice features, that have a monthly recurring charge component between April 5, 2004 and December 31, 2004 may be eligible to receive one free month of service. The free month will appear on the Customer's invoice in the 12<sup>th</sup> month of Customer's contract.

Customers located in an area where the Company is collocated in the ILEC wire center serving the Customer are eligible for this promotion. Other Customers may be eligible for this promotion depending upon their service configuration. All customers are also required to meet minimum revenue commitments.

The free month is defined as the applicable monthly recurring charge(s) (MRC) for standard priced voice product(s), excluding voice features, chosen by the Customer. No free month credit shall exceed \$7,500. If customer's MRC(s) exceeds \$7,500, Customer will be charged the difference between the actual MRC(s) and \$7,500 in the free month. Credits for monthly recurring charges do not include usage, taxes, user fees, or surcharges. This promotion cannot be combined with other promotions.

If Customer's Company service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all credits applied to Customer's account pursuant to this promotion. All other terms and conditions of Company's services shall apply.

LOCAL EXCHANGE SERVICES TARIFF

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SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)

4.6 Premium XOption Deluxe Promotions

4.6.1 Premium XOption #1 Deluxe Promotion - The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004.

<b>Monthly Recurring Charge</b>	A=\$ 860.00
	B=\$1,005.00
	C=\$1,155.00
	D=\$1,895.00

<b>Non-Recurring Charge</b>	\$ 800.00
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4.6.2 Premium XOption #2 Deluxe Promotion - The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004.

<b>Monthly Recurring Charge</b>	A=\$1,110.00
	B=\$1,205.00
	C=\$1,355.00
	D=\$2,095.00

<b>Non-Recurring Charge</b>	\$ 800.00
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4.6.3 Premium XOption #3 Deluxe Promotion -The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004.

<b>Monthly Recurring Charge</b>	A=\$1,035.00
	B=\$1,180.00
	C=\$1,330.00
	D=\$2,070.00

<b>Non-Recurring Charge</b>	\$ 800.00
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## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)

## 4.6 Premium XOption Deluxe Promotions, (Cont'd.)

**4.6.4 Premium XOption #4 Deluxe Promotion** - The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004.

<b>Monthly Recurring Charge</b>	A=\$1,260.00
	B=\$1,355.00
	C=\$1,505.00
	D=\$2,245.00

<b>Non-Recurring Charge</b>	\$ 800.00
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**4.6.5 Premium XOption #5 Deluxe Promotion** - The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004.

<b>Monthly Recurring Charge</b>	A=\$1,435.00
	B=\$1,580.00
	C=\$1,730.00
	D=\$2,470.00

<b>Non-Recurring Charge</b>	\$1,800.00
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**4.6.6 Premium XOption #6 Deluxe Promotion** - The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004.

<b>Monthly Recurring Charge</b>	A=\$1,660.00
	B=\$1,755.00
	C=\$1,905.00
	D=\$2,645.00

<b>Non-Recurring Charge</b>	\$1,800.00
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## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)

## 4.6 Premium XOption Deluxe Promotions, (Cont'd.)

**4.6.7 Premium XOption #7 Deluxe Promotion** - The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before September 30, 2004.

<b>Monthly Recurring Charge</b>	A=\$1,080.00
	B=\$1,210.00
	C=\$1,340.00
	D=\$2,005.00

<b>Non-Recurring Charge</b>	\$ 999.00
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**4.6.8 Premium XOption #12 Deluxe Promotion** - The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004.

<b>Monthly Recurring Charge</b>	A=\$1,740.00
	B=\$2,485.00
	C=\$3,720.00
	D=\$4,950.00

<b>Non-Recurring Charge</b>	\$ 800.00
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**4.6.9 Premium XOption #13 Deluxe Promotion** - The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004.

<b>Monthly Recurring Charge</b>	A=\$2,140.00
	B=\$2,885.00
	C=\$4,120.00
	D=\$5,350.00

<b>Non-Recurring Charge</b>	\$1,800.00
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 LOCAL EXCHANGE SERVICES TARIFF
 

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## SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)

## 4.6 Premium XOption Deluxe Promotions, (Cont'd.)

**4.6.10 Premium XOption #14 Deluxe Promotion** - The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004.

<b>Monthly Recurring Charge</b>	A=\$1,600.00
	B=\$2,345.00
	C=\$3,580.00
	D=\$4,810.00

<b>Non-Recurring Charge</b>	\$ 800.00
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**4.6.11 Premium XOption #15 Deluxe Promotion** - The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before June 30, 2004.

<b>Monthly Recurring Charge</b>	A=\$2,000.00
	B=\$2,745.00
	C=\$3,980.00
	D=\$5,210.00

<b>Non-Recurring Charge</b>	\$1,800.00
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**4.6.12 Premium XOption #16 Deluxe Promotion** - The following promotional rates are available to customers who make new service arrangements on or after the effective date of this tariff page and before September 30, 2004.

<b>Monthly Recurring Charge</b>	A=\$1,045.00
	B=\$1,175.00
	C=\$1,305.00
	D=\$1,970.00

<b>Non-Recurring Charge</b>	\$ 999.00
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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)**

**4.6 Premium XOption Deluxe Promotions, (Cont'd.)**

**4.6.13 Premium XOption M Deluxe Promotion**

Customers signing new contracts for Deluxe XOption M located in Section 3.25.17 of this tariff on or before June 30, 2003 are eligible to receive the following promotional rates. All other requirements and pricing for this XOption as listed in Section 3.25.17 apply during the promotional period.

<b>Monthly Recurring Charge</b>	\$ 680.00
<b>Non-Recurring Charge</b>	\$ 700.00

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)**

**4.7 The Summer Long Distance Promotion #1**

This promotion is available to customers that receive service in the SBC territory. In order to be eligible for this promotion, customers must subscribe to both XO local and long distance service at the same location for a minimum one year term and must generate at least \$15 in monthly revenue (exclusive of taxes and surcharges) per billing cycle.

Under this promotion, eligible customers will receive the promotional rate listed below for their intraLATA and interLATA intrastate long distance service. This rate will remain in effect for the Customer's first year of service.

Promotional Rate: \$0.0600

This promotion may not be combined with any other promotion or special offer, and will be available until December 31, 2004, unless sooner canceled, withdrawn, modified or extended.

LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)**

**4.8 The Summer Long Distance Promotion #2**

This promotion is available to customers that receive service in the SBC territory. In order to be eligible for this promotion, customers must subscribe to both XO local and long distance or dedicated long distance services.

Under this promotion, eligible customers will receive promotional rates listed below for their intraLATA and interLATA intrastate long distance service. Rates are based on the customers' monthly revenue and term commitments as specified below. The promotional rate will remain in effect for the length of the customer's term commitment.

<b>Monthly Revenue</b>	<b>Promotional Rate 1 Year Term</b>
\$50	\$0.0800
\$200	\$0.0790
\$500	\$0.0790
\$1,000	\$0.0780
\$2,500	\$0.0780
\$5,000	\$0.0770
\$10,000	\$0.0770
\$15,000	\$0.0750
\$20,000	\$0.0740

This promotion may not be combined with any other promotion or special offer, and will be available until December 31, 2004, unless sooner canceled, withdrawn, modified or extended.

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)**

**4.9 XOptions M -- Satellite Office Solutions Summer Promotion**

This promotion is available to New and Existing Customers that subscribe to XOptions M -- Satellite Office Solutions, pursuant to this promotion on or before August 31, 2003, for a one year commitment.

Under this promotion, Customers may receive XOptions M -- Satellite Office Solutions service without having to meet the requirements set forth in section 3.25.17 of this tariff that the Customer: (1) receive XO service at a minimum of three locations; and (2) receive at one location, one of the sixteen XOptions bundles.

This promotion may be combined with other promotions and special offers. This promotion may not be used with any individual case basis offerings.

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)**

**4.10 Contract Renewal Promotion III**

Customers whose service is provided on a month to month basis, or whose current term commitment is within thirty (30) days of expiration, and who execute a new contract with a one, two, or three year term, on or before December 31, 2004, for Basic Business Lines, Trunks, Two-way PRI, Integrated Access or XOption service offerings may be eligible to receive a ten percent (10%) pricing discount off their Monthly Recurring Charge for such service offering for the duration of the new contract term. The new contract term and this promotional discount will commence upon conclusion of the existing contract term.

Customers located in an area where the Company is collocated in the ILEC wire center serving the Customer are eligible for this promotion. Other Customers may be eligible for this promotion depending upon their service configuration. All customers are also required to meet minimum revenue commitments.

If Customer's service is terminated prior to the end of Customer's new contract term commitment, the Customer will be liable for all credits applied to Customer's account pursuant to this promotion. All other terms and conditions of Company's tariffs and contract shall apply.

This promotion may not be combined with any other promotion. The promotion does not apply to features, accounts with special off-tariffed pricing, or carrier accounts.



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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 4 - PROMOTIONAL OFFERINGS, (CONT'D.)**

**4.11 The XO Answer**

This promotion is available to new and existing Customers who subscribe to both Company local and long distance service or who subscribe to Company Dedicated Long Distance for a minimum one year term commitment. Customers who sign up for service on or before March 31, 2004 may be eligible to receive the discounted intrastate long distance rate below. Promotional rates only apply for a one year term, after which Customer's long distance service rates will revert to Company's standard undiscounted rates.

Under this promotion, eligible Customers will receive the following long distance rates:

Intrastate	\$0.0360
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This promotion cannot be combined with any other promotions, individual case basis arrangements or special offers. This promotion is not available for Company's XOptions calling plan.

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