

In The Matter of the Application of)
 Reflective Group, LLC for Registration to)
 Provide Interconnected Voice over)
 Internet Protocol Service)

CORRECTED APPLICATION

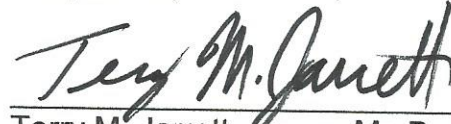
1. The Applicant's legal name is Reflective Group, LLC. Applicant is a Limited Liability Company organized under the laws of Kansas. Applicant is registered as a Foreign Limited Liability Company and authorized to transact business in Missouri. Applicant's street and mailing address, electronic mail address, fax and telephone number are:

2. The Applicant seeks registration to offer and provide interconnected voice over Internet protocol service.
3. Attached is an affidavit signed by an officer or general partner of the Applicant making the eight statements required by §392.550.3 RSMo, plus

confirmation the Applicant's service meets the criteria of interconnected voice over Internet protocol service as defined by §386.020(23).

WHEREFORE, the Applicant requests the Commission to issue an order granting the Applicant a registration to offer and provide interconnected voice over Internet protocol service in the exchanges listed in the Affidavit.

Respectfully submitted,



Terry M. Jarrett Mo Bar 45663

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Jefferson City, MO 65101
(573) 415-8379
(573) 415-8279 (FAX)
Email: terry@healylawoffices.com

Attorneys for Reflective Group, LLC

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the above and foregoing document was delivered by first class mail, electronic mail or hand delivery, on this 27th day of March, 2014, to General Counsel's Office at staffcounsel@psc.mo.gov; and Office of Public Counsel at opc@ded.mo.gov.



Terry M. Jarrett

AFFIDAVIT

I, Michael S. Bosch, a natural person, do hereby swear and affirm that I am an officer or general partner of Reflective Group, LLC ("Applicant"), and that the following statements are true and correct to the best of my knowledge and belief:

(1) The location of the principal place of business and the names of the principal executive officers of the Applicant:

622 High Street, Baldwin City, KS 66006

Michael Bosch, CEO

Casey Morford, CTO

Joshua Strohm, CIO

Michael Crawford, COO

(2) Each exchange, in whole or in part, of a local exchange company in which the Applicant proposes to provide interconnected voice over Internet protocol service: All exchanges in the State of Missouri.

(3) That the Applicant is legally, financially, and technically qualified to provide interconnected voice over Internet protocol services;

(4) That the Applicant is ready, willing, able, and will comply with all applicable state and federal laws and regulations imposed upon providers of interconnected voice over Internet protocol services;

(5) That the Applicant will charge and collect from its end user customers on interconnected voice over Internet protocol service, and remit to the appropriate authority, fees and surcharges in the same manner as are charged

and collected upon end user customers of local exchange telecommunications service and remitted by local exchange telecommunications companies, including but not necessarily limited to:

- (a) Telecommunications programs under section 209.255, RSMo;
- (b) Missouri universal service fund under section 392.248;
- (c) Local enhanced 911;
- (d) Any applicable license tax;

(6) That the Applicant will remit the annual assessment imposed by the Commission under section 386.370, RSMo;

(7) That the Applicant will file, either directly or indirectly through an affiliated competitive local exchange carrier, with the Commission an annual report at a time and covering the yearly period fixed by the Commission;

(8) That the Applicant has established a process for handling inquiries from customers concerning billing issues, service issues, and other consumer-related complaints. Consumer complaints may be directed to:

support@reflectivegroup.com

P: (785) 594- 5011

and

(9) The Applicant's interconnected voice over Internet protocol service meets the following criteria:

- (a) Enables real-time, two-way voice communications;
- (b) Requires a broadband connection from the user's location;

(c) Requires Internet protocol-compatible customer premises equipment; and

(d) Permits users generally to receive calls that originate on the public switched telephone network and to terminate calls to the public switched telephone network.

This concludes my affidavit.



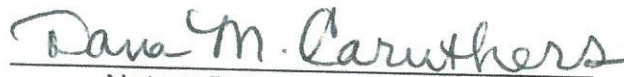
Michael S. Bosch

CEO

State of Kansas

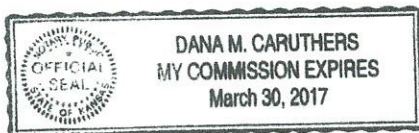
County of Douglas

Subscribed and sworn before me this 11th day of March, 2014.



Notary Public

Notary Seal:



State : Kansas
County : Douglas