

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of a Name Change from UCN, Inc.  
to inContact of Missouri, Inc. d/b/a UCN

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**File No. XN-2013-0028**  
YX-2013-0053

**ORDER EXTENDING THE DEADLINE FOR FILING  
STAFF RECOMMENDATION**

Issue Date: August 3, 2012

Effective Date: August 3, 2012

On July 24, 2012, UCN, Inc. requested that the Missouri Public Service Commission recognize a name change from UCN, Inc. to inContact of Missouri, Inc. d/b/a UCN. On August 2, 2012, the Staff of the Commission requested an extension of time until August 9, 2012 to file a staff recommendation, which was required to be filed by August 2, 2012 in the *Order Directing Staff to File a Recommendation* issued by the Commission on July 24, 2012. The Commission finds the request to be reasonable and will grant it. The deadline for filing the staff recommendation will be extended.

**THE COMMISSION ORDERS THAT:**

1. The Staff of the Missouri Public Service Commission shall file a recommendation in this matter with the Commission no later than August 9, 2012.
2. This order shall become effective immediately upon issuance.

**BY THE COMMISSION**



Steven C. Reed  
Secretary

( S E A L )

Michael Bushmann, Regulatory Law  
Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 3<sup>rd</sup> day of August, 2012.