BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In The Matter of the Application of) Southwestern Bell Telephone Company,) d/b/a AT&T Missouri, for Authorization to) Expand Interconnected Voice over Internet) Protocol Service to Additional Areas)

Case No.

NOTICE OF CHANGE APPLICATION

COMES NOW Southwestern Bell Telephone Company, d/b/a AT&T Missouri, pursuant to Section 392.550 RSMo, and for its Notice of Change Application seeking to expand interconnected voice over Internet protocol service to additional areas, states as follows:

 Southwestern Bell Telephone Company, d/b/a AT&T Missouri ("AT&T Missouri") is a Missouri corporation with its principal Missouri office at One AT&T Center, Room 3520, St. Louis, Missouri 63101.

2. AT&T Missouri seeks to offer interconnected voice over Internet protocol service to the Marshall and Sedalia exchanges.

3. Attached is an affidavit signed by an officer of AT&T Missouri affirming this request.

WHEREFORE, Southwestern Bell Telephone Company, d/b/a AT&T Missouri, requests that the Commission issue an order granting it a registration to offer and provide interconnected voice over Internet protocol service in the additional exchanges listed above.

Respectfully submitted,

SOUTHWESTERN BELL TELEPHONE COMPANY

BY Robert J. Finzenela

JEFFREY E. LEWIS #62389 LEO J. BUB #34326 ROBERT J. GRYZMALA #32454 Attorneys for Southwestern Bell Telephone Company, d/b/a AT&T Missouri One AT&T Center, Room 3520 St. Louis, Missouri 63101 314-235-6060 (Telephone)/314-247-0014 (Facsimile) robert.gryzmala@att.com (E-Mail)

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of this document was delivered by first class mail, hand delivery or electronic transmission on April 19, 2011, to the political subdivisions listed above and to each of the following.

Robert J. Lyzmala Robert J. Grymala

General Counsel Kevin Thompson Missouri Public Service Commission P.O. Box 360 Jefferson City, MO 65102 <u>gencounsel@psc.mo.gov</u> <u>kevin.thompson@psc.mo.gov</u> Office Of The Public Counsel P.O. Box 7800 Jefferson City, MO 65102 opcservice@ded.mo.gov

AFFIDAVIT

STATE OF MISSOURI)) SS CITY OF ST. LOUIS)

I, John Sondag, a natural person, do hereby swear and affirm that I am an officer of Southwestern Bell Telephone Company, d/b/a AT&T Missouri ("AT&T Missouri"), and that the attached application is true and correct to the best of my knowledge, information and belief:

(1) A list of the additional exchanges to be served by AT&T Missouri is accurately set forth in the application to which this affidavit is attached.

(2) The location of AT&T Missouri's principal place of business is One AT&T Plaza, 208 S. Akard, Dallas, Texas 75202, and its principal executive officers are: Brian Shay, President and Chief Executive Officer; Edward Drilling, President-Arkansas; Steve Hahn, President-Kansas; John Sondag, President-Missouri; Bryan Gonterman, President-Oklahoma; Dave Nichols, President-Texas; Ernie Carey, Senior Vice President-Construction and Engineering; and Margaret Garber, Senior Vice President, General Counsel and Secretary.

(3) AT&T Missouri is legally, financially, and technically qualified to provide interconnected voice over Internet protocol services.

(4) AT&T Missouri is ready, willing, able, and will comply with all applicable state and federal laws and regulations imposed upon providers of interconnected voice over Internet protocol services.

(5) AT&T Missouri will charge and collect from its end user customers on interconnected voice over Internet protocol service, and remit to the appropriate authority, fees and surcharges in the same manner as are charged and collected upon end user customers of local exchange telecommunications service and remitted by local exchange telecommunications companies, including but not necessarily limited to:

- (a) Telecommunications programs under section 209.255, RSMo;
- (b) Missouri universal service fund under section 392.248, RSMo;
- (c) Local enhanced 911; and
- (d) Any applicable license tax.

(6) AT&T Missouri will remit the annual assessment imposed by the Commission under section 386.370, RSMo.

(7) AT&T Missouri will file, either directly or indirectly through an affiliated competitive local exchange carrier, with the Commission an annual report at a time and covering the yearly period fixed by the Commission.

(8) AT&T Missouri has established a process for handling inquiries from customers concerning billing issues, service issues, and other consumer-related complaints. Consumer complaints may be directed to: Customer Appeals 1010 Pine St., Room 6-E-22, St. Louis MO 63101 (tn: 800-283-6407); and

(9) AT&T Missouri's interconnected voice over Internet protocol service meets the following criteria:

(a) Enables real-time, two-way voice communications;

(b) Requires a broadband connection from the user's location;

(c) Requires Internet protocol-compatible customer premises equipment; and

(d) Permits users generally to receive calls that originate on the public switched telephone network and to terminate calls to the public switched telephone network.

This concludes my affidavit.

President, AT&T Missouri

Subscribed and sworn to before me this 19th day of April, 2011

Masijana Gurcell Notary Public

My Commission Expires: January 13, 2012

