

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of I.H. Utilities, Inc.,                     )  
Small Company Rate Increase                             )

**File No. WR-2010-0048**

**APRIL 2011 STATUS REPORT**

COMES NOW the Staff ("Staff") of the Missouri Public Service Commission ("Commission"), by and through counsel, and for its *April 2011 Status Report* states:

1. Staff has engaged in regular contact, both formal and informal, with I.H. Utilities, Inc. (I.H.) since the resolution of File No. WR-2010-0048.

2. In preparing formal correspondence to I.H. regarding the *Company/Staff Agreement Regarding Disposition of Small Water Company Revenue Increase Request* ("Agreement"), undersigned counsel realized that Staff had not satisfied an obligation under the Agreement.

3. Paragraph 17 of the Agreement provides:

(17) [The Staff and the Company hereby state t]hat Staff will conduct an initial review of the Company's actions within three (3) months of the Commission order approving the terms of the Disposition Agreement. Additional periodic follow-up reviews of the Company's operations will be performed on a quarterly basis and filed with the Commission to ensure that the Company has complied with the provisions of this Disposition Agreement.

4. While Staff has performed multiple reviews of I.H.'s operations and compliance with the Agreement, including several site visits, and frequent communication, Staff, to date, has not filed the quarterly status reports with the Commission.

5. In the course of its reviews, Staff has found instances of I.H.'s non-compliance with certain terms of the Agreement.

6. Staff has periodically advised I.H. of its non-compliance with certain terms of the Agreement, and has required I.H. to regularly communicate with Staff members regarding I.H.'s actions in achieving compliance with all terms of the Agreement.

7. Staff notes that the individual who served as the president, co-owner and principle operator of the Company passed away during this time frame.

8. Staff notes that paragraph 18 of the Agreement provides as follows:

(18) [The Staff and the Company hereby state t]hat Staff may file a formal complaint against it, if the Company does not comply with the provisions of this Disposition Agreement.

9. If Staff finds continued non-compliance with the Agreement despite its recent formal communication concerning the non-compliance, Staff will file a formal complaint with the Commission.

10. Undersigned counsel apologizes for any inconvenience caused to the Commission or other parties by the delayed filing of quarterly status reports.

WHEREFORE the Staff respectfully requests that the Commission accept its *April 2011 Status Report*.

Respectfully submitted,

/s/ Sarah Kliethermes

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Associate Counsel  
Missouri Bar No. 60024

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### **CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 13th day of April, 2011.

/s/ Sarah Kliethermes