

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the)
Rate Increase for)
Whiteside Hidden Acres, LLC)

File No. WR-2011-0024

Tracking No. YW-2011-0336

ORDER SCHEDULING LOCAL PUBLIC HEARING AND ORDER DIRECTING NOTICE

Issue Date: February 9, 2011

Effective Date: February 9, 2011

The Missouri Public Service Commission is scheduling a local public hearing, a presentation, and a question-and-answer session; and providing for notice as follows.

THE COMMISSION ORDERS THAT:

1. The Missouri Public Service Commission will convene a public meeting, consisting of a presentation, question-and-answer session, and a local public hearing, as follows.

<i>Date</i>	<i>Place</i>	<i>Address</i>
March 7, 2011	Lucky's Restaurant & Sports Bar	Highway 64B, Pittsburgh, MO 65724

The public meeting shall proceed as follows:

- a. At **5:30 p.m.**, the Commission's staff shall make a presentation about this action, followed by a question and answer session to discuss the issues.
- b. At **6:00 p.m.** or the conclusion of the question-and-answer session, whichever occurs later, a regulatory law judge shall convene the local public hearing, at which persons interested in this action may testify.
- c. When all persons present have had the opportunity to be heard, the local public hearing shall conclude.

All proceedings shall be held in a building that meets accessibility standards required by the Americans with Disabilities Act, and any person needing additional accommodations to participate shall call the Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 no later than the day before the hearing.

2. At the public meeting, Whiteside Hidden Acres, LLC, the Commission's staff, and the Office of the Public Counsel shall each:

- a. Prepare a written statement of its perspective, not more than one page, with sufficient copies for distribution at the presentation.
- b. Make at least one representative available in person at the question-and-answer session to set forth any perspective it has on this action, address substantive issues, and respond to questions from the audience.

3. Whiteside Hidden Acres, LLC shall give its water service customers notice including the following language.

NOTICE OF PROPOSED RATE INCREASE AND PUBLIC MEETING

Whiteside Hidden Acres, LLC ("the company") filed a proposal with the Missouri Public Service Commission ("PSC") that may affect your water bill. The company proposes to increase its gross annual revenues from all its water service territories (excluding sales and other gross receipts taxes) by \$[xx.xx] in the aggregate.

For the [territory], the overall increase proposed is \$[xx.xx]. For the typical [territory] residential customer using x gallons per [billing period], **the proposed increase would be approximately \$xx.xx per [billing period]**, if this rate request is approved in full.

If you would like to comment on the company's proposal, you may do so in several ways:

- In person: Testify at a local public meeting which has been set as follows.

<i>Date</i>	<i>Place</i>	<i>Address</i>
March 7, 2011	Lucky's Restaurant & Sports Bar	Highway 64B, Pittsburgh, MO 65724

The public meeting shall proceed as follows:

- At **5:30 p.m.**, the Commission's staff shall make a presentation about this action, followed by a question and answer session to discuss the issues.
 - At **6:00 p.m.** or the conclusion of the question-and-answer session, whichever occurs later, a regulatory law judge shall convene the local public hearing, at which persons interested in this action may testify.
 - When all persons present have had the opportunity to be heard, the local public hearing shall conclude.
- By mail: Mail a written comment to the PSC at the following address: Missouri Public Service Commission, P.O. Box 360, Jefferson City, Missouri 65102
 - Electronically: Submit a comment to the PSC through the Internet by accessing the PSC's Electronic Filing and Information System (also called "EFIS") at <https://www.efis.psc.mo.gov/mpsc/Comments.html> (please reference File No. WR-2010-0345).
 - Through the Office of the Public Counsel: P.O. Box 2230, Jefferson City, Missouri 65102, telephone 573-751-4857 or toll-free 866-922-2959.

Comments are viewable by the public. **Do not include any information in a public comment that you do not wish to be made public.**

If you have a question or complaint about your utility service, please contact the PSC's Consumer Services Hotline at 1-800-392-4211.

The local public hearing will be held in buildings that meet accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to

participate in these hearings, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearing.

For each bracketed variable in that language, the company shall substitute the relevant information.

4. The Commission's Data Center shall serve a copy of this order upon the governing body of each county, or city not within a county, in the water service territories of the company.

5. The Commission's Public Information Office shall make notice of this order available to members of the General Assembly representing the residents in the water service territories of the company.

6. This order shall become effective immediately upon issuance.

BY THE COMMISSION



Steven C. Reed
Secretary

(S E A L)

Daniel Jordan, Senior Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 9th day of February, 2011.