

BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI

In the Matter of Indian Hills Utility Operating )  
Company, Inc.'s Request for an Increase )


WR-2017-0259

NOTICE OF COMMUNICATION

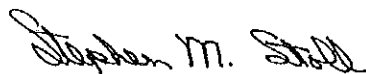
Issue Date: June 5, 2017

This notice is being filed on behalf of the Commissioners at the Missouri Public Service Commission (Commission) who received the attached email correspondence regarding the above referenced case.

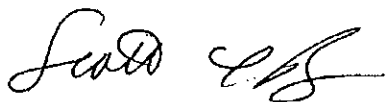
The Commission has promulgated rules denoted as the "Standards of Conduct" at 4 CSR 240-4.010 and 4.020. Section 4 CSR 240-4.20 specifically deals with Ex Parte and Extra-Record Communication Rules. This notice is filed in conformance with the rule.



Daniel Y. Hall  
Chairman



Stephen M. Stoll  
Commissioner



Scott T. Rupp  
Commissioner



William P. Kenney  
Commissioner



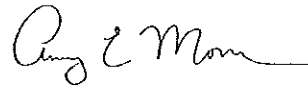
Maida J. Coleman  
Commissioner



Rachel M. Lewis  
Advisor to Commissioner Kenney



Charlene R.M. Ketchum  
Advisor to Commissioner Coleman



Amy E. Moore  
Advisor to Chairman Hall



Alex Antal  
Advisor to Commissioner Rupp

Dated at Jefferson City, Missouri  
On this 5<sup>th</sup> day of May, 2017

## Ziegler, Erica

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**From:** Hall, Daniel  
**Sent:** Saturday, June 03, 2017 11:31 AM  
**To:** Ziegler, Erica; Moore, Amy  
**Subject:** Fwd: rate increase-IHUOC

Sent from my iPhone

Begin forwarded message:

**From:** Keith Kovacik <[keith.kovacik@psc.mo.gov](mailto:keith.kovacik@psc.mo.gov)>  
**Date:** June 2, 2017 at 3:57:08 PM CDT  
**To:** <[daniel.hall@psc.mo.gov](mailto:daniel.hall@psc.mo.gov)>, <[steve.stoll@psc.mo.gov](mailto:steve.stoll@psc.mo.gov)>, <[bill.kenney@psc.mo.gov](mailto:bill.kenney@psc.mo.gov)>, <[scott.rupp@psc.mo.gov](mailto:scott.rupp@psc.mo.gov)>, <[maida.coleman@psc.mo.gov](mailto:maida.coleman@psc.mo.gov)>, <[dan.brown@senate.mo.gov](mailto:dan.brown@senate.mo.gov)>  
**Cc:** <[Wayne.wallingford@senate.mo.gov](mailto:Wayne.wallingford@senate.mo.gov)>  
**Subject:** rate increase-IHUOC

Regarding the huge increase in water rates proposed for the Indian Hills community, there should be a law against such increases. I know Wayne Wallingford is working to this end. I also feel the lady who owned the water company previous was not investing in infrastructure evolution but paying for "band-aid" fixes of the system and feeding herself. Full well knowing that the rate should have been raised several times over the last 40 years to fund upgrades, improvements, and obsolescence, an 8 fold increase is unacceptable instead.

I feel that there needs to be transparency regarding on what and when the \$2.1mm was spent on the system. It's hard to believe the spend based on the still deteriorating shape of the system, boil orders, and lack of communication and visibility of the work. I would like to see the break-out of how much money goes to new equipment(debt service perhaps), current operating costs, equipment replacement funding, and profit. Everybody is in business to make money. I get that. I think everybody does.

Some research indicates this new water company guy borrows money from a related party at a 14% interest rate. Seems like these guys are getting pretty fat. For a very low risk, captive customer base it sure seems to me that almost any bank would lend the money at no more than half that ridiculous rate. Again, I think Wayne is currently trying to address this issue.

One last item. I'm not sure but I think at least half the 730 approx residents are weekenders like myself. I'm sure I don't use 4,000 gallons in a year, much less a month. Maybe these guys can collect on actual usage per gallon or such. Makes more sense to me. I shouldn't have to pay for the full time residents water. In fact, I may dig my own well along with some of my neighbors. These guys are asking for a lot of money. This may be the most cost effective way to go for us.

Thanks for listening.

Keith Kovacik  
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