

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Application of Rate)
Increase Request for Liberty Utilities (Missouri) **File No. WR-2018-0170**
Water) LLC d/b/a Liberty Utilities)

MODIFIED LIST OF ISSUES

COMES NOW the Staff of the Missouri Public Service Commission (Staff), by and through counsel, and for this *Modified List of Issues (Modified Issues List)* hereby states:

The parties:

Liberty Utilities – Liberty Utilities (Missouri Water) LLC d/b/a Liberty Utilities

OPC – The Office of the Public Counsel

Staff – Staff of the Commission

SLR & OLCC – Silverleaf Resorts, Inc., and Orange Lake Country Club, Inc.

OMCA – Ozark Mountain Condominium Association, Inc.

List of Issues

1. Rate case expense – What is the appropriate amount of rate case expense and amortization period?
2. Customer Service Issues – Has Liberty Utilities adequately responded to customer service issues?
3. Adoption of Stipulation and Agreement

HEARING SCHEDULE

The hearings will start at 9:00 am and, to the extent possible given schedule constraints, issues will be handled upon the conclusion of the preceding issue. The parties intend to maintain this hearing schedule and acknowledge that it may be necessary to hold hearings after 5pm.

Thursday, August 16

Preliminary Matters

Opening Statements

- Liberty Utilities
- Staff
- SLR & OLCC
- OMCA
- OPC

Rate case expense

- Schwartz – Liberty Utilities
- Harrison – Staff
- Stannard – SLR & OLCC

Customer Service Issues

- Allsbury – OMCA
- Parish – Staff
- Roos – Staff
- Schwartz – Liberty Utilities

Stipulation and Agreement

- Schwartz – Liberty Utilities
- Busch – Staff

ORDER OF CROSS-EXAMINATION

The parties identified below are parties that have pre-filed testimony. A different order of cross-examination may be more appropriate for specific issues, however, the following orders of cross-examination are generally based on adversity:

Liberty Witnesses

Staff, OMCA, SLR & OLCC, OPC

Staff Witnesses

Liberty Utilities, OMCA, OPC, SLR & OLCC

SLR & OLCC Witness

OPC, OMCA, Liberty Utilities, Staff

OMCA Witness

SLR & OLCC, OPC, Staff, Liberty Utilities

WHEREFORE, Staff respectfully submits this *Modified List of Issues*.

Respectfully submitted,

/s/ Jacob T. Westen

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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile, or electronically mailed to all parties and or counsel of record on this 13th day of August, 2018.

/s/ Jacob T. Westen