

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Michael Brower	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. WC-2017-0207</u></b>
	)	
Branson Cedars Resort Utility	)	
Company, LLC	)	
	)	
Respondent.	)	
	)	
CERTIFIED MAIL	)	

**NOTICE OF COMPLAINT**

Issue Date: February 2, 2017

Effective Date: February 2, 2017

On February 1, 2017, Michael Brower filed a complaint with the Missouri Public Service Commission against Branson Cedars Resort Utility Company, LLC (the Company) alleging that the Company was charging for two services when only one service connection exists in a single family dwelling. Further, Mr. Brower alleged that there was no meter in place in violation of the Company's tariff.

Pursuant to Commission Rule 4 CSR 240-2.070, the Company has 30 days from the date of this notice to file an answer. Since this notice is being issued on February 2, 2017, the answer is due no later than March 4, 2017.

Provisions governing procedures before the Commission are found in Commission Rule 4 CSR 240, Chapter 2. In particular, the procedures relating to discovery are found at Commission Rule 4 CSR 240-2.090.

**THE COMMISSION ORDERS THAT:**

1. The Commission's Data Center shall send, by certified mail, a copy of this notice and order and a copy of the complaint to the Company at:

Branson Cedars Resort Utility Company, LLC  
769 Hwy 86  
Ridgedale, MO 65739

2. The Company shall file its answer to this complaint no later than March 4, 2017. All pleadings shall be mailed to the Complainant and to the:

Secretary of the Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102-0360,

or shall be filed using the Commission's Electronic Filing and Information System (EFIS).

3. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in dark ink, reading "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Nancy Dippell, Regulatory Law Judge,  
by delegation of authority pursuant  
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 2<sup>nd</sup> day of February, 2017.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 2<sup>nd</sup> day of February 2017.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**February 2, 2017**

**File/Case No. WC-2017-0207**

**Missouri Public Service  
Commission**  
Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

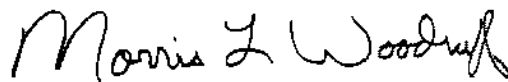
**Office of the Public Counsel**  
James Owen  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opcservice@ded.mo.gov

**Branson Cedars Resort Utility  
Company LLC**  
Legal Department  
769 State Highway 86  
Ridgedale, MO 65739

**Michael Brower**  
Michael Brower  
310 Heavy Timber Dr.  
Ridgedale, MO 65739

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**

  
**Morris L. Woodruff**  
Secretary

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.