

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Linda Beecham, )  
 )  
 Complainant, )  
 ) **File No. WC-2020-0181**  
 v. )  
 )  
 Missouri-American Water Company, )  
 )  
 Respondent. )

**ORDER SETTING ONLINE HEARING**

Issue Date: June 11, 2020

Effective Date: June 11, 2020

On April 13, 2020, the Commission issued an Order Adopting Procedural Schedule setting deadlines for procedural matters and an evidentiary hearing on June 25, 2020. The parties have agreed to an online hearing using Zoom. The Commission will order all parties and participants to provide an appropriate email address and phone number so that an “invitation” to the Zoom hearing may be sent. Any participant needing help may contact [Jackie.Keely@psc.mo.gov](mailto:Jackie.Keely@psc.mo.gov), who will direct the participant to the appropriate Missouri Public Service Commission personnel for assistance.

**THE COMMISSION ORDERS THAT:**

1. The evidentiary hearing shall be conducted, as previously scheduled on June 25, 2020 commencing at 10:00 a.m., online by “Zoom.”
2. No later than June 18, 2020, all parties shall provide appropriate phone numbers and email addresses for themselves and their witnesses to the Commission at [Jackie.Keely@psc.mo.gov](mailto:Jackie.Keely@psc.mo.gov) so that Zoom hearing “invitations” may be sent.
3. This order shall be effective when issued.



**BY THE COMMISSION**

*Morris L. Woodruff*

Morris L. Woodruff  
Secretary

Paul T. Graham, Regulatory  
Law Judge, by delegation of authority  
under Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 11<sup>th</sup> day of June, 2020.