OF THE STATE OF MISSOURI

Sarah Nangle,)
Complainant,)
) File No. WC-2021-0227
V.)
Missouri-American Water Company,)
Respondent)

ORDER DIRECTING FILING OF PROPOSED PROCEDURAL SCHEDULE

Issue Date: February 27, 2023 Effective Date: February 27, 2023

On January 31, 2023, the Commission's Staff filed its report concerning this complaint. The Commission allowed until February 27, 2023, for any responses to Staff's recommendation. Now that an answer and a Staff report have been filed, the Commission may consider the complaint. The Commission will direct its Staff to consult with the other parties and submit a proposed procedural schedule including an evidentiary hearing.

THE COMMISSION ORDERS THAT:

- 1. The Commission's Staff shall file a proposed procedural schedule on behalf of the parties no later than March 15, 2023.
 - 2. This order shall be effective when issued.

BY THE COMMISSION

Morris L. Woodruff

Secretary

John T. Clark, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri, on this 27th day of February 2023.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 27th day of February, 2023.

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Morris L. Woodruff Secretary

MISSOURI PUBLIC SERVICE COMMISSION February 27, 2023

File/Case No. WC-2021-0227

Missouri Public Service Commission

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Sarah Nangle

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Morris L. Woodruff Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.