

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service
Commission held at its office in
Jefferson City on the 14th day of
December, 2022.

Charles Harter,)	
Complainant,)	
)	
v.)	<u>File No. WC-2023-0106</u>
)	
Missouri-American Water Company,)	
)	
Respondent.)	

ORDER SETTING PROCEDURAL SCHEDULE

Issue Date: December 14, 2022

Effective Date: December 14, 2022

On September 16, 2022, Charles Harter filed a complaint against Missouri-American Water Company (MAWC). On October 19, 2022, MAWC filed its answer to the complaint. On October 31, 2022, the Staff of the Commission (Staff) submitted its report regarding its investigation of the complaint.

On November 4, 2022, the Commission ordered the parties to collaborate on a joint procedural schedule to be filed by Staff. On November 21, 2022, Staff filed a proposed procedural schedule. After the Commission notified Staff of a conflict on the proposed evidentiary hearing date, Staff filed an *Amended Joint-Proposed Procedural Schedule* on December 9, 2022.

The Commission will adopt the amended procedural schedule proposed by the parties.

THE COMMISSION ORDERS THAT:

1. The following procedural schedule is established:

- Last Day to Submit Data Requests - February 10, 2023**
- Joint List of Issues, Order of Opening Statements, Witnesses, and Cross Examination - March 8, 2023**
- Statements of Position - March 13, 2023**
- Evidentiary Hearing - March 16, 2023**

2. The hearing shall be held at the Commission’s office at the Governor Office Building, Room 310, 200 Madison Street, Jefferson City, Missouri. This building meets accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to participate in this hearing, please call the Public Service Commission’s Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the hearing.

3. Parties and witnesses may appear in person or remotely via WebEx. Parties wishing to appear via WebEx may request WebEx invitations for themselves and/or witnesses by providing email addresses for such persons to Jackie.Keely@psc.mo.gov no later than March 13, 2023.

4. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Silvey, Chm., Coleman, Holsman, and
Kolkmeier CC., concur.
Rupp, C., absent.

Seyer, Regulatory Law Judge


STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 14th day of December, 2022.





Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

December 14, 2022

File/Case No. WC-2023-0106

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



Morris L. Woodruff
Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.