

**TOTAL ACCESS TELECOM INC.**

2850 W. Horizon Ridge Parkway, Ste. 200, Henderson, NV 89052

Phone: (586) 218-6070; Fax: (877) 654-1434

William Voight  
Telecommunications Rates and Tariff Supervisor  
Missouri Public Service Commission  
200 Madison Street  
Jefferson City, MO 65102-0360

**FILED**

**DEC 14 2011**

**Missouri Public  
Service Commission**

RE: TOTAL ACCESS TELECOM INC.  
Case No. XA-2012-0153

Dear Mr. Voight,

Pursuant to Missouri Revised Statutes §392.470.1 and §392.361.6, TOTAL ACCESS TELECOM INC. ("Company") will undertake all necessary measures to ensure its contracts with underlying carriers do not contain provisions preventing delivery of traffic to any telephone exchange area of Missouri. Such measures include but are not limited to:

- Prevention of call blocking and/or call gapping base on the cost of traffic termination.
- Preventing the alteration or stripping of Calling Party Number identification.
- Ensuring sufficient network capacity exists to process all traffic according to industry accepted practices.

Thank you for your time and consideration in this matter.

Sincerely,



Peter A. Lagergren  
President of  
TOTAL ACCESS TELECOM INC.

## **Voight, William**

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**From:** Voight, William  
**Sent:** Thursday, December 08, 2011 10:03 AM  
**To:** lisa gilbreath; mark P. johnson  
**Subject:** Total Access Telecom, Inc.

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Lisa A. Gilbreath  
Mark . Johnson  
SNR Denton US LLP  
4520 Main Street  
Suite 1100  
Kansas City, Missouri 64111

**RE:** Missouri Public Service Commission Case Numbers  
XA-2012-0153 TOTAL ACCESS TELECOM, INC.  
LA-2012-0169 Spectrotel, Inc. d/b/a Touch Base Communications

Counsel:

Listed above are the case numbers for two Applications for Interexchange Telecommunications Authority currently pending before the Missouri Public Service Commission. Your firm represents one of the applicants, TOTAL ACCESS TELECOM, INC.

Due to wide spread difficulties with call termination in some rural areas of Missouri, the Staff is asking you to send a letter to the TOTAL ACCESS TELECOM, INC. Case File signifying that TOTAL ACCESS TELECOM will ensure its contracts with underlying carriers do not authorize selective delivery of traffic to rural areas of Missouri. We are asking this of all applicants for the foreseeable future and ask your letter be substantially as follows.

TOTAL ACCESS TELECOM [Company] will undertake all necessary measures to ensure its contracts with underlying carriers do not contain provisions preventing delivery of traffic to any telephone exchange area of Missouri. Such measures include but are not limited to:

- Prevention of call blocking and/or call gapping based on the cost of traffic termination.
- Preventing the alteration or stripping of Calling Party Number identification.
- Ensuring sufficient network capacity exists to process all traffic according to industry accepted practices.

Essentially, the Staff is asking your client to ensure its contracts with underlying carriers do not contain call gapping provisions. Once the Case File is updated with this statement, it would be Staff's intention to route a positive recommendation to the Commission asking it to make the above provisions a condition of certification pursuant to §392.470.1 and §392.361.6.

Please note Judge Buschmann has ordered a staff recommendation no later than December 21<sup>st</sup>. Therefore, due to internal routing deadlines, the Staff asks you to update the case file with such letter no later than December 15, 2011.

If you have any questions, please do not hesitate to contact me at 573-751-4227 or Staff Counsel Cully Dale at 573-751-4255.

Sincerely Yours;

William (Bill) Voight  
Telecommunications Rates and Tariff Supervisor  
Missouri Public Service Commission