BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Cancellation of the Certificate of Service Authority of Protocall Telecom, LLC)

File No. XD-2018-0178

ORDER CANCELING CERTIFICATE AND ACCOMPANYING TARIFF

Issue Date: January 18, 2018 Effective Date: February 17, 2018

On December 8, 2017, the Staff of the Missouri Public Service Commission filed a motion requesting Protocall Telecom, LLC's ("Protocall") certificate of service authority and accompanying tariff to provide intrastate interexchange telecommunications services in the State of Missouri be cancelled.

In File Number XA-2009-0402, the Commission granted Protocall a certificate of service authority to provide intrastate interexchange telecommunications services in the State of Missouri. The Company's tariff, P.S.C. Mo No. 1, was also approved.

Staff states in its motion that on October 19, 2017, the company notified the Commission that it no longer wished to retain its certification to provide telecommunications service. Staff recommends that the Commission cancel the company's certificate of service authority to provide intrastate interexchange telecommunications services, and the company's accompanying tariff.

On December 27, 2017, the Commission issued an Order Establishing Time to Respond allowing parties until January 6, 2018, to file an objection or request a hearing. No objections or requests for a hearing were filed.

The Commission has the authority to cancel a certificate and tariff pursuant to Section 392.410.5, RSMo, which states, in part, "[a]ny certificate of service authority may be altered or modified by the commission after notice and hearing, upon its own motion or upon application of the person or company affected."

Based on Staff's motion, the Commission finds that the certificate of service authority and accompanying tariff granted to Protocall, shall be canceled.

THE COMMISSION ORDERS THAT:

- 1. The certificate of authority to provide basic local exchange and interexchange telecommunications services granted to Metro Communications Company, in File Number XA-2009-0402, is canceled.
 - 2. Protocall Telecom, LLC's tariff, P.S.C. Mo No. 1, is canceled.
 - This order shall become effective on February 17, 2018.
 - 4. This case may be closed on February 18, 2018.

BY THE COMMISSION

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Morris L. Woodruff Secretary

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John T. Clark, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri, on this 18th day of January 2018.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 18th day of January 2018.

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Morris L. Woodruff

Secretary

MISSOURI PUBLIC SERVICE COMMISSION January 18, 2018

File/Case No. XD-2018-0178

Missouri Public Service Commission

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Morris L. Woodruff Ood w/

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.