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## 5. OPTIONAL SERVICES (continued)

(T)

5.1 CLASS Services (continued)

## 5.1.9 Automatic Redial

Automatic Callback permits a subscriber encountering a busy connection to have call setup performed automatically when the called station becomes idle. This feature is designed to automatically set up a call to the last telephone number called by the subscriber, regardless of whether the called telephone number was busy or idle, answered, or unanswered. If the call cannot be completed immediately because of a busy line, the call is queued and call completion is attempted when both lines are idle. As part of the completion attempt, the calling subscriber is given special ringing, and when the called subscriber answers, the calling subscriber is given regular ringing.

## 5.1.10 Remote Access Call Forwarding

Remote Access Call Forwarding allows a subscriber to initiate Call Forwarding activation and deactivation from a location other than the subscribing Station.

## 5.1.11 Speed Calling 8

Speed Calling 8 permits the subscriber to program up to eight numbers that can be dialed automatically, using special Station equipment.

## 5.1.12 Call Trace

Call Trace allows the Customer to initiate a trace on the last incoming call by dialing an activation code. The call will be traced automatically, and the telephone number that originated the call and the time the call was made will be recorded in the Company office. Information recorded will be released by the Company only to an authorized representative of a law enforcement agency and, in no event, other than as provided by applicable state and federal law. Call Trace will be made available to all Customers. Charges for the services will be made on a per-call basis when the Customer uses the activation code and the number is successfully retrieved.

## 5.1.13 Teen Ring

This feature allows the Customer to have an additional telephone number assigned to one local exchange line. Each telephone number will provide a distinctive ring on incoming calls to allow for identification of the incoming call.

## 5.1.14 Anonymous Call Rejection

Allows a Customer to redirect incoming calls for which calling name and number display has been suspended through the use of per-call blocking or per-line blocking, to an announcement indicating the Customer is not presently accepting such calls.

## 5.1.15 Selective Call Rejection

An arrangement that allows a subscriber to selectively block any calls from a list of previously identified directory numbers.

## 5.1.16 Call Blocking

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services.

## 5. OPTIONAL SERVICES (continued)

5.1 CLASS Services (continued)

## 5.1.17 Remote Call Forwarding Service

Remote Call Forwarding Service provides automatic forwarding of all incoming calls placed to a seven-digit Remote Call Forwarding number to a termination telephone number in the same or a different exchange. This service is available only in exchanges served by suitably equipped electronic central offices, to the extent that existing facilities are available.

This service is furnished upon condition that the customer subscribed to adequate Remote Call Forwarding and terminating facilities to permit the use of the service without impairment, disruption or deterioration of the quality of other telephone services.

If in the opinion of the Telephone Company additional Remote Call Forwarding Service or termination facilities are needed, the customer must subscribe to additional service or facilities. If the customer refuses to subscribe to adequate Remote Call Forwarding or terminating facilities, the Remote Call Forwarding service is subject to termination.

The Telephone Company does not provide identification of the originating telephone number to the Remote Call Forwarding customer.

No assurance can be given that transmission will be fully satisfactory during operation of Remote Call Forwarding.

Remote Call Forwarding Service entitles the user to one directory listing in the alphabetical section of the directory.

Additional listings are available at the additional listing rate.

Between the calling party and the Remote Call Forwarding number the calling party is charged the appropriate toll rate. Between the Remote Call Forwarding number and the terminating telephone number the Remote Call Forwarding customer is charged the customer dialed station-to-station rate. If the terminating number is a toll free service, then the toll free usage rates apply. These rates apply for person-to-person and collect calls made to a Remote Call Forwarding number even though such calls might not be accepted at the answering location.

(N)

(N)

5. OPTIONAL SERVICES (continued)

5.2 CLASS Services Rates

Rates for CLASS Services, with the exception of Call Trace, will be charged on a monthly basis, at the following rates: (T)

<u>Service</u>	<u>Residential Pricing</u>	<u>Commercial Pricing</u>	
Caller ID Name and Number	\$7.50	\$8.50	
Call Forwarding	3.00	4.00	
Call Waiting	3.00	4.00	
Call Blocking	N/C	N/C	
Three-Way Calling	3.00	3.00	
Six-Way Calling (ISDN Only)	6.00	10.00	
Call Return	3.00	5.00	
Selective Call Forwarding	3.00	4.50	
Automatic Redial	3.00	4.00	
Remote Access to Call Forwarding	3.00	3.00	
Speed Calling 8	3.00	3.00	(T)
Caller ID/Call Waiting	3.00	4.00	
Call Forwarding Busy	3.00	4.00	
Selective Call Rejection	3.00	4.00	(T)
Teen Ring	3.25	4.00	
Anonymous Call Rejection	3.00	N/A	
Value Pack (any 5 CLASS Services)	14.95	15.00	
Call Trace	3.00/successful activation	N/A	(T)
Remote Call Forwarding Service	4.50	4.50	(N)

5.3 CLASS Services Installation Charge

The CLASS Services Installation Charge will be \$15.00 per CLASS Services order.

6 OPERATOR SERVICES

6.1 Directory Assistance

6.1.1 A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

6.1.2 Each call to Directory Assistance will be charged as follows:

Per Call  
 \$0.90

6.1.3 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

## 11. Bundled Packages

## 11.2 ExpansionPAK II (EPAK II) Bundles

## 11.2.1 Description

ExpansionPAK II is an Unlimited Dial Tone Line (DTL) Basic Package or an Unlimited Centrex Basic Package (as described below) along with a specified non-regulated service, if selected, and offered for a one or two year term commitment. The Unlimited Dial Tone Line (DTL) Basic Package and Unlimited Centrex Basic Package are optional business flat rated usage packages comprised of a network access line with unlimited local calling, unlimited instate long distance, unlimited domestic long distance and a choice of certain features. Customers must purchase at least one (1) Expansion Line for the Unlimited Centrex Basic Package. Expansion Lines are offered on a monthly, one or two year basis per each additional line ordered.

## A. Packages

1. Unlimited Dial Tone Line (DTL) Basic Package includes one (1) Business Exchange Service Line with unlimited local calling, unlimited instate long distance, unlimited domestic long distance\* (See 11.2.2.E below) and a choice of one to eleven (1-11) of the following features where available:

Call Waiting, Three-Way Calling, Call Forwarding, Call Forwarding Busy/No Answer Service, a choice of one business Caller ID service, Anonymous Call Rejection, Speed Calling 8, Teen Ring, Automatic Redial (\*66), Call Return (\*69) and Line Hunting (T)

- a. Unlimited Dial Tone Line (DTL) Expansion Lines are optional and are NOT required with each Unlimited Dial Tone Line (DTL) Basic Package.

DTL Expansion lines with Unlimited Calling are available on a month-to-month basis or a one or two year term agreement per line, with unlimited local calling, unlimited instate long distance and unlimited domestic long distance\* (See 11.2.2.E below) and a choice of one to eleven (1-11) of the following features:

Call Waiting, Three-Way Calling, Call Forwarding, Call Forwarding Busy/No Answer Service, a choice of one business Caller ID service, Anonymous Call Rejection, Speed Calling 8, Teen Ring, Automatic Redial (\*66), Call Return (\*69) and Line Hunting (T)

\* Service not regulated under this tariff