

GENERAL AND LOCAL EXCHANGE TARIFF

TITLE SHEET

Missouri Public
Service Commission

REC'D MAY 01 2000

Schedule of

GENERAL RULES, REGULATIONS, RATES, CHARGES AND CONDITIONS

Applying to the Intrastate
Services and Facilities
in all listed Properties
(Seligman and Jacket -
Jacket, Mo. is served out
of the Pea Ridge, Ar. exchange)

of

CenturyTel of Northwest Arkansas, LLC (Missouri)

in the State of

MISSOURI

Missouri Public
Service Commission
00-471
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations
PO Box 4065, Monroe, Louisiana 71211

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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

REC'D JAN 31 2002

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(N)

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GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL AND LOCAL EXCHANGE TARIFF

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TARIFF REVISION SYMBOLS

Explanation of Symbols

The following symbols will be utilized to identify all changes of material within the General Exchange Tariff:

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment, or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (M) Signifies a move of text from one area of the tariff to another, but no change in rate, treatment or regulation.
- (N) Signifies a new rate, treatment, or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rate.
- (T) Signifies a change in text but no change in rate, treatment, or regulation.

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GENERAL AND LOCAL EXCHANGE TARIFF

UTILITY INFORMATION

Utility Official:	Chantel Mosby Manager Tariffs and Compliance	(C)
Telephone Number:	(318) 388-9112	
Mailing Address:	CenturyTel of Northwest Arkansas, Inc. d/b/a CenturyTel 100 CenturyTel Drive Monroe LA, 71211	

Issued: February 12, 2008

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Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

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CenturyTel of Northwest Arkansas, LLC (Missouri)

PSC NO. NO. 1
SECTION 1
Original Sheet 3.1

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UTILITY INFORMATION

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GENERAL AND LOCAL EXCHANGE TARIFF

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REC'D JAN 31 2002

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GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 1

2nd Revised Sheet 9

Cancels 1st Revised Sheet 9

Service Commission

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GENERAL AND LOCAL EXCHANGE TARIFF

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Service Commission

PSC MO. NO. 1

SECTION 1

(T)

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PSC MO. NO. 1

Service Commission

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First Revised Sheet 1

Cancels Original Sheet 1

Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL REGULATIONS

REC'D DEC 01 2000

CenturyTel of Northwest Arkansas, LLC (Missouri) concurs with the General Regulations of the Spectra Communications Group, LLC, PSC MO. NO.1 tariff, (C) together with any amendments or successive issues thereof, for service provided to customers within the State of Missouri.

CenturyTel of Northwest Arkansas, LLC (Missouri) hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of CenturyTel of Northwest Arkansas, LLC (Missouri), subject to the jurisdiction of the Missouri Public Service Commission.

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GENERAL AND LOCAL EXCHANGE TARIFF

REC'D MAY 01 2000

GENERAL REGULATIONS

CenturyTel of Northwest Arkansas, LLC (Missouri) concurs with the General Regulations of the GTE Midwest Incorporated - Missouri, PSC MO. NO. 1, together with any amendments or successive issues thereof, for service provided to customers within the State of Missouri.

CenturyTel of Northwest Arkansas, LLC (Missouri) hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of CenturyTel of Northwest Arkansas, LLC (Missouri), subject to the jurisdiction of the Missouri Public Service Commission.

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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
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GENERAL REGULATIONS

REC'D MAY 01 2000

SPECIAL ASSEMBLIES FOR SPECULATIVE PROJECTS

A. Special assemblies of equipment or speculative projects for which provision is not otherwise made in this Tariff may be provided where practicable if not detrimental to any of the services furnished by the Company.

1. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge or any combination thereof and will include, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided:

- Maintenance expense
- Depreciation expense--including reusable and nonrecoverable items
- Administration expense
- Taxes--including federal income tax
- Any other specific items of expense that may be associated with the facility provided
- A reasonable return on investment

2. The estimated installation cost used in the derivation of the various expense items shall include the following:*

- Material
- Material overhead
- Installation labor
- Installation labor overhead

3. The Company will provide an estimate of actual rates and/or charges to the customer prior to installation.

B. In connection with marketing and sales studies and marketing and sales programs, the Company reserves the right to waive Service Charges within specified areas for such periods of time as designated by the Company and approved by the Missouri Public Service Commission.

* Loaded labor includes costs which are direct in nature, and also includes indirect overhead costs which cannot be specifically assigned to projects. These indirect overhead costs include supervision, vehicle, house services, pension and payroll tax expenses. Other indirect costs such as vacation, sick time and meetings are also included. These costs are accumulated in a pool of costs and then are distributed as actual hours are worked.

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DEFINITIONS

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ACCESSORIES - Denote devices which are mechanically attached to, or used with, the communicating devices furnished by the Company and which are independent of, and not electrically connected to the conductors in the communications path of the telecommunications system.

APPLICATION - A request made verbally or in writing for telephone service and including a request for a change in existing service.

AUTHORIZED USER - A person, firm or corporation (other than the customer) on whose premises a telephone, PBX or private-line service or channel is located and who may communicate over such channels in accordance with the terms of the Tariff.

BASE RATE - A scheduled rate for any class of exchange service available within the base rate area.

BUILDING - The term "same building" or "building" is to be interpreted to mean a structure under one roof or two or more structures connected by an enclosed passage way in which the wires or cables of the Company may be placed without exposure to outside electrical circuits or the weather. In no case can a conduit be considered an enclosed passage way.

BUSINESS SERVICE - Telephone service furnished to customers where the actual or obvious use is of a business, professional or occupational nature.

CENTRAL OFFICE LINE - A circuit directly connecting an individual or party line main station, PBX switchboard, or an intercommunicating system with a central office.

CHANNEL - An electrical path provided by the Company between two or more stations or central offices for the transmission of information or intelligence. A channel may be furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof.

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GENERAL AND LOCAL EXCHANGE TARIFF Missouri Public
Service Commission

DEFINITIONS

REC'D MAY 01 2000

CIRCUIT - A channel used for the transmission of electrical energy in the furnishing of telephone and other communication services.

COIN TELEPHONE SERVICE - See "PUBLIC TELEPHONE."

COMMUNICATIONS SYSTEM - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or Company stations.

COMPANY - CenturyTel of Northwest Arkansas, LLC (Missouri).

CONNECTING ARRANGEMENT - Denotes the equipment used to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company.

CONNECTING COMPANY - A corporation, association, partnership or individual owning or operating a toll line or one or more central offices and with whom the Company interchanges traffic.

CONNECTION CHARGE - See "SERVICE CHARGES."

CONSTRUCTION CHARGE - A separate initial charge for the construction of facilities in excess of that contemplated under the rates quoted in the exchange tariffs.

CONTINUOUS PROPERTY - The plot of ground, together with any building thereon, occupied by the customer which is not divided by public highways or separated by property occupied by others.

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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

DEFINITIONS

REC'D MAY 01 2000

CONTRACT - The agreement between a customer and the Company under which services and facilities are furnished in accordance with the applicable provisions of the tariffs.

COST - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT - Devices, apparatus and/or their associated wiring provided by a customer, which are used with the network control signaling unit, data set or other station equipment furnished by the Company.

DATA ACCESS ARRANGEMENT - A protective connecting arrangement for use with the network control signaling unit; or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

DIAL SWITCHING EQUIPMENT - A unit of electromechanical or electronic switching used in a central office or in connection with a PBX/PABX system.

DIRECT CONNECTION - Connection of terminal equipment to the telephone network by means other than acoustic or inductive coupling.

DIRECTORY LISTING - A publication in the Company's alphabetical directory and/or directory assistance records, of information relative to a customer's number, by which telephone users are able to ascertain the call number of a desired station.

DROP WIRE - That portion of a circuit between the pole line or cable distributing box and the point of demarcation on or at the building in which the station or switchboard is located.

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Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
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DEFINITIONS

REC'D MAY 01 2000

EXCHANGE ACCESS LINE - The serving central office line equipment, and all outside plant facilities needed to connect the serving central office with the customer premises.

EXCHANGE LINE - Any circuit connecting an exchange station with a central office.

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GENERAL AND LOCAL EXCHANGE TARIFF

REC'D MAY 01 2000

DEFINITIONS

EXCHANGE SERVICE - Telephone service rendered in accordance with tariff provisions. Exchange service is a general term describing the facilities provided for local intercommunication together with the right to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this tariff.

- (a) **Access Line:** A telephone facility which permits access to and from both the customer's premises and the telephone exchange or serving central office.
- (b) **Flat Rate Service:** A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.
- (c) **Foreign Central Office Service:** A classification of exchange service furnished to a customer in a multioffice exchange from a central office other than the one from which service would normally be furnished.
- (d) **Foreign Exchange Service:** A classification of exchange service furnished to a customer from an exchange other than the one from which he would normally be served.
- (e) **Individual Line Service:** A classification of exchange service which provides that only one main station shall be served by the line connecting such station with the central office or other switching unit.

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DEFINITIONS

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EXCHANGE SERVICE - (Continued)

- (f) Message Rate Service: A classification of non-coin box exchange service which is charged for on the basis of amount of use.
- (g) Party Line Service: A classification of exchange service which provides that two or more customers may be served by the same central office circuit.
- (h) Semipublic Service: A classification of coin box exchange service furnished for use at locations, which in the opinion of the Company, are generally not suitable for the installation of public telephones.
- (i) Public Service: A classification of coin box service established for use at locations chosen or accepted by the Company as suitable and necessary for furnishing service to the general public.

EXCHANGE STATION - A station connected by means of an individual line or party line with a central office.

EXTENDED AREA SERVICE - Interexchange telephone service furnished at a flat rate between one or more exchange areas.

EXTENSION BELL - A bell on the same circuit and operating in connection with the signaling device at the station location.

EXTENSION LINE - A circuit connecting an additional telephone or extension bell with the telephone circuit to which the main telephone is connected or a Private Branch Exchange telephone with a Private Branch Exchange Switchboard.

FLAT-RATE SERVICE - See "EXCHANGE SERVICE."

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GENERAL AND LOCAL EXCHANGE TARIFF

REC'D MAY 01 2000

DEFINITIONS

FOREIGN ATTACHMENT - Equipment or facilities not owned or furnished by the Company which are attached or connected to, and used with, exchange telephone service.

FOREIGN CENTRAL OFFICE - SEE "EXCHANGE SERVICE."

FOREIGN EXCHANGE MILEAGE - The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's point of demarcation, for which a monthly charge is made in addition to the base rate for exchange service.

FOREIGN EXCHANGE SERVICE - See "EXCHANGE SERVICE."

FOUR PARTY LINE - See "EXCHANGE SERVICE."

GRANDFATHERED EQUIPMENT - Equipment listed by the FCC which may be connected to access services of the Company.

HARM - Harm consists of hazards to personnel, damage to Company facilities, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

INDIVIDUAL LINE - See "EXCHANGE SERVICE."

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Missouri Public
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DEFINITIONS

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INITIAL SERVICE PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment (whether or not retained by the customer for such minimum length of time).

INSIDE WIRE - All wire or cable located on the customer's side of the demarcation point that connects customer premises equipment (CPE) to the telephone network.

INSTALLATION CHARGE - A nonrecurring charge which may apply in place of or in addition to Service Charges and other applicable charges for the installation of service or equipment.

INTERCOMMUNICATING SYSTEM - An arrangement involving two or more stations which enables a user to signal and connect with other stations in the system.

INTERCONNECTION - The method by which telecommunications facilities of the Company are arranged to transmit to, or receive information from, customer-provided equipment.

KEY TELEPHONE SET - A telephone set equipped with keys or buttons in the mounting.

LIMITED SERVICES - Service and equipment grandfathered to existing customer at existing locations.

LOCAL CHANNEL - Denotes the element of a private line service required for connecting customer premises to its serving wire center.

LOCAL MESSAGE - See "MESSAGE."

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DEFINITIONS

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LOCAL SERVICE - A type of localized calling whereby a customer can complete calls from his station to other stations within a specified area without the payment of long-distance charges.

LOCAL SERVICE AREA - The area within which telephone service is furnished customers under a specific schedule of rates without toll charges. A local service area may include one or more exchange areas under extended area service rates.

LONG DISTANCE MESSAGE - See "MESSAGE."

MAIN TERMINAL - The initial termination of a central office line on a customer's premises.

MESSAGE - Messages may be classified as follows:

- (a) Local Message: A communication between telephone instruments located within the same local service area.
- (b) Toll Message: A communication between two station instruments in different exchange areas for which a toll charge is applicable.

MILEAGE - The measurement upon which charges are computed for foreign exchange, foreign central office, extension, tie line and private line services.

MINIMUM CONTRACT PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment (whether or not retained by the customer for such minimum length of time).

MOBILE TELEPHONE SERVICE - A communication service provided by means of radio frequencies through a land radiotelephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

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MOVE - A change in the location on the same premises of the customer's equipment, which does not involve a change in the class or grade of service, the rate charged for service furnished or a break in the continuity of the contract under which the service is furnished.

NETWORK CONTROL SIGNALING - The term "Network Control Signaling" denotes the transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect, and coin return tones) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT - The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

NETWORK INTERFACE - A standard registration program jack or equivalent provided by the Company as a part of exchange access, WATS or Private Line Service. All premises services will connect to the telecommunications network through the Network Interface.

NONLISTED SERVICE - A telephone number associated with an exchange station which, at the request of the customer, has the listing omitted from the telephone directory but is on records available to the general public upon request.

NONPUBLISHED SERVICE - A telephone number which, at the customer's request is not listed in the telephone directory and the telephone number is not released by the directory assistance operator.

NONRECURRING CHARGE - A one-time charge associated with certain installations, charges or transfers of services either in lieu of or in addition to recurring monthly charges.

NOTICE - See "SUSPENSION NOTICE."

PARTY LINE - See "EXCHANGE SERVICE."

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PORTABLE TELEPHONE - A telephone instrument equipped with plug-ended cord for use with a jack terminated circuit.

PREMISES - The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

PRIVATE BRANCH EXCHANGE SERVICE (PBX SERVICE)

- (a) A type of service providing an arrangement of switching equipment and stations for intercommunicating among the stations and for connections through the local and long distance message telephone network to other customers.
- (b) Any communications system or its component which has the capability to automatically select or direct a line from a group or groups of lines in a predetermined fashion shall be classified as a PBX/PABX System.
- (c) Lines (circuits) equipment and facilities ordinarily furnished in connection with PBX service include the following:
 - 1. PBX Trunk: A circuit connecting a PBX system with a central office.
 - 2. PBX Main Station: Any station connected with a PBX switchboard or dial PBX switching equipment.
 - 3. PBX Extension Station: A station which is bridged to the same station line as the PBX main station.
 - 4. TIE Line: A circuit connecting two PBX systems.

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DEFINITIONS

PRIVATE BRANCH EXCHANGE TRUNKS - See "PRIVATE BRANCH EXCHANGE SERVICE."

PRIVATE LINE - A circuit provided to furnish communication between two or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

PUBLIC TELEPHONE - An exchange station, either attended or equipped with a coin-collecting device, designed and placed for use by the public in general at locations chosen or accepted as suitable by the Company.

REGISTERED TERMINAL EQUIPMENT - Terminal equipment registered in accordance with the FCC Rules and Regulations.

RESIDENCE SERVICE - Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

RURAL SERVICE - Service furnished to customers outside the Base Rate Area but within the Exchange Area.

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SCHOOL-TO-HOME - An arrangement provided to permit education of handicapped students unable to attend classes. It may be furnished in other cases where the service will meet the requirements of the customer.

SERVICE CHARGES - Charges applicable for the establishment of customer service.

SPECIAL RATE AREA - A portion of an exchange area in which special base flat rates apply.

STATION - A unit of service, complete with a station instrument and line, so arranged as to permit sending and receiving messages through the exchange and long-distance network.

- (a) **Company Station:** A communication device for which the central office equipment, access line and station equipment are owned and maintained by the Company and provided as a part of the telecommunications service function, and which is connected for exchange toll service.
- (b) **Exchange Station:** A Company station instrument used for exchange service and is directly or indirectly connected with a central office.

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STATION - (Continued)

- (c) Extension Station: An additional station instrument connected on the same circuit as the main station and subsidiary thereto.
- (d) Main Station: A station, directly connected by means of an individual line or party line circuit or by a toll circuit with a central office or toll operating units.
- (e) Private Branch Exchange Station: For purposes of accounting, each operator's set used in connection with a Private Branch Exchange switchboard is considered a Private Branch Exchange station instrument. There may be Private Branch Exchange main and extension station instruments connected to a Private Branch Exchange system, the relation being exactly the same as an extension station instrument from the main station instrument of an ordinary central office line. All station instruments connected to a Private Branch Exchange switchboard are accounted for as Private Branch Exchange station instruments, without separation as between operator's sets, main or extension station instruments.

SUBURBAN AREA - The territory outside of the Base Rate Area but within the exchange where Suburban and Rural Services are furnished at established rates.

SUBURBAN SERVICE - Service furnished to customers outside the Base Rate or Special Rate Area(s) but within the exchange area without mileage charges.

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SUSPENSION NOTICE - The written notice sent to a customer notifying him that his service will be suspended.

SUPPLEMENTAL SERVICES OR FACILITIES - Services or facilities other than primary telephone service.

SWITCH - A unit of dial switching equipment which provides interconnection between station lines or trunks.

TELEPHONE COMPANY - See "COMPANY."

TELETYPEWRITER - An electrically controlled form of typewriter upon which typewritten messages may be sent and received between similar typewriters when connected by a wire circuit.

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TERMINATION CHARGE - A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contract period.

TIE LINE - A circuit connecting two PBX systems for the purpose of interconnection between the stations connected with such systems.

TIE LINE MILEAGE - The measurement on which the rates for tie lines connecting customers' switchboards are based.

TOLL CENTER - A telephone switching center at which the operations function (message timing, switching and recording) takes place in connection with the provision of toll message service.

TOLL LINE - A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

TOLL MESSAGE - A message between stations in different exchange areas and furnished under the provisions of the applicable Toll Tariff.

- (a) **Person-to-Person Toll Message:** A toll message in which the user stipulates a desire for communication with a specified person or extension station at a specified location.
- (b) **Station-to-Station Toll Message:** A toll message in which the user stipulates a desire for communication only with a specified telephone or switchboard.
- (c) **Collect Message:** A toll message in which the user stipulates that the called party accept and pay all charges associated with the message.
- (d) **Third Number Message:** A toll message in which associated charges are billed neither to the calling station nor to the called station but rather to a station not involved in the message.
- (e) **Calling Card Message:** A toll message in which associated charges are billed to a credit card number issued to either the called or calling party.

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DEFINITIONS

TOLL SERVICE - Toll service (long-distance service) is that part of the total telephone service rendered by the Company which is furnished between customers and different exchange areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

TRUNK LINE - A circuit over which customers' messages are sent between two central offices or between a central office and a PBX system.

TWO-PARTY LINE - See "EXCHANGE SERVICE."

UNDERGROUND SERVICE CONNECTION - A customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

WATS (WIDE AREA TELECOMMUNICATIONS SERVICE) - Inward or outward switched telephone communications service between a wide area service line and specified service areas or bands.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public Service Commission

LOCAL EXCHANGE SERVICE

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LOCAL EXCHANGE SERVICE

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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
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LOCAL EXCHANGE SERVICE

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LOCAL RATE SCHEDULES

A. General

1. Local Exchange Service

The rates for Local Exchange Service, shown under B. Rates, are subject to the conditions set forth herein and the regulations which govern the provision of service. The regulations are set forth as stated in Section 2, GENERAL REGULATIONS, of this tariff and in the Commission's General Service Rules.

2. Local Exchange Rates

a. Schedule A Rate Group Classification is determined by the minimum grade of service offered in each exchange. (See 2.b)

b. The Local Exchange Rate Schedule are included herein; see Sheet 8.

1) Schedule "A" encompasses those exchanges in which the minimum class and grade of service offered are no less than the following:

(a) Within the Base Rate Area and Outside the Base Rate Area - Business Individual Line (B1) and Residence Individual Line (R1) Services.

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CenturyTel of Northwest Arkansas, LLC (Missouri)

PSC NO. NO. 1
SECTION 4
Original Sheet 2

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LOCAL EXCHANGE SERVICE

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LOCAL RATE SCHEDULES (Continued)

A. General (Continued)

2. Local Exchange Rates (Continued)

- c. Rates within Schedule "A" have specific monthly rates for the various classes and grades of service.
- d. The rate schedule into which each exchange has been classified by its minimum grade of service is shown in paragraph A.5.

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LOCAL RATE SCHEDULES (Continued)

A. General (Continued)

3. Service Upgrades

- a. At the option of the Company, multiparty services will be upgraded to Business Individual Line Service (B1) and Residence Individual Line Service (R1).
- b. As an exchange is upgraded, only Individual Line Service will be available.
- c. Upgrading of business and residence services may be accomplished by exchange or on a line-by-line basis, at the option of the Company.
- d. As an exchange becomes one party capable, it is considered an Improved Exchange and its customer will be charged from the appropriate rate schedule. Zone/Mileage Charges are no longer applicable.
- e. The Company shall notify the affected customers and the Missouri Public Service Commission when the service in an exchange is being upgraded as listed below:
 - 1) Notice of the change by publication in a newspaper in general circulation in the area and/or by personal or written notice to city officials and to officers of Chambers of Commerce or other similar organizations of the communities involved.

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Missouri Public
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LOCAL EXCHANGE SERVICE

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LOCAL RATE SCHEDULES (Continued)

A. General (Continued)

3. Service Upgrades (Continued)

e. (Continued)

2) Notice of the change by letter to the Missouri Public Service Commission, explaining the changes to be made, together with an attachment showing complete information as to the exchange or exchanges affected and revised tariff sheets.

f. The service upgrade of an exchange will become effective with the approval of the tariff filing by the Missouri Public Service Commission.

4. Taxes

State, County and Local taxes apply in addition to the rates set forth in this tariff. (See also GENERAL REGULATIONS - Section 2.)

a. General

Municipal and County taxes legally imposed through approved ordinances or otherwise, shall be billed to the customers receiving service within the territorial limits. Such billing shall allocate the occupation tax, license tax, permit fee, franchise fee, or other similar charge among customers uniformly on the basis of each customer's monthly charges for the types of service made subject to such tax, fee or charge.

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LOCAL EXCHANGE SERVICE

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LOCAL RATE SCHEDULES (Continued)

A. General (Continued)

4. Taxes (Continued)

a. General (Continued)

The tax rates shall be subject to an increase or decrease in proportion to the amount of new or revised excise, license, privilege or franchise taxes (except ad valorem and income taxes) which the Company may hereafter have to pay, which are levied or imposed, or increased, or decreased by laws or ordinances. Such adjustments shall be recovered only from those customers within jurisdiction boundaries of the taxing bodies and shall be referenced on the face of the bill. Tax adjustments shall be collected monthly as a percentage of the total applicable revenue applied to each customer's regular bill and the total amount shown as a separate line item on the bill.

b. Over or Under Collection

If the Company over or under collects the fees due each municipality or county, the Company shall carry the overage or shortage over into the next year's collections.

c. Exempt Industrial Customers

Revenues from industrial customers are sometimes excluded when determining the Company's annual assessment. If such is the language of an ordinance establishing an assessment, then such fees shall only be collected from those customer classes as referenced in the supporting ordinance.

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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public Service Commission

LOCAL EXCHANGE SERVICE

REC'D MAY 01 2000

LOCAL RATE SCHEDULES (Continued)

A. General (Continued)

4. Taxes (Continued)

d. Calculation of the Tax

The Company shall determine the amount of the tax by calculating the amount of the tax for a specific period due each taxing authority in accordance with the language of the applicable ordinance or other enabling legislation instituting the tax. Once the total amount of the tax has been determined, the Company will convert that amount to a percentage of the total applicable revenue. The resulting factor will be applied to each customer's regular bill and the total amount shown as a separate line item on the bill. Applicable revenues for the Company shall be for basic local service excluding extension, terminal equipment, toll, yellow page and other miscellaneous equipment revenues.

e. The Company shall file with the Missouri Public Service Commission, a new list of municipal tax collected by city when the tax levied by the municipality, or the amount paid or due the municipality is changed.

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LOCAL EXCHANGE SERVICE

Missouri Public
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LOCAL RATE SCHEDULES (Continued)

A. General (Continued)

4. Taxes (Continued)

f. Municipal Tax Rate by Town (Continued)

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Service Commission

REC'D MAY 01 2000

A. General (Continued)

5. Exchange/Property Listing

<u>Exchange/ Property Name</u>	<u>Loc. Code</u>	<u>EAS Rate Sched.</u>	<u>Rate Group</u>	<u>EAS Points</u>
Seligman, MO	1261	A	1	Garfield, AR; Pea Ridge, AR (Jacket, MO)
Jacket, MO (Jacket, MO is served out of the Pea Ridge, AR exchange)	1655	A	1	Garfield, AR; Gateway, AR; Seligman, MO

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

B. RATES

1. Local Exchange Rates - Schedule "A" - Improved Exchanges (1-Party)

Class of Service	<u>RATES</u>	
Business Service		
Individual Line/Centrex.....	\$17.92	
Business Trunk.....	17.92	
Key Business Line.....	17.92	
Residence Service		
Individual Line/Centrex.....	8.96	
		(T)
		(T)
Customer Owned Pay		
Telephone Service.....	17.92	

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

B. RATES

1. Local Exchange Rates - Schedule "A" - Improved Exchanges (1-Party)

Class of Service		<u>RATES</u>	
Business Service			
Individual Line/Centrex	(T)	\$17.92	(I)
Business Trunk.....		17.92	
Key Business Line		17.92	
Residence Service			
Individual Line/Centrex		8.96	(I)
Residence Lifeline Service Credit			
Individual Line.....		(5.25)	(D)
Customer Owned Pay			
Telephone Service.....	(T)	17.92	(I)

CANCELLED

March 7, 2005

**MISSOURI PUBLIC
 SERVICE COMMISSION**

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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE

REC'D MAY 01 2000

LOCAL RATE SCHEDULES (Continued)

B. RATES

1. Local Exchange Rates - Schedule "A" - Improved Exchanges (1-Party)

<u>Class of Service</u>	<u>GSEC</u>	<u>RATES</u>
Business Service		
Individual Line/Centrex	B1/CEN MLNM	\$16.00
Business Trunk	TRK	16.00
Key Business Line	KBL	16.00
Residence Service		
Individual Line/Centrex	R1/RCM	8.00
Residence Lifeline Service Credit		
Individual Line	LLR1	(5.25)
Semipublic Service	PCSPBR	24.00
Customer Owned Pay		
Telephone Service	COPT	16.00

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GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

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LOCAL EXCHANGE SERVICE

REC'D MAY 01 2000

LOCAL RATE SCHEDULES (Continued)

B. RATES (Continued)

3. Extended Area Service Rates(1)

Rates listed below are in addition to the Local Exchange Rates for those exchanges having Extended Area Service. See Exchange Listing (A.5 preceding) for applicable Local Exchange Rate Schedules and Extended Area Service Rate Groups.

	Rate Groups		
	1 to 3,000 1	3,001 to 18,000 2	18,001+ 3
Extended Area Service	\$2.10	\$2.75	\$4.15

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(1) The EAS Rates specified are applicable to EAS Routes in place as of June 1, 1995. If any EAS Routes are added after June 1, 1995, new EAS Rates will be established.

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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE

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LOCAL RATE SCHEDULES (Continued)

B. RATES (Continued)

4. Telecommunications Relay Services

CenturyTel of Northwest Arkansas, LLC (Missouri) concurs with procedures established within and by the state of Missouri for Telecommunications Relay Service.

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CenturyTel of Northwest Arkansas, LLC (Missouri)

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1st Revised Sheet 12

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

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GENERAL AND LOCAL EXCHANGE TARIFF

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SHEETS 12 THROUGH 18 ARE TO BE
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SECTION 4

CenturyTel of Northwest Arkansas, LLC (Missouri)

Service Commission Original Sheet 17

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

Missouri School Discount Program

A. General

1. A discount from the standard monthly rate for local exchange service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
2. Upon the customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3, following.
3. An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the National Federation of non-Public Schools Accrediting Association, Independent Schools Association of The Central States, North Central Association of Colleges and Schools, and/or the University of Missouri-Columbia. Public schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools.
4. The qualifying discount will be permitted only on the local exchange access line. All other features, ancillary services or options, relative to the particular service, shall continue to be filled at the appropriate tariffed rates.
5. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institutions' administrative use. The discount is not allowed to residential complexes associated with institutions.
6. In addition to meeting the qualification specified in Paragraph 3 preceding, an eligible customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
7. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
8. The following local exchange services are eligible for a discount under this program:
 - Flat Rate, business one-party service

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

Missouri School Discount Program (Continued)

B. Schools and Libraries Participating in the Federal Universal Service Program

1. Discounts on the intrastate services offered through this tariff will be available to eligible schools and libraries. A school or library will be eligible to participate in the discount program if it receives funds from the Federal Universal Service Fund.
2. The level of discount available will mirror the discount percentage level available to the school or library through the Federal Universal Service Fund program. The discount will be applied against the intrastate service rate otherwise applicable under this tariff. The discount only applies to the extent funds are available to the eligible school or library, through the Federal Universal Service Fund.

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Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

LIFELINE ASSISTANCE SERVICE

A. General

1. Lifeline Assistance Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., E911), access to operator services, access to interexchange services, access to directory assistance, and toll blocking services. Lifeline Assistance Service waives a federal charge and applies a credit to the basic local exchange service monthly recurring access line rate for qualifying residential customers.

B. Application

1. The customer eligible for Lifeline Assistance Service must be a participant in at least one of the following programs:
 - a) Medicaid;
 - b) Food Stamps;
 - c) Supplementary Security Income (SSI);
 - d) Federal Public Housing Assistance or Section 8;
 - e) Low Income Home Energy Assistance Program (LIHEAP);
 - f) National School Lunch Program's free lunch program; or
 - g) Temporary Assistance for Needy Families. (N)
2. Lifeline Assistance Service applies a baseline credit equal to 100% of the federal End User Subscribe Line Charge as specified in the National Exchange Carrier Association tariff F.C.C. No. 5. (N)
3. A supplemental reduction in the amount of \$1.75 per month will be made to the basic single line residential rate of qualifying Lifeline Assistance Service customers.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

LIFELINE ASSISTANCE SERVICE

A. General

1. Lifeline Assistance Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., E911), access to operator services, access to interexchange services, access to directory assistance, and toll blocking services. Lifeline Assistance Service waives a federal charge and applies a credit to the basic local exchange service monthly recurring access line rate for qualifying residential customers.

B. Application

1. The customer eligible for Lifeline Assistance Service must be a participant in at least one of the following programs:
 - a) Medicaid;
 - b) Food Stamps;
 - c) Supplementary Security Income (SSI);
 - d) Federal Public Housing Assistance or Section 8; or
 - e) Low Income Home Energy Assistance Program (LIHEAP).
2. Lifeline Assistance Service applies a baseline credit equal to 100% of the federal End User Subscribe Line Charge as specified in the National Exchange Carrier Association tariff F.C.C. No. 5.
3. A supplemental reduction in the amount of \$1.75 per month will be made to the basic single line residential rate of qualifying Lifeline Assistance Service customers.

(D)

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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

LOCAL EXCHANGE SERVICE

REC'D NOV 30 2001

LIFELINE ASSISTANCE SERVICE

Service Commission

A. General

1. Lifeline Assistance Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., E911), access to operator services, access to interexchange services, access to directory assistance, and toll blocking services. Lifeline Assistance Service waives a federal charge and applies a credit to the basic local exchange service monthly recurring access line rate for qualifying residential customers.

B. Application

1. The customer eligible for Lifeline Assistance Service must be a participant in at least one of the following programs:
 - a) Medicaid;
 - b) Food Stamps;
 - c) Supplementary Security Income (SSI);
 - d) Federal Public Housing Assistance or Section 8;
 - e) Low Income Home Energy Assistance Program (LIHEAP); or
 - f) Is income qualified as found in Missouri Statute 660.105.
2. Lifeline Assistance Service applies a baseline credit equal to 100% of the federal End User Subscriber Line Charge as specified in the National Exchange Carrier Association tariff F.C.C. No. 5. (T)
3. A supplemental reduction in the amount of \$1.75 per month will be made to the basic single line residential rate of qualifying Lifeline Assistance Service customers.

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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE

REC'D MAY 01 2000

LIFELINE ASSISTANCE SERVICE

A. General

1. Lifeline Assistance Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., E911), access to operator services, access to interexchange services, access to directory assistance, and toll blocking services. Lifeline Assistance Service waives a federal charge and applies a credit to the basic local exchange service monthly recurring access line rate for qualifying residential customers.

B. Application

1. The customer eligible for Lifeline Assistance Service must be a participant in at least one of the following programs:
 - a) Medicaid;
 - b) Food Stamps;
 - c) Supplementary Security Income (SSI);
 - d) Federal Public Housing Assistance or Section 8;
 - e) Low Income Home Energy Assistance Program (LIHEAP); or
 - f) Is income qualified as found in Missouri Statute 660.105.
2. Lifeline Assistance Service applies a baseline credit amount of \$3.50 to offset the federal End User Subscribe Line Charge as specified in the National Exchange Carrier Association tariff F.C.C. No. 5.
3. A supplemental reduction in the amount of \$1.75 per month will be made to the basic single line residential rate of qualifying Lifeline Assistance Service customers.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

Missouri Public
Service Commission

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LIFELINE ASSISTANCE SERVICE (Continued)

B. Application (Continued)

4. The customer, who is requesting Lifeline Assistance Service, must provide to the Company a signed document, certifying under penalty of perjury, that he or she is receiving benefits from one of the programs specified in 1, preceding, identifying the program or programs from which he or she is receiving benefits, and agreeing to notify the Company when they no longer participate in the program or programs. The same document can be used for Link-Up eligibility.
5. Lifeline Assistance Service can only be associated with the primary residential connection.
6. Lifeline Toll Restriction Service is available on a voluntary basis where technically feasible to Lifeline Assistance Service customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1+NPA-NXX XXXX, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900 calls, 1+700 calls, 976 calls, and IntraLATA toll while allowing access to local, 611, 911, 0-, 1+800/888 etc., 950-XXXX and 1+950-XXXX calls and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes "*/*#" (e.g. *66, *69) is also allowed. Upon customer request, some Service activation Codes may be blocked at no charge, where conditions and facilities permit.
7. Deposit requirements do not apply to a Lifeline Assistance Service customer if the customer voluntarily elects Toll Blocking Service.
8. Lifeline Assistance Service may not be disconnected for non-payment of toll charges.
9. Funding for Lifeline Service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

REC'D NOV 30 2001

Service Commission

LIFELINE ASSISTANCE SERVICE (Continued)

C. Rates and Charges

- 1. A credit amount applies to Lifeline Assistance Service customers monthly bill as follows: (T)

	Monthly Rate	

Baseline Amount (waiver to offset EUSLC) Plus	*	(T)
Supplemental Amount (credit to basic service monthly rate)	1.75	(T)
	_____	(D)

- 2. With the exception of the initial installation charges, refer to Link-Up Service (Section 5), all recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed rates.
- 3. When a customer is no longer eligible for Lifeline Assistance Service, the Lifeline credit amount specified in 1. preceding, will be discontinued and regular tariffed rates and charges will apply.

* Baseline amount of Federal credit is equal to 100% of the Federal End-user Subscriber Line Charge as specified in the Companies Interstate Access Tariff. (N)
(N)

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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE

REC'D MAY 01 2000

LIFELINE ASSISTANCE SERVICE (Continued)

C. Rates and Charges

- 1. A total credit amount applies to Lifeline Assistance Service customers monthly bill as follows:

	ISOC	Monthly Rate
Baseline Amount (waiver to offset EUSLC)	30040	\$ 3.50
Supplemental Amount (credit to basic service monthly rate)	30041	1.75
Total Credit Amount		\$ 5.25

- 2. With the exception of the initial installation charges, refer to Link-Up Service (Section 5), all recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed rates.
- 3. When a customer is no longer eligible for Lifeline Assistance Service, the Lifeline credit amount specified in 1. preceding, will be discontinued and regular tariffed rates and charges will apply.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

DISABLED ASSISTANCE

A. General

A disabled customer, or a dependent of the customer in the customer's household, who requests or receives residential essential local telecommunications service, as defined in the Lifeline Assistance section of this tariff, and meets the eligibility requirements set forth in this tariff. (N)

B. Regulations

Disabled assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:

- 1) Federal Social Security Disability benefits
- 2) Federal Supplemental Security income benefits
- 3) Veterans Administration benefits
- 4) State blind pension pursuant to Section 209.010 to 209.160, RSMo
- 5) State aid to blind persons pursuant to Section 209.240 RSMo
- 6) State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.

C. Support Amount

Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Calling charge, extended area service additive, and mileage additives, if any).

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

CANCELLED

(N)

DISABLED ASSISTANCE

June 22, 2005

**MISSOURI PUBLIC
SERVICE COMMISSION**

A. General

A disabled customer, or a dependent, is a customer who requests or receives residential essential local telecommunications service, as defined in the Lifeline Assistance section of this tariff, and meets the eligibility requirements set forth in this tariff.

B. Regulations

Disabled assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:

- 1) Federal Social Security Disability benefits
- 2) Federal Supplemental Security income benefits
- 3) Veterans Administration benefits
- 4) State blind pension pursuant to Section 209.010 to 209.160, RSMo
- 5) State aid to blind persons pursuant to Section 209.240 RSMo
- 6) State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.

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Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Calling charge, extended area service additive, and mileage additives, if any).

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

MISSOURI UNIVERSAL SERVICE FUND

(C)

- A. CenturyTel of Northwest Arkansas will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Fund percentage assessment ordered by the commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

(N)

MISSOURI UNIVERAL SERVICE FUND

- A. CenturyTel of Northwest Arkansas will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Fund percentage assessment ordered by the commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

(N)

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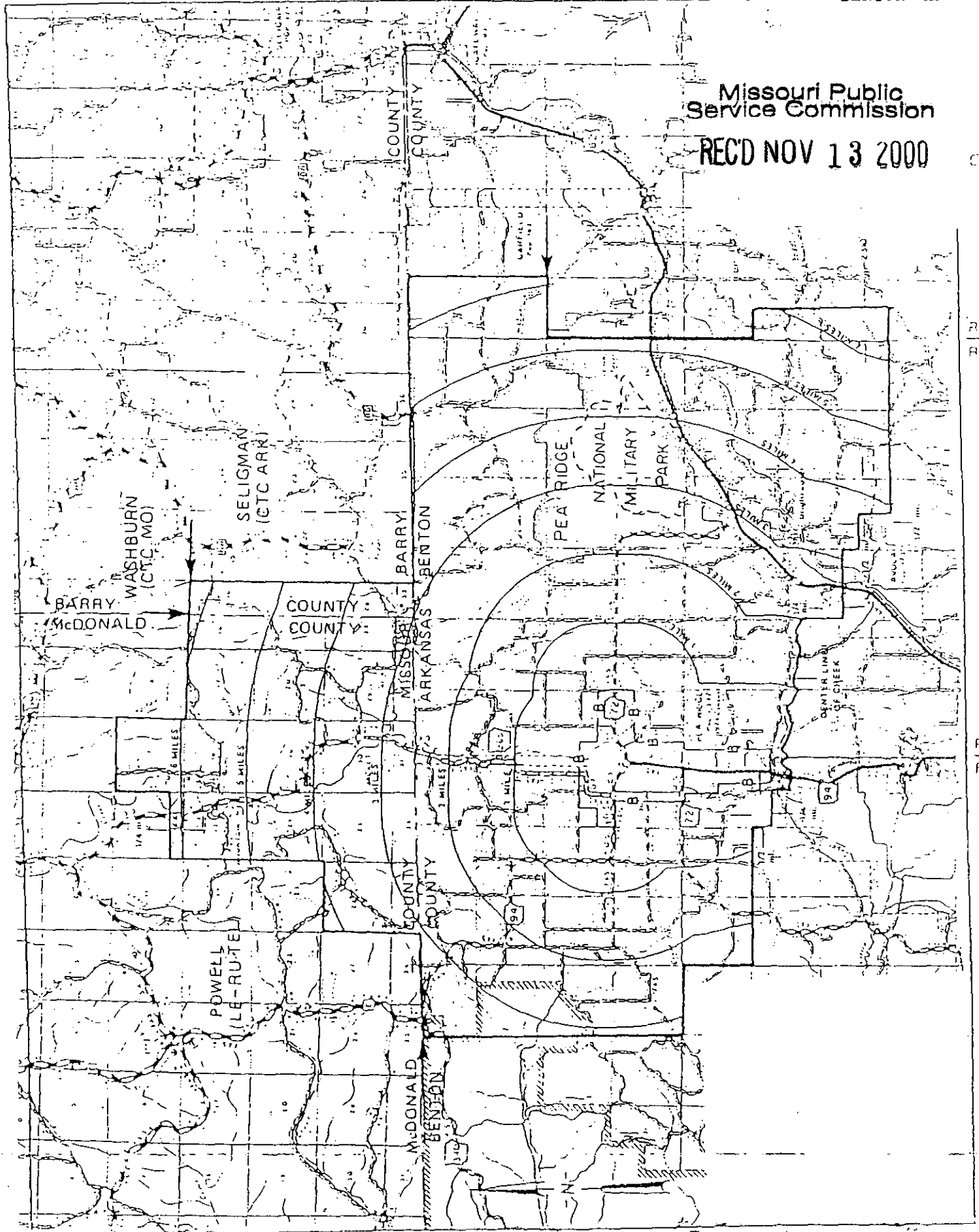
Legend

Base Rate Area 3 8 8
Exchange Boundary

EXCHANGE AREA MAP

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R23
R29

R29
R30

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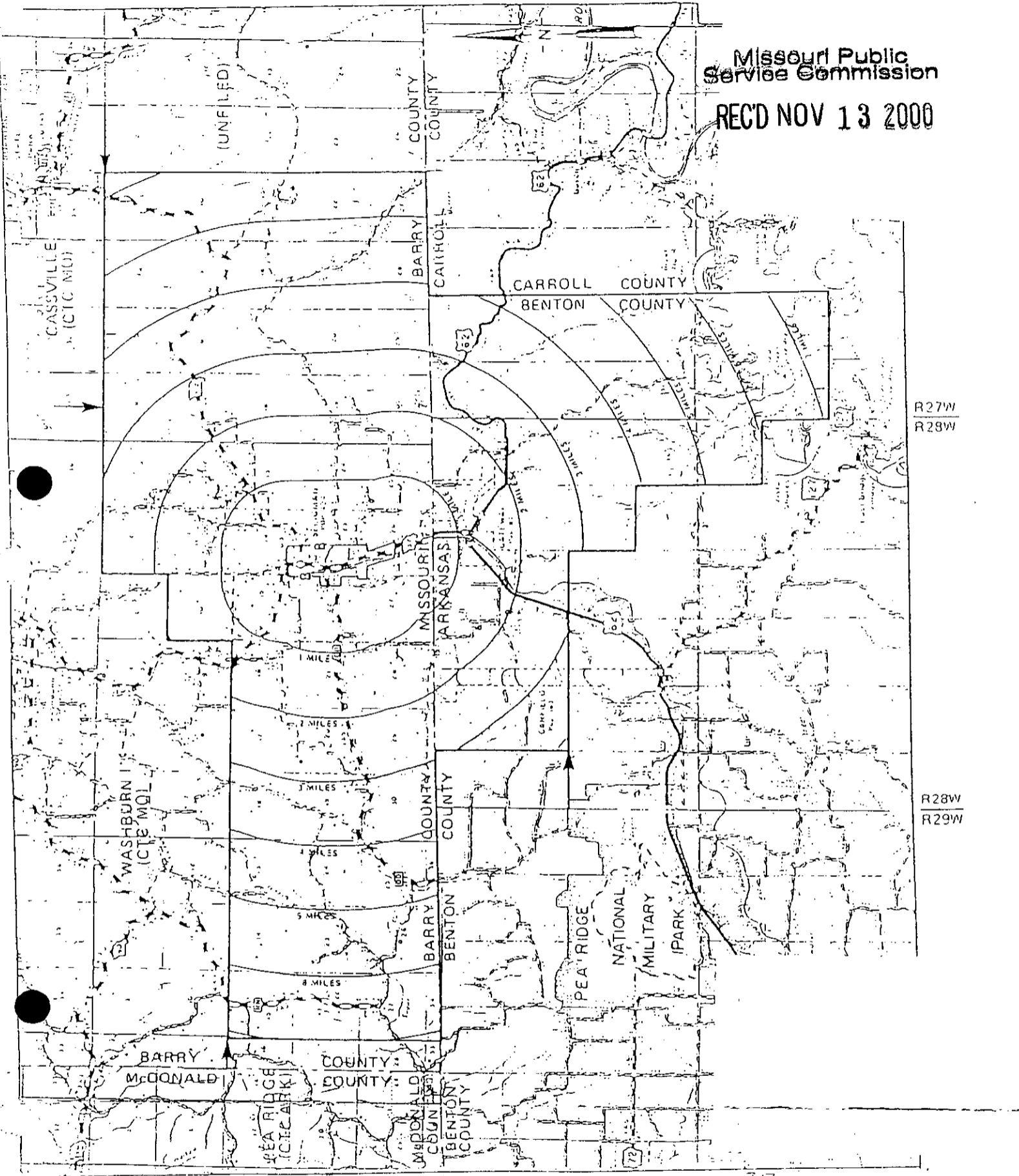
Legend

Service Area — 8 — 8 —
Exchange Boundary —————

EXCHANGE AREA MAP

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R27W
R28W

R28W
R29W

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

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GENERAL SERVICES

Service Commission

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

VACATION NUMBER RESERVATION

(N)

A. GENERAL

Vacation Number Reservation provides for temporary suspension of service at customer request for a period of not less than one (1) month and not to exceed nine (9) months in a twelve (12) month period. Vacation Number Reservation applies only to residential and business access line rates. It does not apply to Key, PBX, Centrex lines, or Trunks, calling features or bundled services. The customer's account must be current to be placed on Vacation Number Reservation. After service has been restored, there will be a minimum of one (1) month's charge for full service before the service can again be put on Vacation Number Reservation.

B. RATES

The charge for Vacation Number Reservation is Fifty (50) percent of the regular flat rated monthly access line rate.

C. CONDITIONS

1. Telephone service will be completely disconnected during the period of Vacation Number Reservation; there will be no dial tone.
2. If the customer has not requested that the service be restored after nine (9) months of Vacation Number Reservation, the service will revert back to the standard rate; however, full service (dial tone) will not be restored until the customer requests such by contacting the Telephone Company. The customer will be notified of the date of the discount expiration in advance.
3. There will be no charge to activate Vacation Number Reservation. Applicable nonrecurring charges will apply each time Vacation Number Reservation is restored to full service.

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GENERAL SERVICES

COIN TELEPHONE SERVICE

Public Telephone Service

A. General

Public Telephone Service is furnished for the use of the general public at the option of the Company and is not a substitute for business service.

B. Rates

Each local message \$.10

Toll messages are charged to the public at established toll rates.

C. Conditions

1. Booths may be furnished at the option of the Company.
2. Directory listings will not be provided for Public Telephone Service.
3. The Company retains the option of furnishing and placing such signs as may be necessary. Permits or fees for such signs are the responsibility of the customer with whom arrangements are made for installation of the service.
4. The Company will continue to install and maintain inside wire for Company owned coin sets.

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COIN TELEPHONE SERVICE (Continued)

Public Telephone Service (Continued)

C. Conditions (Continued)

- 5. It is expected that the agent or responsible customer will exercise reasonable caution to prevent usage of fraudulent coins or malicious damage to the equipment. The coin telephone instrument may be removed or relocated when in the opinion of the Telephone Company, the telephone instrument, associated equipment or its contents may be subject to theft or damage or when slugs, mutilated, or foreign coins are deposited in the collection device or when the telephone does not meet the revenue objectives of the Telephone Company.

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COIN TELEPHONE SERVICE (Continued)

Semipublic Telephone Service (1)

A. General

Semipublic Telephone Service may be furnished where there is a shared use of the service by the customer and the general public.

B. Rates and Charges

1. Service Charges as specified in Section 6 of this tariff apply to Semipublic Telephone Service.
2. Monthly rate for local exchange service - See Section 4.
3. An installation charge shall apply for each Semipublic Telephone Service installed, in addition to the applicable service charges specified in Section 6.

Installation Charge per Semipublic Telephone	<u>RATE</u> \$70.00
--	------------------------

C. Conditions

1. Semipublic Telephone Service is furnished only on an individual line basis.
2. Only one semipublic telephone will be installed on a premises except when, in the judgement of the Company, additional semipublic telephones are warranted.
3. One directory listing per semipublic telephone may be provided without additional charge.
4. The customer may access the coin receptacle of the telephone. The customer may retain all local coin, as a concession to the Company for collection of the station, but will be responsible for all toll charges including taxes billed against the station number in addition to the rates for local exchange service.

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- (1) In those exchanges equipped with Touch Tone capability, rotary service is limited to existing customers at existing locations.

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COIN TELEPHONE SERVICE (Continued)

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Semipublic Telephone Service (1) (Continued)

C. Conditions (Continued)

- 5. The Company will continue to install and maintain inside wire for Company owned semipublic telephone sets.
- 6. Bridged telephone sets without dials, for answering incoming calls only, may be provided if located within view of the semipublic telephone.

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(1) In those exchanges equipped with Touch Tone capability, rotary service is limited to existing customers at existing locations.

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GENERAL SERVICES

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COIN TELEPHONE SERVICE

Customer Owned Pay Telephone Service

A. General

Customer Owned Pay Telephone Service (COPTS) is an exchange line service provided at the request of a certified COPTS provider for telecommunication use.

Customer Owned Pay Service Telephone is provided for use with Individual Line Service.

The carriage and completion of local and intraLATA toll messages are provided by the Company.

Customer Owned Pay Telephone Service (COPTS) is provided subject to the condition that telephone messages (local and long-distance) placed from stations which are accessible to the public are completed over COPTS lines (or other Public or Semipublic lines). Where COPTS is provided, any type or grade of business service offered regularly at that location may be furnished in addition, provided such business service is confined to locations solely for use by the particular establishment.

Customer owned pay telephone instruments may not be attached to other types of access lines. A subscriber must use a separate COPTS line for each customer owned pay telephone installed except for inmate-telephone service as specified on Sheet No. 3.4. Off-premises extensions to customer owned pay telephones are not permitted.

B. Responsibility of the Customer

The customer shall be responsible for the installation, operation, and maintenance of any customer owned pay telephone instruments used in connection with this service. In addition, the customer is responsible for meeting all federal, state, and local statutes with respect to the provision of customer owned telephone instruments in accordance with all hearing-impaired and handicapped person requirements.

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COIN TELEPHONE SERVICE (Continued)

REC'D MAY 01 2000

Customer Owned Pay Telephone Service (Continued)

B. Responsibility of the Customer (Continued)

Customer owned pay telephone instruments must be connected to the Company network in compliance with Part 68 of the FCC Rules and Regulations and have the following operational characteristics except as specified for Inmate Service on Sheet No. 3.4.

- 1) Must be capable of providing access to all locally available long-distance companies where provisions for interexchange calling is provided.
- 2) Must be able to access the "Operator" where 911 is not available at no charge to the calling party.
- 3) Must be able to access 911 Emergency Service, when available, at no charge to the calling party.
- 4) Must be able to access 1411 Directory Assistance at no charge to the calling party.
- 5) The appropriate emergency number (Operator, 911) must be clearly posted at each location of a customer owned pay telephone.
- 6) Must clearly indicate procedures for obtaining a refund from the customer and that the customer owned pay telephone is not being provided by the Company. (The Company is not responsible for refunds of coins deposited in customer owned public pay telephones).
- 7) Must be equipped to return the coins to the caller in the case of an incomplete call.
- 8) The telephone number of the line must be displayed on each instrument.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

COIN TELEPHONE SERVICE

Customer Owned Pay Telephone Service (Continued)

C. Violations of Regulations

Where any customer owned pay telephone is used and/or connected in violation of this Tariff, the Company will promptly notify the customer of the violation.

D. Optional Service Features

CALL SCREENING

(T)

Where facilities permit, the customer may subscribe to Call Screening at the rates in this Section of the tariff.

Outgoing Call Screening provides customers with a choice of originating call screening options when an operator services system is involved in the processing of a call. Options include screening toll calls to be billed to a credit card, a third number or collect to prevent operator assisted sent-paid calls from being processed.

Incoming Call Screening prevents the billing of incoming collect and/or third number billed calls to the customer's telephone number.

ANSWER SUPERVISION

(N)

Answer Supervision is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook. COPTS Answer Supervision will be provided for use with COPTS Service as specified in this tariff schedule to assist in determining when billing for a specific call should commence.

(N)

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COIN TELEPHONE SERVICE

Customer Owned Pay Telephone Service (Continued)

C. Violations of Regulations

Where any customer owned pay telephone is used and/or connected in violation of this Tariff, the Company will promptly notify the customer of the violation.

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Incoming Call Screening prevents the billing of incoming collect and/or third number billed calls to the customer's telephone number.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

COIN TELEPHONE SERVICE (Continued)

Customer Owned Pay Telephone Service - Continued

E. Rates and Charges

Customer Owned Pay Telephone Service will be offered for business individual line service at the rates shown in Section 4 of this tariff for Business Service, Individual Line. (T)

Answer Supervision will be provided at a rate of \$5.55 per line. (N)

Service charges as shown in Section 6 of this tariff are applicable.

Listings in connection with Customer Owned Pay Telephone Service are furnished under the same rates and regulations as other business service.

Directory Assistance charges are applicable as specified in Section 5 of this tariff.

F. COPTS Inmate Telephone Service

The customer has the option to connect customer provided line concentrator terminal equipment to this service. Customer Provided Line Concentrator Terminal equipment are interconnect devices which provide the customer with the capability to connect more than one customer owned pay telephone to a single Customer Owned Pay Telephone access line. This type of terminal equipment is to be connected to the Customer Owned Pay Telephone access line in accordance with the provisions of Section 2, Connection with Customer-Premises Equipment and Facilities found in this tariff.

Subject to other applicable provisions of this tariff, the following provisions also apply to COPTS Inmate Telephone Service:

- May be arranged by the administrator to restrict or block incoming calls, block access to certain telephone numbers, limit the telephone numbers inmates may call, and limit the duration of the calls.
- May be arranged to block Directory Assistance (1411) and 911 calls.
- Shall be programmed to allow only "0+" collect calls for local, and intraLATA and interLATA toll calls and to block all other calls.

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COIN TELEPHONE SERVICE (Continued)

Customer Owned Pay Telephone Service - Continued

E. Rates and Charges

Customer Owned Pay Telephone Service will be offered for business individual line service at the rates shown in Section 4 of this tariff for Business Service, Individual Line. (See Note 1.)

Service charges as shown in Section 6 of this tariff are applicable.

Listings in connection with Customer Owned Pay Telephone Service are furnished under the same rates and regulations as other business service.

Directory Assistance charges are applicable as specified in Section 5 of this tariff.

F. COPTS Inmate Telephone Service

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- May be arranged to block Directory Assistance (1411) and 911 calls.
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GENERAL SERVICES

REC'D JAN 31 2002

CUSTOM CALLING SERVICES (Continued)

Service Commission

A. General

Custom Calling Services are optional telephone service arrangements which provide customer-controlled communications features on individual service lines. Custom Calling Services are available only through central offices which, at the Company's option, are appropriately equipped. Operating specifics may vary by central office equipment type but can be described generally as:

1. Call Forwarding - Variable

Permits a customer to transfer all incoming calls to another telephone number within the exchange or on the Long Distance Telecommunications Network where facilities permit. The Call Forwarding customer is responsible for the payment of charges for each call between his Call Forwarding equipped telephone and the telephone to which the call is being forwarded. The transmission may vary depending on the distance and routing necessary, therefore, transmission may not meet normal standards.

2. Call Forward Busy (Fixed)

(T)

This feature, permanently activated, provides customers the ability to redirect incoming calls to a preselected line number when such incoming calls encounter a normal busy line condition.

3. Call Forward No Answer (Fixed)

(T)

This feature, permanently activated, provides customers the ability to redirect incoming calls to a preselected line number when such incoming calls encounter a no answer condition after a specific number of rings.

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CUSTOM CALLING SERVICES (Continued)

A. General

Custom Calling Services are optional telephone service arrangements which provide customer-controlled communications features on individual service lines. Custom Calling Services are available only through central offices which, at the Company's option, are appropriately equipped. Operating specifics may vary by central office equipment type but can be described generally as:

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2. Call Forwarding Busy - Fixed

This feature, permanently activated, provides customers the ability to redirect incoming calls to a preselected line number when such incoming calls encounter a normal busy line condition.

3. Call Forwarding No Answer - Fixed

This feature, permanently activated, provides customers the ability to redirect incoming calls to a preselected line number when such incoming calls encounter a no answer condition after a specific number of rings.

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Service Commission

PSC MO. NO. 1

SECTION 5

2nd Revised Sheet 4.1

Cancels 1st Revised Sheet 4.1

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

4. Call Forward Busy/No Answer (Fixed)

This feature, permanently activated, provides customers the ability to redirect incoming calls to a preselected line number when such incoming calls encounter either a normal busy line condition or a no answer conditions.

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GENERAL SERVICES

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CUSTOM CALLING SERVICES (Continued)

Service Commission

A. General (Continued)

4. Call Forward Busy/No Answer (Fixed)

(T)

This feature, permanently activated, provides customers the ability to redirect incoming calls to a preselected line number when such incoming calls encounter either a normal busy line condition or a no answer conditions.

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CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

4. Call Forwarding Busy/No Answer - Fixed

This feature, permanently activated, provides customers the ability to redirect incoming calls to a preselected line number when such incoming calls encounter either a normal busy line condition or a no answer conditions.

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PSC MO. NO. 1

(T)

SECTION 5

2nd Revised Sheet 5

Cancels 1st Revised Sheet 5

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

5. Call Forward Busy/No Answer (Variable)

This feature allows calls to either a party who does not answer or a busy line to be routed to an alternate specified directory number. The alternate specified directory number may be in the same switching office or may be reached via local toll trunks.

6. Call Forwarding - Variable - Multipath

Allows a Call Forwarding - Variable customer the capability to specify the number of calling paths to be made available to forward calls simultaneously to the destination directory number. This allows customers who are forwarding calls intended for a group of lines arranged in a hunt group, to control the number of simultaneous calls that can be forwarded to a target number. In order to use the Multipath feature, the "call forwarded to" number must be in a hunt group.

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CUSTOM CALLING SERVICES (Continued)

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A. General (Continued)

Service Commission

5. Call Forward Busy/No Answer (Variable)

(T)

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GENERAL SERVICES

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CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

5. Call Forwarding Busy/No Answer - Variable

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GENERAL AND LOCAL EXCHANGE TARIFF

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CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

7. Call Screening

Enables the customer to restrict outgoing operator handled and direct dialed toll calls from the service point to only those calls which are charged to the called number, a third number or to a calling card account. Incoming screening prevents collect or third number calls from being billed to the line.

8. Call Waiting

When a customer is talking on the telephone, a short spurt of tone signals that a call is waiting. The tone is heard only by the Call Waiting customer, while the incoming caller hears a regular ringing signal. Flashing the hookswitch "holds" the first call while the second is answered. The customer can alternate between calls by flashing the hookswitch.

Cancel Call Waiting which provides the customer the ability to disable the Call Waiting feature for the duration of one call will also be provided as an adjunct feature where available. The feature is activated by dialing a special code prior to placing a call or during an established call. It is automatically deactivated when the customer disconnects from the call. When Cancel Call Waiting is activated, anyone calling the number will receive the normal busy treatment.

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PO Box 4065, Monroe, Louisiana 71211

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

9. Remote Call Forwarding

Allows calls placed to a customer's telephone number in one central office to automatically be forwarded by Company central office equipment to another customer designated line located outside that central office's serving area. This service is grandfathered to existing customers at existing locations. No new service will be offered.

(N)
(N)
(N)

10. 800 Ring

This feature allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and "800 Ring" number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.

Regulations for Directory Listings set forth in this tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the "800 Ring" number, regardless of the class of service.

11. Speed Call 8 and 30

Enables a customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than the complete telephone number. Customer may subscribe to only one of either the 8-Code capacity or 30-Code capacity on the same line.

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Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Missouri Public

REC'D JAN 31 2002

Service Commission

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

9. Remote Call Forwarding

Allows calls placed to a customer's telephone number in one central office to automatically be forwarded by Company central office equipment to another customer designated line located outside that central office's serving area.

10. 800 Ring

This feature allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and "800 Ring" number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.

Regulations for Directory Listings set forth in this tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the "800 Ring" number, regardless of the class of service.

11. Speed Call 8 and 30

(T)

Enables a customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than the complete telephone number. Customer may subscribe to only one of either the 8-Code capacity or 30-Code capacity on the same line.

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February 18, 2007

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Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

9. Remote Call Forwarding

Allows calls placed to a customer's telephone number in one central office to automatically be forwarded by Company central office equipment to another customer designated line located outside that central office's serving area.

10. 800 Ring

This feature allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and "800 Ring" number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.

Regulations for Directory Listings set forth in this tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the "800 Ring" number, regardless of the class of service.

11. Speed Calling

Enables a customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than the complete telephone number. Customer may subscribe to only one of either the 8-Code capacity or 30-Code capacity on the same line.

CANCELLED

MAR 01 2002

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Public Service Commission
MISSOURI

Missouri Public
Service Commission
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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Missouri Public

REC'D JAN 31 2002

CUSTOM CALLING SERVICES (Continued)

Service Commission

A. General (Continued)

12. 3-Way Calling

(T)

Permits a customer to add a third party to an existing conversation. When a customer is on a call and wishes to call a third party, he depresses the hookswitch. This places his first call on hold and three short tones are heard signifying the 3-Way Calling mode has been accessed. The customer will receive dial tone and may dial the telephone number of the desired third party. When the third party answers, the second party remains on hold, permitting private conversation between the customer and the third party. The 3-way connection can then be established by flashing the hookswitch once, permitting the customer, the second party and the third party to converse.

(T)

(T)

The transmission may vary depending on the distance and routing necessary, therefore, transmission may not meet normal standards.

13. Toll Control

Prevents unauthorized persons from making calls to toll points. The Toll control feature will not be able to access any "1+" numbers or operator assisted numbers ("0+" and "0-"). The Toll Control feature is offered with Tel-Teen Service only.

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Service Commission

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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

12. Three-Way Calling

Permits a customer to add a third party to an existing conversation. When a customer is on a call and wishes to call a third party, he depresses the hookswitch. This places his first call on hold and three short tones are heard signifying the Three-Way Calling mode has been accessed. The customer will receive dial tone and may dial the telephone number of the desired third party. When the third party answers, the second party remains on hold, permitting private conversation between the customer and the third party. The three-way connection can then be established by flashing the hookswitch once, permitting the customer, the second party and the third party to converse.

The transmission may vary depending on the distance and routing necessary, therefore, transmission may not meet normal standards.

13. Toll Control

Prevents unauthorized persons from making calls to toll points. The Toll control feature will not be able to access any "1+" numbers or operator assisted numbers ("0+" and "0-"). The Toll Control feature is offered with Tel-Teen Service only.

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Effective: [REDACTED]

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

14. Custom Calling Local Area Signaling Service (CLASS)

(N)

Custom Calling Local Area Signaling Service (Class) is a group of Custom Calling Services offered to single line residential and single line business customers subscribing to one party local exchange service.

The service is subject to available facilities and limited to central offices specifically equipped to provide such service. Class services are applicable only to calls placed to/from compatible central offices within the customer's Signaling System (SS7) calling area offering the service.

Operator assisted calls are designed to override the service calls for emergency purposes.

Coin phones will not be enabled with Class services, just as they are not enabled with other Custom Calling Services. They will operate with the Custom Calling Local Area Signaling Service system, however, and interaction with all the services will be permitted.

Class will not be offered to customers in conjunction with direct inward dial service. Class calls received from or placed to these customers may have the capability to interact with all the services.

NOTE: Class is a registered servicemark of Bellcore.

(N)

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PO Box 4065, Monroe, Louisiana 71211

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

14. Custom Calling Local Area Signaling Service (CLASS) (Continued)

(N)

Description

Busy Redial *66 - is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed. Busy Redial *66 is also available on a usage sensitive basis. The rates and conditions for Usage Sensitive Busy Redial *66 appear in Section 5, Sheets 42 and 43.

Call Return *69 - allows a customer to automatically return the last incoming call whether it is answered or not. Upon activation of the feature, the number of the most recent party who called is dialed automatically. If the called line is found to be busy, a 30-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call may now be completed. Call Return *69 is also available on a usage sensitive basis. The rates and conditions for Usage Sensitive Call Return *69 appear in Section 5, Sheets 42 and 43.

NOTE: CLASS is a registered servicemark of Bellcore.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

14. Custom Calling Local Area Signaling Service (Class) (Continued)

(N)

Description (Continued)

Call Block - allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.

Call Trace * 57 - allows the customer to immediately and automatically trace the last incoming call received from a local service are in which Custom Local Area Signaling Services (Class) features are offered. Upon the customer's request the trace information will be provided to law enforcement agencies by the Company but will not be released directly to the customer. To initiate the call trace, the customer must contact the Company at the number provided in the voice announcement within ten (10) days of the incident. Call Trace *67 performs the function of recording call information, but in no way identifies the person(s) actually placing the call(s). By accepting the Service, customer agrees that CenturyTel shall not be liable for damages due to an inability to trace the call(s). Call Trace *67 will be the only nuisance call tracing service available to residential one party and business one party customers where this Class feature is offered.

Selective Call Accept *64 - allows a customer to select up to 12 customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.

NOTE: Class is a registered servicemark of Bellcore.

(N)

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

14. Custom Calling Local Area Signaling Service (Class) (Continued)

(N)

Description (Continued)

Selective Call Forward *63 - is an arrangement which permits a customer to pre-specify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Selective Call Forward *63 is activated, only calls from the pre-specified numbers will be forwarded.

Selective Call Rejection*60 permits the customer to select a list of up to twelve (12) directory numbers from which calls are to be rejected. Calls from all directory numbers on the list route to a rejection announcement. SCR is activated or eactivated by dialing the appropriate codes. Standard call completion will occur if a call originates from a central office that is not equipped for Advanced Calling Service Feature functions.

VIP Alert - allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.

NOTE: Class is a registered servicemark of Bellcore.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

14. Custom Calling Local Area Signaling Service (Class) (Continued)

(N)

Description (Continued)

Selective Blocking (Per Call) - allows customers, in areas where Caller ID - Number is available, to inhibit the delivery of their telephone number to an identification device, by activating blocking immediately prior to a call.

Complete Block (Per Line) - Allows a single line customer to make all calls with the delivery of the calling number identification marked as "private" to the people being called. If the preassigned access code is dialed, the calling number will be delivered on the next call placed. This option is only available to law enforcement agencies and private domestic violence intervention agencies.

These services are available where facilities permit.

NOTE: Class is a registered servicemark of Bellcore

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

14. Custom Calling Local Area Signaling Service (Class) (Continued)

(N)

Description (Continued)

Caller ID

Caller ID is an arrangement that permits a customer to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone number and name will be forwarded from the terminating central office to compatible customer-provided display equipment associated with the customer's Local Exchange Service.

If the calling telephone number and name are not available for forwarding to the called party, a message indicating unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling name and telephone number display by activating Selective Blocking (Per Call). Complete Block (Per Line) also functions the same as previously described in this section of the tariff.

Anonymous Call Block (ACRJ)

Anonymous Call Block (ACRJ) allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking service that prevents the delivery of their number to the called party. When ACRJ is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered.

A maximum of 15 characters is allowed for transmission of the calling party Directory Name.

NOTE: Class is a registered servicemark of Bellcore.

(N)

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PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

14. Custom Calling Local Area Signaling Service (Class) (Continued)

(N)

Description (Continued)

Call Waiting ID alerts the customer that there is another call by providing a call waiting tone and the display unit or screen phone will display the number of the calling party. At that time, the customer can decide whether to answer the call or not.

- a. Utilization of this service requires the use of a Call Waiting-ID compatible display unit or screen phone station at the customer's premises. The installation and maintenance of this customer provided equipment is the responsibility of the customer.
- b. The Company assumes no liability, and will be held harmless, for any incompatibility between the customer's equipment and this service.
- c. All terms and conditions, including rates, for the other services associated with the line are as described in the service specific sections of this Tariff. Those service must be ordered separately.
- d. This service is furnished on a where-available basis and is subject to the availability of facilities. The service is only available to single-line business and residence customers. It is not available to DID or Coin Telephone services. It will be available only to certain types of PBX systems depending on the customer's equipment, as well as the central office limitations.

(N)

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

14. Custom Calling Local Area Signaling Service (Class) (Continued)

(N)

Description (Continued)

- e. To use this service, the customer must not have Cancel Call Waiting activated.
- f. Customers wishing to have Call Waiting ID must also subscribe to Call Waiting/Cancel Call Waiting and Caller ID-Number or Caller ID-Name and Number.
- g. The customer must request Call Waiting ID although there are no additional charges for this feature.
- h. Service charges as specified in Section 6 will apply if the customer orders Call Waiting/Cancel Call Waiting and/or Caller ID Number Only or Caller ID. If the customer already subscribes to both services (Call Waiting/Cancel Call Waiting and Caller ID Number Only or Caller ID, no service charges shall apply.

Privacy Protector - works to intercept unidentified callers. Calls that can be identified by Caller ID are completed as normal calls. Calls that cannot be identified are intercepted and routed to an announcement, which states that the called party does not accept calls from telemarketers. Callers are advised to hang up if they are a telemarketer or press 1 if they are not a telemarketer. Callers pressing 1 will have the call completed to the called number. The Privacy Protector feature can be activated and deactivated by the subscriber. This feature requires that the subscriber must also subscribe to Caller ID.

(N)

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Missouri Public
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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Rates

1. Service Charges apply in addition to any listed nonrecurring charges, except that the Company may waive certain applicable service charges during promotions as follows:

- a. Special promotions in all exchanges equipped with available facilities.
- b. Introductory promotions in exchanges where Custom Calling Services become available because of technological changes.
- c. The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times and/or locations, and shall be subject to a minimum 10 days prior tariff notification and approval by the Commission.

1) Residential and single-line business customers who install any custom calling feature between January 15, 2003, and March 15, 2003, will receive a waiver of the Non-recurring Service Charges. (C)

2. Service Charges are not applicable when provided in conjunction with the original installation of another service.

Individual Services	<u>GSEC</u>	<u>Monthly Rate</u>
a. Call Forwarding - Variable, per line		
Business	CFB	\$2.50
Residence	CFR	2.50
b. Call Forwarding - Variable - Multipath, per calling path		
Business	SCCFAB	2.50
Residence	SCCFAR	2.50

Issued: December 24, 2002

Effective: January 15, 2003

By: Jeffrey Glover, Vice President External Relations
PO Box 4065, Monroe, Louisiana 71211-4065



GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

GENERAL SERVICES

REC'D SEP 24 2002

CUSTOM CALLING SERVICES (Continued)

Service Commission

B. Rates

1. Service Charges apply in addition to any listed nonrecurring charges, except that the Company may waive certain applicable service charges during promotions as follows:
 - a. Special promotions in all exchanges equipped with available facilities.
 - b. Introductory promotions in exchanges where Custom Calling Services become available because of technological changes.
 - c. The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times and/or locations, and shall be subject to a minimum 10 days prior tariff notification and approval by the Commission.
 - 1) Residential and single-line business customers who install any custom calling feature between October 15, 2002, and December 31, 2002, will receive a waiver of the Non-recurring Service Charges. (C)

2. Service Charges are not applicable when provided in conjunction with the original installation of another service.

<u>Individual Services</u>	<u>GSEC</u>	<u>Monthly Rate</u>
a. Call Forwarding - Variable, per line		
Business	CFB	\$2.50
Residence	CFR	2.50
b. Call Forwarding - Variable - Multipath, per calling path		
Business	SCCFAB	2.50
Residence	SCCFAR	2.50

CANCELLED

JAN 15 2003

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Effective: October 1, 2002
Missouri Public

By: Jeffrey Glover, Vice President External Relations
PO Box 4065, Monroe, Louisiana 71211-4065

FILED OCT 04 2002

Service Commission

CANCELLED

OCT 04 2002

By *TKRS*
Public Service Commission
MISSOURI

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

REC'D MAY 01 2002

B. Rates

Service Commission

1. Service Charges apply in addition to any listed nonrecurring charges, except that the Company may waive certain applicable service charges during promotions as follows:
 - a. Special promotions in all exchanges equipped with available facilities.
 - b. Introductory promotions in exchanges where Custom Calling Services become available because of technological changes.
 - c. The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times and/or locations, and shall be subject to a minimum 10 days prior tariff notification and approval by the Commission.
 - 1) Residential and single-line business customers who install Call Forward Busy (Fixed), Call Forward No Answer (Fixed), Call Forward Busy/No Answer (Fixed) or Call Forward Busy/No Answer (Variable) between May 15, 2002 and July 15, 2002 will receive a waiver of the Non-recurring Service Charge and the first month's recurring charge. (C)

(C)
|
(C)

2. Service Charges are not applicable when provided in conjunction with the original installation of another service.

Individual Services	<u>GSEC</u>	<u>Monthly Rate</u>
a. Call Forwarding - Variable, per line		
Business	CFB	\$2.50
Residence	CFR	2.50
b. Call Forwarding - Variable - Multipath, per calling path		
Business	SCCFAB	2.50
Residence	SCCFAR	2.50

Issued: May 1, 2002

Effective: May 15, 2002

By: Jeffrey Glover, Vice President External Relations
PO Box 4065, Monroe, Louisiana 71211-4065

Missouri Public

FILED MAY 15 2002

Service Commission

CANCELLED

MAY 15 2002

By *CAHRS*
Public Service Commission
MISSOURI

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

REC'D JAN 31 2002

B. Rates

Service Commission

1. Service Charges apply in addition to any listed nonrecurring charges, except that the Company may waive certain applicable service charges during promotions as follows:
 - a. Special promotions in all exchanges equipped with available facilities.
 - b. Introductory promotions in exchanges where Custom Calling Services become available because of technological changes.
 - c. The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times and/or locations, and shall be subject to a minimum 10 days prior tariff notification and approval by the Commission.
 - 1) Residential and single-line business customers who install any Custom Calling Service between February 1, 2002 and March 15, 2002 will receive waiver of the Non-recurring Service Charge. In addition, those subscribing to Call Forwarding-Busy or Call Forwarding-No Answer during the promotional period will receive a waiver of the first month's Recurring Service Charge.

2. Service Charges are not applicable when provided in conjunction with the original installation of another service.

	<u>Monthly Rate</u>	(T)
Individual Services		
a. Call Forwarding - Variable, per line		
Business	\$2.50	(T)
Residence	Missouri Public 2.50	(T)
b. Call Forwarding - Variable - Multipath, per calling path		
Business	Service Commission 2.50	(T)
Residence	2.50	(T)

FILED MAR 01 2002

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations
PO Box 4065, Monroe, Louisiana 71211-4065

CANCELLED

CenturyTel of Northwest Arkansas, LLC (Missouri)

PSC MO. NO. 1

MAR 01 2002

SECTION 5

By *SMRS 8*

4th Revised Sheet 8

Public Service Commission
MISSOURI

3rd Revised Sheet 8

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

GENERAL SERVICES

REC'D DEC 19 2001

CUSTOM CALLING SERVICES (Continued)

Service Commission

B. Rates

1. Service Charges apply in addition to any listed nonrecurring charges, except that the Company may waive certain applicable service charges during promotions as follows:
 - a. Special promotions in all exchanges equipped with available facilities.
 - b. Introductory promotions in exchanges where Custom Calling Services become available because of technological changes.
 - c. The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times and/or locations, and shall be subject to a minimum 10 days prior tariff notification and approval by the Commission.

- 1) Residential and single-line business customers who install any Custom Calling Service between February 1, 2002 and March 15, 2002 will receive waiver of the Non-recurring Service Charge. In addition, those subscribing to Call Forwarding-Busy or Call Forwarding-No Answer during the promotional period will receive a waiver of the first month's Recurring Service Charge.

(C)
|
(C)

2. Service Charges are not applicable when provided in conjunction with the original installation of another service.

Individual Services	<u>GSEC</u>	<u>Monthly Rate</u>
a. Call Forwarding - Variable, per line		
Business	CFB	\$2.50
Residence	CFR	2.50
b. Call Forwarding - Variable - Multipath, per calling path		
Business	SCCFAB	2.50
Residence	SCCFAR	2.50

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DEC 31 2001

PSC MO. NO. 1

SECTION 5

3rd Revised Sheet 8

Cancels 2nd Revised Sheet 8

By 44RS8
Public Service Commission
MISSOURI

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

GENERAL SERVICES

REC'D SEP 24 2001

CUSTOM CALLING SERVICES (Continued)

Service Commission

B. Rates

1. Service Charges apply in addition to any listed nonrecurring charges, except that the Company may waive certain applicable service charges during promotions as follows:
 - a. Special promotions in all exchanges equipped with available facilities.
 - b. Introductory promotions in exchanges where Custom Calling Services become available because of technological changes.
 - c. The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times and/or locations, and shall be subject to a minimum 10 days prior tariff notification and approval by the Commission.
 - 1) Residential and single-line business customers who install Call Forwarding-Busy, or Call Forwarding-No Answer between October 10 and November 30, 2001 will receive a waiver of the Non-recurring Service Charge and one month's Recurring Service Charge. (C)

2. Service Charges are not applicable when provided in conjunction with the original installation of another service.

	<u>GSEC</u>	<u>Monthly Rate</u>
Individual Services		
a. Call Forwarding - Variable, per line		
Business	CFB	\$2.50
Residence	CFR	2.50
b. Call Forwarding - Variable - Multipath, per calling path		
Business	SCCFAB	2.50
Residence	SCCFAR	2.50

Missouri Public

Issued: September 24, 2001

Effective: October 4, 2001

FILED OCT 04 2001

By: John Jones, Vice President Government Relations
PO Box 4065, Monroe, Louisiana 71211-4065

Service Commission

CANCELLED

CenturyTel of Northwest Arkansas, LLC (Missouri)

PSC MO. NO. 1

SECTION 5

OCT 04 2001

2nd Revised Sheet 8

Cancels 1st Sheet 8

By 3rd RST#8

Public Service Commission

MISSOURI
GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Missouri Public
Service Commission

CUSTOM CALLING SERVICES (Continued)

REC'D MAR 02 2001

B. Rates

1. Service Charges apply in addition to any listed nonrecurring charges, except that the Company may waive certain applicable service charges during promotions as follows:
 - a. Special promotions in all exchanges equipped with available facilities.
 - b. Introductory promotions in exchanges where Custom Calling Services become available because of technological changes.
 - c. The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times and/or locations, and shall be subject to a minimum 10 days prior tariff notification and approval by the Commission. (C)
 - 1) Service Charges will be waived for customers subscribing to any Custom Calling Service from October 1, 2000 through December 31, 2000.
2. Service Charges are not applicable when provided in conjunction with the original installation of another service.

Individual Services	<u>GSEC</u>	<u>Monthly Rate</u>
a. Call Forwarding - Variable - Multipath, per calling path		
Business	CFB	\$2.50
Residence	CFR	2.50
b. Call Forwarding - Variable - Multipath, per calling path		
Business	SCCFAB	2.50
Residence	SCCFAR	2.50

FILED APR 01 2001

Issued: March 2, 2001

Effective: April 1, 2001

By: John Jones, Vice President Government Relations
PO Box 4065, Monroe, Louisiana 7121

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

GENERAL SERVICES

REC'D SEP 01 2000

CUSTOM CALLING SERVICES (Continued)

B. Rates

1. Service Charges apply in addition to any listed nonrecurring charges, except that the Company may waive certain applicable service charges during promotions as follows:
 - a. Special promotions in all exchanges equipped with available facilities.
 - b. Introductory promotions in exchanges where Custom Calling Services become available because of technological changes.
 - c. The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times and/or locations, and shall be subject to a minimum 7 days prior tariff notification and approval by the Commission.
 - 1) Service Charges will be waived for customers subscribing to any Custom Calling Service from October 1, 2000 through December 31, 2000.
2. Service Charges are not applicable when provided in conjunction with the original installation of another service.

(N)
|
(N)

	<u>GSEC</u>	<u>Monthly Rate</u>
Individual Services		
a. Call Forwarding - Variable, per line		
Business	CFB	\$2.50
Residence	CFR	2.50
b. Call Forwarding - Variable - Multipath, per calling path		
Business	SCCFAB	2.50
Residence	SCCFAR	2.50

CANCELLED

APR 01 2001
2nd RS 8
Public Service Commission
MISSOURI

Issued: September 1, 2000

Effective: October 1, 2000

By: John Jones, Vice President Government Relations
PO Box 4065, Monroe, Louisiana 71211

Missouri Public
Service Commission

FILED OCT 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

~~Missouri Public Service Commission~~

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

B. Rates

1. Service Charges apply in addition to any listed nonrecurring charges, except that the Company may waive certain applicable service charges during promotions as follows:
 - a. Special promotions in all exchanges equipped with available facilities.
 - b. Introductory promotions in exchanges where Custom Calling Services become available because of technological changes.
 - c. Company will file notification with the Missouri Public Service Commission 30 days in advance of any introductory promotions.
2. Service Charges are not applicable when provided in conjunction with the original installation of another service.

	<u>GSEC</u>	<u>Monthly Rate</u>
Individual Services		
a. Call Forwarding - Variable, per line		
Business	CFB ---	\$2.50
Residence	CFR	2.50
b. Call Forwarding - Variable - Multipath, per calling path		
Business	SCCFAB	2.50
Residence	SCCFAR	2.50

CANCELLED

OCT 01 2000
By *ISTR 8*
Public Service Commission
MISSOURI

Missouri Public Service Commission
00-471
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

Missouri Public

REC'D MAR 05 2002

CenturyTel of Northwest Arkansas, LLC (Missouri)

PSC MO. NO. 1

Service Commission

SECTION 5

(T)

2nd Revised Sheet 9

Cancels 1st Revised Sheet 9

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Rates

Individual Services (Continued)

Monthly
Rate

c. Call Screening, per line

1) Incoming

- a) Third number
 - Business
 - Residence

\$2.50
2.50

- b) Collect Call
 - Business
 - Residence

2.50
2.50

- c) Third Number and Collect Call
 - Business
 - Residence

4.00
4.00

2) Outgoing**

- Business
- Residence

Missouri Public
7.50
7.50

FILED APR 04 2002

Service Commission

**Calls to Company repair service and public emergency service will be permitted from an outgoing screening number.

Issued: March 5, 2002

Effective: April 4, 2002

By: Jeffrey Glover, Vice President External Relations
PO Box 4065, Monroe, Louisiana 71211

CANCELLED

October 19, 2009

Missouri Public

Service Commission

TN-2010-0090; YI-2010-0165

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

GENERAL SERVICES

REC'D JAN 31 2002

CUSTOM CALLING SERVICES (Continued)

Service Commission

B. Rates

Individual Services (Continued)

Monthly
Rate (T)

c. Call Screening, per line

1) Incoming

- a) Third number
Business
Residence

\$2.50 (T)
2.50 (T)

- b) Collect Call
Business
Residence

2.50 (T)
2.50 (T)

- c) Third Number and Collect Call
Business
Residence

4.00 (T)
4.00 (T)

2) Outgoing**

- Business
- Residence

7.50 (T)
7.50 (T)

CANCELLED
APR 04 2002
By: [Signature]
Public Service Commission
MISSOURI

**Calls to Company repair service and public emergency service will be permitted from an outgoing screening number.

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations
PO Box 4065, Monroe, Louisiana 71211

Missouri Public

FILED MAR 01 2002

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

B. Rates

	<u>GSEC</u>	<u>Monthly Rate</u>
Individual Services (Continued)		
c. Call Screening, per line		
1) Incoming		
a) Third number		
Business	BR3	\$2.50
Residence	BR3	2.50
b) Collect Call		
Business	BRC	2.50
Residence	BRC	2.50
c) Third Number and Collect Call		
Business	BRC3	4.00
Residence	BRC3	4.00
2) Outgoing**		
Business	TRLF	7.50
Residence	TRLA ---	7.50

CANCELLED

MAR 01 2002
By *1259*
Public Service Commission
MISSOURI

Missouri Public
Service Commission
00-471
FILED AUG 01 2000

** Calls to Company repair service and public emergency service will be permitted from an outgoing screening number.

Issued: May 1, 2000

Effective: XXXXXXXXXX

By: G. Clay Bailey, Vice President Government Relations
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF **Missouri Public**

GENERAL SERVICES

REC'D JAN 31 2002

CUSTOM CALLING SERVICES (Continued)

Service Commission

B. Rates (Continued)

2. (Continued)

	<u>Monthly Rate</u>	
d. Call Forward Busy (Fixed), per line		(T)
Business	\$1.25	(T)
Residence	1.25	(T)
e. Call Forward No Answer (Fixed), per line		
Business	1.25	(T)
Residence	1.25	(T)
f. Call Forward Busy/ No Answer (Fixed), per line		(T)
Business	1.50	(T)
Residence	1.50	(T)

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations
PO Box 4065, Monroe, Louisiana 71211

Missouri Public

FILED MAR 01 2002

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

B. Rates (Continued)

2. (Continued)

	<u>GSEC</u>	<u>Monthly Rate</u>
d. Call Forwarding Busy - Fixed per line		
Business	FCF-BY	\$1.25
Residence	FCF-BY	1.25
e. Call Forwarding No Answer - Fixed, per line		
Business	FCF-NA	1.25
Residence	FCF-NA	1.25
f. Call Forwarding Busy/ No Answer - Fixed, per line		
Business	FCF-AC	1.50
Residence	FCF-AC	1.50

CANCELLED

MAR 01 2002
D. ISRS 9.1
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Rates

2. (Continued)

	<u>Monthly Rate</u>	
Individual Services (Continued)		
g. Call Forward Busy/No Answer (Variable), per line		
Business	\$3.50	
Residence	3.50	
h. Call Waiting, per line		
Business	3.50	
Residence	3.50	
i. Remote Call Forwarding, per line(1)*		
Business	16.00*	(C)
Residence	16.00*	(C)
j. Remote Call Forwarding, Additional path*		
Business	16.00*	(C)
Residence	16.00*	(C)
k. 800 Ring, per line		
Business	6.00	
Residence	6.00	

(1) A three (3) month minimum service period applies

* Grandfathered to existing customers at existing locations. No new service will be offered. (N)

Issued: January 19, 2007

Effective: February 18, 2007

Chantel Mosby
 Manager, Tariffs and Compliance
 Monroe, Louisiana

REC'D MAR 05 2002

CenturyTel of Northwest Arkansas, LLC (Missouri)

Service Commission PSC MO. NO. 1
SECTION 5
2nd Revised Sheet 10
Cancels 1st Revised Sheet 10

(T)

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Rates

2. (Continued)

	<u>Monthly Rate</u>
Individual Services (Continued)	
g. Call Forward Busy/No Answer (Variable), per line	
Business	\$3.50
Residence	3.50
h. Call Waiting, per line	
Business	3.50
Residence	3.50
i. Remote Call Forwarding, per line(1)	
Business	16.00
Residence	16.00
j. Remote Call Forwarding, Additional path	
Business	16.00
Residence	16.00
k. 800 Ring, per line	
Business	6.00
Residence	6.00

Missouri Public

FILED APR 04 2002

Service Commission

(1) A three (3) month minimum service period applies

Issued: March 5, 2002

Effective: April 4, 2002

By: Jeffrey Glover, Vice President External Relations
PO Box 4065, Monroe, Louisiana 71211

Cancelled

February 18, 2007

Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF **Missouri Public**

GENERAL SERVICES

REC'D JAN 31 2002

CUSTOM CALLING SERVICES (Continued)

Service Commission

B. Rates

2. (Continued)

	<u>Monthly Rate</u>	(T)
Individual Services (Continued)		
g. Call Forward Busy/No Answer (Variable), per line		(T) (T)
Business	\$3.50	(T)
Residence	3.50	(T)
h. Call Waiting, per line		
Business	3.50	(T)
Residence	3.50	(T)
i. Remote Call Forwarding, per line(1)		
Business	16.00	(T)
Residence	16.00	(T)
j. Remote Call Forwarding, Additional path		
Business	16.00	(T)
Residence	16.00	(T)
k. 800 Ring, per line		
Business	6.00	(T)
Residence	6.00	(T)

CANCELLED
APR 04 2002
By *2nd R310*
Public Service Commission
MISSOURI

(1) A three (3) month minimum service period applies

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations
PO Box 4065, Monroe, Louisiana 71211

Missouri Public

FILED MAR 01 2002

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

B. Rates

2. (Continued)

Individual Services (Continued)	<u>GSEC</u>	<u>Monthly Rate</u>
g. Call Forwarding Busy/No Answer - Variable, per line		
Business	CFBNA B	\$3.50
Residence	CFBNA R	3.50
h. Call Waiting, per line		
Business	CWB	3.50
Residence	CWR	3.50
i. Remote Call Forwarding, per line(1)		
Business	RCF FAP	16.00
Residence	RCF FAP	16.00
j. Remote Call Forwarding, Additional path		
Business	RCF AAP	16.00
Residence	RCF AAP	16.00
k. 800 Ring, per line		
Business	800 Ring B	6.00
Residence	800 Ring R	6.00

CANCELLED

MAR 01 2002
Public Service Commission
MISSOURI

Missouri Public
Service Commission
00-471
FILED AUG 01 2000

(1) A three (3) month minimum service period applies

Issued: May 1, 2000

Effective: June 1, 2000

By: G. Clay Bailey, Vice President Government Relations
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

REC'D JAN 31 2002

Service Commission

CUSTOM CALLING SERVICES (Continued)

B. Rates (Continued)

2. (Continued)

	<u>Monthly Rate</u>	(T)
Individual Services (Continued)		
i. Speed Call 8 and 30		(T)
1) Speed Call 8, per line		(T)
Business	\$2.50	
Residence	2.50	(T)
2) Speed Call 30, per line		(T)
Business	3.50	
Residence	3.50	(T)
m. 3-Way Calling, per line		(T)
Business	3.50	
Residence	3.50	(T)
n. Call Waiting, Call Forwarding, 3-Way Calling and Speed Call 30, per line (1)		(T)
Business	9.95	
Residence	9.95	(T)

(1) Restricted to existing customers only

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations
PO Box 4065, Monroe, Louisiana 71211

Missouri Public

FILED MAR 01 2002

Service Commission

CANCELLED
October 19, 2009
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

B. Rates (Continued)

2. (Continued)

	<u>GSEC</u>	<u>Monthly Rate</u>
Individual Services (Continued)		
1. Speed Calling		
1) 8-number capacity, per line		
Business	SC 8 B	\$2.50
Residence	SC 8 R	2.50
2) 30-number capacity, per line		
Business	SC 30 B	3.50
Residence	SC 30 R	3.50
m. Three-Way Calling, per line		
Business	TWCB	3.50
Residence	TWCR	3.50
n. Call Waiting, Call Forwarding, Three-Way Calling and Speed Call 30, per line (1)		
Business	SC130B	9.95
Residence	SC130R	9.95

CANCELLED

MAR 01 2002

Public Service Commission
MISSOURI

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00-471
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(1) Restricted to existing customers only.

Issued: May 1, 2000

Effective: June 1, 2000

By: G. Clay Bailey, Vice President Government Relations
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Rates

3. CLASS Service

(N)

	Rate Per Month (1)
Busy Redial *66, per line	
Business	\$6.00
Residence	5.00
Call Return *69, per line	
Business	6.00
Residence	5.00
Call Block, per line	
Business	4.00
Residence	3.00
Selective Call Accept *64, per line	
Business	4.00
Residence	3.00
Selective Call Forward *63, per line	
Business	6.00
Residence	3.00
Selective Call Rejection *60, per line	
Business	5.95
Residence	4.95

(1) Appropriate Service Charges from Section 6 of the General Exchange Tariff apply.

NOTE: CLASS is a registered service mark of Bellcore.

(N)

Issued: March 4, 2008

Effective: April 3, 2008

By: Chantel Mosby, Manager, Tariffs and Compliance
PO Box 4065, Monroe, Louisiana 71211

CANCELLED
October 19, 2009
Missouri Public
Service Commission
TN-2010-0090; YI-2010-0165

FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Rates (Continued)

3. CLASS Service (Continued)

	Rate per Month (1)
VIP Alert, per line	
Business	4.00
Residence	3.00
Selective Blocking (Per Call)	0.00
Complete Block (Per Line) (2)	0.00
Caller ID	
Business	11.50
Residence	7.95
Anonymous Call Block (ACRJ)	
Business	1.00
Residence	1.00
Call Waiting ID - (per line) (3)	
Business	0.00
Residence	0.00
Privacy Protector (1)	
Business	3.95
Residence	2.95

(N)

- (1) Appropriate Service Charges from Section 6 of the General Exchange Tariff apply.
- (2) Restricted to law enforcement agencies and private domestic violence intervention agencies.
- (3) Customer will also pay existing tariff rates for both Call Waiting and Caller ID.

NOTE: CLASS is a registered servicemark of Bellcore.

(N)

Issued: March 4, 2008

By: Chantel Mosby, Manager, Tariffs and Compliance
PO Box 4065, Monroe, Louisiana 71211

Effective: April 3, 2008

REC'D MAR 05 2002

CenturyTel of Northwest Arkansas, LLC (Missouri)

Service Commission

PSC MO. NO. 1

(T)

SECTION 5

(T)

2nd Revised Sheet 12

Cancels 1st Revised Sheet 12

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Rates (Continued)

Calling Plan I Services

Monthly
Rate

1. Calling Plan II PAK (1)(3)

Call Waiting, Cancel Call Waiting,
Call Forwarding, Speed Call 8,
3-Way Calling, per line

Business, per line
Residence, per line

\$6.00
5.00

2. 800 Ring with a PAK,
per line (2)(3)

Business
Residence

3.00
3.00

Missouri Public

FILED APR 04 2002

Service Commission

(1) Includes the touch call feature.

(2) Applicable 800 Ring rate when the customer has a Calling Plan I Service PAK.

(3) Grandfathered to existing customers only.

Issued: March 5, 2002

Effective: April 4, 2002

By: Jeffrey Glover, Vice President External Relations
PO Box 4065, Monroe, Louisiana 71211

CANCELLED

October 19, 2009

Missouri Public

Service Commission

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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

GENERAL SERVICES

REC'D JAN 31 2002

CUSTOM CALLING SERVICES (Continued)

Service Commission

B. Rates (Continued)

Calling Plan I Services

Monthly
Rate

1. Calling Plan II PAK (1)(3)

Call Waiting, Cancel Call Waiting,
Call Forwarding, Speed Call 8,
3-Way Calling, per line

Business, per line
Residence, per line

\$6.00
5.00

(T)

(C)

(T)

(T)

2. 800 Ring with a PAK,
per line (2)(3)

Business
Residence

3.00
3.00

(T)

(T)

(T)

CANCELLED

APR 04 2002

W. R. S. 12
Public Service Commission
MISSOURI

(1) Includes the touch call feature.

(2) Applicable 800 Ring rate when the customer has a Calling Plan I Service PAK.

(3) Grandfathered to existing customers only.

(N)

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations
PO Box 4065, Monroe, Louisiana 71211

Missouri Public

FILED MAR 01 2002

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

B. Rates (Continued)

Calling Plan I Services

	<u>GSEC</u>	<u>Monthly Rate</u>
1. Calling Plan II PAK (1)		
Call Waiting, Cancel Call Waiting, Call Forwarding, Speed Call 8, 3-Way Calling, per line		
Business, per line	SMARTER BUS	\$6.00
Residence, per line	SMARTER RES	5.00
2. 800 Ring with a PAK, per line (2)		
Business	SCSRPKB	3.00
Residence	SCSRPKR	3.00

CANCELLED

MAR 01 2002
Public Service Commission
MISSOURI

Missouri Public
Service Commission
00-471
FILED AUG 01 2000

- (1) Includes the touch call feature.
- (2) Applicable 800 Ring rate when the customer has a Calling Plan I Service PAK.

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

C. Conditions

1. Custom Calling Services may be provided on individual lines, Private Branch Exchange trunks and key business lines and may not be provided in conjunction with Coin Telephone Services.
2. The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls, therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.
3. When the Remote Call Forwarding customer requests a number change for the call forwarding location, the number to which calls are forwarded to or both, Service Order Charges as specified elsewhere in this tariff apply.
4. Remote Call Forwarding may not be terminated in a coin telephone.
5. Identification of the originating telephone number will not be provided to Remote Call Forwarding customers.
6. Transmission quality may vary depending on the routing required, thus Remote Call Forwarding is not represented as suitable for transmission of data or for being forwarded again at the distant location.
7. Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient facilities to adequately handle calls without interfering or impairing services offered by the Company. If, in the opinion of the Company, additional Remote Call Forwarding facilities are needed to avoid interference with or impairment of services offered, the customer will be required to subscribe to such additional facilities.
8. The Remote Call Forwarding terminating telephone may not be equipped with the Call Forwarding Feature.

Missouri Public
Service Commission
00-471

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October 19, 2009
Missouri Public
Service Commission

TN-2010-0090; YI-2010-0165

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Missouri Public
Service Commission

CUSTOM CALLING SERVICES (Continued)

REC'D MAY 01 2000

C. Conditions (Continued)

9. Call Charges

- a. The originating station is responsible for all charges on calls placed to the Remote Call Forwarding number as specified elsewhere in these tariffs.
- b. The calling party is responsible for toll charges associated with calls between the originating telephone and the call forwarding location. The Remote Call Forwarding customer is responsible for the applicable customer dialed station-to-station charges associated with messages between the call forwarding location and the terminating telephone. On local calls, the Remote Call Forwarding customer is responsible for the payment of applicable measured service usage charges, the local area calling message charge, or extended area service rates referred to in other sections of this tariff.

Missouri Public
Service Commission
00-471
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Effective

By: G. Clay Bailey, Vice President Government Relations
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

CANCELLED
October 19, 2009
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF Missouri Public

GENERAL SERVICES

REC'D JAN 31 2002

CUSTOM CALLING SERVICES (Continued)

Service Commission (C)

Tel-Teen Service (1)

A. General

Tel-Teen Service is a flat rate second residential line which includes flat rate local usage, directory listing, and a choice of one of four custom feature packages.

The four custom feature packages include:

- A. 3-Way Calling, Speed Call 8, and Toll Control (T)
- B. Call Waiting, Speed Call 8, and Toll Control
- C. 3-Way Calling, and Toll Control (T)
- D. Call Waiting, and Speed Call 8

Tel-Teen Service will be offered where facilities and operating conditions permit.

In order to subscribe to Tel-Teen Service, there must be primary residential service at the same location and the Tel-Teen Service will be billed to the primary customer.

Tel-Teen Service may not be converted to a regular residential one party line for six months after establishment of the service.

Normal toll charges are applicable for Tel-Teen Service without Toll Control. The primary customer will be responsible for all third party and collect calls charged to the Tel-Teen Service which includes Toll Control.

All normal tariff restrictions on provision, availability of service, and liability of the Telephone Company will apply.

Substitutions of other than the offered custom calling features will not be permitted; however, other custom calling features are available for use with this service at the rates and charges specified in this tariff.

(1) Grandfathered to existing customers only. (N)

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations
PO Box 4065, Monroe, Louisiana 71211

Missouri Public

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October 19, 2009
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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

Tel-Teen Service

A. General

Tel-Teen Service is a flat rate second residential line which includes flat rate local usage, directory listing, and a choice of one of four custom feature packages.

The four custom feature packages include:

- A. Three-Way Calling, Speed Call 8, and Toll Control
- B. Call Waiting, Speed Call 8, and Toll Control
- C. Three-Way Calling, and Toll Control
- D. Call Waiting, and Speed Call 8

Tel-Teen Service will be offered where facilities and operating conditions permit.

In order to subscribe to Tel-Teen Service, there must be primary residential service at the same location and the Tel-Teen Service will be billed to the primary customer.

Tel-Teen Service may not be converted to a regular residential one party line for six months after establishment of the service....

Normal toll charges are applicable for Tel-Teen Service without Toll Control. The primary customer will be responsible for all third party and collect calls charged to the Tel-Teen Service which includes Toll Control.

All normal tariff restrictions on provision, availability of service, and liability of the Telephone Company will apply.

Substitutions of other than the offered custom calling features will not be permitted; however, other custom calling features are available for use with this service at the rates and charges specified in this tariff.

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Missouri Public

GENERAL SERVICES

REC'D JAN 31 2002

CUSTOM CALLING SERVICES (Continued)

Tel-Teen Service (Continued)

Service Commission

B. Rates

Tel-Teen Service is offered at the residential one party rate (plus the Extended Area Service rate if applicable) for the exchange in which the service is located. Tel-Teen Service includes one of the following custom feature packages.

<u>Tel-Teen Service Custom Feature Package (1)(4)</u>	<u>Monthly Rate</u>	
3-Way Calling, Speed Call 8, Toll Control (2)(3)	\$3.50	(T) (T)
Call Waiting, Speed Call 8, Toll Control (2)(3)	3.00	(T)
3-Way Calling, Toll Control (2)(3)	2.00	(T) (T)
Call Waiting, Speed Call 8 (2)	3.00	(T)

- (1) Service Orders must include the Code for the R1 and the Custom Feature Package. (C)
- (2) Applicable Service Charges apply.
- (3) The Toll Control Code option is offered at no additional charge in offices where available.
- (4) Grandfathered to existing customers only. (N)

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GENERAL SERVICES

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CUSTOM CALLING SERVICES (Continued)

Tel-Teen Service (Continued)

B. Rates

Tel-Teen Service is offered at the residential one party rate (plus the Extended Area Service rate if applicable) for the exchange in which the service is located. Tel-Teen Service includes one of the following custom feature packages.

<u>Tel-Teen Service Custom Feature Package</u>	<u>GSEC (1)</u>	<u>Monthly Rate</u>
Three-Way Calling, Speed Call 8, Toll Control (2) (3)	TEEN TC TWC SC8 TLC	\$3.50
Call Waiting, Speed Call 8, Toll Control (2) (3)	TEEN TC CW SC8 TLC	3.00
Three-Way Calling, Toll Control (2) (3)	TEEN TC TWC TLC	2.00
Call Waiting, Speed Call 8 (2)	TEEN TC CW SC8	3.00

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- (1) Service Orders must include the GSEC Code for the R1 and the Custom Feature Package.
- (2) Applicable Service Charges apply.
- (3) The Toll Control Code option is offered at no additional charge in offices where available.

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GENERAL AND LOCAL EXCHANGE TARIFF Missouri Public Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

DIRECT INWARD DIALING (DID) SERVICE

A. General

1. Direct Inward Dialing Service to customer-premises located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
2. The service includes the central office switching equipment necessary for direct inward dialing from the exchange and toll network directly to the demarcation point associated with switching equipment located at the customer's premises.
3. The service must be provided on all lines in a trunk or network access line group arranged for inward service. Routing of calls to selected numbers within the direct inward dialing number group over a separate trunk or network access line group is not contemplated.
4. The rates and charges for the service, as provided in B. following, are in addition to all applicable charges for PBX service with which this service is associated and the applicable network access line and connecting arrangement charges.
5. The operational characteristics of the interface signal between the Company provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.
6. The Company shall not be responsible to the customer or authorized user if changes in protection criteria, facilities, or Company operating procedures render the customer's facilities obsolete or otherwise affect its use or performance.

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GENERAL SERVICES

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DIRECT INWARD DIALING (DID) SERVICE (Continued)

A. General (Continued)

- 7. Directory listings will be provided in accordance with the regulations for PBX trunks. DID numbers furnished herein are not entitled to free directory listings.
- 8. The customer-premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
- 9. The rates and charges for this service contemplate the use of standard Company equipment and serving arrangements. When equipment or service arrangement of a special type is requested and provided, rates and charges are based on the costs incurred to meet the individual requirements of the customer.
- 10. The minimum contract period for DID Service is one year. In the event of discontinuance of DID Service, a termination charge equal to the monthly rate for the remainder of the minimum contract period is due.
- 11. In addition to the rates and charges specified in B., appropriate service connection, move, change and installation charges are applicable to the establishment or rearrangement of trunks and stations in connection with providing DID Service.

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Missouri Public
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GENERAL SERVICES

DIRECT INWARD DIALING (DID) SERVICE (Continued)

B. Rates and Charges

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
DID Trunk Terminations, per trunk	DIDTERM	\$25.00	\$150.00
DID Station Numbers			
Block of 20 numbers (1)	DIDNC20	8.00	
Block of 100 numbers (2)	DIDNC100	22.00	

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- (1) Blocks of 20 DID numbers are only available when served by a digital central office.
- (2) Blocks of 100 DID numbers are available when served by a nondigital central office.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

DIRECTORY ASSISTANCE SERVICE (DA)

A. General

The Company furnishes local Directory Assistance Service for the purpose of aiding customers in obtaining telephone numbers.

The rates set forth below apply when customers request assistance in determining the telephone numbers of customers located in the local calling area.

B. Application of Charges

1. Charges for Directory Assistance Service are not applicable to calls received from Public and Semipublic Telephone Service, hospitals, customers who have been certified as unable to use a directory because of a visual or physical handicap or the group or agency having the authority to certify such handicaps.

2.

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3. A chargeable call is one which has been answered by the Directory Assistance Operator. The charge applies whether or not the Directory Assistance Operator provides the requested telephone number(s). Credit will not be given for requested telephone numbers that are not found in the directory.

4. A maximum of two requested telephone numbers will be processed per call to Directory Assistance Service.

C. Rates

1. Where the customer direct dials the Directory Assistance number 1 + 411 or 1 + 555 - 1212, the charge for each call (maximum of two requested telephone numbers per call) is \$.75. (I)

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GENERAL SERVICES

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DIRECTORY ASSISTANCE SERVICE (DA)

A. General

The Company furnishes local Directory Assistance Service for the purpose of aiding customers in obtaining telephone numbers.

The rates set forth below apply when customers request assistance in determining the telephone numbers of customers located in the local calling area.

B. Application of Charges

1. Charges for Directory Assistance Service are not applicable to calls received from Public and Semipublic Telephone Service, hospitals, customers who have been certified as unable to use a directory because of a visual or physical handicap or the group or agency having the authority to certify such handicaps.
2. A customer is allowed one Directory Assistance call per billing period for each basic local exchange main telephone, PBX trunk and main mobile telephone service. Call allowances are not transferable between separate accounts of the same customer.
3. A chargeable call is one which has been answered by the Directory Assistance Operator. The charge applies whether or not the Directory Assistance Operator provides the requested telephone-number(s). Credit will not be given for requested telephone numbers that are not found in the directory.
4. A maximum of two requested telephone numbers will be processed per call to Directory Assistance Service.

C. Rates

1. Where the customer direct dials the Directory Assistance number 1 + 411 or 1 + 555 - 1212, the charge for each call (maximum of two requested telephone numbers per call) is \$.40.

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GENERAL SERVICES

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DIRECTORY ASSISTANCE SERVICE (DA) (Continued)

C. Rates (Continued)

- 2. The following surcharges apply, in addition to the direct dial rate, when the customer places a call to Directory Assistance via an operator:

	<u>Per Call</u>
Customer Dialed Calling Card	\$.35
All others (including Operator Assisted sent-paid, third number and credit card) (1)	.90

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- (1) Customers identifying themselves as being disabled and unable to dial the call will not be required to pay the surcharge for sent-paid station-to-station calls to DA.

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GENERAL SERVICES

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DIRECTORY LISTINGS

A. General

1. The rates and regulations specified herein for Directory Listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying customers' telephone numbers as an aid to the use of telephone service.
2. Listings are regularly provided in connection with all classes of exchange service, except public telephone service, unless the customer subscribes to nonpublished or nonlisted service.
3. The alphabetical listing of names does not contemplate special prominence or arrangement.
4. The Company reserves the right to reject listings which appear to be designed primarily to give publicity to the commodity or service.
5. The length of a listing is limited to one line by the use of abbreviations, when in the opinion of the Telephone Company the clearness of the listing and the identification of the customer is not impaired thereby.
6. Directory Listings must conform to the Company's specifications.
7. The contract period for directory listings (where the listings actually appear in the telephone directory) is the directory period except in case the contract for main service is terminated, or in case the listed party moves to a new location or quits business, or in case of the death of the listed party. The contract period for listings not printed in the directory is one month.
8. Directory listing charges date from the time the listing is posted on the information records (except nonpublished service). The customer may subscribe to any of the listing offerings at directory issuance time or between issues of directories, at which time the listing appears on information records only.

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GENERAL SERVICES

REC'D MAY 01 2000

DIRECTORY LISTINGS (Continued)

A. General (Continued)

- 9. The Company, in accepting listings from customers or prospective customers, will not be a party to controversy arising from the publication of such listings in its directories.
- 10. The customer assumes full responsibility for making sure that the listing conforms to all applicable laws and licensing requirements. The Company does not undertake to determine the legal, contractual or any other right to the use of a name or trade name. Nor does the Company undertake to determine whether a customer is required to have a valid occupational or business license, permit or registration from any licensing authority in order to engage in the business listed.
- 11. The customer agrees to indemnify and hold the Company harmless from any claims, losses, damages or liabilities which arise out of or results from the use of a listing containing a name, address, trade name or any other such similar designation.

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GENERAL SERVICES

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DIRECTORY LISTINGS (Continued)

B. Primary Listings

1. One primary listing will be provided without charge, as follows:

- a. For each separate customer service. When two or more main station lines or PBX trunks are in a hunting arrangement, only the first number of the group is considered the primary listing. Where two or more main station lines or PBX trunks are not consecutively operated, a primary listing may be made for each line or trunk.
- b. For each customer that has Telecommunications for the Speech and/or Hearing Impaired (TDD) Service and request that their listing be identified by adding "TDD Only" or "TDD and Voice" next to the number.

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DIRECTORY LISTINGS (Continued)

B. Primary Listings (Continued)

1. (Continued)

c. For each Semipublic Telephone Service.

2. The primary listing must be the actual name of the customer to whom service is rendered or:

a. In the case of residence service, the name of a member of the customer's family or household. Also, a dual primary listing may be provided for two persons who share the same surname and reside at the same address or for a person known by two first names. Each given name for purposes of this tariff, is defined as a surname and any combination, not to exceed, two of the following: first name, middle name, initial, nickname or maiden name.

b. A customer with residence service may request that part or all of the address information which would otherwise be listed in the directory be omitted by the Telephone Company. Such omission will be continued in successive directories without further request by the customer until the customer requests publication of part or all of the omitted address information.

c. In the case of a business enterprise, the name of the business or the name of a member, officer, employee, representative thereof, or the name of another business which the customer owns, controls or represents.

d. When a business enterprise is represented in the community by a division, branch or department of the business, the primary listing may include the name of the division, branch or department.

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GENERAL SERVICES

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DIRECTORY LISTINGS (Continued)

B. Primary Listings (Continued)

2. (Continued)

- e. Where the service is contracted by one party for the use of a second party, the listing may be in the name of the second party.
- f. When the Telephone Company publishes a separate section in its directory for telephone numbers of government offices, the primary listing of the government office will be placed in this section. Additional listings may be purchased by the government office for inclusion in the alphabetical section in which business listings regularly appear.
- g. At the request of the customer, the primary listing may be omitted from the directory (nonlisted service) or from both the directory and directory assistance records (nonpublished service). Nonlisted and nonpublished services are furnished subject to the regulations and rates specified herein. The omission of the primary listing does not entitle the customer to an additional listing without charge in connection with other services which he may subscribe.

C. Additional Listing

- 1. Business additional listings may be the names of partners or members of the firm; if the customer is a partnership or firm, the names of officers of the corporation; if the customer is a corporation, and; for any business establishment; the names of associates or employees of the customer. Business additional listings may be bonafide names of firms or corporations which the customer owns, controls or is duly authorized to represent.
- 2. Residence additional listings may be the names of members of the customer's family or other persons residing in the customer's household.

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DIRECTORY LISTINGS (Continued)

C. Additional Listing (Continued)

3. Regular additional listings are allowed with Semipublic Telephone Service under certain conditions:
 - Permanent guests or tenants at the location of a semipublic telephone may subscribe to residence additional listings at the residence additional listing rate.
 - Business additional listings are furnished under the regulations as specified in Paragraph C.1 above.
4. Permanent guests or tenants of hotels, motels, retirement complexes or boarding houses with Private Branch Exchange Service may subscribe to residence additional listing service at the business additional listing rate, provided approval is obtained from the hotel or motel involved. However, separate billing will not be issued for these instances.
5. Ordinarily, additional listings must show the same address and telephone number as the primary listing. When in the opinion of the Company, it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing using the telephone number of the primary listing and the customer premises address at which the customer's extension or private branch exchange station is located may be permitted.

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GENERAL SERVICES

DIRECTORY LISTINGS (Continued)

D. Special Types of Additional Listings

1. Alternate Listing

- a. An alternate listing refers a calling party to another telephone number during certain periods or under certain circumstances (e.g., after business hours, weekends and holidays, or if there is no answer on the primary listed number).
- b. The listing, when necessary, may include both the alternate call number and a phrase directing the method of calling.
- c. When the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.

2. Cross Reference Listing

- a. Cross reference listings may be furnished to customers who change their names, absorb other businesses, or subdivided their business and have authority to continue the use of the old name and when, in the judgement of the Company, they are considered necessary and not intended for advertising purposes.

3. Duplicate Listing

- a. Duplicate listings (i.e., listing of nicknames, abbreviated names, names which are commonly spelled in more than one way and rearrangement of names) are permitted when, in the opinion of the Company, they are necessary for the proper identification of the customer.
- b. The intent of a duplicate listing is not to secure a preferential position in the directory or to advertise a service or commodity.

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DIRECTORY LISTINGS (Continued)

D. Special Types of Additional Listings (Continued)

4. Extra Line of Information

- a. Extra line of information may include supplementary address information, hours of operation, or call instructions such as, a phrase directing the method of calling when a PBX operator is not on duty.
- b. An extra line of information listing will only be provided when, in the opinion of the Telephone Company, it facilitates the use of telephone service. It must not be designed for advertising.

E. Nonpublished Service

- 1. Nonpublished service is the omission of a customer's primary listing from the directory and the Company's information records.

Customers who desire their telephone numbers to be omitted from the Company's directory and directory assistance records may subscribe to nonpublished service.

- 2. Incoming calls to a customer subscribing to nonpublished service will be completed only when the calling party places the call by the telephone number. The Company will not connect a call to a nonpublished customer on behalf of a caller when the caller does not furnish the telephone number to the Company's operator. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present.

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GENERAL SERVICES

REC'D MAY 01 2000

DIRECTORY LISTINGS (Continued)

E. Nonpublished Service (Continued)

- 3. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a private telephone number in the directory or disclosing said number to any person shall attach to the Company. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a private telephone number or disclosing of said number to any person.

Where such a listing is published in the telephone directory, the Company's liability shall be limited to the monthly rate for the charge period during which the error continues.

- 4. Nonpublished telephone numbers may be released to law enforcement authorities or other agencies in cases involving security, criminal investigations and public safety.
- 5. The rate for nonpublished service will not apply to the following:
 - When the customer has another published number for the same class of service in the same exchange.
 - Public Telephone Service.
 - Foreign Exchange/Zone Service.
 - Temporary Service (service provided for a period of not more than 30 days).
 - Local Exchange Service for customers living in hotels, hospitals, retirement complexes, apartments, boarding houses or clubs provided the customer is listed under the telephone number of the establishment.

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GENERAL SERVICES

REC'D MAY 01 2000

DIRECTORY LISTINGS (Continued)

F. Nonlisted Service

1. Nonlisted service is the omission a customer's listing from the Company's telephone directory. The listing is, however, maintained on directory assistance records and will be furnished upon request to the calling party.
2. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the listing which the customer requested be omitted from the telephone directory. Where such a listing is published in the directory, the Company's liability shall be limited to the monthly rate for the charge period during which the error continues.

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GENERAL SERVICES

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DIRECTORY LISTINGS (Continued)

G. Foreign Listing

1. Listing appearing in the alphabetical list of a directory of an exchange other than the exchange in which the listed service is furnished.
2. Foreign listing includes a maximum of two lines; normally, the two lines contain the name, address and telephone number of the customer. If additional listings are required, the additional listing rate applies per line.
3. The minimum contract period for which charges will apply will be the life of the directory payable annually in advance. Foreign listing will be disconnected and a refund made based on the months remaining for the duration of the directory period after the primary service has been discontinued.
4. For the listing of CenturyTel of Northwest Arkansas, LLC (Missouri) customers in directories of other telephone companies, the tariff of the other company shall apply.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

DIRECTORY LISTINGS (Continued)

H. Rates

Service Charges apply to listings altered after initial service begins.

	(T)	<u>Monthly Rate</u>		
1. Primary Listing				
Business		No Charge		
Residence		No Charge		
2. Additional Listing (Regular and Special Types of Additional Listings)				
Business		\$1.95	(I)	
Residence		1.45		
3. Nonpublished Service			2.10	
4. Nonlisted Service			2.10	
5. Foreign Listing				
Business			2.50	
Residence	(T)	2.00	(I)	

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Missouri Public
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GENERAL SERVICES

REC'D MAY 01 2000

DIRECTORY LISTINGS (Continued)

H. Rates

Service Charges apply to listings altered after initial service begins.

	<u>GSEC</u>	<u>Monthly Rate</u>
1. Primary Listing		
Business	-	No Charge
Residence	-	No Charge
2. Additional Listing (Regular and Special Types of Additional Listings)		
Business	ALB	\$1.50
Residence	ALR	1.10
3. Nonpublished Service	NP	1.60
4. Nonlisted Service	NL	1.60
5. Foreign Listing		
Business	FLB	1.50
Residence	FLR	1.10

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

EMPLOYEES' TELEPHONE SERVICE

(C)

A. General

1. Regular full-time and qualified part-time employees of the Company and for retired employees of the Company who are receiving pensions under established pension plans of the Company may be granted a concession in the rates for local exchange service furnished in connection with telephone service at their place of residence.

B. Conditions

1. Management support and qualified part-time employees are eligible to receive telephone concessions effective on the employee's date of hire.
2. The employee's place of residence must be within the territory served by an exchange of the Company and so located that it may be served by means of available facilities or without undue cost.
3. Concession rates are not allowed when the employee resides in a boarding and/or rooming house unless the telephone service is installed in the employee's private room and it is not available to other occupants of such a house.
4. The primary listing must be a published listing and must be in the name of the employee as it appears on the personnel records of the Company, except that the listing of a married individual may be in the name of the individual or in the name of the spouse.
5. Concession service shall not be installed or upgraded at the expense of regular, non-employee customers.

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GENERAL AND LOCAL EXCHANGE TARIFF

REC'D MAY 01 2000

GENERAL SERVICES

TELEPHONE CONCESSION SERVICE

A. GENERAL

The Telephone Company, upon proper official approval, will grant concession service in connection with certain telephone service. This service may be classified as Official Service and Employee Concession Service.

B. OFFICIAL SERVICE

Official Service is service furnished for the conduct of the Company's business, and is generally furnished through stations located in offices of the Company, or in residences of employees or agents whose duties require that they be readily accessible to call at any time. Official Service is furnished at 100% concession rate on all exchange access service and on all associated service charges.

C. EMPLOYEE CONCESSION SERVICE

Employee Concession Service may be allowed in connection with residence service furnished at the residences of active employees of the Company and retired employees of the Company who reside in exchanges operated by the Company.

This service is classified in three (3) employee concession groups:

Regular Employees

Group A - Executive Employees: receive 100% concession on charges for local network access service for one primary line, touch call or custom calling service.

Group B - All Management and Non Union hourly Employees: receive 100% concession on charges for local network access service for one primary line, touch call service and one custom calling services.

Group C - Nonmanagement Employees: receive 50% concession rate on charges for local network access service for one primary line, touch call service and one custom calling service.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

EMPLOYEES' TELEPHONE SERVICE (Continued)

C. Rates and Charges

1. Service may be furnished to employees by the Company at a less than standard rate for each service in the residence when, in the Company's judgment, the interests of the Company in rendering continuous service to the public will be so advanced. Said concessions may be implemented or terminated by Company, in its sole discretion, at any time.
2. Concessions may be made to qualifying employees for miscellaneous equipment or facilities. Said concessions may be implemented or terminated by Company, in its sole discretion, at any time.
3. Toll charges and access charges incurred by qualifying employees on their residence service are always subject to payment at the full rate.
4. No concessions will be made to employees for installations, moves, and changes.

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GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL SERVICES

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TELEPHONE CONCESSION SERVICE (Continued)

C. EMPLOYEE CONCESSION SERVICE (Continued)

Retired Employees

Retired employees residing in exchanges operated by the Company shall receive the same Employee Telephone Service as they were receiving at the time of their retirement.

Excluded Services

The following services are excluded for concession service consideration for any Groups:

- additional primary stations
- nonrecurring charges
- vacation service
- toll calls
- extra directory listings
- foreign exchange service
- excess mileage
- additional network access mileage
- 911 surcharge
- charges to primary interexchange carrier
- automatic trunks
- manual trunks
- extended area service
- interstate subscriber line charge.

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D. PROVISIONS OF EMPLOYEE CONCESSION

All concession services are subject to directory listing in the name of the employee or retiree. The only exception to this is additional lines installed for employee's children; in these cases, the line may be listed in the child's name only. Retirees who wish to pay for nonpublished service may still receive telephone concession.

Concession service is granted for residence service only at the employee's or retiree's principal place of residence.

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GENERAL AND LOCAL EXCHANGE TARIFF, ~~Missouri Public Service Commission~~

GENERAL SERVICES

REC'D MAY 01 2000

FOREIGN EXCHANGE SERVICE

A. General

1. Foreign Exchange Service is exchange service furnished to a customer from a central office of an exchange other than the one that normally serves the area in which the customer is located.
2. For the purpose of this tariff, the term "Foreign Exchange" shall mean the exchange from which foreign exchange service is furnished. The term "Normal Exchange" shall mean the exchange normally serving the area in which the customer's premises is located. The term "Interexchange Channel" designates that portion of the Foreign Exchange Service circuit which is provided between the toll rate centers of the foreign and normal exchanges.
3. Foreign Exchange Service does not come within the Company's general undertaking, nor does the Company obligate itself to furnish such service generally, but will do so at its option where facilities of such a character are available as will permit satisfactory telephone transmission, and where the service is warranted by the circumstances involved.
4. Foreign Exchange Service may be provided only in connection with private branch exchange trunk lines and individual line business or residence service.
5. Where the normal exchange is operated by this Company, foreign exchange service is furnished only on the condition that the applicant is a customer to business or residence service, private branch exchange service, or key systems service in the normal exchange, and at the same location where such service is proposed to be installed. Under this condition, when a Foreign Exchange Service customer discontinues normal exchange service, the normal exchange shall immediately notify such foreign exchange customer and foreign exchange business office that the Foreign Exchange Service may be discontinued ten (10) days thereafter.

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GENERAL AND LOCAL EXCHANGE TARIFF Missouri Public
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

FOREIGN EXCHANGE SERVICE (Continued)

A. General (Continued)

- 6. Where the foreign exchange is operated by another Company, Foreign Exchange Service will be provided only when satisfactory arrangements can be negotiated with such company to furnish a portion of the necessary facilities.
- 7. Where the facilities and/or equipment are not available and extraordinary facility costs, equipment costs, special operating expenses and/or other special considerations are incurred in making such service available, the customer may be required to pay an additional charge to cover all or a portion of such unusual expenses, or be required to contract for service beyond the initial period, or both.
- 8. Standard extension service may be furnished in accordance with General Exchange Tariffs and extension line mileage charge rates and regulations where applicable. No off-premises extensions will be furnished in connection with foreign exchange service.
- 9. The use of the service is limited to the customer and his employees for business purposes and in the case of residence service, to the members of his immediate household. If any customer to this service is found to be transferring or transmitting messages for parties (other than authorized above) in the normal exchange area, such customer and foreign exchange business office shall be notified that the practice must be discontinued or the Foreign Exchange Service may be terminated ten (10) days after the date of such notice.
- 10. Mileage Measurements:
 - a. Interexchange mileage is the V-H mileage (fractional miles being considered as full miles) between the rate centers of the service points or between the rate center of a service point and the point of connection with the facilities of another company.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

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Service Commission

REC'D DEC 01 2000

FOREIGN EXCHANGE SERVICE (Continued)

B. Rates

1. The charge for Foreign Exchange Service is the established monthly service rate and applicable nonrecurring service connection charges of the foreign exchange for the grade of service (individual line business or residence, key system trunks, or PBX and PABX trunks) with which the foreign exchange service is to be associated.
2. The Company concurs in the Spectra Communications Group LLC - PSC MO. (C) NO.5 Private Line Tariff currently filed with and approved by the Missouri Public Service Commission. Items covered by said tariff include mileage charges, channel terminal charges, point of termination charges, local channel charges, and additional point of termination charges.

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GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL SERVICES

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FOREIGN EXCHANGE SERVICE (Continued)

B. Rates

1. The charge for Foreign Exchange Service is the established monthly service rate and applicable nonrecurring service connection charges of the foreign exchange for the grade of service (individual line business or residence, key system trunks, or PBX and PABX trunks) with which the foreign exchange service is to be associated.
2. The Company concurs in the GTE Midwest Incorporated. - MO. NO. 5 Private Line Tariff currently filed with and approved by the Missouri Public Service Commission. Items covered by said tariff include mileage charges, channel terminal charges, point of termination charges, local channel charges, and additional point of termination charges.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

LINE HUNTING SERVICE

A. General

1. Line Hunting Service provides a feature whereby a group of telephone numbers are linked together so that if any one number in the group is busy when called, subsequent numbers are searched in sequence until an idle telephone number is connected.

B. Rates

Service Charges apply as found in Section 6.

	(T)	<u>Monthly Rate</u>	
1. Line Hunting, per line	(T)	\$4.00	(I)

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GENERAL SERVICES

REC'D MAY 01 2000

LINE HUNTING SERVICE

A. General

1. Line Hunting Service provides a feature whereby a group of telephone numbers are linked together so that if any one number in the group is busy when called, subsequent numbers are searched in sequence until an idle telephone number is connected.

B. Rates

Service Charges apply as found in Section 6.

	<u>GSEC</u>	<u>Monthly Rate</u>
1. Line Hunting, per line	HUNT LN CHG	\$3.00

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

MILEAGE - INTRAEXCHANGE

A. General

1. Rates apply to intraexchange extension of station lines, tie lines, and to school-to-home lines. (C)
2. Extensions are those services normally provided on the same premises as the associated primary service.
3. Tie lines are those services normally provided to connect two or more terminals at customer locations.
4. Interexchange mileage is covered by concurrence with the Spectra Communications Group, LLC. - PSC MO. NO. 5 Intrastate Private Line Tariff. See Section 8.
5. Each channel or termination from the Central Office is priced separately. (C)

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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
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GENERAL SERVICES

REC'D DEC 01 2000

MILEAGE - INTRAEXCHANGE

A. General

1. Mileage rates apply to intraexchange extension of station lines, tie lines, and to school-to-home lines.
2. Extensions are those services normally provided on the same premises as the associated primary service.
3. Tie lines are those services normally provided to connect two or more terminals at customer locations.
4. Interexchange mileage is covered by concurrence with the Spectra Communications Group, LLC - PSC MO. NO. 5 Intrastate Private Line Tariff. See Section 8. (C)

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GENERAL AND LOCAL EXCHANGE TARIFFS Missouri Public Service Commission

GENERAL SERVICES

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MILEAGE - INTRAEXCHANGE

A. General

1. Mileage rates apply to intraexchange extension of station lines, tie lines, and to school-to-home lines.
2. Extensions are those services normally provided on the same premises as the associated primary service.
3. Tie lines are those services normally provided to connect two or more terminals at customer locations.
4. Interexchange mileage is covered by concurrence with the GTE Midwest Incorporated. - MO. NO. 5 Intrastate Private Line Tariff. See Section 8.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

MILEAGE - INTRAEXCHANGE (Continued)

B. Rates

1. Extension Lines	(T)	<u>Monthly Rate</u>	
a. Single pair off premises, per termination		\$40.00	(I) (D) (D)
2. Tie Line			
Tie Line, per termination		40.00	(I)
3. School-to-Home			
a. Per termination		40.00	(I) (D)
	(T)		

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GENERAL SERVICES

MILEAGE - INTRAEXCHANGE (Continued)

B. Rates

	<u>GSEC</u>	<u>Monthly Rate</u>
1. Extension Lines		
a. Single pair off premises, per 1/4 mile or fraction	¼ EXT MI	\$1.05
b. Single pair on premises terminations beyond 150 feet, per 1/4 mile or fraction	300 EXT MI	1.05
2. Tie Line		
Tie Line, per 1/4 mile	TL1	1.05
3. School-to-Home		
a. First 1/4 mile or fraction	SHM1	1.30
b. Additional 1/4 mile or fraction	SHM2	1.30

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

MILEAGE - INTRAEXCHANGE (Continued)

C. Conditions

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|---|-----|
| | (D) |
| | |
| | (D) |
| 1. Construction required to furnish exchange circuits at locations outside of a Base Rate Area will be provided according to the <u>LINE CONSTRUCTION SERVICE</u> section of this tariff. | (T) |
| 2. Mileage rates are in addition to the rates for the associated service and facilities. Service Charges apply. | (T) |

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GENERAL SERVICES

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MILEAGE - INTRAEXCHANGE (Continued)

C. Conditions

1. Mileage applicable to tie lines, off-premises extension(s), PBX or key lines located on premises other than those on which the main terminal or switchboard is located will be determined in the following manner:
 - a. When the terminals are located in the same central office area, the off-premises mileage measurement is the airline distance between the terminals.
 - b. If the line passes through a central office, the airline mileage must include the central office.
2. Construction required to furnish exchange circuits at locations outside of a Base Rate Area will be provided according to the LINE CONSTRUCTION SERVICE section of this tariff.
3. Mileage rates are in addition to the rates for the associated service and facilities. Service Charges apply.

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GENERAL AND LOCAL EXCHANGE TARIFF

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Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

900 CALL RESTRICTION

A. General

900 Call Restriction is a central office service which allows customers to restrict certain types of outgoing calls being placed over their exchange access lines. 900 Call Restriction is activated when a dialed number is preceded by a 900 prefix. Restricted calls are directed to a central office announcement.

900 Call Restriction will be provided in conjunction only with residence and business single party flat rate, message, and measured local exchange services. 900 Call Restriction will be furnished only from central offices equipped to provide this service and where facilities permit.

B. Rates

1. The following charges apply in addition to the established rates and charges for the services with which this service is associated.

	<u>GSEC</u>	<u>Nonrecurring Charge</u>
Business, per additional line equipped (1)	BLK2	\$8.00
Residence (2) I.D. Only	BLK 900	No Charge

C. Conditions

1. The minimum contract period for this service is one month.
2. Nonpayment of 900 call charges will not alone be the cause to disconnect Local Exchange Service.
3. A customer subscribing to this service may not access any 900 telephone numbers.

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- (1) In addition to the Subsequent Service Order charge from Section 6 of this tariff.
- (2) Includes residential customer, churches, schools, and charitable organizations.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

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OPERATOR ASSISTED LOCAL CALLS

A. General

1. Operator Assisted Local Calling Service is furnished to customers upon their request to complete local calls.
2. There are three classes of local service offered; Credit Card Calls, Operator Station Calls, and Person to Person.

a. Calling Card Calls

Customer dialed "0+" calls are completed by the caller and billed to the caller's calling card instead of the telephone originating the call.

b. Operator Station Calls

Customer dialed "0-" calls are completed by the operator who also arranges billing. Calls may be billed to the originating telephone number, calling card, collect or to a third number.

c. Person-to-Person Calls

Customer dialed "0-" calls are completed by the operator who also arranges billing. Calls may be billed to the originating telephone number, calling card, collect or to a third number.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Missouri Public
Service Commission

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OPERATOR ASSISTED LOCAL CALLS (Continued)

A. General (Continued)

- 3. In addition to the service charge, all local coin calls utilizing operator handling services will be at the local coin rate.
- 4. The following operator assisted local calls are exempt from the service charges:

Calls to designated Company numbers for official telephone business.

Emergency calls to recognizable authorized civil agencies.

Those cases where a Company Operator provided assistance to:

Reach the called number where problems prevent subscriber dial completion.

Reestablish a call which has been interrupted after the called number has been reached.

Place a noncoin, sent-paid call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

B. Rates

The following service charges for operator assisted local calls apply in addition to the applicable local dial rate.

<u>Per Call</u>	<u>Rate</u>
Customer Dialed Calling Card	\$.35
Operator Station (including operator assisted sent-paid, collect, third number and credit card calls)	.90
Person-to-Person	2.50

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

PRIVATE LINES AND EQUIPMENT - INTRAEXCHANGE

A. General

1. Private lines are circuits furnished and maintained by the Company. They are for private use and are equipped at each terminal with telephone or telegraph instruments or other signaling devices, and not connected for exchange or toll service.
2. The minimum contract term is one month where facilities are available. Where facilities are not available or the provision of private line service necessitates unusual expenditure, or where other special considerations are involved, the customer may be required to contract for service beyond the initial period.
3. For construction and installation charges and rates and regulations for special equipment, see Section 2, GENERAL REGULATIONS.
4. Private lines are not furnished for use in connection with telephone equipment or circuits not furnished by the Company except when the applicant is the United States Government Department of Defense, and the head of the department or his authorized representative shall notify the Company in writing that such connection is necessary for reasons of military necessity or national welfare, or when the applicant is a party to the Agreements for Oil, Natural Gas, Pipe Line, Railway, and Power and Light Companies, and when such privileges are extended under these agreements.
5. All instruments and apparatus used in connection with private lines and not supplied by the Company must be of a type approved by the Company and the FCC.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Missouri Public
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PRIVATE LINES AND EQUIPMENT - INTRAEXCHANGE

REC'D MAY 01 2000

A. General

1. Private lines are circuits furnished and maintained by the Company. They are for private use and are equipped at each terminal with telephone or telegraph instruments or other signaling devices, and not connected for exchange or toll service.
2. The minimum contract term is one month where facilities are available. Where facilities are not available or the provision of private line service necessitates unusual expenditure, or where other special considerations are involved, the customer may be required to contract for service beyond the initial period.
3. For construction and installation charges and rates and regulations for special equipment, see Section 2, GENERAL REGULATIONS.
4. Private lines are not furnished for use in connection with telephone equipment or circuits not furnished by the Company except when the applicant is the United States Government Department of Defense, and the head of the department or his authorized representative shall notify the Company in writing that such connection is necessary for reasons of military necessity or national welfare, or when the applicant is a party to the Agreements for Oil, Natural Gas, Pipe Line, Railway, and Power and Light Companies, and when such privileges are extended under these agreements.
5. All instruments and apparatus used in connection with private lines and not supplied by the Company must be of a type approved by the Company and the FCC.

B. Mileage Measurement

1. Local Channels or Networks

Mileage between point within the same exchange area will be the airline distance as measured on a standard scale map in the Company office.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

PRIVATE LINES AND EQUIPMENT - INTRAEXCHANGE (Continued)

B. Mileage Measurement (T)

1. Local Channels or Networks (T)

a. Local Channels Connecting Only Two Customer Locations

Where a private line is furnished to connect only two customer locations, a terminating charge applies for each channel from the central office to a customer designated premise. (C)
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PRIVATE LINES AND EQUIPMENT - INTRAEXCHANGE (Continued)

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B. Mileage Measurement (Continued)

1. Local Channels or Networks (Continued)

a. Local Channels Connecting Only Two Customer Locations

Where a private line is furnished to connect only two customer locations, the mileage charge will be the airline measurement between connected premises. A one mile minimum mileage applies for each local two point channel.

b. Local Channel Networks, Serving Three or More Customer Locations

Where three or more customer premises are to be interconnected with private lines, the facilities will be considered as being a network of component circuits with mileage computation as follows:

1) Wire Interconnecting Center

Wire interconnecting centers will be established for networks by the Company in consideration of the availability and routing of circuits.

2) Network Mileage

The network mileage will be the sum of the mileages for all component circuits measured airline between the network interconnecting centers and the location of each of the customer premises plus any applicable branch circuit or drop mileages. A one mile minimum mileage applies for each separate component circuit in the network.

3) Branch Circuit or Drop Mileage

In certain private line arrangements, a branch circuit or drop may be connected to a component circuit at an intermediate point between the network interconnecting center and the component circuit end.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

PRIVATE LINES AND EQUIPMENT - INTRAEXCHANGE (Continued)

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GENERAL AND LOCAL EXCHANGE TARIFF

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PRIVATE LINES AND EQUIPMENT - INTRAEXCHANGE (Continued)

B. Mileage Measurement (Continued)

1. Local Channels or Networks (Continued)

b. Local Channel Networks, Serving Three or More Customer Locations (Continued)

3) Branch Circuit or Drop Mileage (Continued)

(a) For each branch circuit or intermediate drop an additional mileage charge applies, measured airline from the point of interconnection with the component circuit to the customer location.

(b) A minimum mileage charge of one-fourth (1/4) mile applies for each branch circuit or intermediate drop.

c. On Premises Extension

Where the customer requires an extra station or additional private line to be connected on the same premises, each additional extension station or terminal location shall be defined as a branch circuit.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

PRIVATE LINES AND EQUIPMENT - INTRAEXCHANGE (Continued)

C. Rates

The following rates and charges apply to private lines wholly furnished within the Local Exchange.

1.	Rates	(T)	Monthly <u>Rate</u>	
	Per termination from Central Office to Customer Designated Premise		\$40.00	(I) (D)
		(T)		(D)

2. Signaling or Special Equipment

a. See Special Assemblies of Equipment in Section 2, GENERAL REGULATIONS.

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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
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GENERAL SERVICES

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PRIVATE LINES AND EQUIPMENT - INTRAEXCHANGE (Continued)

C. Rates

The following rates and charges apply to private lines wholly furnished within the Local Exchange.

1. Mileage Rates

a. Signal Grade

	<u>GSEC</u>	<u>Monthly Rate</u>
1) First 1/4 mile or fraction	LCS1	\$6.25
2) Additional 1/4 mile or fraction	LCS2	2.20

b. Voice Grade

1) First 1/4 mile or fraction	LCM1	6.25
2) Additional 1/4 mile or fraction	LCM2	2.20

2. Signaling or Special Equipment

- a. See Special Assemblies of Equipment in Section 2, GENERAL REGULATIONS.

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GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL SERVICES

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PRIVATE LINES AND EQUIPMENT - INTRAEXCHANGE (Continued)

C. Rates (Continued)

3. Service Connection and Installation Charges

a. Local Channels

For each termination of a local channel at the customer's premises including installation of standard dial or common battery telephone instrument where furnished by the Company, and including connection with interexchange channels and network wire center where required, but not including signaling equipment or special station apparatus.

Per termination (nonrecurring charge) See Section 6, SERVICE CHARGES.

b. Signaling or Special Station Apparatus and Equipment, See Special Assemblies of Equipment in Section 2, GENERAL REGULATIONS.

4. Rates of Other Companies

a. Where any portion of intrastate private lines are furnished by another company upon request by this Company, the rates and tariff of the other company will apply for the portion so furnished.

5. Special Private Line Channels

a. Rates specified herein are for standard voice grade channels or circuits normally used by the Company for transmission of voice messages.

b. When channels or circuits are required of a special design or capability in excess of normal, the rate will be based on the Special Assemblies of Equipment and Special Construction regulations in Section 2, GENERAL REGULATIONS.

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GENERAL SERVICES

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SERVICE PERFORMANCE GUARANTEE

- A. If a business customer requests installation or repair of Company-owned facilities used to provide exchange access, private line or enhanced services offered under this tariff and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of \$100.00. One credit per order or trouble report may be applied for the affected service to which the customer subscribes within the following categories:
 - 1. Exchange network services including CentraNet® Service, Custom Calling Services and Enhanced Services.
 - 2. Directory services including additional listings.
 - 3. Local private line services.

- B. If a residence service customer requests installation or repair of Company-owned facilities used to provide service offered under this tariff and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of \$25.00. One credit per order or trouble report may be applied for the affected service to which the customer subscribes within the following categories:
 - 1. Exchange network access services, including Custom Calling Services and Enhanced Services.
 - 2. Directory services including additional listings and nonpublished listings.

- C. General Rules and Regulations
 - 1. Each credit shall be limited to the amount described above for the particular line or lines associated with the service to be installed or repaired.
 - 2. The Company's failure to install or repair service under this tariff shall be excused by customer negligence or willful destruction, labor difficulties, governmental orders, civil commotions, acts of God and other circumstances beyond the Company's reasonable control.
 - 3. Credit will be provided in accordance with the above conditions.

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GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL SERVICES

REC'D MAY 01 2000

VERIFICATION AND EMERGENCY INTERRUPT SERVICE

A. General

1. Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.
2. Verification
 - a. The Company furnishes Verification Service for the purpose of verifying a busy line condition.
 - b. A customer originated request for verification of a local number, other than an emergency agency number, is a chargeable verification request if a Company operator determines that the line is in use. No charge applies if no conversation is detected.
3. Emergency Interrupt Service
 - a. The Company furnishes Emergency Interrupt Service when a customer, who has originated a verification request to a number which has conversation, informs the operator that an urgent or emergency situation exists and requests that the operator have the conversation cleared.
 - b. A customer originated request for Emergency Interrupt to a local number, other than an emergency agency number, is a chargeable Emergency Interrupt request.
 - c. No charge will apply if the requesting customer identifies that the call is to or from an official emergency agency. An official public emergency agency is defined as a government agency which is operated by the federal, state, or local government and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire departments, licensed hospitals, etc.

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GENERAL SERVICES

VERIFICATION AND EMERGENCY INTERRUPT SERVICE (Continued)

B. Rates

1. A charge of \$4.00 is applicable for each chargeable verification request as defined above. (l)
2. A charge of \$5.00 is applicable for each chargeable Emergency Interrupt request as defined above. (l)
3. If, as a result of an interrupt the line is cleared, and at the calling party's request, the operator completes the call, the charges for operator assisted local calls apply in addition to the applicable Emergency Interrupt charge.

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VERIFICATION AND EMERGENCY INTERRUPT SERVICE (Continued)

B. Rates

1. A charge of \$1.50 is applicable for each chargeable verification request as defined above.
2. A charge of \$2.50 is applicable for each chargeable Emergency Interrupt request as defined above.
3. If, as a result of an interrupt the line is cleared, and at the calling party's request, the operator completes the call, the charges for operator assisted local calls apply in addition to the applicable Emergency Interrupt charge.

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