



May 17, 2013  
Via Web Filing

Mr. Steven Reed, Executive Secretary  
Missouri Public Service Commission  
200 Madison Street  
Suite 500  
Jefferson City, MO 65102-0360

**RE: ACN Communication Services, Inc.**  
Substitute Local Tariff Pages (P.S.C. MO. Tariff No. 2)  
Tracking Number JC-2013-0524

Dear Mr. Reed:

Enclosed for filing please find the original of the above referenced substitute tariff pages submitted on behalf of ACN Communication Services, Inc. The purpose of this filing is to clarify service feature language for ACN Business Advantage Unlimited and Advantage Plus.

The following substitute tariff pages are included with this filing:  
Section 5 – Original Page 11                      Makes textual clarifications  
Section 5 – Original Page 14                      Makes textual clarifications

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to [stthomas@tminc.com](mailto:stthomas@tminc.com).

Thank you for your assistance in this matter.

Sincerely,

/s/Sharon Thomas  
Sharon Thomas  
Consultant to ACN Communication Services, Inc.

cc: Legal Department - ACN Comm Serv  
cc: Office of Public Counsel  
file: ACN Comm Serv - Missouri - Local  
tms: MOI1302a

Enclosures  
ST/lm

**SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.8 ACN Business Advantage Unlimited, (Cont'd.)**

(N)

**5.8.2 Service Features**

- A. Local line and unlimited local calling, subject to limitations noted in Section 5.8.1.
- B. Subject to availability, the following calling features are included in the service: Caller ID, Caller ID w/Name & Number, Call Forwarding Variable, 3 Way Calling, Speed Dial 30, Repeat Dialing/Auto Redial \*67, Auto Callback \*69, and Call Screening.
- C. Subject to availability, the following calling features may be added to the service at no additional charge upon request by the customer at the time of service initiation: Hunting, Call Waiting (incompatible with hunting feature), and Call Waiting ID (incompatible with hunting feature).
- D. Unlimited direct dialed domestic long distance calling and calling to Canada, subject to limitations noted in Section 5.8.1.
- E. Data/fax line(s) are available, subject to three lines per account and limitations noted in Section 5.8.1.
- F. Toll Free service is available to customers who subscribe to ACN Business Advantage Unlimited service, subject to limitations.

**5.8.3 Rates and Charges**

**A. Non-Recurring Charges**

Service connection and/or change charges may apply.

Add feature Charge	\$5.00
Line Installation Charge	\$50.00
Additional Line Installation Charge	\$9.99
Move Charge, Weekdays	\$50.00
Move Charge Weekends, Holidays	\$75.00
Restoral of Suspended Service Charge	\$12.00
Service Call Charge	\$70.00
New Installs per Acct	\$50.00

(N)

**SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.9 ACN Business Advantage Plus, (Cont'd.)**

(N)

**5.9.2 Service Features, (Cont'd.)**

- D. Direct dialed long distance calling.
- E. Data/fax line(s) are available, subject to three lines per account and limitations noted in Section 5.9.1.
- F. Toll Free service is available to customers who subscribe to ACN Business Advantage Plus service, subject to limitations.

**5.9.3 Rates and Charges**

**A. Non-Recurring Charges**

Service connection and/or change charges may apply.

Add feature Charge	\$5.00
Line Installation Charge	\$50.00
Additional Line Installation Charge	\$9.99
Move Charge, Weekdays	\$50.00
Move Charge Weekends, Holidays	\$75.00
Restoral of Suspended Service Charge	\$12.00
Service Call Charge	\$70.00
New Installs per Acct	\$50.00

(N)