

GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

WAIVER OF RULES AND REGULATIONS

Pursuant to Case No. IE-2011-0078, as of September 16, 2010 the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein:

COMMISSION RULES

| | |
|-----------------------------------|-----------------------------|
| 4 CSR 240-3.550(4) and (5)(A) | Records and Reports |
| 4 CSR 240-32.060 | Engineering and Maintenance |
| 4 CSR 240-32.070 | Quality of Service |
| 4 CSR 240-32.080 | Service Levels |
| 4 CSR 240-33.040(1)-(3); (5)-(10) | Billing and Payment |
| 4 CSR 240-33.045 | Charge on Bills |

STATUTES

| | |
|-----------------|------------------------------|
| Section 392.280 | Depreciation rates |
| Section 392.290 | Issuance of stocks and bonds |
| Section 392.300 | Transfer of capital stock |
| Section 392.310 | Issuance of stocks and bonds |
| Section 392.320 | Issuance of stocks and bonds |
| Section 392.330 | Issuance of stocks and bonds |
| Section 392.340 | Reorganization |

Issued: October 1, 2010

Effective: November 1, 2010

Don Santhuff, General Manager
P.O. Box 370
Steville, MO 65565

CANCELLED
June 1, 2013
Missouri Public
Service Commission
JI-2013-0457

FILED
Missouri Public
Service Commission
IE-2011-0078; YI-2011-0177

GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE TARIFF

General:

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to service and messages to all stations in the local calling area. The local calling area of the Company includes calling between the following exchanges: Steelville, Huzzah, Cherryville and Viburnum.

| | <u>Rate</u> | |
|------------------------|-------------|-----|
| Residence single party | \$18.00 | (I) |
| Business single party | \$20.00 | (I) |

Any license, occupational, franchise or similar charge levied by municipal or taxing authority is to be added to the above rates and shown as a separate item on the subscriber's bill.

Residence and Business Single Party Local Service includes the following custom calling services and CLASS Features at no additional charge: Call Waiting, Call Forwarding, Automatic Recall and Calling Number Delivery.

Issued: April 15, 2016

Don Santhuff
Steelville Telephone Exchange, Inc.
P.O. Box 370
Steelville, MO 65565

Effective: June 1, 2016

CANCELLED
January 1, 2022
Missouri Public
Service Commission
JI-2022-0145

FILED
Missouri Public
Service Commission
JI-2016-0270

Steelville Telephone Exchange, Inc.
Steelville, Missouri

PSC Mo. No. 3
10th Revised Sheet No. 1
Cancels 9th Revised Sheet No.1

GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE TARIFF

General:

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to service and messages to all stations in the local calling area. The local calling area of the Company includes calling between the following exchanges: Steelville, Huzzah, Cherryville and Viburnum.

| | <u>Rate</u> | |
|------------------------|-------------|-----|
| Residence single party | \$16.00 | (I) |
| Business single party | \$18.00 | |

Any license, occupational, franchise or similar charge levied by municipal or taxing authority is to be added to the above rates and shown as a separate item on the subscriber's bill.

Residence and Business Single Party Local Service includes the following custom calling services and CLASS Features at no additional charge: Call Waiting, Call Forwarding, Automatic Recall and Calling Number Delivery.

Issued: September 16, 2014

Don Santhuff
Steelville Telephone Exchange, Inc.
P.O. Box 370
Steelville, MO 65565

Effective: December 1, 2014

CANCELLED
June 1, 2016
Missouri Public
Service Commission
JI-2016-0270

FILED
Missouri Public
Service Commission
JI-2015-0117

Steelville Telephone Exchange, Inc.
Steelville, Missouri

PSC Mo. No. 3
9th Revised Sheet No. 1
Cancels 8th Revised Sheet No. 1

GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE TARIFF

General:

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to service and messages to all stations in the local calling area. The local calling area of the Company includes calling between the following exchanges: Steelville, Huzzah, Cherryville and Viburnum.

| | <u>Rate</u> | |
|------------------------|-------------|-----|
| Residence single party | \$14.00 | (I) |
| Business single party | \$18.00 | (I) |

Any license, occupational, franchise or similar charge levied by municipal or taxing authority is to be added to the above rates and shown as a separate item on the subscribers bill.

Residence and Business Single Party Local Service includes the following custom calling services and CLASS Features at no additional charge: Call Waiting, Call Forwarding, Automatic Recall and Calling Number Delivery. (N)
(N)

Issued: April 18, 2013

Don Santhuff
Steelville Telephone Exchange, Inc.
P.O. Box 370
Steelville, MO 65565

Effective: June 1, 2013

CANCELED
December 1, 2014
Missouri Public
Service Commission
JI-2015-0117

Filed
Missouri Public
Service Commission
JI-2013-0457

GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE TARIFF

General:

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to service and messages to all stations in the local calling area. The local calling area of the Company includes calling between the following exchanges: Steelville, Huzzah, Cherryville and Viburnum.

| | <u>Rate</u> | |
|---------------------------------------|-------------|-----|
| Residence single party ⁽¹⁾ | \$10.00 | (I) |
| Business single party | \$14.45 | |

Any license, occupational, franchise or similar charge levied by municipal or taxing authority is to be added to the above rates and shown as a separate item on the subscribers bill. (T)

1. Residence Single Party Local Service includes the following custom calling services at no additional charge: Call Waiting, Call Forwarding, and Automatic Recall. (N)

Issued: May 11, 2012

Don Santhuff
Steelville Telephone Exchange, Inc.
P.O. Box 370
Steelville, MO 65565

~~June 1, 2012~~
Effective: ~~July 1, 2012~~

P.S.C. Mo. No. 3

7th Revised Sheet No. 1
Canceling 6th Revised Sheet No. 1

Steelville Telephone Exchange, Inc.
Steelville, Missouri

Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

REC'D SEP 8 1998

LOCAL EXCHANGE SERVICE

General:

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to service and messages to all stations in the local calling area. The local calling area of the Company includes calling between the following exchanges: Steelville, Huzzah, Cherryville and Viburnum.

*
*

| | <u>Rate</u> |
|------------------------|-------------|
| Residence single party | 8.95 |
| Business single party | 14.45 |

1. Any license, occupational, franchise or similar charge levied by municipal or taxing authority is to be added to the above rebates and shown as a separate item on the subscribers bill.

Issued: September 8, 1998

Effective: October 8, 1998

By: Martin Schell, General Manager
Steelville, Missouri

Missouri Public
Service Commission

FILED OCT 8 1998

CANCELLED

June 1, 2012

Missouri Public

Service Commission

IT-2012-0388; JI-2012-0721

P.S.C. Mo. No. 3

6th Revised Sheet No. 1
Cancelling 5th Revised Sheet No. 1

Steelville Telephone Exchange, Inc.
Steelville, Missouri

All Exchanges
RECEIVED

GENERAL EXCHANGE TARIFF

~~APR 25 1995~~

LOCAL EXCHANGE SERVICE

MISSOURI
Public Service Commission

General:

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to service and messages to all stations in the local calling area.

Rate

| | |
|------------------------|-------|
| Residence single party | 8.95 |
| Business single party | 14.45 |

1. Any license, occupational, franchise or similar charge levied by municipal or taxing authority is to be added to the above rates and shown as a separate item on the subscribers bill.

CANCELLED

OCT 08 1998
By *THRS#1*
Public Service Commission
MISSOURI

Issued: April 25, 1996

Effective: May 1, 1996

By: W.R. Kehr, General Manager
Steelville, Missouri

FILED

MAY 1 1996
96 - 123
MO. PUBLIC SERVICE COMM

FORM NO. 13 P.S.C.MO. No. 3 5th Original
Revised SHEET No. 1
 Cancelling P.S.C.MO. No. 3 4th Original
Revised SHEET No. 1

Steelville Telephone Exchange, Inc. For Steelville, MO
 Name of Issuing Corporation Community ^{or} Town ^{or} City

| LOCAL EXCHANGE SERVICE | NOV 30 1987 | | | | | | | | | |
|--|--|-----------------------------------|-----------------------------------|--------------|-------|-------|--------------|------|------|--|
| General: Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to service and messages to all stations in the local calling area. | MISSOURI Public Service Commission | | | | | | | | | |
| <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 30%;"></th> <th style="text-align: center; border-bottom: 1px solid black;">Rotary Dial Access Line</th> <th style="text-align: center; border-bottom: 1px solid black;">Touch Calling Dial Access Line</th> </tr> </thead> <tbody> <tr> <td>Bus. 1 party</td> <td style="text-align: center;">10.75</td> <td style="text-align: center;">11.75</td> </tr> <tr> <td>Res. 1 party</td> <td style="text-align: center;">7.00</td> <td style="text-align: center;">8.00</td> </tr> </tbody> </table> | | Rotary Dial Access Line | Touch Calling Dial Access Line | Bus. 1 party | 10.75 | 11.75 | Res. 1 party | 7.00 | 8.00 | |
| | Rotary Dial Access Line | Touch Calling Dial Access Line | | | | | | | | |
| Bus. 1 party | 10.75 | 11.75 | | | | | | | | |
| Res. 1 party | 7.00 | 8.00 | | | | | | | | |
| 1. Any license, occupational, franchise or similar charge levied by municipal or taxing authority is to be added to the above rates and shown as a separate item on the subscribers bill. | | | | | | | | | | |
| <div style="border: 2px solid black; padding: 10px; transform: rotate(-5deg); display: inline-block;"> <p style="margin: 0;">CANCELLED</p> <p style="margin: 0;">MAY 1 1996</p> <p style="margin: 0;">BY <u>6th R.S.#1</u></p> <p style="margin: 0;">Public Service Commission</p> <p style="margin: 0;">MISSOURI</p> </div> | | | | | | | | | | |
| <div style="border: 1px solid black; padding: 5px; display: inline-block;"> <p style="margin: 0;">JAN 01 1988</p> <p style="margin: 0;">Public Service Commission</p> </div> | | | | | | | | | | |
| *Indicates new rate or text †Indicates change | | | | | | | | | | |

DATE OF ISSUE November 30, 1987 DATE EFFECTIVE January 1, 1988
month day year month day year

ISSUED BY W.R. Kehr Manager Steelville, MO.
name of officer title address

Steelville Telephone Exch. Inc For Steelville, Mo
 Name of Issuing Corporation Community, Town or City

RECEIVED

| LOCAL EXCHANGE SERVICE | | DEC 16 1982 |
|--|------------------------------------|--|
| <p>General:</p> <p>Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to service and messages to all stations in the local calling area.</p> | | |
| | <u>Rotary Dial Access Line</u> | <u>Touch Calling Dial Access Line</u> |
| Business 1 party | 10.75 | 11.75 |
| Residence 1 party | 7.00 | 8.00 |
| <p>1. The above rates do not include a company provided instrument. See Sheet 72 for the rate for company provided instruments.</p> <p>2. Any license, occupational, franchise or similar charge levied by municipal or taxing authority is to be added to the above rates and shown as a separate item on the subscribers bill.</p> | | |
| <p>CANCELLED</p> <p>JAN 1 1988</p> <p>BY <u>5th R.S. #1</u></p> <p>Public Service Commission</p> <p>MISSOURI</p> | | |
| | | <p>FILED</p> <p>JAN - 1 1983</p> <p><u>TPD 802</u></p> <p>Public Service Commission</p> |
| <p>*Indicates new rate or text †Indicates change</p> | | |

P. S. C. MO. No. 3

3rd { Original } SHEET No. 1
Revised

Cancelling P. S. C. MO. No. 3

Interim 3rd { Original } SHEET No. 1
Revised

Steelville Telephone Exchange Inc.,

Name of Issuing Corporation

For All Exchanges
Community, Town or City

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard telephone equipment and messages to all stations, in exchanges, bearing the designation:

RECEIVED
MAY 27 1977
MISSOURI
Public Service Commission

RATES

WITHIN THE INITIAL RATE AREA:

| CLASS OF SERVICE | | | | |
|------------------|-----------|-----------|-------|------------|
| | One-Party | Two-Party | Party | Extensions |
| Business | \$ 11.75 | \$ | | \$ 1.50 |
| Residence | 8.00 | | | 1.00 |

CANCELLED
JAN - 1 1983
BY 44 RS
PUBLIC SERVICE COMMISSION
OF MISSOURI

RATES (Rural)

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area.

| CLASS OF SERVICE | | | | |
|------------------|-----------|-----------|-------|------------|
| | One-Party | Two-Party | Party | Extensions |
| Business | \$ 11.75 | \$ | \$ | \$ 1.50 |
| Residence | 8.00 | | | 1.00 |

FILED
JUL 1 1977
Public Service Commission

*Indicates new rate
+Indicates change

DATE OF ISSUE May 23, 1977
Month Day Year

DATE EFFECTIVE July 1, 1977
Month Day Year

ISSUED BY W. H. Lea
Name of Officer

President
Title

Steelville, Missouri
Address

P. S. C. MO. No. 3

Interim 3rd { Original } SHEET No. 1
 { Revised }

Cancelling P. S. C. MO. No. 3

2nd { Original } SHEET No. 1
 { Revised }

These are interim rates, scheduled to expire December 31, 1976, unless sooner cancelled, changed or extended.

Steelville Telephone Exchange, Inc.
Name of Issuing Corporation

For All Exchanges
Community, Town or City

RECEIVED

LOCAL EXCHANGE SERVICE

NOV 4 1974

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard telephone equipment and messages to all stations in exchanges bearing the designation:

MISSOURI

PUBLIC SERVICE COMMISSION

CANCELLED

RATES

JUL 1 1977

WITHIN THE INITIAL RATE AREA:

BY 3rd RS 1
PUBLIC SERVICE COMMISSION
OF MISSOURI

| CLASS OF SERVICE | PUBLIC SERVICE COMMISSION OF MISSOURI | | | |
|------------------|---------------------------------------|-----------|---------|------------|
| | One-Party | Two-Party | 4 Party | Extensions |
| Business | \$A 6.75 | \$ 6.25 | \$ 5.50 | \$ 1.50 |
| | B 11.75 | --- | --- | 1.50 |
| Residence | A 5.00 | 4.50 | 3.90 | 1.00 |
| | B 8.00 | --- | --- | 1.00 |

FILED

RATES (Rural)

JAN 1 1975

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area.

Case # 18,223
Public Service Commission

| CLASS OF SERVICE | PUBLIC SERVICE COMMISSION OF MISSOURI | | | |
|------------------|---------------------------------------|-----------|---------|------------|
| | One-Party | Two-Party | 8 Party | Extensions |
| Business | \$A --- | \$ --- | \$ 5.50 | \$ 1.50 |
| | B 11.75 | --- | --- | 1.50 |
| Residence | A --- | --- | 3.90 | 1.00 |
| | B 8.00 | --- | --- | 1.00 |

- A. Applies to customers until facilities are available for all one party service.
- B. Applies when and as facilities are available for one party service.

*Indicates new rates
+Indicates change
Applies within the initial rate area with conversion of entire exchange to all one party service.

DATE OF ISSUE November 4, 1974
Month Day Year

DATE EFFECTIVE January 1, 1975
Month Day Year

ISSUED BY W. H. Lea President Steelville, Missouri
Name of Officer Title Address

LIFELINE SERVICE

A. General Regulations

1. Lifeline service is available to qualifying low-income subscribers for single-party residence service.
2. The monthly discount will be the maximum amount allowed by the Missouri Public Service Commission and the Federal Communications Commission; however, this discount will not exceed the sum of the federal subscriber line charge and the recurring charges for voice telephony service. The monthly discount will be the same for Lifeline customers solely subscribing to voice telephony service and for Lifeline customers subscribing to a bundle.
3. Lifeline will not be furnished on a Foreign Exchange service.
4. Lifeline service shall not be disconnected for non-payment of toll charges.
5. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
 - a. If the customer chooses "toll blocking" the company will not charge a service deposit.
 - b. Toll blocking is offered to Lifeline subscribers at no charge.

(T)

(T)

(D)

(D)

(D)

*Indicates new rate or text

+Indicates change

Issued: March 30, 2012

Don Santhuff
Steelville Tel. Exchange, Inc.
PO Box 370
Steelville, MO 65565

Effective: April 29, 2012

LIFELINE SERVICE

Missouri Public

REC'D MAY 31 2002

Service Commission

A. General Regulations

1. Lifeline service is available to qualifying low-income subscribers for residence service.
2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a baseline credit equal to 100% of the Federal End User Subscriber Line Charge as specified in the Company's Interstate Access Tariff and a supplemental reduction of their residential access line rate for one party service of \$1.75. The components of the reduction to basic residential one-party rates are as follows:

| | | |
|--------------------------------------|--------|-----|
| State reduction in local rate: | \$1.75 | |
| Federal baseline Lifeline reduction: | (a) | (+) |

The Federal baseline lifeline reduction shall be used to waive the consumers Federal End-User Common Line charge.

3. Lifeline will not be furnished on a Foreign Exchange service.
4. Lifeline service shall not be disconnected for non-payment of toll charges.
5. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
 - a. If the customer chooses "toll blocking" the company will not charge a service deposit.
 - b. Toll blocking is offered to Lifeline subscribers at no charge.

(a) Baseline amount of Federal Credit is equal to 100% of the Federal End User Subscriber Line Charge as specified in the Company's Interstate Access Tariff. (*) (*)

* Indicates new rate or text
+ Indicates change

Missouri Public

FILED JUL 01 2002

Service Commission

Issued: May 31, 2002

Don Santhuff
Steelville Tel. Exchange, Inc.
PO Box 370
Steelville, MO 65565

Effective: July 1, 2002

CANCELLED
April 29, 2012
Missouri Public
Service Commission
JI-2012-0562

LIFELINE SERVICE

Missouri Public

REC'D NOV 30 2001

A. General Regulations

1. Lifeline service is available to qualifying low-income subscribers for single-party residence service. **Service Commission**

2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a total reduction of their basic local rate for residential one-party service of \$6.75. The components of the reduction to basic residential one-party rates are as follows: *

State reduction in local rate: \$1.75

Federal baseline Lifeline reduction: \$5.00 *

The Federal baseline lifeline reduction shall be used to waive the consumers Federal End-User Common Line charge.

3. Lifeline will not be furnished on a Foreign Exchange service.

4. Lifeline service shall not be disconnected for non-payment of toll charges.

5. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.

a. If the customer chooses "toll blocking" the company will not charge a service deposit.

b. Toll blocking is offered to Lifeline subscribers at no charge.

CANCELLED

JUL 01 2002

3rd RS 1.2

Public Service Commission
MISSOURI

Missouri Public

FILED JAN 01 2002

Service Commission

* Indicates new rate or text
+ Indicates change

LIFELINE SERVICE

JAN 05 1998

A. General Regulations

**MISSOURI
Public Service Commission**

1. Lifeline service is available to qualifying low-income subscribers for single party residence service.
2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a total reduction of their basic local rate for residential one party service of \$5.25. The components of the reduction to basic residential one-party rates are as follows:

| | |
|--------------------------------------|--------|
| State reduction in local rate: | \$1.75 |
| Federal baseline Lifeline reduction: | \$3.50 |

The Federal baseline lifeline reduction shall be used to waive the consumers Federal End-User Common Line charge.

3. Lifeline will not be furnished on a Foreign Exchange service.
4. Lifeline service shall not be disconnected for non-payment of toll charges.
5. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
 - a. If the customer chooses "toll blocking" the company will not charge a service deposit.
 - b. Toll blocking is offered to Lifeline subscribers at no charge.

+

CANCELLED

JAN 01 2002
1 2nd RS 1.2
Public Service Commission
MISSOURI

FILED

FEB 04 1998

MO. PUBLIC SERVICE COMM

* Indicates new rate or text
+ Indicates change

LIFELINE SERVICE

RECEIVED

NOV 19 1997

A. General Regulations

1. Lifeline service is available to qualifying low-income subscribers for single party residence ~~service~~ **SERVICE COM.**

2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a total reduction of their basic local rate for residential one party service of \$5.25. The components of the reduction to basic residential one-party rates are as follows:

| | |
|--------------------------------------|--------|
| State reduction in local rate: | \$1.75 |
| Federal baseline Lifeline reduction: | \$3.50 |

The Federal baseline lifeline reduction shall be used to waive the consumers Federal End-User Common Line charge.

- 3. Lifeline will not be furnished on a Foreign Exchange service.
- 4. Lifeline service shall not be disconnected for non-payment of toll charges.
- 5. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
 - a. If the customer chooses "toll blocking" the company will not charge a service deposit.
 - b. The rate for toll blocking will be charged on a monthly basis, as specified in Outgoing Call Restriction Services.

CANCELLED

FEB 04 1998

By ISRS # 1.2
Public Service Commission
MISSOURI

FILED

JAN -1 1998

* Indicates new rate or text
+ Indicates change

MISSOURI
Public Service Commission

Issued: November 26, 1997

W. R. Kehr
Steelville Tel. Exchange, Inc.
PO Box 370
Steelville, MO 65565

Effective: January 1, 1998

LIFELINE SERVICE

B. Eligibility Requirements

1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service.
 - a. To qualify for Lifeline the consumer must participate in one of the following programs:
 - 1) Mo HealthNet (f/k/a Medicaid) (T)
 - 2) Food stamps (T)
 - 3) Supplemental Security Income (SSI)
 - 4) Federal Public Housing Assistance or Section 8
 - 5) Low Income Home Energy Assistance Program
 - 6) National School Free Lunch Program (T)
 - 7) Temporary Assistance for Needy Families, or (T)
 - 8) The customer's income, as defined in 47 CFR §54.400(f), is at or below 135% of the Federal Poverty Guideline (N)
(effective June 1, 2012). (N)
2. The customer must sign, under penalty of perjury a document certifying:
 - a. He/she is receiving benefits from one of the programs in 1.a. above.
 - b. Name of the program(s) from which they are receiving benefits.
 - c. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.
3. The premises at which the residence service is requested must be the applicant's principal place of residence.
4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

Issued: March 30, 2012

Don Santhuff
Steelville Tel. Exchange, Inc.
PO Box 370
Steelville, MO 65565

Effective: April 29, 2012

LIFELINE SERVICE

B. Eligibility Requirements

1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service:
 - a. To qualify for Lifeline the consumer must participate in one of the following programs:
 - 1) Medicaid
 - 2) Food Stamps
 - 3) Supplemental Security Income (SSI)
 - 4) Federal public housing assistance
 - 5) Low Income Home Energy Assistance Program
 - 6) Temporary Assistance to Needy Families (TANF), or (*)
 - 7) National Free Lunch Program (*)
2. The customer must sign, under penalty of perjury a document certifying:
 - a. He/she is receiving benefits from one of the programs in 1.a. above.
 - b. Name of the program(s) from which they are receiving benefits.
 - c. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.
3. The premises at which the residence service is requested must be the applicant's principal place of residence.
4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

*Indicates new rate or text
+Indicates change

Issued: May 19, 2005

Effective: June 22, 2005

Don Santhuff
Steelville Telephone Exchange, Inc.
PO Box 370
Steelville, MO 65565

LIFELINE SERVICE

RECEIVED

B. Eligibility Requirements

NOV 19 1997

1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service:

MO. PUBLIC SERVICE COM.

a. To qualify for Lifeline the consumer must participate in one of the following programs:

- 1) Medicaid
- 2) Food stamps
- 3) Supplemental Security Income (SSI)
- 4) Federal public housing assistance
- 5) Low Income Home Energy Assistance Program

2. The customer must sign, under penalty of perjury a document certifying:

- a. He/she is receiving benefits from one of the programs in 1.a. above.
- b. Name of the program(s) from which they are receiving benefits.
- c. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.

3. The premises at which the residence service is requested must be the applicant's principal place of residence.

4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

CANCELLED

JUN 22 2005
By *SPS 1.3*
Public Service Commission
MISSOURI

FILED

JAN -1 1998

* Indicates new rate or text

+ Indicates change

Issued: November 26, 1997

W. R. Kehr
Steelville Tel. Exchange, Inc.
PO Box 370
Steelville, MO 65565

MISSOURI
Public Service Commission
Effective: January 1, 1998

A. Missouri Universal Service Fund Low-Income Assistance

1. General-A low-income customer is any customer who requests or received residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
2. Regulations-Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
 - a) Mo HealthNet (f/k/a Medicaid) (T)
 - b) Food Stamps
 - c) Supplemental Security Income (SSI)
 - d) Federal Public Housing Assistance or Section 8
 - e) Low Income Home Energy Assistance Program
 - f) National School Free Lunch Program (T)
 - g) Temporary Assistance for Needy Families, or (T)
 - h) The customer's income, as defined in 47 CFR §54.400(f), is at or below 135% of the Federal Poverty Guideline (effective June 1, 2012). (N)
3. Eligible Services – Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges: (T)
 - a) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
 - b) Access to local emergency service, including, but not limited to, 911 service established by local authorities
 - c) Access to basic local operator services
 - d) Access to basic local directory assistance
 - e) Standard intercept service
 - f) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
 - g) One (1) standard white pages directory listing
 - h) Toll blocking or toll control for qualifying low-income customers

Issued: March 30, 2012

Don Santhuff
Steelville Tel. Exchange, Inc.
PO Box 370
Steelville, MO 65565

Effective: April 29, 2012

A. Missouri Universal Service Fund Low-Income Assistance

1. **General** – A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.

2. **Regulations** – Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
 - a) Medicaid
 - b) Food Stamps
 - c) Supplementary Security Income (SSI)
 - d) Federal Public Housing Assistance or section 8
 - e) Low Income Home Energy Assistance Program (LIHEAP)
 - f) Temporary Assistance to Needy Families (TANF) (*)
 - g) National Free Lunch Program (*)

3. **Eligible Services** – Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:
 - a) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
 - b) Access to local emergency services, including, but not limited to, 911 service established by local authorities
 - c) Access to basic local operator services
 - d) Access to basic local directory assistance
 - e) Standard intercept service
 - f) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
 - g) One (1) standard white pages directory listing
 - h) Toll blocking or toll control for qualifying low-income customers

*Indicates new rate or text
+Indicates change

Issued: May 19, 2005

Effective: June 22, 2005

Don Santhuff
Steelville Telephone Exchange, Inc.
PO Box 370
Steelville, MO 65565

FILED
MO PSC

A. Missouri Universal Service Fund Low-Income Assistance

1. **General** – A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
2. **Regulations** – Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
 - a) Medicaid
 - b) Food Stamps
 - c) Supplementary Security Income (SSI)
 - d) Federal Public Housing Assistance or section 8
 - e) Low Income Home Energy Assistance Program (LIHEAP)
3. **Eligible Services** – Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:
 - a) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
 - b) Access to local emergency services, including, but not limited to, 911 service established by local authorities
 - c) Access to basic local operator services
 - d) Access to basic local directory assistance
 - e) Standard intercept service
 - f) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
 - g) One (1) standard white pages directory listing
 - h) Toll blocking or toll control for qualifying low-income customers

*Indicates new rate or text
+Indicates change

Issued: March 28, 2005

Effective: April 27, 2005

Don Santhuff
Steelville Telephone Exchange, Inc.
PO Box 370
Steelville, MO 65565

**FILED
MO PSC**

CANCELLED
JUN 22 2005
By *157RS1.4*
Public Service Commission
MISSOURI

4. **Support Amount** – Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

B. Missouri Universal Service Fund Disabled Assistance

1. **General** – A disabled customer, or a dependent of a disabled customer, is a customer who requests or receives essential local telecommunications service, as defined in this tariff, and meets the eligibility requirements set forth in this tariff.
2. **Regulations** – Disabled assistance is available to all residential customer who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:
 - a) Federal Social Security Disability benefits
 - b) Federal Supplemental Security income benefits
 - c) Veterans Administration benefits
 - d) State blind pension pursuant to Section 209.010 to 209.160, RSMo
 - e) State aid to blind persons pursuant to Section 209.240 RSMo.
 - f) State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.
3. **Support Amount** – Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

*Indicates new rate or text
+Indicates change

Issued: March 28, 2005

Effective: April 27, 2005

Don Santhuff
Steelville Telephone Exchange, Inc.
PO Box 370
Steelville, MO 65565

CANCELLED
December 7, 2016
Missouri Public
Service Commission
JI-2017-0125

FILED
MO PSC

Missouri Universal Service Fund

1. Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
2. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
3. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

*Indicates new rate or text

+Indicates change

Issued: March 28, 2005

Effective: April 27, 2005

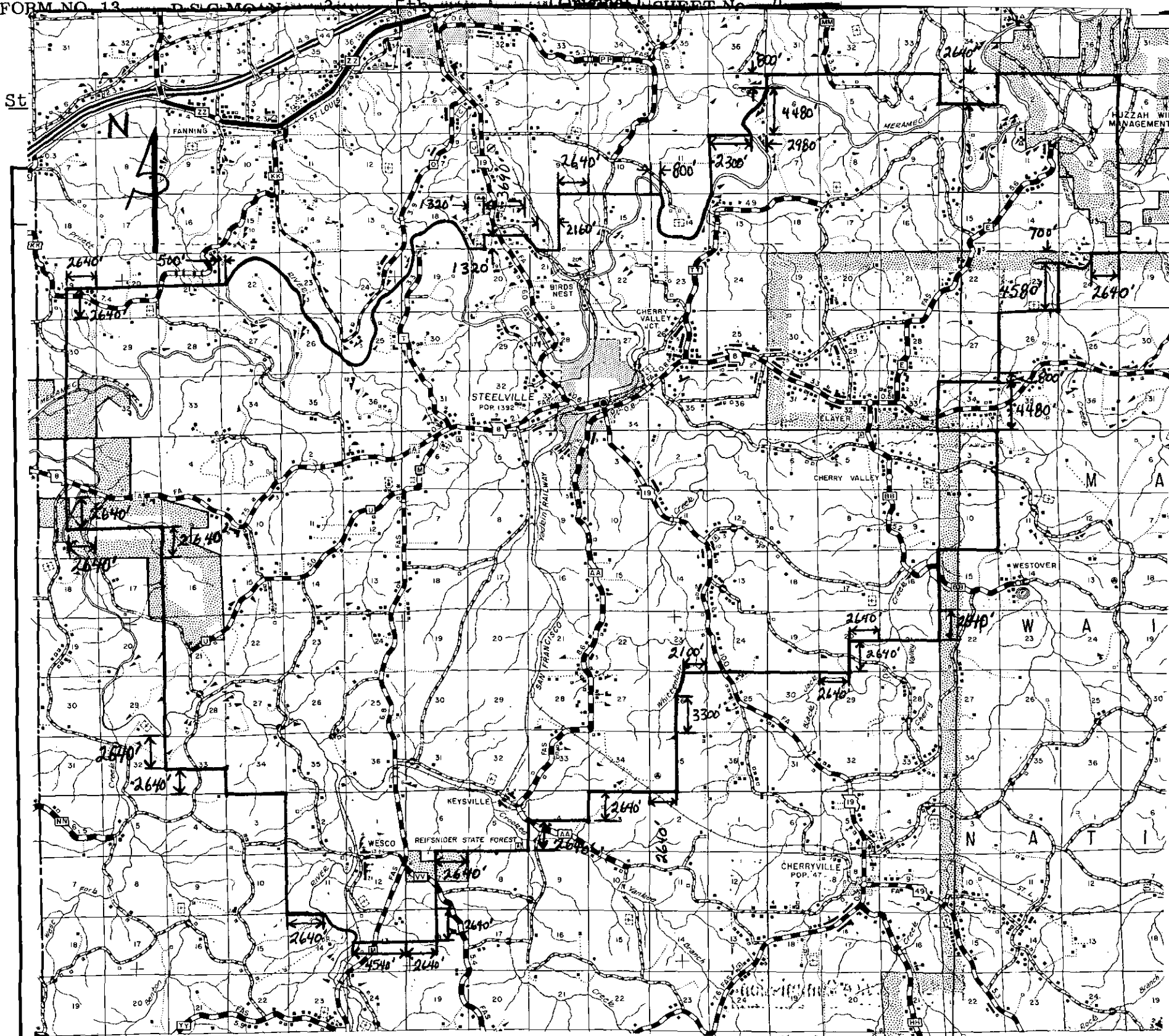
Don Santhuff
Steelville Telephone Exchange, Inc.
PO Box 370
Steelville, MO 65565

CANCELLED
December 7, 2016
Missouri Public
Service Commission
JI-2017-0125

FILED
MO PSC

Steelville Telephone Exchange, Inc. For Steelville, Missouri
 Name of Issuing Corporation Community, Town or City

| | |
|--|------------------------|
| <p>Telephone Wide Rates All One Party Service</p> | <p>RECEIVED</p> |
| <p>GENERAL EXCHANGE SERVICE TARIFFS ^{NOV 4 - 1974} MISSOURI Public Service Commission</p> | |
| <p>GENERAL:</p> <p>Steelville - EAS to Cherryville and Huzzah Huzzah - EAS to Steelville and Cherryville Cherryville - EAS to Steelville, Huzzah and Viburnum Viburnum - EAS to Cherryville</p> <p>All facilities are Company owned. The Company owns and maintains all equipment for rendering service.</p> <p>CONVERSATION TIMING:</p> <p>In one party exchanges with extended area service, conversation timing will apply to extended area service only.</p> <p>Such conversation timing allows the customer to talk for approximately five (5) to seven (7) minutes. A warning tone is given over the line to the customer approximately one (1) minute before the circuit is interrupted.</p> | |
| <p>CANCELLED</p> <p>OCT 08 1998 By 3rd RS #2 Public Service Commission MISSOURI</p> | |
| <p>FILED</p> <p>JAN 1 1975 Case # 18,223 Public Service Commission</p> | |
| <p>*Indicates new rate or text +Indicates change</p> | |

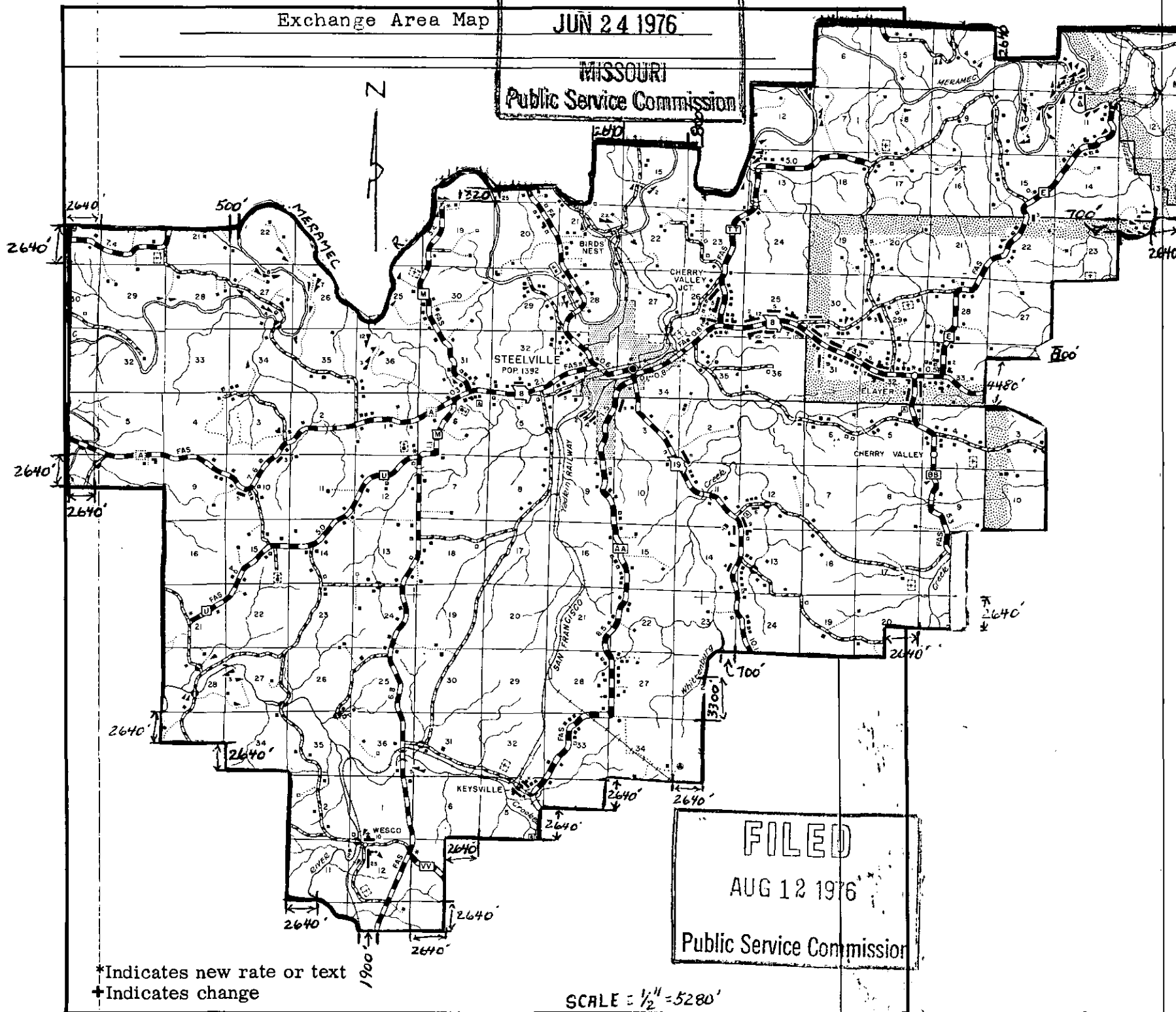
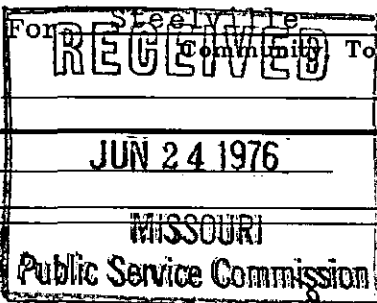


*Indicates new rate or text
 †Indicates change

Scale: $\frac{1}{2}$ in. = 5280 ft.

DATE OF ISSUE April 4, 1978 DATE EFFECTIVE May 4, 1978
 month day year month day year
 ISSUED BY JWA Lea President Steelville, Mo.
 name of officer title address

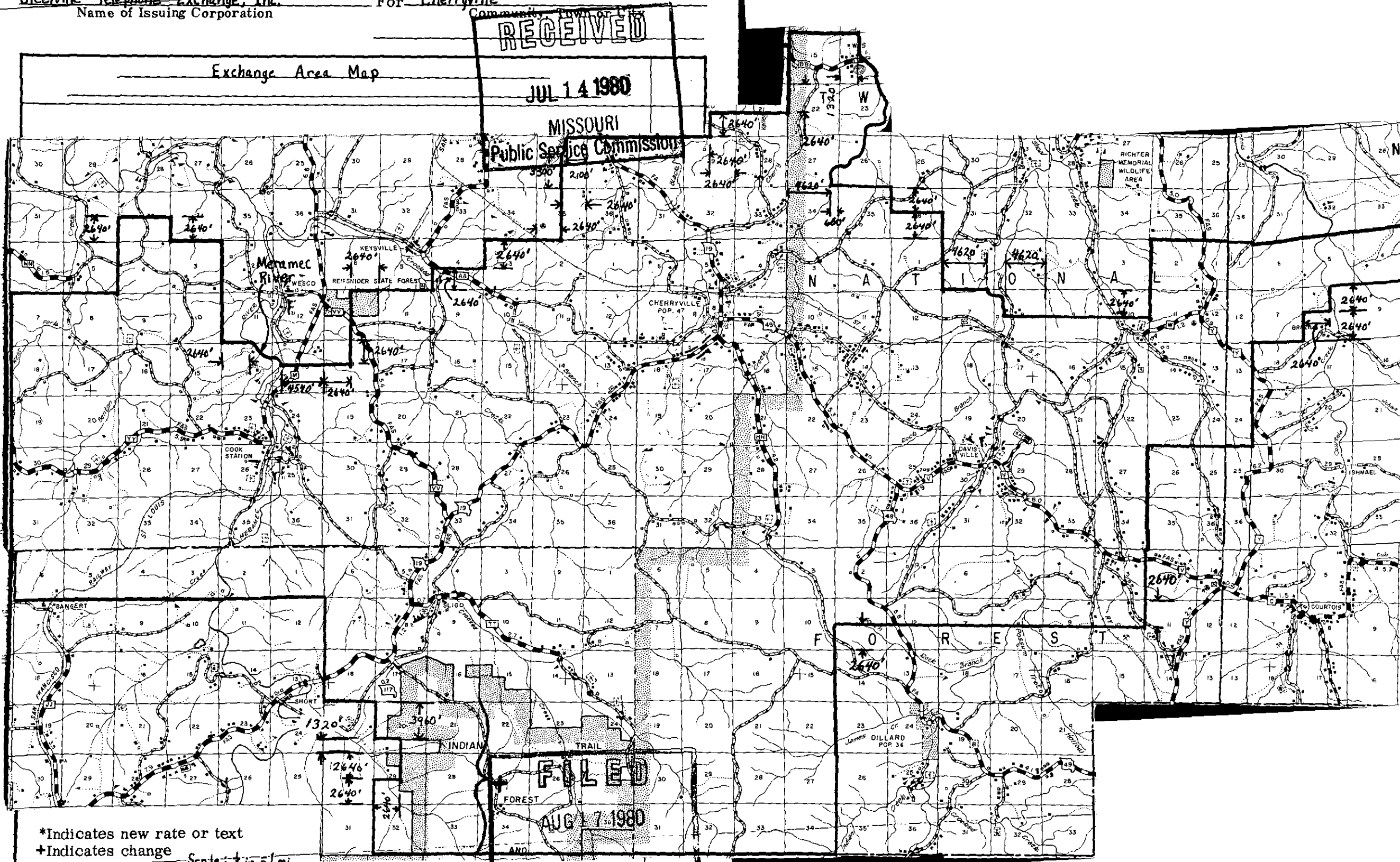
Steelville Telephone Exchange Inc. For Steelville
 Name of Issuing Corporation Community Town or City



DATE OF ISSUE July 12, 1976 DATE EFFECTIVE Aug. 12, 1976
 month day year month day year
 ISSUED BY W. H. Lea President Steelville, Mo
 name of officer title address

FORM NO. 13 P.S.C.MO. No. 3 7th (Original) SHEET No. 4A
 (Revised)
 Cancelling P.S.C.MO. No. 3 6th (Original) SHEET No. 4A
 (Revised)

Steelville Telephone Exchange, Inc. For Cherryville
 Name of Issuing Corporation Community



*Indicates new rate or text
 +Indicates change

Scale: 1/2 in. = 1 mi.

DATE OF ISSUE July 17, 1980 DATE EFFECTIVE August 17, 1980
 month day year month day year

ISSUED BY JW Lea President
 name of officer title address

FORM NO. 13

P.S.C.MO. No. 3 6th

(Original) SHEET No. 4A

(Revised)

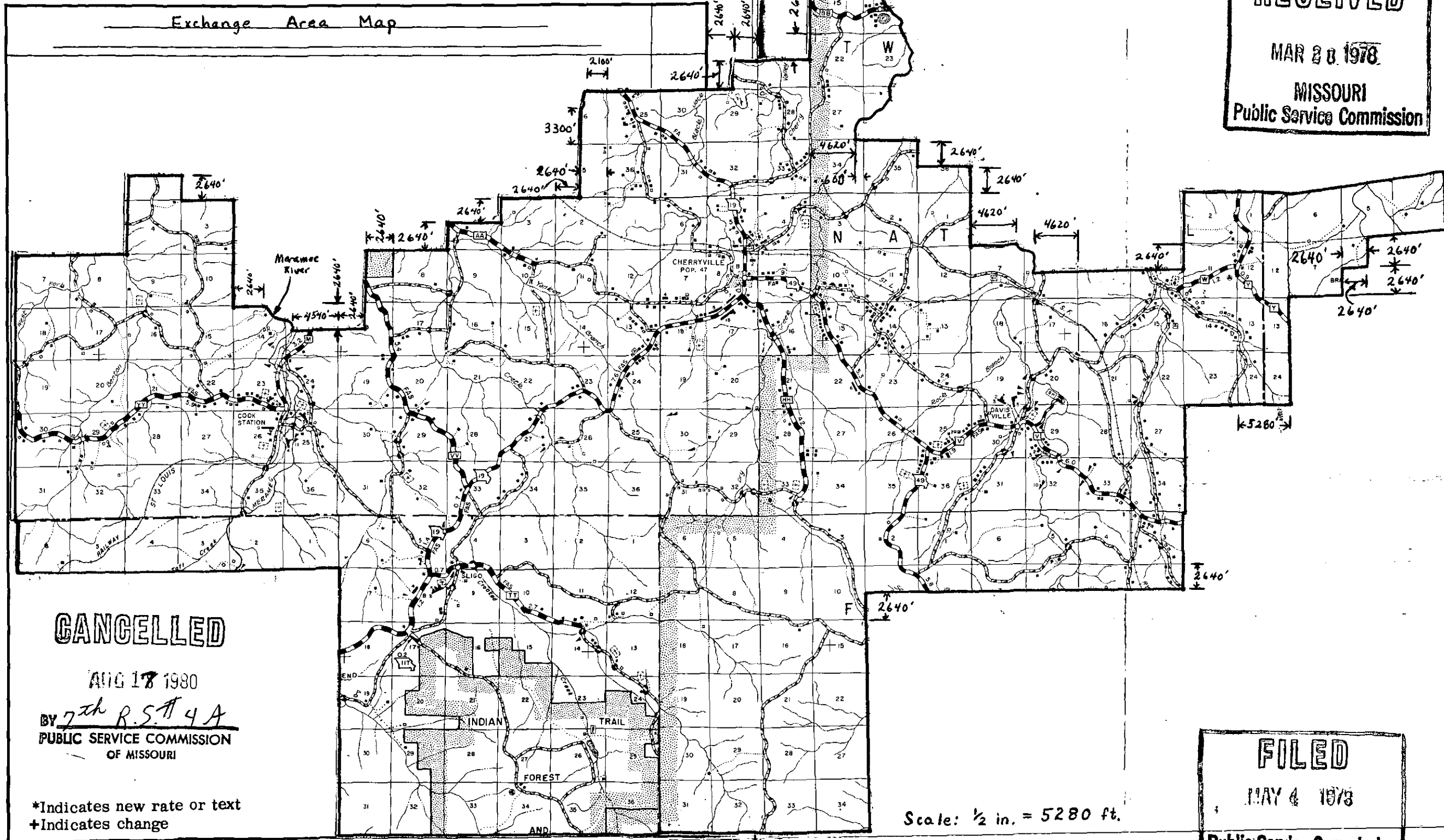
Cancelling P.S.C.MO. No. 3 5th

(Original) SHEET No. 4A

(Revised)

Steelville Telephone Exchange, Inc. For Cherryville
Name of Issuing Corporation Community, Town or City

RECEIVED
MAR 28 1978
MISSOURI
Public Service Commission



FILED
MAY 4 1978
Public Service Commission

DATE OF ISSUE April 4, 1978 DATE EFFECTIVE May 4, 1978
month day year month day year

ISSUED BY JWA Lea President Steelville, Mo.
name of officer title address

FORM NO. 13

P.S.C.MO. No. 5th

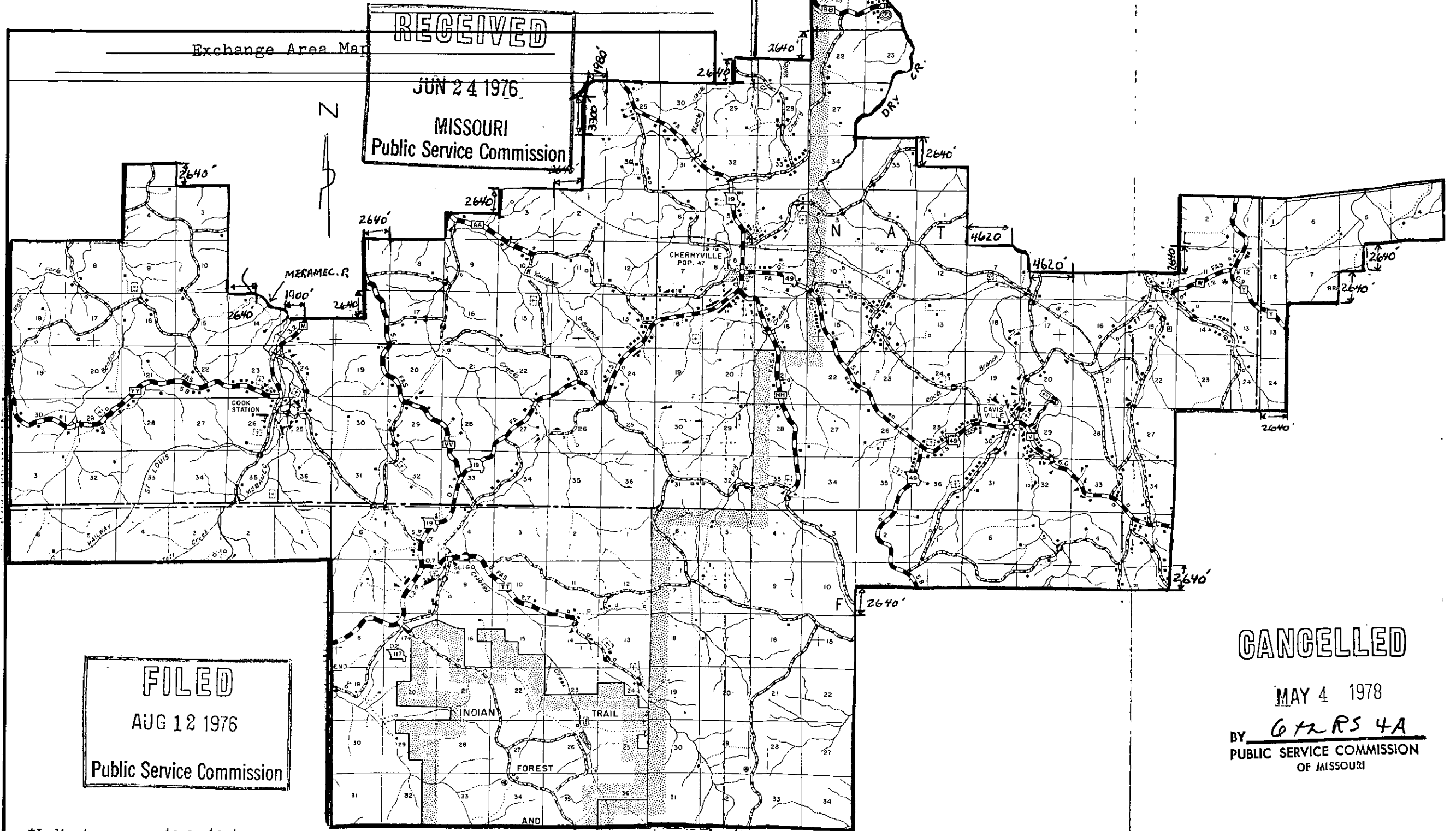
Original SHEET No. 4A

Cancelling P.S.C.MO. No. 4th

Original SHEET No. 4A

Steelville Tele. Exch. Inc.
Name of Issuing Corporation

For Cherryville
Community, Town or City



FILED
AUG 12 1976
Public Service Commission

CANCELLED
MAY 4 1978
BY GFRS 4A
PUBLIC SERVICE COMMISSION
OF MISSOURI

*Indicates new rate or text
+Indicates change

SCALE - 1/2" = 5280'

DATE OF ISSUE July 12, 1976 DATE EFFECTIVE Aug. 12, 1976
month day year month day year

ISSUED BY W.H. Lea President Steelville, Mo.
name of officer title address

Steelville Telephone Exchange Inc.,

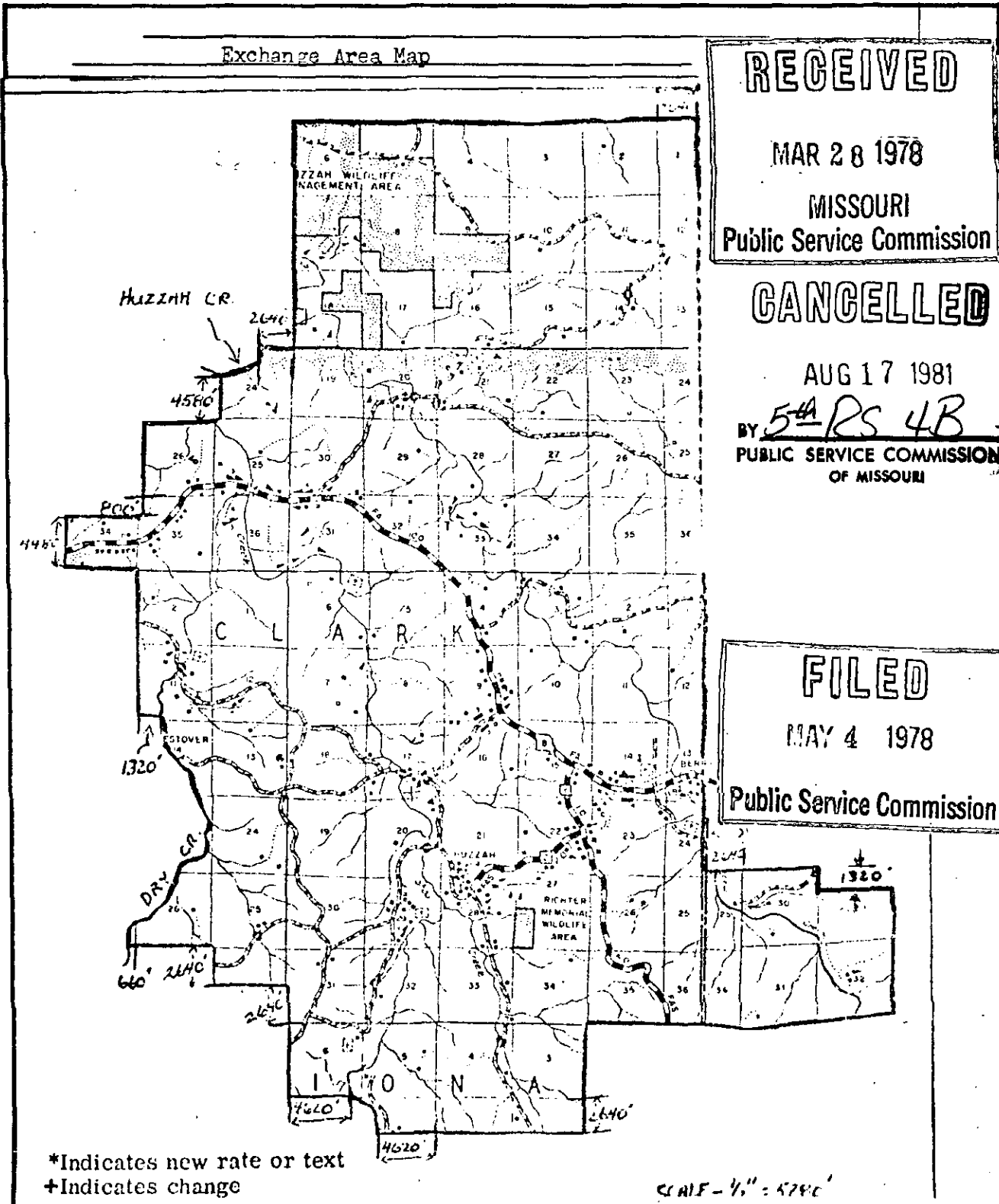
Huzzah

Name of Issuing Corporation

For

Community, Town or City

Exchange Area Map



RECEIVED
 MAR 28 1978
 MISSOURI
 Public Service Commission

CANCELLED
 AUG 17 1981
 BY 54 RS 4B
 PUBLIC SERVICE COMMISSION
 OF MISSOURI

FILED
 MAY 4 1978
 Public Service Commission

*Indicates new rate or text
 +Indicates change

SCALE - 1/4" = 5790'

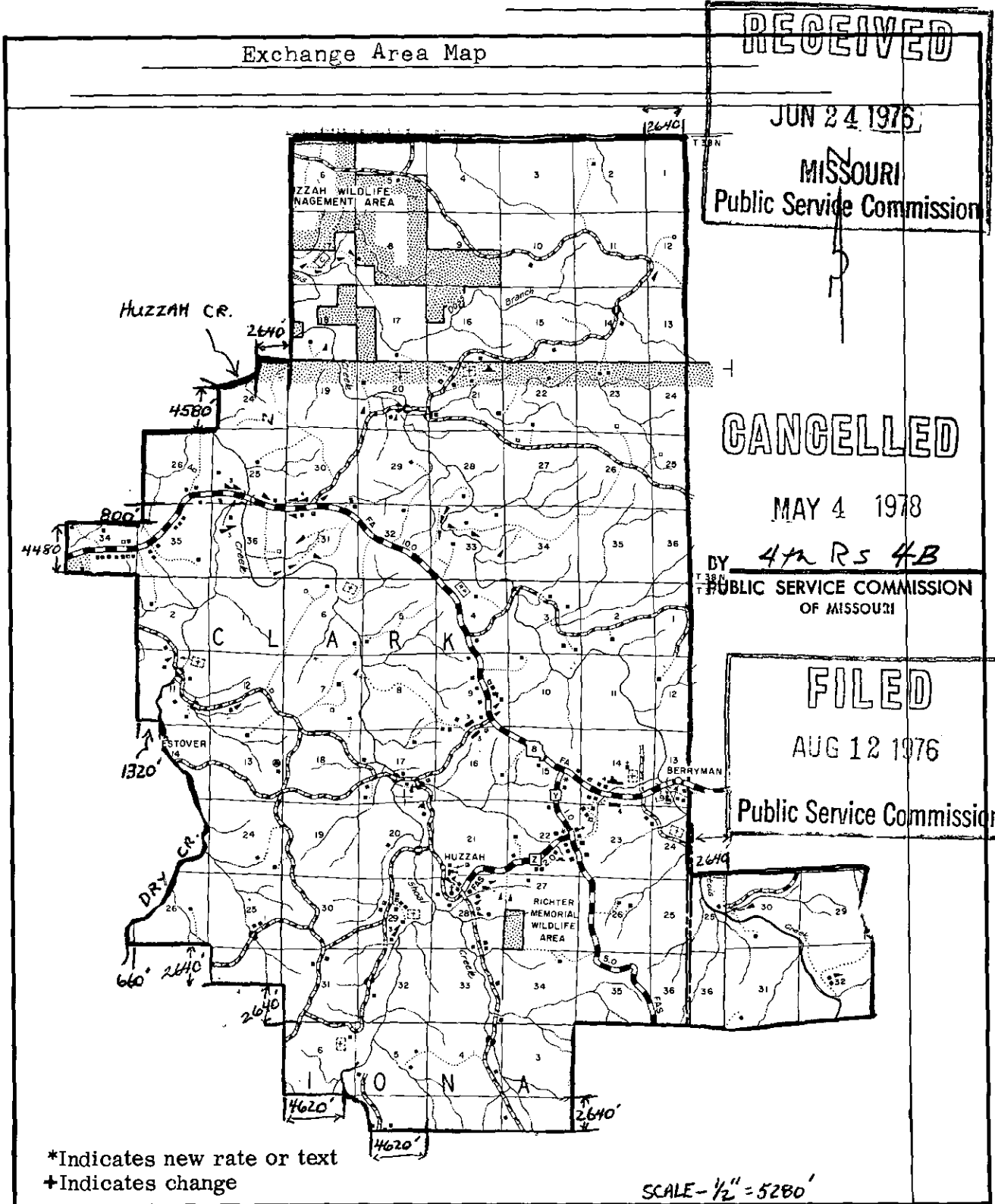
DATE OF ISSUE April 4, 1978 DATE EFFECTIVE May 4, 1978
 month day year month day year

ISSUED BY W. H. Lea Resident Steelville, Mo.
 name of officer title address

Steelville Tele. Exch. Inc.
Name of Issuing Corporation

For Huzzah
Community, Town or City

Exchange Area Map



*Indicates new rate or text
+Indicates change

RECEIVED

JUN 24 1976

MISSOURI
Public Service Commission

CANCELLED

MAY 4 1978

BY 4th Rs 4B
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

AUG 12 1976

Public Service Commission

DATE OF ISSUE July 12, 1976
month day year

DATE EFFECTIVE Aug. 12, 1976
month day year

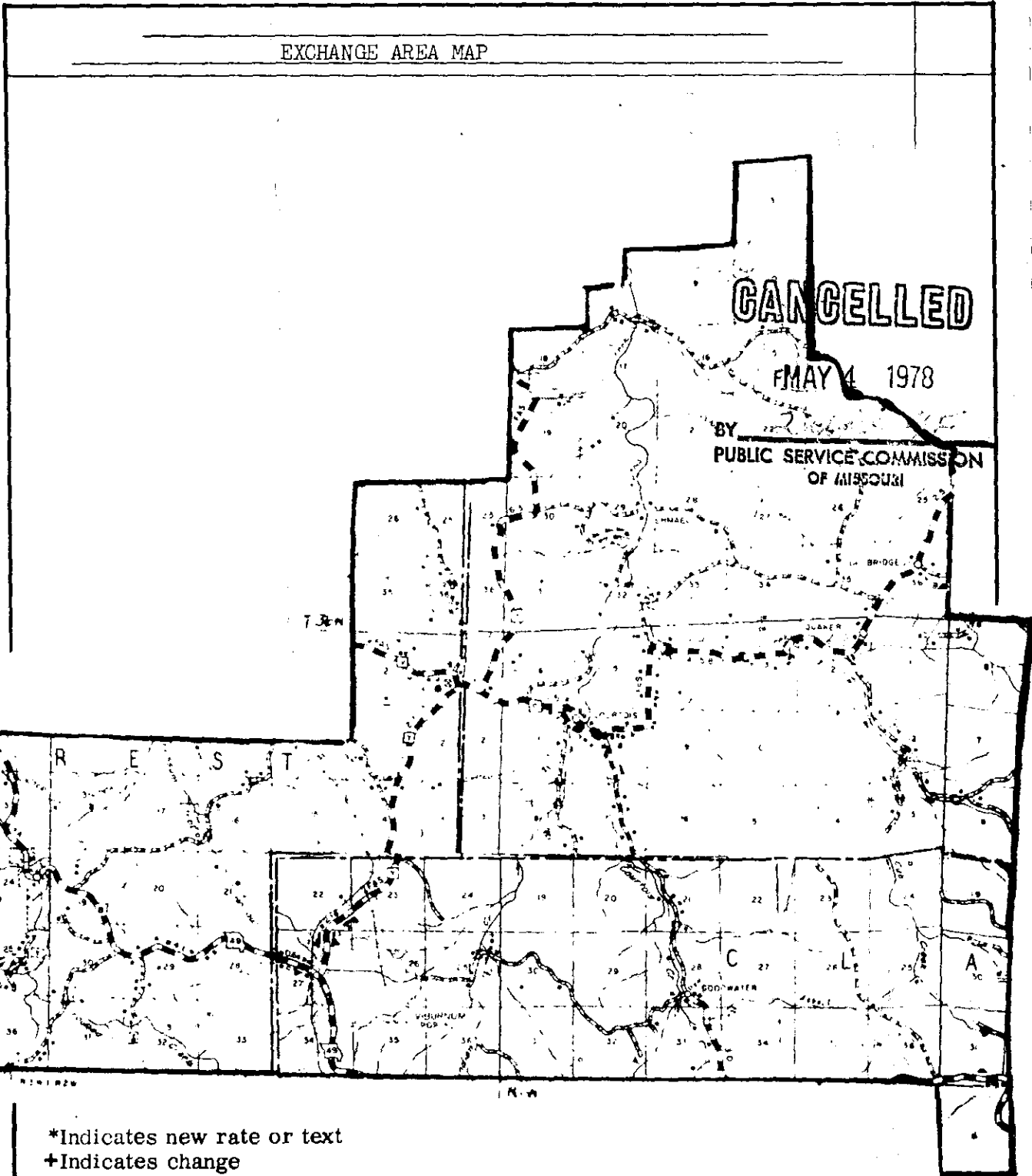
ISSUED BY W.H. Lea
name of officer

President
title

Steelville, MO
address

FORM NO. 13 P.S.C.MO. No. 3 1st { ~~Original~~ } SHEET No. 4F
 { Revised }
 Cancelling P.S.C.MO. No. 3 { Original } SHEET No. 4F; 4F1
 { ~~Revised~~ } 4G

Steelville Telephone Exchange Inc., For Viburnum
 Name of Issuing Corporation Community, Town or City



*Indicates new rate or text
 +Indicates change

DATE OF ISSUE October 14, 1975 DATE EFFECTIVE November 14, 1975
 month day year month day year

ISSUED BY M. Lea President Steelville, Mo.
 name of officer title address

Steelville Telephone Exch. Inc. For Steelville, Missouri
Name of Issuing Corporation Community Town or City

RECEIVED

OCT 14 1977

GENERAL RULES AND REGULATIONS
PART I
SUBJECT INDEX

MISSOURI
Public Service Commission

| Subject | Page No. |
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CANCELLED

JAN 1 1988

BY 2nd R.S. #5

Public Service Commission

MISSOURI

FILED

NOV 18 1977

Public Service Commission

DATE OF ISSUE October 18, 1977 DATE EFFECTIVE November 18, 1977
month day year month day year

ISSUED BY W.A. Lea President Steelville, Missouri
name of officer title address

*Indicates new rate or text
+Indicates change

Steelville Telephone Exchange, Inc.
Name of Issuing Corporation or Municipality

For Steelville, Missouri
Community, Town or City

RECEIVED
NOV 3 1954
MISSOURI
Public Service Comm.

GENERAL RULES AND REGULATIONS
PART I
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| Extension Stations | 32 and 33 |

FILED

NOV 17 1954

PUBLIC SERVICE COMMISSION

TELEPHONE AUTHORITY
ORDER NO. 237

CANCELLED

NOV 13 1977

BY [Signature]
PUBLIC SERVICE COMMISSION
OF MISSOURI

DATE OF ISSUE Nov. 1 1954
month day year

DATE EFFECTIVE Nov. 17 1954
month day year

ISSUED BY [Signature]
name of officer

President Steelville, Mo.
title address

**GENERAL RULES AND REGULATIONS
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RECEIVED

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| Residence Rate Apply | 20 | |
| Restoral of Service Charges | 18 | |

* Indicates new rate or text
+ Indicates change

FILED

JAN -1 1998

MISSOURI
Public Service Commission

Issued: November 26, 1997

W. R. Kehr
Steelville Tel. Exchange, Inc.
PO Box 370
Steelville, MO 65565

Effective: January 1, 1998

GENERAL RULES AND REGULATIONS
SUBJECT INDEX (Cont.)

RECEIVED

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Page No. 1 5 1997

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MISSOURI
Public Service Commission

+

CANCELLED

JAN 01 1998

By HRS #6
Public Service Commission
MISSOURI

FILED

APR 15 1997

MO. PUBLIC SERVICE COMMISSION

* Indicates new rate or text
+ Indicates change

Issued: January 17, 1997

W. R. Kehr
Steelville Tel. Exchange, Inc.
PO Box 370
Steelville, MO 65565

Effective: April 15, 1997

FORM NO. 13 P.S.C.MO. No. 3 2nd ~~(Original)~~ SHEET No. 6
~~(Revised)~~
 Cancelling P.S.C.MO. No. 3 1st ~~(Original)~~ SHEET No. 6
~~(Revised)~~

Steelville Telephone Exchange, Inc. For Steelville, MO
 Name of Issuing Corporation Community, Town or City

| GENERAL RULES AND REGULATIONS | |
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CANCELLED
 APR 15 1997
 BY 3rd RS #6
 Public Service Commission
 MISSOURI

JAN 01 1988
 Public Service Commission

*Indicates new rate or text
 †Indicates change

DATE OF ISSUE November 30, 1987 DATE EFFECTIVE January 1, 1988
 month day year month day year

ISSUED BY W.R. Kehr Manager Steelville, MO
 name of officer title address

Steelville Telephone Exchange, Inc. For Steelville, Missouri
Name of Issuing Corporation Community, Town or City

RECEIVED

OCT 17 1975

GENERAL RULES AND REGULATIONS
Public Service Commission

SUBJECT INDEX (Continued)

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CANCELLED

JAN 1 1988

BY 2nd R.S.#6

Public Service Commission
MISSOURI

FILED
NOV 14 1975
Public Service Commission

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE October 14, 1975
month day year

DATE EFFECTIVE November 14, 1975
month day year

ISSUED BY [Signature]
name of officer

President
title

Steelville, Mo.
address

FORM NO. 13 P.S.C.MO. No. 3 3rd {Original} SHEET No. 7
 {Revised} SHEET No. 7
 Cancelling P.S.C.MO. No. 3 2nd {Original} SHEET No. 7
 {Revised}

Steelville Telephone Exchange, Inc. For Steelville, MO
 Name of Issuing Corporation Community, Town or City

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| Use of Profane Language | 13 |
| Use of Subscriber Service | 11 |
| Voice Recording Equipment | 45 to 46 |

CANCELLED

APR 15 1987
 BY 4th R.S. #7
 Public Service Commission
 MISSOURI

RECEIVED
 JAN 01 1988
 Public Service Commission

*Indicates new rate or text
 †Indicates change

DATE OF ISSUE November 30, 1987 DATE EFFECTIVE January 1, 1988
 month day year month day year
 ISSUED BY W.R. Kehr name of officer Manager title Steelville, MO address

Steelville Telephone Exch. Inc. For Steelville, Missouri
 Name of Issuing Corporation Community, Town or City

RECEIVED
 OCT 14 1977
 MISSOURI
 Public Service Commission

GENERAL RULES AND REGULATIONS
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| Unusual Installation Costs | 15 |
| Use of Connecting Company Lines | 9 |
| Use of Profance Language | 13 |
| Use of Subscriber Service | 11 |
| Voice Recording Equipment | 45 - 46 |

CANCELLED
 JAN 1 1988
 BY 3rd R.S. #7
 Public Service Commission
 MISSOURI

FILED
 NOV 18 1977
 Public Service Commission

*Indicates new rate or text
 †Indicates change

Steelville Telephone Exchange, Inc. For Steelville, Missouri
Name of Issuing Corporation

Community, Town or City

RECEIVED

OCT 27 1975

GENERAL RULES AND REGULATIONS

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| Unusual Installation Costs | 15 |
| Use of Connecting Company Lines | 9 |
| Use of Profane Language | 13 |
| Use of Subscriber Service | 11 |
| Voice Recording Equipment | 45 - 46 |

CANCELLED

NOV 18 1977

BY 2nd RS 7
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED
NOV 14 1975
Public Service Commission

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE October 14, 1975
month day year

DATE EFFECTIVE November 14, 1975
month day year

ISSUED BY W. H. Lea
name of officer

President Steelville, Missouri
title address

Steelville Telephone Exchange, Inc. For Steelville, MO
 Name of Issuing Corporation Community, Town or City

| | | |
|--|--|---------------------------|
| GENERAL RULES AND REGULATIONS | | NOV 30 1987 |
| A. Obligation and Liability of Telephone Company (Cont.) | | |
| 6. Defacement of Premises (cont.) | | |
| <p>existence of the Telephone Company's service, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.</p> | | |
| 7. Adjustment of Charges | | |
| <p>In the adjustment of charges for overbilling by the Telephone Company, a refund will be made of the full amount of excess charges when such amount can be determined; when the period during which overbilling has been effective cannot be fixed or the exact amount of overbilling determined from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a three year period.</p> | | |
| B. Use of Service and Facilities | | |
| 1. Ownership and Use of Service | | |
| <p>Lines furnished by the Telephone Company, on the premises of a subscriber are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the service and lines, or upon termination of the service, for the purpose of removing such service and lines. Such service and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company.</p> | | |
| CANCELLED | | JAN 01 1988 |
| DEC 30 1999 | | Public Service Commission |
| *Indicates new rate or text By <u>2nd RS 10</u> †Indicates change Public Service Commission MISSOURI | | Public Service Commission |

Steelville Telephone Exchange, Inc.
Name of Issuing Corporation or Municipality

For Steelville, Missouri
Community, Town or City

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NOV 3 1954
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GENERAL RULES AND REGULATIONS

A. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Cont.)

6. Defacement of Premises (Continued)

existence of the Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

7. Adjustment of Charges

In the adjustment of charges for overbilling by the Telephone Company, a refund will be made of the full amount of excess charges when such amount can be determined; when the period during which overbilling has been effective cannot be fixed or the exact amount of overbilling determined from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a three-year period.

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B. USE OF SERVICE AND FACILITIES

NOV 17 1954

1. Ownership and Use of Equipment

Equipment, instruments, and lines furnished by the Telephone Company, on the premises of a subscriber are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment, instruments and lines. Such equipment, instruments and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company.

PUBLIC SERVICE COMMISSION

CANCELLED

JAN 1 1988

Public Service Commission
MISSOURI

DATE OF ISSUE Nov. 1 1954
month day year

DATE EFFECTIVE Nov. 17 1954
month day year

ISSUED BY [Signature]
Name of Officer

President
title

Steelville, Mo.
address

TELEPHONE A. THORNTON
ORDER NO. 237

Steelville Telephone Exchange, Inc. For Steelville, Missouri

Name of Issuing Corporation

Community, Town or City

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OCT 27 1975

GENERAL RULES AND REGULATIONS

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B. USE OF SERVICE AND FACILITIES (Continued)

1. Ownership and use of Equipment (Continued)

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Telephone Company may refuse to install and maintain such service and, if such service is furnished, may require the subscriber to install and maintain such service and may also require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

2. Use of Subscriber Service

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential.

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APR 15 1997
BY *2nd R.S. #11*
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NOV 14 1975

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+ Indicates change

DATE OF ISSUE October 14, 1975
month day year

DATE EFFECTIVE November 14, 1975
month day year

ISSUED BY

G.W. Lea

name of officer

President

title

Steelville, Missouri

address

FORM NO. 13 P.S.C.MO. No. 3 3rd {Original} SHEET No. 12
 {Revised} SHEET No. 12
 Cancelling P.S.C.MO. No. 3 2nd {Original} SHEET No. 12
 {Revised}

Steelville Telephone Exchange, Inc. For Steelville, MO
 Name of Issuing Corporation Community, Town or City

| GENERAL RULES AND REGULATIONS | |
|---|--|
| <p>B. Use of Service and Facilities (Cont.)</p> <p>2. Use of Subscriber Service (Cont.)</p> <p>premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.</p> <p>3. Tampering with Service</p> <p>The Telephone Company may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located any evidence of tampering, manipulation, or operation or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.</p> <p>4. Telephone Solicitation</p> <p>Automatic Dialing - announcing devices used for solicitation may not be connected to the telephone network.</p> <p>5.</p> | <p>NOV 30 1987</p> <p>Public Service Commission</p> <p>CANCELLED</p> <p>APR 15 1997 BY 4th P.S. # 12 Public Service Commission MISSOURI</p> <p>JAN 01 1988 Public Service Commission</p> |

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 †Indicates change

DATE OF ISSUE November 30, 1987 DATE EFFECTIVE January 1, 1988
 month day year month day year

ISSUED BY W.R. Kehr Manager Steelville, MO
 name of officer title address
W.R. Kehr

FORM NO. 13 P.S.C.MO. No. 3 2nd {Original} SHEET No. 12
{Revised}

Cancelling P.S.C.MO. No. 3 1st {Original} SHEET No. 12
{Revised}

Steelville Telephone Exch. Inc. For Steelville, Missouri
Name of Issuing Corporation Community, Town or City

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MAR 6 1978
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Public Service Commission

GENERAL RULES AND REGULATIONS

B. USE OF SERVICE AND FACILITIES (Continued)

2. Use of Subscriber Service (Continued)

premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.

3. Tampering With Equipment

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located any telephone equipment owned by the Telephone Company which shows any evidence of tampering, manipulation, or operation or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

4. Telephone Solicitation

Automatic Dialing - announcing devices used for solicitation may not be connected to the telephone network.

5.

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JAN 1 1988

BY J.R.S. #12

Public Service Commission
MISSOURI

FILED
APR 10 1978
Public Service Commission

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DATE OF ISSUE March 10, 1978 DATE EFFECTIVE April 10, 1978
month day year month day year

ISSUED BY J.A. Lea President, Steelville, Missouri
name of officer title address

Steelville Telephone Exchange, Inc.
Name of Issuing Corporation or Municipality

For **Steelville, Missouri**
Community, Town or City

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MISSOURI
Public Service Comm.

GENERAL RULES AND REGULATIONS

C. ESTABLISHMENT AND FURNISHING OF SERVICE (Cont.)

1. Application for Service (Cont.)

b. Requests from subscribers for additional service, equipment etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

2. Telephone Numbers

The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number of the central office designation, or both, of a subscriber whenever it deems it advisable in the conduct of its business so to do.

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NOV 17 1954

3. Alterations

The subscriber agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or equipment; and the subscriber agrees to pay the Company's current charges for such changes.

PUBLIC SERVICE COMMISSION

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4. Payment for Service

The subscriber is required to pay all charges for exchange services and facilities, and for toll sages (including charges for messenger service) in accordance with provisions contained elsewhere in these General Rules and Regulations. The subscriber is held responsible for all charges for telephone

JAN 1 1988

BY let R.S. #14

Public Service Commission

MISSOURI

DATE OF ISSUE Nov. 1 1954
month day year

DATE EFFECTIVE Nov. 17 1954
month day year

ISSUED BY [Signature]
name of officer

President Steelville, Mo.
title address

TELEPHONE AUTHORITY
ORDER NO. 237

Steelville Telephone Exchange, Inc. For Steelville, MO
 Name of Issuing Corporation Community, Town or City

| | |
|--|--|
| GENERAL RULES AND REGULATIONS | |
| NOV 5 1987 | |
| C. Establishment and Furnishing of Service (Cont.) | |
| 4. Payment for Service (Cont.) | |
| <p>telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.</p> | |
| 5. Maintenance and Repairs | |
| <p>All ordinary expense of maintenance and repair, unless otherwise specified in the Telephone Company's tariff is borne by the Telephone Company. The subscriber agrees to take care of the equipment and all accessories connected therewith. In case of loss of, damage to, or destruction of any of the Company's equipment, not due to ordinary wear and tear, the subscriber is held responsible for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original condition, except where such damage is not occasioned by the negligence of the subscriber. Subscribers may not rearrange, disconnect, or remove or permit others to rearrange, disconnect, or remove any equipment installed by the Telephone Company, except upon the written consent of the Telephone Company.</p> | |
| 6. Unusual Installation Costs | |
| <p>Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.</p> | |
| JAN 01 1988 | |
| <p>*Indicates new rate or text †Indicates change</p> | |

DATE OF ISSUE November 30, 1987 DATE EFFECTIVE January 1, 1988
 month day year month day year

ISSUED BY W.R. Kehr Manager Steelville, MO
 name of officer title address

CANCELLED - Missouri Public Service Commission - 07/01/2024 - JI-2024-0157

Steelville Telephone Exchange, Inc. For Steelville, Missouri
Name of Issuing Corporation Community, Town or City

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GENERAL RULES AND REGULATIONS

C. ESTABLISHMENT AND FURNISHING OF SERVICE (Cont.)

4. Payment for Service (Cont.)

service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

5. Maintenance and Repairs

All ordinary expense of maintenance and repair, unless otherwise specified in the Telephone Company's tariff is borne by the Telephone Company. The subscriber agrees to take good care of the instruments and all accessories connected therewith. In case of loss of, damage to, or destruction of any of the Company's instruments, or accessories, not due to ordinary wear and tear, the subscriber is held responsible for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original condition, except where such damage is not occasioned by the negligence of the subscriber. Subscribers may not rearrange, disconnect, or remove or permit others to rearrange, disconnect, or remove any apparatus or wiring installed by the Telephone Company, except upon the written consent of the Telephone Company.

6. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

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JAN 1 1988

BY 2nd R.S. #15

Public Service Commission

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NOV 14 1975

Public Service Commission

DATE OF ISSUE October 14, 1975
month day year

DATE EFFECTIVE November 14, 1975
month day year

ISSUED BY W.A. Lea
name of officer

President Steelville, Mo.
title address

Steelville Telephone Exch. Inc. For Steelville, Missouri
Name of Issuing Corporation Community, Town or City

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OCT 14 1977
MISSOURI
Public Service Commission

GENERAL RULES AND REGULATIONS

C. ESTABLISHMENT AND FURNISHING OF SERVICE

7. Trouble Calls Due to Customer Owned Equipment

In the event a trouble is reported on a Telephone Company subscriber's line and found to be due to customer owned equipment, a charge will be levied the owner for the technician's time and mileage. Charges will be as follows:

\$6.00 per man-hour (\$6.00 per man minimum charge) plus \$.25 per mile based on total round trip mileage from the business office in Steelville, Mo., for customers in the Steelville (775), Cherryville (743), and Huzzah (786) exchanges. For calls made to customers in the Viburnum (244) exchange, mileage shall be from the Viburnum Office Building in Viburnum, Mo.

Customer owned equipment found to cause trouble on the line shall be disconnected until repaired.

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BY 1st PS 15A
PUBLIC SERVICE COMMISSION
OF MISSOURI

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NOV 18 1977
Public Service Commission

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DATE OF ISSUE October 18, 1977 DATE EFFECTIVE November 18, 1977
month / day / year month / day / year
ISSUED BY W.A. Lea President Steelville, Mo.
name / of officer title address

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GENERAL RULES AND REGULATIONS

DEC 21 2000

E. DEPOSITS AND GUARANTEES OF PAYMENT FOR RESIDENTIAL CUSTOMERS

MISSOURI
Public Service Commission

1. The Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if:

- a. The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or
- b. The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.

2. In lieu of a deposit, Company may accept a written guarantee. The guarantee shall not exceed the amount of a cash deposit that the Company could request under this section.

3. No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.

4. Terms of Deposits:

- a. Deposits shall not exceed the estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class.
- b. The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the *Wall Street Journal*. This rate shall be adjusted annually on December 1 using the prime lending rate, as published in the *Wall Street Journal* on the last business day of September of each year, plus one percent (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
- c. Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.

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+ Indicates change

JAN 25 2001

MISSOURI
Public Service Commission

Issued: December 21, 2000

Don Santhuff
Steelville Telephone Exchange, Inc.
PO Box 370
Steelville, MO 65565

Effective: January 25, 2001

CANCELLED - Missouri Public Service Commission - 05/01/2023 - JI-2023-0183

GENERAL RULES AND REGULATIONS **RECEIVED**

OCT 31 1980

E. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. Establishment of Credit
 The Telephone Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. In order to insure the payment of all charges due for its service, the Telephone Company may require any subscriber to establish his credit by furnishing references acceptable to the Telephone Company. A cash deposit or suitable guarantee in writing may be required if any of the following conditions exist:

- * a. Applicants with Previous Telephone Service of 12 Months or More:
 The applicant is unable to establish that he had a previous account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid,
- * b. Applicants with No Previous Telephone Service or with Previous Telephone Service of Less Than Twelve Months:
 The applicant does not meet at least two of the following criteria:
 Has a valid major national charge card
 Has a valid major national oil charge card
 Home ownership, excluding mobile home
 Is fifty (50) or more years of age
 Has been employed two years or more with the current employer
 Has a savings account
 Has a local charge card
 Has an existing loan from a financial institution not considered delinquent by the creditor

* The Telephone Company may require a deposit or guarantee

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JAN 25 2001
 34 R 5 17
 Public Service Commission
 MISSOURI

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 †Indicates change

Steelville Telephone Exch. Inc. For Steelville, Missouri
 Name of Issuing Corporation Community/Town or City

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 MISSOURI
 Public Service Commission

GENERAL RULES AND REGULATIONS

E. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. Establishment of Credit

The Telephone Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. Nor is the Telephone Company obligated to continue to furnish service to any individual or firm whose credit is or becomes, in the opinion of the Telephone Company, doubtful. In order to insure the payment of all charges due for its service, the Telephone Company may require any subscriber to establish his credit by furnishing references acceptable to the Telephone Company. A cash deposit or suitable guarantee in writing may be required if any of the following conditions exist:

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BY 2-2-75 #17
 PUBLIC SERVICE COMMISSION
 OF MISSOURI

a. A Customer or prospective customer has an unpaid and undisputed delinquent account with a telephone utility which accrued within the last two (2) years or if such a delinquent account was paid within the last six (6) months.

b. If undisputed charges in two (2) out of the last twelve (12) billing periods have become delinquent, the Telephone Company may require a deposit as a condition of continued service. The Telephone Company shall maintain a record for each customer of all charges which have become delinquent in the last twelve (12) billing periods.

For businesses only a deposit may be required without the conditions stated above, when deemed appropriate under the afore mentioned circumstances, in the form of provision of references, a suitable written guarantee, or cash.

No deposit or guarantee shall be required by the Telephone Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, or geographical area of residence.

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 NOV 18 1977
 Public Service Commission

*Indicates new rate or text
 †Indicates change

DATE OF ISSUE October 18, 1977 DATE EFFECTIVE November 18, 1977
month day year month day year

ISSUED BY W. A. Lea President Steelville, Mo
name of officer title address

Steelville Telephone Exchange, Inc.
Name of Issuing Corporation or Municipality

For Steelville, Mo.
Community, Town or City

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NOV 2 1954

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Public Service Comm.

GENERAL RULES AND REGULATIONS

E. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. Establishment of Credit

The Telephone Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. Nor is the Telephone Company obligated to continue to furnish service to any individual or firm whose credit is or becomes, in the opinion of the Telephone Company, doubtful. In order to insure the payment of all charges due for its service, the Telephone Company may require any subscriber to establish and maintain his credit in one of the following ways:

- a. By furnishing references acceptable to the Telephone Company.
- b. By providing a suitable guarantee in writing, in form prescribed by the Telephone Company.
- c. By means of a cash deposit.

2. Amount of Deposits

The amount of deposit required for the purpose of establishing a subscriber's credit shall not exceed his estimated bill for exchange service and toll charges for one normal billing period plus forty-five days. The Telephone Company may require the subscriber to increase the amount of the deposit at any time if, in its opinion, the charges billed against the subscriber are found to warrant such an increase.

PUBLIC SERVICE COMMISSION

TELEPHONE AUTOMATIC
ORDER NO. 937

NOV 17 1954

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NOV 13 1954 Deposit Not to Affect Regular Collection Practices

BY 1st Rs 17 The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance

DATE OF ISSUE Nov. 1 1954
month day year

DATE EFFECTIVE Nov. 17 1954
month day year

ISSUED BY [Signature]
name of officer

President Steelville, Mo.
title address

Steelville Telephone Exch. Inc . For Steelville, Mo 65565
 Name of Issuing Corporation Community, Town or City

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GENERAL RULES AND REGULATIONS
 ESTABLISHMENT AND MAINTENANCE OF CREDIT (cont) OCT 31 1980

2. Amount of Deposits

The amount of deposit required for the purpose of establishing a subscriber's credit shall not exceed estimated charges for two (2) months' service based on the average bill during the + preceding twelve (12) months or in the case of new applications for service, the average monthly bill for all subscribers within a customer class. The customer may, concurrent with the beginning of service, post a deposit in two (2) equal monthly installments or as other wise agreed upon. The Telephone Company may require the subscriber to increase the amount of the deposit within the limits perscribed + elsewhere in this Tariff.

For businesses deposits may be of an amount up to the estimated bill for exchange service and toll for one normal billing period plus 30 days. Estimates shall be arrived at by agreement between the business customer and the Telephone Company.

3. Deposit Not to Affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation; nor consitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of service for non-payment of any sums due the Telephone Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

4. Interest to be Paid on Deposits

+ Interest at the rate of 9% per annum shall be paid by the Company on deposits made for the purpose of establishing credit. Simple interest shall be computed from the date of + payment of the deposit and shall be credited annually upon the account of the customer or paid upon the return of the

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DATE OF ISSUE Nov. 10, 1980 DATE EFFECTIVE Dec. 10, 1980
 month day year month day year
 ISSUED BY [Signature] President title
 name of officer title address
 Public Service Commission

CANCELLED
 JAN 25 2001
 By RS 17-A
 Public Service Commission
 MISSOURI

Steelville Telephone Exch. Inc.
Name of Issuing Corporation

For Steelville, Missouri
Community, Town or City

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Public Service Commission

GENERAL RULES AND REGULATIONS

E. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

2. Amount of Deposits

The amount of deposit required for the purpose of establishing a subscriber's credit shall not exceed estimated charges for two (2) months' service based on the average bill during the preceeding twelve (12) months or estimated for the next (12) months by the customer and the Telephone Company. The customer may, concurrent with the beginning of service, post a deposit in two (2) equal monthly installments or as otherwise agreed upon. The Telephone Company may require the subscriber to increase the amount of the deposit within the limits perscribed above at any time if, in its opinion, the charges billed against the subscriber are found to warrant such an increase.

For businesses deposits may be of an amount up to the estimated bill for exchange service and toll for one normal billing period plus 30 days. Estimates shall be arrived at by agreement between the business customer and the Telephone Company.

3. Deposit Not to Affect Regular Collection Practices

The fact that a deposit hasbeen made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation; nor consitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of service for non-payment of any sums due the Telephone Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

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DEC 10 1980

BY 104 TRS #17A
PUBLIC SERVICE COMMISSION

OF MISSOURI

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NOV 18 1977
Public Service Commission

DATE OF ISSUE October 18, 1977
month day year

DATE EFFECTIVE November 18, 1977
month day year

ISSUED BY W.D. Lea President Steelville, Missouri
name of officer title address

GENERAL RULES AND REGULATIONS

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E. DEPOSITS AND GUARANTEES OF PAYMENT FOR RESIDENTIAL CUSTOMERS
(Cont'd)

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DEC 21 2000

4. Terms of Deposits (Cont'd)

**MISSOURI
Public Service Commission**

- d. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date on which the charge becomes delinquent provided the charge is not in dispute. The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.
- e. The Company will maintain records of all pertinent information with regard to each deposit held.
- f. The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit.

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JAN 25 2001

**MISSOURI
Public Service Commission**

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+ Indicates change

CANCELLED - Missouri Public Service Commission - 05/01/2023 - JI-2023-0183

GENERAL RULES AND REGULATIONS
ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

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as a condition of continued service under any of the following conditions:

NOV 19 1997

- a. The customer has undisputed charges in two out of the last twelve (12) billing period which have become delinquent. A telephone utility shall with respect to each customer maintain a record of all charges which have become delinquent within the last twelve (12) billing periods.
- b. The customer has had service discontinued due to nonpayment of an undisputed delinquent charge or failure to post a required deposit or guarantee anytime during the preceding twelve (12) billing periods.
- c. The customer established service with the telephone utility within the preceding six (6) months, and incurs toll or other charges in any one (1) billing period which are equal to at least 400 percent of the amount of the deposit or guarantee previously required by the telephone utility.

In lieu of a deposit a telephone utility may accept a written guarantee. The limit of the guarantee shall not exceed the amount of a cash deposit. The guarantor shall be released upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.

For businesses only a deposit may be required without the conditions stated above, when deemed appropriate under the aforementioned circumstances, in the form of provision of references, a suitable written guarantee, or cash.

No deposit or guarantee shall be required by the Telephone Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income of geographical area of residence.

A service deposit will not be required for Lifeline service, if the qualifying low-income customer voluntarily elects toll blocking, where available. If toll blocking is unavailable a service deposit may be charged.

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JAN 25 2001
By 2nd RS 17-1
Public Service Commission
MISSOURI

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JAN -1 1998

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MISSOURI
Public Service Commission

Issued: November 26, 1997

W. R. Kehr
Steelville Tel. Exchange, Inc.
PO Box 370
Steelville, MO 65565

Effective: January 1, 1998

Steelville Telephone Exch. Inc.
Name of Issuing Corporation

For Steelville, Mo 65565
Community, Town or City

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GENERAL RULES AND REGULATIONS
ESTABLISHMENT AND MAINTENANCE OF CREDIT (cont)

OCT 31 1980

as a condition of continued service under any of the following conditions:

- * a. The customer has undisputed charges in two out of the last twelve (12) billing periods which have become delinquent. A telephone utility shall with respect to each customer maintain a record of all charges which have become delinquent within the last twelve (12) billing periods.
- * b. The customer has had service discontinued due to non-payment of an undisputed delinquent charge or failure to post a required deposit or guarantee anytime during the preceeding twelve (12) billing periods.
- * c. The customer established service with the telephone utility within the preceding six (6) months, and incurs toll or other charges in any one (1) billing period which are equal to at least 400 percent of the amount of the deppoit or guarantee previously required by the telephone utility.
- * In lieu of a deposit a telephone utility may accept a written guarantee. The limit of the guarantee shall not exceed the amount of a cash deposit. The guarantor shall be released upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.

For businesses only a deposit may be required without the conditions stated above, when deemed appropriate under the afore mentioned circumstances, in the form of provision of references, a suitable written guarantee, or cash.

No deposit or guarantee shall be required by the Telephone Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income or geographical area of residence.

CANCELLED

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JAN 01 1983

DEC 10 1980

*Indicates new rate or text
+Indicates change

By WRS #171

Public Service Commission MISSOURI Public Service Commission
EFFECTIVE Nov. 10, 1980

DATE OF ISSUE Nov. 10, 1980
month, day, year

ISSUED BY _____

WRS
name of officer

President
title

Steelville, Mo.
address

Steelville Telephone Exch. Inc. For Steelville, Mo. 65565
 Name of Issuing Corporation Community, Town or City

RECEIVED

| | |
|--|--|
| General Rules and Regulations / UCT 31 1980 Establishment and Maintenance of Credit (cont) | |
| <p>deposit, which ever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer. The Telephone Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by such deposit. Withdrawal by request shall be done by agreement between the subscriber and the Company.</p> | |
| <p>5. Discontinuance of Service for Failure to Establish Credit</p> | <p>Service may be discontinued for failure to post a required deposit or guarantee. Service shall not be discontinued unless written notice by first class mail is sent or delivered to the customer at least five (5) days prior to the date of the proposed discontinuance. The notice shall not be effective if the customer has a dispute pending with the Telephone Company concerning the charge on which the notice is based. Service shall be discontinued during normal business hours of the Telephone Company on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service, or on a day immediately preceeding such a day. Other guidelines for discontinuance of service as outlined under "PAYMENT FOR SERVICE AND FACILITIES" shall apply.</p> <p>For businesses, service may be discontinued under the conditions stated above anytime (5) days after notice has been sent to the business customer requesting a deposit.</p> |
| <p>6. Restoral of Service Charge</p> | <p>Where services has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company.</p> |
| <p>CANCELLED</p> | |
| <p>JAN 25 2001 By <u>319 RS 18</u> Public Service Commission MISSOURI</p> | |
| <p>*Indicates new rate or text +Indicates change</p> | |

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 Public Service Commission

Steelville Telephone Exch. Inc. For Steelville, Missouri
 Name of Issuing Corporation Community, Town or City

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 MISSOURI
 Public Service Commission

GENERAL RULES AND REGULATIONS

E. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont.)

4. Interest to be Paid on Deposits

Interest at the rate of 6% per annum shall be paid by the Company on deposits made for the purpose of establishing credit. Simple interest shall be computed from the date of payment of the deposit and shall be paid annually or at the time of discontinuance of service or date of request for withdrawal of the deposit. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer. Withdrawal by request shall be done by agreement between the subscriber and the Company.

5. Discontinuance of Service for Failure to Establish Credit

Service may be discontinued for failure to post a required deposit or guarantee. Service shall not be discontinued unless written notice by first class mail is sent or delivered to the customer at least five (5) days prior to the date of the proposed discontinuance. The notice shall not be effective if the customer has a dispute pending with the Telephone Company concerning the charge on which the notice is based. Service shall be discontinued during normal business hours of the Telephone Company on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service, or on a day immediately preceeding such a day. Other guidelines for discontinuance of service as outlined under "PAYMENT FOR SERVICES AND FACILITIES" shall apply.

For businesses, service may be discontinued under the conditions stated above anytime (5) days after notice has been sent to the business customer requesting a deposit.

6. Restoral of Service Charge

Where services has been discontinued for failure to establish credit as authorized above, the regular restoral or service charge will be made and collected by the Company.

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BY 2nd RS# 18

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OF MISSOURI

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NOV 18 1977
Public Service Commission

*Indicates new rate or text
 †Indicates change

DATE OF ISSUE October 18, 1977 DATE EFFECTIVE November 18, 1977
 month day year month day year

ISSUED BY W.H. Lea President Steelville, Missouri
 name of officer title address

Steelville Telephone Exchange, Inc.
Name of Issuing Corporation or Municipality

For Steelville, Mo.
Community, Town or City

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NOV 3 1954

MISSOURI
Public Service Comm.

GENERAL RULES AND REGULATIONS

E. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont.)

3. Deposit Not to Affect Regular Collection Practices (Cont.)

payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of service for non-payment of any sums due the Telephone Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

4. Interest to be paid on Deposits

Interest at the rate of 6% per annum shall be paid the Company on deposits made for the purpose of establishing credit. This applies to deposits retained by the Telephone Company for a period of 6 months or longer. Simple interest shall be computed from the date of payment of the deposit and shall be paid annually or at the time of discontinuance of service or date of request for withdrawal of the deposit.

5. Discontinuance of Service for Failure to Establish Credit

Service may be discontinued for failure to establish credit, as authorized above, within five days after the Company has served or mailed notice requiring the subscriber so to do.

NOV 18 1954 Restoral of Service Charge

BY 1st RS 18 Where service has been discontinued for failure to establish credit as authorized above, the regular restoral or service charge will be made and collected by the Company.

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NOV 17 1954

PUBLIC SERVICE COMMISSION

CANCELLED

TELEPHONE AUTHORITY
ORDER NO. 237

DATE OF ISSUE Nov. 1 1954
month day year

DATE EFFECTIVE Nov. 17 1954
month day year

ISSUED BY [Signature]
name of officer

President Steelville, Mo.
title address

Steelville Telephone Exch. Inc. For Steelville, Missouri
Name of Issuing Corporation Community Town or City

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JUL 21 1980
MISSOURI
Public Service Commission

GENERAL RULES AND REGULATIONS

APPLICATION OF BUSINESS AND RESIDENCE RATES

A. BUSINESS RATES APPLY AT THE FOLLOWING LOCATIONS:

1. In offices, stores, factories, mines, and all other places of a strictly business nature.
2. In boarding houses, except as noted under B-2, offices of hotels, halls, and offices of apartment buildings; quarters occupied by Clubs or lodges; public, private or parochial schools or colleges, hospitals, libraries, churches, and other similar institutions.
- + 3. At residence locations where the subscriber engages in a business from his home which ~~is~~ fact might be indicated by advertising by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc., specifying the telephone number of the subscriber's residence.
4. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
5. In college fraternity houses.
6. In any location where the listing of service at that location indicates a business, trade or profession, except as specified under B-3 below.

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JAN 1 1988

BY 2nd R.S. #19
Public Service Commission
MISSOURI!

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AUG 28 1980
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*Indicates new rate or text
+Indicates change

DATE OF ISSUE July 28, 1980 DATE EFFECTIVE Aug. 28, 1980
month day year month day year

ISSUED BY *M. Lea* President Steelville, Mo.
name of officer title address

Steelville Telephone Exchange, Inc.
Name of Issuing Corporation or Municipality

For Steelville, Missouri
Community, Town or City

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NOV 3 1954

MISSOURI
Public Service Comm.

GENERAL RULES AND REGULATIONS

APPLICATION OF BUSINESS AND RESIDENCE RATES

A. BUSINESS RATES APPLY AT THE FOLLOWING LOCATIONS:

1. In offices, stores, factories, mines, and all other places of a strictly business nature.
2. In boarding houses, except as noted under B-2, offices of hotels, halls, and offices of apartment buildings; quarters occupied by Clubs or lodges; public, private or parochial schools or colleges, hospitals, libraries, churches, and other similar institutions.
3. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
4. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
5. In college fraternity houses.
6. In any location where the listing of service at that location indicates a business, trade or profession, except as specified under B-3.

TELEPHONE AUTHORITY

ORDER NO. 237

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NOV 17 1954

PUBLIC SERVICE COMMISSION

CANCELLED

AUG 28 1980

BY 1st R.S. # 19
PUBLIC SERVICE COMMISSION
OF MISSOURI

DATE OF ISSUE Nov. 1 1954
month day year

DATE EFFECTIVE Nov. 17 1954
month day year

ISSUED BY [Signature]
name of officer

President Steelville, Mo.
title address

Steelville Telephone Exchange, Inc For Steelville, Missouri
Name of Issuing Corporation

Community, Town or City
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OCT 14 1975

GENERAL RULES AND REGULATIONS

APPLICATION OF BUSINESS AND RESIDENCE RATES (Cont.)

B. RESIDENCE RATES APPLY AT THE FOLLOWING LOCATIONS:

1. In private residence where business listings are not provided.
2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
3. In the place of residence of clergyman or nurse, and in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinary, provided the subscriber does not maintain an office in the residence.

CONSTRUCTION, INSTALLATION, AND MAINTENCE CHARGES

A. GENERAL

1. Lines will be extended in accordance with provisions specified in paragraphs E 1, 2, 3 and 4, Line Extensions, of this tariff.
2. Special charges in the form of installation charges, monthly charges, or both, or applied in addition to the usual service connection charges and monthly rates when, because of the sporadic or occasional nature of the service or an unusual investment or expense, as for example:

a.

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BY 2nd RS 20
PUBLIC SERVICE COMMISSION
OF MISSOURI

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NOV 14 1975

Public Service Commission

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE October 14, 1975
month day year

DATE EFFECTIVE November 14, 1975
month day year

ISSUED BY W. H. Lea
name of officer

President Steelville, Missouri
title address

Steelville Telephone Exchange, Inc.
Name of Issuing Corporation or Municipality

For Steelville, Mo.
Community, Town or City

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Public Service Comm.

GENERAL RULES AND REGULATIONS
DIRECTORY LISTINGS (Continued)

B. REGULAR EXTRA LISTINGS (Continued)

4. (Continued)

the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of P. B. X. station, or extension station, installed on premises of the subscriber, but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.

5. Regular Extra Listings are furnished at the rate quoted in the General Exchange Service Tariffs.

6. Extra Listing charges (except for listings of alternate call numbers and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made, or at the date of issue of the directory, as the subscriber may desire. Charges for listings of alternate call number and office hours become effective as date of the issue of the directory.

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JAN 1 1968

BY 1st R.S. #29

C. SPECIAL TYPES OF EXTRA LISTINGS

1. Duplicate and cross reference listings Public Service Commission

(a) Duplicate listings, i.e., listings of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names, are permitted when, in the opinion of the Telephone Company, they are necessary for the proper identification of the subscriber, and are not desired to secure a preferential position in the directory or for advertising purposes.

TELEPHONE AUTHORITY
ORDER NO. 297

DATE OF ISSUE Nov. 1 1954
month day year

DATE EFFECTIVE Nov. 17 1954
month day year

ISSUED BY [Signature]
name of officer

President Steelville, Mo.
title address

Steelville Telephone Exchange, Inc. For Steelville, Missouri
Name of Issuing Corporation Community, Town or City

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DEC 16 1982

GENERAL RULES AND REGULATIONS
EXTENSION SERVICE

MISSOURI
Public Service Commission

1. Extension service provides the user with the capability for originating calls from or receiving calls at instruments provided at locations in addition to the location of the main station where such instruments are connected to the same exchange access line as the main station.

2. A station set rate is applicable to each telephone company provided instrument (1) for use with extension service. Such instrument is provided at the appropriate instrument rate.

3. The monthly rates for extension stations include circuits not exceeding 100 feet in length connecting main and extension stations when both stations are located in the same building or on the same premises. For rates applicable to extension lines extending beyond these limits see the mileage charge section of these General Rules and Regulations.

4. Extension stations are furnished in accordance with such standard wiring plans as may be adopted by the Company.

5. Separate telephone numbers or other distinctive designations are not assigned to extension station nor is code-ringing permitted.

6. Extension Stations furnished in connection with flat rate service must be located so as to restrict their use to the customer, his representatives or members of his immediate family, except that extension station may be contracted for by the customer for joint user.

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JAN 1 1988

BY 3rd R.S. #32

Public Service Commission
MISSOURI

(1) Limited Availability. See Sheet No. 74.

*Indicates new rate or text
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JAN - 1 1983
TAO 802
Public Service Commission

DATE OF ISSUE December 1 1982 DATE EFFECTIVE Jan. 1, 1983
month day year month day year

ISSUED BY W.A. Lea President Steelville, Mo
name of officer title address

Steelville Telephone Exchange, Inc. For Steelville, Missouri
Name of Issuing Corporation or Municipality Community, Town or City

RECEIVED

GENERAL RULES AND REGULATIONS

EXTENSION STATIONS

1. The monthly rates for extension stations in the Local Exchange Tariffs for each exchange include circuits not exceeding 100 feet in length connecting main and extension stations when both stations are located in the same building or on the same premises. For rates applicable to extension lines extending beyond these limits see the mileage charge section of these General Rules and Regulations.
2. Extension stations are furnished in accordance with such standard wiring plans as may be adopted by the Company.
3. Separate telephone numbers or other distinctive designations are not assigned to extension station nor is code-ringing permitted.
4. Extension Stations furnished in connection with flat rate service must be located so as to restrict their use to the customer, his representatives or members of his immediate family, except that extension station may be contracted for by the customer for joint user.

CANCELLED

JAN - 1 1983
BY 2nd RS 32
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED
NOV 14 1975
Public Service Commission

DATE OF ISSUE October 14, 1975
month day year

DATE EFFECTIVE November 14, 1975
month day year

ISSUED BY W. H. Lea President Steelville, Missouri
name of officer title address