

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.6 Toll Services (continued)

4.6.1 Two-Point Service (1) (continued)

(N)

B. Discounts

	Mon.	Tues.	Wed.	Thu.	Fri.	Sat.	Sun.
8:00 a.m. to 5:00 p.m.	Day Rate Period Full Rate						
5:00 p.m. to 11:00 p.m.	Evening Rate Period 20% Discount					Eve. Rate 20%	
11:00 p.m. to 8:00 a.m.	Night Rate & Weekend Rate Period 35% Discount						

The time of day at the location of the calling service point governs.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

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4. SERVICES (continued)

4.6 Toll Services (continued)

4.61 Two-Point Service (continued)

C. Operator Service Charges

<u>Description</u>	<u>Rate</u>	
<u>Station-to-Station Service</u>		
<u>Collect</u>		
Non-Automated	\$1.86	(I)
Semi-Automated	1.21	(I)
Fully Automated	.90	
<u>Billed to a Third Number</u>		
Non-Automated	\$1.86	(I)
Semi-Automated	1.21	(I)
Fully Automated	.90	
<u>Sent-Paid</u>		
Non-Automated	\$1.86	(I)
Semi-Automated	1.48	
<u>Person-to-Person Service</u>		
Non-Automated	\$4.10	(I)
Semi-Automated	3.48	(I)
<u>Other Services</u>		
Line Status Verification	\$1.50	
Busy Interrupt	2.31	

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.6 Toll Services (continued)

4.6.2 Conference Service (1) (N)

A. Rates and Charges

The total charge for the conference connection is the sum of the set-up charge and the usage charge for total conversation time.

1. Set-up charge is \$1.60 for each Exchange Access Arrangement included in the conference call.
2. The charge for conversation time will consist of the total minutes of conversation multiplied by the appropriate usage charge per minute applying to the conference call.
3. The per-minute charge for each main service point is as follows:

<u>Mileage Between the Two Most Distant Service Points</u>	<u>Charge Per Minute</u>
0 – 18	\$.05
19 – 60	.10
61 – 150	.15
Over 150	.20

(1) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.6 Toll Services (continued)

4.6.2 Conference Service (1) (continued)

A. Rates and Charges (continued)

4. Timing of Messages

- (a) The chargeable duration of the message is the elapsed time between the start of conversation, with all points on the conference connection and the time at which the disconnect signal is received from the originating exchange access arrangement, except as follows:

When the originating customer requests that one or more exchange access arrangements be added to or disconnected from a conference call on which conversation is in progress, that call is considered terminated and a new call is considered initiated to the revised group of Exchange Access Arrangements.

- (b) Chargeable time does not include time lost because of faults or defects in the service.

5. Discount Periods

The following percentages will apply to local conference calls made during the discount periods.

	Mon.	Tues.	Wed.	Thu.	Fri.	Sat.	Sun.
8:00 a.m. to 5:00 p.m.	Day Rate Period Full Rate						
5:00 p.m. to 11:00 p.m.	Evening Rate Period 20% Discount						Eve. Rate 20%
11:00 p.m. to 8:00 a.m.	Night Rate & Weekend Rate Period 35% Discount						

- Discounts are applied by discount period to the total number of initial minutes and additional minutes accumulated during the call.
- When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
- In cases where a message begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.6 Toll Services (continued)

4.6.3 Special Reversed Charge Long Distance Message Telecommunications Service (2) (N)

This service provides an arrangement in connection with intraLATA Long Distance Message Telecommunications Service whereby a customer offers patrons the privilege of calling him without the payment of an intraLATA long distance message charge and without having to request specific reversal of this charge.

Rates

The following monthly service charge applies for Special Reversed Charge Long Distance Message Telecommunications Service:

	Monthly Service <u>Charge</u>
Service furnished in Metropolitan exchanges (including all zones within Metropolitan Exchange Area) (1)	\$9.45
Service furnished in all other exchanges per exchange	5.55

(1) The Metropolitan Exchanges are Kansas City, St. Louis and Springfield.

(2) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.6 Toll Services (continued)

4.6.4 Selective Class of Call Screening (1) (N)

Selective Class of Call Screening enables a customer by means of Company operator identification to restrict outgoing toll calls from service point users to only those services which are charged to the called telephone or a third number.

A. Rates and Charges

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Per system	\$40.75	\$370.00

(1) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)**4.6 Toll Services (continued)****4.6.5 Toll Saver Optional Calling Plan (1) (N)**

Customers can choose to subscribe to one of the Toll Saver Optional Calling Plans. The following rates and discounts are in addition to the established charges for the service with which the Optional Calling Plan is associated. For business customers, the Plan rates and discounts apply to usage for all periods. For residence customers, Discount Option A applies to the evening/night/weekend rate periods and all other options apply to usage for all periods.

Business Discount Options A, B, C and D and Residence Discount Options A, B, C, D and E give the customer a specified percent discount on qualified usage for a flat monthly rate, except in the case of Business Option D and Residence Option E which are provided free of charge when residence customers also subscribe to either the Calling Features package or the Calling Features – Basic package or, when business customers subscribe to either the Calling Features package, the Calling Features – Basic package or to a Business Saver package.

Business Block of Time Options E, F and G and Residence Block of Time Options F, G and H allow customers a specified amount of qualified usage per month at a flat rate. Customers are charged the full monthly rate even if the specified block of time is not used. An additional hourly rate applies to usage exceeding the initial specified block of time, prorated for fractional hours of usage. Time of day and holiday discounts are not applicable to the monthly rate or the hourly rate for additional usage.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

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4. SERVICES (continued)

4.6 Toll Services (continued)

4.6.5 Toll Saver Optional Calling Plan (3) (N)

A. Recurring and Usage Charges, and Discounts

Discount or Block Option	Monthly Recurring Rate	Initial Block of Minutes	Percent Discount	Additional Usage Rate	Qualified Rate Periods
1. Business Options					
(A) Discount	\$ 3.00	N/A	10%	N/A	All
(B) Discount	8.00	N/A	15%	N/A	All
(C) Discount	20.00	N/A	20%	N/A	All
(D) Discount (1)	No Charge	N/A	10%	N/A	All
(E) Block-of-Time	8.35	60	N/A	\$7.80/hour	All
(F) Block-of-Time	36.00	300	N/A	\$7.20/hour	All
(G) Block-of-Time	60.00	600	N/A	\$6.00/hour	All
2. Residence Options					
(A) Discount	\$ 1.85	N/A	15%	N/A	Evening and Night/Weekend
(B) Discount	3.00	N/A	20%	N/A	All
(C) Discount	2.00	N/A	20%	N/A	All
(D) Discount (2)	No Charge	N/A	10%	N/A	All
(E) Block-of-Time	8.35	60	N/A	\$7.80/hour	All
(F) Block-of-Time	36.00	300	N/A	\$7.20/hour	All
(G) Block-of-Time	60.00	600	N/A	\$6.00/hour	All

(1) Available only to customers subscribing to either the Calling Features package, Business Saver or the Calling Features - Basic package as set forth in Section 4.5.7 of this Tariff.

(2) Available only to customers subscribing to either the Calling Features package or the Calling Features - Basic packages as set forth in Section 4.5.7 of this Tariff.

(3) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

Issued: November 8, 2004

Effective: December 9, 2004

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4. SERVICES (continued)

4.6 Toll Services (continued)

4.6.5 Toll Saver Optional Calling Plan (2) (continued) (N)

A. Recurring and Usage Charges, and Discounts (continued)

<u>Discount or Block Option</u>	<u>Monthly Recurring Rate</u>	<u>Initial Block of Minutes</u>	<u>Percent Discount</u>	<u>Additional Usage Rate</u>	<u>Qualified Rate Periods</u>
2. Residence Options (continued)					
(H) Single Rate	\$4.95	N/A	N/A	\$.10/minute	All
(I) Single Rate (1)	1.95	N/A	N/A	.10/minute	All

4.6.6 Designated Number Optional Calling Plan – Recurring Charges

Designated Number Optional Calling Plan is available to residence and business customers for one-way calling to a designated telephone number within the LATA. Customers subscribing to this calling plan receive unlimited calling to the designated number at a fixed monthly rate. Calling to additional designated telephone numbers within the LATA may be purchased at an additional, fixed monthly rate for each such designated number selected.

	<u>Monthly Recurring Rate</u>
A. Residence and Business, per access line	
1. First Designated Number	\$15.00
2. Each Additional Designated Number	10.00

(1) Available only to customers subscribing to either the Calling Features package or the Calling Features-Basic packages as set forth in Section 4.5.7 of this Tariff.

(2) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

4. SERVICES (continued)

4.6 Toll Services (continued)

4.6.6 Toll Service

Provides facilities to complete interLATA, intrastate or intraLATA, interexchange calls between two points. Customer makes call by dialing directly or with operator assistance. Direct Dialing includes 1 + Area Code (where necessary) + telephone number, or, in some cases for IntraLATA, users must access the Company's network by dialing 1010678 then 1 + Area Code + Number. For operator assistance a customer dials O only, O + telephone number or O + NPA + telephone number for IntraLATA calls.

No monthly recurring charges or minimum monthly billing requirements for outbound long distance calls will apply for those customers using Birch for both local and long distance service. A minimum monthly billing requirement of \$4.95/account per month will apply for customers using Birch for long distance service only.

Monthly Recurring Charge for Long Distance Only Customers: \$4.95 (I)

	<u>Per Minute</u>	<u>Minimum Increment</u>	<u>Billing Increment</u>
With Local Service	<Based on Product>	30 seconds	6 seconds
Without Local Service	\$0.099	30 seconds	6 seconds

4.6.7 Birch Long Distance

<u>Products</u>	<u>Rates Per Minute</u>		
	<u>Current Rates Per Product</u>		
	<u>Intra-Lata</u>	<u>Intra-State</u>	<u>Inter-State</u>
BirchNet Value Line	\$0.069	\$0.069	\$0.069
BirchNet Basic Line	Unlimited	\$0.049	\$0.049
BirchNet Essentials	Unlimited	\$0.049	\$0.049
Home Connection	\$0.060	\$0.060	\$0.060
Home Essentials	Unlimited	\$0.060	\$0.060

Long Distance Rates apply to all domestic 1+ direct dialed minutes of use. While there are plans that offer free long distance, the customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.7 Wide Area Telecommunications Services (1)

(N)

This section applies to Wide Area Telecommunications Service (WATS) furnished or made available by the Company over service components wholly within, or partly within, the State of Missouri and between points within the State of Missouri.

4.7.1 Rate Periods

Rates applicable are based on the time of day, day of week as follows:

A. Business Day Period

8 a.m. to 5 p.m. Monday through Friday. The Business Day Period for holidays (New Year's Day, Independence Day, Thanksgiving Day, Labor Day, Christmas Day) is charged at Evening Period Rates.

B. Evening Period

5 p.m. to 11 p.m. Sunday through Friday.

C. Night/Weekend Period

11 p.m. to 8 a.m. all days
8 a.m. to 11 p.m. Saturday
8 a.m. to 5 p.m. Sunday

4.7.2 Minimum Average Time Requirement (MATR)

Usage is subject to an average of one minute per completed call in each rate period for each billing period. This means that if the average duration per call in any rate period during each billing cycle is less than one minute, billing will be based on an average duration of one minute per call.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

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4. SERVICES (continued)

4.7 Wide Area Telecommunications Services (continued)

4.7.3 Rates – Inward WATS (800 Service) or Outward WATS (1) (N)

A. 800 Service

	<u>Monthly Rate</u>		
1. IntraLATA Access Line, each	\$43.00		
	<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
2. Service Rates			
First 9 hours, each hour	\$18.00	\$14.40	\$11.70
Next 9 hours, each hour	15.30	12.24	9.95
Next 17 hours, each hour	13.01	10.41	8.46
Over 35 hours, each hour	11.06	8.85	7.19
	<u>Nonrecurring Charge</u>		
3. Installation			
Each 800 Service Line		\$121.00	

(1) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.7 Wide Area Telecommunications Services (1) (continued) (N)

4.7.3 Rates – Inward WATS (800 Service) or Outward WATS (continued)

B. Outward WATS

1. IntraLATA Access Line, each	<u>Monthly Rate</u>		
	\$43.00		
2. Service Rates	<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
First 9 hours, each hour	\$13.50	\$10.80	\$8.78
Next 9 hours, each hour	11.48	9.18	7.46
Next 17 hours, each hour	9.76	7.81	6.34
Over 35 hours, each hour	8.30	6.64	5.40
3. Installation	<u>Nonrecurring Charge</u>		
Each Outward WATS line	\$106.00		
C. Provision of Call Detail	<u>Nonrecurring Charge</u>		
Establish or discontinue this service on existing Outward WATS accounts	\$5.00		
Establish or discontinue this service on existing 800 Service accounts	\$12.50		

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

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4. SERVICES (continued)

4.7 Wide Area Telecommunications Services (1) (continued) (N)

4.7.3 Rates – Inward WATS (800 Service) or Outward WATS (continued)

D. Common Line 800 Service – Business

	<u>Monthly Charge</u>
Common Line 800 Service (in addition to the rate for the exchange telephone service) per 800 number	\$ 5.00

IntraLATA Usage Rates

	<u>Charge Per Minute</u>
1. Per Minute Plan	
a. Peak Time (Monday through Friday, 8:00 a.m. to 5:00 p.m.)	\$.20
b. Off-Peak Time (all other times)	.18

	<u>Initial Period</u>	<u>Additional Period Per Minute</u>
2. 2 Hour Block Plan	\$21.60	\$.17
3. 5 Hour Block Plan	45.00	.14

	<u>Nonrecurring Charge</u>
Change Charges	
Number of Terminations Changed per 800 Number	
1. 1 or 2 Terminations	\$ 20.00
2. 3 to 10 Terminations	90.00
3. over 10 Terminations	225.00
Charge to Change Usage Plans	5.00

	<u>Nonrecurring Charge</u>
Call Detail Information per account	\$12.50

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

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4. SERVICES (continued)

4.7 Wide Area Telecommunications Services (1) (continued) (N)

4.7.3 Rates – Inward WATS (800 Service) or Outward WATS (continued)

E. Common Line 800 Service – Residence

	<u>Monthly Charge</u>	
Common Line 800 Service (in addition to the rate for the exchange telephone service) per 800 number		\$ 3.95
IntraLATA Usage Rates		
	<u>Charge Per Minute</u>	
1. Per Minute Plan		
a. Peak Time (Monday through Friday, 8:00 a.m. to 5:00 p.m.)		\$.20
b. Off-Peak Time (all other times)		.18
	<u>Initial Period</u>	<u>Additional Period Per Minute</u>
2. 2 Hour Block Plan	\$ 9.00	\$.14
3. 5 Hour Block Plan	15.00	.12
Change Charges		
Number of Terminations Changed per 800 Number		
1. 1 or 2 Terminations		\$ 20.00
2. 3 to 10 Terminations		90.00
3. over 10 Terminations		225.00
Charge to Change Usage Plans		5.00
Nonrecurring Charge		
Call Detail Information per account		\$12.50

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

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Issued: August 14, 1998

Effective: September 14, 1998

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4. SERVICES (continued)

4.8 Directory Services

4.8.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Non-published or Non-listed Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published or non-listed telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listing or non-published listing.

1. Additional Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	\$6.50 (I)	\$19.00

2. Additional Listing – Hunt Number Group

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	\$6.50 (I)	\$19.00

3. Additional Main Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	\$6.50 (I)	\$19.00
Residential	\$3.50 (I)	\$11.25

4. Alternate Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business alternate listings, each	\$6.50 (I)	\$9.50
Residence alternate listings, each	\$3.50 (I)	\$6.00

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

5. Caption Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00
Residential	No Charge	\$11.25

6. Dual Name Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>
Dual Name Listing – Business	No Charge	\$10.00
Dual Name Listing – Residence	No Charge	No Charge

7. Extra Lines

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	\$5.00	\$10.00
Residence	\$2.83	\$10.00

8. Foreign Listings

Where the Foreign Listing appears in a state of other than Missouri, the applicable rate will be that tariffed by the Company in that state, or where the Company does not provide service, the applicable rate will be that tariffed by the incumbent local exchange carrier in the exchange in which the listing appears.

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business Foreign Listing, each	\$6.50 (I)	\$10.00
Residential	\$2.83	\$10.00

9. Free Additional Listing – (Non Profit Government and School Listing)

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00
Residential	No Charge	\$11.25

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

10. Non-listed Service

	<u>Monthly Rate</u>	<u>Service Charge (2)</u>
Business	\$2.37	\$0.00
Residence Nonlisted Service, each		
Primary	\$2.37	\$10.00
Additional	\$2.37	\$10.00

11. Non-published Exchange Service

	<u>Monthly Rate</u>	<u>Service Charge(1)</u>
Business Non-published Listing	\$6.00 (I)	\$10.00
Residence Non-published Exchange Service, each non- published telephone number	\$6.00 (I)	\$10.00

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer who has a service which involves date terminals where there is not voice use contemplated.
4. Personalized ring.

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

12. Regular Extra Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business extra listings, each	\$6.50 (I)	\$10.00
Residence extra listings, each	\$3.50 (I)	\$10.00

13. Residential Listings:

	<u>Monthly Rate</u>	<u>Service Charge</u>
Bold or Script Listing	\$5.00	\$10.00
Customer Extra Line Listing	\$5.00	\$10.00
Family Space Listing	\$5.00	\$10.00
Line of Distinction	\$5.00	\$10.00
Personality Logo	\$5.00	\$10.00
Signature Listing	\$5.00	\$10.00
Three Print Product Discount	(\$2.0.0)	No Charge
Two Print Product Discount	(\$1.00)	No Charge

14. Secondary Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$10.00
Residential	No Charge	\$10.00

15. Secretarial Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>
Secretarial Listings	\$5.00	\$10.00

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

16. Special Reversed Long Distance Charge Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$9.00
Residential	No Charge	\$6.00

17. Supplemental Address Information

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	\$3.74	\$9.00
Residence	\$2.34	\$6.00

18. Stylist Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	\$4.61	\$9.00

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4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.2 Directory Assistance Service

A. Rates

Directory Assistance - Local	\$3.99 (I)
Directory Assistance - LD	\$3.99 (I)
Directory Assistance Call Complete	\$3.99 (I)
Line Status Verification	\$1.50
Call Interrupt Charge	\$2.31

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

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Issued: December 8, 2000

Effective: January 15, 2001

Birch Telecom of Missouri, Inc.
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4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.4 Call Completion Optional Plan (1) (N)

The Call Completion Optional Plan allows local callers requesting the telephone number of a customer subscribing to the Plan to be advised that the call can be completed at no additional call completion charge to the caller. The call completion charges will be paid by the customer that is being called. The monthly rate will apply whether or not calls are completed.

A. Rates

<u>Description</u>	(D)	<u>Monthly Rate</u>	<u>Per Call Charge</u>
Option A	(D)	\$50.00	\$.05
Option B	(D)	10.00	.30

(1) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.5 National Directory Assistance

A. Service Description

National Directory Assistance (NDA) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 4.8.2 of the Local Exchange Tariff.

Callers access NDA by dialing 1+411 or 0+411. Only calls made for listings outside the customers' local directory assistance scope as defined above will be eligible for NDA.

B. Regulations

The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of national subscribers as defined in 4.8.5. above.

The customer will be charged for each listing request made during the call. The NDA rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with NDA.

There are no exemptions from billing for requests for NDA.

C. Rates

Charge Per Listing Request

Sent Paid Request	\$3.99 (I)
Alternately Billed Requests	\$3.99 (I)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.9 Miscellaneous Services

4.9.1 Remote Call Forwarding (5)

A. Rates and Charges

1. The following charges are for the Remote Call Forwarding feature only and are in addition to applicable charges for service and equipment with which it is used.

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u> (1)(2)(3)(4)	
Remote Call Forwarding service, first access path	\$24.80	\$14.50	(I)
Additional access paths, each	24.80	14.50	(I)

2. The following charges are for the Remote Call Forwarding feature on local exchange calls only and are in addition to the applicable local message unit charges.

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u> (1)(2)(3)(4)	
Remote Call Forwarding service, first access path	\$24.80	\$14.50	(I)
Additional access paths, each	24.80	14.50	(I)

3. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges:
- a. Between the originating station and call-forwarding location. The charge for this portion of a remotely forwarded call shall be the charge specified in this tariff, or any other applicable tariff, for the type of call involved.
 - b. Between the call-forwarding location and the terminating station. The Remote Call Forwarding customer is responsible for the applicable local message unit charge specified in the Local Exchange section and customer-dialed station-to-station charges or interstate and intrastate charges specified in the Long Distance Message Telecommunications Service or Wide Area Telecommunications Service sections. The aforementioned charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

See footnotes on Sheet No. 89.01

Issued: March 4, 2014

Effective: April 3, 2014

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Filed
 Missouri Public
 Service Commission
 JC-2014-0348

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)**4.9 Miscellaneous Services (continued)****4.9.1 Remote Call Forwarding (5) (continued) (N)****A. Rates and Charges (continued)****4. Directory Listings**

One listing without charge covering the exchange in which the call-forwarding central office is located is provided. Additional directory listings may be obtained under tariff rates. See Directory Listings section of this Tariff.

Footnotes for Remote Call Forwarding

- (1) The Service and Equipment charge(s) will not apply on outside moves of customer's other service if there is no telephone number change.
- (2) To change the number at the call-forwarding location, a nonrecurring charge of \$14.50 is applicable.
- (3) To change the number to which calls are forwarded at the request of the customer, a nonrecurring charge of \$14.50 is applicable.
- (4) To change both numbers as in (2) and (3), above, at the same time, a nonrecurring charge of \$14.50 is applicable.
- (5) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

Issued: November 8, 2004

Effective: December 9, 2004

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

4.9.2 Toll Restriction

A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

	Monthly Rates			Service and Equipment Charge
	Rate <u>Segment I</u>	Rate <u>Segment II</u>	Installation <u>Charge</u>	
Toll Restriction, per Residence line equipped	\$ 3.00	\$ 2.70	\$2.75	\$4.75
Toll Restriction, per Business line equipped	20.00	18.00	2.75	5.50

4.9.3 900/976 Call Restriction (T)

A. Charges

The following charges applies in addition to the established rates and charges for the services with which this feature is associated. (T)

	Nonrecurring <u>Charge</u>	
900/976 Call Restriction		(T)
-Establishment of Service	No Charge	(T)(I)
-Subsequent Order	\$10.00	(T)(R)

(D)

4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

4.9.4 Direct Inward Dialing (DID) Service (5) (T)

A. Description

DID Service permits incoming calls to a PBX or other customer premise equipment from the network to reach a specific station line number without the assistance of an attendant. DID Service is provided subject to the availability of facilities and may be furnished from the central office which regularly services the area in which the customer is located or from a foreign central office equipped to provide DID Service subject to the appropriate Company intra and interexchange rates. This service includes central office switching equipment necessary for in-dialing from the network directly to station lines associated with customer premises switching equipment. The service must be provided on all trunks in an arranged group. Each trunk group shall be considered a separate service. Grouping service will not be provided between separate trunk groups. Facilities and operational characteristics of interface signals between Company provided connecting arrangements and the customer provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.

The customer shall be responsible for providing interception of calls to vacant and non-working assigned DID numbers by means of attendant interceptor recorded announcement service.

DID numbers are provided in blocks of 10 or 100 consecutive numbers which may be assigned to station lines or reserved for future use at rates specified herein. The Company does not guarantee to provide a number block or to provide DID numbers arranged in a consecutive manner.

One primary directory listing will be furnished without charge for each separate trunk group.

Customer's first block of 10 numbers will be provided at no charge. Where a Customer's first block of numbers consists of 100, a credit equivalent to the monthly rate for the first block of 10 numbers will be applied to Customer's account every month. This will be applicable to all customers of this service.

See Sheet No. 92 for Footnotes.

(T)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

4.9.4 Direct Inward Dialing (DID) Service (continued)

B. Rates and Charges

Rates are in addition to the rates shown elsewhere in this and other Company tariffs for the services and equipment with which this offering is associated.

	<u>Monthly Rate</u>	<u>Non recurring Charge</u>
Direct Inward Dialing Service Groups of Working Numbers(1)		
First Block of 10 DID Numbers	\$ 4.00 (3)	\$130.00
Additional Block of 10 DID Numbers	4.00	10.00
First Block of 100 DID Numbers	20.00 (3)	130.00
Additional Block of 100 DID Numbers	20.00	130.00
One Way Inward Trunk Termination in Central Office		
Multi-frequency (MF) pulsing option	(2)	---
Dual Tone Multi-frequency (DTMF) pulsing option	(2)	150.00
Dual Pulse pulsing option	(2)	---
Service Change Charge		25.00
DID Trunk Service Charge		\$70.00
Complex Service Change		\$25.00
Custom work order		(4)
Expedited service charge		\$25.00
Invoice change		\$10.00
Transfer of service		\$10.00
Telephone number search, 1 st 20 free		\$15.00

- (1) When multiple number blocks are ordered on single order, one installation charge will apply.
- (2) See Section 4.5 for DID Trunk rates.
- (3) Customer's first block of 10 numbers will be provided at no charge. Where a Customer's first block of numbers consists of 100, a credit equivalent to the monthly rate for the first block of 10 numbers will be applied to Customer's account every month
- (4) Custom work is that of a non-routine nature, involving construction, removal, repair, rearrangement or other activities, required to establish and /or maintain local service required of the Company by the Customer. Customer must agree to the charges provided by the Company prior to the work beginning.
- (5) Effective August 8, 2008 this product is no longer available for new service. (T)

Issued: July 9, 2008

Effective: August 8, 2008

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Missouri Public
Service Commission

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

RESERVED FOR FUTURE USE.

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(D)

(D)

Issued: April 7, 2000

Effective: May 8, 2000

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

4.9.5 Night Number Terminal Arrangement (1) (N)

A. Rates

	<u>Monthly Rate</u>		Service and Equipment <u>Charge</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>	
Night Number Terminal Arrangement Terminals, each	\$3.55	\$3.20	\$5.50

(1) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

Issued: November 8, 2004

Effective: December 9, 2004

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4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

4.9.6. Restoration of Suspended Service

- A. The following Service and Equipment Charge will apply, per line, for restoring service after its temporary suspension by the Company, as covered in the Rules and Regulations of this Tariff.

	<u>Residence</u>	<u>Business</u>	
Per occasion first line	\$20.00	\$19.00	(T)(I)
Per occasion additional line	\$20.00	\$12.00	(T)(N)(I)

In addition to the Service and Equipment Charge, the customer will be required to pay all charges due, including the charges for the period of denial.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

4.9.7 Customer Alerting Enablement (2) (N)

A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges with which this service is associated.

	Service and Equipment <u>Charge</u> (1)
Customer Alerting Enablement	
Residence	\$ 7.75
Business	\$14.50

(1) Only one Service and Equipment Charge applies when ordered at the same time as Multi-Distinctive Ringing, Call Control Options or a Custom Calling Service.

(2) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

 Issued: November 8, 2004

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Effective: December 9, 2004

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

4.9.8 Preferred Number Service (1) (N)

A. Rates and Charges

1. The following rates are applicable to Preferred Number Service only:

	<u>Monthly Rates</u>		<u>Installation Charge</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>	
Residence Service Only Preferred Number Service			
Without Unique Ring	\$3.95	\$3.56	\$7.75
With Unique Ring	4.95	4.46	7.75

(1) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

4.9.9 Intercept Referral Service

A. Rates and Charges

1. The charges shown are nonrecurring. No other charges apply except for those charges listed in this section.

<u>Service</u>	<u>If the period of service requested by the customer is:</u>		
	<u>Up to 90 Days</u>	<u>91 – 180 Days</u>	<u>181 – 365 Days</u>
(a) Residence and Simple Business Customers			
I. Special Intercept Referral Service			
(i) Location Intercept Referral Service	\$48.00	\$96.00	\$144.00
(ii) Multiple Intercept Referral Service			
(1) Fully-Automated	66.00	132.00	198.00
(2) Operator-Handled	108.00	216.00	324.00
(iii) Name Intercept	48.00	96.00	144.00
(b) DID (1)			
I. Basic Intercept Referral Service			
(i) Each number referred individually (per telephone number)	20.00	40.00	60.00
(ii) Block of sequential numbers referred to one message (per block)	110.00	220.00	330.00

(T)

(1) This service offering is not available to new customers, nor is additional service available to existing customers on or after November 21, 2002.

(C)
(C)

Issued: October 18, 2002

Effective: ~~October 28, 2002~~

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Effective: November 21, 2002

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4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

4.9.9 Intercept Referral Service (continued)

A. Rates and Charges (continued)

1. The charges shown are nonrecurring. No other charges apply except for those charges listed in this section. (continued)

<u>Service</u>	<u>If the period of service requested by the customer is:</u>		
	<u>Up to 90 Days</u>	<u>91 – 180 Days</u>	<u>181 – 365 Days</u>
(b) DID (1) (continued)			
II. Special Intercept Referral Service			
(i) Location Intercept Referral Service			
(1) Each number referred individually (per telephone number)	\$ 68.00	\$ 136.00	\$ 204.00
(2) Block of sequential numbers referred to one message (per block)	500.00	1,000.00	1,500.00
III. Multiple Intercept Referral Service			
(i) Fully-Automated			
(1) Each number referred individually (per telephone number)	86.00	172.00	258.00
(2) Block of sequential numbers referred to one message (per block)	500.00	1,000.00	1,500.00
(ii) Operator-Handled			
(1) Each number referred individually (per telephone number)	128.00	256.00	348.00

- (1) This service offering is not available to new customers, nor is additional service available to existing customers on or after November 21, 2002.

(T)

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(C)