XO Communications Services, Inc.

Missouri Tariff No. 8 Original Page 52

INTEREXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.6 InterLATA Network Access, (Cont'd.)

3.6.3 Rate Elements

Two rate elements apply to InterLATA Network Access: Channel Termination and Network Access Mileage.

A. Channel Termination

The Channel Termination rate element provides for the dedicated transmission path between two customer-designated premises. One Channel Termination charge applies per point of termination. A Channel Termination charge applies when the customer designated premises and the serving wire center are collocated in the same building.

B. Network Access Mileage

The Network Access Mileage rate element provides for the dedicated transmission facilities path between the customer's serving wire centers associated with the two customer designated premises. The Mileage rate element is made up of two charges: a flat rate per circuit ("Fixed") and flat a per-mile rate ("Variable").

The Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile. If both locations of Customer's designated premises are within the same central office, Mileage charges will not apply.

Issued: January 10, 2005

Effective: February 26, 2005

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.6 InterLATA Network Access, (Cont'd.)

3.6.4 Rate Application

The following chart designates the applicable Rate Elements based on the location of the Customer designated Premises.

Locations of Customer	Applicable Rate Elements		
Designated Premises			
On-Net	Channel Termination charge(s);		
Off-Net	Channel Termination charges; plus		
	applicable Mileage Charges		

On-Net-DS1

Channel Termination		Network Acc	ess Mileage Charge	
Term	MRC	NRC-Installation	Fixed	Variable
1 уг	\$144.00	\$500.00	NA	NA

Off-Net-DS1

Channel Termination		Network Acc	ess Mileage Charge	
Term	MRC	NRC-Installation	Fixed	Variable
1уг	\$324.00	\$500.00	\$60.00	\$15.70

On-Net-DS3

Channel Termination		Network Ac	cess Mileage Charge	
Term	MRC	NRC-Installation	Fixed	Variable
1 yr	\$1560.00	\$605.00	NA	NA

Off-Net-DS3

Channel Termination		Network Acc	ess Mileage Charge	
Term	MRC	NRC-Installation	Fixed	Variable
l yr	\$3510.00	\$605.00	\$825.00	\$115.50

Issued: January 10, 2005

Effective: February 26, 2005

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.7 Private Line

Company InterLATA Private Line is an InterLATA service, which is used in conjunction with InterLATA Network Access. InterLATA Private Line Service provides a dedicated transmission path that originates or terminates at a Company Point of Presence (POP). Where InterLATA Private Line is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps).

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for InterLATA Private Line is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

MOi0501

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.7 Private Line, (Cont'd.)

3.7.1 Rates and Charges

Rates and charges for InterLATA Private Line service is defined herein and is based on the locations of the customer designated premises in relation to the Company's network. Specifically, Customers will be charged according to whether the customer-designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely by Company over its own facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of the facilities from a service provider other than Company.

A. Rate Elements:

The rate element that applies to InterLATA Private Line is Long haul Mileage. The Long haul Mileage rate element provides for the dedicated transmission facilities path between the Company POPs associated with the two customer designated premises. The Long haul Mileage rate element is made up of one variable charge: a flat, per-mile rate.

The Long haul Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile.

Long haul Mileage charges do not apply for a circuit between two on-net locations in the same LATA that are less 5 miles or less apart.

Issued: January 10, 2005

Effective: February 26, 2005

XO Communications Services, Inc.

INTEREXCHANGE SERVICES TARIFF

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.7 **Private Line (Cont'd.)**

3.7.2 DS-1 Transport Rates

.

A. Rates for Off-Net Customers - One or both ends of circuit terminate at a location off of the Company network.

Minimum Monthly Revenue C	\$250.00		
Term Installation (non-recurring)	One Year \$500.00	Two Year \$500.00	Three Year \$500.00
Channel Mileage Monthly Recurring Charge Per DS0 Mile	\$0.099	\$0.096	\$0.091

,

,

Issued: January 10, 2005

Effective: February 26, 2005

XO Communications Services, Inc.

INTEREXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.7 Private Line (Cont'd.)

3.7.2 DS-1 Transport Rates, (cont'd.)

B. Rates for On-Net Customers - Both ends of circuit terminate on the Company network.

These rates will be grandfathered effective December 12, 2001.

Minimum Monthly Revenue C	\$250.00			
Term Installation (non-recurring)	One Year \$500.00	Two Year \$500.00	Three Year \$0.00	
Channel Mileage Monthly Recurring Charge Per DS0 Mile	\$0.080	\$0.075	\$0.070	

These rates are available to customers who sign up for service on or after December 12, 2001.

Term	One Year	Two Year	Three Year
Installation (non-recurring)	\$500.00	\$475.00	\$450.00

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

Monthly Revenue	One Year	Two Year	Three Year
\$0 - \$100,000	\$0.0480	\$0.04560	\$0.04320
\$100,001 - \$300,000	\$0.0468	\$0.04446	\$0.04212
\$300,001 - \$1,000,000	\$0.0456	\$0.04332	\$0.04104
\$1,000,001 - \$2,000,000	\$0.0444	\$0.04218	\$0.03996
\$2,000,001+	\$0.0432	\$0.04104	\$0.03888

Issued: January 10, 2005

Effective: February 26, 2005

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.7 **Private Line (Cont'd.)**

D.

3.7.2 DS-1 Transport Rates, (cont'd.)

C. Rates for Forward Customers

Both ends of circuit anticipated terminating on the Company network within 24 months of service start date.

ſerm	One Year	Two Year	Three Year
Installation (non-recurring)	Not Available	\$500.00	\$500.00
Channel Mileage			
Monthly Recurring Charge			
Per DS0 Mile	Not Available	\$0.075	\$0.070

Cancellation prior to install	\$100.00
Cancellation during install, prior to acceptance	~ \$300.00

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

MOi0501

XO Communications Services, Inc.

- - - --

INTEREXCHANGE SERVICES TARIFF

-

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.7 Private Line (Cont'd.)

3.7.3 DS-3 Transport Rates

A. Rates for Off-Net Customers - One or both ends of circuit terminate at a location off of the Company network.

Minimum Monthly Revenue C	\$2,000.00		
Term Installation (non-recurring)	One Year \$2,000.00	Two Year \$2,000.00	Three Year \$2,000.00
Channel Mileage Monthly Recurring Charge Per DS0 Mile	\$0.045	\$0.042	\$0.040

Issued: January 10, 2005

Effective: February 26, 2005

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.7 Private Line (Cont'd.)

3.7.3 DS-3 Transport Rates

B. Rates for On-Net Customers - Both ends of circuit terminate on the Company network.

These rates will be grandfathered effective December 12, 2001.

Minimum Monthly Revenue Commitment			\$2,000.00
Term	One Year	Two Year	Three Year
Installation (non-recurring)	\$2,000.00	\$2,000.00	\$0.00
Channel Mileage Monthly Recurring Charge Per DS0 Mile	\$0.040 [·]	\$0.036	\$0.033

These rates are available to customers who sign up for service on or after December 12, 2001.

Term	One Year	Two Year	Three Year
Installation (non-recurring)	\$2,000.00	\$1,900.00	\$1,800.00

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

Monthly Revenue	One Year	Two Year	Three Year
\$0 - \$100,000	\$0.01440	\$0.013680	\$0.012960
\$100,001 - \$300,000	\$0.01428	\$0.013566	\$0.012852
\$300,001 - \$1,000,000	\$0.01416	\$0.013452	\$0.012744
\$1,000,001 - \$2,000,000	\$0.01404	\$0.013338	\$0.012636
\$2,000,001+	\$0.01392	\$0.013224	\$0.012528

Issued: January 10, 2005

Effective: February 26, 2005

.

---- - - -

Missouri Tariff No. 8 Original Page 61

· · · · ·-

INTEREXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.7 **Private Line (Cont'd.)**

Ď.

,

3.7.3 DS-3 Transport Rates, (cont'd.)

C. Rates for Forward Customers - Both ends of circuit anticipated terminating on the Company network within 24 months of service start date.

Minimum Monthly Revenue Commitment		\$2,000.00	
One Year Not Available	Two Year \$2,000.00	Three Year \$2,000.00	
Not Available	\$0.036	\$0.033	
		\$100.00	
ior to acceptance		\$300.00	
		\$500.00	
	One Year Not Available Not Available	One Year Not AvailableTwo Year \$2,000.00Not Available\$0.036	

Issued: January 10, 2005

Effective: February 26, 2005

XO Communications Services, Inc.

INTEREXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.7 **Private Line (Cont'd.)**

3.7.4 OC-3 Transport Rates

A. Rates for Off-Net Customers - One or both ends of circuit terminate at a location off of the Company network.

Minimum Monthly Revenue Commitment			ICB
Term Installation (non-recurring)	One Year \$5,000.00	Two Year \$5,000.00	Three Year \$5,000.00
Channel Mileage Monthly Recurring Charge Per DS0 Mile	ICB	ICB	ICB

Issued: January 10, 2005

Effective: February 26, 2005

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.7 **Private Line (Cont'd.)**

3.7.4 OC-3 Transport Rates, (cont'd.)

B. Rates for On-Net Customers - Both ends of circuit terminate on XO's network.

These rates will be grandfathered effective December 12, 2001.

Minimum Monthly Revenue Commitment		ICB		
Term Installation (non-recurring)	One Year \$5,000.00	Two Year \$5,000.00	Three Year \$0.00	
Channel Mileage Monthly Recurring Charge DS0 Mile	ICB	ICB	ICB	

Both ends of circuit terminate on XO's network.

These rates are available to customers who sign up for service on or after December 12, 2001.

Term	One Year	Two Year	Three Year
Installation (non-recurring)	\$5,000.00	\$4,750.00	\$4,500.00

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

Monthly Revenue	One Year	Two Year	Three Year
\$0 - \$100,000	\$0.007839	\$0.007447	\$0.007055
\$100,001 - \$300,000	\$0.007722	\$0.007336	\$0.00695
\$300,001 - \$1,000,000	\$0.007605	\$0.007225	\$0.006845
\$1,000,001 - \$2,000,000	\$0.007488	\$0.007114	\$0.006739
\$2,000,001+	\$0.007371	\$0.007002	\$0.006634

Issued: January 10, 2005

Effective: February 26, 2005

.

INTEREXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.7 Private Line (Cont'd.)

D.

3.7.4 OC-3 Transport Rates, (cont'd.)

C. Rates for Forward Customers - Both ends of circuit anticipated terminating on the Company network within 24 months of service start date.

Minimum Monthly Revenue Commitment			ICB
Term Installation (non-recurring)	One Year Not Available	Two Year \$5,000.00	Three Year \$5,000.00
Channel Mileage			
Monthly Recurring Charge			
Per DS0 Mile	Not Available	ICB	ICB
Other Charges			
Non-Recurring Charges			
Cancellation prior to install			\$150.00
Cancellation during install, p	rior to acceptance		\$600.00

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

.

MOi0501

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.7 **Private Line (Cont'd.)**

3.7.5 OC-12 Transport Rates

Α.

Rates for On-Net Customers - Both ends of circuit terminate on the Company's network.

Term	One Year	Two Year	Three Year
Installation (non-recurring)	\$10,000.00	\$9,500.00	\$9,000.00

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

Monthly Revenue	One Year	Two Year	Three Year
\$0 - \$100,000	\$0.009240	\$0.008778	\$0.008316
\$100,001 - \$300,000	\$0.009108	\$0.008653	\$0.008197
\$300,001 - \$1,000,000	\$0.008976	\$0.008527	\$0.008078
\$1,000,001 - \$2,000,000	\$0.008844	\$0.008402	\$0.007960
\$2,000,001+	\$0.008712	\$0.008276	\$0.007841

Issued: January 10, 2005

Effective: February 26, 2005

XO Communications Services, Inc.

.

INTEREXCHANGE SERVICES TARIFF

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.7 **Private Line (Cont'd.)**

3.7.5 OC-12 Transport Rates, (cont'd.)

B. Rates for On-Net Customers - Both ends of circuit terminate on XO's network.

Term	One Year	Two Year	Three Year
Installation (non-recurring)	\$30,000.00	\$28,500.00	\$27,000.00

The Monthly Recurring Charge per DS0 Mile is based on contract term and monthly revenue commitments as follows:

Monthly Revenue	One Year	Two Year	Three Year
\$0 - \$100,000	\$0.007920	\$0.007524	\$0.007128
\$100,001 - \$300,000	\$0.007776	\$0.007387	\$0.006998
\$300,001 - \$1,000,000	\$0.007632	\$0.007250	\$0.006869
\$1,000,001 - \$2,000,000	\$0.007488	\$0.007114	\$0.006739
\$2,000,001+	\$0.007344	\$0.006977	\$0.006610

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

MOi0501

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.8 Reserved for Future Use

(**D**)

(D)

Issued: May 10, 2017

Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 Effective: July 1, 2017

XO Communications Services, Inc.

Missouri Tariff No. 8 First Revised Page 68 Cancels Original Page 68

INTEREXCHANGE SERVICES TARIFF

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.8 Reserved for Future Use

(T,K)



(K)

(Material previously found on this page has been moved to Original Page 101.)

Issued: September 6, 2005

Kelly Faul, Senior Regulatory Manager 11111 Sunset Hills Road Reston, VA 20190 Effective: October 6, 2005

MOi0503

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.9 XOption Service Offering

The XOption Service Offering is a bundled offering for Business customers who purchase, at the same customer location, local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Services from the Company. This service is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Pursuant to the XOption Service Offering* set-forth in Section 3.214.20 of XO Communications Services, Inc. Local Exchange Tariff, the Customer will receive unlimited monthly use of local exchange service and a specified amount of inbound and outbound domestic long distance service, depending upon the option selected. Toll free calls that terminate on XO facilitates are included in the plan. Calls to off-net toll free numbers will be charged separately and billed at the switched tollfree per minute rate. Additional intrastate inbound and outbound domestic long distance minutes of use above the specified amount listed for XOptions 1-16 shall be billed in six (6) second increments after an initial increment of sixty (60) seconds at a rate of \$0.05 per minute of use. Additional intrastate inbound and outbound domestic long distance mount listed for XOption 'M' shall be billed in six (6) second increments after an initial increment of sixty (60) seconds at a rate of \$0.06 per minute of use. Additional interstate domestic long distance usage above the specified amount for all XOptions will be billed pursuant to the Terms and Conditions governing interstate long distance traffic found on Company's website. Unused domestic long distance minutes may not be carried over to subsequent months or transferred to other users.

*Effective December 4, 2008, this product will only be available to current customers at their current location.

Issued: March 18, 2009

Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 Effective: April 17. 2009

FILED Missouri Public Service Commission JL-2009-0661

(T)

(T)

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.9 XOption Service Offering, (cont'd.)

In addition to the services offered in the bundle promotion, Customers will be billed at the following rates for usage of the following optional services:

International Service - Customers choosing Option Numbers One (1) through Four (4) and Seven (7) through Eleven (11) and Sixteen (16) will be the Platinum Small Business Plan provided pursuant to the Terms and Conditions governing international traffic found on Company's website. Customers choosing Option Numbers Five (5) Six (6), Twelve (12) and Thirteen – Fifteen (13–15) will be the Platinum Medium Business Plan provided pursuant to the Terms and Conditions governing international traffic found on Company's website for international traffic found on Company's website.

(D) (D)

3.9.1 Term Discounts

XOption customers who choose one of the following term commitments will receive the following discount. The discount is applied to the Monthly Recurring charge, and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years 3 Years 5% Discount 10% Discount

(D)

Issued: October 25, 2011

Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 FILED

Effective: November 24, 2011

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.10 Multiple Service Discount

Multiple Service is available to current or new Business Customers meeting the criteria listed below. Customer will receive a 15% discount off the combined total amount of the Monthly Recurring and Usage charges for their local exchange, local calling features, IntraLATA, InterLATA, 800 toll service, Shared Web Hosting and DSL or Dedicated Internet Access Service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 15% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: XOption Offering; Integrated Access Offering; Dedicated Long Distance; other promotions; Individual Case Basis (ICB) contracts or any off tariff pricing. To be eligible, Customers must meet the following criteria:

- A. Customers must subscribe to local exchange, and long distance ("Voice Service"). The Local (D) Exchange Voice service requirement is a minimum 48 lines or trunks (or 2 T-1 equivalents) but no more than 144 lines or trunks (or 6 T-1 equivalents).
- **B.** Customers must subscribe to DSL or Dedicated Internet Access service, and Shared Web Hosting service ("Data Service"). Does not apply to Dedicated Web Hosting;
- C. New Customers must commit to a term of service for the Voice Service and Data Service for minimum one (1) year term commitment. Existing Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year;
- **D.** Current Customers' account must be current as of the date of Installation and no outstanding balance past due; and
- E. If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

Issued: October 25, 2011

Effective: November 24, 2011

Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

FILED Missouri Public Service Commission JL-2012-0175 **(D)**

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.11 Employee Services

3.11.1 Definition

Employees of the Company will be allowed to purchase long distance service from the company at a discounted rate. Employees are defined as regular, full-time and do not include part-time, temporary, or contractor. They must be employed by the Company or any entity in which the Company or its successor has a controlling interest. Employees are eligible to purchase long distance at a discount immediately upon their first day of employment. The employee discount on the Company's long distance shall cease upon the employee's terminating their status as a full-time, regular employee.

3.11.2 Description of Charges and Rate Components

Employee service is the same grade of service as provided to all other customers and the description of charges and rate components described in Section 3.1-Message Toll Services - Description of Charges and Rate Components applies.

Company employees will be charged Platinum base rate for month-to-month service as described in Section 3.4.1.1 herein. This rate is for the employee's primary residence only. The employee will not be required to purchase the Company's local service to qualify for the Platinum Month-to-Month Base Rate. No additional discounts shall apply.

3.11.3 Timing of Messages

The timing of messages will be determined as per Section 3.1 - Message Toll Services - Timing of Messages.

3.11.4 Employee Long Distance Program

The Employee Long Distance Program provides Company regular Full-Time and Part-Time employees who choose Company as their primary interexchange carrier will be provided with the following long distance and toll free rates. Employees are responsible for applicable taxes and surcharges.

IntraLATA Long Distance	\$.06
InterLATA Long Distance	\$.06
IntraLATA Toll Free	\$.06
InterLATA Toll Free	\$.06

Issued: January 10, 2005

Effective: February 26, 2005

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.12 Directory Assistance

Directory Assistance service provides a Customer with requested telephone numbers and/or addresses within the state. Customers can reach a Directory Assistance Operator by dialing 411 or (NPA) 555-1212. The Directory Assistance Operator will furnish up to three items per call or will let the Customer know if the requested information cannot be found. Customers will be charged for calls placed to Directory Assistance even when the requested information cannot be found.

3.12.1 Each call to Directory Assistance will be charged as follows:

	Per Call	
IntraLATA	\$2.25	(I)
InterLATA	\$2.25	(I)

3.12.2 Call Completion Feature

Customers using Company's Directory Assistance Service will have the option of completing calls through Company's Call Completion feature. At the Customer's request, the Directory Assistance Operator will connect the Customer to the requested telephone number. In addition to the per call charge for Directory Assistance listed above, Customers will be charged for the duration of the completed call as follows:

- **A.** Customers placing the call from a telephone line that is subscribed to Company long distance service will be charged according to Customer's current Company rate plan.
- **B.** Customers placing a call from a telephone line that is subscribed to Company local service only will be charged \$0.10 per minute for the duration of the completed call.

Other than the Directory Assistance per call charge and the applicable usage charges for the completed call, there is no additional charge for using this feature.

- **3.12.3** A credit will be given for calls to Directory Assistance as follows:
 - **A.** The Customer experiences poor transmission or is cut-off during the call; or
 - **B.** The Customer is given an incorrect telephone number.
 - **C.** To obtain such a credit, the Customer must notify its Customer Service representative within 48 hours of the placement of the call to Directory Assistance.

Issued: April 14, 2010

Effective: May 14, 2010

Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.13 Reserved for Future Use

(D)

(D)

Issued: October 25, 2011

Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

FILED Missouri Public Service Commission

JL-2012-0175

Effective: November 24, 2011

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.13 Reserved for Future Use

(Ď)

(D)

Issued: October 25, 2011

Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 Effective: November 24, 2011

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.13 Reserved for Future Use

(Ď)

(D)

Issued: October 25, 2011

Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 Effective: November 24, 2011

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.13 Reserved for Future Use

(D)

(D)

Issued: October 25, 2011

Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 Effective: November 24, 2011

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.13 Reserved for Future Use

(D)

3.13.0 Historic Invoices

The Company will furnish, upon Customer's request, copies of invoices which were originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available on-line, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis.

FormatRate Per InvoiceElectronic\$10.00CSV/CD of CDR\$25.00

Issued: October 25, 2011

Effective: November 24, 2011

Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.13.1 XO Corporate Long Distance Plan

XO Corporate Long Distance Plan is a long distance calling plan available to Customers who subscribe to Company's local or long distance facilities-based service. Customer subscribes to a monthly long distance revenue commitment level. Usage for domestic interstate dedicated and switched service and intrastate dedicated and switched service contribute to the Customer's commitment level. The commitment level subscribed to by the customer will determine the per minute rate billed to the Customer. If customer's monthly total usage does not meet its subscribed commitment level, customer will be charged the difference between its usage and its commitment level.

Customers must subscribe to this service for a minimum of one year.

Operator Assistance and Directory Assistance services are not included in this plan, but are available to customers subject to the provisions of this tariff. Switched usage will be charged at the per minute rate described in this tariff's Switched Long Distance Product.

The service is billed in six (6) second increments after an initial billing increment of six (6) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the next highest cent. Unless specified otherwise in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest highest increment. The monthly recurring charge does not include any taxes, surcharges, or fees.

For Customers subscribed to the \$10,000 and \$15,000 commitment level, toll free usage cannot exceed 60percent of customer's total long distance usage.

Plan Name	LD Monthly Commitment	Dedicated Intrastate Rate Per Minute - Maximums (1+ & toll free)
XO Freedom Plan	\$ 275	\$0.041
XO Capital Plan	\$ 720	\$0.041
XO Advantage Plan	\$ 1,080	\$0.041
XO Elite Plan	\$ 1,360	\$0.041
XO Professional LD Plan	\$ 1,800	\$0.041
XO National LD Plan	\$ 4,000	\$0.041
XO Executive LD Plan	\$ 7,000	\$0.041
XO Premiere LD Plan	\$10,000	\$0.041
XO Premiere Plus Plan	\$15,000	\$0.041

Issued: December 12, 2014

Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 Effective: February 1, 2015

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.13.2 Reserved for Future Use

3.13.3 Service Extension Charge

A Service Extension Charge will be assessed when a customer requests and XO agrees to provide services at a location beyond XO's demarcation point. This non-recurring charge will be applied to the first and each additional circuit as outlined below:

	NON-RECURRING CHARGES		
Type of Circuit	First Circuit	Each Additional Circuit	
Less Than or Equal to a DS1 (1.544 Mbps)	\$ 325.00	\$ 80.00	
More Than a DS1 (1.544 Mbps) and Less			
Than or Equal to a DS3 (44.736 Mbps)	\$ 550.00	\$ 550.00	

3.13.4 Administrative Service Fee

The Administrative Service Fee will be assessed to help recover expenses associated with administration and system support costs associated with providing and improving quality of customer service. The Administrative Service Fee will be assessed at 3.5 percent of customer's total Monthly Recurring Charges.

(I)

Issued: November 23, 2015

Effective: January 1, 2016

Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

FILED Data center Missouri Public

Service Commission JL-2016-0126

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

The following sections will apply to customers who are served by a Central Office where the former Allegiance Telecom of Missouri, Inc. has facilities and to existing Customers of XO Missouri, Inc. as of February 26, 2005. Category Two - Sections 3.14 thru 3.26

3.14 Operator Assisted Calling Services

Operator assisted calling services are only available to presubscribed customers.

The charge for Operator Service is in addition to the applicable direct dialed or operator assisted directory assistance service rates, long distance usage charges, collect and bill to third number (D) incremental charges. The charge for Operator Call Completion applies for each call dialed and completed for the Customer except where the calling party is identified as being handicapped and unable to dial the call because of the handicap.

(D)

Issued: October 25, 2011

Effective: November 24, 2011

Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

n .

1

1.01

INTEREXCHANGE SERVICES TARIFF

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.15 IntraLATA Message Telecommunications Service (MTS)

IntraLATA Message Telecommunications Service (MTS) is a communications service which is available for use by the Customer twenty-four (24) hours a day. The Customer may originate MTS from locations served by the Company and may terminate in all locations within the LATA from which the call is placed. MTS calls will be billed in whole minute increments.

Rates and Charges:		
Mileage	First Minute ¹	Each Add'l Minute ¹
1 - 10	\$0.10	\$0.08
11 - 14	\$0.12	\$0.10
15-18	\$0.15	. \$0.13
19 – 23	\$0.20	\$0.15
24 – 28	\$0.24	\$0.16
29 – 33	\$0.27	\$0.17
34 – 40	\$0.30	\$0.18
41 – 50	\$0.34	\$0.20
51 - 60	\$0.37	\$0.23
61 – 80	\$0.40	\$0.25
81 - 100	\$0.40	\$0.25
101 – 125	\$0.42	\$0.27
126 – 150	\$0.42	\$0.27
151 – 190	\$0.43	\$0.32
191 – 300	\$0.44	\$0.33
301 - 430	\$0.46	\$0.35

Evening rates are calculated at 20% off base rates. Night/Weekend rates are calculated at 35% off base rates.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

MOi0501

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.16 Uni-Rate InterLATA Long Distance Service (ULD)

Uni-Rate InterLATA Long Distance Service (ULD) is a communications service which is available for use by the Customer twenty-four (24) hours a day. The Customer may originate ULD from locations served by the Company and may terminate in all locations within the state but outside of the LATA from which the call is placed. ULD calls will be billed in six (6) second increments after an initial increment of sixty (60) seconds.

The service is offered in two variations depending on the method that the Customer employs to gain access to the Company's network for use of the service:

Switched – ULD is offered in Feature Group D (FGD) exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company (LEC) to the Company's ULD service, such that "1+" interLATA calls are automatically routed to the Company's network.

Dedicated – ULD is offered to the extent that facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Rates and Charges:	
Uni-Rate, per minute	

Switched \$0.14 **Dedicated** \$0.08

Issued: March 1, 2005

Effective: April 1, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109 (T)(I) (T)(I)

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.17 Across America 1+ Plans

Across America 1+ service plans are available to Facility- and Resale based local exchange end users. Across America 1+ Plan rates apply to both direct dialed (1+) and Toll Free Services (TFS). For direct dialed (1+) calls, the customer may originate from locations served by Company local exchange services and may terminate in all locations outside the LATA from which the call is placed. Toll-free calls will be billed in six (6) second increments after an initial increment of sixty (60) seconds. Certain plans have additional requirements, which are noted in the plan description below. For toll Free Service (TFS), the following rates apply to all traffic originating and terminating within the state. The following service charges apply to TFS:

Monthly Recurring Charge: Non-Recurring Charge: **Per Toll Free Number** \$14.11 \$10.00

(I)

Issued: December 12, 2014

Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

FILED Missouri Public Service Commission JI-2015-0219

Effective: February 1, 2015

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.17 Across America 1+ Plans, (Cont'd.)

3.17.1 Across America 9.9 LD/TFS

Customers subscribing to this plan must choose the Company as their interexchange carrier for InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this tariff.

Intrastate InterLATA Rate Per Minute \$0.1309

Term Minimum Month-to-Month Toll Usage Minimum None

3.17.2 Small Business 7.9 LD/TFS

Small Business 7.9 LD plan requires a minimum \$5.00 per month in combined Intrastate InterLATA, Interstate (Continental), and Toll-Free usage. Customers subscribing to this plan must choose the Company as their interexchange carrier for both IntraLATA and InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this tariff.

Intrastate InterLATA Rate Per Minute \$0.1309

Term Minimum Month-to-Month **Toll Usage Minimum** \$5.00

(I)

(I)

Issued: April 29, 2008

Effective: June 16, 2008

Kelly Faul - Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.17 Across America 1+ Plans, (Cont'd.)

3.17.3 Business Value 6.9 LD/TFS

Business Value 6.9 LD plan requires a minimum one-year term commitment and minimum of \$50.00 per month in combined Intrastate InterLATA, Interstate (Continental), and Toll-Free usage. Customers subscribing to this plan must choose the Company as their interexchange carrier for both IntraLATA and InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this tariff.

Intrastate InterLATA		
Rate Per Minute	Term Minimum	Toll Usage Minimum
\$0.1309	One (1) Year	\$50.00

3.17.4 Business Saver 5.9 LD/TFS

Business Saver 5.9 LD plan requires a minimum one-year term commitment and a minimum of \$200.00 per month in combined Intrastate InterLATA, Interstate (Continental), and Toll-Free usage. Customers subscribing to this plan must choose the Company as their interexchange carrier for both IntraLATA and InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this tariff.

Intrastate InterLATA			
Rate Per Minute	Term Minimum	Toll Usage Minimum	
\$0.1309	One (1) Year	\$200.00	

Effective: June 16, 2008

Kelly Faul - Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

FILED Missouri Public Service Commission

(I)

(I)

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.18 Toll Free 8XX Service¹

Toll free 8XX Service provides the Customer with a telephone number within the toll free 8XX NPAs, enabling the Customer or User to receive incoming calls to that number which originate from any station on the public switched telecommunications network within the State of Missouri. All charges for incoming toll free 8XX calls are billed to the Customer. Toll free 8XX Service calls may be received over:

3.18.1 Company-Provided Access Services

The Customer must designate one or more channels on a digital, dedicated access facility, for use in conjunction with the Company's toll free 8XX Service, prior to commencement of service. Service provided in this manner is Dedicated toll free 8XX; or

3.18.2 Company Provided Exchange Access Lines

Exchange Access Lines provided to the Customer by the Company can be pre-subscribed by the Customer to the Company's Switched toll free 8XX Service.

The toll free 8XX Service arrangement is an inward calling switched service which permits a call to be completed at the Customer's location without charge to the calling party. Access to the service is gained by an end user dialing a 10-digit telephone number (e.g., 8XX+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll free 8XX Service calls are billed in six (6) second increments after an initial increment of sixty (60) seconds per call. A MATR of 30 seconds per call applies during the billing period, which if adjusted, will be billed as a nonrecurring charge. In addition, there is a nonrecurring and monthly recurring toll free 8XX Service number charge, which will be applied either on a "per toll free 8XX number" basis for shared access or on a "per routing arrangement" basis for dedicated access.

¹ Toll Free 8XX includes the following toll free codes: 800, 888, and 877.

Shared Toll Free Line Charge, (per 8XX number) Dedicated Toll Free Line Charge, (per routing arrangement)	NRC \$10.00 \$40.00	MRC \$16.34 \$50.00	(I)
Switched Toll Free 8XX Dedicated Toll Free 8XX	Per Minute \$0.14 \$0.08		

Issued: November 28, 2018

Effective: January 1, 2019

Kelly Faul - Senior Manager, Government Relations 22001 Loudoun County Pkwy Ashburn, VA 20147

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.19 Calling Card Service*

Card Service is provided to the Customer for use when away from its established service location. Access to the service is gained by dialing a Company-designated toll free 8XX access number (e.g., 8XX-NXX-XXXX), plus the Customer's/User's Calling Card authorization number and the called telephone number. The Calling Card can, where available, also be used to place operator-assisted and directory assistance calls, subject to the application of additional rates and charges.

Beyond these standard features, the Calling Card includes the following enhanced features: conference calling. The use of enhanced features is subject to separate rates and charges. The Calling Card calls are billed in sixty (60) second increments after an initial increment of sixty (60) seconds.

Calling Card Charges applied when Calling Card is used without use of an operator.

Calling Card Usage charge, per minute	\$0.19
Calling Card surcharge, per call	\$0.25
Flex Routing	No Charge

*Effective December 4, 2008, this product will only be available to current customers.

(N)

(C)

Issued: November 4, 2008

Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 Effective: December 4, 2008

(D)

(D)

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.20 Switched Long Distance Product

3.20.1 The Switched Long Distance Product is a measured business switched direct dialed outbound communications service. The service is billed in six (6) second increments after an initial billing increment of sixty (60) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the nearest higher cent. Unless specified otherwise in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest highest increment. Toll Free service (applicable MRCs can be found in Section 6.3.3), Operator Assistance and Directory Assistance services are available to customers subject to the provisions of this tariff.

3.20.2 Rates and Charges

Per Minute of Use \$0.125*

As of February 19, 2010, the following rate will apply to new customers: Per Minute of Use \$0.103

3.21 XO Unlimited Business Plan

3.21.1 The XO Unlimited Business Plan is an outbound long distance calling plan available to Company's business customers who are also subscribed to Company's local, intraLATA, and interLATA service. Customers subscribing to this plan must make a one-year minimum commitment. The Monthly Recurring Charge includes both intraLATA and interLATA usage.

There is a 10 line maximum per service location. This Plan must be applied to all standard business lines at a given service location. The following restrictions apply to this offering: call-center applications are prohibited, including, but not limited to, auto-dialers; non-standard (e.g., excessive) internet connections and other data transmission are prohibited (services have been engineered to meet typical peak hour usage and anything beyond such use shall be considered non-standard); and any use not consistent with standard business use, as reasonably defined by the Company, is prohibited. Toll Free service (applicable MRCs can be found in Section 6.3.3), Operator Assistance and Directory Assistance services are available to customers subject to the provisions of this tariff.

3.21.2 Rates and Charges

Monthly Recurring Charge, per line \$20.00

* As of February 19, 2010, this rate will be available only to current customers.

Issued: October 25, 2011

Effective: November 24, 2011

Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.22 XO Long Distance Business Plan

3.22.1 XO Long Distance Business Plan is a long distance calling plan available to Company's who are also Company's local exchange customers. Customers must be subscribed to the Company's local, intraLATA, and interLATA service at the subscribed-to location. The plan includes outbound and inbound intraLATA and interLATA calling. Toll free calls that terminate on XO facilitates are included in the plan. A Monthly Recurring Charge will apply per service location. Calls to off-net toll free numbers will be charged separately and billed at the switched toll-free per minute rate. Operator Assistanceand Directory Assistance services are available to customers subject to the provisions of this tariff.

Customer chooses a plan based on minutes of use. If Customer's service location monthly usage exceeds the minutes of use for the plan chosen, it will be charged a per minute overage rate. Unused minutes will not be carried over to a subsequent month. Monthly recurring charge does not include any taxes, surcharges, or fees. Calls are billed in six (6) second increments, except the XO LD Business Plan (\$0.00 MRC) which will be billed in sixty (60) second increments. Operator Assistance and Directory Assistance services are available to customers subject to the provisions of this tariff.

3.22.2 Rates and Charges

A. IntraLATA/Interstate

Long Distance Packages	Monthly Recurring	Overage Rate Per Minute	
XO LD Business Plan	\$ 0.00	\$0.069	
XO LD Business Plan 200*	\$9.07	\$0.045	(I)
XO LD Business Plan 500	\$21.17	\$0.043	
XO LD Business Plan 1500	\$54.44	\$0.041	
XO LD Business Plan 2500	\$83.16	\$0.035	
XO LD Business Plan 5000	\$166.33	\$0.034	
XO LD Business Plan 7500	\$249.51	\$0.033	
XO LD Business Plan 10,000	\$332.68	\$0.032	
XO LD Business Plan 15,000	\$498.40	\$0.031	
XO LD Business Plan 20,000	\$665.34	\$0.030	
XO LD Business Plan 25,000*	\$756.08	\$0.029	
XO LD Business Plan 30,000	\$907.29	\$0.028	
XO LD Business Plan 35,000*	\$1,058.52	\$0.027	
XO LD Business Plan 40,000*	\$1,209.72	\$0.019	
XO LD Business Plan 60,000	\$1,741.99	\$0.025	
XO LD Business Plan 80,000	\$2,225.88	\$0.019	(I)
As of April 1, 2008, the following pla	n will be available to new	customers:	
XO LD Business Plan 40,000	\$1,209.72	\$0.026	(I)

* As of April 1, 2008, these plans will only be available to current customers.

Issued: November 28, 2018

Effective: January 1, 2019

Kelly Faul, Senior Manager, Government Relations 22001 Loudoun County Pkwy Ashburn, VA 20147

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.23 Historic Invoices

The Company will furnish, upon Customer's request, copies of invoices which were originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available on-line, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis.

<u>Format</u>	Rate Per Invoice
Electronic	\$10.00
CSV/CD of CDR	\$25.00

3.24 Standard IntraLATA Toll

Standard IntraLATA Toll is a communications service which is available for use by the Customer twenty-four (24) hours a day. The Customer may originate from locations served by the Company and may terminate in all locations within the LATA from which the call is placed. The service is billed in six (6) second increments after an initial billing increment of sixty (60) seconds.

IntraLATA Per Minute \$0.0825

3.25 True Savings Long Distance Rate Plan

True Savings offers interLATA intrastate calling that requires a Minimum Monthly Usage Commitment, per service location, of \$9.95 in combined Intrastate InterLATA, Interstate (Continental), and Toll-Free usage. For direct dialed (1+) calls, the customer may originate from locations served by Company local exchange services and may terminate in all locations outside the LATA from which the call is placed. Customers subscribing to this plan must choose the Company as their interexchange carrier for both IntraLATA and InterLATA traffic. 1+ IntraLATA usage will be billed at the rates and terms as specified within this tariff.

InterLATA Intrastate, Per Minute \$0.0770

Issued: April 29, 2008

Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 Effective: June 16, 2008

5

(N)

(N)

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.26 Administrative Service Charge

The Administrative Service Charge is being applied to help recover expenses associated with administration and system support costs associated with providing and improving quality of customer service. The Administrative Service charge will be applied as follows:

	Per Billing Invoice
Monthly Recurring Charge	\$ 12.50

3.27 Service Extension Charge

A Service Extension Charge will be assessed when a customer requests and XO agrees to provide services at a location beyond XO's demarcation point. This non-recurring charge will be applied to the first and each additional circuit as outlined below:

	NON-RECURRING CHARGES		
Type of Circuit	First Circuit	Each Additional Circuit	
Less Than or Equal to a DS1 (1.544 Mbps)	\$ 325.00	\$ 80.00	
More Than a DS1 (1.544 Mbps) and Less			
Than or Equal to a DS3 (44.736 Mbps)	\$ 550.00	\$ 550.00	

3.28 Unity LD Plan

Unity LD Plan is a measured business direct-dialed long distance calling plan available with both dedicated and/or switched calling. The plan includes outbound and inbound intraLATA and interLATA calling.

Operator Assistance and Directory Assistance services are available to customers subject to the provisions of this tariff, but are not included as part of this offering.

3.28.1 Rates and Charges

A. Rates

Calls are billed in six second increments. The duration of each call for billing purposes will be rounded up to the next highest increment. Fractional cents will be rounded up to the next highest cent. The rates shown below are the per-minute rates for interexchange calls which originate and terminate within the state.

Dedicated	\$0.015 per minute
Switched	\$0.069 per minute

Effective: July 11 2016

Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

FILED Missouri Public Service Commission JL-2016-0348

(N)

Т

L

I

1

L

Т

1

L

I

L

| | | | (N)

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

SECTION 4 - PROMOTIONAL OFFERINGS

The Company may, from time to time, engage in special promotional service offerings designed to attract new customers or to increase existing Customers' awareness of a particular tariff offering. These offerings may be limited to certain dates, times, and/or locations and are subject to prior Commission approval.

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

In lieu of the Customer receiving applicable volume discounts and/or promotional credits on a monthly invoice, the Company may, in a nondiscriminatory manner, utilize other methods of payment, subject to the terms and conditions of this tariff.

Issued: October 29, 2020

Kelly Faul – Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147 Effective: November 30, 2020

FILED Missouri Public Service Commission JL-2021-0106

(N)

(N)

SECTION 4 – PROMOTIONAL OFFERINGS, (CONT'D.)

4.1 Satisfaction Guarantee Promotion

Beginning on the Effective Date and ending on March 31, 2001, the Company is offering the following Satisfaction Guarantee Promotion to any new Customer who enters into a Service Order Agreement for services purchased before on or before March 31, 2001. This offer is available only to New Customers, which is defined as a Customer who has not subscribed to any Company Service during the one-year period prior to subscribing to new Company services. Pursuant to this promotion, New Customer may cancel its new Service, without incurring contractual penalties, within three (3) months of the Service installation date if New Customer is not completely satisfied with the Services provided by the Company. For purposes of this promotion, a month is considered to have thirty (30) days. In order to be eligible for this promotion, a new Customer must not have received service from another local exchange carrier at the location to which New Company services are provided, or New Customer must switch back to the local exchange carrier that provided New Customer's telecommunications services prior to the new Customer subscribing to the new Company service.

The Company also will reimburse New Customer for any installation charges incurred by New Customer to restore New Customer to its previous Service Provider at the identical level and type of service provided by the previous Service Provider at the same customer location. In order to receive the reimbursement, New Customer must, within (3) months of the installation date, provide the Company with the following: (1) the Company reimbursement form; (2) a copy of the invoice from the other Service Provider posting the non-recurring charges for restoring New Customer's service to the other Service Provider; and (3) a copy of the last invoice that New Customer had received from the other Service Provider prior to switching to the Company, if applicable.

If New Customer previously did not have a previous local exchange provider other than the Company at the location to which the Services are provided, or if the previous local exchange carrier will not or cannot provide the identical level and type of Service previously provided to New Customer, the Company will reimburse New Customer any initial Company Non-Recurring charges that New Customer incurred in conjunction with the installation of Service. All reimbursements will be in the form of a check. Credits will not be given.

The Company is not liable for any outage or inconvenience to New Customer relating to restoring New Customer to its previous local exchange carrier. New Customer is responsible to pay the Company for all charges for the Service provided to New Customer through and including the date of Service termination prior to receiving reimbursement from the Company.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

MOi0501

SECTION 4 – PROMOTIONAL OFFERINGS, (CONT'D.)

4.1 Satisfaction Guarantee Promotion (Cont'd)

This promotion is not available to customers receiving for whom the Company performed Special Construction or Special Configurations. Special Configuration refers to the situation in which a customer's service connection is established through a non-standard network architecture design. Special Construction includes the following:

- (a) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (b) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (c) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (d) in a quantity greater than that which the Company would normally construct;
- (e) on an expedited basis;
- (f) on a temporary basis until permanent facilities are available;
- (g) involving abnormal costs; or
- (h) in advance of its normal construction.

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

XO Communications Services, Inc.

INTEREXCHANGE SERVICES TARIFF

SECTION 4 – PROMOTIONAL OFFERINGS, (CONT'D.)

4.2 Keeping the Momentum Promotions

- 4.2.1 New Customers, defined as Customers who have not received Company service for at least one year prior to receiving service under this promotion, who sign one, two or three year terms for Company's Integrated Access, ISDN PRI or any XOption product or one or more T-1 lines for local service on or before January 31, 2002 will receive free installation and one free month of service for each year of their term. The free month will be the 13th, 25th and 37th months of Customer's contract.
- **4.2.2** Free installation is for standard installations only. The free month is defined as the applicable monthly recurring charge (MRC) for the product chosen by the new Customer. This promotion does not apply to Multiple Service Discount Customers.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

MOi0501

SECTION 4 – PROMOTIONAL OFFERINGS, (CONT'D.)

4.3 XOptions Long Distance Overage Promotion

This promotion is available to New and Existing Customers who order XOptions pursuant to the XOption Service Offering set forth in The Company's Missouri Local Exchange Tariff. Customers who subscribe to this promotion will receive additional inbound and outbound domestic long distance minutes of use at the discounted rate of \$0.03 per minute of use.

All other terms and conditions of the applicable Services apply. This promotion may be used in conjunction with the following promotions: XOptions Simplification Promotion, XOptions #7 Promotion and XOptions #16 Promotion. The discount found in the XOptions Simplification Promotion does not apply to the usage charges as described above. This promotion will expire on December 31, 2004, unless sooner modified or withdrawn

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

MOi0501

Missouri Tariff No. 8 First Revised Page 92 Cancels Original Page 92

INTEREXCHANGE SERVICES TARIFF

SECTION 4 – PROMOTIONAL OFFERINGS, (CONT'D.)

4.4 XOptions Promotional Service Offering

XOptions is a promotional service offering that is available to customers who enter into a service order agreement for this offering on or before March 31, 2001. The XOption Service Promotion is a bundled promotion offering for Business customers who purchase, at the same customer location, local exchange, outbound domestic long distance and DSL or Dedicated Internet Services from the Company. This service promotion is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Pursuant to the XOption Service Promotion Offering set-forth in Section 3.21 of the Company's Local Exchanges Services Tariff, P.S.C. Mo. No.7, the Customer will receive a specified amount of monthly minutes of use for local exchange service and outbound domestic long distance service, depending on the option selected. Additional outbound domestic long distance minutes of use above the specified amount listed for each XOption shall be billed in six (6) second increments after an initial increment of sixty (60) seconds at a rate of \$0.05 per minute of use. Unused domestic long distance minutes may not be carried over to the subsequent months or transferred to other users.

(I)(T) (I)(T)

Issued: March 1, 2005

Effective: April 1, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

(D)

(D)

(D)

(D)

(D)

INTEREXCHANGE SERVICES TARIFF

SECTION 4 – PROMOTIONAL OFFERINGS, (CONT'D.)

4.4 XOptions Promotional Service Offering (Cont'd.)

In addition to the services offered in the bundle promotion, Customers will be billed at the following rates for usage of the following optional services:

- 4.4.1 Toll Free Service Calls will be billed in six (6) second increments after an initial increment of sixty (60) seconds s at a rate of \$0.05 per minute of use.
- 4.4.2 Reserved for Future Use
- **4.4.3 Directory Assistance** Customer's placing a Directory Assistance call as a XOption Customer will be charged a rate of \$2.25 for each call.
- **4.4.4 XOption Payphone Surcharge -** A surcharge of \$0.50 per call will be charged for all originating payphone traffic including local and toll-free switched and dedicated services traffic, and any 10-10-XXX dial around service traffic.
- **4.4.5** Term Discounts XOption customers who choose one of the following term commitments will receive the following discount. The discount is applied to the Monthly Recurring charge, and local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

Term Length	Discount
Two Years	5%
Three Years	10%

4.5 Small Business Services 2011 Promotion

Beginning June 1, 2011 and ending June 15, 2011, existing Small Business Service customers will receive the following promotion offer for a period of 12 months. Customers receiving this promotion will not be subject to increases in the Administrative Service Charge. This promotion will continue while the customer maintains its current account at its current level of service. This promotion is not transferable or assignable.

Issued: October 25, 2011

Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr.. Herndon, VA 20171 Effective: November 24, 2011

SECTION 4 – PROMOTIONAL OFFERINGS, (CONT'D.)

4.6 Small Business Services Administrative Service Charge Promotion

Beginning October 1, 2011 and October 15, 2011, XO will offer to its Small Business Services customers a discounted Administrative Service Charge rate of \$7.50 per month. This discounted rate will be offered to these customers until May 31, 2012. At the expiration of this promotion, these customers will receive Administration Service Charge at an undiscounted rate. This promotion will continue while the customer maintains its current account at its current level of service. This promotion is not transferable or assignable.

Issued: August 22, 2011

Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr.. Herndon, VA 20171 Effective: October 1, 2011

(N)

(N)

INTEREXCHANGE SERVICES TARIFF

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

SECTION 5 - CUSTOMER SPECIFIC PRICING

At the option of the Company, service may be offered through a contract entered into on an individual case basis to meet specialized requirements of the Customer not contemplated in this tariff. Rates for these contracts will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Commission staff by request on a proprietary basis.

Issued: October 29, 2020

Kelly Faul – Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147 Effective: November 30, 2020

(N)

(N)

INTEREXCHANGE SERVICES TARIFF

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

SECTION 6 - GRANDFATHERED SERVICES

6.1 Message Toll Service - *As of October 7, 2005, this product will only be available to current customers at their current locations.*

Message Toll Service (MTS) is a direct dialed communications service which is available for use by customers twenty-four (24) hours a day. Customers may originate and terminate intrastate MTS from locations served by the Company within the state of Missouri. Operator Assistance, Toll Free Service and Directory Assistance services are available to Customers of the Company's MTS service subject to the provisions of this tariff.

For the purposes of this Section 3.1, timing of messages will be determined by the following method.

- (a) Chargeable time begins when connection is established between the calling station and the called station.
- (b) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- (c) Chargeable time does not include time lost due to faults or defects in the connection.
- **6.1.1** Rates for this Section 3.1.1 are usage sensitive and billed in six (6) second increments after an initial increment of sixty (60) seconds. The duration of each call for bill purposes will be rounded off to the nearest highest increment. Fractional cents will be rounded off to the nearest higher cent. The following rate applies to toll calls originating and terminating in the State of Missouri:

\$0.15 per MOU

(Material on this page has been moved from First Revised Page 42.)

Issued: October 29, 2020

Effective: November 30, 2020

Kelly Faul, Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147

(D)

INTEREXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.2 Gold and Platinum Services - As of October 7, 2005, this product will only be available to current customers at their current locations

The Company's Gold and Platinum Services provides customers with direct dialed communications services which are available for use by its customers on a twenty-four (24) hours a day seven days a week basis. Customers may originate Gold and Platinum services from locations served by the Company, and may terminate such calls to any location within the State of Missouri. Gold and Platinum Services include 1+ Outbound and Inbound Service, Toll Free Service and Directory Assistance Services as set forth below. Customers may not substitute other services or rates for those set forth in this section or other sections of this tariff that are associated with the Gold and Platinum Service, excepted as explicitly permitted by the terms and conditions of the Gold and Platinum Service.

For the purposes of this Section, timing of messages will be determined by the following method.

- (a) Chargeable time begins when connection is established between the calling station and the called station.
- (b) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

(Material on this page has been moved from Original Page 45.)

Issued: October 25, 2011

Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 Effective: November 24, 2011

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.2 Gold and Platinum Services (Cont'd.) - *As of October 7, 2005, this product will only be available to current customers at their current locations*

6.2.1 Usage Rates

Usage Rates for Gold and Platinum Services are billed in six (6) second increments after an initial increment of sixty (60) seconds. The duration of each call for bill purposes will be rounded off to the nearest highest increment. Fractional cents will be rounded to the next highest cent. The following rates apply to intrastate interLATA and IntraLATA calls.

Platinum is an On-Net service where the Company is the provider of local service. Gold is an Off-Net service where the local service is provided by a LEC other than XO.

A. Standard Rates for Inbound and Outbound Services:

Effective December 3, 2001, these rates will become effective to new customers.

Platinum Rate	\$0.089
Gold Rate	\$0.125

Effective December 3, 2001, these rates will be grandfathered.

Platinum Rate \$0

The Platinum Rate listed below becomes effective July 4, 2003, subject to completion of service agreement commitments.

Gold Rate	\$0.125	
Platinum Rate	\$0.08976	(I)

* If the Company offers intraLATA service(s) elsewhere in this tariff at rates that are different then the intraLATA rates set forth in Section 3.4.1.A above, the customer at its option can substitute such rates for the intraLATA rates set forth in Section 3.4.1.A above.

(Material on this page has been moved from First Revised Page 46.)

(D)

(D)

INTEREXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.2 Gold and Platinum Services (Cont'd.) - As of October 7, 2005, this product will only be available to current customers at their current locations

6.2.2 Payphone Surcharge

A payphone surcharge will be charged for each toll free call placed from a pay telephone, toll-free switched and dedicated services traffic, and any 10-10-XXX-0-plus dial around service traffic.

Per Call: \$0.50

6.2.3 Reserved for Future Use

(Material on this page has been moved from First Revised Page 47 and First Revised Page 48.)

Issued: October 25, 2011

Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 Effective: November 24, 2011

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.2 Gold and Platinum Services (Cont'd.) - As of October 7, 2005, this product will only be available to current customers at their current locations

6.2.3 Reserved for Future Use

6.2.4 Discount Schedule Gold/Platinum Pricing

Customers are eligible for discounts based on usage levels and contract terms as shown below. Elements included in determining the annual commitment level, excluding taxes and surcharges, are: local line monthly recurring charges; local usage; intrastate, interstate, and international long distance usage; international toll-free usage, internet service, DSL services, conference calling services, and private line services. The discount will be applied monthly in the form of a credit off the bottom line of the Customer's bill. The discount will be applied to the following elements: intrastate and interstate toll-free and outbound services; international toll-free; and other international services. In the event customer's Company billings fail to equal or exceed Customer's Gold/Platinum revenue commitment, Company will bill Customer for the actual amount of Company service utilized plus the difference between the actual amount of service utilized and Customer's annual revenue commitment.

Discount Schedule based on annual commitment level and term of contract:

Annual Commitment Level	1 Year	2 Year	3 Year
\$3,600	5.0%	6.5%	8.5%
\$6,000	7.5%	9.5%	11.5%
\$12,000	12.5%	14.5%	16.5%
\$18,000	15.0%	17.0%	19.0%
\$24,000	17.5%	19.5%	21.5%
\$36,000	18.0%	20.0%	22.0%
\$48,000	19.0%	21.0%	23.0%
\$60,000	20.0%	22.0%	24.0%
\$120,000	22.0%	24.0%	26.0%
\$240,000	24.0%	26.0%	28.0%
\$600,000	26.0%	28.0%	30.0%

(Material on this page has been moved from First Revised Page 48 and Original Page 49.)

Issued: October 25, 2011

Effective: November 24, 2011

Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

FILED Missouri Public Service Commission JL-2012-0175 (D)

(D)

(D)

(D)

Kelly Faul - Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.3 Dedicated Long Distance - As of October 7, 2005, this product will only be available to current customers at their current locations

Dedicated Long Distance provides Customer, where technically feasible, with a dedicated facility from the Customer premise to Company's interexchange point of presence. To be eligible for this product, Customer must agree to a minimum annual commitment level of at least \$3,600. Elements included in determining the annual commitment level are: local line monthly recurring charges, excluding taxes and surcharges; local usage; intrastate, interstate, and international long distance usage; and international toll-free usage, internet service, DSL services, CAP services, conference calling services, and private line services. If the Customer terminates agreement before its expiration date, Customer is liable for any unfulfilled annual commitment amounts for each partial and entire year remaining in the contract term. The rates and charges described below do not include the applicable local loop charges.

The duration of each call for bill purposes will be rounded up to the nearest highest increment. Calls are billed in six (6) second increments after an initial increment of sixty (60) seconds. Fractional cents will be rounded to the next highest cent. Per minute charges and the discount schedule apply to outbound (1+) and inbound (toll-free) calls.

6.3.1 **Intrastate Long Distance Rate**

Gold

Α.

The Platinum Rate listed below becomes effective July 4, 2003, subject to completion of service agreement commitments.

B. Platinum

6.3.2 The Company provides its Dedicated Long Distance service to end-users for their long distance service needs and thus should only be utilized by the end-user for their long distance traffic. Customers who elect to place local calls across such service (intentionally or unintentionally) will be billed at the applicable Dedicated Long Distance intrastate/intraLATA toll rate.

Local calls over Dedicated Long Distance Trunks

(Material on this page has been moved from First Revised Page 67.)

Effective: November 24, 2011

FILED Missouri Public Service Commission JL-2012-0175

\$.0.0890

\$0.0816

\$0.06

(I)

INTEREXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.3 Dedicated Long Distance (Cont'd.) - As of October 7, 2005, this product will only be available to current customers at their current locations

6.3.3 Monthly Recurring and Non-Recurring Charges

Feature	MRC	NRC
Verified Account Codes (1-100)	\$10.00	\$25.00
Verified Account Codes - per 100 after first 100	\$10.00	\$25.00
Changes to Verified Account Codes, per change	\$0.00	\$10.00
Toll Free Number - per number	16.34	\$0.00
Toll Free Number Directory Listing - Per Listing	\$10.00	\$35.00
Toll Free - Real Time ANI	\$5.00	\$5.00
Toll Free - Digital Number Identification Service	\$0.00	\$450.00
Payphone Blocking	\$0.00	\$135.00
	MAE 00	#05.00

Payphone Blocking	\$0.00	\$135.00
Toll Free Alternate Routing Disaster	\$35.00	\$95.00
Toll Free Change Charge	\$0.00	\$35.00
Toll Free Day of Year Routing	\$5.00	\$95.00
Toll Free Expedite Charge	\$0.00	\$500.00
Toll Free LATA Restriction/Allowance	\$0.00	\$135.00
Toll Free Message Referral	\$0.00	\$0.00
Toll Free NPA/NXX Restriction/Allowance	\$0.00	\$135.00
Toll Free State Restriction/Allowance	\$0.00	\$135.00
Toll Free Additional Listing	\$10.00	\$35.00
Toll Free Feature Package	\$35.00	\$35.00
Includes: State Routing, LATA routing, Area Code		
Routing, NPA/NXX, Percent Allocation, Time of Day		
Routing, Time of Week Routing		
Route Advanced Overflow	\$10.00	\$135.00

(Material on this page has been moved from Original Page 68.) (Material on this page has been moved to Page 102)

Issued: November 28, 2018

Effective: January 1, 2019

Kelly Faul, Senior Manager, Government Relations 22001 Loudoun County Pkwy Ashburn, VA 20147

(I)

INTEREXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.3 Dedicated Long Distance (Cont'd.) - As of October 7, 2005, this product will only be available to current customers at their current locations

6.3.3 Monthly Recurring and Non-Recurring Charges (Cont'd)

Feature	MRC	NRC
Toll Free Area Code Restriction/Allowance	\$0.00	\$135.00

6.3.4 **Operator Service Surcharges -** The following surcharges will be applied on a per call basis.

Directory Assistance	\$2.25
Station-to-Station	\$1.80
Person-to-Person	\$3.00
Collect Call	\$1.30
Third Number Billed	\$1.30

(Material on this page has been moved from Page 101.)

Issued: April 14, 2010

Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 Effective: May 14, 2010

(N)

(Ň)

INTEREXCHANGE SERVICES TARIFF

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

SECTION 7 - CONTRACT TARIFFS

7.1 Contract Tariff Option 101

7.1.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 101:

Rate/Service Element	Tariff Section
Toll Free Number - Per Number	3.17, 3.18, 6.3
XO Long Distance Business Plans	3.22

- **7.1.2** Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 101:
 - **A.** The customer must subscribe to this Option 101 by submitting a written authorization in a manner designated by the Company during the period from March 28, 2015 through July 31, 2015 (the "Subscription Period");
 - **B.** The customer must order new installations of at least one of the following services listed above in Section 7.1.1.
 - **C.** The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 101, unless the later date is designated by the Company.
 - **D.** The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 101.
- **7.1.3** Service Period: The Service Period subscribed to under this Option 101 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

7.1.4 Terms and Conditions

A. Except as set forth in this Option 101, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in Section 7.1.1 will apply for the Subscribed Service.

Issued: October 29, 2020 Effective: November 30, 2020 Kelly Faul, Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147

SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.1 Contract Tariff Option 101, (Cont'd)

7.1.4 Terms and Conditions. (Cont'd)

- **B**. The discount set forth in 7.1.5 will be applied to the products outlined in Section 7.1.1 above in use beginning March 28, 2015 with the rates discounted as set forth in Sections 7.1.5 that is subscribed to in this Option 101.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
 - (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection, the customer's subscription to the service will continue in accordance with option (2).
- **D**. If a service subscribed to in this Option 101 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.5.5.

7.1.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 101:

A. Service

Rate/Service Element	Tariff Section	Discount Percentage
Toll Free Number – Per Number	3.17, 3.18, 6.3	4.3%
XO Long Distance Business Plans	3.22	4.3%

Issued: February 26, 2015

Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 Effective: March 28, 2015

SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.2 Contract Tariff Option 102

7.2.1 **Description**: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 102:

Rate/Service Element	Tariff Section
Toll Free Number – Per Number	3.17, 3.18, 6.3
XO Long Distance Business Plans	3.22

- **7.2.2** Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 102:
 - A. The customer must subscribe to this Option 102 by submitting a written authorization in a manner designated by the Company during the period from March 28, 2015 through April 28, 2015 (the "Subscription Period");
 - **B.** In order to be eligible for this contract, Customer's most recent prior month's invoice's total Monthly Recurring Charges must be have increased on its current invoice from its December 2014 invoice by more than three (3) percent due to an increase in its rates.
 - **C.** The customer must enter into a new one, two, or three year term contract for the discounted service that is at least twelve months longer than the length of service remaining on their current contract for the services being discounted.
 - **D.** The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 102, unless the later date is designated by the Company.
 - **E.** The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 102.
- **7.2.3** Service Period: The Service Period for the Subscribed Services under this Option 102 is calculated as explained in 7.2.2.C above. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

Issued: February 26, 2015

Effective: March 28, 2015

Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.2 Contract Tariff Option 102, (Cont'd)

7.2.4 Terms and Conditions, (Cont'd)

- **A.** Except as set forth in this Option 102, the rates, terms and conditions set forth in Sections listed for the Subscribed Services in 7.2.1 apply for the Subscribed Services.
- **B.** The discount set forth in 7.2.5 will be applied to the Subscribed Services in use beginning as indicated in customer's new service order.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
 - (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection 7.2.4.C. the customer's subscription to the service will continue in accordance with option (2).
- **D.** If a service subscribed to in this Option 102 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.5.5.

7.2.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 102:

A. Service

Rate/Service Element	Tariff Section	Discount Percentage
Toll Free Number – Per Number	3.17, 3.18, 6.3	4.3%
XO Long Distance Business Plans	3.22	4.3%

Issued: February 26, 2015

Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 Effective: March 28, 2015

SECTION 7 – CONTRACT TARIFFS

7.3 Contract Tariff Option 103

7.3.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 103:

Rate/Service Element	Tariff Section
Toll Free Number – Per Number	3.17, 3.18, 6.3
XO Long Distance Business Plans	3.22

- **7.3.2** Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 103:
 - **A.** The customer must subscribe to this Option 103 by submitting a written authorization in a manner designated by the Company during the period from August 9, 2015 through December 31, 2015 (the "Subscription Period");
 - **B.** The customer must order new installations of at least one of the following services listed above in Section 7.3.1.
 - **C.** The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 101, unless the later date is designated by the Company.
 - **D.** The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 103.
- **7.3.3** Service Period: The Service Period subscribed to under this Option 103 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

7.3.4 Terms and Conditions

A. Except as set forth in this Option 103, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in Section 7.3.1 will apply for the Subscribed Service.

Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.3 Contract Tariff Option 103, (Cont'd)

7.3.4 Terms and Conditions. (Cont'd)

- **B**. The discount set forth in 7.3.5 will be applied to the products outlined in Section 7.3.1 above in use beginning August 9, 2015 with the rates discounted as set forth in Sections 7.3.5 that is subscribed to in this Option 103.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
 - (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection, the customer's subscription to the service will continue in accordance with option (2).
- **D**. If a service subscribed to in this Option 103 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.5.5.

7.3.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 103:

A. Service

Rate/Service Element	Tariff Section	Discount Percentage
Toll Free Number – Per Number	3.17, 3.18, 6.3	4.3%
XO Long Distance Business Plans	3.22	4.3%

Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 Effective: August 9, 2015

SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.4 Contract Tariff Option 104

7.4.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 104:

Rate/Service Element	Tariff Section
Toll Free Number – Per Number	3.17, 3.18, 6.3
XO Long Distance Business Plans	3.22

- **7.4.2** Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 104:
 - A. The customer must subscribe to this Option 104 by submitting a written authorization in a manner designated by the Company during the period from August 9, 2015 through December 31, 2015 (the "Subscription Period");
 - **B.** In order to be eligible for this contract, Customer's most recent prior month's invoice's total Monthly Recurring Charges must be have increased on its current invoice from its December 2014 invoice by more than three (3) percent due to an increase in its rates.
 - **C.** The customer must enter into a new one, two, or three year term contract for the discounted service that is at least twelve months longer than the length of service remaining on their current contract for the services being discounted.
 - **D.** The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 104, unless the later date is designated by the Company.
 - **E.** The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 104.
- **7.4.3** Service Period: The Service Period for the Subscribed Services under this Option 104 is calculated as explained in 7.4.2.C above. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

Issued: July 10, 2015

Effective: August 9, 2015

Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

SECTION 7 – CONTRACT TARIFFS, (CONT'D)

7.4 Contract Tariff Option 104, (Cont'd)

7.4.4 Terms and Conditions

- **A.** Except as set forth in this Option 104, the rates, terms and conditions set forth in Sections listed for the Subscribed Services in 7.4.1 apply for the Subscribed Services.
- **B.** The discount set forth in 7.4.5 will be applied to the Subscribed Services in use beginning as indicated in customer's new service order.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
 - (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection 7.4.4.C. the customer's subscription to the service will continue in accordance with option (2).
- **D.** If a service subscribed to in this Option 104 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.5.5.

7.4.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 104:

A. Service

Rate/Service Element	Tariff Section	Discount Percentage
Toll Free Number – Per Number	3.17, 3.18, 6.3	4.3%
XO Long Distance Business Plans	3.22	4.3%

Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 Effective: August 9, 2015