

Green Hills Telephone Corporation For All Missouri Exchanges
Name of Issuing Corporation Community, Town or City
Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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MAR 19 1973

MISSOURI
Public Service Commission

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ISSUED BY [Signature] General Manager Breckenridge, Mo.
name of officer title address

GREEN HILLS TELEPHONE CORPORATION
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For ALL MISSOURI EXCHANGES
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Section IV

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Green Hills Telephone Corporation For
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GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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GREEN HILLS TELEPHONE CORPORATION
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GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

<u>GENERAL RULES AND REGULATIONS</u> <u>OF GREEN HILLS TELEPHONE CORPORATION</u>		RECEIVED JAN 20 1961 MISSOURI Public Service Comm.
C.	OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)	
	<p>4. Transmitting Messages</p> <p>The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between subscribers because of the errors.</p>	
	<p>5. Use of Connecting Company Lines</p> <p>When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other Companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.</p>	CANCELLED
	<p>6. Defacement of Premises:</p> <p>The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscribers' premises resulting from the existence of the Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.</p>	<p>JAN 01 1968</p> <p><i>S. # 87</i></p> <p>PUBLIC SERVICE COMMISSION OF MISSOURI</p>
	<p>7. Adjustment of Charges</p> <p>In the adjustment of charges for overbilling by the Telephone Company, a refund will be made of the full amount of excess charges when such amount can be determined, when the period during which overbilling has been effective cannot be fixed or the exact amount of overbilling determined from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a three-year period.</p>	<p>FILED</p> <p>MAR 1 - 1961</p>
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GREEN HILLS TELEPHONE

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SECTION IV

GENERAL RULES AND REGULATIONS

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Public Service Commission

D. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

TEL SA
~~Equipment, instruments, and lines~~ furnished by the Telephone Company, on the premises of a subscriber are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the ~~equipment, instruments and lines~~, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such ~~equipment, instruments and lines~~. Such ~~equipment, instruments and lines~~ *TEL SA* are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without written consent of the Telephone Company.

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Telephone Company may refuse to install and maintain such service and, if such service is furnished, may require the subscriber to install and maintain such service and may also require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

2. Unauthorized Attachments or Connections

The Telephone Company shall not be required to attach its equipment or lines to wiring not owned and installed by it.

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BY *Paul L.S. #88*
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 name of officer

GENERAL MANAGER, BRECKENRIDGE, MO 64625
 title address

GREEN HILLS TELEPHONE CORPORATION

For ALL MISSOURI EXCHANGES

Name of Issuing Corporation or Municipality

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GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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D. USE OF SERVICE AND FACILITIES

JAN 20 1961

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Equipment, instruments, and lines furnished by the Telephone Company, on the premises of a subscriber are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment, instruments and lines. Such equipment, instruments and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company.

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If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Telephone Company may refuse to install and maintain such service and, if such service is furnished, may require the subscriber to install and maintain such service and may also require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

PUBLIC SERVICE COMMISSION
OF MISSOURI

2. Unauthorized Attachments or Connections

The Telephone Company shall not be required to attach its equipment or lines to wiring not owned and installed by it, nor shall equipment, apparatus, circuits, or devices not furnished by the Telephone Company, be attached to or connected with facilities furnished by the Telephone Company, whether physically, by induction or other wise, unless provided for elsewhere in the tariffs. In case any such unauthorized attachment or connection is made, the Telephone Company shall have the right to disconnect the same or to suspend the service during the continuance of said attachment or connection or to terminate the service.

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name of officer title address

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(Revised)
(Original)
(Revised)

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GREEN HILLS TELEPHONE

For ALL EXCHANGES

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GENERAL RULES AND REGULATIONS

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Public Service Commission

D. USE OF SERVICE AND FACILITIES (CONTINUED)

3. Use of Subscriber Service

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.

4. Use of Party Line Service (Discontinued).

5. Tampering With Equipment

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located any telephone equipment owned by the Telephone Company which shows any evidence of tampering, manipulation, or operation or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

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BY Zad RS. # 89
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Name of Issuing Corporation or Municipality

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GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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D. USE OF SERVICE AND FACILITIES (Continued)

JAN 20 1961

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3. Use of Subscriber Service

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CANCELLED

4. Use of Party Line Service

Applications for party line service are accepted by the Telephone Company with the understanding that each subscriber will so use the service as not to interfere with an equitable proportionate use of the service by the other subscribers on the same line. When the duration of number of local messages sent or received by a party line subscriber is so great as to prevent an equitable proportionate use of the line by other subscribers on the line, the Telephone Company shall have the right to require the subscriber to contract for a higher grade of service, or to discontinue the service of the subscriber in question. The Telephone Company reserves the right to limit the continuous use of a party line for a local message to five minutes.

JAN - 4 1982

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OF MISSOURI

5. Tampering With Equipment

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Francis Harper
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Manuel Breckenridge, Jr.
title address

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GENERAL RULES AND REGULATIONS		RECEIVED
E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)		NOV 30 1987
4. Payment for Service	The subscriber is required to pay all charges for exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these General Rules and Regulations. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.	MISSOURI PUBLIC SERVICE COMMISSION
5. Maintenance and Repairs	Reserved for future use.	
6. Unusual Installation Costs	Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.	JAN 01 1988
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GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

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GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

JAN 20 1961

4. Payment for Service

MISSOURI
Public Service Comm.

The subscriber is required to pay all charges for exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these General Rules and Regulations. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

5. Maintenance and Repairs

All ordinary expense of maintenance and repair, unless otherwise specified in the Telephone Company's tariff, is borne by the Telephone Company. The subscriber agrees to take good care of the instruments and all accessories connected therewith. In case of loss of, damage to, or destruction of any of the Company's instruments, or accessories, not due to ordinary wear and tear, the subscriber is held responsible for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original condition, except where such damage is not occasioned by the negligence of the subscriber. Subscribers may not rearrange, disconnect, or remove or permit others to rearrange, disconnect, or remove any apparatus or wiring installed by the Telephone Company, except upon the written consent of the Telephone Company.

6. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

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By Lat. R.S. # 92
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GREEN HILLS TELEPHONE CORPORATION
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Community, Town or City

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GENERAL RULES AND REGULATIONS OF GREEN HILLS TELEPHONE CORPORATION		RECEIVED
E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)		JAN 20 1961
7. Furnishing Party Line Service:		MISSOURI Public Service Comm.
<p>a. Four-Party Service within the local Base Rate Area, when offered, is furnished at any location where there is a vacancy on an existing line or when there is no vacancy, a new line will be opened up when there is, in the opinion of the Telephone Company, an opportunity to connect additional subscribers in nearby locations to that line within a reasonable time.</p> <p>b. Two or four-party service beyond the local Base Rate Area, when offered, will be furnished only when in the opinion of the Telephone Company there is sufficient demand for such service to assure a reasonable fill of the lines and where such demand is concentrated within a reasonable area.</p> <p>c. Rural multi-party service is furnished only beyond the local Base Rate Area and within the Exchange Area.</p>		<p>CANCELLED</p> <p>JAN - 4 1982</p> <p>BY <u>1st RS 93</u></p> <p>PUBLIC SERVICE COMMISSION</p>
F. TELEPHONE DIRECTORIES		
1. Distribution		
<p>The Telephone Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.</p>		
2. Ownership and Use		
<p>Directories regularly furnished to subscribers are the property of the Telephone Company, are loaned to subscribers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company upon request. Subscribers must not deface or mutilate directories. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the subscriber. No binder, holder, or auxiliary cover, except such as may be provided by or with the consent of the Telephone Company, shall be used on or in connection with any directory furnished by the Telephone Company.</p>		FILED
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name of officer title address

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Revised
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Revised

GREEN HILLS TELEPHONE
Name of Issuing Corporation

For ALL EXCHANGES
Community, Town or City
SECTION IV

GENERAL RULES AND REGULATIONS
DEPOSITS AND GUARANTEES OF PAYMENT

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* DEPOSITS AND GUARANTEES OF PAYMENT

MAR 19 1981

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1. The Telephone Company may require an applicant for service to post a deposit if:

a. The applicant is unable to establish that he had a previous service account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid or,

The applicant has not previously had telephone service for a twelve (12) month period and does not meet at least two of the following criteria:

Has a valid major national charge card

Has a valid major national oil charge card

Home ownership, excluding mobile home

Is fifty (50) or more years of age

Has been employed two years or more with the current employer

Has a savings account

Has a local charge card

Has an existing loan from a financial institution not considered delinquent by the creditor

b. The Telephone Company is not obligated to furnish service to any individual that owes for service furnished by the Telephone Company previously rendered at the same or a different address until arrangements have been made to liquidate such previous indebtedness to the Company.

c. The Telephone Company may require a deposit or guarantee as a condition of continued service if undisputed charges in two out of the last twelve (12) billing periods become delinquent. The deposit shall not exceed charges for two (2) months service based on the average bill during the preceding twelve (12) months.

d. If within the first six (6) months of establishing service, the customer incurs toll or other charges in any one (1) billing period which are greater than 400% of the amount of the deposit previously required, an additional deposit may be required.

e. In lieu of a deposit the Telephone Company may accept a written guarantee. The guarantee shall be limited to an amount not exceeding the cash deposit provided for in these tariffs.

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name of officer

General Manager, Breckenridge, MO
title address 64625

Green Hills Telephone Corporation For _____
 Name of Issuing Corporation

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GENERAL RULES AND REGULATIONS

NOV 14 1977

G. DEPOSITS AND GUARANTEES OF PAYMENT

MISSOURI
 Public Service Commission

(1) The Telephone Company may require a deposit or guarantee as a condition of service if the customer or prospective customer has an unpaid and undisputed delinquent account with the Telephone Company which accrued within the last two (2) years or if such a delinquent account was paid within the last six (6) months.

(2) The Telephone Company may require a deposit or guarantee as a condition of continued service if undisputed charges in two (2) out of the last twelve (12) billing periods become delinquent. The Telephone Company shall with respect to each customer maintain a record of all charges which have become delinquent within the last twelve (12) billing periods.

(3) No deposit or guarantee shall be required of a Telephone Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, or geographical area of residence.

(4) A deposit shall be subject to the following terms:

(A) It shall not exceed estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months or estimated for the next twelve (12) months by the customer and the Telephone Company.

(B) It shall bear interest of six (6) percent per annum which shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer. Records shall be kept of efforts made to return a deposit.

(C) Upon discontinuance or termination, it shall be credited, with accrued interest, to the charge stated on the final bill and the balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of such final bill.

(D) Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, it shall with accrued interest be promptly refunded or credited against charges stated on subsequent bills. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. A Telephone Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by such

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ISSUED BY [Signature] General Manager Breckenridge, Mo. 64625
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GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

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GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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G. ESTABLISHMENT AND MAINTENANCE OF CREDIT

MISSOURI
Public Service Comm.

1. Establishment of Credit

The Telephone Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. Nor is the Telephone Company obligated to continue to furnish service to any individual or firm whose credit is or becomes, in the opinion of the Telephone Company, doubtful. In order to insure the payment of all charges due for its service, the Telephone Company may require any subscriber to establish and maintain his credit in one of the following ways:

- a. By furnishing references acceptable to the Telephone Company.
- b. By providing a suitable guarantee in writing, in form prescribed by the Telephone Company.
- c. By means of a cash deposit.

2. Amount of Deposits

The amount of deposit required for the purpose of establishing a subscriber's credit shall not exceed his estimated bill for exchange service and toll charges for one normal billing period plus forty-five days. The Telephone Company may require the subscriber to increase the amount of the deposit at any time if, in its opinion, the charges billed against the subscriber are found to warrant such an increase.

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GENERAL EXCHANGE SERVICE TARIFFS
GENERAL RULES AND REGULATIONS
G. DEPOSITS AND GUARANTEES OF PAYMENT (CONTINUED)

DEC 05 1997

MISSOURI
Public Service Commission

f. No deposit or guarantee shall be required by the Telephone Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap or geographical area or residence of the subscriber.

g. A service deposit will not be required for Lifeline Service, if the qualifying low-income customer voluntarily elects toll blocking, where available. If toll blocking is unavailable, a service deposit may be charged.

(N)
(N)
(T)

h. A deposit shall be subject to the following terms:

It shall not exceed estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months or in case of new applicants for service the average monthly bill for all residence subscribers.

It shall bear interest of nine (9) percent annum which shall be credited annually upon the account of the customer or shall be paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

The deposit along with the accrued interest shall be promptly refunded or credited against charges stated on subsequent bills upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. The Telephone Company may withhold the refunding of a deposit pending the resolution of dispute with respect to charges secured by such deposit.

The deposit shall be credited with accrued interest to the charge stated on the final bill and the balance if any shall be returned to the subscriber within twenty-one (21) days after the rendition of a final bill upon the discontinuance or termination of service.

The Telephone company shall permit a customer concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or as otherwise agreed upon by the subscriber and the Telephone Company.

A guarantor as provided for by (G.1.e.) shall be released upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charges become delinquent provided it is not in dispute.

(T)

CANCELLED

OCT 30 2000
By 416 RS 95
Public Service Commission
MISSOURI

Issued :
Issued By: DEC 5 1997 James A. Simon, General Manager
P. O. Box 227
Breckenridge, Missouri 64625

Effective: January 1, 1998

FILED

JAN 01 1998 3 4
MO. PUBLIC SERVICE COMM

GREEN HILLS TELEPHONE
Name of Issuing Corporation

For ALL EXCHANGES
Community, Town or City
SECTION IV

GENERAL RULES AND REGULATIONS

RECEIVED

*G. DEPOSITS AND GUARANTEES OF PAYMENT (CONTINUED)

f. No deposit or guarantee shall be required by the Telephone Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap or geographical area or residence of the subscriber.

g. A deposit shall be subject to the following terms:

It shall not exceed estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months or in case of new applicants for service the average monthly bill for all residence subscribers.

It shall bear interest of nine (9) percent annum which shall be credited annually upon the account of the customer or shall be paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

The deposit along with the accrued interest shall be promptly refunded or credited against charges stated on subsequent bills upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. The Telephone Company may withhold the refunding of a deposit pending the resolution of dispute with respect to charges secured by such deposit.

The deposit shall be credited with accrued interest to the charge stated on the final bill and the balance if any shall be returned to the subscriber within twenty-one (21) days after the rendition of a final bill upon the discontinuance or termination of service.

The Telephone Company shall permit a customer concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or as otherwise agreed upon by the subscriber and the Telephone Company.

A guarantor as provided for by (G. l.e.) shall be released upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charges become delinquent provided it is not in dispute.

*Indicates new rate or text
+Indicates change

JAN 01 1998

By 3rd PS #95

MAY 1 1981

Public Service Commission
MISSOURI

DATE OF ISSUE MARCH 12, 1981 EFFECTIVE May 1, 1981
month day year month day year

ISSUED BY [Signature] General Manager, Breckenridge, MO
name of officer title address 64625

Green Hills Telephone Corporation For
Name of Issuing Corporation

Community, Town or City

RECEIVED

GENERAL RULES AND REGULATIONS

NOV 14 1977

G. DEPOSITS AND GUARANTEES OF PAYMENT (continued)

MISSOURI
Public Service Commission

deposit.

(E) The Telephone Company shall maintain records which show the name of each customer who has posted a deposit, the current address of such customers, the date and amount of deposit, the date and amount of interest paid, and the earliest possible refund date.

(F) Each customer posting a deposit shall receive in writing at the time of posting or within ten (10) days from the date a receipt which contains the following information:

1. Name of customer.
2. Address where the service for which the deposit is required will be provided.
3. Plant where deposit was received or a designated code which identifies the location.
4. Date when the deposit was received.
5. Amount of deposit.
6. The terms which govern retention and refund of the deposit.

(G) The Telephone Company shall provide means whereby a person entitled to a refund of a deposit is not deprived of the refund even though he may be unable to produce the receipt for the deposit, provided he can produce identification to ensure that he is the person entitled to the refund. The Telephone Company shall maintain a record of the deposit refunded and interest paid on such deposit for a period of at least two (2) years after the refund is made.

(H) The Telephone Company shall permit a customer, concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or as otherwise agreed upon.

(5) In lieu of a deposit the Telephone Company may accept a written guarantee. The limit of the guarantee shall not exceed the amount of a cash deposit.

(6) A guarantor shall be released upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.

*Indicates new rate or text
†Indicates change

FILED

JAN 15 1978

Public Service Commission

JAN 15 1978

DATE OF ISSUE November 3, 1977 DATE EFFECTIVE
month day year month day year

ISSUED BY [Signature] General Manager Breckenridge, Mo. 64625
name of officer title address

CANCELLED
BY [Signature] MAY 17 1981
PUBLIC SERVICE COMMISSION OF MISSOURI

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS

OF GREEN HILLS TELEPHONE CORPORATION

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

3. Deposit Not to Affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of service for non-payment of any sums due the Telephone Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

RECEIVED
JAN 20 1961
MISSOURI
Public Service Comm.

CANCELLED

JAN 15 1961

BY 1st R. S. 95
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

MAR 1 - 1961

PUBLIC SERVICE COMMISSION

DATE OF ISSUE _____
month day year

DATE EFFECTIVE MAR 1 1961
month day year

ISSUED BY Therrell Hazard
name of officer

Marguerite Breckenridge, Mrs.
title address

GENERAL EXCHANGE SERVICE TARIFFS
GENERAL RULES AND REGULATIONS

RECEIVED

G. DEPOSITS AND GUARANTEES OF PAYMENT (CONTINUED) DEC 05 1997

i. Deposit not to Effect Regular Collection Practices:

MISSOURI (T)
Public Service Commission

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payments of bills on presentation; nor constitute a waiver or modification of the regular practice of the Telephone Company providing for the discontinuance of the service for non-payment of any sums due the Telephone Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the company to secure a payment of such bills or has furnished the Company with a guarantee in writing of such bills.

j. Record of previous accounts:

The Telephone Company maintains a record of previous accounts by name, address and telephone number.

k. Restoral of Service Charges:

Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company.

l. The Telephone Company may render a special toll billing to any customer who incurs toll billing to any customer who incurs toll or other charges at any time during the billing period which are equal to at least 400% of the amount of the deposit or guarantee previously required from such customers. Customers shall be informed of special toll billing by first class mail and the toll charges contained on the special toll billing shall delinquent ten (10) days thereafter.

(T)

CANCELLED

OCT 30 2000
BY 2nd RS 95.1
Public Service Commission
MISSOURI

Issued :
Issued By: DEC 5 1997

James A. Simon, General Manager
P. O. Box 227
Breckenridge, Missouri 64625

Effective: January 1, 1998
FILED

JAN 01 1998 - 23 L
NO. PUBLIC SERVICE COMM

GREEN HILLS TELEPHONE
Name of Issuing Corporation

For _____

ALL EXCHANGES
Community, Town or City

SECTION IV

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GENERAL RULES AND REGULATIONS

*G. DEPOSITS AND GUARANTEES OF PAYMENT (CONTINUED)

MAR 19 1981

h. Deposit not to Effect Regular Collection Practices:

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payments of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of the service for non-payment of any sums due the Telephone Company for service rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure a payment of such bills or has furnished the Company with a guarantee in writing of such bills.

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CANCELLED

JAN 01 1998

By KRS #95.1
Public Service Commission
MISSOURI

MAY - 1 1981

*Indicates new rate or text
+Indicates change

DATE OF ISSUE MARCH 12, 1981
month day year

DATE EFFECTIVE May 1, 1981
month day year

ISSUED BY Charles W. Bandy
name of officer

General Manager, Breckenridge, MO
title address 64625

GENERAL EXCHANGE SERVICE TARIFFS
GENERAL RULES AND REGULATIONS

RECEIVED

H. DISCONTINUANCE OF SERVICE

DEC 05 1997

(1) Service may be discontinued for any of the following reasons:

MISSOURI
Public Service Commission

- (A) Nonpayment of an undisputed delinquent charge.
- (B) Failure to post a required deposit or guarantee.
- (C) Unauthorized use of the Telephone Company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- (D) Failure to substantially comply with the terms of a settlement agreement.
- (E) Refusal after reasonable notice to permit inspection, maintenance, or replacement of the Telephone Company's equipment.
- (F) Material misrepresentation of identity in obtaining Telephone Company service.
- (G) As provided by state or federal law.
- (H) Nonpayment of undisputed, delinquent state or interstate long distance service charges billed by the company or undisputed, delinquent exchange service charges including any FCC approved end-user charge, or both, with the exception of Lifeline Service, after a written notice has been furnished to the customer.

(N)
(N)

(2) The failure to pay charges not subject to commission jurisdiction shall not constitute cause of a discontinuance, except as indicated in (1)(H) above.

(3) Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service, or on a day immediately preceding such day. Service shall not be discontinued for nonpayment of a delinquent charge within five (5) days after a charge has become delinquent, except as provided in section (10) of this rule.

Service shall not be discontinued under section (1) of this rule unless written notice by first class mail is sent or delivered to the customer at least five (5) days prior to the date of the proposed discontinuance. A notice of discontinuance shall not be effective if a customer has pending with the Telephone Company a complaint concerning the charge upon which the notice is based.

(5) A notice of discontinuance shall contain the following information:

CANCELLED

OCT 30 2000
BY 414 RS 96
Public Service Commission
MISSOURI

Issued :
Issued By: DEC 5 1997

James A. Simon, General Manager
P. O. Box 227
Breckenridge, Missouri 64625

Effective: January 1, 1998

FILED

JAN 01 1998 2 3 4
MO PUBLIC SERVICE COMM

GREEN HILLS TELEPHONE CORPORATION For Area Served
Name of Issuing Corporation Community, Town or City

RECEIVED
APR 20 1984
MISSOURI
Public Service Commission

GENERAL RULES AND REGULATIONS

H. DISCONTINUANCE OF SERVICE

- (1) Service may be discontinued for any of the following reasons:
 - (A) Nonpayment of an undisputed delinquent charge.
 - (B) Failure to post a required deposit or guarantee.
 - (C) Unauthorized use of the Telephone Company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
 - (D) Failure to substantially comply with the terms of a settlement agreement.
 - (E) Refusal after reasonable notice to permit inspection, maintenance, or replacement of the Telephone Company's equipment.
 - (F) Material misrepresentation of identity in obtaining Telephone Company service.
 - (G) As provided by state or federal law.
 - (H) Nonpayment of undisputed, delinquent state or interstate long distance service charges billed by the company or undisputed, delinquent exchange service charges including any FCC approved end-user charge, or both.

(2) The failure to pay charges not subject to commission jurisdiction shall not constitute cause of a discontinuance, except as indicated in (1)(H) above.

(3) Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service, or on a day immediately preceding such day. Service shall not be discontinued for nonpayment of a delinquent charge within five (5) days after a charge has become delinquent, except as provided in section (10) of this rule.

(4) Service shall not be discontinued under section (1) of this rule unless written notice by first class mail is sent or delivered to the customer at least five (5) days prior to the date of the discontinuance. A notice of discontinuance shall not be effective if the customer has pending with the Telephone Company a complaint concerning the charge upon which the notice is based.

(5) A notice of discontinuance shall contain the following information:
*Indicates new rate or text
+Indicates change

CANCELLED

JAN 01 1998
By 3rd RS #96
Public Service Commission
MISSOURI

FILED
MAY 26 1984
Public Service Commission

DATE OF ISSUE April 26, 1984 DATE EFFECTIVE May 26, 1984
month day year month day year

ISSUED BY Ferrell L. Reno General Manager Breckenridge, Missouri 64625
name of officer title address

Green Hills Telephone Corporation
Name of Issuing Corporation For

Community, Town or City

GENERAL RULES AND REGULATIONS

NOV 14 1977

H. DISCONTINUANCE OF SERVICE

MISSOURI

Public Service Commission

(1) Service may be discontinued for any of the following reasons:

- (A) Nonpayment of an undisputed delinquent charge.
- (B) Failure to post a required deposit or guarantee.
- (C) Unauthorized use of the telephone company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- (D) Failure to substantially comply with the terms of a settlement agreement.
- (E) Refusal after reasonable notice to permit inspection, maintenance, or replacement of the Telephone Company's equipment.
- (F) Material misrepresentation of identity in obtaining telephone company service.
- (G) As provided by state or federal law.

(2) The failure to pay charges not subject to commission jurisdiction shall not constitute cause of a discontinuance.

(3) Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of a Telephone Company are not available to facilitate reconnection of service, or on a day immediately preceding such day. Service shall not be discontinued for nonpayment of a delinquent charge within five (5) days after a charge has become delinquent except as provided in section (10) of this rule.

(4) Service shall not be discontinued under section (1) of this rule unless written notice by first class mail is sent or delivered to the customer at least five (5) days prior to the date of the proposed discontinuance. A notice of discontinuance shall not be effective if a customer has pending with the Telephone Company a complaint concerning the charge upon which the notice is based. The Telephone Company shall inquire at the time service is contracted for if the customer will also be the user. If the user is different from the customer, a Telephone Company shall maintain a record of this showing the name and address of the user. Unless notified by a customer, the Telephone Company shall not be required to know of changes in this status after the initial contract for service has been fully executed.

(5) A notice of discontinuance shall contain the following information:

- *Indicates new rate or text
- +Indicates change

CANCELLED

MAY 26 1984

JUL 26 1984
PUBLIC SERVICE COMMISSION OF MISSOURI

JAN 15 1978

Public Service Commission

DATE OF ISSUE November 3, 1977
month day year

DATE EFFECTIVE JAN 15 1978
month day year

ISSUED BY *[Signature]*
name of officer

General Manager Breckenridge, Mo.
title address 64525

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

General RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

RECEIVED

JAN 20 1961

MISSOURI
Public Service Comm.

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

4. Interest to be paid on Deposits

Interest at the rate of 6 % per annum shall be paid by the Company on all deposits made for the purpose of establishing credit. Simple interest shall be computed from the date of payment of the deposit and shall be paid annually or at the time of discontinuance of service or date of request for withdrawal of the deposit.

5. Discontinuance of Service for Failure to Establish Credit

Service may be discontinued for failure to establish credit, as authorized above, within five days after the Company has served or mailed notice requiring the subscriber so to do.

6. Restoral of Service Charge

Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company.

CANCELLED

JAN 15 1961

BY 1st R.S. 96
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

MAR 1 - 1961

PUBLIC SERVICE COMMISSION

DATE OF ISSUE _____
month day year

DATE EFFECTIVE MAR 1 1961
month day year

ISSUED BY Teranis Harper
name of officer

Manque Breckenridge, Ms.
title address

Green Hills Telephone Corporation For Community, Town or City
Name of Issuing Corporation

RECEIVED
NOV 14 1977
MISSOURI
Public Service Commission

GENERAL RULES AND REGULATIONS

H. DISCONTINUANCE OF SERVICE (continued)

- (A) The name and address and the telephone number of the customer.
- (B) A statement of the reason for the proposed discontinuance and the cost of reconnection.
- (C) The date after which service will be discontinued unless appropriate action is taken.
- (D) How a customer may avoid the discontinuance.
- (E) The customer's right to enter into a settlement agreement if the claim is for a charge not in dispute and the customer is unable to pay the charge in full.
- (F) The telephone number where the customer may make an inquiry.
- (G) A statement that this notice will not be effective if the charges involved are part of an unresolved dispute.
- (H) A statement of the exception for medical emergency under section (7) of this rule.

(6) At least twenty-four (24) hours preceding a discontinuance the Telephone Company shall make reasonable efforts to contact the customer to advise them of the proposed discontinuance and what steps must be taken to avoid it.

(7) Notwithstanding any other provision of this chapter, the Telephone Company shall postpone a discontinuance for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall if requested provide the Telephone Company with reasonable evidence of such necessity.

(8) Upon the customer's request, the Telephone Company shall restore service consistent with all other provisions of this chapter when the cause for discontinuance has been eliminated.

(9) Payment may be made by the customer for restoration of service in any reasonable manner, including personal check. Payment by personal check may be refused if the customer has within the last twelve (12) months tendered payment in this manner and the check has been dishonored, excepting bank error.

*Indicates new rate or text
+Indicates change

FILED
JAN 15 1978
Public Service Commission

DATE OF ISSUE November 3, 1977 DATE EFFECTIVE JAN 15 1978
month day year month day year

ISSUED BY [Signature] General Manager Breckenridge, Mo.
Name of officer title address 64625

CANCELLED

OCT 30 2000
BY [Signature] 59641
Public Service Commission
MISSOURI

Green Hills Telephone Corporation

Name of Issuing Corporation

For

Community, Town or City

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NOV 14 1977
MISSOURI
Public Service Commission

GENERAL RULES AND REGULATIONS

H. DISCONTINUANCE OF SERVICE (continued)

(10) Notwithstanding any other provisions of this chapter, service to a customer may be discontinued at any time after written notice has been sent, certified mail, to such customer at his last known address and at the address where the service to be discontinued is provided if such customer:

(A) Incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due; or

(B) Damages or evidences an intent to damage telephone company equipment.

(11) The notice required by section (10) of this rule shall state how a customer has evidenced an intent not to pay charges when due or evidences an intent to damage telephone company equipment.

CANCELLED

OCT 30 2000
BY 15ERS 96.2
Public Service Commission
MISSOURI

FILED
JAN 15 1978
Public Service Commission

*Indicates new rate or text
+Indicates change

GREEN HILLS TELEPHONE

For ALL MISSOURI EXCHANGES

Name of Issuing Corporation

Community, Town or City

SECTION IV

GENERAL RULES AND REGULATIONS
CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

RECEIVED

*A. MAIN LINE EXTENSION

DEC - 4 1981

FACILITIES PROVIDED WITHOUT CONSTRUCTION CHARGE:

1. Under normal conditions, the Telephone Company without charge, will extend it's lines to reach applicants within the exchange service area, provided the following condition is satisfied:

MISSOURI
Public Service Commission

- (a). The cost of constructing the required line extension will not exceed seven times the estimated annual local exchange revenue from such applicant or applicants.

When it is necessary for the Telephone Company to extend its plant in order to provide telephone service to a new subscriber or subscribers, and the condition above is not satisfied, the Telephone Company may require the prospective subscriber or subscribers each to make an advance payment of the local exchange rent for the class of service requested by the prospective subscriber, on the following basis:

Length of New Line Extension	Number of Months Advance Payments
a. Up to 1/2 mile	3
b. Over 1/2 and up to 3/4 mile	6
c. Over 3/4 and up to 1 mile	18
d. Excess over 1 mile	18 plus one additional month for each 1/10 or fraction thereof in excess of 1 mile.

The advance payment as required above is in addition to the regular service connection charge, if applicable. No portion of the advance payment will be refunded if telephone service is terminated.

Advance payment will be credited to the subscriber's account in the amount of the monthly local exchange rate, as service is rendered monthly, until the total advance payment has been refunded.

FILED

When recircuiting is necessary in connection with a line extension, the Telephone Company will bear the expenses of this

*Indicates new rate or text recircuiting when Telephone Company facilities only are involved
+Indicates change

Public Service Commission

DATE OF ISSUE December 3, 1981 DATE EFFECTIVE January 4, 1982
month day year month day year

ISSUED BY [Signature] GENERAL MANAGER, BRECKENRIDGE, MO
name of officer title address

CANCELLED
October 1, 2009
Missouri Public
Service Commission
JI-2010-0127

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

RECEIVED

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

JAN 20 1961

MISSOURI
Public Service Comm.

A. GENERAL

1. Lines will be extended in accordance with provisions specified in paragraphs E 1, 2, 3 and 4, Line Extensions, of this tariff.
2. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates when, because of the sporadic or occasional nature of the service or ~~an unusual investment or expense~~, as for example:
 - a. The facilities are provided in remote or undeveloped sections outside the base rate area.
 - b. Conditions require the provision of special ~~equipment~~ usual methods of plant construction, installation or maintenance.
 - c. The customer's location requires the use of costly private right-of-way.
3. Title to all construction, as specified in C below, provided wholly or partly at a customer's expense is vested in the Telephone Company.
4. By "cost" is meant the cost of labor and materials including the usual supervisory expenses.
5. When attachments are made to poles of other companies, in lieu of providing construction for which the customer would be charged under the provisions hereof, the cost to the Telephone Company for such attachments is borne by the customer.
6. The customer is required to pay construction charges as made by another company providing facilities connecting with the facilities of the Telephone Company.
7. Construction charges will not apply to the customer's aerial drop which extends from the last pole to the building in which the telephone is located.

CANCELLED

JAN - 4 1982
BY 1st RS 99
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

MAR 1 1961

SERVICE COMMISSION

DATE OF ISSUE _____
month day year

DATE EFFECTIVE MAR 1 1961
month day year

ISSUED BY Travis Harger Manager Breckenridge, Mo.
name of officer title address

GREEN HILLS TELEPHONE CORPORATION

ALL EXCHANGES

Name of Issuing Corporation

For

Community, Town or City

SECTION IV

RECEIVED

General Rules and Regulations

FEB 19 1986

Customer Premises Equipment

MISSOURI
Public Service Commission

1. Effective January 1, 1983, in accordance with the order of the FCC in Docket 20828, customer premises equipment will be provided by the telephone company for use with new or existing service only so long as such equipment is available from telephone company supply acquired prior to January 1, 1983.
2. Customer premises equipment is defined for this tariff as all equipment located on the customer premises except over-voltage protection equipment, inside wiring, coin-operated or pay telephones, and multiplexing equipment to deliver multiple channels to the customer.
3. The telephone company will continue to provide maintenance for the telephone company provided customer premises equipment subject to the availability of replacement parts and/or equipment.
4. All embedded Customer Premises Equipment shall be detariffed and deregulated effective January 1, 1988, by authority of the Missouri Public Service Commission in Case No. TO-86-26.

CANCELLED

JAN 01 1988

BY 4th R.S. #100
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED
MAR 1 1986
86-26
Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE February 19, 1986 DATE EFFECTIVE March 1, 1986
 month day year month day year
 ISSUED BY Ferrell L. Reno Manager, Breckenridge, MO
 name of officer title address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation

For ALL EXCHANGES
Community, Town or City

SECTION IV

GENERAL RULES AND REGULATIONS

RECEIVED

Customer Premises Equipment

DEC 15 1982

1. Effective January 1, 1983, in accordance with the order of the FCC in Docket 20828, customer premises equipment will be provided by the telephone company for use with new or existing service only so long as such equipment is available from telephone company supply acquired prior to January 1, 1983.
2. Customer premises equipment is defined for this tariff as all equipment located on the customer premises except over-voltage protection equipment, inside wiring, coin-operated or pay telephones, and multiplexing equipment to deliver multiple channels to the customer.
3. The telephone company will continue to provide maintenance for the telephone company provided customer premises equipment subject to the availability of replacement parts and/or equipment.

MISSOURI
Public Service Commission

CANCELLED

MAR 1 1986

BY 3rd R.S. #100
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

JAN - 1 1983

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Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE December 14, 1982 DATE EFFECTIVE January 1, 1983
month day year month day year

ISSUED BY Ferrell L. Reno, General Manager, Breckenridge, Missouri 64625
name of officer title address

FORM NO. 13 P.S.C.MO. No. 2-Consolidated 1st Original SHEET No. 100

Cancelling P.S.C.MO. No. 2-Consolidated Revised Original SHEET No. 100
Revised

Green Hills Telephone Company For All Exchanges
Name of Issuing Corporation Community, Town or City
Section IV

<u>General Rules and Regulations</u>	RECEIVED
Held for future use.	DEC - 4 1981 MISSOURI Public Service Commission
<p>CANCELLED</p> <p>JAN - 1 1983</p> <p>BY <u>2nd RS 100</u></p> <p>PUBLIC SERVICE COMMISSION OF MISSOURI</p>	
<p>FILED</p> <p>JAN - 4 1982</p> <p>Public Service Commission</p>	

*Indicates new rate or text
+Indicates change

DATE OF ISSUE December 3, 1981 DATE EFFECTIVE January 4, 1982
month day year month day year

ISSUED BY Ferrell L. Reno General Manager Breckenridge, Missouri
name of officer title address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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JAN 20 1961

B. SPECIAL TYPE OF CONSTRUCTION

MISSOURI
Public Service Comm.

When underground service connections are desired by customers as initial installations in places where aerial drop wires would ordinarily be used to reach the customers' premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable - including the cost of installing - less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the phone Company.
2. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
3. Where armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable - including the cost of installing it - less the estimated cost to the Telephone Company of installing such aerial drop as would be (or is) required to furnish the same service.
4. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit not so inspected and approved, or repairs or replacements of cable in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customer's expense.
5. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

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JAN 19 1961
BY 1st RS 100
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

MAR 1 - 1961

PUBLIC SERVICE COMMISSION

DATE OF ISSUE _____
month day year

DATE EFFECTIVE MAR 1 1961
month day year

ISSUED BY Lillian Harper Maney Breckenridge, Mo
name of officer title address

FORM NO. 13

P.S.C.MO. No. 2 Consolidated

2nd

{ Original }
{ Revised }

SHEET No. 101

Cancelling P.S.C.MO. No. 2 Consolidated

1st

{ Original }
{ Revised }

SHEET No. 101

GREEN HILLS TELEPHONE CORPORATION

Name of Issuing Corporation

For

ALL EXCHANGES

Community, Town or City
SECTION IV

RECEIVED
MISSOURI
Public Service Commission

General Rules and Regulations

FEB 19 1986

A. SALE OF TERMINAL EQUIPMENT

1. The Company may offer for sale to the general public items of telephone equipment, terminal equipment, and telephone accessory equipment that is not included in the Company's rate base for regulatory purposes. Applicable warranty coverage, if any, for specific items will be provided by the Company, in a written format, at the time of purchase.
2. Embedded telephone sets and ancillary equipment shall be offered for sale. The charge for single line Company owned equipment shall be the net book value plus the cost of the transaction up to December 31, 1987. The minimum charge for multi-line Company owned equipment shall not be less than net book value plus cost of transaction.

CANCELLED

JAN 01 1988

BY 3rd P.S. #101
PUBLIC SERVICE COMMISSION
OF MISSOURI

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MAR 1 1986
86-26
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ISSUED BY Ferrell L. Reno
name of officer

Manager
title

Breckenridge, MO
address

~~Original~~
Revised
~~Original~~
Revised

Cancelling P.S.C.MO. No. 2-Consolidated

~~Original~~
Revised

Green Hills Telephone Company
Name of Issuing Corporation

For All Exchanges

Community, Town or City

Section IV

General Rules and Regulations

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Held for future use.

DEC - 4 1981

MISSOURI
Public Service Commission

CANCELLED

MAR 1 1986

BY 2nd R.S.#101
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

JAN - 4 1982

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+Indicates change

DATE OF ISSUE December 3, 1981
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month day year

ISSUED BY Ferrell L. Reno General Manager
name of officer

Breckenridge, Missouri
title address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

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GENERAL RULES AND REGULATIONS

OF GREEN HILLS TELEPHONE CORPORATION

JAN 20 1961

C. POLES ON PRIVATE PROPERTY

MISSOURI
Public Service Comm

1. Poles on private property to be used in serving an individual subscriber will be furnished by the Telephone Company at a charge to the subscriber of \$ 1.50 for each such pole, except that the Telephone Company will furnish as many as two poles without charge to the subscriber provided the poles thus furnished are used to carry main line circuits. Ownership and maintenance of such poles is vested in the Telephone Company.
2. Poles on private property to be used as a part of the standard distributing plan serving subscribers in general are furnished, maintained, and owned by the Telephone Company, subject to such construction charge as may be applicable.
3. Circuits on poles on private property are furnished, owned and maintained by the Telephone Company.

D. LINE EXTENSION (OUTSIDE BASE RATE AREA)

1. Rural lines will be extended in accordance with the provisions specified in this section under Rural Line Services of this tariff.

CANCELLED

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BY Lat RS 101
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

MAR 1 - 1961

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ISSUED BY Travis Harper Maney Breckinridge, M.
name of officer title address

~~{ Revised }~~

~~{ Original }~~

~~{ Revised }~~

GREEN HILLS TELEPHONE CORPORATION

For ALL MISSOURI EXCHANGES

Name of Issuing Corporation or Municipality

Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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Public Service Comm.

E. LINE EXTENSIONS (Continued)

2. Construction Charges for Facilities in Excess of the Above Allowances

- a. If for a line extension the requirements of an applicant or group of applicants exceeds the above, a construction charge is made for the facilities in excess of the allowances specified under E-1-A-(2). The construction charge for line extensions is apportioned equally among all applicants of a group.
- b. The construction charge assessed an applicant or applicants for facilities in excess of the allowance shall be paid in advance.
- c. Payments for line construction are not refundable and no credit will be allowed for future installation on line extensions constructed under the above regulations.
- d. Plant extensions to provide service on a basis other than as covered above require the payment of construction charges as determined from the conditions.

3. Provision of Private Right-of-Way

- a. Where required by the conditions, applicants shall provide, without expense to the Telephone Company, private right-of-Way parallel to the public highway; such right-of-Way shall be free from tree interference and otherwise suitable.

4. Other Regulations

- a. Applicants may be required to make advance payments to cover all or a portion of the exchange service when in the opinion of the Telephone Company there is evidence of credit risk.

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JAN - 4 1982
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PUBLIC SERVICE COMMISSION
OF MISSOURI

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ISSUED BY Thomas Harper
name of officer

Manuel Breakenridge, Mo.
title address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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Public Service Comm.

E. LINE EXTENSIONS (Continued)

- b. Line extensions are further subject to the regulations specified in the Tariffs of this company, which tariffs as they now exist or as they may be revised, added to or supplemented by superseding issues are hereby made a part of this tariff.

CANCELLED

JAN - 4 1982
BY 1st RS 103
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

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ISSUED BY

Thomas Harper
name of officer

Mary Breckinridge, Mo.
address



Green Hills Telephone Corporation

For All Exchanges

Name of Issuing Corporation

Community, Town or City
Section IV

GENERAL RULES AND REGULATIONS
EXTENSION STATIONS

1. The monthly rates for extension stations in the Local Exchange Tariffs for each exchange include circuits not exceeding 300 feet in length connecting main and extension stations when both stations are located in the same building or on the same premises. For rates applicable to extension lines extending beyond these limits see the mileage charge section of these General Rules and Regulations.
2. Extension stations are furnished in accordance with such standard wiring plans as may be adopted by the company.
3. Extension stations are not furnished with Public Telephone Pay-stations or service stations.
4. Separate telephone numbers or other distinctive designations are not assigned to extension stations nor is code-ringing permitted.
5. Extension stations furnished in connection with flat rate service must be located so as to restrict their use to the customer, his representatives or members of his immediate family, except that extension stations may be contracted for by the customer for joint user.
6. Where either the main or extension station is at a Business location, Business Rates apply to both stations.
7. The rates specified in the miscellaneous equipment section of the General Exchange Service Tariff apply for switches, extension bells, or signalling circuits and associated apparatus used in connection with the wiring plan desired.

RECEIVED

JAN 1981
PUBLIC SERVICE COMMISSION

CANCELLED

JAN 01 1988

BY 2nd R.S. #110
PUBLIC SERVICE COMMISSION
OF MISSOURI

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+Indicates change

DATE OF ISSUE December 3, 1981
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ISSUED BY [Signature] General Manager Breckenridge, Missouri 64625
name of officer title address

GREEN HILLS TELEPHONE CORPORATION

Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES

Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS

EXTENSION STATIONS

RECEIVED

JAN 20 1961

MISSOURI
Public Service Comm.

1. The monthly rates for extension stations in the Local Exchange Tariffs for each exchange include circuits not exceeding 300 feet in length connecting main and extension stations when both stations are located in the same building or on the same premises. For rates applicable to extension lines extending beyond these limits see the mileage charge section of these General Rules and Regulations.
2. Extension Stations are furnished in accordance with such standard wiring plans as may be adopted by the Company.
3. Extension stations are not furnished with Public Telephone Pay-stations, or service Stations.
4. Extension Stations may be furnished with rural multi-party line service at the regular rate for such stations quoted in the Local Exchange Tariff for service within the Base Rate Area provided they are located on the same premises as the main station. Extension Stations on Rural Multi-party lines are provided subject to the right of the Telephone Company to remove such stations whenever they interfere with the satisfactory operation of the line.
5. Separate telephone numbers or other distinctive designations are not assigned to extension stations nor is code-ringing permitted.
6. Extension stations furnished in connection with flat rate service must be located so as to restrict their use to the customer, his representatives or members of his immediate family, except that extension stations may be contracted for by the customer for joint user.

CANCELLED

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ISSUED BY Thomas Harper Manager Breckenridge, Mo.
name of officer title address

FORM NO. 13

P.S.C.MO. No. 2- Consolidated 1st

~~Original~~ SHEET No. 111

~~Revised~~

Cancelling P.S.C.MO. No. 2- Consolidated

Original SHEET No. 111

~~Revised~~

Green Hills Telephone Corporation

For All Exchanges

Name of Issuing Corporation

Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS

EXTENSION STATIONS (DISCONTINUED)

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DEC - 4 1981
MISSOURI
Public Service Commission

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October 1, 2009
Missouri Public
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JI-2010-0127

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ISSUED BY Paul H. Bond
name of officer

General Manager Breckenridge, Missouri 64625
title address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

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GENERAL RULES AND REGULATIONS
EXTENSIONS STATIONS (Continued)

JAN 20 1961

MISSOURI
Public Service Comm.

- 7. Where either the main or extension station is at a business location, business rates apply to both stations. Extension Stations in connection with service furnished at a discount may not be installed at locations where the same discount would not apply for a main station and exchange service.
- 8. Except as otherwise specified in the Local Exchange Tariffs for each exchange, one bell (ordinary type) is furnished, if desired with each extension station. Such bells must be located at extension station.
- 9. The following instructions are to be observed where machine ringing is employed and should be observed where manual ringing is employed, except in special cases:

Maximum Number of Bells to
be Connected including
Extension Bells

Class

- Individual or two-party line station
- Four Party line station
- Intercommunicating system trunk
- Private branch exchange station

- 10. When station cut-out keys or bell-cut out keys are installed, the wiring is so arranged that at lease one bell is cut in on the line at all times.
- 11. The rates specified in the miscellaneous equipment section of the General Exchange Service Tariff apply for switches, extension bells, or signalling circuits and associated apparatus used in connection with the wiring plan desired.

CANCELLED

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JAN - 4 1961
BY RS III
PUBLIC SERVICE COMMISSION
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MAR 1 - 1961

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ISSUED BY Francis Hazrel Manager Buckinidge, Mo.
name of officer title address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

RECEIVED

GENERAL RULES AND REGULATIONS
JOINT USER SERVICE

JAN 20 1961

MISSOURI

Public Service Comm.

1. Joint user service is an arrangement whereby an individual, firm or corporations whose telephone needs are not such as to justify the provision of separate subscriber service is permitted to use the service of a subscriber. Upon written application by the subscriber, the Telephone Company will extend service to joint users, except that not more than two joint users will be permitted for each main line or for each trunk of a commercial P.B.X. system. Joint user service is not furnished in situations where a subscriber is engaged in the business of renting office space on a transient or permanent basis, or for other reasons desires to furnish telephone service to his clients.
2. To facilitate the use of joint user service, a directory listing is included as a part of the classification, and additional listings may be furnished joint users under the same conditions as to regular subscribers. Listings for joint user service must bear the same address and telephone number as the listing of the main station.
3. Joint users are permitted only in connection with business individual line, residence individual line, and P.B.X. service. The joint users must be located in the same office or suite of offices as the subscriber, and in connection with residence service, in the same household.
4. Extension stations may be furnished for the use of joint users at the regular extension station rates.
5. Joint user service shall be furnished only at the request of the subscriber to the main station, who shall make application therefore, and shall be responsible for the payment of all charges incurred thereunder.
6. Charges for joint user service date from the day the contract is executed, and are payable monthly in advance. The minimum charge for joint user service is for a directory period, except that the service may be cancelled before the listings close for the next issue of the directory. Contracts for joint user service may be terminated at the end of the directory issue, or at any time upon payment of all charges for service for the minimum contractual period, and otherwise only as specified in the Termination of Service section of this Tariff.

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MAR 1 1961

CANCELLED
August 21, 2009
Missouri Public
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JL-2010-0041

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ISSUED BY Travis Harper
name of officer

Manuel Bruckenida, Mo
title address

Green Hills Telephone Corporation
Name of Issuing Corporation

For All Exchanges
Community, Town or City
Section IV

GENERAL RULES AND REGULATIONS

RECEIVED

A. EXTRA EXCHANGE LINE MILEAGE (DISCONTINUED)

B. EXTENSION AND P.B.X. STATION MILEAGE

DEC - 4 1981

1. Mileage charges apply to the additional circuit required where extension stations, or signals, or P.B.X. stations located on premises other than those on which the main station of P.B.X. switchboards are located or where they are beyond 300 feet from the main station or P.B.X. switchboard.
2. The rates for Extension or P.B.X. Station mileage are quoted in the General Exchange Service Tariffs.

Public Service Commission

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*Indicates new rate or text
+Indicates change

DATE OF ISSUE December 3, 1981
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ISSUED BY [Signature]
name of officer

General Manager Breckenridge, Missouri 64625
title address

CANCELLED
October 1, 2009
Missouri Public
Service Commission
JI-2010-0127

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

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GENERAL RULES AND REGULATIONS

JAN 20 1961

MILEAGE CHARGES

MISSOURI

Public Service Comm.

A. EXTRA EXCHANGE LINE MILEAGE

1. Urban classes of service will be furnished outside the local Base Rate Area, but within the Exchange Area and within the operational limits of the switchboard, associated equipment and lines at the rates quoted in the Local Exchange Service Tariffs plus extra Exchange Line Mileage Charges for the Additional circuit required as quoted in the General Exchange Tariffs.
2. Mileage charges are computed on airline measurement from the location of the main station to the nearest point of the local Base Rate Area boundary and apply to each circuit and to each party line subscriber separately. In those cases where the local Base Rate area boundary follows the center line of a street or highway, all dwellings or structures within 150 feet of the center line of the street or highway, shall be considered within the said area and shall be furnished service without the application of extra mileage charges. Extra mileage charges are payable in the same manner as charges for associated service.
3. Where additional construction is required to furnish urban classes of service outside the local Base Rate Area, the provisions set forth under "Construction Charges" apply.

B. EXTENSION AND P.B.X. STATION MILEAGE

1. Mileage Charges apply to the additional circuit required where extension Stations, or Signals, or P.B.X. Stations are located on premises other than those on which the main station of P.B.X. switchboards are located or where they are beyond 300 feet from the main station or P.B.X. switchboard.
2. The rates for Extension or P.B.X. Station mileage are quoted in the General Exchange Service Tariffs.

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ISSUED BY Travis Harper
name of officer

Maney Breckenridge, Jr.
title address

Green Hills Telephone Corporation For _____ Community, Town or City
 Name of Issuing Corporation

RECEIVED

GENERAL RULES AND REGULATIONS

NOV 9 1977

1. PAYMENT FOR SERVICE AND FACILITIES

MISSOURI
Public Service Commission

(a) A customer shall pay for service and facilities ~~monthly in~~ advance except Department, Administration and Agencies of the Federal, State, County, Township or Municipal Governments.

(b) A customer shall have at least twenty-one (21) days from the rendition of a bill to pay the charges stated except when the customer has had service discontinued (under 4CSR240-33.070) within the last twelve (12) months in which case payment may be demanded for the toll charges in less than twenty-one (21) days. If the toll charges remain unpaid for five (5) days after such demand, or twenty-one (21) days from rendition of the bill which ever is less such charges will be deemed delinquent.

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 March 1, 2021
 Missouri Public
 Service Commission
 JI-2021-0153

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 JAN 15 1978
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ISSUED BY *[Signature]* General Manager Brckenridge, Mo.
 name of officer title address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City
Section IV

RECEIVED

JAN 20 1961

MISSOURI

Public Service Comm.

GENERAL RULES AND REGULATIONS
RURAL LINE SERVICE

1. Rural Line Multi-party service will be furnished to applicants located outside the local Base Rate Area and on established pole lines, but within the local Exchange Area at the rates shown in the Local Exchange Service Tariff. Only the type or types of service for which a rate is quoted will be furnished. In no case will new contracts be accepted for less than five main station telephones per line, or the equivalent rate therefore.
2. New rural lines will be established outside the Local Base Rate Area only when, in the judgement of the Telephone Company, there appears to be sufficient demand for the service to warrant the construction costs involved.
3. Rural Line Service may be furnished for special business of a temporary nature which may not remain in a fixed location for any considerable length of time. In such cases, the subscriber may be required to pay the entire cost of the new construction necessary to establish service.
4. The Company reserves the right to connect business and residence stations to the same line. No keys or switches for the purpose of cutting off all or a portion of the line from the central office are permitted except in the case of an extension station where a key may be provided for disconnecting it from the main station.
5. Extension Stations are furnished in connection with Rural Stations subject to the provision specified under "Extension Stations" in this Section.

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BY LAH RS 118
PUBLIC SERVICE COMMISSION
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MAR 1 - 1961

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month day year

ISSUED BY Terrell Harper name of officer Manuel Buckenidge, Jr. title _____ address _____

GENERAL RULES AND REGULATIONS (Cont'd)

SUSPENSION OF SERVICE

VACATION RATE

Upon request from a subscriber having any class of exchange service, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension, not to exceed four months, is allowed in any calendar year.

Temporary suspension of service may begin and terminate on any day of the month, provided reasonable notice is given in advance. The appropriate service connection charges for restoration of service will apply.

The reduction in rate for the period of suspension is equal to 50 percent of the exchange service charges, including charges for extension stations, equipment, optional services and directory listings.

Bills are rendered at a 50% rate reduction at regular billing dates during the period of suspension.

Vacation rate does not apply to any class of exchange service where that service is provided in conjunction with a bundle or package of services that includes DSL service.

(N)
(N)

Issued : August 5, 2008

Issued By: CANCELED
July 1, 2012
Missouri Public
Service Commission
JI-2012-0771

Steve Gann, General Manager
P. O. Box 227
Breckenridge, Missouri 64625

Effective: September 5, 2008

FILED
Missouri Public
Service Commission

GENERAL RULES AND REGULATIONS (Cont'd)

Missouri Public
Service Commission

SUSPENSION OF SERVICE

REC'D MAR 15 1999

VACATION RATE

Upon request from a subscriber having any class of exchange service, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension, not to exceed four months, is allowed in any calendar year.

Temporary suspension of service may begin and terminate on any day of the month, provided reasonable notice is given in advance. The appropriate service connection charges for restoration of service will apply.

(T)
|
(T)

The reduction in rate for the period of suspension is equal to 50 percent of the exchange service charges, including charges for extension stations, equipment, optional services and directory listings.

(T)
|
(T)

Bills are rendered at a 50 percent rate reduction at regular billing dates during the period of suspension.

(T)

The applicable service connection charges will apply upon restoral of service.

(D)

Missouri Public
Service Commission

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Issued: March 15, 1999
Issued By:

James A. Simon, General Manager
P. O. Box 227
Breckenridge, MO 64625

Effective: April 14, 1999

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{ Revised }

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{ Revised }

Green Hills Telephone Corporation
Name of Issuing Corporation

For all Exchanges
Community, Town or City

Section IV

General Rules and Regulations

RECEIVED

SUSPENSION OF SERVICE
(VACATION SERVICE)

DEC - 4 1981

1. Upon request from a subscriber his service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension of not to exceed four months is allowed in any calendar year.
2. Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
3. The reduction on rate for the period of suspension is equal to 50 percent of the exchange service charges, including charges for instruments, directory listings, joint user service, mileage and miscellaneous equipment.
4. Bills are rendered at the regular rate at regular billing dates during the period of suspension. The allowance will be applied after the service is restored.
5. The applicable service connection charges will apply upon restoral of service.

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APR 14 1999
By And RS #120
Public Service Commission
MISSOURI

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ISSUED BY [Signature]
name of officer

General Manager Breckenridge, Missouri
title address 646

GREEN HILLS TELEPHONE CORPORATION

For ALL MISSOURI EXCHANGES

Name of Issuing Corporation or Municipality

Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

RECEIVED

JAN 20 1961

SUSPENSION OF SERVICE

MISSOURI
Public Service Comm.

1. Upon request from a subscriber having any class of exchange service, except service stations, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension of not to exceed four months is allowed in any calendar year.
2. Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made. No charge will be made for restoration of service.
3. The reduction in rate for the period of suspension is equal to 50 percent of the exchange service charges, including charges for extension stations, directory listings, joint user service, mileage, and miscellaneous equipment.
4. Bills are rendered at the regular rate at regular billing dates during the period of suspension. Payment for local service equal to the anticipated suspension period shall be made in advance and the full allowance applied after the service is restored.

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name of officer title address

GREEN HILLS TELEPHONE CORPORATION

For ALL MISSOURI EXCHANGES

Name of Issuing Corporation or Municipality

Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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JAN 20 1961

MISSOURI
Public Service Comm.

CONNECTION WITH SUBSCRIBER-OWNED RECORDING EQUIPMENT

A. Regulations

1. General

Subscriber-owned voice recording equipment for the recording of telephone conversations may be used in connection with the facilities of the Telephone Company subject to the following conditions:

a. Connection with Telephone Company Facilities

- (1) Connection of customer-owned voice recording equipment with the facilities of the Telephone Company shall be made only through recorder connector equipment which contains a device automatically producing a distinctive recorder tone that is repeated at intervals of approximately fifteen seconds when the recording equipment is in use, except that in the case of a private line service which has no connection with the exchange or toll system of the telephone company recorder connector equipment which does not contain the automatic tone device may be used at the option of the customer.
- (2) Permanent connection shall be made only through recorder connector equipment furnished, installed, and maintained by the Telephone Company.
- (3) Temporary connection for a period not to exceed thirty days may be made for trial or demonstration purposes through portable recorder connector equipment furnished by a recorder manufacturer or his agent, provided such equipment is obtained from and is manufactured by the Telephone Company and is connected with the telephone line through jacks installed on the line by the telephone Company for that purpose.
- (4) The customer-owned voice recording equipment shall be so arranged that at the will of the user it can be physically connected to and disconnected from the facilities of the Telephone Company or switched on and off.

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By R.S. #121

Public Service Commission
MISSOURI

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GENERAL RULES AND REGULATIONS

LATE PAYMENT CHARGE

**MISSOURI
Public Service Commission**

A. General

(N)

A late payment charge will be applied to each customer's account receiving a disconnect notice. This charge is to compensate for the additional administrative expenses associated with these accounts.

B. Charges

Nonrecurring
Charges

1. Late Payment Charge

a. Residence or Business \$ 5.00

C. Conditions

1. The late payment charge applies each time a customer's account is mailed a disconnect notice.

2. See Discontinuance of Service section in this tariff.

(N)

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**MISSOURI
Public Service Commission**

Issued: September 29, 2000

Effective: October 30, 2000

Issued By:

Steve Gann, General Manager
P. O. Box 227
Breckenridge, MO 64625

FORM NO. 13 P.S.C.MO. No. 2-Consolidated 1st (Original) SHEET No. 122
(Revised)
Cancelling P.S.C.MO. No. 2-Consolidated (Original) SHEET No. 122
(Revised)

GREEN HILLS TELEPHONE CORPORATION For ALL MISSOURI EXCHANGES
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OF GREEN HILLS TELEPHONE CORPORATION

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CONNECTION WITH SUBSCRIBER-OWNED VOICE RECORDING EQUIPMENT (continued)

b. Responsibility of the Telephone Company

Telephone service furnished by the Telephone Company is not represented as adapted to the recording of telephone conversations by means of voice recording equipment. The use of subscriber-owned voice recording equipment in connection with the facilities of the Telephone Company is permitted only on the condition that the liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission, or failures or defects in the recorder connector equipment, occurring in the course of furnishing service or other facilities and not caused by the negligence of the subscriber, or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionage charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission, or failures or defects in the recorder connector equipment occurs.

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BY M.P.S. #122

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c. Obligation of the Subscriber

- (1) The operating characteristics of the subscriber-owned voice recording equipment shall be such as not to interfere with any of the services offered by the Telephone Company. Upon notice from the Telephone Company that the equipment of the customer is causing or is likely to cause hazard or interference, the subscriber shall make such changes as may be necessary to remove or prevent such hazard or interference.
- (2) The subscriber indemnifies and saves the Telephone Company harmless against claim for libel, slander, or infringement of copyright arising from the improper use of material transmitted over its facilities and recorded; against claims for infringement of patents arising from combining with, or suing in connection with, facilities of the Telephone Company, apparatus or systems of the subscriber and against all other claims arising out of any act or omission of the subscriber in connection with facilities provided by the Telephone Company

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GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
DEFINITIONS

Base Rate Area

A specific area within which local telephone exchange service, other than rural line service, is furnished at rates quoted in the Local Exchange Service Tariffs without the application of "Mileage Charges".

Channel

The term "Channel" designates the electrical path provided by the Telephone Company between two or more locations.

Circuit

The term applies to a channel used for the transmission of electrical energy in the furnishing of telephone service.

Common Battery Service

Common Battery Service is either manual or automatic service where the talking battery is furnished from the Central Office and where the operator is signalled or dial tone is obtained by lifting the receiver of the calling station.

Connecting Company

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

Contract

The term "Contract" refers to the service agreement between a subscriber and the Telephone Company under which service and facilities are furnished in accordance with the provisions of the Tariffs applicable.

Exchange

The term "Exchange" means a unit established for the administration of telephone service in a specified area which usually embraces a city, town or village and its environs. It consists of a central office, together with the associated plant used in furnishing communication service within that area.

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For ALL MISSOURI EXCHANGES

Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)

Exchange Area

The territory, including the Base Rate Area and surrounding territory served by an Exchange.

Exchange Station

A station owned by the ~~Telephone Company~~ and connected directly or indirectly with a central office of the Company over its own lines.

- (A) Main Station: A station directly connected with a central office switchboard by an individual or party line circuit.
- (B) Extension Station: A station connected with a main station either directly or through some switching device, other than P.B.X. system.

Extension and P.B.X. Station Mileage

The charges made for the additional circuit required to furnish such stations beyond the allowable distance ~~from the main station~~ or P.B.X. switchboard.

Extension Station
(See Telephone Station)

Extra Exchange Line Mileage

"Extra Exchange Line Mileage" is the measurement on which charges are based for that portion of the circuit extending beyond the Base Rate Area but within the Exchange Area, which is used to furnish base rate area classes of service.

Extra Listing

An extra listing is any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

Individual Line

An exchange line designed for the connection of only one main station (Not a private branch exchange trunk line).

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Section IV

GENERAL RULES AND REGULATIONS

OF GREEN HILLS TELEPHONE CORPORATION

DEFINITIONS (Continued)

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Long Distance Terminal

(SEE TELEPHONE STATION)

Magneto Service

Magneto Service, as the name implies, utilizes a telephone instrument containing a magneto generator which when operated makes possible the signalling of the operator or other customers on the same line. Talking battery is supplied at each station by dry batteries.

Party Line

A central office line designed for the connection of more than one main station.

Premises

All of the building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway.

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Private Branch Exchange System

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A private branch exchange system is an arrangement of equipment, contracted for by a subscriber, consisting of manual or automatic switching apparatus with attendants' telephone, trunks to a central office and stations connected with the switching apparatus, thereby providing for telephonic intercommunication between these stations, and also communication with the general exchange system.

Throughout this General Tariff, the commonly used abbreviation "P.B.X." will be substituted for the words Private Branch Exchange.

(A) P.B.X. Trunk: A circuit connecting the P.B.X. system with a central office.

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Name of Issuing Corporation Community, Town or City
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GENERAL RULES AND REGULATIONS
DEFINITIONS (CONTINUED)

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+ Rural Area

The territory surrounding the Base Rate Area in which Rural Line Service is furnished and in which urban classes of service are furnished at established rates.

Semi-Public Telephone

A semi-public telephone is an exchange station equipped with a coin collecting device, designed for a combination of subscriber and public usage at locations more or less public in character. Semi-public usage at locations more or less public in character. Semi-public telephone service is considered as a form of subscriber service.

Service Station

(See Telephone Station)

Subscriber

As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers when in the same Exchange. The privileges, restrictions and rates established for a subscriber to any class of service are limited to the service at one location and no group treatment of service at separate locations, furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

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GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

DEFINITIONS (Continued)

Rural Line Service

A type of multi-party line service furnished to subscribers in certain sections outside the base rate area but within the exchange area.

Rural Area

The territory surrounding the Base Rate Area in which Rural Line Service is furnished and in which urban classes of service are furnished at established rates plus Extra Exchange Line Mileage Charges.

8

Semi-Public Telephone

A semi-public telephone is an exchange station equipped with a coin collecting device, designed for a combination of subscriber and public usage at locations more or less public in character. Semi-public usage at locations more or less public in character. Semi-public telephone service is considered as a form of subscriber service.

Service Station

(SEE Telephone Station)

Subscriber

As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers even in the same Exchange. The privileges, restrictions and rates established for a subscriber to any class of service are limited to the service at one location and no group treatment of service at separate locations, furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

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GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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DEFINITIONS (continued)

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Telephone Station

A telephone instrument, consisting of a transmitter, receiver and associated apparatus, so connected as to permit transmitting of and receiving telephone messages.

(A) Company Station: A station owned by the Telephone Company, receiving service from and through central office equipment and lines normally owned, maintained and operated by the Telephone Company, and provided as a part of the Telephone Company's service function. Service stations are not included under this classification.

(1) Main Station: A company station directly connected by means of an individual line or party line circuit with a central office.

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Toll Station: A company station installed for the convenience of the public or of a subscriber in a locality where the Telephone Company does not generally furnish exchange service and from which established public rates are charged for all messages sent over the Telephone Company's lines.

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Toll Terminal: A company station, or a terminal on a private branch exchange switchboard, and the associated exchange circuit connecting the station or terminal directly with a toll office (Also known as Long Distance Terminal.)

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(2) Extension Station: An additional company station connected on the same circuit as the main station and having the same telephone number as the main station.

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(3) Private Branch Exchange Station: Any Company station (including the operator's set or sets) connected directly or indirectly with a private branch exchange system.

(B) Service Station: A station or one of a group of stations which, under arrangements made by the service station subscribers, receive service from a Telephone Company central office over facilities provided in part by such subscribers and in part by the Telephone Company.

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Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

DEFINITIONS (continued)

Tie unk

Aircuit connecting two P.B.X. systems for the purpose of
intercommunicating between the stations connected with such
I.X. switching apparatus. A circuit is not intended to
provide for general exchange service through either of the
I.X. systems with which it connects.

Tollmessage

message from a calling station to a station located in a
different local service area.

Tollservice

Toll Service is that part of the total telephone service
furnished by the Telephone Company which is furnished between
stations in different local service areas in accordance with
rates and regulations specified in the Company's Toll
Schedule.

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DEFINITIONS (continued)

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Telephone Station

A telephone instrument, consisting of a transmitter, receiver and associated apparatus, so connected as to permit transmitting of and receiving telephone messages.

(A) Company Station: A station ~~owned by the Telephone Company~~, receiving service from and through central office equipment and lines normally owned, maintained and operated by the Telephone Company, and provided as a part of the Telephone Company's service function. Service stations are not included under this classification.

+ (1) Main station: A ~~company~~ station directly connected by means of an individual line circuit with a central office.

Toll Station: A ~~company~~ station installed for the convenience of the public or of a subscriber in a locality where the Telephone Company does not generally furnish exchange service and from which established toll rates are charged for all messages sent over the Telephone Company's lines.

Toll Terminal: A ~~company~~ station, or a terminal on a private branch exchange switchboard, and the associated exchange circuit connecting the station or terminal directly with a toll office (Also known as Long Distance Terminal).

Extension Station: An additional ~~company~~ station connected on the same circuit as the main station and having the same telephone number as the main station.

(3) Private Branch Exchange Station: Any ~~Company~~ station (including the operator's set or sets) connected directly or indirectly with a private branch exchange system.

(B) Service Stations: A station or one of a group of stations which, under arrangements made by the service station, subscribers, receive service from a Telephone Company central

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+Indicates change such subscribers and in part by the Telephone Company.

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name of officer

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title address 64625