

Service Description and Charges (Cont'd)

5.4 Other Service Arrangements

Multi-State Long Distance Service Program II

Multi-State Long Distance Service Program is available to any Qualifying Customer. A Qualifying Customer is one that is eligible for the Multi-State Local Service Program II, pursuant to the MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Service, MO PSC Tariff No. 1, and currently subscribes to that same program.

The following per minute rates are available to Qualifying Multi-State Long Distance Service Program II Customers:

Outbound/Inbound/Card Per Minute Rates:

Local	\$0.0679
Dedicated	\$0.0679
Switched	\$0.1290

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Service Description and Charges (Contd)

5.5 U.S. PRIVATE LINE

5.6.1. Verizon Business Services U.S. Private Line Service

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5.6.2 General Description

US Private line Service provides a Customer the opportunity to select channels at various digital and analog speeds for point-to-point or point-to-multipoint communications when connected via dedicated access between a Company-designated Point-of-Presence in one exchange area and a Company-designated Point-of-Presence in another exchange area. U.S. Private Line Service is offered in the form of discrete intercity communications facilities which provide unswitched, non-usage sensitive services exclusively dedicated to a specific Customer. U.S. Private Line Services if offered in the following transmission modes:

- 5.6.2.1 Voice Grade Private Line (VGPL)- A dedicated, point-to-point or point-to-multipoint analog private line service that transmits at data speeds of 2.4, 4.8 and 9.6 kbps.
- 5.6.2.2 DIGITAL SIGNAL LEVEL 0 (DS0)- A dedicated, point-to-point or point-to-multipoint private line service capable of supporting voice, analog data, digital data and video communications at data speeds of 2.4, 4.8, 9.6 and 56/64 kbps.
- 5.6.2.3 FRACTIONAL DS1 - A high capacity, point-to-point, digital private line service for data, video and digitally encoded voice communications that transmits simultaneous full-duplex digital signals at data speeds from 112/128 kbps to 1344/1536 kbps in multiples of 56/64 kbps.
- 5.6.2.4 DIGITAL SIGNAL LEVEL 1 (DS1) - A high capacity, point-to-point, private line service that transmits simultaneous full-duplex digital signals at 1.544 Mbps.
- 5.6.2.5 DIGITAL SIGNAL LEVEL 3 (DS3) -A point-to-point, dedicated circuit used for simultaneous two-way transmission of digital signals at 44.735 Mbps. One DS3 channel provides the equivalent information handling capacity of 28 DS1 channels or 672 voice equivalent circuits.

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Service Description and Charges (Contd)

5.5 U.S. PRIVATE LINE

4.6.1. MCI Business Services U.S. Private Line Service

4.6.2 General Description

US Private line Service provides a Customer the opportunity to select channels at various digital and analog speeds for point-to-point or point-to-multipoint communications when connected via dedicated access between a Company-designated Point-of-Presence in one exchange area and a Company-designated Point-of-Presence in another exchange area. U.S. Private Line Service is offered in the form of discrete intercity communications facilities which provide unswitched, non-usage sensitive services exclusively dedicated to a specific Customer. U.S. Private Line Services if offered in the following transmission modes:

- 4.6.2.1 Voice Grade Private Line (VGPL)- A dedicated, point-to-point or point-to-multipoint analog private line service that transmits at data speeds of 2.4, 4.8 and 9.6 kbps.
- 4.6.2.2 DIGITAL SIGNAL LEVEL 0 (DS0)- A dedicated, point-to-point or point-to-multipoint private line service capable of supporting voice, analog data, digital data and video communications at data speeds of 2.4, 4.8, 9.6 and 56/64 kbps.
- 4.6.2.3 FRACTIONAL DS1 - A high capacity, point-to-point, digital private line service for data, video and digitally encoded voice communications that transmits simultaneous full-duplex digital signals at data speeds from 112/128 kbps to 1344/1536 kbps in multiples of 56/64 kbps.
- 4.6.2.4 DIGITAL SIGNAL LEVEL 1 (DS1) - A high capacity, point-to-point, private line service that transmits simultaneous full-duplex digital signals at 1.544 Mbps.
- 4.6.2.5 DIGITAL SIGNAL LEVEL 3 (DS3) -A point-to-point, dedicated circuit used for simultaneous two-way transmission of digital signals at 44.735 Mbps. One DS3 channel provides the equivalent information handling capacity of 28 DS1 channels or 672 voice equivalent circuits.

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Service Description and Charges (Contd)

5.5 U.S. PRIVATE LINE

5.6.1. Verizon Business Services U.S. Private Line Service

5.6.2 General Description (Cont'd)

Verizon Business Services I (VBS I) Customers are eligible for the VBS I Pricing Plan upon subscription to service under Product Packages Guide Types 13, 14, 15 or 16 as described in the Guide found at [www.verizonbusiness/guide.com](http://www.verizonbusiness/guide.com).<sup>1</sup>

Verizon Business Services II (VBS II) Customers are eligible for the VBS II Pricing Plan upon subscription to service under Product Packages Guide Types 18, 19, 20 or 21 as described in the Guide found at [www.verizonbusiness/guide.com](http://www.verizonbusiness/guide.com)

Verizon Business Services III (VBS III) Customers are eligible for the VBS III Pricing Plan upon subscription to service under Product Packages Guide Types 22 and 23 as described in the Guide found at [www.verizonbusiness.com/publications/service\\_guide](http://www.verizonbusiness.com/publications/service_guide).

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5.6.3 Service Level Agreements:

<u>Performance</u>	<u>Standard</u>
Service Availability	
Type 1 On-net	100.00 %
Type 2 or 3 Off-net	99.8 %
Mean Time to Repair (MTTR)	
Type 1 On-net End-to-end	2 hours
Type 2 or 3 Off-net End-to-end	4 hours
Service Installation	45 days

<sup>1</sup>Effective October 1, 2005 U.S. Private Line for Verizon Business Services I (MBSI) will no longer be available to new customers.

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Service Description and Charges (Contd)

5.5 U.S. PRIVATE LINE

5.6.1. Verizon Business Services U.S. Private Line Service T

5.6.2 General Description (Cont.)  
 Verizon Business Services I (VBS I) Customers are eligible for the VBS I Pricing Plan upon subscription to service under Product Packages Guide Types 13, 14, 15 or 16 as described in the Guide found at [www.verizonbusiness/guide.com](http://www.verizonbusiness/guide.com).<sup>1</sup> T

Verizon Business Services II (VBS II) Customers are eligible for the VBS I Pricing Plan upon subscription to service under Product Packages Guide Types 18, 19, 20 or 21 as described in the Guide found at [www.verizonbusiness/guide.com](http://www.verizonbusiness/guide.com) T

5.6.3 Service Level Agreements:

<u>Performance</u>	<u>Standard</u>
Service Availability	
Type 1 On-net	100.00 %
Type 2 or 3 Off-net	99.8 %
Mean Time to Repair (MTTR)	
Type 1 On-net End-to-end	2 hours
Type 2 or 3 Off-net End-to-end	4 hours
Service Installation	45 days

<sup>1</sup>Effective October 1, 2005 U.S. Private Line for Verizon Business Services I (MBSI) will no longer be available to new customers. T

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Service Description and Charges (Contd)

5.5 U.S. PRIVATE LINE

5.6.1. MCI Business Services U.S. Private Line Service

5.6.2 General Description (Cont.)

MCI Business Services I (MBS I) Customers are eligible for the MBS I Pricing Plan upon subscription to service under Product Packages Guide Types 13, 14, 15 or 16 as described in the Guide found at [www.mci.com](http://www.mci.com).<sup>1</sup>

MCI Business Services II (MBS II) Customers are eligible for the MBS I Pricing Plan upon subscription to service under Product Packages Guide Types 18, 19, 20 or 21 as described in the Guide found at [www.mci.com](http://www.mci.com)

5.6.3 Service Level Agreements:

<u>Performance</u>	<u>Standard</u>
Service Availability	
Type 1 On-net	100.00 %
Type 2 or 3 Off-net	99.8 %
Mean Time to Repair (MTTR)	
Type 1 On-net End-to-end	2 hours
Type 2 or 3 Off-net End-to-end	4 hours
Service Installation	45 days

<sup>1</sup>Effective October 1, 2005 U.S. Private Line for MCI Business Services I (MBSI) will no longer be available to new customers.

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Service Description and Charges (Contd)

5.5 U.S. PRIVATE LINE

5.6.1. MCI Business Services U.S. Private Line Service

5.6.2 General Description (Cont.)

MCI Business Services I (MBS I) Customers are eligible for the MBS I Pricing Plan upon subscription to service under Product Packages Guide Types 13, 14, 15 or 16 as described in the Guide found at www.mci.com

MCI Business Services II (MBS II) Customers are eligible for the MBS I Pricing Plan upon subscription to service under Product Packages Guide Types 18, 19, 20 or 21 as described in the Guide found at www.mci.com

5.6.3 Service Level Agreements:

<u>Performance</u>	<u>Standard</u>
Service Availability	
Type 1 On-net	100.00 %
Type 2 or 3 Off-net	99.8 %
Mean Time to Repair (MTTR)	
Type 1 On-net End-to-end	2 hours
Type 2 or 3 Off-net End-to-end	4 hours
Service Installation	45 days

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Service Description and Charges (Contd)

5.5 U.S. PRIVATE LINE

5.6.1. Verizon Business Services U.S. Private Line Service

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5.6.4 Rates and Charges:

5.6.4.1 Monthly Recurring Charges: The monthly Inter Office channel (IOC) charge for the service includes a fixed and a per mile charge. Fixed and per mile charges are channel bandwidth and mileage sensitive. Mileage measurements for the IOC are based on the Vertical and Horizontal (V&H) miles between the Carrier's Points of Presence.

5.6.4.1.1 The following monthly recurring charges apply to Verizon Business Services I (VBSI) Customers:<sup>1</sup>

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<u>Product</u>	<u>Mileage Start</u>	<u>Mileage End</u>	<u>Monthly Charge</u>	<u>Per Mile</u>
VGPL	0	9999	\$375.00	\$0.25
DS0	0	9999	\$375.00	\$0.25
Frac DS1 56/64k	0	9999	\$600.00	\$0.25
Frac DS1 112/128k	0	9999	\$600.00	\$0.25
Frac DS1 168/192k	0	9999	\$600.00	\$0.25
Frac DS1 224/256k	0	9999	\$600.00	\$0.25
Frac DS1 280/320k	0	9999	\$600.00	\$0.25
Frac DS1 336/384k	0	9999	\$600.00	\$0.25
Frac DS1 392/448k	0	9999	\$600.00	\$0.25
Frac DS1 448/512k	0	9999	\$600.00	\$0.25
Frac DS1 504/576k	0	9999	\$600.00	\$0.25
Frac DS1 560/640k	0	9999	\$600.00	\$0.37
Frac DS1 616/704k	0	9999	\$600.00	\$0.39
Frac DS1 672/768k	0	9999	\$600.00	\$0.41
Frac DS1 728/832k	0	9999	\$600.00	\$0.44
Frac DS1 784/896k	0	9999	\$600.00	\$0.46
Frac DS1 840/960k	0	9999	\$600.00	\$0.49
Frac DS1 896/1024k	0	9999	\$600.00	\$0.52
Frac DS1 952/1088k	0	9999	\$600.00	\$0.55
Frac DS1 1008/1152k	0	9999	\$600.00	\$0.58
Frac DS1 1064/1216k	0	9999	\$600.00	\$0.61
Frac DS1 1120/1280k	0	9999	\$600.00	\$0.64
Frac DS1 1176/1344k	0	9999	\$600.00	\$0.68
Frac DS1 1232/1408k	0	9999	\$600.00	\$0.72
Frac DS1 1288/1472k	0	9999	\$600.00	\$0.76
Frac DS1 1344/1536k	0	9999	\$600.00	\$0.80
DS1	0	9999	\$600.00	\$0.85
DS3	0	100	\$2,400.00	\$10.00
DS3	101	499	\$2,700.00	\$7.00
DS3	500	9999	\$3,200.00	\$7.00

<sup>1</sup>Effective October 1, 2005 U.S. Private Line for Verizon Business Services I (VBSI) will no longer be available to new customers.

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Service Description and Charges (Contd)

5.5 U.S. PRIVATE LINE

5.6.1. MCI Business Services U.S. Private Line Service

5.6.4 Rates and Charges:

5.6.4.1 Monthly Recurring Charges: The monthly Inter Office channel (IOC) charge for the service includes a fixed and a per mile charge. Fixed and per mile charges are channel bandwidth and mileage sensitive. Mileage measurements for the IOC are based on the Vertical and Horizontal (V&H) miles between the Carrier's Points of Presence.

5.6.4.1.1 The following monthly recurring charges apply to MCI Business Services I (MBSI) Customers:<sup>1</sup>

<u>Product</u>	<u>Mileage Start</u>	<u>Mileage End</u>	<u>Monthly Charge</u>	<u>Per Mile</u>
VGPL	0	9999	\$375.00	\$0.25
DS0	0	9999	\$375.00	\$0.25
Frac DS1 56/64k	0	9999	\$600.00	\$0.25
Frac DS1 112/128k	0	9999	\$600.00	\$0.25
Frac DS1 168/192k	0	9999	\$600.00	\$0.25
Frac DS1 224/256k	0	9999	\$600.00	\$0.25
Frac DS1 280/320k	0	9999	\$600.00	\$0.25
Frac DS1 336/384k	0	9999	\$600.00	\$0.25
Frac DS1 392/448k	0	9999	\$600.00	\$0.25
Frac DS1 448/512k	0	9999	\$600.00	\$0.25
Frac DS1 504/576k	0	9999	\$600.00	\$0.25
Frac DS1 560/640k	0	9999	\$600.00	\$0.37
Frac DS1 616/704k	0	9999	\$600.00	\$0.39
Frac DS1 672/768k	0	9999	\$600.00	\$0.41
Frac DS1 728/832k	0	9999	\$600.00	\$0.44
Frac DS1 784/896k	0	9999	\$600.00	\$0.46
Frac DS1 840/960k	0	9999	\$600.00	\$0.49
Frac DS1 896/1024k	0	9999	\$600.00	\$0.52
Frac DS1 952/1088k	0	9999	\$600.00	\$0.55
Frac DS1 1008/1152k	0	9999	\$600.00	\$0.58
Frac DS1 1064/1216k	0	9999	\$600.00	\$0.61
Frac DS1 1120/1280k	0	9999	\$600.00	\$0.64
Frac DS1 1176/1344k	0	9999	\$600.00	\$0.68
Frac DS1 1232/1408k	0	9999	\$600.00	\$0.72
Frac DS1 1288/1472k	0	9999	\$600.00	\$0.76
Frac DS1 1344/1536k	0	9999	\$600.00	\$0.80
DS1	0	9999	\$600.00	\$0.85
DS3	0	100	\$2,400.00	\$10.00
DS3	101	499	\$2,700.00	\$7.00
DS3	500	9999	\$3,200.00	\$7.00

<sup>1</sup>Effective October 1, 2005 U.S. Private Line for MCI Business Services I (MBSI) will no longer be available to new customers.

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## Service Description and Charges (Contd)

5.5 U.S. PRIVATE LINE5.6.1. MCI Business Services U.S. Private Line Service5.6.4 Rates and Charges:

5.6.4.1 Monthly Recurring Charges: The monthly Inter Office channel (IOC) charge for the service includes a fixed and a per mile charge. Fixed and per mile charges are channel bandwidth and mileage sensitive. Mileage measurements for the IOC are based on the Vertical and Horizontal (V&H) miles between the Carrier's Points of Presence.

5.6.4.1.1 The following monthly recurring charges apply to MCI Business Services I (MBSI) Customers:

<u>Product</u>	<u>Mileage Start</u>	<u>Mileage End</u>	<u>Monthly Charge</u>	<u>Per Mile</u>
VGPL	0	9999	\$375.00	\$0.25
DS0	0	9999	\$375.00	\$0.25
Frac DS1 56/64k	0	9999	\$600.00	\$0.25
Frac DS1 112/128k	0	9999	\$600.00	\$0.25
Frac DS1 168/192k	0	9999	\$600.00	\$0.25
Frac DS1 224/256k	0	9999	\$600.00	\$0.25
Frac DS1 280/320k	0	9999	\$600.00	\$0.25
Frac DS1 336/384k	0	9999	\$600.00	\$0.25
Frac DS1 392/448k	0	9999	\$600.00	\$0.25
Frac DS1 448/512k	0	9999	\$600.00	\$0.25
Frac DS1 504/576k	0	9999	\$600.00	\$0.25
Frac DS1 560/640k	0	9999	\$600.00	\$0.37
Frac DS1 616/704k	0	9999	\$600.00	\$0.39
Frac DS1 672/768k	0	9999	\$600.00	\$0.41
Frac DS1 728/832k	0	9999	\$600.00	\$0.44
Frac DS1 784/896k	0	9999	\$600.00	\$0.46
Frac DS1 840/960k	0	9999	\$600.00	\$0.49
Frac DS1 896/1024k	0	9999	\$600.00	\$0.52
Frac DS1 952/1088k	0	9999	\$600.00	\$0.55
Frac DS1 1008/1152k	0	9999	\$600.00	\$0.58
Frac DS1 1064/1216k	0	9999	\$600.00	\$0.61
Frac DS1 1120/1280k	0	9999	\$600.00	\$0.64
Frac DS1 1176/1344k	0	9999	\$600.00	\$0.68
Frac DS1 1232/1408k	0	9999	\$600.00	\$0.72
Frac DS1 1288/1472k	0	9999	\$600.00	\$0.76
Frac DS1 1344/1536k	0	9999	\$600.00	\$0.80
DS1	0	9999	\$600.00	\$0.85
DS3	0	100	\$2,400.00	\$10.00
DS3	101	499	\$2,700.00	\$7.00
DS3	500	9999	\$3,200.00	\$7.00

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Service Description and Charges (Contd)

5.5 U.S. PRIVATE LINE

5.6.1. Verizon Business Services U.S. Private Line Service

5.6.4 Rates and Charges (Cont.)

5.6.4.3 Monthly Recurring Charges (Cont.)

The following monthly recurring charges apply to Verizon Business Services II (VBSII) Customers:

<u>Product</u>	<u>Mileage Start</u>	<u>Mileage End</u>	<u>Monthly Charge</u>	<u>Per Mile</u>
VGPL	0	9999	\$475.00	\$0.30
DS0	0	9999	\$475.00	\$0.30
Frac DS1 56/64k	0	9999	\$600.00	\$0.30
Frac DS1 112/128k	0	9999	\$600.00	\$0.30
Frac DS1 168/192k	0	9999	\$600.00	\$0.30
Frac DS1 224/256k	0	9999	\$600.00	\$0.30
Frac DS1 280/320k	0	9999	\$600.00	\$0.30
Frac DS1 336/384k	0	9999	\$600.00	\$0.30
Frac DS1 392/448k	0	9999	\$600.00	\$0.30
Frac DS1 448/512k	0	9999	\$600.00	\$0.30
Frac DS1 504/576k	0	9999	\$600.00	\$0.30
Frac DS1 560/640k	0	9999	\$600.00	\$0.37
Frac DS1 616/704k	0	9999	\$600.00	\$0.39
Frac DS1 672/768k	0	9999	\$600.00	\$0.41
Frac DS1 728/832k	0	9999	\$600.00	\$0.44
Frac DS1 784/896k	0	9999	\$600.00	\$0.46
Frac DS1 840/960k	0	9999	\$600.00	\$0.49
Frac DS1 896/1024k	0	9999	\$600.00	\$0.52
Frac DS1 952/1088k	0	9999	\$600.00	\$0.55
Frac DS1 1008/1152k	0	9999	\$600.00	\$0.58
Frac DS1 1064/1216k	0	9999	\$600.00	\$0.61
Frac DS1 1120/1280k	0	9999	\$600.00	\$0.64
Frac DS1 1176/1344k	0	9999	\$600.00	\$0.68
Frac DS1 1232/1408k	0	9999	\$600.00	\$0.72
Frac DS1 1288/1472k	0	9999	\$600.00	\$0.76
Frac DS1 1344/1536k	0	9999	\$600.00	\$0.80
DS1	0	9999	\$600.00	\$0.85
DS3	0	100	\$2,400.00	\$10.00
DS3	101	499	\$2,700.00	\$7.00
DS3	500	9999	\$3,200.00	\$7.00

5.6.4.3 Reconnection Charge: A \$20 non-recurring charge applies per line presubscribed to the Company, excluding payphones, and per Company-provided authorization code which the Company unblocks following Calling Blocking.

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Service Description and Charges (Contd)

5.5 U.S. PRIVATE LINE

5.6.1. MCI Business Services U.S. Private Line Service

5.6.4 Rates and Charges (Cont.)

5.6.4.3 Monthly Recurring Charges (Cont.)

The following monthly recurring charges apply to MCI Business Services II (MBSII) Customers:

<u>Product</u>	<u>Mileage Start</u>	<u>Mileage End</u>	<u>Monthly Charge</u>	<u>Per Mile</u>
VGPL	0	9999	\$475.00	\$0.30
DS0	0	9999	\$475.00	\$0.30
Frac DS1 56/64k	0	9999	\$600.00	\$0.30
Frac DS1 112/128k	0	9999	\$600.00	\$0.30
Frac DS1 168/192k	0	9999	\$600.00	\$0.30
Frac DS1 224/256k	0	9999	\$600.00	\$0.30
Frac DS1 280/320k	0	9999	\$600.00	\$0.30
Frac DS1 336/384k	0	9999	\$600.00	\$0.30
Frac DS1 392/448k	0	9999	\$600.00	\$0.30
Frac DS1 448/512k	0	9999	\$600.00	\$0.30
Frac DS1 504/576k	0	9999	\$600.00	\$0.30
Frac DS1 560/640k	0	9999	\$600.00	\$0.37
Frac DS1 616/704k	0	9999	\$600.00	\$0.39
Frac DS1 672/768k	0	9999	\$600.00	\$0.41
Frac DS1 728/832k	0	9999	\$600.00	\$0.44
Frac DS1 784/896k	0	9999	\$600.00	\$0.46
Frac DS1 840/960k	0	9999	\$600.00	\$0.49
Frac DS1 896/1024k	0	9999	\$600.00	\$0.52
Frac DS1 952/1088k	0	9999	\$600.00	\$0.55
Frac DS1 1008/1152k	0	9999	\$600.00	\$0.58
Frac DS1 1064/1216k	0	9999	\$600.00	\$0.61
Frac DS1 1120/1280k	0	9999	\$600.00	\$0.64
Frac DS1 1176/1344k	0	9999	\$600.00	\$0.68
Frac DS1 1232/1408k	0	9999	\$600.00	\$0.72
Frac DS1 1288/1472k	0	9999	\$600.00	\$0.76
Frac DS1 1344/1536k	0	9999	\$600.00	\$0.80
DS1	0	9999	\$600.00	\$0.85
DS3	0	100	\$2,400.00	\$10.00
DS3	101	499	\$2,700.00	\$7.00
DS3	500	9999	\$3,200.00	\$7.00

5.6.4.3 Reconnection Charge: A \$20 non-recurring charge applies per line presubscribed to the Company, excluding payphones, and per Company-provided authorization code which the Company unblocks following Calling Blocking.

**ALL MATERIAL ON THIS PAGE IS NEW**

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**Cancelled**

May 1, 2006  
Missouri Public  
Service Commission

**Filed**

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Service Commission

Service Description and Charges (Cont'd)

5.5 U.S. PRIVATE LINE

5.6.1. Verizon Business Services U.S. Private Line Service

5.6.4 Rates and Charges (Cont'd)

5.6.4.3 Monthly Recurring Charges (Cont'd)

The following monthly recurring charges apply to Verizon Business Services III (VBSIII) Customers:

Product	Start	Mileage End	Mileage Charge	Monthly Per Mile
VGPL	0	49	\$450.00	\$0.30
VGPL	50	249	\$400.00	\$0.30
VGPL	250	499	\$300.00	\$0.80
VGPL	500	999	\$100.00	\$0.80
VGPL	1000	1999	\$0.00	\$0.70
VGPL	2000	9999	\$0.00	\$0.65
DSO	0	49	\$450.00	\$0.00
DSO	50	249	\$400.00	\$1.00
DSO	250	499	\$300.00	\$0.80
DSO	500	999	\$100.00	\$0.80
DSO	1000	1999	\$0.00	\$0.70
DSO	2000	9999	\$0.00	\$0.65
Frac DS1 56/64k	0	9999	\$500.00	\$1.00
Frac DS1 112/128k	0	9999	\$500.00	\$1.00
Frac DS1 168/192k	0	9999	\$500.00	\$1.00
Frac DS1 224/256k	0	9999	\$500.00	\$1.00
Frac DS1 280/320k	0	9999	\$500.00	\$1.00
Frac DS1 336/384k	0	9999	\$500.00	\$1.00
Frac DS1 392/448k	0	9999	\$500.00	\$1.00
Frac DS1 448/512k	0	9999	\$500.00	\$1.00
Frac DS1 504/576k	0	9999	\$500.00	\$1.00
Frac DS1 560/640k	0	9999	\$500.00	\$1.02
Frac DS1 616/704k	0	9999	\$500.00	\$1.09
Frac DS1 672/768k	0	9999	\$500.00	\$1.16
Frac DS1 728/832k	0	9999	\$500.00	\$1.23
Frac DS1 784/896k	0	9999	\$500.00	\$1.30
Frac DS1 840/960k	0	9999	\$500.00	\$1.37
Frac DS1 896/1024k	0	9999	\$500.00	\$1.44
Frac DS1 952/1088k	0	9999	\$500.00	\$1.51
Frac DS1 1008/1152k	0	9999	\$600.00	\$1.58
Frac DS1 1064/1216k	0	9999	\$500.00	\$1.65
Frac DS1 1120/1280k	0	9999	\$500.00	\$1.72
Frac DS1 1176/1344k	0	9999	\$500.00	\$1.79
Frac DS1 1232/1408k	0	9999	\$500.00	\$1.86
Frac DS1 1288/1472k	0	9999	\$500.00	\$1.93
Frac DS1 1344/1536k	0	9999	\$500.00	\$2.00
DS1	0	49	\$500.00	\$0.00
DS1	50	249	\$400.00	\$2.20
DS1	250	499	\$0.00	\$2.20
DS1	500	999	\$0.00	\$1.40
DS1	1000	1999	\$0.00	\$1.00
DS1	2000	999	\$0.00	\$0.80
DS3	0	49	\$2000.00	\$0.00
DS3	50	249	\$1500.00	\$11.00
DS3	250	499	\$0.00	\$9.00
DS3	500	999	\$0.00	\$8.00
DS3	1000	1999	\$0.00	\$6.50
DS3	2000	9999	\$0.00	\$6.00

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Carmen L. Feliciano  
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CANCELLED  
May 16, 2009  
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Service Commission  
JX-2009-0735

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Service Description and Charges (Contd)

5.5 U.S. PRIVATE LINE

5.6.1. Verizon Business Services U.S. Private Line Service T

5.6.4 Rates and Charges (Cont.)

5.6.4.4 Per-circuit Administrative change, Cancellation, Expedite Order and Physical change charges.

The Rates and Charges can be found in the Company's "Service publication and Price Guide" (The Guide) located on the Company's website at [www.verizonbusiness/guide.com](http://www.verizonbusiness/guide.com) (Companion Interstate Service). T

5.6.4.5 Installation: The following per-circuit installation charge applies.

<u>Transmission Mode</u>	<u>Per-Circuit Charge</u>
VGPL	\$50
DSO	\$50
Fractional DS1	\$100
DS1	\$200
DS3	\$600

Issued: April 1, 2006

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Missouri Public  
Service Commission

Service Description and Charges (Contd)

5.5 U.S. PRIVATE LINE

5.6.1. MCI Business Services U.S. Private Line Service

5.6.4 Rates and Charges (Cont.)

5.6.4.4 Per-circuit Administrative change, Cancellation,  
Expedite Order and Physical change charges.

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The Rates and Charges can be found in the Company's  
"Service publication and Price Guide" (The Guide)  
located on the Company's website at [www.mci.com](http://www.mci.com)  
(Companion Interstate Service.

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N

5.6.4.5 Installation: The following per-circuit installation  
charge applies.

<u>Transmission Mode</u>	<u>Per-Circuit Charge</u>
VGPL	\$50
DSO	\$50
Fractional DS1	\$100
DS1	\$200
DS3	\$600

Issued: January 1, 2006

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May 1, 2006  
Missouri Public  
Service Commission

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Service Commission

Should be 291.0.31

Cancelled

Service Description and Charges (Contd)

5.5 U.S. PRIVATE LINE

February 1, 2006

5.6.1. MCI Business Services U.S. Private Line Service

Public Service Commission  
MISSOURI

5.6.4 Rates and Charges (Cont.)

5.6.4.4 Per-circuit Administrative change, Cancellation,  
Expedite Order and Physical change charges.

<u>Charge Type</u>	<u>Per-Circuit Charge</u>
Administrative change	\$50
Cancellation	\$500
Expedite order	\$900
Physical change	\$150

5.6.4.5 Installation: The following per-circuit installation  
charge applies.

<u>Transmission Mode</u>	<u>Per-Circuit Charge</u>
VGPL	\$50
DSO	\$50
Fractional DS1	\$100
DS1	\$200
DS3	\$600

ALL MATERIAL ON THIS PAGE IS NEW.



5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

**Missouri Public  
Service Commission**

5.4 Other Service Arrangements (Cont'd)

REC'D MAY 02 2000

.17 MCI WORLDCOM Business Solutions

MCI WORLDCOM Business Solutions is a switched, outbound, customized telecommunications service that may include an inbound service option. Outbound service may originate via switched WATS/Business Line Access and calling card access; inbound service, if elected, may terminate via switched WATS/Business Line Access. Unless otherwise specified, all calls are subject to an 30 second initial period and rounding to the next 6 second increment, except for Operator Assisted calls, which are subject to a 60-second initial period and rounding to the next 60-second increment. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

The rules and regulations governing the provision of service for toll free (inbound) service are identical to those for Toll Free Service. This service is being offered to Missouri customers that may have a requirement to make intrastate calls. Intrastate services is provided in conjunction with Interstate Business Solutions service and is available only to customers subscribing to interstate Business Solutions service provided in MCI WorldCom's Interstate Tariff.

17.1 Definitions

The following definitions will apply for all usage rates.

"Switched": A switched connection between a customer's premises and an MCI WorldCom POP which is not provided by MCI WorldCom or an MCI Worldcom affiliate.

"Card": Call origination using a Calling Card.

**Missouri Public  
Service Commission**

17.2 Usage Rates

FILED JUN 01 2000

17.2.1 Outbound/Inbound Rates: The following per-minute rate will apply: \$0.1750

17.2.2 Calling Card: Card Access may originate from any touch-tone phone in the United States via a toll free number. Usage charges as indicated in section 17.2.1 will apply. A \$0.50 per-call surcharge will also apply.

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May 16, 2009  
Missouri Public  
Service Commission  
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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

**Missouri Public  
Service Commission**

5.4 Other Service Arrangements (Cont'd)

REC'D MAY 02 2000

.17 MCI WORLDCOM Business Solutions

17.3 Operator Assisted Calling: The charges found in section 5.3.2.D apply to outbound Operator Assisted calls (excluding collect calls and calls which are billed by a third party) made by customers using switched (including card access) access.

17.4 Directory Assistance: an undiscountable charge per call will be applied to each call requesting Directory Assistance, subject to the rate and provisions set forth in Section 5.3.1.

N  
N

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public  
Service Commission

5.5 Promotional Offerings (Cont.)

REC'D SEP 09 1999

5.5.1 Bottom Line Business Promotion (Cont.)

	Base Rates <u>Month-to-Month</u>	Base Rates <u>1 - Year Term</u>	Toll-Free# <u>Charge</u>
Switched: Outbound/Inbound	\$0.1651	\$0.1651	\$3/number

Customers who cancel or discontinue service prior to the end of the term commitment period shall be liable for a termination penalty equal to the monthly volume threshold (\$100) times the number of months remaining in the customer commitment period through the expiration of the first year. Customers who cancel their agreement prior to the expiration will be required to repay any promotional credits that were given in addition to the termination charges stated above.

Customers may cancel or discontinue service prior to the expiration of term without liability if customer orders new service with a length of term equal to or exceeding the total original term length.

**CANCELLED**

FEB 01 2000

151 RP 293

By  
Public Service Commission  
MISSOURI

**FILED**

NOV 30 1999

99 - 588

MISSOURI  
Public Service Commission

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Effective: ~~September 9, 1999~~

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NOV 30 1999

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public

5.5 Promotional Offerings (Cont'd)

REC'D JUL 11 2001

5.5.4 Block of Minutes Promotion

Service Commission

Beginning February 11, 2001 and ending September 30, 2001, the Company will offer the following promotion to new customers of MCI WorldCom On Net Services Option 1.

Eligibility: To be eligible to subscribe to, and receive service under, this promotion, the customers may not receive service under a Special Customer Arrangement; and must designate the Company as its interexchange service carrier for interstate service.

To be eligible to receive service under this promotion, a customer must make a request no later than September 30, 2001, to the Company for installation of all service under this promotion; and request that installation of all service under this promotion be completed by December 31, 2001.

Definitions: For purposes of this promotion, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI WorldCom On Net Services Option 1 Outbound Service, Card and Inbound Service usage that originated and terminates in one state.

"Eligible Interstate Service" is defined as MCI WorldCom On Net Services Option 1 Outbound Service and Card usage that originated in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and interstate MCI WorldCom One Net Services Option 1 Inbound Service usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI and terminates in the U.S. Mainland and Hawaii.

Missouri Public

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May 16, 2009  
Missouri Public  
Service Commission  
JX-2009-0735

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public  
Service Commission

REC'D MAY 11 2001

5.5 Promotional Offerings (Cont'd)

5.5.4 Block of Minutes Promotion

Beginning February 11, 2001 and ending June 30, 2001, the Company will offer the following promotion to new customers of MCI WorldCom On Net Services Option 1.

Eligibility: To be eligible to subscribe to, and receive service under, this promotion, the customers may not receive service under a Special Customer Arrangement; and must designate the Company as its interexchange service carrier for interstate service.

To be eligible to receive service under this promotion, a customer must make a request no later than June 31, 2001, to the Company for installation of all service under this promotion; and request that installation of all service under this promotion be completed by September 30, 2001.

Definitions: For purposes of this promotion, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI WorldCom On Net Services Option 1 Outbound Service, Card and Inbound Service usage that originated and terminates in one state.

"Eligible Interstate Service" is defined as MCI WorldCom On Net Services Option 1 Outbound Service and Card usage that originated in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and interstate MCI WorldCom One Net Services Option 1 Inbound Service usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI and terminates in the U.S. Mainland and Hawaii.

**CANCELLED**

AUG 10 2001  
by 3rd RP 297.5  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

**RECEIVED**

5.5 Promotional Offerings (Cont'd)

JAN 12 2001

5.5.4 Block of Minutes Promotion

**MISSOURI  
Public Service Commission**

Beginning February 11, 2001 and ending March 31, 2001, the Company will offer the following promotion to new customers of MCI WorldCom On Net Services Option 1. T

Eligibility: To be eligible to subscribe to, and receive service under, this promotion, the customers may not receive service under a Special Customer Arrangement; and must designate the Company as its interexchange service carrier for interstate service.

To be eligible to receive service under this promotion, a customer must make a request no later than March 31, 2001, to the Company for installation of all service under this promotion; and request that installation of all service under this promotion be completed by June 30, 2001. T

Definitions: For purposes of this promotion, the following definitions apply: T

"Eligible Intrastate Service" is defined as MCI WorldCom On Net Services Option 1 Outbound Service, Card and Inbound Service usage that originated and terminates in one state.

"Eligible Interstate Service" is defined as MCI WorldCom On Net Services Option 1 Outbound Service and Card usage that originated in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and interstate MCI WorldCom One Net Services Option 1 Inbound Service usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI and terminates in the U.S. Mainland and Hawaii.

**FILED**

**CANCELLED**

FEB 11 2001

JUN 10 2001

**MISSOURI  
Public Service Commission**

*2nd RP 297.5*  
**MISSOURI  
Public Service Commission**

Issued: January 12, 2001

Effective: February 11, 2001

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public  
Service Commission

REC'D NOV 09 2000

5.5 Promotional Offerings (Cont'd)

5.5.4 Block of Minutes Promotion

Beginning December 9, 2000 and ending December 31, 2000, the Company will offer the following promotion to new customers of MCI WorldCom On Net Services Option 1.

Eligibility: To be eligible to subscribe to, and receive service under, this promotion, the customers may not receive service under a Special Customer Arrangement; and must designate the Company as its interexchange service carrier for interstate service.

To be eligible to receive service under this promotion, a customer must make a request no later than December 31, 2000, to the Company for installation of all service under this promotion; and request that installation of all service under this promotion be completed by March 31, 2001.

Definitions: For purposes of this promotion, the following definitions apply:

"Eligible Intrastate Service" is defined as MCI WorldCom On Net Services Option 1 Outbound Service, Card and Inbound Service usage that originated and terminates in one state.

"Eligible Interstate Service" is defined as MCI WorldCom On Net Services Option 1 Outbound Service and Card usage that originated in the U.S. Mainland and Hawaii and terminates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam, and CNMI and interstate MCI WorldCom One Net Services Option 1 Inbound Service usage that originates in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI and terminates in the U.S. Mainland and Hawaii.

**CANCELLED**

Missouri Public  
Service Commission

FEB 11 2001

ST/RP 297.5

Public Service Commission  
MISSOURI

FILED DEC 09 2000

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public

5.5 Promotional Offerings (Cont'd)

REC'D JUL 11 2001

5.5.4 Block of Minutes Promotion (Cont.)

Service Commission

Promotional Benefits: Beginning upon promotion enrollment and in each monthly period thereafter ending October 31, 2001, the customer may purchase one allotment of minutes per monthly period that the customer may use for (I) Eligible Interstate Service and (II) Eligible Intrastate Service as set forth in the following options:

<u>Option</u>	<u>Allotment (Minutes)</u>	<u>Monthly Recurring Charge</u>
A	400	\$22.00
B	1,000	\$48.00
C	2,000	\$94.00
D	5,000	\$225.00
E	10,000	\$450.00
F	15,000	\$675.00
G	20,000	\$900.00

No more than 15% of the customer's total monthly allotment minutes can be intrastate minutes. Customers who usage exceeds the allotment minutes in any monthly period will be charged \$0.09 per minute for Interstate and Intrastate Service.

Other Conditions: Allotment Minutes that have not been used at the end of Customer's monthly billing period will not carry over to the next month.

The Monthly Recurring Charge does not include taxes, surcharges, directory assistance, operator services and local access.

Block of Minutes Promotion for intrastate is sold as an add-on service to MCI WorldCom's interstate Block of Minutes Promotion.

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Service Commission

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Service Commission  
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 Service Commission

REC'D MAY 11 2001

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.5 Promotional Offerings (Cont'd)

5.5.4 Block of Minutes Promotion (Cont.)

Promotional Benefits: Beginning upon promotion enrollment and in each monthly period thereafter ending July 31, 2001, the customer may purchase one allotment of minutes per monthly period that the customer may use for (I) Eligible Interstate Service and (II) Eligible Intrastate Service as set forth in the following options:

<u>Option</u>	<u>Allotment (Minutes)</u>	<u>Monthly Recurring Charge</u>
A	400	\$22.00
B	1,000	\$48.00
C	2,000	\$94.00
D	5,000	\$225.00
E	10,000	\$450.00
F	15,000	\$675.00
G	20,000	\$900.00

No more than 15% of the customer's total monthly allotment minutes can be intrastate minutes. Customers who usage exceeds the allotment minutes in any monthly period will be charged \$0.09 per minute for Interstate and Intrastate Service.

Other Conditions: Allotment Minutes that have not been used at the end of Customer's monthly billing period will not carry over to the next month.

The Monthly Recurring Charge does not include taxes, surcharges, directory assistance, operator services and local access.

Block of Minutes Promotion for intrastate is sold as an add-on service to MCI WorldCom's interstate Block of Minutes Promotion.

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 MISSOURI

Missouri Public  
 Service Commission

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.5 Promotional Offerings (Cont'd)

JAN 12 2001

5.5.4 Block of Minutes Promotion (Cont.)

**MISSOURI  
 Public Service Commission**

Promotional Benefits: Beginning upon promotion enrollment and in each monthly period thereafter ending March 31, 2001, the customer may purchase one allotment of minutes per monthly period that the customer may use for (I) Eligible Interstate Service and (II) Eligible Intrastate Service as set forth in the following options:

<u>Option</u>	<u>Allotment (Minutes)</u>	<u>Monthly Recurring Charge</u>
A	400	\$22.00
B	1,000	\$48.00
C	2,000	\$94.00
D	5,000	\$225.00
E	10,000	\$450.00
F	15,000	\$675.00
G	20,000	\$900.00

**CANCELLED**

JUN 10 2001

2nd RP 297.6  
**MISSOURI  
 Public Service Commission**

No more than 15% of the customer's total monthly allotment minutes can be intrastate minutes. Customers who usage exceeds the allotment minutes in any monthly period will be charged \$0.09 per minute for Interstate and Intrastate Service.

Other Conditions: Allotment Minutes that have not been used at the end of Customer's monthly billing period will not carry over to the next month.

The Monthly Recurring Charge does not include taxes, surcharges, directory assistance, operator services and local access.

Block of Minutes Promotion for intrastate is sold as an add-on service to MCI WorldCom's interstate Block of Minutes Promotion.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.5 Promotional Offerings (Cont'd)

5.5.4 Block of Minutes Promotion (Cont.)

Missouri Public  
Service Commission

REC'D NOV 09 2000

Promotional Benefits: Beginning upon promotion enrollment and in each monthly period thereafter ending January 31, 2001, the customer may purchase one allotment of minutes per monthly period that the customer may use for (I) Eligible Interstate Service and (II) Eligible Intrastate Service as set forth in the following options:

<u>Option</u>	<u>Allotment (Minutes)</u>	<u>Monthly Recurring Charge</u>
A	400	\$22.00
B	1,000	\$48.00
C	2,000	\$94.00
D	5,000	\$225.00
E	10,000	\$450.00
F	15,000	\$675.00
G	20,000	\$900.00

No more than 15% of the customer's total monthly allotment minutes can be intrastate minutes. Customers who usage exceeds the allotment minutes in any monthly period will be charged \$0.09 per minute for Interstate and Intrastate Service.

Other Conditions: Allotment Minutes that have not been used at the end of Customer's monthly billing period will not carry over to the next month.

The Monthly Recurring Charge does not include taxes, surcharges, directory assistance, operator services and local access.

Block of Minutes Promotion for intrastate is sold as an add-on service to MCI WorldCom's interstate Block of Minutes Promotion.

**CANCELLED**

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Service Commission

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REC'D MAR 20 2002

5. SERVICE DESCRIPTIONS AND CHARGES (Con't)

5.5 Promotional Offerings (Con't)

Service Commission

5.5.5 Local Nationwide One Promotion

Beginning March 29, 2002 and ending June 30, 2002, the Company will offer the following promotion to (a) new facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Service); and (b) existing facilities-based business customers who order a new T-1 of Promotional Service.

Eligibility: To be eligible for this promotion:

new and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan for one year at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new Promotional Service provided that the existing customer subscribes to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement;

Benefits: Enrolled Customers may select a metered plan or flat rate plan. The following monthly recurring charge (Promotional Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

Monthly Recurring Charge (Per T-1)

Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way

Metered Plan \$280.60  
Flat Plan \$635.60

Local ISDN-PRI

Metered Plan \$241.00  
Flat Plan \$596.00

Customers selecting the Metered Plan will receive the following promotional monthly usage rates:

1st Minute            Each Additional Minute  
\$0.0158                \$0.0095

The Promotional Charge is in lieu of the standard tariffed monthly recurring charges (except for DID number charges and Local ISDN-PRI feature package charges) for Promotional Service, usage charges, and any other local promotions (except for Install Waiver Promotion and Local Satisfaction Guarantee Promotion).

Other Conditions: Existing customers are not eligible to receive the Promotional Charge for new Promotional Service added to a location where the customer already has existing local service. Customers who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this promotion. Existing customers enrolled in the Local All Inclusive T-1 Promotion I are not eligible to receive the benefits of this promotion for new Promotional Service.

Missouri Public

FILED MAR 29 2002

Service Commission

Issued: March 20, 2002

Effective: March 29, 2002

Carmen L.Feliciano  
205 N.Michigan Ave  
Suite 1100  
Chicago, IL 60618

CANCELLED  
May 16, 2009  
Missouri Public  
Service Commission  
JX-2009-0735

5. SERVICE DESCRIPTIONS AND CHARGES (Con't)

REC'D NOV 01 2001

5.5 Promotional Offerings (Con't)

Service Commission

5.5.5 Local NationwideOne Promotion

Beginning December 1, 2001 and ending February 28, 2002, the Company will offer the following promotion to (a) new facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Service); and (b) existing facilities-based business customers who order a new T-1 of Promotional Service.

Eligibility: To be eligible for this promotion: new and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new Promotional Service provided that the existing customer subscribes to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement;

Benefits: Enrolled Customers may select a metered plan or flat rate plan. The following monthly recurring charge (Promotional Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

Monthly Recurring Charge (Per T-1)

Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way

**CANCELLED**

Metered Plan \$280.60  
Flat Plan \$635.60

MAR 29 2002

Local ISDN-PRI  
Metered Plan \$241.00  
Flat Plan \$596.00

LSR 5297.7  
Public Service Commission  
MISSOURI

Customers selecting the Metered Plan will receive the following promotional monthly usage rates:

1st Minute            Each Additional Minute  
\$0.0158                \$0.0095

The Promotional Charge is in lieu of the standard tariffed monthly recurring charges (except for DID number charges and Local ISDN-PRI feature package charges) for Promotional Service, usage charges, and any other local promotions (except for Install Waiver Promotion and Local Satisfaction Guarantee Promotion).

Other Conditions: Existing customers are not eligible to receive the Promotional Charge for new Promotional Service added to a location where the customer already has existing local service. Customers who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this promotion. Existing customers enrolled in the Local All Inclusive T-1 Promotion I are not eligible to receive the benefits of this promotion for new Promotional Service.

ALL MATERIAL ON THIS PAGE IS NEW.

Issued: November 1, 2001

Effective: December 1, 2001

Carmen L. Feliciano  
205 N. Michigan Ave  
Suite 1100  
Chicago, IL 60618

**Missouri Public**

FILED DEC 01 2001

Service Commission

SERVICE DESCRIPTION AND CHARGES (CONT'D)

REC'D MAR 28 2002

5 PROMOTIONAL OFFERINGS (CONT'D)

Service Commission

5.5.6 Long Distance Express Promotion

Beginning April 8, 2002 and ending June 30, 2002, the Company will offer the following promotion to new and existing customers business customers who receive interstate service under Special Customer Arrangement (SCA) Guide Type 1 as described in the WorldCom's "Service Publication and Price Guide" located on the Company's website at www.worldcom.com.

To be eligible to receive the benefits of this promotion, the customer must commit to a new term of service for one year.

Benefits: The following per-minute usage rate will apply to intrastate usage. Usage rates are based on origination type for outbound (including calling card) usage and termination type for inbound usage.

<u>Outbound Service Origination Type/ Inbound Service Termination Type</u>	<u>Per-Minute Rate</u>
--	------------------------

Dedicated	\$0.0770
Local Network Connection	\$0.0770
Switched/Card	\$0.1499

Other Conditions: Customers enrolled in this promotion are not eligible to receive the benefits of any discounts (including term plan discount) or other promotions.

Missouri Public

FILED APR 08 2002

Service Commission

Issued: March 28, 2002

Effective: April 8, 2002

Carmen L.Feliciano  
205 N.Michigan Ave  
Suite 1100  
Chicago, IL 60618

CANCELLED  
May 16, 2009  
Missouri Public  
Service Commission  
JX-2009-0735

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.7 MCI Loyalty Plus Promotion I

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between October 15, 2004, and November 30, 2004 for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion. T T

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit. And Product Package SCA Guide Types 13, 14, 15 and 16.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Trunk	\$50	Y
	Local and Long Distance Service-Solution II	Trunk	\$50	Y

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.7 MCI Loyalty Plus Promotion I

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between September 12, 2004, and September 30, 2004 for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion. T  
T

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit. And Product Package SCA Guide Types 13, 14, 15 and 16.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y



5. Service Description and Charges

5.5 Promotional offerings (Cont.)

REC'D NOV 18 2003

5.5.7 MCI Loyalty Plus Promotion I

**Service Commission**

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003, and March 31, 2004 for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.mci.com](http://www.mci.com) on any enrolled unit. And  
 Product Package SCA Guide Types 13, 14, 15 and 16. N  
N

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y

**CANCELLED**

SEP 12 2004  
 BY 4/RS297.9  
 Public Service Commission  
 MISSOURI

Missouri Public  
 Service Commission

FILED DEC 19 2003

**Missouri Public**

**REC'D OCT 30 2003**

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.7 MCI Loyalty Plus Promotion I

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this promotion does not change the terms and conditions that apply to the new service unit.

**Service Commission**

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003, and March 31, 2004 for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y

**CANCELLED**

DEC 19 2003  
 L, 3<sup>rd</sup> RS 297.9  
**Public Service Commission**  
**MISSOURI**

**Missouri Public**  
**Service Commission**

**FILED DEC 01 2003**

**Missouri Public**

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.7 MCI Loyalty Plus Promotion I

RECD AUG 13 2003

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this promotion does not change the terms and conditions that apply to the new service unit.

**Service Commission**

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003, and November 30, 2003, for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y

**CANCELLED**

DEC 01 2003  
 ty 2nd R5297.9  
 Public Service Commission  
 MISSOURI

Missouri Public  
 Service Commission

FILED SEP 13 2003

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.7 MCI Loyalty Plus Promotion I

**Missouri Public  
Service Commission**

**REC'D JUL 02 2003**

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 1, 2003, and August 31, 2003, for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.mci.com](http://www.mci.com) on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y

ALL MATERIAL ON THIS PAGE IS NEW.

**Missouri Public  
Service Commission**

**FILED AUG 01 2003**

**CANCELLED**

SEP 13 2003

Missouri Public Service Commission  
MISSOURI

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.8 MCI Loyalty Plus Promotion II

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between October 15, 2004, and November 30, 2004, for installation within 30 days of order (or by Company's quoted installation date if later), by Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion. T T

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit. And Product Package SCA Guide Types 13, 14, 15 and 16.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Trunk	\$50	Y
	Local and LongDistance Service-Solution II	Trunk	\$50	Y

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.8 MCI Loyalty Plus Promotion II

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between September 12, 2004, and September 30, 2004, for installation within 30 days of order (or by Company's quoted installation date if later), by Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion. T  
T

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.mci.com](http://www.mci.com) on any enrolled unit. And Product Package SCA Guide Types 13, 14, 15 and 16.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and LongDistance Service-Line Solution II	Line/Trunk	\$50	Y

**Missouri Public**

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

REC'D NOV 18 2003

5.5.8 MCI Loyalty Plus Promotion II

**Service Commission**

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003, and March 31, 2004, for installation within 30 days of order (or by Company's quoted installation date if later), by Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.mci.com](http://www.mci.com) on any enrolled unit. And  
 Product Package SCA Guide Types 13, 14, 15 and 16. N  
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TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y

**CANCELLED**

SEP 12 2004  
 by *3cdRS 297.10*  
 Public Service Commission  
 MISSOURI

Missouri Public  
 Service Commission

FILED DEC 19 2003

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.8 MCI Loyalty Plus Promotion II

REC'D OCT 30 2003

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this promotion does not change the terms and conditions that apply to the new service unit.

**Service Commission**

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003, and March 31, 2004, for installation within 30 days of order (or by Company's quoted installation date if later), by Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

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Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y

**CANCELLED**

*Should be  
 and RS 297.10*

DEC 19 2003  
 by *2nd* RS 297.10  
 Public Service Commission  
 MISSOURI

Missouri Public  
 Service Commission

FILED DEC 01 2003



**Missouri Public**

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.8 MCI Loyalty Plus Promotion II

REC'D AUG 13 2003

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this promotion does not change the terms and conditions that apply to the new service unit.

**Service Commission**

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003, and November 3, 2003, for installation within 30 days of order (or by Company's quoted installation date if later), by Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and LongDistance Service-Line Solution II	Line/Trunk	\$50	Y

**CANCELLED**

Missouri Public  
 Service Commission

DEC 01 2003  
 1st RS 297.10  
 Public Service Commission  
 MISSOURI

FILED SEP 13 2003

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.8 MCI Loyalty Plus Promotion II

**Missouri Public  
Service Commission**

**RFCD JUL 02 2003**

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 1, 2003, and August 31, 2003, for installation within 30 days of order (or by Company's quoted installation date if later), by Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.mci.com](http://www.mci.com) on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and LongDistance Service-Line Solution II	Line/Trunk	\$50	Y

**Missouri Public  
Service Commission**

**FILED AUG 01 2003**

ALL MATERIAL ON THIS PAGE IS NEW.

**CANCELLED**

SEP 13 2003

15785897.10  
Missouri Public Service Commission

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.9 MCI Loyalty Plus Promotion III

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between October 15, 2004, and November 30, 2004, for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit. And Product Package SCA Guide Types 13, 14, 15 and 16.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Trunk	\$50	Y
	Local and Long Distance Service-Solution II	Trunk	\$50	Y

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.9 MCI Loyalty Plus Promotion III

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between September 12, 2004, and September 30, 2004, for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

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T

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.mci.com](http://www.mci.com) on any enrolled unit. And Product Package SCA Guide Types 13, 14, 15 and 16.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y

**Missouri Public**

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

**REC'D NOV 18 2003**

5.5.9 MCI Loyalty Plus Promotion III

**Service Commission**

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003, and March 31, T2004, for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.mci.com](http://www.mci.com) on any enrolled unit. And  
 Product Package SCA Guide Types 13, 14, 15 and 16. N  
 N

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y

**CANCELLED**

SEP 12 2004  
 By 44RS297.11  
 Public Service Commission  
 MISSOURI

**Missouri Public  
 Service Commission**

**FILED DEC 19 2003**

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.9 MCI Loyalty Plus Promotion III

REC'D OCT 30 2003

**Service Commission**

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003, and March 31, 2004, for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y

**CANCELLED**

DEC 19 2003  
 3rd RS 297.11  
 Public Service Commission  
 MISSOURI

**Missouri Public Service Commission**

**FILED DEC 01 2003**

5. Service Description and Charges

**Missouri Public**

5.5 Promotional offerings (Cont.)

**REC'D AUG 13 2003**

5.5.9 MCI Loyalty Plus Promotion III

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this promotion does not change the terms and conditions that apply to the new service unit.

**Service Commission**

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003, and November 30, 2003, for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y

**CANCELLED**

DEC 01 2003  
ANDRS 297.11  
Public Service Commission  
MISSOURI

**Missouri Public Service Commission**

**FILED SEP 13 2003**

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.9 MCI Loyalty Plus Promotion III

**Missouri Public  
Service Commission**

**REC'D JUL 02 2003**

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 1, 2003, and August 31, 2003, for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.mci.com](http://www.mci.com) on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y

ALL MATERIAL ON THIS PAGE IS NEW.

**Missouri Public  
Service Commission**

**FILED AUG 01 2003**

**CANCELLED**

SEP 13 2003

by STARS 99711  
Missouri Public Service Commission



5. Service Description and Charges5.5 Promotional offerings (Cont.)5.5.10 MCI No Risk Customer GuaranteeOffer:

The Company will waive applicable early termination and underutilization charges under a term plan, if the Company, within 90 days of the contract effective date, receives written notification from the Customer that it wishes to discontinue the plan. In order to exercise this right, Customer must provide MCI with at least 30 days written notice per the notice provision in the agreement. For any Customer electing to discontinue service under a plan and timely notifying the Company of its intent, service will terminate under the plan 60 days after the date of receipt of the Customer notification. Customers who terminate under this guarantee will be billed and required to repay all credits, including installation credits received under the plan. Customers who have received a product specific promotional benefit and have not met the requirements for the specific benefit shall also reimburse MCI on a pro-rata basis for such other credits received and charges waived.

This Guarantee applies only with respect to new eligible Company Customers who receive Company service provided under a contract entered into between December 1, 2003 and March 31, 2004. Customers must enter into a new term plan with a term of service, which equals or exceeds one year. Customer must not have had any MCI billing within the past 90 days.

ALL MATERIAL ON THIS PAGE IS NEW.

Issued: October 31, 2003

Effective December 1, 2003

CANCELLED  
May 16, 2009  
Missouri Public  
Service Commission  
JX-2009-0735

Carmen L. Feliciano  
205 N. Michigan Ave.  
Chicago, IL 60601

**Filed**  
Missouri Public  
Service Commission

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.11 MCI Business Services Satisfaction Guarantee-Install Guarantee

Offer: A credit equal to the charges, excluding third-party charges, pass-through charges and expedite charges, paid by Customer for Company exchange service installed under Customers new term plan and prior to March 31, 2004: (i) which Company fails to install on or before the installation date specified in the Company's agreement with the Customer, excluding failure which results from Customer order change or any other act or omission by the Customer, as determined in the Company's sole discretion; and, (ii) about which failure Customer submits to Company an Installation Commitment Submission Form, located on Company Internet site, www.mci.com, within 30 days of the scheduled installation date.

Eligibility: Between December 19, 2003 and March 31, 2004, Customer must:

enroll in this promotion; and,

- enter into a new term plan for Company exchange service with a term of service which equals or exceed one year.

ALL MATERIAL ON THIS PAGE IS NEW

Issued: November 18, 2003

Effective December 19, 2003

CANCELLED  
May 16, 2009  
Missouri Public  
Service Commission  
JX-2009-0735

Carmen L. Feliciano  
205 N. Michigan Ave.  
Chicago, IL 60601

**Filed**  
Missouri Public  
Service Commission

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.12 MCI Business Services 90-day Satisfaction Guarantee

Offer:

The Company will waive applicable early termination and underutilization charges under a term plan, if the Company, within 90 days of the contract effective date, receives written notification from the Customer that it wishes to discontinue the plan. In order to exercise this right, Customer must provide MCI with at least 30 days written notice per the notice provision in the agreement. For any Customer electing to discontinue service under a plan and timely notifying the Company of its intent, service will terminate under the plan 60 days after the date of receipt of the Customer notification. Customers who terminate under this guarantee will be billed and required to repay all credits, including installation credits received under the plan. Customers who have received a product specific promotional benefit and have not met the requirements for the specific benefit shall also reimburse MCI on a pro-rata basis for such other credits received and charges waived.

This Guarantee applies only with respect to new eligible Company Customers who receive Company service provided under a contract entered into between October 15, 2004 and November 30, 2004. Customers must enter into a new term plan with a term of service, which equals or exceeds one year. Customer must not have had any MCI billing within the past 90 days.

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5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.12 MCI Business Services 90-day Satisfaction Guarantee

Offer:

The Company will waive applicable early termination and underutilization charges under a term plan, if the Company, within 90 days of the contract effective date, receives written notification from the Customer that it wishes to discontinue the plan. In order to exercise this right, Customer must provide MCI with at least 30 days written notice per the notice provision in the agreement. For any Customer electing to discontinue service under a plan and timely notifying the Company of its intent, service will terminate under the plan 60 days after the date of receipt of the Customer notification. Customers who terminate under this guarantee will be billed and required to repay all credits, including installation credits received under the plan. Customers who have received a product specific promotional benefit and have not met the requirements for the specific benefit shall also reimburse MCI on a pro-rata basis for such other credits received and charges waived.

This Guarantee applies only with respect to new eligible Company Customers who receive Company service provided under a contract entered into between September 12, 2004 and September 30, 2004. Customers must enter into a new term plan with a term of service, which equals or exceeds one year. Customer must not have had any MCI billing within the past 90 days.

ALL MATERIAL ON THIS PAGE IS NEW.

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.11 MCI Business Services Install Guarantee

Offer:

A credit equal to the charges, excluding third-party charges, pass-through charges and expedite charges, paid by Customer for Company exchange service installed under Customers new term plan and prior to November 30, 2004: (i) which Company fails to install on or before the installation date specified in the Company's agreement with the Customer, excluding failure which results from Customer order change or any other act or omission by the Customer, as determined in the Company's sole discretion; and, (ii) about which failure Customer submits to Company an Installation Commitment Submission Form, located on Company Internet site, www.mci.com, within 30 days of the scheduled installation date. T

Eligibility:

Between October 15, 2004 and November 30, 2004, Customer must: T

enroll in this promotion; and,

- enter into a new term plan for Company exchange service with a term of service which equals or exceed one year.

5. Service Description and Charges

5.5 Promotional offerings (Cont.)

5.5.11 MCI Business Services Install Guarantee

Offer: A credit equal to the charges, excluding third-party charges, pass-through charges and expedite charges, paid by Customer for Company exchange service installed under Customers new term plan and prior to September 30, 2004; (i) which Company fails to install on or before the installation date specified in the Company's agreement with the Customer, excluding failure which results from Customer order change or any other act or omission by the Customer, as determined in the Company's sole discretion; and, (ii) about which failure Customer submits to Company an Installation Commitment Submission Form, located on Company Internet site, www.mci.com, within 30 days of the scheduled installation date.

Eligibility: Between September 12, 2004 and September 30, 2004, Customer must:

enroll in this promotion; and,

- enter into a new term plan for Company exchange service with a term of service which equals or exceed one year.

ALL MATERIAL ON THIS PAGE IS NEW

5. Service Description and Charges

5.5 Promotional Offerings (Cont'd)

5.5.12 LD Voice-Combo Benefit Promotion

Offer:

Verizon ILEC Local Customers contracting for Long Distance Voice Services provided by MCI Communications Services, Inc. d/b/a Verizon Business Services ("LD Service") for the first time will receive a credit (equivalent to two months Outbound LD Service usage, as described further below) in each succeeding 12-month period (not to exceed a total of three credits) following the date on which the LD Service pricing becomes effective, during the Term of its master agreement. The credit will be provided in accordance with the following table, with the month in which the LD Service pricing becomes effective as Month 1, and will be applied to Outbound LD Service usage charges (regardless of local carrier). The amount of the credit is equal to two times the Customer's average monthly Intra-LATA toll, intrastate and interstate outbound LD Service per-minute usage charges for the 3-month period specified in the following table:

<u>12-Month Period</u>	<u>Month in which Credit is Provided</u>	<u>3-Month Period for Calculating Average Outbound LD Service Monthly Per-Minute Usage, By Billing Platform</u>	
		<u>All Billing Platforms (except the IXPlus platform)</u>	<u>IXPlus Billing Platform</u>
1 – 12	Month 9	Months 6 through 8	Months 5 through 7
13 – 24	Month 21	Months 18 through 20	Months 17 through 19
25 – 36	Month 33	Months 30 through 32	Months 29 through 31

Eligibility: The Customer must:

- enroll in this promotion between June 1, 2008 and August 31, 2008;
- have new or existing Verizon ILEC Local Service;
- have signed and submitted a contract for Outbound LD Service by September 30, 2008; and
- request installation of new Outbound LD Service by October 31, 2008, to occur no later than November 30, 2008.

Other Conditions: Customer may not receive the benefits of Product Package Guide Type 1.

Notwithstanding the foregoing, if Customer terminates all Outbound LD Service upon which the credits under this promotion are calculated before all of the credits under this promotion are issued to Customer, any unissued credits are forfeited and not owed.

**ALL MATERIAL ON THIS PAGE IS NEW**

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public  
Service Commission

RECD SEP 09 1999

5.6 Special Services

A. Description

Special Service is deemed to be any request for service for which there is not a prescribed rate in this tariff.

B. Application

Special Service charges will apply:

- (1) when, at the request of the customer, the Company obtains facilities or provides technical assistance not normally required to provide service,
- (2) when special signalling, conditioning, equipment or other features are required to make customer provided equipment compatible with the Company's service.
- (3) when, at the request of the customer, installation or maintenance is performed outside of normal business hours, or is extended beyond normal business hours due to circumstances not the fault of the Company.
- (4) when additional testing is requested in excess of the normal testing required to provide service.

FILED

NOV 30 1999  
99-588

MISSOURI

Public Service Commission

Issued: September 9, 1999

Effective: October 20, 1999

Sandy Chandler.  
Six Concourse Parkway  
Suite 3200  
Atlanta, GA 30328

NOV 30 1999

CANCELLED  
May 16, 2009  
Missouri Public  
Service Commission  
JX-2009-0735



5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public  
Service Commission

RECD SEP 09 1999

5.6 Special Services 9Cont.)

C. Charges

Special Service charges will be equivalent to the actual or estimated cost of furnishing such services, based on the following:

- (1) equipment and materials used
- (2) engineering, labor and supervision
- (3) transportation
- (4) maintenance
- (5) any other identifiable cost related to the service provided
- (6) an amount for return.

FILED

NOV 30 1999  
99-588

MISSOURI  
Public Service Commission

Issued: September 9, 1999

Effective: ~~October 30, 1999~~

NOV 30 1999

Sandy Chandler.  
Six Concourse Parkway  
Suite 3200  
Atlanta, GA 30328

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May 16, 2009  
Missouri Public  
Service Commission  
JX-2009-0735

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public  
Service Commission

5.7 Special Service Arrangements

REC'D SEP 09 1999

A. Service Description

Customer specific special arrangements may be furnished in addition to existing tariff offerings. Rates, terms, and conditions plus any additional regulations, if applicable, for the special service arrangements will be developed upon the customer's request. Unless otherwise specified, regulations for the special service arrangements are in addition to the applicable regulations specified in other sections of this tariff. Special service arrangements are established for specialized or customized customer service requirements.

The specific terms and conditions applicable to each special service arrangement will be described below:

1. Type A Service: Type A Service is an intrastate dedicated and/or switched network service which may be provided to the State of Missouri, its agencies and funded institutions in response to Invitation to Bid. The General Rules, Conditions, Specifications, and Special Requirements of each IBT shall be considered as part of this Type A Service, unless otherwise agreed to by the parties or in conflict with this tariff, at which this tariff shall prevail.

(a) Rates

<u>SERVICE</u>	<u>RATE</u>
Dedicated Intrastate Peak	ICB <sup>1/</sup>
Dedicated Intrastate Off Peak	ICB <sup>1/</sup>
Dedicated Intrastate Toll-Free Peak	ICB <sup>1/</sup>
Dedicated Intrastate Toll-Free Off Peak	ICB <sup>1/</sup>
Switched Intrastate Toll-Free	ICB <sup>1/</sup>

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<sup>1/</sup> Rates for services offered on an Individual Case Basis (ICB) will be structured to recover the Company's cost of providing the services. Terms of specific ICB contracts will be made available to the Commission upon request on a proprietary basis.

Issued: September 9, 1999

Effective: ~~September 9, 1999~~

Sandy Chandler.  
Six Concourse Parkway  
Suite 3200  
Atlanta, GA 30328

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99 - 588

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May 16, 2009  
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Service Commission  
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MISSOURI  
Public Service Commission

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public  
Service Commission

REC'D SEP 09 1999

5.7 Special Service Arrangements (Cont'd)

A. Service Description (Cont'd)

2. Type B Service: Type B Service is an intrastate private line network service which may be provided to the State of Missouri, its agencies and funded institutions in response to Invitation to Bid. The General Rates, Rules, Conditions, Specifications, and Special Requirements of each IBT shall be considered as part of this Type B Service, unless otherwise agreed to by the parties or in conflict with this tariff, at which this tariff shall prevail.

(a) Rates

<u>SERVICE</u>	<u>RATE</u>
Switched Private Line	ICB <u>1/</u>
Virtual Private Line	ICB <u>1/</u>

FILED

NOV 30 1999  
99-588

MISSOURI

Public Service Commission

1/ Rates for services offered on an Individual Case Basis (ICB) will be structured to recover the Company's cost of providing the services. Terms of specific ICB contracts will be made available to the Commission upon request on a proprietary basis.

Issued: September 9, 1999

Effective: ~~09/09/99~~

Sandy Chandler.  
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NOV 30 1999

CANCELLED  
May 16, 2009  
Missouri Public  
Service Commission  
JX-2009-0735

5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.8 Miscellaneous Charges

Missouri Public  
Service Commission

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Public Service Commission

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Intermedia Grandfathered Services\*

**Service Commission**

6.1 Payphone Compensation Charge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate, and international calls that originate from any domestic pay telephone used to access Intermedia services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with Intermedia service, applies for the use of the instrument used to access Intermedia service and is unrelated to the Intermedia service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Payphone Compensation Charge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Payphone Compensation Charge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Payphone Compensation Charge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Payphone Compensation Charge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

\*These services will apply only to the existing Intermedia customers that have been migrated over. This service will not be available to new customers.

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6. Intermedia Grandfathered Services (Cont.)

Service Commission

6.2 Standard Features

When services herein are identified as including Standard Features, the following features will be included at no additional charge:

Speed Dialing Codes - A three digit code dialed after the Authorization Code which permits the customer to reach a commonly called long distance number without dialing the long distance number.

Additional Authorization Codes - Five (5) digit code used, usually, in areas that are still not equipped for equal access, to enable Intermedia to identify the use of the service on the customer's account.

Generic Project Codes - A two (2), three (3), or four (4) digit code assigned by the customer and dialed after the long distance number. Project codes are not verified except as provided under "Verified Project Codes." Project codes are printed on the customer bill as part of the call detail record.

Project Code Report - A report which consists of the complete call detail for the current month, sorted and subtotaled by project code.

Verified Project Codes - A group of 2, 3, or 4 digit project codes within which a predesignated quantity of codes are valid. Assignment of valid codes is random. Calls placed with the remaining invalid codes will not be completed. Validation is accomplished by Intermedia's network switch.

AT&T Call Cost Report - A report prepared at the time of monthly billing which lists all calls and equivalent AT&T cost, according to current AT&T tariffs on file, and approved by the appropriate regulatory body.

Potential Call Abuse Report - A report prepared at the time of monthly billing which can list the 20 longest calls made during a billing cycle, or all calls placed during the Evening/Weekend time periods during a billing cycle. A combination of both reports can also be provided on request by a customer.

Automatic Dialer Equipment - A device installed by Intermedia at the customer's premise which when activated, performs most or all of the "pre destination number." Automated Dialers are generally not provided where Equal Access is available.

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Intermedia Grandfathered Services(Cont.)

Service Commission

6.3 Unified Long Distance Services

Unified Long Distance Service is an outbound service offered to business customers. Unified Long Distance Service utilizes switched access. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Long Distance Service is based upon the monthly (or annual, if selected) revenue (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. Customers whose monthly (or annual, if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

- Unified Long Distance Service (Switched Outbound Service)
- Unified Toll-Free Service (Switched Inbound Service)
- Unified Direct Long Distance Service (Dedicated Outbound Service)
- Unified Direct Toll-Free Service (Dedicated Inbound service)
- Unified Extended Direct Long Distance Service (Dedicated Outbound Service)
- Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)
- Unified Single T Long Distance Service (Single T Outbound)
- Unified Single T Toll-Free Service (Single T Inbound)
- Unified Calling Card
- Unified Directory Assistance
- Unified Operator Services
- Unified Direct Global service (Dedicated International)
- Unified Extended Direct Global Services (Dedicated International)
- Unified Global Services (Switched International)
- Unified Extended Global services (Switched International)

Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Long Distance Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum.

\*These services will apply only to the existing Intermedia customers-that have been migrated over. This service will not be available to new customers.

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5. Intermedia Grandfathered Services (Cont.)

**Service Commission**

6.4 Unified Toll-Free Service

Unified Toll Free Service is an inbound (i.e., 8XX) calling service offered to business customers. Unified Toll-Free Service utilizes switched access. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Toll-Free Service is based upon the monthly (or annual, if selected) long distance billing (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

- Unified Long Distance Service (Switched Outbound Service)
- Unified Toll-Free Service (Switched Inbound Service)
- Unified Direct Long Distance Service (Dedicated Outbound Service)
- Unified Direct Toll-Free Service (Dedicated Inbound service)
- Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)
- Unified Single T Long Distance Service (Single T Outbound)
- Unified Single T Toll-Free Service (Single T Inbound)
- Unified Calling Card
- Unified Directory Assistance
- Unified Operator Services
- Unified Direct Global service (Dedicated International)
- Unified Extended Direct Global Services (Dedicated International)
- Unified Global Services (Switched International)
- Unified Extended Global services (Switched International)

Month-to-month, one year, two year, and three year term plans are available to customers of Unified Toll Free Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum. Any customer who requests over 40 8XX numbers will be charged \$10 per month (cross-jurisdictional) per 8XX number over 40.

\*These services will apply only to the existing Intermedia customers that have been migrated over. This service will not be available to new customers.

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Intermedia Grandfathered Services (Cont.)

6.5 Unified Long Distance Services, (Cont.)

Service Commission

Unified Direct Long Distance Service is an outbound service offered to business customers. Unified Direct Long Distance Service utilizes dedicated access. The customer is responsible for establishing the appropriate dedicated access connection(s) between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Direct Long Distance Service is based upon the monthly (or annual if selected) long distance billing (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly revenue commitment for this plan is \$2,000. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

- Unified Long Distance Service (Switched Outbound Service)
- Unified Toll-Free Service (Switched Inbound Service)
- Unified Direct Long Distance Service (Dedicated Outbound Service)
- Unified Direct Toll-Free Service (Dedicated Inbound service)
- Unified Extended Direct Long Distance Service (Dedicated Outbound Service)
- Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)
- Unified Single T Long Distance Service (Single T Outbound)
- Unified Single T Toll-Free Service (Single T Inbound)
- Unified Calling Card
- Unified Directory Assistance
- Unified Operator Services
- Unified Direct Global service (Dedicated International)
- Unified Extended Direct Global Services (Dedicated International)
- Unified Global Services (Switched International)
- Unified Extended Global services (Switched International)

Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Direct Long Distance Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum.

\*These services will apply only to the existing Intermedia customers that have been migrated over. This service will not be available to new customers.

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6. Intermedia Grandfathered Services (Cont.)6.6 Unified Extended Direct Long Distance Service

## Service Commission

Unified Extended Direct Long Distance Service is an outbound service offered to business customers. Unified Extended Direct Long Distance Service utilizes dedicated access. The customer is responsible for establishing the appropriate dedicated access connection(s) between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Extended Direct Long Distance Service is based upon the monthly (or annual if selected) long distance billing (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly revenue commitment for this plan is \$2,000. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

- Unified Long Distance Service (Switched Outbound Service)
- Unified Toll-Free Service (Switched Inbound Service)
- Unified Direct Long Distance Service (Dedicated Outbound Service)
- Unified Direct Toll-Free Service (Dedicated Inbound service)
- Unified Extended Direct Long Distance Service (Dedicated Outbound Service)
- Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)
- Unified Single T Long Distance Service (Single T Outbound)
- Unified Single T Toll-Free Service (Single T Inbound)
- Unified Calling Card
- Unified Directory Assistance
- Unified Operator Services
- Unified Direct Global service (Dedicated International)
- Unified Extended Direct Global Services (Dedicated International)
- Unified Global Services (Switched International)
- Unified Extended Global services (Switched International)

Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Extended Direct Long Distance Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum.

\*These services will apply only to the existing Intermedia customers that have been migrated over. This service will not be available to new customers.

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6. Intermedia Grandfathered Services (Cont.)6.7 Unified Extended Direct Toll-Free Service Service Commission

Unified Extended Direct Toll-Free Service is an inbound toll-free (i.e., 8XX) calling service offered to business customers. Unified Extended Direct Toll-Free Service utilizes dedicated access. The customer is responsible for establishing the appropriate dedicated access connection(s) between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Extended Direct Toll-Free Service is based upon the monthly (or annual, if selected) long distance billing (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly revenue commitment for this plan is \$2,000. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

- Unified Long Distance Service (Switched Outbound Service)
- Unified Toll-Free Service (Switched Inbound Service)
- Unified Direct Long Distance Service (Dedicated Outbound Service)
- Unified Direct Toll-Free Service (Dedicated Inbound service)
- Unified Extended Direct Long Distance Service (Dedicated Outbound Service)
- Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)
- Unified Single T Long Distance Service (Single T Outbound)
- Unified Single T Toll-Free Service (Single T Inbound)
- Unified Calling Card
- Unified Directory Assistance
- Unified Operator Services
- Unified Direct Global service (Dedicated International)
- Unified Extended Direct Global Services (Dedicated International)
- Unified Global Services (Switched International)
- Unified Extended Global services (Switched International)

Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Extended Direct Toll-Free Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum. Any customer who requests over 40 8XX numbers will be charged \$10 per month (cross-jurisdictional) per 8XX number over 40.

\*These services will apply only to the existing Intermedia customers that have been migrated over. This service will not be available to new customers.

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6. Intermedia Grandfathered Services (Cont.)6.8 Unified Single T Long Distance Service

## Service Commission

Unified Single T Long Distance Service is an outbound service offered to business customers who subscribe to certain Intermedia local exchange service offerings which utilize a high capacity dedicated connection between the Company's switching location and the customer's premises. Unified Single T Long Distance Service utilizes the dedicated connection in concert with the customer's local exchange service. The customer is responsible for establishing the appropriate dedicated access connections between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Single T Long Distance Service is based upon the annual, revenue (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly commitment for this plan is \$250. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

- Unified Long Distance Service (Switched Outbound Service)
- Unified Toll-Free Service (Switched Inbound Service)
- Unified Direct Long Distance Service (Dedicated Outbound Service)
- Unified Direct Toll-Free Service (Dedicated Inbound service)
- Unified Extended Direct Long Distance Service (Dedicated Outbound Service)
- Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)
- Unified Single T Long Distance Service (Single T Outbound)
- Unified Single T Toll-Free Service (Single T Inbound)
- Unified Calling Card
- Unified Directory Assistance
- Unified Operator Services
- Unified Direct Global service (Dedicated International)
- Unified Extended Direct Global Services (Dedicated International)
- Unified Global Services (Switched International)
- Unified Extended Global services (Switched International)

One year, two year, and three year term plans are available to subscribers of Unified Single T Long Distance Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum.

\*These services will apply only to the existing Intermedia customers that have been migrated over. This service will not be available to new customers.

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6. Intermedia Grandfathered Services (Cont.)6.9 Unified Single T Toll-Free Service

## Service Commission

Unified Single T Toll-Free Service is an inbound toll-free (i.e., 8XX) calling service offered to business customers who subscribe to certain Intermedia local exchange service offerings which utilize a high capacity dedicated connection between the Company's switching location and the customer's premises. Unified Single T Toll-Free Service utilizes the dedicated connection in concert with the customer's local exchange service. The customer is responsible for establishing the appropriate dedicated access connections between the customer premises and the Company's switching location and all associated charges. Intrastate service is provided in conjunction with the Company's interstate offering. Pricing for Unified Single T Toll-Free Service is based upon the monthly (or annual, if selected) revenue (including outbound, inbound, calling card, operator service, and directory assistance in all jurisdictions) and term commitment selected by the customer. The minimum monthly commitment for this plan is \$250. Customers whose monthly (or annual if selected) billing is less than the commitment amount will be billed the actual usage charges, plus the difference between actual usage charges and the committed amount. This minimum charge is cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service. Usage eligible to retire the customer commitment is from all of the following Unified Voice Services at any customer location:

- Unified Long Distance Service (Switched Outbound Service)
- Unified Toll-Free Service (Switched Inbound Service)
- Unified Direct Long Distance Service (Dedicated Outbound Service)
- Unified Direct Toll-Free Service (Dedicated Inbound service)
- Unified Extended Direct Long Distance Service (Dedicated Outbound Service)
- Unified Extended Direct Toll-Free Service (Dedicated Inbound Service)
- Unified Single T Long Distance Service (Single T Outbound)
- Unified Single T Toll-Free Service (Single T Inbound)
- Unified Calling Card
- Unified Directory Assistance
- Unified Operator Services
- Unified Direct Global service (Dedicated International)
- Unified Extended Direct Global Services (Dedicated International)
- Unified Global Services (Switched International)
- Unified Extended Global services (Switched International)

Month-to-month, one year, two year, and three year term plans are available to subscribers of Unified Single T Toll-Free Service. The customer's liability for early termination of a term plan is the monthly revenue commitment (annual divided by 12, if selected) times the months remaining in the term plan. Calls are billed in six-second increments with a six-second per call minimum. Any customer who requests over 40 8XX numbers will be charged \$10 per month (cross-jurisdictional) per 8XX number over 40.

\*These services will apply only to the existing Intermedia customers that have been migrated over. This service will not be available to new customers.

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6. Intermedia Grandfathered Services (Cont.)

6.10 Unified Calling Card

Service Commission

The Unified Calling Card is a service offered to Customers who subscribe to Unified or USA III services. Customers must input a valid Personal Identification Number (PIN) when originating Calling Card calls. Calls are billed in one (1) minute increments after the initial minimum period of one (1) minute. There are no nonrecurring or monthly recurring charges. No calling card surcharge applies for use of this service, although a Payphone Compensation Charge will apply for use of the telephone instrument used to access the service.

6.11 Unified Directory Assistance

Unified Directory Assistance is available to Intermedia Customers. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

\*These services will apply only to the existing Intermedia customers that have been migrated over. This service will not be available to new customers.

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6. Intermedia Grandfathered Services (Cont.)6.12 Unified Operator Services

## Service Commission

The Company's Unified Operator Service is provided to business and residential Customers who presubscribe to this service for intrastate and interstate calling. Intrastate rates are specified in this tariff. Various billing arrangements are available with Intermedia's operator-assisted service including Calling Card, Commercial Credit Card, Collect, Person-to-Person and Third Party. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in one minute increments. Additional operator charges apply. The Company will adhere to the following requirements, as applicable:

- A. The Company will not bill for incomplete calls where answer supervision is available. The Company will not bill for incomplete calls and will remove any charges for incomplete calls upon:
  - (i) subscriber notification
  - (ii) Company's knowledge
- B. The caller and billed party, if different from the caller, will be advised that the Company is the operator service provider at the time of the initial contact.
- C. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- D. Only tariffed rates approved by this Commission for the Company shall appear on any local exchange telephone company (LEC) billings.
- E. The Company shall be listed on the LEC billing if the LEC has multi-company billing ability.
- F. The Company will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
- G. The Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- H. Upon request, the Company will transfer calls to other authorized interexchange companies or to the LEC, if billing can list the caller's actual origination point.
- I. The Company will refuse operator services to traffic aggregators that block access to other companies.
- J. The Company will assure that traffic aggregators will post and display information including:
  - (1) that Company is the operator service provider; and
  - (2) detailed complaint procedures; and
  - (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange companies.

\*These services will apply only to the existing Intermedia customers that have been migrated over. This service will not be available to new customers.

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6. Intermedia Grandfathered Services (Cont.)

6.13 Unified Enhanced Calling Card

Service Commission

Intermedia's Enhanced Calling Card allows customers to make intrastate long distance calls when they are away from home or the office, and the calls will be billed to their card number. Intrastate service is provided in conjunction with the Company's interstate offering.

Calls are billed in six (6) second increments after a thirty (30) second per call minimum. All partial increments are rounded up to the next whole increment.

6.14 Calling Card Standard Service Components, (Cont.)

Re-Dial: This feature will allow the caller to return to the previous voice prompt if they should misdial during any part of the calling process, by holding down the \* key, the cardholder will initiate this feature.

Credit Limit: A credit limit is established when the card is issued, preventing any additional calls to be made once the credit limit threshold has been reached. This is a real-time monitoring feature. When the cardholder reaches their credit limit threshold, however, the current call is not terminated. The next time they use their card a message will be played stating that the credit limit has been exceeded. It will prevent additional calls and request that the caller contact Intermedia Customer Service to rectify the problem.

# Re-Originate: The cardholder has the ability to make sequential calls without having to hang-up. By pressing the # key for 2 seconds, the caller will be prompted to enter the next number they wish to dial.

No Domestic Calling Surcharge: Intermedia does not charge a surcharge for any domestic or international terminations. There will be a payphone surcharge, however.

Speech Recognition: Speech recognition offers customers the ability to simply speak information into the telephone rather than enter the DTMF digits.

Speed Dial: Supports storage of up to 9 frequently dialed numbers

Voice Message Delivery: Messages can be recorded and delivered immediately or some date in the future

Accounting Codes: Supports unverified accounting codes to track usage and allocate costs

Conference Calling: Provides the ability to have up to a 6 person conference call

Directory Assistance: Supports the ability to connect the card user with an operator to obtain telephone number.

\*These services will apply only to the existing Intermedia customers that have been migrated over. This service will not be available to new customers.

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6. Intermedia Grandfathered Services (Cont.)

6.15 Payphone Compensation Charge

Surcharge, per call \$0.30

6.16 Low Billing Surcharge

In addition to all other nonrecurring, monthly recurring, or usage charges identified in Company tariffs, a monthly Low Billing Surcharge applies to stand-alone business accounts with total monthly long distance usage billing of less than \$100, and to residential accounts with total monthly long distance usage billing of less than \$25. This charge is cross-jurisdictional, i.e., the charge will not be applied in each jurisdiction of service within an account, but rather one charge will apply in connection with all relevant jurisdictions.

\*These services will apply only to the existing Intermedia customers that have been migrated over. This service will not be available to new customers.

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6. Intermedia Grandfathered Services (Cont.)

Service Commission

6.17 Long Distance Only T-1

The Company's Long Distance Only T-1 service is an On-Net, inbound and outbound dedicated service offered to business customers. Service is also provided to branch locations, but via switched access. Volume discounts apply and are based upon total primary and branch location per minute long distance usage charges (including Intermedia intrastate, interstate, and international services) calculated at the base rate. The achieved discount rate applies to all Long Distance Only T-1 per minute usage charges. Calls are billed in six second increments with a six second minimum.

Intrastate service is only provided in conjunction with the Company's interstate offering. An initial term contract of one year is required, and the minimum monthly billing volume below will apply for the remainder of the term if canceled by the Customer prior to expiration. A monthly minimum of \$2,500 applies, and customers whose monthly usage is less than the minimum will be billed the minimum amount. Any customer who requests over 40 8XX numbers will be charged an additional \$10 per month per 8XX number over 40. The charges above are cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service.

The following enhanced service features are available with Long Distance Only T-1 service. Interstate non-recurring and recurring charges may apply.

1. Geographic Routing
2. Time of Day Routing
3. Day of Week Routing
4. Day of Year (Holiday) Routing
5. Percent Allocation
6. Custom Blocking

Long Distance Only T-1

	Net Effective <u>Inbound</u>	<u>Rate/Min.</u>	Net Effective <u>Outbound</u>	<u>Rate/Min.</u>
Base rate	\$0.0908		\$0.0812	
<u>Volume</u>	<u>Discount</u>		<u>Discount</u>	
\$0-\$2,499.99	0.0%	\$0.0908	0.0%	\$0.0812
\$2,500-\$7,499.99	5.0%	\$0.0863	5.0%	\$0.0772
\$7,500-\$9,999.99	10.0%	\$0.0817	10.0%	\$0.0731
\$10,000-\$14,999.99	15.0%	\$0.0772	15.0%	\$0.0691
\$15,000-\$19,999.99	20.0%	\$0.0726	20.0%	\$0.0650
\$20,000+	25.0%	\$0.0681	25.0%	\$0.0610

\*These services will apply only to the existing Intermedia customers that have been migrated over. This service will not be available to new customers.

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6. Intermedia Grandfathered Services (Cont)

6.18 Intermedia USA III Switched Service

Service Commission

Intermedia USA III Switched Service is an On-Net or Off-Net, inbound and outbound switched service offered to business customers at a single flat rate. Customers may also elect to subscribe to inbound or outbound service only. This service permits the end user to route 8XX traffic based on the time of day, and to accept or block calls based on the originating NPA or NPA/NXX. A volume discount is offered to customers whose monthly long distance billing (including Intermedia's intrastate/interstate/ international and calling card charges) is \$750 or above. Calls are billed in six second increments with a six second minimum.

Intrastate service is only provided in conjunction with the Company's interstate offering. A monthly minimum of \$100 applies, and customers whose monthly usage is less than the minimum will be billed the minimum charge. Intermedia USA III Switched Service requires a one (1) year term commitment. Any customer who requests over 40 8XX numbers will be charged an additional \$10 per month per 8XX number over 40. The charges above are cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service.

The following enhanced service features are available with Intermedia USA III Switched Service. Interstate non-recurring and recurring charges may apply.

- 1. Message Referral
- 2. Call Area Selection
- 3. Geographic Routing
- 4. Time of Day Routing
- 5. Day of Week Routing
- 6. Day of Year (Holiday) Routing
- 7. Percent Allocation

\*These services will apply only to the existing Intermedia customers that have been migrated over. This service will not be available to new customers.

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6. Intermedia Grandfathered Services (Cont.)

Service Commission

6.19 Intermedia USA III Dedicated Service

Intermedia USA III Dedicated Service is an Off-Net, inbound and outbound dedicated service offered to business customers at a single flat rate. Customers may also elect to subscribe to inbound or outbound service only. A volume discount is offered to customers whose monthly long distance billing (including Intermedia's intrastate/interstate/international and calling card charges) is \$2,800<sup>1</sup> or above. This service permits the end user to route 8XX traffic based on the time of day, and to accept or block calls based on the originating NPA or NPA/NXX. The service also enables the end user who utilizes multiple dedicated 8XX numbers on the same trunk to identify the specific 8XX number dialed by the caller. Each 8XX number and its associated calls are identified separately on customer invoices. Calls are billed in six second increments with a six second minimum.

Intrastate service is only provided in conjunction with the Company's interstate offering. A monthly minimum billing of \$2,500 applies, and customers whose monthly usage is less than the minimum will be billed the minimum charge. Intermedia USA III Dedicated Service requires a one (1) year term commitment. Any customer who requests over 40 8XX numbers will be charged an additional \$10 per month per 8XX number over 40. The charges above are cross-jurisdictional, i.e., charges will not be applied in each jurisdiction, but rather one charge will apply in connection with all relevant jurisdictions of the service.

The following enhanced service features are available with Intermedia USA III Dedicated Service. Interstate non-recurring and recurring charges may apply.

- 1. Message Referral
- 2. Call Area Selection
- 3. Geographic Routing
- 4. Time of Day Routing
- 5. Day of Week Routing
- 6. Day of Year (Holiday) Routing
- 7. Percent Allocation
- 8. Dialed Number Identification Service (DNIS)
- 9. Real-time ANI

\*These services will apply only to the existing Intermedia customers that have been migrated over. This service will not be available to new customers.

<sup>1</sup> For new Customers subscribing to this service on or after December 18, 1998, the volume discount will not apply until long distance billing reaches \$7,500. For Customers subscribing to this service before December 18, 1998, the discount threshold will remain at \$2,800.

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6. Intermedia Grandfathered Services (Cont.)

Service Commission

6.20 Intermedia USA III Switched 800 Service

Intermedia USA III Switched 800 Service is offered to business customers in conjunction with interstate and international 800 services. This service permits the end user to route 800 traffic based on the time of day, and to accept or block calls based on the originating NPA or NPA/NXX. Calls are billed in six second increments, with a six second minimum call duration. No monthly recurring charges or minimum monthly usage requirements apply. Additional enhanced features are also available, as described below.

6.21 Intermedia USA III Dedicated 800 Service

Intermedia USA III Dedicated 800 Service is offered to business customers in conjunction with interstate and international 800 services. This service permits the end user to route 800 traffic based on the time of day, and to accept or block calls based on the originating NPA or NPA/NXX. The service also enables the end user who utilizes multiple dedicated 800 numbers on the same trunk to identify the specific 800 number dialed by the caller. Each 800 number and its associated calls are identified separately on customer invoices. Calls are billed in six second increments, with a six second minimum call duration. No monthly recurring charges or minimum monthly usage requirement apply. Additional enhanced features are also available, as described below.

\*These services will apply only to the existing Intermedia customers that have been migrated over. This service will not be available to new customers.

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6. Intermedia Grandfathered Services (Cont.)

6.22 Enhanced Service Features

Service Commission

The following enhanced service features are available with Intermedia USA III Switched and Dedicated 800 Services. Non-recurring and recurring charges may apply.

Message Referral

Provides Customers who disconnect or change an 800 number with a recording that informs callers that the 800 number has been disconnected or refers callers to a new number. The recorded message is available for up to six months.

Call Area Selection

Specifies where 800 calls can be received from allowing Customers receive calls based on state, LATA or NPA/NXX location.

Geographic Routing

Specifies multiple points of termination based on where a call is received from, allowing termination at the state, LATA or NPA/NXX level.

Time of Day Routing

Allows Customers to vary call routing based on selected time of day intervals. Routing is available in 48 time slots throughout the day and are ordered in multiples of 15 minute increments.

Day of Week Routing

Allows Customers to vary call routing based on the day of the week on which the call is made.

Day of Year (Holiday) Routing

Allows Customers to vary call routing based on the day of the year on which the call is made, up to 15 days within a year.

Percent Allocation

Allows Customers to control call routing by determining the percentages of calls to be routed to two or more routing alternatives. Percentages must total 100% and originating routing groups may be defined at the state, LATA or NPA/NXX level.

Route Completion (Overflow)

Re-routes a Customer's dedicated access traffic to a pre-defined alternate routing group. Up to five alternate routing plans are available. Call rate changes when a call is routed from a dedicated to a switched access line.

Call Distributor

Allows dedicated access Customers to spread incoming 800 traffic evenly over dedicated access lines in a trunk group. Incoming calls are routed by default to the most idle line. The Customer may choose to distribute calls based on least idle, ascending or descending line basis.

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6. Intermedia Grandfathered Services

6.23 Rates

Service Commission

Unified Long Distance Service

Rate per Minute, Rate 1 (\$0-\$999.99 revenue commitment): \$0.1003  
Rate Per Minute, Rate 2 (\$1,000+ revenue commitment): \$0.0903

Unified Toll-Free Service

Rate per Minute, Rate 1 (\$0-\$999.99 revenue commitment): \$0.1003  
Rate Per Minute, Rate 2 (\$1,000+ revenue commitment): \$0.0903

Unified Direct Long Distance Service

Rate per Minute, Rate 1 (\$2,000-\$9,999.99 revenue commitment): \$0.0669  
Rate Per Minute, Rate 2 (\$10,000+ revenue commitment): \$0.0602

Unified Direct Toll-Free Service

Rate per Minute, Rate 1 (\$2,000-\$9,999.99 revenue commitment): \$0.0669  
Rate Per Minute, Rate 2 (\$10,000+ revenue commitment): \$0.0602

Unified Extended Direct Long Distance Service

Rate per Minute, Rate 1 (\$2,000-\$9,999.99 revenue commitment): \$0.0955  
Rate Per Minute, Rate 2 (\$10,000+ revenue commitment): \$0.0860

Unified Extended Direct Toll-Free Service

Rate per Minute, Rate 1 (\$2,000-\$9,999.99 revenue commitment): \$0.0955  
Rate Per Minute, Rate 2 (\$10,000+ revenue commitment): \$0.0860

Unified Single T Long Distance Service

Rate per Minute, Rate 1 (\$250-\$4,999.99 revenue commitment): \$0.0669  
Rate Per Minute, Rate 2 (\$5,000+ revenue commitment): \$0.0602

Unified Single T Toll-Free Service

Rate per Minute, Rate 1 (\$250-\$4,999.99 revenue commitment): \$0.0669  
Rate Per Minute, Rate 2 (\$5,000+ revenue commitment): \$0.0602

Unified Calling Card

Rate Per Minute:

Dedicated Access Plans \$0.1900  
Switched Access Plans \$0.2000

Unified Directory Assistance

Per Call: \$ .95

Unified Operator Services

A. Rate Per Minute \$0.15

B. Additional Charges (per call)

	<u>Automated</u>	<u>Live Operator</u>
Person to Person	\$2.49	\$2.49
Collect	\$2.49	\$2.49
Third Party Billed	\$2.49	\$2.49
Calling Card Billed	\$0.79	\$2.49
Credit Card Billed	\$0.79	\$2.49

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