

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

For all other minutes of use for which the Telephone Company receives insufficient call detail to determine the jurisdiction, the Telephone Company will apply the customer's projected PIU factor, provided as set for in (1) through (8) following, to apportion the usage between interstate and intrastate.

- (1) When a customer orders Feature Group A, Feature Group B, 500 Access Service and/or Toll Free Code (TFC) Access Service, the customer shall state in its order the projected interstate percentage for interstate usage for each Feature Group A, Feature Group B, 500 Access Service and/or TFC Access Service ordered. If the customer discontinues some but not all of the Feature Group A, Feature Group B, 500 Access Service and/or TFC Access Service in a group, it shall provide an updated projected interstate percentage for the remaining services in the group. Additionally, upon employing the 700 access code over Feature Group D, the customer must provide a projected interstate percentage for the 700 calls. If the customer fails to provide a 700 projected interstate percentage, a default percentage of 100% interstate will be assumed.
- (2) For single connection arrangements, the interstate Feature Group A, Feature Group B, and/or TFC Access Service information reported as set forth in (1) preceding will be used to determine the charges. The number of access minutes (either the measured minutes or the assumed minutes) for a connection will be multiplied by the projected interstate percentage to develop the interstate access minutes. The number of access minutes for the connection minus the developed interstate access minutes for the connection will be the developed intrastate access minutes.
- (3) For multiline hunt group or trunk group arrangements, the interstate Feature Group A, Feature Group B, and/or TFC Access Service information reported as set forth in (1) preceding will be used to determine the charges. The number of access minutes (either the measured minutes or the assumed minutes) for a service will be multiplied by the projected interstate percentage to develop the interstate access minutes. The number of access minutes for the service minus the developed interstate access minutes for the service will be the developed intrastate access minutes.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

For all other minutes of use for which the Telephone Company receives insufficient call detail to determine the jurisdiction, the Telephone Company will apply the customer's projected PIU factor, provided as set for in (1) through (8) following, to apportion the usage between interstate and intrastate.

(M1)  
|  
(M1)

- (1) When a customer orders Feature Group A, Feature Group B, 500 Access Service and/or Toll Free Code (TFC) Access Service, the customer shall state in its order the projected interstate percentage for interstate usage for each Feature Group A, Feature Group B, 500 Access Service and/or TFC Access Service ordered. If the customer discontinues some but not all of the Feature Group A, Feature Group B, 500 Access Service and/or TFC Access Service in a group, it shall provide an updated projected interstate percentage for the remaining services in the group. Additionally, upon employing the 700 access code over Feature Group D, the customer must provide a projected interstate percentage for the 700 calls. If the customer fails to provide a 700 projected interstate percentage, a default percentage of 100% interstate will be assumed.
- (2) For single connection arrangements, the interstate Feature Group A, Feature Group B, and/or TFC Access Service information reported as set forth in (1) preceding will be used to determine the charges. The number of access minutes (either the measured minutes or the assumed minutes) for a connection will be multiplied by the projected interstate percentage to develop the interstate access minutes. The number of access minutes for the connection minus the developed interstate access minutes for the connection will be the developed intrastate access minutes.
- (3) For multiline hunt group or trunk group arrangements, the interstate Feature Group A, Feature Group B, and/or TFC Access Service information reported as set forth in (1) preceding will be used to determine the charges. The number of access minutes (either the measured minutes or the assumed minutes) for a service will be multiplied by the projected interstate percentage to develop the interstate access minutes. The number of access minutes for the service minus the developed interstate access minutes for the service will be the developed intrastate access minutes.

(M1) Certain material found on this page formerly appeared on Second Revised Page 37.

ISSUED:  
May 27, 2005

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101.

EFFECTIVE:  
June 30, 2005

**FILED**  
**MO PSC**

ACCESS SERVICE

Missouri Public

2. General Regulations (Cont'd)

REC'D JUL 08 2002

2.3 Obligations of the Customer (Cont'd)

Service Commission

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

(1) When a customer orders Feature Group A, Feature Group B, 500 Access Service and/or Toll Free Code (TFC) Access Service, the customer shall state in its order the projected interstate percentage for interstate usage for each Feature Group A, Feature Group B, 500 Access Service and/or TFC Access Service ordered. If the customer discontinues some but not all of the Feature Group A, Feature Group B, 500 Access Service and/or TFC Access Service in a group, it shall provide an updated projected interstate percentage for the remaining services in the group. Additionally, upon employing the 700 access code over Feature Group D, the customer must provide a projected interstate percentage for the 700 calls. If the customer fails to provide a 700 projected interstate percentage, a default percentage of 100% interstate will be assumed.

(M1)

(M1)

(D)

(D)

(2) For single connection arrangements, the interstate Feature Group A, Feature Group B, and/or TFC Access Service information reported as set forth in (1) preceding will be used to determine the charges. The number of access minutes (either the measured minutes or the assumed minutes) for a connection will be multiplied by the projected interstate percentage to develop the interstate access minutes. The number of access minutes for the connection minus the developed interstate access minutes for the connection will be the developed intrastate access minutes.

(3) For multiline hunt group or trunk group arrangements, the interstate Feature Group A, Feature Group B, and/or TFC Access Service information reported as set forth in (1) preceding will be used to determine the charges. The number of access minutes (either the measured minutes or the assumed minutes) for a service will be multiplied by the projected interstate percentage to develop the interstate access minutes. The number of access minutes for the service minus the developed interstate access minutes for the service will be the developed intrastate access minutes.

(M2)

Missouri Public

CANCELLED  
JUN 30 2005  
By [Signature]  
Public Service Commission  
MISSOURI

(M1) Material now appearing on this page previously appeared on First Revised Page 37

(M2) Material previously appearing on this page now appears on First Revised Page 38.

FILED AUG 07 2002

ISSUED:  
July 8, 2002

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
August 7, 2002  
Service Commission

ACCESS SERVICE

Missouri Public  
Service Commission

2. General Regulations (Cont'd)

REC'D DEC 06 2000

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

(T)

(2) *For single connection arrangements, the interstate Feature Group A, Feature Group B, and/or TFC Access Service information reported as set forth in (1) preceding will be used to determine the charges. The number of access minutes (either the measured minutes or the assumed minutes) for a connection will be multiplied by the projected interstate percentage to develop the interstate access minutes. The number of access minutes for the connection minus the developed interstate access minutes for the connection will be the developed intrastate access minutes.*

(D) (N)

(3) *For multiline hunt group or trunk group arrangements, the interstate Feature Group A, Feature Group B, and/or TFC Access Service information reported as set forth in (1) preceding will be used to determine the charges. The number of access minutes (either the measured minutes or the assumed minutes) for a service will be multiplied by the projected interstate percentage to develop the interstate access minutes. The number of access minutes for the service minus the developed interstate access minutes for the service will be the developed intrastate access minutes.*

**CANCELLED**  
AUG 06 2002  
2nd RS 38  
Missouri Public Service Commission

(4) *When a customer orders Feature Group C, Feature Group D, TFC or 900 Access Services, the projected interstate percentage will be determined as set forth in (a) through (c) following:*

(D)

(a) *For originating Feature Group C and originating Feature Group D used in the provision of MTS/MTS-like service, the Telephone Company will determine the projected interstate percentage of use from the call detail.*

(b) *For terminating Feature Group C used in the provision of MTS/MTS-like service, and terminating Feature Group C used in the provision of 900 service, the projected interstate percentage of use will be determined through the factors as set forth in Section 6.7.8 following.*

(N)

ISSUED:  
December 6, 2000

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
January 5, 2001

Missouri Public  
Service Commission

FILED JAN 05 2001

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 38

ACCESS SERVICE

RECEIVED

2. General Regulations (Cont'd)

SEP 17 1992

2.3 Obligations of the Customer (Cont'd)

MISSOURI  
Public Service Commission

2.3.14 Jurisdictional Report Requirements (Cont'd)

(A) Jurisdictional Reports (Cont'd)

(2) (Cont'd)

- (c) One hundred percent (100%) of all other usage which originates on the customer's network in Missouri and terminates at telephone number in Missouri will be reported as intrastate.
- (d) If a customer establishes a point of interconnection between its facilities and those of a local exchange telephone company in a state which adjoins Missouri and to which Missouri customers may gain access on a toll free basis, the usage which gain access at such points of interconnection and terminate at a Missouri telephone number shall be reported as intrastate messages. Such traffic from the Kansas City and St. Louis SMSAs shall be apportioned in accordance with paragraphs a. and b. above.
- (e) All usage which originates on the customer's network in the Missouri portion of a LATA and terminates at a telephone number in the same LATA in Missouri will be reported as intrastate. Usage terminating at a telephone number in a different LATA in Missouri will be reported as intrastate. Wire center and their corresponding LATA's may be found in the Exchange Carrier Association Tariff.
- (f) All intrastate usage will be reported as such whether or not the customer has the proper state certification or an effective intrastate tariff.

**CANCELLED**

JAN 05 2001  
By *1st RP38*  
Public Service Commission  
MISSOURI

FILED  
NOV 7 1992  
MISSOURI PUBLIC SERVICE COMMISSION

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

(4) When a customer orders Feature Group C, Feature Group D, TFC or 900 Access Services, the projected interstate percentage will be determined as set forth in (a) through (c) following:

(a) For originating Feature Group C and originating Feature Group D used in the provision of MTS/MTS-like service, the Telephone Company will determine the projected interstate percentage of use from the call detail.

(b) For terminating Feature Group C used in the provision of MTS/MTS-like service, and terminating Feature Group C used in the provision of 900 service, the projected interstate percentage of use will be determined through the factors as set forth in Section 6.7.8 following.

(c) For terminating Feature Group D used in the provision of MTS/MTS-like service, terminating Feature Group D used in the provision of 900 service, originating Feature Group C and Feature Group D used in the provision of 900 service, and originating and terminating Feature Group D used in the provision of Toll Free Code (TFC) service, the customer shall provide the projected interstate usage percentage in its Access Service Order. In the event the customer fails to provide a projected interstate percentage, the Telephone Company will determine the projected interstate percentage as follows:

For originating access minutes, the projected interstate percentage will be developed on a monthly basis when the Feature Group C or Feature Group D Switched Access Service minutes are measured by dividing the measured interstate originating minutes (the minutes where the calling number is in one state and the called number is in another state) by the total originating minutes when the call detail is adequate to determine the appropriate jurisdiction.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
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Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

ACCESS SERVICE

Missouri Public

2. General Regulations (Cont'd)

REC'D JUL 08 2002

2.3 Obligations of the Customer (Cont'd)

Service Commission

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

(4) When a customer orders Feature Group C, Feature Group D, TFC or 900 Access Services, the projected interstate percentage will be determined as set forth in (a) through (c) following:

(M1)

(a) For originating Feature Group C and originating Feature Group D used in the provision of MTS/MTS-like service, the Telephone Company will determine the projected interstate percentage of use from the call detail.

(b) For terminating Feature Group C used in the provision of MTS/MTS-like service, and terminating Feature Group C used in the provision of 900 service, the projected interstate percentage of use will be determined through the factors as set forth in Section 6.7.8 following.

(M1)

(c) For terminating Feature Group D used in the provision of MTS/MTS-like service, terminating Feature Group D used in the provision of 900 service, originating Feature Group C and Feature Group D used in the provision of 900 service, and originating and terminating Feature Group D used in the provision of Toll Free Code (TFC) service, the customer shall provide the projected interstate usage percentage in its Access Service Order. In the event the customer fails to provide a projected interstate percentage, the Telephone Company will determine the projected interstate percentage as follows:

For originating access minutes, the projected interstate percentage will be developed on a monthly basis when the Feature Group C or Feature Group D Switched Access Service minutes are measured by dividing the measured interstate originating minutes (the minutes where the calling number is in one state and the called number is in another state) by the total originating minutes when the call detail is adequate to determine the appropriate jurisdiction.

(M2)

(M2)

(M1) Material now appearing on this page previously appeared on First Revised Page 38.1  
(M2) Material previously appearing on this page now appears on First Revised Page 38.2.

ISSUED:  
July 8, 2002

Richard D. Lawson  
State Executive, External Affairs  
319 Madison

FILED AUG 07 2002 EFFECTIVE:  
August 7, 2002

Jefferson City, MO 65101 Service Commission

ACCESS SERVICE

Missouri Public  
Service Commission

2. General Regulations (Cont'd)

REC'D DEC 06 2000

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

(4) (Cont'd)

(c) For terminating Feature Group D used in the provision of MTS/MTS-like service, terminating Feature Group D used in the provision of 900 service, originating Feature Group C and Feature Group D used in the provision of 900 service, and originating and terminating Feature Group D used in the provision of Toll Free Code (TFC) service, the customer shall provide the projected interstate usage percentage in its Access Service Order. In the event the customer fails to provide a projected interstate percentage, the Telephone Company will determine the projected interstate percentage as follows:

For originating access minutes, the projected interstate percentage will be developed on a monthly basis when the Feature Group C or Feature Group D Switched Access Service minutes are measured by dividing the measured interstate originating minutes (the minutes where the calling number is in one state and the called number is in another state) by the total originating minutes when the call detail is adequate to determine the appropriate jurisdiction.

For terminating access minutes, the data used by the Telephone Company to develop the projected interstate percentage for originating access minutes will be used to develop projected interstate percentage for such terminating access minutes.

When originating call details are insufficient to determine the jurisdiction for the call, the prior month's projected interstate percentage shall be used by the Telephone Company as the projected interstate percentage for originating and terminating access minutes. The projected intrastate percentage of use will be obtained by subtracting the projected interstate percentage for originating and terminating access minutes from 100 (i.e.,  $100 - \text{interstate percentage} = \text{intrastate percentage}$ ).

**CANCELLED**  
AUG 06 2002  
By *LSRS 38.1*  
Public Service Commission  
MISSOURI

ISSUED:  
December 6, 2000

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
January 5, 2001

Missouri Public  
Service Commission

FILED JAN 05 2001



ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

(4) (Cont'd)

- (c) For terminating access minutes, the data used by the Telephone Company to develop the projected interstate percentage for originating access minutes will be used to develop projected interstate percentage for such terminating access minutes.

When originating call details are insufficient to determine the jurisdiction for the call, the prior month's projected interstate percentage shall be used by the Telephone Company as the projected interstate percentage for originating and terminating access minutes. The projected intrastate percentage of use will be obtained by subtracting the projected interstate percentage for originating and terminating access minutes from 100 (i.e.,  $100 - \text{interstate percentage} = \text{intrastate percentage}$ ).

- (5) When a customer orders Directory Assistance Service, the customer shall state in its order the projected interstate percentage for terminating use for each Directory Access Service group ordered. (A method the customer may wish to adopt could be to use its terminating traffic from its premises to the involved Directory Assistance Location and calculate the projected interstate percentage as set forth in (4) preceding). The Telephone Company will designate the number obtained by subtracting the projected interstate percentage furnished by the customer from 100 ( $100 - \text{customer provided interstate percentage} = \text{intrastate percentage}$ ) as the projected intrastate percentage of use.

- (6) Except where Telephone Company measured access minutes are used as set forth in (4) preceding, the customer reported number of interstate services or interstate percentage of use as set forth in (1), (4) or (5) preceding will be used until the customer reports a different projected interstate percentage for an in service end office. When the customer adds or discontinues lines or trunks to an existing end office, the customer shall furnish an updated projected interstate percentage that applies to the end office. The revised report will serve as the basis for future billing and will be effective on the next bill date. No prorating or back billing will be done based on the report.

(Z)

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

ACCESS SERVICE

Missouri Public

2. General Regulations (Cont'd)

REC'D JUL 08 2002

2.3 Obligations of the Customer (Cont'd)

Service Commission

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

(4) (Cont'd)

(M)

- (c) For terminating access minutes, the data used by the Telephone Company to develop the projected interstate percentage for originating access minutes will be used to develop projected interstate percentage for such terminating access minutes.

When originating call details are insufficient to determine the jurisdiction for the call, the prior month's projected interstate percentage shall be used by the Telephone Company as the projected interstate percentage for originating and terminating access minutes. The projected intrastate percentage of use will be obtained by subtracting the projected interstate percentage for originating and terminating access minutes from 100 (i.e., 100 - interstate percentage = intrastate percentage).

(M)

- (5) When a customer orders Directory Assistance Service, the customer shall state in its order the projected interstate percentage for terminating use for each Directory Access Service group ordered. (A method the customer may wish to adopt could be to use its terminating traffic from its premises to the involved Directory Assistance Location and calculate the projected interstate percentage as set forth in (4) preceding). The Telephone Company will designate the number obtained by subtracting the projected interstate percentage furnished by the customer from 100 (100 - customer provided interstate percentage = intrastate percentage) as the projected intrastate percentage of use.

- (5) Except where Telephone Company measured access minutes are used as set forth in (4) preceding, the customer reported number of interstate services or interstate percentage of use as set forth in (1), (4) or (5) preceding will be used until the customer reports a different projected interstate percentage for an in service end office. When the customer adds or discontinues lines or trunks to an existing end office, the customer shall furnish an updated projected interstate percentage that applies to the end office. The revised report will serve as the basis for future billing and will be effective on the next bill date. No prorating or back billing will be done based on the report.

(M) Material now appearing on this page previously appeared on First Revised Page 38.1

Missouri Public

ISSUED:  
July 8, 2002

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

FILED AUG 07 2002  
EFFECTIVE:  
August 7, 2002

Service Commission

ACCESS SERVICE

2. General Regulations (Cont'd)

Missouri Public  
Service Commission

2.3 Obligations of the Customer (Cont'd)

REC'D DEC 06 2000

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

- (5) When a customer orders Directory Assistance Service, the customer shall state in its order the projected interstate percentage for terminating use for each Directory Access Service group ordered. (A method the customer may wish to adopt could be to use its terminating traffic from its premises to the involved Directory Assistance Location and calculate the projected interstate percentage as set forth in (4) preceding). The Telephone Company will designate the number obtained by subtracting the projected interstate percentage furnished by the customer from 100 (100 - customer provided interstate percentage = intrastate percentage) as the projected intrastate percentage of use.
  
- (6) Except where Telephone Company measured access minutes are used as set forth in (4) preceding, the customer reported number of interstate services or interstate percentage of use as set forth in (1), (4) or (5) preceding will be used until the customer reports a different projected interstate percentage for an in service end office. When the customer adds or discontinues lines or trunks to an existing end office, the customer shall furnish an updated projected interstate percentage that applies to the end office. The revised report will serve as the basis for future billing and will be effective on the next bill date. No prorating or back billing will be done based on the report.

**CANCELLED**

AUG 06 2002  
By *LSRS 38.2*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED JAN 05 2001

ISSUED:  
December 6, 2000

Richard D. Lawson  
State Executive, External Affairs  
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Jefferson City, MO 65101

EFFECTIVE:  
January 5, 2001

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

- (7) Effective on the first of January, April, July and October of each year, the customer shall provide a revised jurisdictional report showing the interstate and intrastate percentage of use for the past three months ending the last day of December, March, June and September, respectively, for each service arranged for interstate use. The customer shall forward the revised report to the Telephone Company, to be received no later than 15 days after the first of each such month, (i.e., January, April, July and October). The revised report will serve as the basis for the next three months billing (i.e., beginning the first of February, May, August and November) and will be effective on the customer's bill date for that service. No prorating or back billing will be done based on the report.

If the customer does not supply the revised reports, the Telephone Company will assume the percentages to be the same as those provided in the last quarterly report. For those cases in which a quarterly report has never been received from the customer, the Telephone Company will assume the percentages to be the same as those provided in the order for service as set forth in (1), (4) and (5) preceding.

ISSUED:  
March 30, 2007

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Director - State Regulatory  
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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

SPRINT MISSOURI, INC.  
d/b/a SPRINT

First Revised Page 39  
Cancels Original Page 39

ACCESS SERVICE

Missouri Public  
Service Commission

2. General Regulations (Cont'd)

REC'D DEC 06 2000

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

(T)

(7) Effective on the first of January, April, July and October of each year, the customer shall *provide a revised* jurisdictional report *showing the interstate and intrastate percentage of use for the past three months ending the last day of December, March, June and September, respectively, for each service arranged for interstate use.* The customer shall forward *the revised report* to the Telephone Company, to be received no later than 15 days after the first of each such month, (*i.e., January, April, July and October*). *The revised report will serve as the basis for the next three months billing (i.e., beginning the first of February, May, August and November)* and will be effective on the *customer's* bill date for that service. No prorating or back billing will be done based on the report.

(C)

(C)

If the customer does not supply the *revised* reports, the Telephone Company will assume the percentages to be the same as those provided in the last quarterly report. For those cases in which a quarterly report has never been received from the customer, the Telephone Company will assume the percentages to be the same as those provided in the order for service as set forth in (1), (4) and (5) preceding.

(C)

(C)

(D)

(D)

Missouri Public  
Service Commission

FILED JAN 05 2001

ISSUED:  
December 6, 2000

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
January 5, 2001

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 39

ACCESS SERVICE

RECEIVED

SEP 17 1992

2. General Regulations (Cont'd)

MISSOURI  
Public Service Commission

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(A) Jurisdictional Reports (Cont'd)

(3) Effective on the first of January, April, July and October of each year the customer shall update the interstate and intrastate jurisdictional report. The customer shall forward to the Telephone Company, to be received no later than 15 days after the first of each such month, a revised report showing the intrastate and interstate percentage of use for the past three months. In addition, the intrastate use must be separated by intraLATA and interLATA. This usage will be from the most 3 recent month period for which this data exists and will be reported for each service arranged for interstate use. The revised report will serve as the basis for the next three months billing and will be effective on the bill date for that service. No prorating or back billing will be done based on the report.

If the customer does not supply the reports, the Telephone Company will assume the percentages to be the same as those provided in the last quarterly report. For those cases in which a quarterly report has never been received from the customer, the Telephone Company will assume the percentages to be the same as those provided in the order for service as set forth in (1) preceding.

(4) Where the customer utilizes FGA Switched Access Service for calls between a Primary Exchange Carrier and a Secondary Exchange Carrier within the same Extended Area Service calling area, and/or Feature Group B Switched Access Service for calls between a Primary Exchange Carrier's access tandem and a subtending Secondary Exchange Carrier, where the

CANCELLED

JAN 05 2001  
B, 15<sup>th</sup> RP 39  
Public Service Commission  
MISSOURI

NOV 7 1992

NO. 26-2001-0000000000

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:

NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

- (8) When a customer orders Line Information Data Base (LIDB) Access Service, the customer shall in its order provide to the Telephone Company a LIDB Access Service Percent Interstate Usage (PIU) Report.

Customers who provide the LIDB Access Service PIU Report shall supply the Telephone Company with an interstate percentage, per originating point code (OPC) ordered. The LIDB Access Service PIU will be an average PIU based upon the jurisdiction (interstate versus intrastate) of those originating end user calls for which the Telephone Company LIDB is being queried.

The LIDB Access Service PIU Report must be provided to the Telephone Company upon ordering service, and thereafter, on a quarterly basis. Provisions for updating the interstate and intrastate jurisdictional report are as specified in Section 2.3.14(B)(7) preceding and will also apply for the LIDB Access Service PIU Report.

Verification provisions as specified in Section 2.3.14(C) following will also apply for the LIDB Access Service PIU Report.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

SPRINT MISSOURI, INC.  
d/b/a SPRINT

First Revised Page 40  
Cancels Original Page 40

ACCESS SERVICE

Missouri Public  
Service Commission

2. General Regulations (Cont'd)

REC'D DEC 06 2000

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Jurisdictional Reports (Cont'd)

(T)

(8) *When a customer orders Line Information Data Base (LIDB) Access Service, the customer shall in its order provide to the Telephone Company a LIDB Access Service Percent Interstate Usage (PIU) Report.*

(D) (N)

*Customers who provide the LIDB Access Service PIU Report shall supply the Telephone Company with an interstate percentage, per originating point code (OPC) ordered. The LIDB Access Service PIU will be an average PIU based upon the jurisdiction (interstate versus intrastate) of those originating end user calls for which the Telephone Company LIDB is being queried.*

*The LIDB Access Service PIU Report must be provided to the Telephone Company upon ordering service, and thereafter, on a quarterly basis. Provisions for updating the interstate and intrastate jurisdictional report are as specified in Section 2.3.14(B)(7) preceding and will also apply for the LIDB Access Service PIU Report.*

*Verification provisions as specified in Section 2.3.14(C) following will also apply for the LIDB Access Service PIU Report.*

(D) (N)

Missouri Public  
Service Commission

FILED JAN 05 2001

ISSUED:  
December 6, 2000

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EFFECTIVE:  
January 5, 2001



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2. General Regulations (Cont'd)

SEP 17 1992

2.3 Obligations of the Customer (Cont'd)

MISSOURI  
Public Service Commission

2.3.14 Jurisdictional Report Requirements (Cont'd)

(A) Jurisdictional Reports (Cont'd)

(4) (Cont'd)

Primary and Secondary Carriers are not the same Telephone Company, a copy of the revised report will be provided by the customer to each Secondary Exchange Carrier.

(5) The reports required in (3) above should be based on actual total customer usage data if at all possible. If that data is not reasonably available, the reports may be based on either statistically valid samples derived by the customer, or from sampling techniques agreed to by the Telephone Company. The allowable statistical parameters associated with the percentages produced from statistical sampling are a 95 percent confidence level and a +/- five (5) percent precision. If necessary, the Telephone Company will assist the IC in developing a sample procedure that will produce mutually acceptable statistical parameters.

(6) Where a customer has previously obtained interstate service and subsequently applies for mixed interstate and intrastate service, the customer must provide and interim jurisdictional report for the previous three months usage that complies with the requirement of paragraphs (2) through (5) above.

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JAN 05 2001  
By *1st RP40*  
Public Service Commission  
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NOV 7 1992  
MO. PUBLIC SERVICE COMMISSION

ISSUED:  
September 17, 1992

BY: John L. Roe  
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EFFECTIVE:  
~~September 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Reserved For Future Use

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

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Cancels Original Page 41

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2. General Regulations (Cont'd)

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2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Reserved For Future Use

(C)

(D)

(D)

Missouri Public  
Service Commission

FILED JAN 05 2001

ISSUED:  
December 6, 2000

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
January 5, 2001

Cancelled

April 30, 2007  
Missouri Public  
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SEP 17 1992

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

MISSOURI  
Public Service Commission

2.3.14 Jurisdictional Report Requirements (Cont'd)

(B) Maintenance of Customer Records

1. For Switched Access, the customer shall maintain and retain for a minimum of one year, complete, detailed and accurate records, workpapers and backup documentation in form and substance to evidence the percentage data provided to the Telephone Company as set forth in (A) preceding. All of the records, workpapers and backup documentation, including the sampling techniques and traffic data underlying samples, if used, shall be made available during normal business hours, at a location named in the report, upon reasonable request by the Telephone Company in order to permit a review by a Telephone Company auditor, an outside auditor under contract to the Telephone Company, or an auditor of a federal or state regulatory commission.
  
2. For Special Access, the customer shall retain, for a minimum of one year, accurate call detail records from which the percentage of interstate and intrastate usage can be derived. Such records shall be made available for inspection and audit within 30 days of the Telephone Company request for verification. The Telephone Company shall limit audits to one per year, except where additional audits may be required to verify allocation changes which represent a substantial shift from the customer's most recent reported figures, and such change is not the result of seasonal shifts or other identifiable reasons. The customer may request that verification audits be conducted by an independent auditor. In such cases the associated auditing expense will be paid by the customer.

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JAN 05 2001

NOV 7 1992

1<sup>st</sup> RP 41

NO. PUBLIC SERVICE COMMISSION

Public Service Commission  
MISSOURI

ISSUED:  
September 17, 1992

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EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(C) Jurisdictional Report Verification

If the Telephone Company disputes the reasonableness of the PIU provided by the customer as set forth in (B) preceding, or the reported PIU varies by more than five percentage points over the preceding PIU, the Telephone Company may ask the customer to provide the data used by the customer to determine the projected intrastate percentage. The customer shall retain, for a minimum of one year, accurate call detail records from which the percentage of intrastate and interstate use can be derived, and shall make such records available for inspection as reasonably necessary for PIU verification. Such records shall be made available for inspection and audit within 15 days of the Telephone Company's request for verification. This requirement includes documentation supporting the interLATA and intraLATA split.

The Telephone Company shall limit audits to no more than one per year, except where additional audits may be required to verify allocation changes which represent a five percent shift from the customer's most recent report figures, and such change is not the result of seasonal shifts or other identifiable reasons. The customer may request that verification audits be conducted by an independent auditor. In such cases the associated auditing expenses will be paid by the customer.

In the event that the customer fails to provide adequate records to enable the Telephone Company or an independent auditor to conduct an audit verifying the customer's PIU, the Telephone Company will bill the usage for all the contested periods using the PIU reported by the customer for the previous period. This PIU will remain in effect until the customer provides the call detail records from which the percentage of interstate and intrastate use can be derived. No prorating or back billing will be done based on the newly derived factor.

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

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Missouri Public  
Service Commission

REC'D DEC 06 2000

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(C) Jurisdictional Report Verification

*If the Telephone Company disputes the reasonableness of the PIU provided by the customer as set forth in (B) preceding, or the reported PIU varies by more than five percentage points over the preceding PIU, the Telephone Company may ask the customer to provide the data used by the customer to determine the projected intrastate percentage. The customer shall retain, for a minimum of one year, accurate call detail records from which the percentage of intrastate and interstate use can be derived, and shall make such records available for inspection as reasonably necessary for PIU verification. Such records shall be made available for inspection and audit within 15 days of the Telephone Company's request for verification. This requirement includes documentation supporting the interLATA and intraLATA split.*

(C)  
|  
(C)

*The Telephone Company shall limit audits to no more than one per year, except where additional audits may be required to verify allocation changes which represent a five percent shift from the customer's most recent report figures, and such change is not the result of seasonal shifts or other identifiable reasons. The customer may request that verification audits be conducted by an independent auditor. In such cases the associated auditing expenses will be paid by the customer.*

(D) (N)  
|  
(D) (N)

*In the event that the customer fails to provide adequate records to enable the Telephone Company or an independent auditor to conduct an audit verifying the customer's PIU, the Telephone Company will bill the usage for all the contested periods using the PIU reported by the customer for the previous period. This PIU will remain in effect until the customer provides the call detail records from which the percentage of interstate and intrastate use can be derived. No prorating or back billing will be done based on the newly derived factor.*

Missouri Public  
Service Commission

FILED JAN 05 2001

ISSUED:  
December 6, 2000

Richard D. Lawson  
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Jefferson City, MO 65101

EFFECTIVE:  
January 5, 2001

UNITED TELEPHONE COMPANY  
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2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(C) Jurisdictional Report Verification

- (1) If a billing dispute arises or a regulatory commission questions the projected intrastate percentage, the Telephone Company will ask the customer to provide the data the customer used to determine the projected intrastate percentage. The customer shall supply the data within 30 days of the Telephone Company request. The customer shall keep records of call detail from which the percentage of intrastate and interstate use can be ascertained and upon request of the Telephone Company make the records available for inspection as reasonably necessary for purposes of verification of the percentages. This requirement includes documentation supporting the interLATA and intraLATA split.
- (2) The Telephone Company retains the right to employ monitoring equipment for the purpose of verification of IC's PIU reporting. The Telephone Company shall treat such information as proprietary in nature and shall maintain its confidentiality.
- (3) The Telephone Company may, at its discretion, accept the results of a third party audit submitted by the IC in lieu of performing its own audit.

**CANCELLED**

JAN 05 2001  
By 1st R P 42  
Public Service Commission  
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NOV 7 1992  
NO. PUBLIC SERVICE COMMISSION

ISSUED:  
September 17, 1992

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EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.15 Determination of Intrastate Charges for Mixed Intrastate and Interstate Switched Access Service

- (A) When mixed intrastate and interstate Switched Access Service is provided, all charges (i.e., nonrecurring, monthly and/or usage) including optional features charges, will be prorated between interstate, intrastate intraLATA and intrastate interLATA. The percentage provided in the reports as set forth in 2.3.14(A) preceding will serve as the basis for prorating the charges. The percentage of an Switched Access Service to be charged as intrastate is applied in the following manner:
- (1) For monthly and nonrecurring chargeable rate elements multiply the percent intrastate use times the quantity of chargeable elements times the appropriate LATA percent times the stated tariff rate per element.
  - (2) For usage sensitive (i.e., access minutes and calls) chargeable rate elements, multiply the percent intrastate use times actual use times the appropriate LATA percent times the stated tariff rate.

The intrastate percentage will change as revised usage reports are submitted as set forth in 2.3.14 preceding.

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission



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SEP 17 1992

2. General Regulations (Cont'd)

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2.3 Obligations of the Customer (Cont'd)

2.3.15 Determination of Intrastate Charges for Mixed Intrastate and  
Interstate Switched Access Service

(A) When mixed intrastate and interstate Switched Access Service is provided, all charges (i.e., nonrecurring, monthly and/or usage) including optional features charges, will be prorated between interstate, intrastate intraLATA and intrastate interLATA. The percentage provided in the reports as set forth in 2.3.14(A) preceding will serve as the basis for prorating the charges. The percentage of an Switched Access Service to be charged as intrastate is applied in the following manner:

- (1) For monthly and nonrecurring chargeable rate elements multiply the percent intrastate use times the quantity of chargeable elements times the appropriate LATA percent times the stated tariff rate per element.
- (2) For usage sensitive (i.e., access minutes and calls) chargeable rate elements, multiply the percent intrastate use times actual use times the appropriate LATA percent times the stated tariff rate.

The intrastate percentage will change as revised usage reports are submitted as set forth in 2.3.14 preceding.

NOV 17 1992

ISSUED:  
September 17, 1992

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EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.15 Determination of Intrastate Charges for Mixed Intrastate and Interstate Switched Access Service (Cont'd)

(B) Pursuant to Federal Communications Commission Order FCC 89-224, Special Access Services are to be classified as intrastate when the services carry less than a de minimis amount of interstate traffic. Interstate traffic is deemed de minimis when the inter-state traffic amounts to ten percent (10%) or less of the total traffic on a Special Access Service.

(1) Certification Requirement

When a customer orders a Special Access Service, the customer shall certify that the Special Access Service carries intrastate traffic and the interstate traffic is ten percent (10%) or less of the total traffic carried on the special access line.

(2) Verification Information of Special Access Service

If a billing dispute arises or a regulatory commission questions the interstate certification for the special access line, the Telephone Company will ask the customer to provide the general information on system design and functionality it uses to determine that the special access line's interstate traffic is more than ten percent (10%) of the total traffic carried on the special access line. If the customer has usage information which it uses to verify the interstate traffic, the customer shall supply such information when requested by the Telephone Company. The customer shall supply the data within 30 days of the Telephone Company request.

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

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**RECEIVED**

SEP 17 1992

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2. General Regulations (Cont'd)

MISSOURI  
Public Service Commission

2.3 Obligations of the Customer (Cont'd)

2.3.15 Determination of Intrastate Charges for Mixed Intrastate and  
Interstate Switched Access Service (Cont'd)

(B) Pursuant to Federal Communications Commission Order FCC 89-224, Special Access Services are to be classified as intrastate when the services carry less than a de minimis amount of interstate traffic. Interstate traffic is deemed de minimis when the interstate traffic amounts to ten percent (10%) or less of the total traffic on a Special Access Service.

(1) Certification Requirement

When a customer orders a Special Access Service, the customer shall certify that the Special Access Service carries intrastate traffic and the interstate traffic is ten percent (10%) or less of the total traffic carried on the special access line.

(2) Verification Information of Special Access Service

If a billing dispute arises or a regulatory commission questions the interstate certification for the special access line, the Telephone Company will ask the customer to provide the general information on system design and functionality it uses to determine that the special access line's interstate traffic is more than ten percent (10%) of the total traffic carried on the special access line. If the customer has usage information which it uses to verify the interstate traffic, the customer shall supply such information when requested by the Telephone Company. The customer shall supply the data within 30 days of the Telephone Company request.

**FILED**

NOV 7 1992

NO. 10000-10000-1

ISSUED:  
September 17, 1992

BY: John L. Roe  
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Overland Park, Kansas 66211

EFFECTIVE:  
~~October 27, 1992~~

NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.16 Determination of Intrastate Charges for Mixed Intrastate and Interstate Toll Free Code (TFC) Access and WATS Service

Jointly provided and non-jointly provided intrastate TFC Access Service usage terminating over WATS Access Line Service which carries pure intrastate traffic or a mix of intrastate/ interstate traffic, will be split between intraLATA and interLATA usage via a percentage as described in the WATS tariff.

Jurisdictional determination of jointly provided and non-jointly provided originating intrastate TFC Access Service usage will be based upon data as set forth, following.

Customers ordering jointly provided TFC Access Service must provide the Telephone Company with a TFC Network Data Report. Customers ordering Non-Jointly provided TFC Access Service must provide the Telephone Company with either a TFC Network Data Report or, a Switched Access Service Percent Intrastate IntraLATA/CCL Report. The Telephone Company will work cooperatively with the customer should the customer request a change in reporting method. In such case, the customer must provide written notification to the Telephone Company specifying which reporting option the customer will utilize. Such requests to change the reporting method will be accepted by the Telephone Company no more than one time in a six (6) month period.

(1) The TFC Network Data Report will reflect all TFC telephone numbers that may originate and terminate within the state of Missouri. Each TFC telephone number will reflect one of the following:

(A) Jointly provided TFC Access Service Calls

The 10-digit POTS number associated with the WATS Access Line Service to which the TFC call will terminate.

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

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2. General Regulations (Cont'd)

MAR 27 1996

2.3 Obligations of the Customer (Cont'd)

MISSOURI

2.3.16 Determination of Intrastate Charges for Mixed Intrastate and Interstate Toll Free Code (TFC) Access and WATS Service

(T)

Jointly provided and non-jointly provided intrastate TFC Access Service usage terminating over WATS Access Line Service which carries pure intrastate traffic or a mix of intrastate/interstate traffic, will be split between intraLATA and interLATA usage via a percentage as described in the WATS tariff.

(T)

Jurisdictional determination of jointly provided and non-jointly provided originating intrastate TFC Access Service usage will be based upon data as set forth, following.

(T)

Customers ordering jointly provided TFC Access Service must provide the Telephone Company with a TFC Network Data Report. Customers ordering Non-Jointly provided TFC Access Service must provide the Telephone Company with either a TFC Network Data Report or, a Switched Access Service Percent Intrastate IntraLATA/CCL Report. The Telephone Company will work cooperatively with the customer should the customer request a change in reporting method. In such case, the customer must provide written notification to the Telephone Company specifying which reporting option the customer will utilize. Such requests to change the reporting method will be accepted by the Telephone Company no more than one time in a six (6) month period.

(T)

(T)

(T)

(1) The TFC Network Data Report will reflect all TFC telephone numbers that may originate and terminate within the state of Missouri. Each TFC telephone number will reflect one of the following:

(T)

(T)

(A) Jointly provided TFC Access Service Calls

(T)

The 10-digit POTS number associated with the WATS Access Line Service to which the TFC call will terminate.

(T)

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MAR 28 1996

ISSUED:  
March 27, 1996

BY: John L. Roe  
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EFFECTIVE:  
April 29, 1996

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2. General Regulations (Cont'd)

SEP 17 1992

2.3 Obligations of the Customer (Cont'd)

MISSOURI

2.3.16 Determination of Intrastate Charges for Mixed Intrastate and Interstate 800 and WATS Service

Public Service Commission

Jointly provided and non-jointly provided intrastate 800 Access Service usage terminating over WATS Access Line Service which carries pure intrastate traffic or a mix of intrastate/interstate traffic, will be split between intraLATA and interLATA usage via a percentage as described in the WATS tariff.

Jurisdictional determination of jointly provided and non-jointly provided originating intrastate 800 Access Service usage will be based upon data as set forth, following.

Customers ordering jointly provided 800 Access Service must provide the Telephone Company with an 800 Network Data Report. Customers ordering Non-Jointly provided 800 Access Service must provide the Telephone Company with either an 800 Network Data Report or, a Switched Access Service Percent Intrastate IntraLATA/CCL Report. The Telephone Company will work cooperatively with the customer should the customer request a change in reporting method. In such case, the customer must provide written notification to the Telephone Company specifying which reporting option the customer will utilize. Such requests to change the reporting method will be accepted by the Telephone Company no more than one time in a six (6) month period.

(1) The 800 Network Data Report will reflect all 800 telephone numbers that may originate and terminate within the state of Missouri. Each 800 telephone number will reflect one of the following:

(A) Jointly provided 800 Access Service Calls

The 10-digit POTS number associated with the WATS Access Line Service to which the 800 call will terminate.

CANCELLED

APR 29 1995  
BY L.A.R.S. #45  
Public Service Commission  
MISSOURI

ISSUED:  
September 17, 1992

BY: John L. Roe  
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EFFECTIVE:  
~~October 1, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.16 Determination of Intrastate Charges for Mixed Intrastate and Interstate Toll Free Code (TFC) Access and WATS Service (Cont'd)

(B) Non-Jointly Provided TFC Access Service Calls

The NPA-NXX associated with the terminating POTS number. This option is required when the TFC call uses Switched Access Service to terminate on WATS Access Line Service or a common line.

The NPA-NXX associated with the terminating end user's serving wire center. This option is required when the TFC call terminates on a premise to premise special access service or customer provided facilities.

This report shall also reflect any time or day sensitive routing information which the Telephone Company requires to accurately bill, an indicator of the type of termination that will be used in the completion of the TFC call, (i.e. common line, WATS Access Line or other,) and when the type of termination is a WATS Access Line, an additional indicator to identify whether jointly provided or non-jointly provided TFC Access service is completing to the WATS Access Line.

Customers are required to provide TFC Network Data Reports before initial TFC Access service is established. The TFC Network Data Report is required on a weekly basis unless the Telephone Company and the customer agree that the customer's TFC service activity requires provision of the report on either a more frequent or less frequent basis.

The TFC Network Data Report contains confidential information and will be treated by the Telephone company as proprietary. The TFC Network Data Report will be used solely for the purpose of determining the jurisdiction of calls and proper rate application.

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

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First Revised Page 46  
Cancels Original Page 46

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ACCESS SERVICE

MAR 27 1996

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

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2.3.16 Determination of Intrastate Charges for Mixed Intrastate and Interstate Toll Free Code (TFC) Access and WATS Service (Cont'd) (T)

(B) Non-Jointly Provided TFC Access Service Calls (T)

The NPA-NXX associated with the terminating POTS number. This option is required when the TFC call uses Switched Access Service to terminate on WATS Access Line Service or a common line. (T)

The NPA-NXX associated with the terminating end user's serving wire center. This option is required when the TFC call terminates on a premise to premise special access service or customer provided facilities. (T)

This report shall also reflect any time or day sensitive routing information which the Telephone Company requires to accurately bill, an indicator of the type of termination that will be used in the completion of the TFC call, (i.e. common line, WATS Access Line or other,) and when the type of termination is a WATS Access Line, an additional indicator to identify whether jointly provided or non-jointly provided TFC Access service is completing to the WATS Access Line. (T)

Customers are required to provide TFC Network Data Reports before initial TFC Access service is established. The TFC Network Data Report is required on a weekly basis unless the Telephone Company and the customer agree that the customer's TFC service activity requires provision of the report on either a more frequent or less frequent basis. (T)

The TFC Network Data Report contains confidential information and will be treated by the Telephone company as proprietary. The TFC Network Data Report will be used solely for the purpose of determining the jurisdiction of calls and proper rate application. (T)

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MAR 29 1996

ISSUED:  
March 27, 1996

BY: John L. Roe  
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EFFECTIVE:  
April 29, 1996



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2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.16 Determination of Intrastate Charges for Mixed Intrastate and Interstate 800 and WATS Service (Cont'd)

(B) Non-Jointly Provided 800 Access Service Calls

The NPA-NXX associated with the terminating POTS number. This option is required when the 800 call uses Switched Access Service to terminate on WATS Access Line Service or a common line.

The NPA-NXX associated with the terminating end user's serving wire center. This option is required when the 800 call terminates on a premise to premise special access service or customer provided facilities.

This report shall also reflect any time or day sensitive routing information which the Telephone Company requires to accurately bill, an indicator of the type of termination that will be used in the completion of the 800 call, (i.e. common line, WATS Access Line or other,) and when the type of termination is a WATS Access Line, an additional indicator to identify whether jointly provided or non-jointly provided 800 Access service is completing to the WATS Access Line.

Customers are required to provide 800 Network Data Reports before initial 800 Access service is established. The 800 Network Data Report is required on a weekly basis unless the Telephone Company and the customer agree that the customer's 800 service activity requires provision of the report on either a more frequent or less frequent basis.

The 800 Network Data Report contains confidential information and will be treated by the Telephone company as proprietary. The 800 Network Data Report will be used solely for the purpose of determining the jurisdiction of calls and proper rate application.

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APR 29 1995  
BY John L. Roe  
Public Service Commission  
MISSOURI

NOV 7 1992  
MO. PUBLIC SERVICE COM. MISSOURI

ISSUED:  
September 17, 1992

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EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.16 Determination of Intrastate Charges for Mixed Intrastate and Interstate Toll Free Code (TFC) Access and WATS Service (Cont'd)

- (2) Customers who provide the Switched Access Percent Intrastate IntraLATA/CCL (PIIL/CCL) Report will supply the Telephone Company with an intrastate intraLATA percentage, by feature group, of originating Switched Access Service access minutes, and a percentage of common line terminating traffic for each LATA from which the customer may originate MTS/WATS and/or MTS/WATS-type traffic. The PIIL/CCL report will be used by the Telephone Company to determine the jurisdiction of calls, and proper rate application.

The Switched Access Service PIIL/CCL report must be provided to the Telephone Company on a quarterly basis. Effective on the first of January, April, July, and October of each year the customer will update the Switched Access Service PIIL/CCL report. The customer shall forward to the Telephone Company, to be received no later than 15 business days after the first of each month, a revised Switched access Service PIIL/CCL report showing the intrastate intraLATA percentages of use for the most recent three months for which data is available. The revised report will serve as the basis for the next three months billing and will be effective on the bill date for that Service. No prorative or retro-active billing will be done based on the report.

2.4 Payment Arrangements and Credit Allowances

2.4.1 Payment of Rates, Charges and Deposits

- (A) The Telephone Company will, in order to safeguard its interests, only require a customer which has a proven history of late payments to the Telephone Company or does not have established credit, to make a deposit prior to or at any time after the provision of a service to the customer to be held by the Telephone Company as a guarantee of the payment of rates and charges. No such deposit will be required of a customer which is a successor of a

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

UNITED TELEPHONE COMPANY  
OF MISSOURI

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ACCESS SERVICE

MAR 27 1996

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

MISSOURI  
PUBLIC SERVICE COMMISSION

2.3.16 Determination of Intrastate Charges for Mixed Intrastate and Interstate Toll Free Code (TFC) Access and WATS Service (Cont'd)

(T)

(2) Customers who provide the Switched Access Percent Intrastate IntraLATA/CCL (PIIL/CCL) Report will supply the Telephone Company with an intrastate intraLATA percentage, by feature group, of originating Switched Access Service access minutes, and a percentage of common line terminating traffic for each LATA from which the customer may originate MTS/WATS and/or MTS/WATS-type traffic. The PIIL/CCL report will be used by the Telephone Company to determine the jurisdiction of calls, and proper rate application.

The Switched Access Service PIIL/CCL report must be provided to the Telephone Company on a quarterly basis. Effective on the first of January, April, July, and October of each year the customer will update the Switched Access Service PIIL/CCL report. The customer shall forward to the Telephone Company, to be received no later than 15 business days after the first of each month, a revised Switched access Service PIIL/CCL report showing the intrastate intraLATA percentages of use for the most recent three months for which data is available. The revised report will serve as the basis for the next three months billing and will be effective on the bill date for that Service. No prorative or retroactive billing will be done based on the report.

2.4 Payment Arrangements and Credit Allowances

2.4.1 Payment of Rates, Charges and Deposits

(A) The Telephone Company will, in order to safeguard its interests, only require a customer which has a proven history of late payments to the Telephone Company or does not have established credit, to make a deposit prior to or at any time after the provision of a service to the customer to be held by the Telephone Company as a guarantee of the payment of rates and charges. No such deposit will be required of a customer which is a successor of a

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MAR 29 1996

ISSUED:  
March 27, 1996

BY: John L. Roe  
Vice President - Carrier and Regulatory Services  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 29, 1996

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April 30, 2007  
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ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

MISSOURI  
Public Service Commission

2.3.16 Determination of Intrastate Charges for Mixed Intrastate and Interstate 800 and WATS Service (Cont'd)

- (2) Customers who provide the Switched Access Percent Intrastate IntraLATA/CCL (PIIL/CCL) Report will supply the Telephone Company with an intrastate intraLATA percentage, by feature group, of originating Switched Access Service access minutes, and a percentage of common line terminating traffic for each LATA from which the customer may originate MTS/WATS and/or MTS/WATS-type traffic. The PIIL/CCL report will be used by the Telephone Company to determine the jurisdiction of calls, and proper rate application.

The Switched Access Service PIIL/CCL report must be provided to the Telephone Company on a quarterly basis. Effective on the first of January, April, July, and October of each year the customer will update the Switched Access Service PIIL/CCL report. The customer shall forward to the Telephone Company, to be received no later than 15 business days after the first of each month, a revised Switched access Service PIIL/CCL report showing the intrastate intraLATA percentages of use for the most recent three months for which data is available. The revised report will serve as the basis for the next three months billing and will be effective on the bill date for that Service. No prorative or retroactive billing will be done on the report.

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2.4 Payment Arrangements and Credit Allowances

2.4.1 Payment of Rates, Charges and Deposits

- (A) The Telephone Company will, in order to safeguard its interests, only require a customer which has a proven history of late payments to the Telephone Company or does not have established credit, to make a deposit prior to or at any time after the provision of a service to the customer to be held by the Telephone Company as a guarantee of the payment of rates and charges. No such deposit will be required of a customer which is a successor of

APR 29 1996  
BY Let R.S. #47  
Public Service Commission  
MISSOURI

NOV 7 1992

MO. SEC. REG. DIV. 11-1-1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

company which has established credit and has no history of late payments to the Telephone Company. Such deposit may not exceed the actual or estimated rates and charges for the service for a two month period. The fact that a deposit has been made in no way relieves the customer from complying with the Telephone Company's regulations as to prompt payment of bills. At such time as the provision of the service to the customer is terminated, the amount of the deposit will be credited to the customer's account and any credit balance which may remain will be refunded.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

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OF MISSOURI

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ACCESS SERVICE

SEP 17 1992

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd) Missouri Public Service Commission

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

company which has established credit and has no history of late payments to the Telephone Company. Such deposit may not exceed the actual or estimated rates and charges for the service for a two month period. The fact that a deposit has been made in no way relieves the customer from complying with the Telephone Company's regulations as to prompt payment of bills. At such time as the provision of the service to the customer is terminated, the amount of the deposit will be credited to the customer's account and any credit balance which may remain will be refunded.

NOV 17 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(A) (Cont'd)

Such a deposit may be refunded or credited to the account when the customer has established credit or, in any event, after the customer has established a one-year prompt payment record at any time prior to the termination of the provision of the service to the customer. In case of a cash deposit, for the period the deposit is held by the Telephone Company, the customer will receive interest at the same percentage rate as that set forth in (B)(3)(b)(I) or in (B)(3)(b)(II), whichever is lower. The rate will be compounded daily for the number of days from the date the customer deposit is received by the Telephone Company to and including the date such deposit is credited to the customer's account or the date the deposit is refunded by the Telephone Company. Should a deposit be credited to the customer's account, as indicated above, no interest will accrue on the deposit from the date such deposit is credited to the customer's account.

(B) The Telephone Company shall bill on a current basis all charges incurred by and credits due to the customer under this tariff attributable to services, including, but not limited to, Maintenance of Service as set forth in 13.3.1 following, established or discontinued during the preceding billing period. In addition, the Telephone Company shall bill in advance charges for all services to be provided during the ensuing billing period except for charges associated with service usage and for Federal Government which will be billed in arrears. The bill day (i.e., the billing date of a bill for a customer for Access Service under this tariff), the period of service each bill covers and the payment date will be as follows:

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

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OF MISSOURI

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ACCESS SERVICE

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2. General Regulations (Cont'd)

SEP 17 1992

2.4 Payment Arrangements and Credit Allowances (Cont'd)

Missouri Public Service Commission

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(A) (Cont'd)

Such a deposit may be refunded or credited to the account when the customer has established credit or, in any event, after the customer has established a one-year prompt payment record at any time prior to the termination of the provision of the service to the customer. In case of a cash deposit, for the period the deposit is held by the Telephone Company, the customer will receive interest at the same percentage rate as that set forth in (B)(3)(b)(I) or in (B)(3)(b)(II), whichever is lower. The rate will be compounded daily for the number of days from the date the customer deposit is received by the Telephone Company to and including the date such deposit is credited to the customer's account or the date the deposit is refunded by the Telephone Company. Should a deposit be credited to the customer's account, as indicated above, no interest will accrue on the deposit from the date such deposit is credited to the customer's account.

(B) The Telephone Company shall bill on a current basis all charges incurred by and credits due to the customer under this tariff attributable to services, including, but not limited to, Maintenance of Service as set forth in 13.3.1 following, established or discontinued during the preceding billing period. In addition, the Telephone Company shall bill in advance charges for all services to be provided during the ensuing billing period except for charges associated with service usage and for Federal Government which will be billed in arrears. The bill day (i.e., the billing date of a bill for a customer for Access Service under this tariff), the period of service each bill covers and the payment date will be as follows:

NOV 7 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 1, 1992~~  
NOV 7 1992



ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

- (1) For End User Access Service and Presubscription the Telephone Company will establish a bill day each month for each end user account and Presubscription charges. The bill will cover End User Access Service charges for the ensuing billing period, except for End User Access Service for the Federal Government which will be billed in arrears. Any applicable charges, any known unbilled charges for prior periods and any known unbilled adjustment for prior periods for End User Access Service and Presubscription Service will be applied to this bill. Such bills are due when rendered.
- (2) For Service other than End User Service and Presubscription, the Telephone Company will establish a bill day each month for each customer account. The bill will cover nonusage sensitive service charges for the ensuing billing period for which the bill is rendered, any known unbilled nonusage sensitive charges for prior periods for the period after the last bill day through the current bill day. Any known unbilled usage charges for prior periods and any known unbilled adjustments will be applied to this bill. Payment for such bills is due as set forth in (3) following. If payment is not received by the payment date, as set forth in (3) following in immediately available funds, a late payment penalty will apply as set forth in (3) following.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

SPRINT MISSOURI, INC.  
d/b/a Sprint

First Revised Page 50  
Cancels Original Page 50

ACCESS SERVICE

Missouri Public

2. General Regulations (Cont'd)

REC'D MAR 28 2001

2.4 Payment Arrangements and Credit Allowances (Cont'd)

Service Commission

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

- (1) For End User Access Service and Presubscription the Telephone Company will establish a bill day each month for each end user account **and Presubscription charges**. The bill will cover End User Access Service charges for the ensuing billing period, except for End User Access Service for **the** Federal Government which will be billed in arrears. Any **applicable charges**, any known unbilled charges for prior periods and any known unbilled adjustment for prior periods for End User Access Service and Presubscription Service will be applied to this bill. Such bills are due when rendered. (C) (T) (C)
- (2) For Service other than End User Service and Presubscription, the Telephone Company will establish a bill day each month for each customer account. The bill will cover nonusage sensitive service charges for the ensuing billing period for which the bill is rendered, any known unbilled nonusage sensitive charges for prior periods for the period after the last bill day through the current bill day. Any known unbilled usage charges for prior periods and any known unbilled adjustments will be applied to this bill. Payment for such bills is due as set forth in (3) following. If payment is not received by the payment date, as set forth in (3) following in immediately available funds, a late payment penalty will apply as set forth in (3) following.

Missouri Public

FILED APR 30 2001

Service Commission

ISSUED: March 28, 2001

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE: April 30, 2001

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 50

ACCESS SERVICE

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2. General Regulations (Cont'd)

SEP 17 1992

2.4 Payment Arrangements and Credit Allowances (Cont'd)

MISSOURI  
Public Service Commission

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

- (1) For End User Access Service and Presubscription the Telephone Company will establish a bill day each month for each end user account. The bill will cover End User Access Service charges for the ensuing billing period except for End User Access Service for Federal, Government which will be billed in arrears. Any applicable Presubscription charges, any known unbilled charges for prior periods and any known unbilled adjustment for prior periods for End User Access Service and Presubscription Service will be applied to this bill. Such bills are due when rendered.
- (2) For Service other than End User Service and Presubscription, the Telephone Company will establish a bill day each month for each customer account. The bill will cover nonusage sensitive service charges for the ensuing billing period for which the bill is rendered, any known unbilled nonusage sensitive charges for prior periods for the period after the last bill day through the current bill day. Any known unbilled usage charges for prior periods and any known unbilled adjustments will be applied to this bill. Payment for such bills is due as set forth in (3) following. If payment is not received by the payment date, as set forth in (3) following in immediately available funds, a late payment penalty will apply as set forth in (3) following.

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APR 30 2001  
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Public Service Commission  
MISSOURI

NOV 7 1992  
M.D. PUBLIC SERVICE COMMISSION

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

- (3) (a) All bills dated as set forth in (2) pre-ceding for service, other than End User Access Service and Presubscription, provided to the customer by the Telephone Company are due 31 days (payment date) after the billing day or by the next bill date (i.e., same date in the following month as the bill date whichever is the shortest interval except as provided herein, and are payable in immediately available funds. If such payment date would cause payment to be due on a Saturday, Sunday or Holiday (i.e., New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, the second Tuesday in November and a day when Washington's Birth-day, Memorial Day or Columbus Day is legally observed), payment for such bills will be due from the customer as follows:

If such payment date falls on a Sunday or on a Holiday which is observed on a Monday, the payment date shall be the first non-Holiday day following such Sunday or Holiday. If such payment date falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday, Thursday or Friday, the payment date shall be the last non-Holiday day preceding such Saturday or Holiday.

- (b) Further, if any portion of the payment is received by the Telephone Company after the payment date as set forth in (a) preceding, or if any portion of the payment is received by the Telephone Company in funds which are not immediately available to the Telephone Company, then a late payment penalty shall be due to the Telephone Company. The late payment penalty shall be the portion of the payment not received by the payment date times an interest factor. The interest factor shall be the lesser of:

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

UNITED TELEPHONE COMPANY  
OF MISSOURI

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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

MISSOURI  
Public Service Commission

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

(3)(a) All bills dated as set forth in (2) preceding for service, other than End User Access Service and Presubscription, provided to the customer by the Telephone Company are due 31 days (payment date) after the billing day or by the next bill date (i.e., same date in the following month as the bill date whichever is the shortest interval except as provided herein, and are payable in immediately available funds. If such payment date would cause payment to be due on a Saturday, Sunday or Holiday (i.e., New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, the second Tuesday in November and a day when Washington's Birthday, Memorial Day or Columbus Day is legally observed), payment for such bills will be due from the customer as follows:

If such payment date falls on a Sunday or on a Holiday which is observed on a Monday, the payment date shall be the first non-Holiday day following such Sunday or Holiday. If such payment date falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday, Thursday or Friday, the payment date shall be the last non-Holiday day preceding such Saturday or Holiday.

(b) Further, if any portion of the payment is received by the Telephone Company after the payment date as set forth in (a) preceding, or if any portion of the payment is received by the Telephone Company in funds which are not immediately available to the Telephone Company, then a late payment penalty shall be due to the Telephone Company. The late payment penalty shall be the portion of the payment not received by the payment date times an interest factor. The interest factor shall be the lesser of:

ISSUED:  
September 17, 1992

BY: John L. Roe  
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Overland Park, Kansas 66211

EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

(3) (Cont'd)

(b) (Cont'd)

(I) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company, or

(II) 0.000590 per day, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company.

(c) In the event that a billing dispute concerning any charges billed to the customer by the Telephone Company is resolved in favor of the Telephone Company, any payments withheld pending settlement of the dispute shall be subject to the late payment interest charge set forth in (b) preceding. If the customer disputes the bill on or before the payment date, and pays the undisputed amount on or before the payment date, any late payment charge for the disputed amount will not start until 10 working days after the payment date. If the billing dispute is resolved in favor of the customer, no late payment penalty will apply to the disputed amount. In addition, if the customer disputes the billed amount and pays the total amount (i.e., the nondisputed amount and the disputed amount) on or before the payment date and the

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
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Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

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2. General Regulations (Cont'd)

SEP 17 1992

2.4 Payment Arrangements and Credit Allowances (Cont'd)

MISSOURI

2.4.1 Payment of Rates, Charges and Deposits (Cont'd) ~~Service Commission~~

(B) (Cont'd)

(3) (Cont'd)

(b) (Cont'd)

(I) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company, or

(II) 0.000590 per day, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company.

(c) In the event that a billing dispute concerning any charges billed to the customer by the Telephone Company is resolved in favor of the Telephone Company, any payments withheld pending settlement of the dispute shall be subject to the late payment interest charge set forth in (b) preceding. If the customer disputes the bill on or before the payment date, and pays the undisputed amount on or before the payment date, any late payment charge for the disputed amount will not start until 10 working days after the payment date. If the billing dispute is resolved in favor of the customer, no late payment penalty will apply to the disputed amount. In addition, if the customer disputes the billed amount and pays the total amount (i.e., the nondisputed amount and the disputed amount) on or before the payment date and the

NOV 7 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 17, 1992~~

NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

(3) (Cont'd)

(c) (Cont'd)

billing dispute is resolved in favor of the customer, the customer will receive a credit for a disputed amount penalty from the Telephone Company if the bill in dispute is not resolved within 10 working days following the payment date or the date the customer furnishes to the Telephone Company documentation to support its claim plus 10 working days, whichever date is the late date. The disputed amount penalty shall be the disputed amount resolved in the customer's favor times a penalty factor. The penalty factor shall be the lesser of:

(I) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the first date to and including the last date of the period involved, or

(II) 0.000590 per day, compounded daily for the number of days from the first date to and including the last date of the period involved.

(C) When a payment for Access Service Charges billed under this Tariff is due to the Telephone Company from the customer as set forth in (B)(3) preceding on the same payment date that a Purchase of Accounts Receivable net purchase amount is due to the customer from the Telephone Company as set forth in 8.2.2 following, the telephone Company may, with at least 31 days notice to the customer, net the payment for customer Access Service Charges with the net purchase.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
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Service Commission



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ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

MISSOURI

PUBLIC SERVICE COMMISSION

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

(3) (Cont'd)

(c) (Cont'd)

billing dispute is resolved in favor of the customer, the customer will receive a credit for a disputed amount penalty from the Telephone Company if the bill in dispute is not resolved within 10 working days following the payment date or the date the customer furnishes to the Telephone Company documentation to support its claim plus 10 working days, whichever date is the late date. The disputed amount penalty shall be the disputed amount resolved in the customer's favor times a penalty factor. The penalty factor shall be the lesser of:

(I) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the first date to and including the last date of the period involved, or

(II) 0.000590 per day, compounded daily for the number of days from the first date to and including the last date of the period involved.

(C) When a payment for Access Service Charges billed under this Tariff is due to the Telephone Company from the customer as set forth in (B)(3) preceding on the same payment date that a Purchase of Accounts Receivable net purchase amount is due to the customer from the Telephone Company as set forth in 8.2.2 following, the telephone Company may, with at least 31 days notice to the customer, net the payment for customer Access Service Charges with the net purchase.

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 12, 1992~~

NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(C) (Cont'd)

amount. The Telephone Company will pay the net amount to the customer on the payment date when such net amount is due to the customer or require the customer to pay to the Telephone Company the net amount when such net amount is due to the Telephone Company. If either party does not make the payment on the payment date, a late payment penalty as set forth in 8.2.2(C)(2) following or (B)(3) preceding, whichever is appropriate, applies.

(D) Adjustments for the quantities of services established or discontinued in any billing period beyond the minimum period set forth for services in other sections of this tariff will be prorated to the number of days or major fraction of days based on a 30 day month. The Telephone Company will, upon request and if available, furnish such detailed information as may reasonably be required for verification of any bill.

(E) When a rate as set forth in this tariff is shown to more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).

(F) When more than one copy of a customer bill for services provided under the provisions of this tariff is furnished to the customer, an additional charge applies for each additional copy of the bill as set forth in 13.3.6 following.

2.4.2 Minimum Period

The minimum period for which services are provided and for which rates and charges are applicable is one month except for those services set forth in 5.2.5(B) and (C), 7.4.4, 8.1.5(B), 8.3.5(A), 9.4(A) and 13.3.5(C)(1)(b), (c) and (d) following.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

UNITED TELEPHONE COMPANY  
OF MISSOURI

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ACCESS SERVICE

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SEP 17 1992

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

MISSOURI  
PUBLIC SERVICE COMMISSION

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(C) (Cont'd)

amount. The Telephone Company will pay the net amount to the customer on the payment date when such net amount is due to the customer or require the customer to pay to the Telephone Company the net amount when such net amount is due to the Telephone Company. If either party does not make the payment on the payment date, a late payment penalty as set forth in 8.2.2(C)(2) following or (B)(3) preceding, whichever is appropriate, applies.

(D) Adjustments for the quantities of services established or discontinued in any billing period beyond the minimum period set forth for services in other sections of this tariff will be prorated to the number of days or major fraction of days based on a 30 day month. The Telephone Company will, upon request and if available, furnish such detailed information as may reasonably be required for verification of any bill.

(E) When a rate as set forth in this tariff is shown to more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).

(F) When more than one copy of a customer bill for services provided under the provisions of this tariff is furnished to the customer, an additional charge applies for each additional copy of the bill as set forth in 13.3.6 following.

2.4.2 Minimum Period

The minimum period for which services are provided and for which rates and charges are applicable is one month except for those services set forth in 5.2.5(B) and (C), 7.4.4, 8.1.5(B), 8.3.5(A), 9.4(A) and 13.3.5(C)(1)(b), (c) and (d) following.

NOV 7 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
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EFFECTIVE:  
~~October 17, 1992~~

NOV 7 1992

## ACCESS SERVICE

### 2. General Regulations (Cont'd)

#### 2.4 Payment Arrangements and Credit Allowances (Cont'd)

##### 2.4.2 Minimum Period (Cont'd)

The minimum period for which service is provided and for which rates and charges are applicable for a Specialized Service or Arrangement provided on an individual case basis, as set forth in 12. following, is one month unless a different minimum period is established with the individual case filing.

When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not, as follows:

- (A) When a service with a one month minimum period is discontinued prior to the expiration of the minimum period, a one month charge will apply at the rate level in effect at the time service is discontinued.
- (B) When a service with a minimum period greater than one month is discontinued prior to the expiration of the minimum period, the applicable charge will be the lesser of (1) the Telephone Company's total nonrecoverable costs less the net salvage value for the discontinued service or (2) the total monthly charges, at the rate level in effect at the time service is discontinued, for the remainder of the minimum period.
- (C) Notwithstanding minimum period regulations to the contrary, Local Exchange Carriers participating in the Primary Carrier by Toll Center Plan cannot change Primary Carrier/Secondary Carrier points of physical connection without the mutual agreement of both parties, unless ordered by the Commission.

##### 2.4.3 Cancellation of an Order for Service

Provisions for the cancellation of an Access Order for Switched Access or Special Access service are set forth in 5.2.2(B) and 5.2.3 following.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

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ACCESS SERVICE

SEP 17 1992

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

MISSOURI  
PUBLIC SERVICE COMMISSION

2.4.2 Minimum Period (Cont'd)

The minimum period for which service is provided and for which rates and charges are applicable for a Specialized Service or Arrangement provided on an individual case basis, as set forth in 12. following, is one month unless a different minimum period is established with the individual case filing.

When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not, as follows:

- (A) When a service with a one month minimum period is discontinued prior to the expiration of the minimum period, a one month charge will apply at the rate level in effect at the time service is discontinued.
- (B) When a service with a minimum period greater than one month is discontinued prior to the expiration of the minimum period, the applicable charge will be the lesser of (1) the Telephone Company's total nonrecoverable costs less the net salvage value for the discontinued service or (2) the total monthly charges, at the rate level in effect at the time service is discontinued, for the remainder of the minimum period.
- (C) Notwithstanding minimum period regulations to the contrary, Local Exchange Carriers participating in the Primary Carrier by Toll Center Plan cannot change Primary Carrier/Secondary Carrier points of physical connection without the mutual agreement of both parties, unless ordered by the Commission.

2.4.3 Cancellation of an Order for Service

Provisions for the cancellation of an Access Order for Switched Access or Special Access service are set forth in 5.2.2(B) and 5.2.3 following.

SEP 17 1992  
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PUBLIC SERVICE COMMISSION

ISSUED:  
September 17, 1992

BY: John L. Roe  
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EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(A) General

A service is interrupted when it becomes unusable to the customer because of a failure of a facility component used to furnish service under this tariff or in the event that the protective controls applied by the Telephone Company result in the complete loss of service by the customer as set forth in 6.5.1 following. An interruption period starts when an inoperative service is reported to the Telephone Company, and ends when the service is operative.

(B) When A Credit Allowance Applies

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer, shall be as follows:

- (1) For Special Access, no credit shall be allowed for an interruption of less than 30 minutes. The customer shall be credited for an interruption of 30 minutes or more at the rate of 1/1440 of the monthly charges for the facility or service for each period of 30 minutes or major fraction thereof that the interruption continues.

The monthly charges used to determine the credit shall be as follows:

- (a) For two-point services, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., two channel terminations, channel mileage and optional features and functions).

ISSUED:  
March 30, 2007

Mark D. Harper  
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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

SPRINT MISSOURI, INC.  
d/b/a SPRINT

First Revised Page 56  
Cancels Original Page 56

ACCESS SERVICE

Missouri Public

2. General Regulations (Cont'd)

REC'D JUL 02 2002

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

Service Commission

(A) General

A service is interrupted when it becomes unusable to the customer because of a failure of a facility component used to furnish service under this tariff or in the event that the protective controls applied by the Telephone Company result in the complete loss of service by the customer as set forth in 6.5.1 following. An interruption period starts when an inoperative service is reported to the Telephone Company, and ends when the service is operative.

(B) When A Credit Allowance Applies

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer, shall be as follows:

- (1) For Special **Access**, **no** credit shall be allowed for an interruption of less than 30 minutes. The customer shall be credited for an interruption of 30 minutes or more at the rate of 1/1440 of the monthly charges for the facility or service for each period of 30 minutes or major fraction thereof that the interruption continues. (D)

The monthly charges used to determine the credit shall be as follows:

- (a) For two-point services, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., two channel terminations, channel mileage and optional features and functions).

Missouri Public

FILED AUG 12 2002

Service Commission

ISSUED:  
July 2, 2002

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
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~~EFFECTIVE:~~

AUG 12 2002

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ACCESS SERVICE

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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd) MISSOURI  
Public Service Commission

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(A) General

A service is interrupted when it becomes unusable to the customer because of a failure of a facility component used to furnish service under this tariff or in the event that the protective controls applied by the Telephone Company result in the complete loss of service by the customer as set forth in 6.5.1 following. An interruption period starts when an inoperative service is reported to the Telephone Company, and ends when the service is operative.

(B) When A Credit Allowance Applies

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer, shall be as follows:

- (1) For Special Access Services other than Program Audio and Video Services, no credit shall be allowed for an interruption of less than 30 minutes. The customer shall be credited for an interruption of 30 minutes or more at the rate of 1/1440 of the monthly charges for the facility or service for each period of 30 minutes or major fraction thereof that the interruption continues.

The monthly charges used to determine the credit shall be as follows:

- (a) For two-point services, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., two channel terminations, channel mileage and optional features and functions).

CANCELLED  
AUG 12 2002  
BY SRS 56  
Public Service Commission  
MISSOURI

FILED

NOV 7 1992

D.O. FOLIO 8-11-1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
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5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992



ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(B) When A Credit Allowance Applies (Cont'd)

(1) (Cont'd)

- (b) For multipoint services, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service that is inoperative (i.e., a channel between the Hub and a termination per customer premises, channel mileage and optional features and functions).
- (c) For multiplexed services, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service that is inoperative. When the facility which is multiplexed or the multiplexer itself is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., channel termination, channel mileages and optional features and functions including the multiplexer on the facility to the Hub and the channel terminations, channel mileages and optional features and functions on the individual services from the Hub). When the service which rides a channel of the multiplexed facility is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service from the Hub to a customer premises (i.e., channel termination, channel mileage and optional features and functions.)

ISSUED:  
March 30, 2007

Mark D. Harper  
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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 57

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SEP 17 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

MISSOURI PUBLIC SERVICE COMMISSION

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(B) When A Credit Allowance Applies (Cont'd)

(1) (Cont'd)

(b) For multipoint services, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service that is inoperative (i.e., a channel between the Hub and a termination per customer premises, channel mileage and optional features and functions).

(c) For multiplexed services, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service that is inoperative. When the facility which is multiplexed or the multiplexer itself is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., channel termination, channel mileages and optional features and functions including the multiplexer on the facility to the Hub and the channel terminations, channel mileages and optional features and functions on the individual services from the Hub). When the service which rides a channel of the multiplexed facility is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service from the Hub to a customer premises (i.e., channel termination, channel mileage and optional features and functions.)

FILED

SEP 17 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
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EFFECTIVE:  
~~October 17, 1992~~

NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(B) When A Credit Allowance Applies (Cont'd)

- (2) For Program Audio and Video Special Access Services, no credit shall be allowed for an interruption of less than 30 seconds. The customer shall be credited for an interruption of 30 seconds or more as follows:
- (a) For two-point services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for the service for each period of 5 minutes or major fraction thereof that the interruption continues.
  - (b) For two-point services, when daily rates are applicable, the credit shall be at the rate of 1/288 of the daily charges for the service for each period of 5 minutes or major fraction thereof that the interruption continues.
  - (c) For multipoint services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for all Channel Terminations, Channel Mileages and optional features and functions that are inoperative for each period of 5 minutes or major fraction thereof that the interruption continues.
  - (d) For multipoint services, when daily rates are applicable, the credit shall be at the daily rate of 1/288 of the daily charges for all channel terminations, channel mileages and optional features and functions that are inoperative for each period of 5 minutes or major fraction thereof that the interruption continues.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

SPRINT MISSOURI, INC.  
d/b/a SPRINT

First Revised Page 58  
Cancels Original Page 58

MISSOURI PUBLIC  
Service Commission

ACCESS SERVICE

REC'D FEB 09 2000

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(B) When A Credit Allowance Applies (Cont'd)

(2) For Program Audio and Video Special Access Services, no credit shall be allowed for an interruption of less than 30 seconds. The customer shall be credited for an interruption of 30 seconds or more as follows:

(a) For two-point services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for the service for each period of 5 minutes or major fraction thereof that the interruption continues.

(b) For two-point services, when daily rates are applicable, the credit shall be at the rate of 1/288 of the daily charges for the service for each period of 5 minutes or major fraction thereof that the interruption continues.

(c) For multipoint services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for all Channel Terminations, Channel Mileages and optional features and functions that are inoperative for each period of 5 minutes or major fraction thereof that the interruption continues. (T)

(d) For multipoint services, when daily rates are applicable, the credit shall be at the daily rate of 1/288 of the daily charges for all channel terminations, channel mileages and optional features and functions that are inoperative for each period of 5 minutes or major fraction thereof that the interruption continues.

MISSOURI PUBLIC  
Service Commission

FILED MAR 10 2000

ISSUED:  
February 9, 2000

Richard D. Lawson  
State Executive, External Affairs

EFFECTIVE:  
March 10, 2000

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 58

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SEP 17 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

MISSOURI

Public Service Commission

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(B) When A Credit Allowance Applies (Cont'd)

(2) For Program Audio and Video Special Access Services, no credit shall be allowed for an interruption of less than 30 seconds. The customer shall be credited for an interruption of 30 seconds or more as follows:

(a) For two-point services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for the service for each period of 5 minutes or major fraction thereof that the interruption continues.

(b) For two-point services, when daily rates are applicable, the credit shall be at the rate of 1/288 of the daily charges for the service for each period of 5 minutes or major fraction thereof that the interruption continues.

(c) For multipoint services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for all Service Terminations, Channel Mileages and optional features and functions that are inoperative for each period of 5 minutes or major fraction thereof that the interruption continues.

(d) For multipoint services, when daily rates are applicable, the credit shall be at the daily rate of 1/288 of the daily charges for all channel terminations, channel mileages and optional features and functions that are inoperative for each period of 5 minutes or major fraction thereof that the interruption continues.

**CANCELLED**

MAR 10 2000

By *1st R P 58*  
Public Service Commission  
MISSOURI

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMMISSION

ISSUED:  
September 17, 1992

BY: John L. Roe  
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5454 West 110th Street  
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EFFECTIVE:  
~~October 27, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(B) When A Credit Allowance Applies (Cont'd)

(2) (Cont'd)

- (e) For multipoint services, the credit for the monthly or daily charges includes the charges for the distribution amplifier only when the distribution amplifier is inoperative.
- (f) When two or more interruptions occur during a period of 5 consecutive minutes, such multiple interruptions shall be considered as one interruption.
- (3) For Switched Access Service and Directory Assistance Service, no credit shall be allowed for an interruption of less than 24 hours. The customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of (a) the applicable monthly rates or (b) the assumed minutes of use charge for each period of 24 hours or major fraction thereof that the interruption continues.
- (4) The credit allowance(s) for an interruption or for a series of interruptions shall not exceed the applicable monthly rate or for the service interrupted in any one monthly billing period.
- (5) For certain Special Access services (Digital Data, DA1-4 and High Capacity, HC1 Services), any period during which the error performance is below that specified for the service will be considered as an interruption.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

SPRINT MISSOURI, INC.  
d/b/a SPRINT

Second Revised Page 59  
Cancels First Revised Page 59

ACCESS SERVICE

Missouri Public

REC'D JAN 07 2002

Service Commission

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(B) When A Credit Allowance Applies (Cont'd)

(2) (Cont'd)

(e) For multipoint services, the credit for the monthly or daily charges includes the charges for the distribution amplifier only when the distribution amplifier is inoperative.

(f) When two or more interruptions occur during a period of 5 consecutive minutes, such multiple interruptions shall be considered as one interruption.

(3) For Switched Access Service and Directory Assistance Service, no credit shall be allowed for an interruption of less than 24 hours. The customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of (a) the applicable monthly rates or (b) the assumed minutes of use **charge for** each period of 24 hours or major fraction thereof that the interruption continues.

(C)

(D)

(D)

(4) The credit allowance(s) for an interruption or for a series of interruptions shall not exceed **the applicable** monthly **rate** or **for** the service interrupted in any one monthly billing period.

(T)

(5) For certain Special Access services (Digital Data, DA1-4 and High Capacity, HC1 Services), any period during which the error performance is below that specified for the service will be considered as an interruption.

Missouri Public

FILED FEB 07 2002

Service Commission

ISSUED:  
January 7, 2002

Richard D. Lawson  
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319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
February 7, 2002

Cancelled  
April 30, 2007  
Missouri Public  
Service Commission

SPRINT MISSOURI, INC.  
d/b/a SPRINT

First Revised Page 59  
Cancels Original Page 59

ACCESS SERVICE

Missouri Public  
Service Commission

2. General Regulations (Cont'd)

REC'D SEP 10 1999

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(B) When A Credit Allowance Applies (Cont'd)

(2) (Cont'd)

(e) For multipoint services, the credit for the monthly or daily charges includes the charges for the distribution amplifier only when the distribution amplifier is inoperative.

(f) When two or more interruptions occur during a period of 5 consecutive minutes, such multiple interruptions shall be considered as one interruption.

(3) For Switched Access Service and Directory Assistance Service, no credit shall be allowed for an interruption of less than 24 hours. The customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of (a) the applicable monthly rates or (b) the assumed minutes of use charge or (c) the minimum monthly usage charge for each period of 24 hours or major fraction thereof that the interruption continues. However, in no case is a credit allowance applicable when the actual usage charge exceeds the minimum monthly usage charge in any one monthly billing period.

(4) The credit allowance(s) for an interruption or for a series of interruptions shall not exceed (a) applicable monthly rate or (b) the minimum monthly usage charges for the service interrupted in any one monthly billing period.

(5) For certain Special Access services (Digital Data, DAL-4 and High Capacity, HCl Services), any period during which the error performance is below that specified for the service will be considered as an interruption. (T) (T)

**CANCELLED**

FEB 07 2002

2nd RP 59

Public Service Commission  
MISSOURI

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Service Commission

FILED OCT 15 1999  
EFFECTIVE

ISSUED:  
September 10, 1999

Richard D. Lawson  
State Executive, External Affairs

OCT 15 1999



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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

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2.4.4 Credit Allowance for Service Interruptions (Cont'd)

Public Service Commission

(B) When A Credit Allowance Applies (Cont'd)

(2) (Cont'd)

(e) For multipoint services, the credit for the monthly or daily charges includes the charges for the distribution amplifier only when the distribution amplifier is inoperative.

(f) When two or more interruptions occur during a period of 5 consecutive minutes, such multiple interruptions shall be considered as one interruption.

(3) For Switched Access Service and Directory Assistance Service, no credit shall be allowed for an interruption of less than 24 hours. The customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of (a) the applicable monthly rates or (b) the assumed minutes of use charge or (c) the minimum monthly usage charge for each period of 24 hours or major fraction thereof that the interruption continues. However, in no case is a credit allowance applicable when the actual usage charge exceeds the minimum monthly usage charge in any one monthly billing period.

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OCT 15 1999

Public Service Commission  
MISSOURI

(4) The credit allowance(s) for an interruption or for a series of interruptions shall not exceed (a) applicable monthly rate or (b) the minimum monthly usage charges for the service interrupted in any one monthly billing period.

(5) For certain Special Access services (United DigiLink™ DA1-4, United TransLink™, HCl and other High Capacity Services), any period during which the error performance is below that specified for the service will be considered as an interruption.

NOV 7 1992

\* A Service Mark of United Telecommunications, Inc.,

NOV 7 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
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EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(B) When A Credit Allowance Applies (Cont'd)

- (6) Service interruptions for Specialized Service or Arrangements provided under the provisions of 12. following shall be administered in the same manner as those set forth in this section (2.4.4) unless other regulations are specified with the individual case filing.

(C) When a Credit Allowance Does Not Apply

No credit allowance will be made for:

- (1) Interruptions caused by the negligence of the customer.
- (2) Interruptions of a service due to the failure of equipment or systems provided by the customer or others.
- (3) Interruptions of a service during any period in which the Telephone Company is not afforded access to the premises where the service is terminated.
- (4) Interruptions of a service when the customer has released that service to the Telephone Company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service during the time that was negotiated with the customer prior to the release of the service. There after, a credit allowance as set forth in (B) preceding applies.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

UNITED TELEPHONE COMPANY  
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Original Page 60

ACCESS SERVICE

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2. General Regulations (Cont'd)

SEP 17 1992

2.4 Payment Arrangements and Credit Allowances (Cont'd)

MISSOURI

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

PUBLIC SERVICE COMMISSION

(B) When A Credit Allowance Applies (Cont'd)

- (6) Service interruptions for Specialized Service or Arrangements provided under the provisions of 12. following shall be administered in the same manner as those set forth in this section (2.4.4) unless other regulations are specified with the individual case filing.

(C) When a Credit Allowance Does Not Apply

No credit allowance will be made for:

- (1) Interruptions caused by the negligence of the customer.
- (2) Interruptions of a service due to the failure of equipment or systems provided by the customer or others.
- (3) Interruptions of a service during any period in which the Telephone Company is not afforded access to the premises where the service is terminated.
- (4) Interruptions of a service when the customer has released that service to the Telephone Company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service during the time that was negotiated with the customer prior to the release of the service. There after, a credit allowance as set forth in (B) preceding applies.

ISSUED:  
September 17, 1992

BY: John L. Roe  
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EFFECTIVE:

~~October 17, 1992~~

NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(C) When a Credit Allowance Does Not Apply (Cont'd)

- (5) Interruptions of a service which continue because of the failure of the customer to authorize replacement of any element of special construction, as set forth in Section 14, Special Construction, of this tariff. The period for which no credit allowance is made begins on the seventh day after the customer receives the Telephone Company's written notification of the need for such replacement and ends on the day after receipt by the Telephone Company of the customer's written authorization for such replacement.
- (6) Periods when the customer elects not to release the service for testing and/or repair and continues to use it on an impaired basis.
- (7) Periods of temporary discontinuance as set forth in 2.2.2 (B) preceding.
- (8) Periods of interruption as set forth in 13.3.1 following.
- (9) An interruption or a group of interruptions, resulting from a common cause, for amounts less than one dollar.
- (10) During a declared national emergency, where priority installation of National Security Emergency Preparedness (NSEP) telecommunications services shall take precedence.
- (11) During natural disasters, work stoppages, civil disturbances, criminal actions; or by fire, flooding or other occurrences attributed to an Act of God.
- (12) If a planned or scheduled outage for maintenance, upgrades and enhancements take place.

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

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d/b/a SPRINT

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Service Commission

ACCESS SERVICE

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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(C) When a Credit Allowance Does Not Apply (Cont'd)

- (5) Interruptions of a service which continue because of the failure of the customer to authorize replacement of any element of special construction, as set forth in Section 14, Special Construction, of this tariff. The period for which no credit allowance is made begins on the seventh day after the customer receives the Telephone Company's written notification of the need for such replacement and ends on the day after receipt by the Telephone Company of the customer's written authorization for such replacement.
- (6) Periods when the customer elects not to release the service for testing and/or repair and continues to use it on an impaired basis.
- (7) Periods of temporary discontinuance as set forth in 2.2.2 (B) preceding.
- (8) Periods of interruption as set forth in 13.3.1 following.
- (9) An interruption or a group of interruptions, resulting from a common cause, for amounts less than one dollar.
- (10) *During a declared national emergency, where priority installation of National Security Emergency Preparedness (NSEP) telecommunications services shall take precedence.* (N)
- (11) *During natural disasters, work stoppages, civil disturbances, criminal actions; or by fire, flooding or other occurrences attributed to an Act of God.*
- (12) *If a planned or scheduled outage for maintenance, upgrades and enhancements take place.* (N)

ISSUED:  
November 29, 2000

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
December 29, 2000

Missouri Public  
Service Commission

FILED DEC 29 2000

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April 30, 2007  
Missouri Public  
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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd) MISSOURI

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2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(C) When a Credit Allowance Does Not Apply (Cont'd)

- (5) Interruptions of a service which continue because of the failure of the customer to authorize replacement of any element of special construction, as set forth in Section 14, Special Construction, of this tariff. The period for which no credit allowance is made begins on the seventh day after the customer receives the Telephone Company's written notification of the need for such replacement and ends on the day after receipt by the Telephone Company of the customer's written authorization for such replacement.
- (6) Periods when the customer elects not to release the service for testing and/or repair and continues to use it on an impaired basis.
- (7) Periods of temporary discontinuance as set forth in 2.2.2 (B) preceding.
- (8) Periods of interruption as set forth in 13.3.1 following.
- (9) An interruption or a group of interruptions, resulting from a common cause, for amounts less than one dollar.

CANCELLED

DEC 29 2000

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Public Service Commission  
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NOV 7 1992

R.O. FULTON

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
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EFFECTIVE:  
~~October 1, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(D) Use of an Alternative Service Provided by the Telephone Company

Should the customer elect to use an alternative service provided by the Telephone Company during the period that a service is interrupted, the customer must pay the tariffed rates and charges for the alternative service used.

(E) Temporary Surrender of a Service

In certain instances, the customer may be requested by the Telephone Company to surrender a service for purposes other than maintenance, testing or activity relating to a service order. If the customer consents, a credit allowance will be granted. The credit allowance will be 1/1440 of the monthly rate for each period of 30 minutes or fraction thereof that the service is surrendered. In no case will the credit allowance exceed the monthly rate for the service surrendered in any one monthly billing period.

2.4.5 Reserved For Future Use

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
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ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(D) Use of an Alternative Service Provided by the Telephone Company

Should the customer elect to use an alternative service provided by the Telephone Company during the period that a service is interrupted, the customer must pay the tariffed rates and charges for the alternative service used.

(E) Temporary Surrender of a Service

In certain instances, the customer may be requested by the Telephone Company to surrender a service for purposes other than maintenance, testing or activity relating to a service order. If the customer consents, a credit allowance will be granted. The credit allowance will be 1/1440 of the monthly rate for each period of 30 minutes or fraction thereof that the service is surrendered. In no case will the credit allowance exceed the monthly rate for the service surrendered in any one monthly billing period.

2.4.5 Reserved For Future Use

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NOV 7 1992

ISSUED:  
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EFFECTIVE:  
~~October 27, 1992~~  
NOV 7 1992



ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.6 Reestablishment of Service Following Fire, Flood or Other Occurrence

(A) Nonrecurring Charges Do Not Apply

Charges do not apply for the reestablishment of service following a fire, flood or other occurrence attributed to an Act of God provided that:

- (1) The service is of the same type as was provided prior to the fire, flood and other occurrence.
- (2) The service is for the same customer.
- (3) The service is at the same location on the same premises.
- (4) The reestablishment of service begins within 60 days after Telephone Company service is available. (The 60 day period may be extended a reasonable period if the renovation of the original location on the premises affected is not practical within the allotted time period.)

(B) Nonrecurring Charges Apply

Nonrecurring Charges apply for establishing service at a different location on the same premises or at a different premises pending reestablishment of service at the original location.

2.4.7 Title or Ownership Rights

- (A) The payment of rates and charges by customers for the services offered under the provisions of this tariff does not assign, confer or transfer title or ownership rights to proposals or facilities developed or utilized, respectively, by the Telephone Company in the provision of such services.

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.6 Reestablishment of Service Following Fire, Flood or Other Occurrence

(A) Nonrecurring Charges Do Not Apply

Charges do not apply for the reestablishment of service following a fire, flood or other occurrence attributed to an Act of God provided that:

- (1) The service is of the same type as was provided prior to the fire, flood and other occurrence.
- (2) The service is for the same customer.
- (3) The service is at the same location on the same premises.
- (4) The reestablishment of service begins within 60 days after Telephone Company service is available. (The 60 day period may be extended a reasonable period if the renovation of the original location on the premises affected is not practical within the allotted time period.)

(B) Nonrecurring Charges Apply

Nonrecurring Charges apply for establishing service at a different location on the same premises or at a different premises pending reestablishment of service at the original location.

2.4.7 Title or Ownership Rights

- (A) The payment of rates and charges by customers for the services offered under the provisions of this tariff does not assign, confer or transfer title or ownership rights to proposals or facilities developed or utilized, respectively, by the Telephone Company in the provision of such services.

ISSUED:  
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EFFECTIVE:  
~~October 1, 1992~~

NOV 7 1992

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April 30, 2007  
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ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.8 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company or Rate Schedule is Involved

The Telephone Company will handle ordering, rating and billing of Access Services under this tariff where more than one Exchange Telephone company or rate schedule is involved in the provision of Access Service as set forth in (A) or (B) following. The choice of either (A) or (B) shall be made by the Telephone Company and the Telephone Company will notify the customer which option will apply when the customer orders Access Service. The choice of (A) or (B) will be based on the interconnection arrangements between the Exchange Telephone companies involved. The option set forth in (A) following is transitional only and will expire with December 31, 1987.

- (A) When an Access Service is ordered by a customer where one end of the Transport element (i.e., Switched Access Service Local Transport, Directory Transport or Special Access Service Channel Mileage.) is in one Exchange Telephone Company operating territory and the other end is in another Exchange Telephone company operating territory, except for Access Services provided with the use of Hubs, the Exchange Telephone company in whose operating territory the customer's end user is located will accept the order for the Access Service from the customer except for Switched Access Services ordered on a per line or per trunk basis. The Exchange Telephone in whose territory the first point of switching is located will accept the order for Feature Group A,B and D Switched Access Services ordered in lines or trunks. The Exchange Telephone Company that accepts the order will then determine the charges involved, arrange to provide the Access Service ordered and bill the charges in accordance with its Access Service tariff.

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
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ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.8 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company or Rate Schedule is Involved

The Telephone Company will handle ordering, rating and billing of Access Services under this tariff where more than one Exchange Telephone company or rate schedule is involved in the provision of Access Service as set forth in (A) or (B) following. The choice of either (A) or (B) shall be made by the Telephone Company and the Telephone Company will notify the customer which option will apply when the customer orders Access Service. The choice of (A) or (B) will be based on the interconnection arrangements between the Exchange Telephone companies involved. The option set forth in (A) following is transitional only and will expire with December 31, 1987.

- (A) When an Access Service is ordered by a customer where one end of the Transport element (i.e., Switched Access Service Local Transport, Directory Transport or Special Access Service Channel Mileage.) is in one Exchange Telephone Company operating territory and the other end is in another Exchange Telephone company operating territory, except for Access Services provided with the use of Hubs, the Exchange Telephone company in whose operating territory the customer's end user is located will accept the order for the Access Service from the customer except for Switched Access Services ordered on a per line or per trunk basis. The Exchange Telephone in whose territory the first point of switching is located will accept the order for Feature Group A,B and D Switched Access Services ordered in lines or trunks. The Exchange Telephone Company that accepts the order will then determine the charges involved, arrange to provide the Access Service ordered and bill the charges in accordance with its Access Service tariff.

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EFFECTIVE:  
~~October 1, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.8 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company or Rate Schedule is Involved (Cont'd)

When an Access Service provided with the use of a Hub is ordered by a customer, the Exchange Telephone Company in whose territory the Hub is located will accept the order for the Access Service from the customer. That Exchange Telephone Company will then determine the charges involved, arrange to provide the Access Service ordered and bill the charges in accordance with its Access Service tariff.

(B) The Telephone Company will handle ordering, rating and billing of Access Services under this tariff where more than one Exchange Telephone Company or rate schedule is involved in the provision of Access Service as follows:

- (1) When Feature Group A and or B Switched Access Service is ordered by a customer where one end of the Transport element is in one Exchange Telephone Company operating territory and the other end is in another Exchange Telephone Company operating territory, the Exchange Telephone Company in whose territory the first point of switching is located will accept the order. In addition, the Exchange Telephone Company in whose territory the customer point of termination is located must also receive a copy of the order from the customer. The Exchange Telephone Company that accepts the order will then determine the charges involved, arrange to provide the Access Service ordered and bill the charges in accordance with its Access Service tariff.
- (2) When Feature Group C, and/or D Switched Access Service and/or Directory Assistance Service is ordered by a customer where one end of the Transport element is in the Telephone Company operating territory and the other end is in another Exchange Telephone Company operating territory, the orders shall be received as follows:

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

MISSOURI  
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2.4.8 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company or Rate Schedule is Involved  
(Cont'd)

When an Access Service provided with the use of a Hub is ordered by a customer, the Exchange Telephone Company in whose territory the Hub is located will accept the order for the Access Service from the customer. That Exchange Telephone Company will then determine the charges involved, arrange to provide the Access Service ordered and bill the charges in accordance with its Access Service tariff.

(B) The Telephone Company will handle ordering, rating and billing of Access Services under this tariff where more than one Exchange Telephone Company or rate schedule is involved in the provision of Access Service as follows:

(1) When Feature Group A and or B Switched Access Service is ordered by a customer where one end of the Transport element is in one Exchange Telephone Company operating territory and the other end is in another Exchange Telephone Company operating territory, the Exchange Telephone Company in whose territory the first point of switching is located will accept the order. In addition, the Exchange Telephone Company in whose territory the customer point of termination is located must also receive a copy of the order from the customer. The Exchange Telephone Company that accepts the order will then determine the charges involved, arrange to provide the Access Service ordered and bill the charges in accordance with its Access Service tariff.

(2) When Feature Group C, and/or D Switched Access Service and/or Directory Assistance Service is ordered by a customer where one end of the Transport element is in the Telephone Company operating territory and the other end is in another Exchange Telephone Company operating territory, the orders shall be received as follows:

NOV 5 1992

ISSUED:  
September 17, 1992

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EFFECTIVE:  
~~October 22, 1992~~

NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.8 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company or Rate Schedule is Involved (Cont'd)

(B) (2) (Cont'd)

- (a) For Feature Group C Switched Access Service and/or Directory Assistance Service, the Exchange Telephone Company in whose operating territory the end office is located must receive the order from the customer.
- (b) For Feature Group D Switched Access Service ordered to an end office, the Exchange Telephone Company in whose operating territory the end office is located must receive the order from the customer.
- (c) For Feature Group D Switched Access Service ordered to an access tandem, the Exchange Telephone Company in whose territory the access tandem is located must receive the order from the customer.
- (d) For the Service ordered set forth in (a), (b) and (c) preceding, the Exchange Telephone Company in whose territory the customer point of termination is located must also receive a copy of the order from the customer.

Each Exchange Telephone Company will provide the portion of the Transport element in its operating territory to an interconnection point with another Exchange Telephone Company and will bill the charges in accordance with its Access Service tariff. The rate for the Transport element will be determined as set forth in (8) following. All other appropriate charges in each Exchange Telephone Company tariff are applicable.

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.8 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company or Rate Schedule is Involved  
(Cont'd)

(B) (2) (Cont'd)

- (a) For Feature Group C Switched Access Service and/or Directory Assistance Service, the Exchange Telephone Company in whose operating territory the end office is located must receive the order from the customer.
- (b) For Feature Group D Switched Access Service ordered to an end office, the Exchange Telephone Company in whose operating territory the end office is located must receive the order from the customer.
- (c) For Feature Group D Switched Access Service ordered to an access tandem, the Exchange Telephone Company in whose territory the access tandem is located must receive the order from the customer.
- (d) For the Service ordered set forth in (a), (b) and (c) preceding, the Exchange Telephone Company in whose territory the customer point of termination is located must also receive a copy of the order from the customer.

Each Exchange Telephone Company will provide the portion of the Transport element in its operating territory to an interconnection point with another Exchange Telephone Company and will bill the charges in accordance with its Access Service tariff. The rate for the Transport element will be determined as set forth in (8) following. All other appropriate charges in each Exchange Telephone Company tariff are applicable.

ISSUED:  
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EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992



ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.8 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company or Rate Schedule is Involved (Cont'd)

(B) (Cont'd)

- (3) When a WATS Access Line Service ordered and channel mileage usage applies (i.e., the WATS serving office and the end user customer end office are not coterminous) and one end of the channel mileage element is in the Telephone Company operating territory and the other end is in another Exchange Telephone Company operating territory, the Exchange Telephone Company in whose operating territory the end office is located must receive the order from the customer. In addition, the Exchange Telephone Company in whose operating territory the WATS Serving Office is located must also receive a copy of the order from the customer. Each Exchange Telephone Company will provide the portion of the channel mileage element in its operating territory to an interconnection point with another Exchange Telephone Company and will bill the charges in accordance with its Access Service tariff. The rate for the channel mileage element will be determined as set forth in (8) following. All other appropriate charges in each Exchange Telephone Company tariff are applicable.
- (4) When a Special Access Service is ordered by a customer where one end of the Channel Mileage is in the Telephone Company operating territory and the other end is in another Exchange Telephone Company operating territory, except for Special Access Service provided with the use of Hubs, either of the Exchange Telephone Companies may receive the order from the customer. In addition, the other Exchange Telephone Company must receive a copy of the order from the customer. Each Exchange Telephone Company will provide the portion of the Channel Mileage element in its operating territory

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

MISSOURI  
Public Commission

2.4.8 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company or Rate Schedule is Involved  
(Cont'd)

(B) (Cont'd)

- (3) When a WATS Access Line Service ordered and channel mileage usage applies (i.e., the WATS serving office and the end user customer end office are not coterminous) and one end of the channel mileage element is in the Telephone Company operating territory and the other end is in another Exchange Telephone Company operating territory, the Exchange Telephone Company in whose operating territory the end office is located must receive the order from the customer. In addition, the Exchange Telephone Company in whose operating territory the WATS Serving Office is located must also receive a copy of the order from the customer. Each Exchange Telephone Company will provide the portion of the channel mileage element in its operating territory to an interconnection point with another Exchange Telephone Company and will bill the charges in accordance with its Access Service tariff. The rate for the channel mileage element will be determined as set forth in (8) following. All other appropriate charges in each Exchange Telephone Company tariff are applicable.
- (4) When a Special Access Service is ordered by a customer where one end of the Channel Mileage is in the Telephone Company operating territory and the other end is in another Exchange Telephone Company operating territory, except for Special Access Service provided with the use of Hubs, either of the Exchange Telephone Companies may receive the order from the customer. In addition, the other Exchange Telephone Company must receive a copy of the order from the customer. Each Exchange Telephone Company will provide the portion of the Channel Mileage element in its operating territory

ISSUED:  
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EFFECTIVE:  
~~October 1, 1992~~

NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.8 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company or Rate Schedule is Involved (Cont'd)

(B) (4) (Cont'd)

to an interconnection point (IP) with another Exchange Telephone Company and will bill the charges in accordance with its Access Service tariff. The rate for the Channel Mileage element will be determined as set forth in (8) following. All other appropriate charges in each Exchange Telephone Company tariff are applicable.

(5) When a Special Access Service involving a Hub is ordered by a customer where one end of the Channel Mileage element is in an Exchange Telephone Company operating territory and the Hub is in another Exchange Telephone Company operating territory, the Exchange Telephone Company in whose territory the Hub is located must receive the order from the customer. In addition, The Exchange Telephone Company in whose operating territory a customer premises is located must receive copies of the order from the customer. Each Exchange Telephone Company will provide the portion of the Channel Mileage element in its operating territory to an interconnection point (IP) with another Exchange Telephone Company and will bill the charges in accordance with its Access Service Tariff. The rate for the Channel Mileage element will be determined as set forth in (8) following. All other appropriate charges in each Exchange Telephone Company tariff are applicable.

(6) When a Feature Group A, B, C and/or D Switched Access Service is ordered by a customer where both ends or an end and an interconnection point of the Transport Element are in the same Telephone Company and same exchange but in different states which have

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

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2.4.8 Ordering, Rating and Billing of Access Services Where More Than  
One Exchange Telephone Company or Rate Schedule is Involved  
(Cont'd)

(B) (4) (Cont'd)

to an interconnection point (IP) with another Exchange Telephone Company and will bill the charges in accordance with its Access Service tariff. The rate for the Channel Mileage element will be determined as set forth in (8) following. All other appropriate charges in each Exchange Telephone Company tariff are applicable.

- (5) When a Special Access Service involving a Hub is ordered by a customer where one end of the Channel Mileage element is in an Exchange Telephone Company operating territory and the Hub is in another Exchange Telephone Company operating territory, the Exchange Telephone Company in whose territory the Hub is located must receive the order from the customer. In addition, The Exchange Telephone Company in whose operating territory a customer premises is located must receive copies of the order from the customer. Each Exchange Telephone Company will provide the portion of the Channel Mileage element in its operating territory to an interconnection point (IP) with another Exchange Telephone Company and will bill the charges in accordance with its Access Service Tariff. The rate for the Channel Mileage element will be determined as set forth in (8) following. All other appropriate charges in each Exchange Telephone Company tariff are applicable.
- (6) When a Feature Group A, B, C and/or D Switched Access Service is ordered by a customer where both ends or an end and an interconnection point of the Transport Element are in the same Telephone Company and same exchange but in different states which have

SEP 17 1992

ISSUED:  
September 17, 1992

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EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.8 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company or Rate Schedule is Involved (Cont'd)

(B) (6) (Cont'd)

different rate schedules, the Telephone Company will accept the order in the state where the first point of switching is located. When a WATS Access Line Service is ordered and a channel mileage element applies and both ends or one end and an interconnection point of the channel mileage element are in the same Telephone Company and same exchange but in different states which have different rate schedules, the Telephone Company will accept the order in the state where the WATS Serving Office is located. The Telephone Company will provide the service ordered and will bill the portion of the service in each state in accordance with the rate schedule for that state. An inter-connection point will be determined by the Telephone Company and will be used to determine the billing for each state. The rate for the Transport element will be determined as set forth in (8) following.

(7) When a Special Access Service, including those involving a Hub, but excluding those ordered as WATS Access Line Service, is ordered by a customer where both ends of the Channel Mileage element, an end of the Channel Mileage element and an interconnection point, an end of the Channel Mileage element and a Hub or inter-connection point and a Hub are in the same Telephone Company and the same exchange but in different states which have different rate schedules, the Exchange Telephone Company will accept the order in either state except for orders involving Hubs. For orders involving Hubs, the order must be placed in the state where the Hub is located. An interconnection point will be determined by the Exchange Telephone Company and will be used to determine the billing for each state. All appropriate charges in each state rate schedule are applicable. The rate

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EFFECTIVE:  
April 30, 2007

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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

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2.4.8 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company or Rate Schedule is Involved (Cont'd)

(B) (6) (Cont'd)

different rate schedules, the Telephone Company will accept the order in the state where the first point of switching is located. When a WATS Access Line Service is ordered and a channel mileage element applies and both ends or one end and an interconnection point of the channel mileage element are in the same Telephone Company and same exchange but in different states which have different rate schedules, the Telephone Company will accept the order in the state where the WATS Serving Office is located. The Telephone Company will provide the service ordered and will bill the portion of the service in each state in accordance with the rate schedule for that state. An interconnection point will be determined by the Telephone Company and will be used to determine the billing for each state. The rate for the Transport element will be determined as set forth in (8) following.

- (7) When a Special Access Service, including those involving a Hub, but excluding those ordered as WATS Access Line Service, is ordered by a customer where both ends of the Channel Mileage element, an end of the Channel Mileage element and an interconnection point, an end of the Channel Mileage element and a Hub or interconnection point and a Hub are in the same Telephone Company and the same exchange but in different states which have different rate schedules, the Exchange Telephone Company will accept the order in either state except for orders involving Hubs. For orders involving Hubs, the order must be placed in the state where the Hub is located. An interconnection point will be determined by the Exchange Telephone Company and will be used to determine the billing for each state. All appropriate charges in each state rate schedule are applicable. The rate

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EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.8 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company or Rate Schedule is Involved (Cont'd)

(B) (7) (Cont'd)

for the Channel Mileage element will be determined as set forth in (8) following.

(8) The rate for the Transport or Channel Mileage per mile element for services provided as set forth in (2) through (7) preceding is determined in as follows:

(a) Determine the appropriate Transport or Channel Mileage by computing the airline mileage between the two ends of the Transport or Channel Mileage element. Determine the airline mileage for the Transport element using the V & H (1) method as set forth in 6.7.13 following. Determine the airline mileage for the Channel Mileage element using the V & H (1) method as set forth in 7.4.6 following.

(b) Determine the rate for the airline mileage determined in (a) preceding using the Telephone Company's tariff. Multiply such rate by the Telephone Company's billing percentage factor and divide by 100 to obtain the Transport element or Channel Mileage per mile element charges.

(9) The interconnection points will be determined by the Exchange Telephone Companies involved. The billing percentage factor for the Telephone Company for the service between the two involved offices is listed in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

(1) For intraLATA Local Exchange Carrier to Local Exchange Carrier traffic percentages of ownership will be determined by the V&H coordinates located in the Missouri Intrastate IntraLATA Compensation Plan Database.

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

Service Commission

2.4.8 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company or Rate Schedule is Involved (Cont'd)

(B) (7) (Cont'd)

for the Channel Mileage element will be determined as set forth in (8) following.

(8) The rate for the Transport or Channel Mileage per mile element for services provided as set forth in (2) through (7) preceding is determined in as follows:

(a) Determine the appropriate Transport or Channel Mileage by computing the airline mileage between the two ends of the Transport or Channel Mileage element. Determine the airline mileage for the Transport element using the V & H (1) method as set forth in 6.7.13 following. Determine the airline mileage for the Channel Mileage element using the V & H (1) method as set forth in 7.4.6 following.

(b) Determine the rate for the airline mileage determined in (a) preceding using the Telephone Company's tariff. Multiply such rate by the Telephone Company's billing percentage factor and divide by 100 to obtain the Transport element or Channel Mileage per mile element charges.

(9) The interconnection points will be determined by the Exchange Telephone Companies involved. The billing percentage factor for the Telephone Company for the service between the two involved offices is listed in **National** Exchange Carrier Association, **Inc.** Tariff **F.C.C. No. 4.**

(T)  
(T)

(1) For intraLATA Local Exchange Carrier to Local Exchange Carrier traffic percentages of ownership will be determined by the V&H coordinates located in the Missouri Intrastate IntraLATA Compensation Plan Database.

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FILED FEB 07 2002

ISSUED:  
January 7, 2002

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State Executive, External Affairs  
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Service Commission  
EFFECTIVE:  
February 7, 2002



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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

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2.4.8 Ordering, Rating and Billing of Access Services Where More Than One  
Exchange Telephone Company or Rate Schedule is Involved (Cont'd)

(B) (7) (Cont'd)

for the Channel Mileage element will be determined as set forth in (8) following.

(8) The rate for the Transport or Channel Mileage per mile element for services provided as set forth in (2) through (7) preceding is determined in as follows:

(a) Determine the appropriate Transport or Channel Mileage by computing the airline mileage between the two ends of the Transport or Channel Mileage element. Determine the airline mileage for the Transport element using the V & H (1) method as set forth in 6.7.13 following. Determine the airline mileage for the Channel Mileage element using the V & H (1) method as set forth in 7.4.6 following.

(b) Determine the rate for the airline mileage determined in (a) preceding using the Telephone Company's tariff. Multiply such rate by the Telephone Company's billing percentage factor and divide by 100 to obtain the Transport element or Channel Mileage per mile element charges.

(9) The interconnection points will be determined by the Exchange Telephone Companies involved. The billing percentage factor for the Telephone Company for the service between the two involved offices is listed in Exchange Carrier Association Tariff.

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**Public Service Commission  
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(1) For intraLATA Local Exchange Carrier to Local Exchange Carrier traffic percentages of ownership will be determined by the V&H coordinates located in the Missouri Intrastate IntraLATA Compensation Plan Database. (T)

ISSUED:  
January 26, 2001

Richard D. Lawson  
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**FILED**

EFFECTIVE:  
February 26, 2001

FEB 26 2001

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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.8 Ordering, Rating and Billing of Access Services Where  
More Than One Exchange Telephone Company or Rate Schedule  
is Involved (Cont'd)

(B) (7) (Cont'd)

for the Channel Mileage element will be determined as set forth in (8) following.

(8) The rate for the Transport or Channel Mileage per mile element for services provided as set forth in (2) through (7) preceding is determined in as follows:

(a) Determine the appropriate Transport or Channel Mileage by computing the airline mileage between the two ends of the Transport or Channel Mileage element. Determine the airline mileage for the Transport element using the V & H (1) method as set forth in 6.7.13 following. Determine the airline mileage for the Channel Mileage element using the V & H (1) method as set forth in 7.4.6 following.

(b) Determine the rate for the airline mileage determined in (a) preceding using the Telephone Company's tariff. Multiply such rate by the Telephone Company's billing percentage factor and divide by 100 to obtain the Transport element or Channel Mileage per mile element charges.

(9) The interconnection points will be determined by the Exchange Telephone Companies involved. The billing percentage factor for the Telephone Company for the service between the two involved offices is listed in Exchange Carrier Association Tariff.

(1) For intraLATA Local Exchange Carrier to Local Exchange Carrier traffic percentages of ownership will be determined by the V&G coordinates located in the Missouri Intrastate IntraLATA Compensation Plan Database. (T)

**CANCELLED**

FEB 26 2001  
2nd RP 70

**Public Service Commission  
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FILED MAR 10 2000

ISSUED:  
February 9, 2000

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State Executive, External Affairs

EFFECTIVE:  
March 10, 2000

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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd) **MISSOURI Public Service Commission**

2.4.8 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company or Rate Schedule is Involved (Cont'd)

(B) (7) (Cont'd)

for the Channel Mileage element will be determined as set forth in (8) following.

(8) The rate for the Transport or Channel Mileage per mile element for services provided as set forth in (2) through (7) preceding is determined in as follows:

(a) Determine the appropriate Transport or Channel Mileage by computing the airline mileage between the two ends of the Transport or Channel Mileage element. Determine the airline mileage for the Transport element using the V & H (1) method as set forth in 6.7.13 following. Determine the airline mileage for the Channel Mileage element using the V & H (1) method as set forth in 7.4.6 following.

(b) Determine the rate for the airline mileage determined in (a) preceding using the Telephone Company's tariff. Multiply such rate by the Telephone Company's billing percentage factor and divide by 100 to obtain the Transport element or Channel Mileage per mile element charges.

(9) The interconnection points will be determined by the Exchange Telephone Companies involved. The billing percentage factor for the Telephone Company for the service between the two involved offices is listed in Exchange Carrier Association Tariff.

(1) For intraLATA Local Exchange Carrier to Local Exchange Carrier traffic percentages of ownership will be determined by the V&G coordinates located in the Missouri PTC Plan IntraLATA Database.

CANCELLED

MAR 10 2000

1st RP 70

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NOV 7 1992

MISSOURI PUBLIC SERVICE COMMISSION

ISSUED:  
September 17, 1992

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EFFECTIVE:  
~~October 1, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

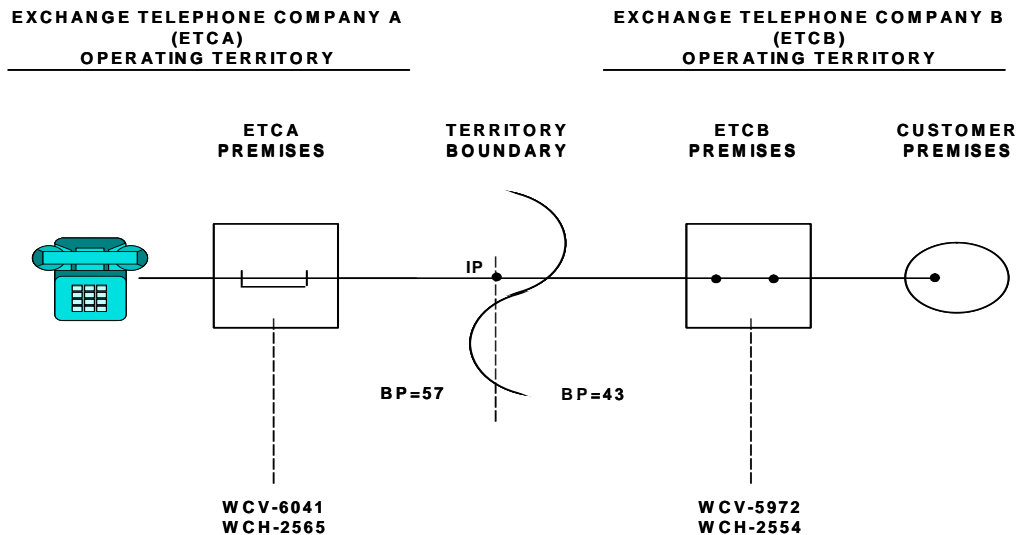
2.4.8 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company or Rate Schedule is Involved (Cont'd)

(B) (Cont'd)

(10) Example - Switched Access

(a) Layout

- (i) Feature Group C Switched Access is ordered to End Office A.
- (ii) End Office A is in operating territory of Exchange Telephone Company A.
- (iii) Premises of ordering Customer is in operating territory of Exchange Telephone Company B.



ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
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Service Commission

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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

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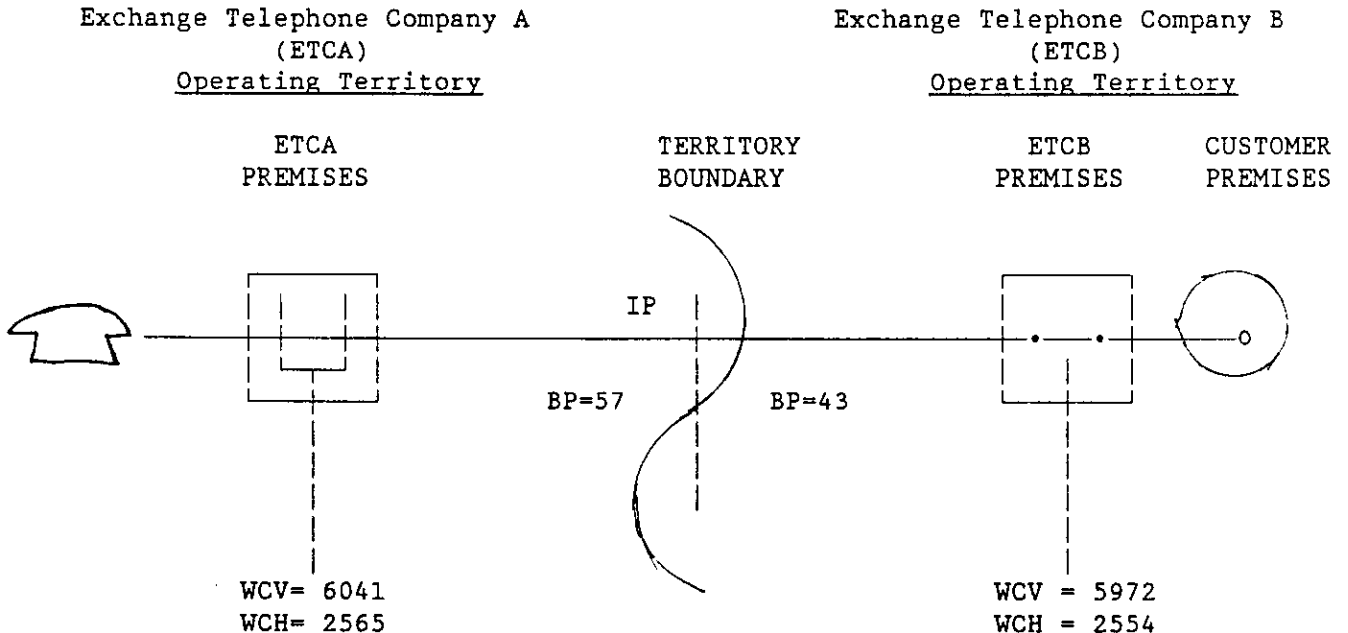
2.4.8 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company or Rate Schedule is Involved  
(Cont'd)

(B) (Cont'd)

(10) Example - Switched Access

(a) Layout

- (i) Feature Group C Switched Access is ordered to End Office A.
- (ii) End Office A is in operating territory of Exchange Telephone Company A.
- (iii) Premises of ordering Customer is in operating territory of Exchange Telephone Company B.



NOV 1 1992

ISSUED:  
September 17, 1992

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EFFECTIVE:  
~~October 17, 1992~~

NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.8 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company or Rate Schedule is Involved (Cont'd)

(B) (Cont'd)

(10) Example - Switched Access (Cont'd)

(b) Airline Mileages (Using National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4).

- ETCA premises to ETCB premises = 22.1, rounded = 23

(c) Local Transport charges for 10,220 access minutes

- Assume ETCA rate for Local Transport mileband of over 16 to 25 miles is \$0.0120 per access minute
- Assume ETCA Billing Percentage (BP) is 57%
- Assume ETCB rate for Local Transport mileband of over 16 to 25 miles is \$0.0125 per access minute
- Assume ETCB Billing Percentage (BP) is 43%
- Formula:

$$\text{ETCA Local Transport Charge} = \frac{\text{Access Minutes} \times \text{ETCA Rate} \times \text{ETCA Billing Percentage}}{100}$$

- Calculation of Transport Charges

$$\text{ETCA Local Transport Charge} = 10,220 \times \$0.0120 \times 57\% = \$69.90$$

$$\text{ETCB Local Transport Charge} = 10,220 \times \$0.0125 \times 43\% = \$54.93$$

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

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Second Revised Page 72  
Cancels First Revised Page 72

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REC'D JAN 15 2002

2. General Regulations (Cont'd)

Service Commission

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.8 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company or Rate Schedule is Involved (Cont'd)

(B) (Cont'd)

(10) Example - Switched Access (Cont'd)

(b) Airline Mileages (Using National Exchange Carrier Association, *Inc.* (T)  
Tariff F.C.C. No. 4).

- ETCA premises to ETCB premises = 22.1, rounded = 23

(c) Local Transport charges for 10,220 access minutes

- Assume ETCA rate for Local Transport mileband of over 16 to 25 miles is \$0.0120 per access minute

- Assume ETCA Billing Percentage (BP) is 57%

- Assume ETCB rate for Local Transport mileband of over 16 to 25 miles is \$0.0125 per access minute

- Assume ETCB Billing Percentage (BP) is 43%

- Formula:

$$\text{ETCA Local Transport Charge} = \frac{\text{Access Minutes} \times \text{ETCA Rate} \times \text{ETCA Billing Percentage}}{100}$$

- Calculation of Transport Charges

$$\text{ETCA Local Transport Charge} = 10,220 \times \$0.0120 \times 57\% = \$69.90$$

$$\text{ETCB Local Transport Charge} = 10,220 \times \$0.0125 \times 43\% = \$54.93$$

Missouri Public

FILED FEB 15 2002

Service Commission

ISSUED:  
January 15, 2002

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EFFECTIVE:  
February 15, 2002

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2. General Regulations (Cont'd)

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2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.8 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company or Rate Schedule is Involved (Cont'd)

(B) (Cont'd)

(10) Example - Switched Access (Cont'd)

(b) Airline Mileages (Using **National** Exchange Carrier Association Tariff **F.C.C. No. 4**). (T)

- ETCA premises to ETCB premises = 22.1, rounded = 23

(c) Local Transport charges for **10,220** access minutes (T)

- Assume ETCA rate for Local Transport mileband of over 16 to 25 miles is \$0.0120 per access minute

- Assume ETCA Billing Percentage (BP) is 57% (T)

- Assume ETCB rate for Local Transport mileband of over 16 to 25 miles is \$0.0125 per access minute

- Assume ETCB Billing Percentage (BP) is 43% (T)

- Formula:

$$\text{ETCA Local Transport Charge} = \frac{\text{Access Minutes} \times \text{ETCA Rate} \times \text{ETCA Billing Percentage}}{100}$$

- Calculation of Transport Charges

$$\text{ETCA Local Transport Charge} = 10,220 \times \$0.0120 \times 57\% = \$69.90$$

$$\text{ETCB Local Transport Charge} = 10,220 \times \$0.0125 \times 43\% = \$54.93$$

**CANCELLED**

FEB 15 2002

by *2nd RP 72*  
Public Service Commission  
MISSOURI

ISSUED:  
November 29, 2000

Richard D. Lawson  
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EFFECTIVE:  
December 29, 2000

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FILED DEC 29 2000



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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

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2.4.8 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company or Rate Schedule is Involved  
(Cont'd)

(B) (Cont'd)

(10) Example - Switched Access (Cont'd)

(b) Airline Mileages (Using Exchange Carrier Association Tariff).

- ETCA premises to ETCB premises = 22.1, rounded = 23

(c) Local Transport charges for 9000 access minutes

- Assume ETCA rate for Local Transport mileband of over 16 to 25 miles is \$0.0120 per access minute

- Assume ETCA Billing Percentage (BP) is 57

- Assume ETCB rate for Local Transport mileband of over 16 to 25 miles is \$0.0125 per access minute

- Assume ETCB Billing Percentage (BP) is 43

- Formula:

$$\text{ETCA Local Transport} = \frac{\text{Access Minutes} \times \text{ETCA Rate} \times \text{ETCA Billing Percentage}}{100}$$

- Calculation of Transport Charges

$$\text{ETCA Local Transport Charge} = 9000 \times \$0.0120 \times \frac{57}{100} = \$61.56$$

$$\text{ETCB Local Transport Charge} = 9000 \times \$0.0125 \times \frac{43}{100} = \$48.38$$

**CANCELLED**

DEC 29 2000  
By *1st RP 72*  
Public Service Commission  
MISSOURI

**FILED**  
NOV 7 1992  
MISSOURI PUBLIC SERVICE COMMISSION

ISSUED:  
September 17, 1992

BY: John L. Roe  
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EFFECTIVE:  
~~October 1, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.9 Service Performance Provisioning Guarantee

(A) General

The Telephone Company assures that orders for certain Access Services, as specified in (B) following, will be installed and available for customer use no later than the Firm Order Confirmation (FOC) date.

When the failure to meet a FOC date for installation of these services is solely the Telephone Company's responsibility, the associated nonrecurring charges shall be credited to the customer. The nonrecurring charges will be credited at the rate at which they were billed, however, the credit will not be provided if a credit of the same nonrecurring charge for the same service is provided under other provisions of this tariff. The credit of applicable nonrecurring charges for installations not completed by the FOC date is an exclusive remedy and is in lieu of any other claims described in Section 2.1.3 preceding.

(B) Services Subject to Credit

Service Performance Provisioning Guarantee is available for all Switched Access Services and for the following Special Access Services:

Voice Grade Service  
Digital Data Service  
High Capacity Service

(D)

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

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First Revised Page 72.1  
Cancels Original Page 72.1

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ACCESS SERVICE

REC'D JAN 07 2002

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

Service Commission

2.4.9 Service Performance Provisioning Guarantee

(A) General

The Telephone Company assures that orders for certain Access Services, as specified in (B) following, will be installed and available for customer use no later than the Firm Order **Confirmation** (FOC) date. (T)

When the failure to meet a FOC date for installation of these services is solely the Telephone Company's responsibility, the associated nonrecurring charges shall be credited to the customer. The nonrecurring charges will be credited at the rate at which they were billed, however, the credit will not be provided if a credit of the same nonrecurring charge for the same service is provided under other provisions of this tariff. The credit of applicable nonrecurring charges for installations not completed by the FOC date is an exclusive remedy and is in lieu of any other claims described in Section 2.1.3 preceding.

(B) Services Subject to Credit

Service Performance Provisioning Guarantee is available for all Switched Access Services and for the following Special Access Services:

- Program Audio Service
- Voice Grade Service
- Digital Data Service
- High Capacity Service

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FILED FEB 07 2002

Service Commission

ISSUED:  
January 7, 2002

Richard D. Lawson  
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EFFECTIVE:  
February 7, 2002

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ACCESS SERVICE

2. General Regulations (Cont'd)

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2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.9 Service Performance Provisioning Guarantee

(A) General

The Telephone Company assures that orders for certain Access Services, as specified in (B) following, will be installed and available for customer use no later than the Firm Order Commitment (FOC) date.

When the failure to meet a FOC date for installation of these services is solely the Telephone Company's responsibility, the associated nonrecurring charges shall be credited to the customer. The nonrecurring charges will be credited at the rate at which they were billed, however, the credit will not be provided if a credit of the same nonrecurring charge for the same service is provided under other provisions of this tariff. The credit of applicable nonrecurring charges for installations not completed by the FOC date is an exclusive remedy and is in lieu of any other claims described in Section 2.1.3 preceding.

(B) Services Subject to Credit

Service Performance Provisioning Guarantee is available for all Switched Access Services and for the following Special Access Services:

- Program Audio Service
- Voice Grade Service
- Digital Data Service
- High Capacity Service

(N)

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FEB 07 2002

151 RP 72.1

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**MISSOURI**

**FILED**

DEC 16 1996

**MO.PUBLICSERVICECOMM**

ISSUED:  
November 13, 1996

EFFECTIVE:  
December 16, 1996

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.9 Service Performance Provisioning Guarantee

(C) When a Credit Allowance Does Not Apply

Nonrecurring charge credits under the Service Performance Provisioning Guarantee will not be made:

- (1) When customer actions prevent or inhibit installation of the service (e.g., the customer's premises is inaccessible, the customer changes interface requirements, or the customer is not ready to accept the service).
- (2) When other Telephone Companies are involved in the service installation.
- (3) When the service is provided under the Special Construction or Specialized Services or Arrangements sections of this tariff.
- (4) During a declared national emergency, where priority installation of National Security Emergency Preparedness (NSEP) telecommunications services shall take precedence.
- (5) During natural disasters, work stoppages, civil disturbances, criminal actions; or by fire, flooding or other occurrences attributed to an Act of God.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

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ACCESS SERVICE

2. General Regulations (Cont'd)

NOV 15 1996

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.9 Service Performance Provisioning Guarantee

MISSOURI  
Public Service Commission

(C) When a Credit Allowance Does Not Apply

Nonrecurring charge credits under the Service Performance Provisioning Guarantee will not be made:

- (1) When customer actions prevent or inhibit installation of the service (e.g., the customer's premises is inaccessible, the customer changes interface requirements, or the customer is not ready to accept the service).
- (2) When other Telephone Companies are involved in the service installation.
- (3) When the service is provided under the Special Construction or Specialized Services or Arrangements sections of this tariff.
- (4) During a declared national emergency, where priority installation of National Security Emergency Preparedness (NSEP) telecommunications services shall take precedence.
- (5) During natural disasters, work stoppages, civil disturbances, criminal actions; or by fire, flooding or other occurrences attributed to an Act of God.

(N)

(N)

FILED

DEC 16 1996

MO. PUBLIC SERVICE COMM

ISSUED:  
November 13, 1996

EFFECTIVE:  
December 16, 1996

By: John L. Roe  
Vice President - Carrier and Regulatory Services  
5454 West 110th Street  
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ACCESS SERVICE

2. General Regulations (Cont'd)

2.5 Connections

2.5.1 General

Equipment and Systems (i.e., terminal equipment, multiline terminating systems and communications systems) may be connected with Switched and Special Access Service furnished by the Telephone Company where such connection is made in accordance with the provisions specified in Technical Reference Publications PUB AS No. 1 and in 2.1 preceding.

2.6 Definitions

Certain terms used herein are defined as follows:

Access Code

The term "Access Code" denotes a uniform seven digit code assigned by the Telephone Company to an individual customer. The seven digit code has the form 101-XXXX, 950-0XXX, 950-1XXX, or 950-00XX. The 100-XXXX access code will be provided where technically feasible.

Access Minutes

The term "Access Minutes" denotes that usage of exchange facilities in intrastate service for the purpose of calculating chargeable usage. On the originating end of an intrastate call, usage is measured from the time the originating end user's call is delivered by the Telephone Company to and acknowledged as received by the customer's facilities connected with the originating exchange. On the terminating end of an intrastate call, usage is measured from the time the call is received by the end user in the terminating exchange. Timing of usage at both originating and terminating ends of an intrastate call shall terminate when the calling or called party disconnects, whichever event is recognized first in the originating and terminating exchanges, as applicable.

ISSUED:  
March 30, 2007

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Director - State Regulatory  
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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

SPRINT MISSOURI, INC.  
d/b/a SPRINT

Third Revised Page 73  
Cancels Second Page 73

ACCESS SERVICE

Missouri Public

2. General Regulations (Cont'd)

REC'D JAN 15 2002

2.5 Connections

Service Commission

2.5.1 General

Equipment and Systems (i.e., terminal equipment, multiline terminating systems and communications systems) may be connected with Switched and Special Access Service furnished by the Telephone Company where such connection is made in accordance with the provisions specified in Technical Reference Publications **PUB AS** No. 1 and in 2.1 preceding.

(T)

2.6 Definitions

Certain terms used herein are defined as follows:

Access Code

The term "Access Code" denotes a uniform seven digit code assigned by the Telephone Company to an individual customer. The seven digit code has the form 101-XXXX, 950-0XXX, 950-1XXX, or 950-00XX. The 100-XXXX access code will be provided where technically feasible.

Access Minutes

The term "Access Minutes" denotes that usage of exchange facilities in intrastate service for the purpose of calculating chargeable usage. On the originating end of an intrastate call, usage is measured from the time the originating end user's call is delivered by the Telephone Company to and acknowledged as received by the customer's facilities connected with the originating exchange. On the terminating end of an intrastate call, usage is measured from the time the call is received by the end user in the terminating exchange. Timing of usage at both originating and terminating ends of an intrastate call shall terminate when the calling or called party disconnects, whichever event is recognized first in the originating and terminating exchanges, as applicable.

Missouri Public

FILED FEB 15 2002

Service Commission

ISSUED:  
January 15, 2002

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
February 15, 2002



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ACCESS SERVICE

JUL 02 1998

2. General Regulations (Cont'd)

MO. PUBLIC SERVICE COMM

2.5 Connections

2.5.1 General

Equipment and Systems (i.e., terminal equipment, multiline terminating systems and communications systems) may be connected with Switched and Special Access Service furnished by the Telephone Company where such connection is made in accordance with the provisions specified in Technical Reference Publications AS No. 1 and in 2.1 preceding.

2.6 Definitions

Certain terms used herein are defined as follows:

Access Code

The term "Access Code" denotes a uniform seven digit code assigned by the Telephone Company to an individual customer. The seven digit code has the form 101XXXX, 950-0XXX, 950-1XXX, or 950-00XX.

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Access Minutes

The term "Access Minutes" denotes that usage of exchange facilities in intrastate service for the purpose of calculating chargeable usage. On the originating end of an intrastate call, usage is measured from the time the originating end user's call is delivered by the Telephone Company to and acknowledged as received by the customer's facilities connected with the originating exchange. On the terminating end of an intrastate call, usage is measured from the time the call is received by the end user in the terminating exchange. Timing of usage at both originating and terminating ends of an intrastate call shall terminate when the calling or called party disconnects, whichever event is recognized first in the originating and terminating exchanges, as applicable.

CANCELLED

FEB 15 2002

By 314 RP 73

Public Service Commission  
MISSOURI

FILED

AUG 03 1998

MISSOURI  
Public Service Commission

UNITED TELEPHONE COMPANY  
OF MISSOURI

First Revised Page 73  
Cancels Original Page 73

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ACCESS SERVICE

JUN 5 1995

2. General Regulations (Cont'd)

MO. PUBLIC SERVICE COMM.

2.5 Connections

2.5.1 General

Equipment and Systems (i.e., terminal equipment, multiline terminating systems and communications systems) may be connected with Switched and Special Access Service furnished by the Telephone Company where such connection is made in accordance with the provisions specified in Technical Reference Publications AS No. 1 and in 2.1 preceding.

2.6 Definitions

Certain terms used herein are defined as follows:

Access Code

The term "Access Code" denotes a uniform five or seven digit code assigned by the Telephone Company to an individual customer. The five digit code has the form 10XXX, and the seven digit code has the form 101-XXXX, 950-0XXX, 950-1XXX, or 950-00XX. The 100-XXXX access code will be provided where technically feasible.

(C)  
(C)

Access Minutes

The term "Access Minutes" denotes that usage of exchange facilities in intrastate service for the purpose of calculating chargeable usage. On the originating end of an intrastate call, usage is measured from the time the originating end user's call is delivered by the Telephone Company to and acknowledged as received by the customer's facilities connected with the originating exchange. On the terminating end of an intrastate call, usage is measured from the time the call is received by the end user in the terminating exchange. Timing of usage at both originating and terminating ends of an intrastate call shall terminate when the calling or called party disconnects, whichever event is recognized first in the originating and terminating exchanges, as applicable.

CANCELLED

AUG 03 1998  
By *2nd RS #73*  
Public Service Commission  
MISSOURI

FILED

JUL 15 1995

MISSOURI  
Public Service Commission

ISSUED:  
June 5, 1995

By: John L. Roe  
Vice President - Carrier and Regulatory Services  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~June 5, 1995~~  
JUL 15 1995

ACCESS SERVICE

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SEP 17 1992

MISSOURI  
Public Service Commission

2. General Regulations (Cont'd)

2.5 Connections

2.5.1 General

Equipment and Systems (i.e., terminal equipment, multiline terminating systems and communications systems) may be connected with Switched and Special Access Service furnished by the Telephone Company where such connection is made in accordance with the provisions specified in Technical Reference Publications AS No. 1 and in 2.1 preceding.

2.6 Definitions

Certain terms used herein are defined as follows:

Access Code

The term "Access Code" denotes a uniform five or seven digit code assigned by the Telephone Company to an individual customer. The five digit codes has the form 10XXX, and the seven digit code has the form 950-0XXX or 950-1XXX.

Access Minutes

The term "Access Minutes" denotes that usage of exchange facilities in intrastate service for the purpose of calculating chargeable usage. On the originating end of an intrastate call, usage is measured from the time the originating end user's call is delivered by the Telephone Company to and acknowledged as received by the customer's facilities connected with the originating exchange. On the terminating end of an intrastate call, usage is measured from the time the call is received by the end user in the terminating exchange. Timing of usage at both originating and terminating ends of an intrastate call shall terminate when the calling or called party disconnects, whichever event is recognized first in the originating and terminating exchanges, as applicable.

CANCELLED

JUL 15 1995  
BY 1st R.S. # 73  
Public Service Commission  
MISSOURI

FILED

NOV 7 1992

NO. PUBLIC SERVICE COMMISSION

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Access Tandem

The term "Access Tandem" denotes a Telephone Company switching system that provides a concentration and distribution function for originating or terminating traffic between end offices and a customer's premises.

Account

The term "Account" denotes the set of billing information for a customer. Each account is uniquely identified by the billing account number (BAN) located on either the customer's bill or service record.

Aggregator

The term "Aggregator" denotes any individual, partnership, association, joint-stock company, trust, governmental entity or corporation as defined under Part 64.708(b) of the Federal Communications Commission's Rules.

Alternate Billing Service

Alternate Billing Service (ABS) provides end users the ability to bill calls to an account not necessarily associated with the originating line.

Answer/Disconnect Supervision

The term "Answer/Disconnect Supervision" denotes the transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the customer's point of termination as an indication that the called party has answered or disconnected.

Answer Message

Denotes an SS7 message sent in the backward direction to indicate that the call has been answered.

Attenuation Distortion

The term "Attenuation Distortion" denotes the difference in loss at specified frequencies relative to the loss at 1004 Hz, unless otherwise specified.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
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Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

UNITED TELEPHONE COMPANY  
OF MISSOURI

First Revised Page 74  
Cancels Original Page 74

ACCESS SERVICE

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2. General Regulations (Cont'd)

DEC 23 1993

2.6 Definitions (Cont'd)

MISSOURI  
Public Service Commission

Access Tandem

The term "Access Tandem" denotes a Telephone Company switching system that provides a concentration and distribution function for originating or terminating traffic between end offices and a customer's premises.

Account

The term "Account" denotes the set of billing information for a customer. Each account is uniquely identified by the billing account number (BAN) located on either the customer's bill or service record.

Aggregator

The term "Aggregator" denotes any individual, partnership, association, joint-stock company, trust, governmental entity or corporation as defined under Part 64.708(b) of the Federal Communications Commission's Rules.

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Answer Message

Denotes an SS7 message sent in the backward direction to indicate that the call has been answered.

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The term "Attenuation Distortion" denotes the difference in loss at specified frequencies relative to the loss at 1004 Hz, unless otherwise specified.

FILED

JAN 24 1994

MISSOURI  
Public Service Commission

ISSUE DATE:  
December 23, 1993

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE DATE:  
January 24, 1994

Cancelled  
April 30, 2007  
Missouri Public  
Service Commission

(N)  
(N)  
(M)  
(M)  
(N)  
(N)  
(M)  
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OF MISSOURI

Original Page 74

ACCESS SERVICE

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SEP 17 1992

2. General Regulations (Cont'd)

MISSOURI  
Public Service Commission

2.6 Definitions (Cont'd)

Access Tandem

The term "Access Tandem" denotes a Telephone Company switching system that provides a concentration and distribution function for originating or terminating traffic between end offices and a customer's premises.

Answer/Disconnect Supervision

The term "Answer/Disconnect Supervision" denotes the transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the customer's point of termination as an indication that the called party has answered or disconnected.

Attenuation Distortion

The term "Attenuation Distortion" denotes the difference in <sup>1994</sup> at specified frequencies relative to the loss at 1004 Hz unless otherwise specified.

CANCELLED

JAN 24 1994  
BY JLR/K.S.  
Public Service Commission  
MISSOURI

Balance (100 Type) Test Line

The term "Balance (100 Type) Test Line" denotes an arrangement in an end office which provides for balance and noise testing.

Bit

The term "Bit" denotes the smallest unit of information in the binary system of notation.

Business Day

The term "Business Day" denotes the times of day that a company is open for business. Generally, in the business community, these are 8:00 or 9:00 A.M. to 5:00 or 6:00 P.M., respectively, with an hour for lunch, Monday through Friday, resulting in an standard forty (40) hour work week. However, Business Day hours for the Telephone Company may vary based on company policy, union contract and location. To determine such hours for the Telephone Company, or company location, that company should be contacted at the address shown under the Issuing Carrier(s) name listed on Title Page 2 preceding.

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMMISSION

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 1, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Balance (100 Type) Test Line

The term "Balance (100 Type) Test Line" denotes an arrangement in an end office which provides for balance and noise testing.

Billed Number Screening (BNS)

Billed number screening is a process which utilizes a data base to determine specific characteristics and/or customer preferences on a billed line number. Examples would include, whether or not the line is a pay telephone and whether the billed customer associated with the line will accept a collect call.

Bit

The term "Bit" denotes the smallest unit of information in the binary system of notation.

Business Day

The term "Business Day" denotes the times of day that a company is open for business. Generally, in the business community, these are 8:00 or 9:00 A.M. to 5:00 or 6:00 P.M., respectively, with an hour for lunch, Monday through Friday, resulting in an standard forty (40) hour work week. However, Business Day hours for the Telephone Company may vary based on company policy, union contract and location. To determine such hours for the Telephone Company, or company location, that company should be contacted at the address shown under the Issuing Carrier(s) name listed on Title Page 2 preceding.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

RECEIVED

ACCESS SERVICE

JAN 15 1997

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

MISSOURI  
Public Service Commission

Balance (100 Type) Test Line

The term "Balance (100 Type) Test Line" denotes an arrangement in an end office which provides for balance and noise testing.

Billed Number Screening (BNS)

Billed number screening is a process which utilizes a data base to determine specific characteristics and/or customer preferences on a billed line number. Examples would include, whether or not the line is a pay telephone and whether the billed customer associated with the line will accept a collect call. (T)

Bit

The term "Bit" denotes the smallest unit of information in the binary system of notation.

Business Day

The term "Business Day" denotes the times of day that a company is open for business. Generally, in the business community, these are 8:00 or 9:00 A.M. to 5:00 or 6:00 P.M., respectively, with an hour for lunch, Monday through Friday, resulting in a standard forty (40) hour work week. However, Business Day hours for the Telephone Company may vary based on company policy, union contract and location. To determine such hours for the Telephone Company, or company location, that company should be contacted at the address shown under the Issuing Carrier(s) name listed on Title Page 2 preceding.

FILED

APR 15 1997

MO. PUBLIC SERVICE COMMISSION

ISSUED:  
January 15, 1997

BY: John L. Roe  
VP - Carrier and Regulatory Services  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:

APR 15 1997



**RECEIVED**

DEC 23 1993

**MISSOURI  
Public Service Commission**

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Balance (100 Type) Test Line

The term "Balance (100 Type) Test Line" denotes an arrangement in an end office which provides for balance and noise testing. (M)

Billed Number Screening (BNS)

Billed number screening is a process which utilizes a data base to determine specific characteristics and/or customer preferences on a billed line number. Examples would include, whether or not the line is a public telephone and whether the billed customer associated with the line will accept a collect call. (M)

Bit

The term "Bit" denotes the smallest unit of information in the binary system of notation. (M)

Business Day

The term "Business Day" denotes the times of day that a company is open for business. Generally, in the business community, these are 8:00 or 9:00 A.M. to 5:00 or 6:00 P.M., respectively, with an hour for lunch, Monday through Friday, resulting in an standard forty (40) hour work week. However, Business Day hours for the Telephone Company may vary based on company policy, union contract and location. To determine such hours for the Telephone Company, or company location, that company should be contacted at the address shown under the Issuing Carrier(s) name listed on Title Page 2 preceding. (M)

**CANCELLED**

APR 15 1997  
BY *Lat P.S. 741*  
Public Service Commission  
MISSOURI

**FILED**

JAN 24 1994

**MISSOURI  
Public Service Commission**

ISSUE DATE:  
December 23, 1993

BY: John L. Roe  
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5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE DATE:  
January 24, 1994

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Call

The term "Call" denotes a customer attempt for which the complete address code (e.g., o-, 911, or 10 digits) is provided to the serving dial tone office.

Carrier or Common Carrier

See Interexchange Carrier.

Carrier Access Code (CAC)

The term "Carrier Access Code" denotes a uniform seven-digit code assigned by the Telephone Company to an individual customer. The seven-digit code has the form 101XXXX, 950-XXXX, 950-1XXX, 950-10XX or 950-00XX. The 101XXXX access code will be provided where technically feasible.

Carrier Identification Code (CIC)

The term "Carrier Identification Code" denotes numeric codes that are assigned to an IC for use with Feature Groups B and/or D Switched Access Service.

Carrier Identification Parameter

The term "Carrier Identification Parameter (CIP)" denotes a field in the SS7 initial address message that identifies and forwards Carrier Identification Code information to an interexchange carrier.

CCS

The term "CCS" denotes a hundred call seconds, which is a standard unit of traffic load that is equal to 100 seconds of usage or capacity of a group of servers (e.g., trunks).

ISSUED:  
March 30, 2007

Mark D. Harper  
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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

SPRINT MISSOURI, INC.  
d/b/a SPRINT

Second Revised Page 75  
Cancels First Revised Page 75  
Missouri Public  
Service Commission

ACCESS SERVICE

REC'D NOV 29 2000

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

(D)

(D)

Call

The term "Call" denotes a customer attempt for which the complete address code (e.g., 0-, 911, or 10 digits) is provided to the serving dial tone office.

Carrier or Common Carrier

See Interexchange Carrier.

Carrier Access Code (CAC)

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*The term "Carrier Access Code" denotes a uniform seven-digit code assigned by the Telephone Company to an individual customer. The seven-digit code has the form 101XXXX, 950-XXXX, 950-1XXX, 950-10XX or 950-00XX. The 101XXXX access code will be provided where technically feasible.*

Carrier Identification Code (CIC)

*The term "Carrier Identification Code" denotes numeric codes that are assigned to an IC for use with Feature Groups B and/or D Switched Access Service.*

(N)

Carrier Identification Parameter

The term "Carrier Identification Parameter (CIP)" denotes a field in the SS7 initial address message that identifies and forwards Carrier Identification Code information to an interexchange carrier.

CCS

The term "CCS" denotes a hundred call seconds, which is a standard unit of traffic load that is equal to 100 seconds of usage or capacity of a group of servers (e.g., trunks).

ISSUED:  
November 29, 2000

Richard D. Lawson  
State Executive, External Affairs  
319 Madison  
Jefferson City, MO 65101

EFFECTIVE:  
December 29, 2000  
Missouri Public  
Service Commission

FILED DEC 29 2000

UNITED TELEPHONE COMPANY  
OF MISSOURI d/b/a SPRINT

First Revised Page 75  
Cancels Original Page 75

RECEIVED

ACCESS SERVICE

2. General Regulations (Cont'd)

SEP - 4 1997

2.6 Definitions (Cont'd)

MO PUBLIC SERVICE COMMISSION

Busy Hours Minutes of Capacity (BHMC)

The term "Busy Hours Minutes of Capacity (BHMC)" denotes the customer specified maximum amount of Switched Access Service and/or Directory Assistance Service access minutes the customer expects to be handled in an end office switch during any hour in an 8:00 a.m. to 11:090 p.m. period for the Feature Group and/or Directory Assistance Service ordered. This customer furnished BHMC quantity is the input data the Telephone Company uses to determine the number of transmission paths for the Feature Group and/or Directory Assistance Service ordered.

Call

The term "Call" denotes a customer attempt for which the complete address code (e.g., 0-, 911, or 10 digits) is provided to the serving dial tone office.

Carrier or Common Carrier

See Interexchange Carrier.

Carrier Identification Parameter

The term "Carrier Identification Parameter (CIP)" denotes a field in the SS7 initial address message that identifies and forwards Carrier Identification Code information to an interexchange carrier.

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|  
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CCS

The term "CCS" denotes a hundred call seconds, which is a standard unit of traffic load that is equal to 100 seconds of usage or capacity of a group of servers (e.g., trunks).

CANCELLED

FILED

DEC 29 2000  
By *2nd RP 75*  
Public Service Commission  
MISSOURI

OCT - 6 1997

MISSOURI  
Public Service Commission

ISSUED:  
September 4, 1997

BY: John L. Roe  
VP - Carrier and Regulatory Services  
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Overland Park, Kansas 66211

EFFECTIVE:  
October 6, 1997

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 75

ACCESS SERVICE

RECEIVED

SEP 17 1992

2. General Regulations (Cont'd)

MISSOURI  
Public Service Commission

2.6 Definitions (Cont'd)

Busy Hour Minutes of Capacity (BHMC)

The term "Busy Hour Minutes of Capacity (BHMC)" denotes the customer specified maximum amount of Switched Access Service and/or Directory Assistance Service access minutes the customer expects to be handled in an end office switch during any hour in an 8:00 A.M. to 11:00 P.M. period for the Feature Group and/or Directory Assistance Service ordered. This customer furnished BHMC quantity is the input data the Telephone Company uses to determine the number of transmission paths for the Feature Group and/or Directory Assistance Service ordered.

Call

The term "Call" denotes a customer attempt for which the complete address code (e.g., 0-, 911, or 10 digits) is provided to the serving dial tone office.

Carrier or Common Carrier

See Interexchange Carrier.

CCS

The term "CCS" denotes a hundred call seconds, which is a standard unit of traffic load that is equal to 100 seconds of usage or capacity of a group of servers (e.g., trunks).

CANCELLED

OCT -6 1997  
By 1st P.S. #15  
Public Service Commission  
MISSOURI

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMMISSION

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 1, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Central Office

The term "Central Office" denotes a local Telephone Company switching system where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to each other and to trunks.

Central Office Prefix

The term "Central Office Prefix" denotes the first three digits (NXX) of the seven digit telephone number assigned to a customer's Telephone Exchange Service when dialed on a local basis.

Centralized Automatic Reporting on Trunks Testing

The term "Centralized Automatic Reporting on Trunks Testing" denotes a type of testing which includes the capacity for measuring operational and transmission parameters.

Channel

The term "Channel(s)" denotes an electrical or photonic, in the case of fiber optic-based transmission systems, communications path between two or more points of termination.

Channel Service Unit

The term "Channel Service Unit" denotes equipment which performs one or more of the following functions: termination of a digital facility, regeneration of digital signals, detection and/or correction of signal format errors and remote loop back.

Channelize

The term "Channelize" denotes the process of multiplexing/ demultiplexing wider bandwidth or higher speed channels into narrower bandwidth or lower speed channels.

Clear Channel Capability

The term "Clear Channel Capability" denotes the transport of twenty-four, 64 Kbps channels over a 1.544 Mbps High Capacity Service via B8ZS line code format.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
5454 W. 110th Street  
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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

UNITED TELEPHONE COMPANY  
OF MISSOURI

First Revised Page 76  
Cancels Original Page 76

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ACCESS SERVICE

2. General Regulations (Cont'd)

FEB 28 1995

2.6 Definitions (Cont'd)

MO. PUBLIC SERVICE COMM.

Central Office

The term "Central Office" denotes a local Telephone Company switching system where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to each other and to trunks.

Central Office Prefix

The term "Central Office Prefix" denotes the first three digits (NXX) of the seven digit telephone number assigned to a customer's Telephone Exchange Service when dialed on a local basis.

Centralized Automatic Reporting on Trunks Testing

The term "Centralized Automatic Reporting on Trunks Testing" denotes a type of testing which includes the capacity for measuring operational and transmission parameters.

Channel(s)

The term "Channel(s)" denotes an electrical or photonic, in the case of fiber optic-based transmission systems, communications path between two or more points of termination.

Channel Service Unit

The term "Channel Service Unit" denotes equipment which performs one or more of the following functions: termination of a digital facility, regeneration of digital signals, detection and/or correction of signal format errors and remote loop back.

Channelize

The term "Channelize" denotes the process of multiplexing/demultiplexing wider bandwidth or higher speed channels into narrower bandwidth or lower speed channels.

Clear Channel Capability

The term "Clear Channel Capability" denotes the transport of twenty-four, 64 Kbps channels over a 1.544 Mbps High Capacity Service via B8ZS line code format.

(N)  
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FILED

MAR 31 1995

MISSOURI  
Public Service Commission

ISSUED:  
February 28, 1995

BY: John L. Roe  
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5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
March 31, 1995

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 76

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SEP 17 1992

MISSOURI  
Public Service Commission

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Central Office

The term "Central Office" denotes a local Telephone Company switching system where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to each other and to trunks.

Central Office Prefix

The term "Central Office Prefix" denotes the first three digits (NXX) of the seven digit telephone number assigned to a customer's Telephone Exchange Service when dialed on a local basis.

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Channelize

The term "Channelize" denotes the process of multiplexing/demultiplexing wider bandwidth or higher speed channels into narrower bandwidth or lower speed channels.

CANCELLED

MAR 31 1995  
BY 1st R.S. #76  
Public Service Commission  
MISSOURI

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMMISSION

ISSUED:  
September 17, 1992

BY: John L. Roe  
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5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 1, 1992~~  
NOV 7 1992



ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

C-Message Noise

The term "C-Message Noise" denotes the frequency weighted average noise within an idle voice channel. The frequency weighting, called C-message, is used to simulate the frequency characteristic of the 500-type telephone set and the hearing of the average subscriber.

C-Notched Noise

The term "C-Notched Noise" denotes the C-message frequency weighted noise on a voice channel with a holding tone, which is removed at the measuring end through a notch (very narrow band) filter.

Common Line

The term "Common Line" denotes a line, trunk, pay telephone line or other facility provided under the general and/or local exchange service tariffs of the Telephone Company, terminated on a central office switch. A common line-residence is a line or trunk provided under the residence regulations of the general and/or local exchange service tariffs. A common line-business is a line provided under the business regulations of the general and/or local exchange service tariffs.

Communications System

The term "Communications System" denotes channels and other facilities which are capable of communications between terminal equipment provided by other than the Telephone Company.

Customer(s)

The term "Customer(s)" denotes any individual, partnership, association, joint-stock company, trust, corporation, or governmental entity or any other entity which subscribes to the services offered under this tariff, including both Interexchange Carriers (ICs) and end users. For purposes of this tariff, Local Exchange Carriers that participate in the Primary Carrier by Toll Center Plan are included in this definition.

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

UNITED TELEPHONE COMPANY  
OF MISSOURI d/b/a SPRINT

First Revised Page 77  
Cancels Original Page 77

ACCESS SERVICE

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2. General Regulations (Cont'd)

JAN 15 1997

2.6 Definitions (Cont'd)

MISSOURI  
Public Service Commission

C-Message Noise

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(D)

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FILED

JAN 15 1997

TO PUBLISHED RECORDS

ISSUED:  
January 15, 1997

BY: John L. Roe  
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5454 West 110th Street  
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EFFECTIVE:

APR 15 1997

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 77

RECEIVED

SEP 17 1992

MISSOURI  
Public Service Commission

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

C-Message Noise

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C-Notched Noise

The term "C-Notched Noise" denotes the C-message frequency weighted noise on a voice channel with a holding tone, which is removed at the measuring end through a notch (very narrow band) filter.

Coin Station

The term "Coin Station" denotes a location where Telephone Company equipment is provided in a public or semipublic place where Telephone Company customers can originate telephonic communications and pay the applicable charges by inserting coins into the equipment.

Common Line

The term "Common Line" denotes a line, trunk, pay telephone, or other facility provided under the general and/or local exchange service tariffs of the Telephone Company, terminated on a central office switch. A common line-residence is a line or trunk provided under the residence regulations of the general and/or local exchange service tariffs. A common line-business is a line provided under the business regulations of the general and/or local exchange service tariffs.

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CANCELLED  
APR 15 1997  
BY: J. P. S. #17  
Public Service Commission  
MISSOURI

NOV 7 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

MO. PUBLIC SERVICE COMMISSION  
EFFECTIVE DATE

NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Data Transmission (107 Type) Test Line

The term "Data Transmission (107 Type) Test Line" denotes an arrangement which provides for a connection to a signal source which provides test signals for one-way testing of data and voice transmission parameters.

Decibel

The term "Decibel" denotes a unit used to express relative difference in power, usually between acoustic or electric signals, equal to ten (10) times the common logarithm of the ratio of two signal powers.

Decibel Reference Noise C-Message Weighting

The term "Decibel Reference Noise C-Message Weighting" denotes noise power measurements with C-Message weighting in decibels relative to a reference 1000 Hz tone of 90 dB below 1 milliwatt.

Decibel Reference Noise C-Message Referenced to 0

The term "Decibel Reference Noise C-Message Referenced to 0" denotes noise power in "Decibel Reference Noise C-Message Weighting" referred to or measured at a zero transmission level point.

Detail Billing

The term "Detail Billing" denotes the listing of each message and/or rate element for which charges to a customer are due on a bill prepared by the Telephone Company.

Directory Assistance (Intrastate)

The term "Directory Assistance" denotes the provision of telephone numbers by a Telephone Company operator when the operator location is accessed by a customer premises by sending appropriate signals, i.e. off-hook, 411, 1411, 555-1212 or (NPA) 555-1212.

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

UNITED TELEPHONE COMPANY  
OF MISSOURI

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SEP 17 1992

MISSOURI  
Public Service Commission

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

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FILED

NOV 7 1992

EFFECTIVE:

~~October 17, 1992~~

NOV 7 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Directory Assistance Location (Intrastate)

The term "Directory Assistance Location" denotes a Telephone Company office where Telephone Company equipment first receives the Directory Assistance call from a customer's premises and selects the first operator position to respond to the Directory Assistance call.

Dual Tone Multifrequency Address Signaling

The term "Dual Tone Multifrequency Address Signaling" denotes a type of signaling that is an optional feature of Switched Access Feature Group A. It may be utilized when Feature Group A is being used in the terminating direction (from the point of termination with the customer to the local exchange end office). An office arranged for Dual Tone Multi-frequency Signaling would expect to receive address signals from the customer in the form of Dual Tone Multifrequency signals.

Echo Control

The term "Echo Control" denotes the control of reflected signals in a telephone transmission path.

Echo Path Loss

The term "Echo Path Loss" denotes the measure of reflected signal at a 4-wire point of interface without regard to the send and receive Transmission Level Point.

Echo Return Loss

The term "Echo Return Loss" denotes a frequency weighted measure of return loss over the middle of the voiceband (approximately 500 to 2500 Hz), where talker echo is most annoying.

Effective 2-Wire

The term "Effective 2-Wire" denotes a condition which permits the simultaneous transmission in both directions over a channel, but it is not possible to insure independent information transmission in both directions. Effective 2-wire channels may be terminated with 2-wire or 4-wire interfaces.

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

ACCESS SERVICE

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SEP 17 1992

2. General Regulations (Cont'd)

MISSOURI  
Public Service Commission

2.6 Definitions (Cont'd)

Directory Assistance Location (Intrastate)

The term "Directory Assistance Location" denotes a Telephone Company office where Telephone Company equipment first receives the Directory Assistance call from a customer's premises and selects the first operator position to respond to the Directory Assistance call.

Dual Tone Multifrequency Address Signaling

The term "Dual Tone Multifrequency Address Signaling" denotes a type of signaling that is an optional feature of Switched Access Feature Group A. It may be utilized when Feature Group A is being used in the terminating direction (from the point of termination with the customer to the local exchange end office). An office arranged for Dual Tone Multi-frequency Signaling would expect to receive address signals from the customer in the form of Dual Tone Multifrequency signals.

Echo Control

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FILED

NOV 17 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 17, 1992~~

NOV 7 1992

## ACCESS SERVICE

### 2. General Regulations (Cont'd)

#### 2.6 Definitions (Cont'd)

##### Effective 4-Wire

The term "Effective 4-Wire" denotes a condition which permits the simultaneous independent transmission of information in both directions over a channel. The method of implementing effective 4-wire transmission is at the discretion of the Telephone Company (physical, time domain, frequency-domain separation or echo cancellation techniques). Effective 4-wire channels may be terminated with a 2-wire interface at the customer's premises. However, when terminated 2-wire, simultaneous independent transmission cannot be supported because the two wire interface combines the transmission paths into a single path.

##### End Office Switch

The term "End Office Switch" denotes a local Telephone Company switching system where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to trunks. Included are Remote Switching Modules (RSM) and Remote Switching Systems (RSS) served by a host office in a different wire center.

##### End User

The term "End User" denotes any customer of an intrastate telecommunications service that is not a carrier, except that a carrier shall be deemed to be an "end user" to the extent that such carrier uses a telecommunications service for administrative purposes, without making such service available to others, directly or indirectly.

##### Entry Switch

See First Point of Switching.

ISSUED:  
March 30, 2007

Mark D. Harper  
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EFFECTIVE:  
April 30, 2007



UNITED TELEPHONE COMPANY  
OF MISSOURI

Second Revised Page 80  
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ACCESS SERVICE

2. General Regulations (Cont'd)

MAR 27 1996

2.6 Definitions (Cont'd)

MISSOURI  
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Effective 4-Wire

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Entry Switch

See First Point of Switching.

MAR 27 1996

MAR 27 1996

ISSUED:  
March 27, 1996

BY: John L. Roe  
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5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 29, 1996

ACCESS SERVICE

2. General Regulations (Cont'd)

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2.6 Definitions (Cont'd)

MAR 31 1993

Effective 4-Wire

MO. PUBLIC SERVICE COMMISSION

The term "Effective 4-Wire" denotes a condition which permits the simultaneous independent transmission of information in both directions over a channel. The method of implementing effective 4-wire transmission is at the discretion of the Telephone Company (physical, time domain, frequency-domain separation or echo cancellation techniques). Effective 4-wire channels may be terminated with a 2-wire interface at the customer's premises. However, when terminated 2-wire, simultaneous independent transmission cannot be supported because the two wire interface combines the transmission paths into a single path.

800 Service Management System

The term "800 Service Management System" (800 SMS) denotes the main operations support system used to create and update 800 service records in the national 800 data base.

800 Service Provider

The term "800 Service Provider" denotes a telecommunications company, including local exchange carriers and interexchange carriers, or a reseller of exchange or interexchange services that offers 800 service to end users.

End Office Switch

The term "End Office Switch" denotes a local Telephone Company switching system where Telephone Exchange Service customer connections are terminated for purposes of interconnection to trunks. Included are Remote Switching Modules (RSM) and Remote Switching Systems (RSS) served by a host office in a different wire center.

End User

The term "End User" denotes any customer of an intrastate telecommunications service that is not a carrier, except that a carrier shall be deemed to be an "end user" to the extent that such carrier uses a telecommunications service for administrative purposes, without making such service available to others, directly or indirectly.

Entry Switch

See First Point of Switching.

MAY 01 1993

MO. PUBLIC SERVICE COMMISSION

ISSUED:  
March 31, 1993

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
May 1, 1993

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CANCELLED  
APR 29 1995  
BY 2nd R.S. # 80  
Public Service Commission  
MISSOURI

ACCESS SERVICE

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2. General Regulations (Cont'd)

SEP 17 1992

2.6 Definitions (Cont'd)

MISSOURI  
Public Service Commission

Effective 4-Wire

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End User

The term "End User" denotes any customer of an intrastate telecommunications service that is not a carrier, except that a carrier shall be deemed to be an "end user" to the extent that such carrier uses a telecommunications service for administrative purposes, without making such service available to others, directly or indirectly.

Entry Switch

See First Point of Switching.

Envelope Delay Distortion

The term "Envelope Delay Distortion" denotes a measure of the linearity of the phase versus frequency of a channel.

CANCELLED

MAY 1 1993

BY 1st R.S. #80

Public Service Commission  
MISSOURI

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMMISSION

EFFECTIVE:

~~SEP 17, 1992~~

NOV 7 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
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5454 West 110th Street  
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## ACCESS SERVICE

### 2. General Regulations (Cont'd)

#### 2.6 Definitions (Cont'd)

##### Envelope Delay Distortion

The term "Envelope Delay Distortion" denotes a measure of the linearity of the phase versus frequency of a channel.

##### Equal Access End User Restriction Service

The term "Equal Access End User Restriction Service" denotes a service offering whereby an end user's ability to access the facilities of an Interexchange Carrier (IC) may be restricted at the request of the IC.

##### Equal Level Echo Path Loss

The term "Equal Level Echo Path Loss" (ELEPL) denotes the measure of Echo Path Loss (EPL) at a 4-wire interface which is corrected by the difference between the send and receive Transmission Level Point (TLP) [ELEPL = EPL - TLP (send) + TLP (receive)].

##### Exchange

The term "Exchange" denotes a unit generally smaller than a local access and transport area, established by the Telephone Company for the administration of communications service in a specified area which usually embraces a city, town or village and its environs. It consists of one or more central offices together with the associated facilities used in furnishing communications service within that area. One or more designated exchanges comprise a given local access and transport area.

##### Expected Measured Loss

The term "Expected Measured Loss" denotes a calculated loss which specifies the end-to-end 1004-Hz loss on a terminated test connection between two readily accessible manual or remote test points. It is the sum of the inserted connection loss and test access loss including any test pads.

##### Field Identifier

The term "Field Identifiers" denotes two to four characters that are used on service orders to convey specific instructions. Field Identifiers may or may not have associated data. Selected field identifiers are used in telephone Company billing systems to generate nonrecurring charges.

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Envelope Delay Distortion

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ISSUED:  
March 31, 1993

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
May 1, 1993

UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 81

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SEP 17 1992

MISSOURI  
Public Service Commission

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

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CANCELLED

MAY 1 1993  
BY Let R.S. #81  
Public Service Commission  
MISSOURI

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMMISSION

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

First-Come, First-Served

The term "First-Come, First-Served" denotes a procedure followed when the first service order received will be the first service order processed.

First Point of Switching

The term "First Point of Switching" denotes the first Telephone Company location at which switching occurs on the terminating path of a call proceeding from the customer premises to the terminating end office and, at the same time, the last Telephone Company location at which switching occurs on the originating path of a call proceeding from the originating end office to the customer premises.

Frequency Shift

The term "Frequency Shift" denotes the change in the frequency of a tone as it is transmitted over a channel.

Grandfathered

The term "Grandfathered" denotes Terminal Equipment, Multiline Terminating Systems Protective Circuitry directly connected to the facilities utilized to provide services under the provisions of this tariff, and which are considered grandfathered under Part 68 of the FCC's Rules and Regulations.

Host Office

The term "Host Office" denotes an electronic switching system which provides call processing capabilities for one or more Remote Switching Modules or Remote Switching Systems.

ICB

See Individual Case Basis

Immediately Available Funds

The term "Immediately Available Funds" denotes a corporate or personal check drawn on a bank account and funds which are available for use by the receiving party on the same day on which they are received and includes U.S. Federal Reserve bank wire transfers, U.S. Federal Reserve notes (paper cash), U.S. coins, U.S. Postal Money Orders and New York Certificates of Deposit.

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

UNITED TELEPHONE COMPANY  
OF MISSOURI

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ACCESS SERVICE

MISSOURI  
Public Service Commission

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

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The term "First Point of Switching" denotes the first Telephone Company location at which switching occurs on the terminating path of a call proceeding from the customer premises to the terminating end office and, at the same time, the last Telephone Company location at which switching occurs on the originating path of a call proceeding from the originating end office to the customer premises.

Frequency Shift

The term "Frequency Shift" denotes the change in the frequency of a tone as it is transmitted over a channel.

Grandfathered

The term "Grandfathered" denotes Terminal Equipment, Multiline Terminating Systems Protective Circuitry directly connected to the facilities utilized to provide services under the provisions of this tariff, and which are considered grandfathered under Part 68 of the F.C.C.'s Rules and Regulations.

Host Office

The term "Host Office" denotes an electronic switching system which provides call processing capabilities for one or more Remote Switching Modules or Remote Switching Systems.

ICB

See Individual Case Basis

Immediately Available Funds

The term "Immediately Available Funds" denotes a corporate or personal check drawn on a bank account and funds which are available for use by the receiving party on the same day on which they are received and includes U.S. Federal Reserve bank wire transfers, U.S. Federal Reserve notes (paper cash), U.S. coins, U.S. Postal Money Orders and New York Certificates of Deposit.

MO. PUBLIC SERVICE COMMISSION

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992



ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Impedance Balance

The term "Impedance Balance" denotes the method of expressing Echo Return Loss and Singing Return Loss at a 4-wire interface whereby the gains and/or loss of the 4 wire portion of the transmission path, including the hybrid, are not included in the specification.

Impulse Noise

The term "Impulse Noise" denotes any momentary occurrence of the noise on a channel over a specified level threshold. It is evaluated by counting the number of occurrences which exceed the threshold.

Individual Case Basis

The term "Individual Case Basis" denotes a condition in which the regulations, if applicable, rates and charges for an offering under the provisions of this tariff are developed based on the circumstances in each case.

Inserted Connection Loss

The term "Inserted Connection Loss" denotes the 1004 Hz power difference (in dBs) between the maximum power available at the originating end and the actual power reaching the terminating end through the inserted connection.

Interexchange Carrier (IC) or Interexchange Common Carrier

The terms "Interexchange Carrier" (IC) or "Interexchange Common Carrier" denotes any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in intrastate communication by wire or radio, between two or more exchanges, whether on their own facilities or by reselling the facilities or service of others.

Intermodulation Distortion

The term "Intermodulation Distortion" denotes a measure of the non-linearity of a channel. It is measured using four tones, and evaluating the ratios (in dBs) of the transmitted composite four-tone signal power to the second-order products of the tones (R2), and the third-order products of the tones (R3).

ISSUED:  
March 30, 2007

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Director - State Regulatory  
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Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

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OF MISSOURI

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ACCESS SERVICE

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2. General Regulations (Cont'd)

SEP 17 1992

2.6 Definitions (Cont'd)

MISSOURI  
Public Service Commission

Impedance Balance

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NOV 7 1992

ISSUED:  
September 17, 1992

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5454 West 110th Street  
Overland Park, Kansas 66211

NO. P. S. C. 100-100000

EFFECTIVE:

~~October 1, 1992~~

NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Intrastate Communications

The term "Intrastate Communications" denotes any communications within a state subject to oversight by a state regulatory commission as provided by the laws of the state involved.

Jointly Provided WATS Service

Jointly provided WATS Service is an arrangement between the Telephone Company and an interexchange customer (IC). This arrangement provides end user billing of intraLATA WATS/TFC usage at the intraLATA WATS/TFC rates filed by or concurred in by the Telephone Company.

Line Information Data Base

The Line Information Data Base (LIDB) is a data base containing billing validation data to support Alternate Billing Services.

Line Side Connection

The term "Line Side Connection" denotes a connection of a transmission path to the line side of a local exchange switching system.

Local Access and Transport Area (LATA)

The term "Local Access and Transport Area" denotes a geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes. For the purposes of this tariff Geographical Market Area (GMA) and LATA are intended to be interchangeable.

ISSUED:  
March 30, 2007

Mark D. Harper  
Director - State Regulatory  
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Overland Park, Kansas 66211

EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

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OF MISSOURI

Second Revised Page 84  
Cancels First Revised Page 84

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2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

MAR 27 1996

Intrastate Communications

The term "Intrastate Communications" denotes any communications within a state subject to oversight by a state regulatory commission as provided by the laws of the state involved.

MISSOURI  
Public Service Commission

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FILED

MAR 27 1996

MISSOURI  
PUBLIC SERVICE COMMISSION

ISSUED:  
March 27, 1996

BY: John L. Roe  
Vice President - Carrier and Regulatory Services  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
April 29, 1996

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2. General Regulations (Cont'd)

DEC 23 1993

2.6 Definitions (Cont'd)

MISSOURI  
Public Service Commission

Intrastate Communications

The term "Intrastate Communications" denotes any communications within a state subject to oversight by a state regulatory commission as provided by the laws of the state involved.

Jointly Provided WATS Service

Jointly provided WATS Service is an arrangement between the Telephone Company and as interexchange customer (IC). This arrangement provides end user billing of intraLATA WATS/800 usage at the intraLATA WATS/800 rates filed by or concurred in by the Telephone Company.

Line Information Data Base

The Line Information Data Base (LIDB) is a data base containing billing validation data to support Alternate Billing Services.

Line Side Connection

The term "Line Side Connection" denotes a connection of a transmission path to the line side of a local exchange switching system.

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CANCELLED

APR 29 1996  
BY J. R. S. # 84  
Public Service Commission  
MISSOURI

FILED

JAN 24 1994

MISSOURI  
Public Service Commission

ISSUE DATE:  
December 23, 1993

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE DATE:  
January 24, 1994

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UNITED TELEPHONE COMPANY  
OF MISSOURI

Original Page 84

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Intrastate Communications

The term "Intrastate Communications" denotes any communications within a state subject to oversight by a state regulatory commission as provided by the laws of the state involved.

Jointly Provided WATS Service

Jointly provided WATS Service is an arrangement between the Telephone Company and as interexchange customer (IC). This arrangement provides end user billing of intraLATA WATS/800 usage at the intraLATA WATS/800 rates filed by or concurred in by the Telephone Company.

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SEP 17 1992

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Public Service Commission

CANCELLED

JAN 24 1994

BY Lot P.S. #84  
Public Service Commission  
MISSOURI

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMMISSION

EFFECTIVE:

~~October 27, 1992~~

NOV 7 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Local Calling Area

The term "Local Calling Area" denotes a geographical area, as defined in the Telephone Company's Local and/or General Exchange Service tariff, in which an end user (Telephone Exchange Service subscriber) may complete a call without incurring MTS charges.

Local Exchange Carriers (LECs)

The terms "Local Exchange Carrier" denotes the certificated provider of basic local exchange telephone service.

Local Tandem Switch

The term "Local Tandem Switch" denotes a local Telephone Company switching unit by which local or access telephonic communications are switched to and from an End Office Switch.

Loop Around Test Line

The term "Loop Around Test Line" denotes an arrangement utilizing a Telephone Company central office to provide a means to make certain two-way transmission tests on a manual basis. This arrangement has two central office terminations, each reached by means of separate telephone numbers and does not require any specific customer premises equipment. Equipment subject to this test arrangement is at the discretion of the customer.

Loss Deviation

The term "Loss Deviation" denotes the variation of the actual loss from the designed value.

Major Fraction Thereof

The term "Major Fraction Thereof" is any period of time in excess of 1/2 of the stated amount of time. As an example, in considering a period of 24 hours, a major fraction thereof would be any period of time in excess of 12 hours exactly. Therefore, if a given service is interrupted for a period of thirty six hours and fifteen minutes, the customer would be given a credit allowance for two twenty-four hour periods for a total of forty eight hours.

Message

The term "Message" denotes a "call" as defined preceding.

ISSUED:  
March 30, 2007

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Director - State Regulatory  
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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

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2. General Regulations (Cont'd)

SEP 17 1992

2.6 Definitions (Cont'd)

MISSOURI  
Public Service Commission

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Message

The term "Message" denotes a "call" as defined preceding.

NOV 7 1992

MO. PUBLIC SERVICE COMM.

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
~~October 17, 1992~~  
NOV 7 1992



ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Milliwatt (102 Type) Test Line

The term "Milliwatt (102 Type) Test Line" denotes an arrangement in an end office which provides a 1004 Hz tone at 0 dBm0 for one-way transmission measurements towards the customer's premises from the Telephone Company end office.

Network Control Signaling

The term "Network Control Signaling" denotes the transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charge signals), address signaling (e.g., dialing), calling and called number identifications, rate of flow, service selection error control and audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of the telecommunications system.

Network Data Report

Interexchange customers (ICs) providing TFC service jointly with the Telephone Company must provide to the Telephone Company a TFC Network Data Report. This report shall reflect all TFC telephone numbers that may originate and terminate in the same state within Telephone Company territory. Each TFC telephone number provided in the TFC Network Data Report will reflect a ten digits POTS telephone number (for calls completing on joint provided WATS Access Line Service) to which the TFC Access Service traffic will complete. This report shall also reflect any time or day sensitive routing information which the Telephone company requires to accurately bill and an indicator of the type of termination that will be used in the completion of the TFC call, i.e., common line, WATS Access Line, or other. The IC is required to provide this report before initial TFC Access Service is established. The IC is required to provide an updated TFC Network Data Report on a weekly basis unless the Telephone Company and the IC agree that the ICs TFC service activity requires provision of the report on either a more frequent or less frequent basis.

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

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First Revised Page 86  
Cancels Original Page 86

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ACCESS SERVICE

2. General Regulations (Cont'd)

MAR 27 1996

2.6 Definitions (Cont'd)

MISSOURI  
Public Service Commission

Milliwatt (102 Type) Test Line

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FILED

MAR 29 1996

ISSUED:  
March 27, 1996

BY: John L. Roe  
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EFFECTIVE:  
April 29, 1996

UNITED TELEPHONE COMPANY  
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SEP 17 1992

2. General Regulations (Cont'd)

MISSOURI  
Public Service Commission

2.6 Definitions (Cont'd)

Milliwatt (102 Type) Test Line

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Network Data Report

Interexchange customers (ICs) providing 800 service jointly with the Telephone Company must provide to the Telephone Company an 800 Network Data Report. This report shall reflect all 800 telephone numbers that may originate and terminate in the same state within Telephone Company territory. Each 800 telephone number provided in the 800 Network Data Report will reflect a ten digits POTS telephone number (for calls completing on joint provided WATS Access Line Service) to which the 800 Access Service traffic will complete. This report shall also reflect any time or day sensitive routing information which the Telephone company requires to accurately bill and an indicator of the type of termination that will be used in the completion of the 800 call, i.e., common line, WATS Access Line, or other. The IC is required to provide this report before initial 800 Access Service is established. The IC is required to provide an updated 800 Network Data Report on a weekly basis unless the Telephone Company and the IC agree that the ICs 800 service activity requires provision of the report on either a more frequent or less frequent basis.

CANCELLED

APR 29 1995  
BY *John L. Roe*  
Public Service Commission  
MISSOURI

FILED

NOV 7 1992

ISSUED:  
September 17, 1992

BY: John L. Roe  
Vice President - Administration  
5454 West 110th Street  
Overland Park, Kansas 66211

MISSOURI PUBLIC SERVICE COMMISSION  
EFFECTIVE DATE: 9/17/92

NOV 7 1992

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Non-Jointly Provided WATS Service

At the option of the interexchange customer (IC) providing interLATA service to the end user, the IC may choose to not jointly provide WATS Service with the Telephone Company. If the WATS Service is not jointly provided, the Telephone Company will bill long distance message rates for intraLATA calls originated on interLATA-only WATS Access Lines.

Nonsynchronous Test Line

The term "Nonsynchronous Test Line" denotes an arrangement in step-by-step end offices which provides operational tests which are not as complete as those provided by the synchronous test lines, but can be made more rapidly.

North American Numbering Plan

The term "North American Numbering Plan" denotes a three-digit area (Numbering Plan Area) code and a seven-digit telephone number made up of a three-digit Central Office code plus a four-digit station number.

Off-hook

The term "Off-hook" denotes the active condition of Switched Access or a Telephone Exchange Service line.

On-hook

The term "On-hook" denotes the idle condition of Switched Access or a Telephone Exchange Service line.

Open Circuit Test Line

The term "Open Circuit Test Line" denotes an arrangement in an end office which provides an ac open circuit termination of a trunk or line by means of an inductor of several Henries.

ISSUED:  
March 30, 2007

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EFFECTIVE:  
April 30, 2007

CANCELLED  
October 19, 2009  
Missouri Public  
Service Commission  
TN-2010-0086; JI-2010-0159

**Filed**  
Missouri Public  
Service Commission

ACCESS SERVICE

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2. General Regulations (Cont'd)

SEP 17 1992

2.6 Definitions (Cont'd)

Non-Jointly Provided WATS Service

SEP 17 1992  
MISSOURI PUBLIC SERVICE COMMISSION

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FILED  
NOV 5 1992  
MISSOURI PUBLIC SERVICE COMMISSION

ISSUED:  
September 17, 1992

BY: John L. Roe  
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Overland Park, Kansas 66211

EFFECTIVE:  
~~October 19, 1992~~

NOV 7 1992