

**TELSAVE CORPORATION D/B/A  
INDEPENDENT NETWORK SERVICES**

**P.S.C. MO. No. 1  
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**Title Sheet**

**MISSOURI  
Public Service Commission**

**MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF  
OF**

**TELSAVE CORPORATION D/B/A  
INDEPENDENT NETWORK SERVICES**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for intrastate interexchange telecommunications services provided by TelSave Corporation d/b/a Independent Network Services ("Independent Network Services" or INS) within the state of Missouri.

TelSave Corporation d/b/a Independent Network Services operates as a competitive telecommunications company, as defined in Case No. TO-88-142, within the State of Missouri.

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**EFFECTIVE: December 20, 1996**

**BY: Todd West, Executive Vice President  
TelSave Corporation d/b/a Independent Network Services  
2600 North Central Avenue, Suite 1750  
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COMPETITIVE TELECOMMUNICATIONS COMPANY WAIVERS  
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TelSave Corporation d/b/a Independent Network Services is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived:

Statutes

- |                     |  |
|---------------------|--|
| Section 392.240 (1) | - Rates - average return on investment   |
| Section 392.270     | - Property valuation (ratemaking)        |
| Section 392.280     | - Depreciation accounts                  |
| Section 392.290     | - Issuance of securities                 |
| Section 392.310     | - Stock and debt issuance                |
| Section 392.320     | - Stock dividend payments                |
| Section 392.330     | - Issuance of securities, debt and notes |
| Section 392.340     | - Reorganization(s)                      |

Commission Rules

- |                         |                               |
|-------------------------|-------------------------------|
| 4 CSR 240-10.020        | - Depreciation fund income    |
| 4 CSR 240-30.010(2) (C) | - Rate schedules              |
| 4 CSR 240-30.040(1)     | - uniform system of accounts  |
| 4 CSR 240-30.040(2)     | - uniform system of accounts  |
| 4 CSR 240-30.040(3)     | - uniform system of accounts  |
| 4 CSR 240-30.040(5)     | - uniform system of accounts  |
| 4 CSR 240-30.040(6)     | - uniform system of accounts  |
| 4 CSR 240-32.030(1) (B) | - Exchange boundary maps      |
| 4 CSR 240-32.030(1) (C) | - Record keeping              |
| 4 CSR 240-32.030(2)     | - In-state record keeping     |
| 4 CSR 240-32.050(3)     | - Local office record keeping |
| 4 CSR 240-32.050(4)     | - Telephone directories       |
| 4 CSR 240-32.050(5)     | - Call intercept              |
| 4 CSR 240-32.050(6)     | - Telephone number changes    |
| 4 CSR 240-32.070(4)     | - Public coin telephone       |
| 4 CSR 240-33.030        | - Minimum charges rules       |
| 4 CSR 240-33.040, (5)   | - Financing                   |

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**SYMBOLS**

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The following symbols are used for the purposes indicated below:

- C** - Changed regulation.
- D** - Delete or discontinue.
- I** - Increase in a rate.
- M** - Moved from another tariff location.
- N** - New.
- R** - Reduction in a rate.
- T** - Change in text but no change in rate  
or regulation.

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Original Sheet No. 4  
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TARIFF FORMAT

A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the MPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the MPSC follows in its tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect.

C. **Paragraph Numbering Sequence** - There are nine (9) levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.

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**NOV 5 1996** P.S.C. MO. No. 1  
Original Sheet No. 5

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Access Line** - An arrangement which connects the Customer's location to a TelSave Corporation switching center or point of presence.

**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

**Available Usage Balance** - The amount of usage remaining in a Debit Account at any particular point in time. Each Debit Account begins with an initial usage amount which is depleted as services provided by the Company are utilized by the Customer.

**Called Party** - The person, individual, corporation, or other entity whose telephone number is called by the End User. For calls placed on an Collect Billing basis, the Called Party accepts responsibility for payment of the charges for use of Independent Network Services' services.

**Collect Billing** - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

**Commission** - Missouri Public Service Commission.

**Company or Carrier** - TelSave Corporation d/b/a Independent Network Services unless otherwise clearly indicated by the context.

**Customer** - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT'D.

**Debit Account** - An account which consists of a pre-paid usage balance depleted on a real time basis during each Debit Service Call.

**Debit Card** - A card issued by the Company which provides the Customer with a Personal Account Code and instructions for accessing the Carrier's network.

**Debit Service Call** - A service accessed via a "1-800" or other access code dialing sequence whereby the Customer or Authorized User dials all of the digits necessary to route a call. Network usage for each call is deducted from the available usage balance on a Company-issued Debit Account.

**End User** - Any person, firm, corporation, partnership or other entity which uses the services of the Carrier under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

**Holidays** - Holidays observed by the Carrier as specified in this tariff.

**LATA** - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communications services.

**LEC** - Local Exchange Company

**Operator Dialed Surcharge** - This charge applies to calls when the user dials "00" only or any valid company operator access code and requests that the operator dial the destination number.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, NOV 5, 1996  
CONT'D.

**Operator Station Call** - A service whereby caller places a non-Person to Person call with the assistance of an operator (live or automated).

**Person to Person Call** - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

**Personal Account Code** - A pre-defined series of numbers to be dialed by the Customer or Authorized User upon access to the Carrier's network which identifies the Debit Account from which charges for service shall be debited and which validates the caller's authorization to use the services provided.

**Premises** - A building or buildings on contiguous property.

**Renewal** - A method of replenishing a Debit Account's Available Usage Balance with additional minutes of use as authorized and paid for by the Customer.

**Third Party Billing** - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

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SECTION 2 - RULES AND REGULATIONS

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2.1 Undertaking of Independent Network Services <sup>MISSOURI</sup> Public Service Commission

- 2.1.1 Independent Network Services is a resale common carrier providing intrastate communications long distance message toll telephone service to Customers for the transmission and reception of voice, data, and other types of communications.
- 2.1.2 The Company offers intrastate telecommunications service in conjunction with interstate service.
- 2.1.3 Long distance usage charges are based on the actual usage of Independent Network Services network. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when either party "hangs up" thereby releasing the network connection.
- 2.1.4 No charges apply for incomplete calls.
- 2.1.5 Service is provided twenty-four (24) hours per day, seven (7) days per week.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2 Independent Network Services reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

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**2.2 Limitations, Cont'd.**

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- 2.2.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4** All facilities provided under this tariff are directly or indirectly controlled by Independent Network Services and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5** Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

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SECTION 2 - RULES AND REGULATIONS, CONT'D NOV 5 1996

2.3 Payment and Credit Regulations

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2.3.1 Payment Arrangements

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Missouri PSC. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.

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2.3 Payment and Credit Regulations, Cont'd.

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2.3.1 Payment Arrangements, cont'd. Public Service Commission

The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features. The Customer is responsible for all calls placed via their authorization code as a result of the Customer's intentional or negligent disclosure of the authorization code.

2.3.2 Deposits

Pursuant to the rules of the Missouri Public Service Commission, deposits may be collected from Customers or potential Customers whose credit or payment history is unsatisfactory or unknown to the Company. Independent Network Services reserves the right to validate the credit worthiness of Customers through available credit verification procedures.

2.3.3 Advance Payments

No advance payment is required.

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**2.3 Payment and Credit Regulations, Cont'd.**

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**2.3.4 Taxes and Fees**

The Company shall charge the Customer an amount sufficient to recover any governmental assessments, fees, license, or other similar taxes or fees imposed upon the Company.

- A. For Debit Service, taxes or fees shall be included in the rates and charges stated in the Company's rate schedule for this service.
- B. For all other services offered by the Company, taxes and fees shall be added pro-rate, insofar as practical, to the rates and charges stated in the Company's rate schedules and listed as separate line items on the Customer's bill for services provided.

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SECTION 2 - RULES AND REGULATIONS, CONT'D NOV 5 1996

2.3 Payment and Credit Regulations, Cont'd.

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2.3.5 Late Payment Charge and Cost of Collection

A late fee of 1.5% per month will be charged on any Company billed past due balance. In the event that the Company incurs fees or expenses, including attorney's fees, collecting or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred.

2.3.6 Return Check Charge

A return check charge of \$15.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the billing entity (i.e. local exchange company and/or commercial credit card company) and pursuant to Missouri law and Commission regulations.

2.4 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

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**2.5 Liabilities of the Company**

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- 2.5.1** The liability of the Carrier for its willful misconduct or gross negligence which is the sole legal cause of damage or injury is not limited by this tariff. With respect to any other claim or suit, by a Subscriber or by any others, for damages associated with acts or omissions involving initiation, installation, provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, the Carrier's liability, if any, is limited to 1/30 of the monthly charge for service affected for each twenty-four (24) hour period during which such failure of service occurs and is reported to or known by the Carrier. In addition, Subscriber credits for interrupted service will be issued, where applicable, in accordance with the provisions of Section 2.13.

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2.5 Liabilities of the Company, Cont'd.

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- 2.5.2 In no event will Carrier be responsible for consequential damages or lost profits suffered by Subscriber on account of interrupted or unsatisfactory service unless Carrier is found to have been willfully negligent.
- 2.5.3 The Carrier is not liable for any act or omission of any other company or companies furnishing a portion of the service. No agents or employees of other carriers shall be deemed to be agents or employees of the Carrier.
- 2.5.4 The Carrier shall be indemnified and held harmless by the Customer against:
- a. Claims for libel, slander, infringement of copyright or unauthorized use of any trade mark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Customer over the Carrier's facilities; and
  - b. Claims for patent infringement arising from combining or connecting the Carrier's facilities with apparatus and systems of the Customer; and
  - c. All other claims arising out of any act or omission of the Customer in connection with any service provided by the Carrier.
- 2.5.5 The Carrier will make no refund of overpayment by a Subscriber unless the claim for such overpayment together with proper evidence be submitted within one (1) year from the date of alleged overpayment unless billing records prepared by the Company can be produced which would justify a credit beyond one year.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.** NOV 5 1996

**2.6 Terminal Equipment**

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The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or other telecommunications device. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

**2.7 Installation**

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D. NOV 5 1996**

**2.8 Cancellation by Customer**

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Customer may cancel service at any time by contacting the Company.

**2.9 Interconnection**

Service furnished by Independent Network Services may be connected with the services or facilities of other carriers. Such service or facilities are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with INS's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

**2.10 Refusal or Discontinuance by Company**

Independent Network Services may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given fifteen (15) days notice, except as specified below, to comply with any rule or remedy any deficiency:

- (a) For noncompliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- (b) For use of telephone service for any other property or purpose than that described in the application.
- (c) For neglect or refusal to provide reasonable access to INS or its agents for the purpose of inspection and maintenance of equipment owned by INS or its agents.
- (d) For noncompliance with or violation of Commission regulation or INS's rules and regulations on file with the Commission, provided five (5) days' written notice is given before termination.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D. NOV 5 1996**

**2.10 Refusal or Discontinuance by Company, Cont'd. MISSOURI  
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- (e) For nonpayment of delinquent bills provided that suspension or termination of service shall not be made without five (5) days written Carrier or billing agent notice to the Customer. At least twenty-four (24) hours prior to discontinuance, the Company will make reasonable efforts to speak with the Customer in order to advise the Customer of the proposed discontinuance and to advise the Customers of steps necessary to avoid discontinuance.
- (f) Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect INS's equipment or service to others.
- (g) Without notice in the event of tampering with the equipment or services owned by INS or its agents.
- (h) Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, INS may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- (i) Without notice when necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D. NOV 5 1996**

**2.11 Reservation of Toll Free "800/888" Numbers**

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The Company will make every effort to reserve Toll Free "800/888" vanity numbers for customers, but makes no guarantee or warranty that the requested number(s) will be available.

**2.12 Portability of Toll Free "800/888" Numbers**

The Company will participate in porting Toll Free "800/888" numbers only if the account balance is zero and all charges incurred as a result of the Toll Free "800/888" number have been paid.

**2.13 Credit Allowance for Interruption of Service**

Credit allowances for interruptions of service are limited to the initial minimum period call charges incurred for re-establishing the interrupted call.

**2.14 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four (24) consecutive hours.

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SECTION 2 - RULES AND REGULATIONS, CONT'D. NOV 5 1996

2.15 Operator Services

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2.15.1 Incomplete Calls

The Company does not bill for incomplete calls. The Company utilizes answer supervision to determine completeness of calls.

2.15.2 Carrier Identification

The Company identifies itself to the Caller at the time the Caller accesses its services. The Company will identify itself to the billed party, if different from the caller, at the time of initial contact.

2.15.3 Rate Information

Upon request, the Company quotes all rates and charges for its services to the End User accessing its system at no charge. The Company will also disclose billing method and complaint resolution procedures upon request.

2.15.4 Notice

When the Company provides its operator assisted calling to the public or transient End Users, the Subscriber is required to post a notice in plain view at each telephone location which automatically accesses the Company's network. The notice shall include the following information:

- a. the Company's name and address;
- b. a toll-free telephone number for bill and service dispute information;
- c. a statement that the Company will quote rates upon request at no charge via the 800 number;

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**2.15 Operator Services, Cont'd.**

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**2.15.4. Notice, Cont'd.**

- d. a statement informing End Users that they may access another interexchange telecommunications company from the traffic aggregator's location;
- e. instruction on how to reach the nearest emergency services provider at no charge;
- f. a statement that the Customer has the right to appeal any disputes concerning intrastate telephone calls to the Commission.

**2.15.5 Non-Blocking of Other Carriers**

The Company will not take any action or enter into any arrangement which restricts End User selection among competing interexchange telephone corporations or which restricts End User access to competing providers of intrastate operator assisted communications services, except for service provided exclusively for the use of inmates in Prison/Correctional facilities. Any entity which the Company knows to be engaged in such action or arrangement will be considered in violation of contract.

**2.15.6 Billing**

The Company shall be listed on the local exchange company billing if the LEC has multi carrier billing ability.

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2.15 Operator Services, Cont'd.

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2.15.7 Calling Card Verification

The Company will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards.

2.15.8 Transfer of Calls

Upon request, the Company will transfer calls to other authorized interexchange carriers or to the LEC, if billing can list the caller's actual origination point.

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**SECTION 3 - SERVICE AND RATE DESCRIPTION**

**NOV 5 1996**

**3.1 General**

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The Company provides intrastate, interexchange switched and dedicated telecommunications services between locations in Missouri. The Company's service includes direct-dialed calling with charges based upon call duration, mileage, and/or total volume.

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SECTION 3 - SERVICE AND RATE DESCRIPTION, CONT'D NOV 5 1996

3.2 Time of Day Rate Periods

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Unless otherwise specified, applicable rate periods (Day, Evening, Night/Weekend) are indicated in the chart below:

Day Rate Period: Monday through Friday, 8:00 AM to 5:00 PM\*

Evening Rate Period: Sunday through Friday, 5:00 PM to 11:00 PM\*

Night/Weekend Rate Period: All days, 11:00 PM to 8:00 AM\*  
Saturday 8:00 AM to Sunday 5:00 PM\*

|                          | MON                       | TUES | WED | THUR | FRI | SAT | SUN |
|--------------------------|---------------------------|------|-----|------|-----|-----|-----|
| 8:00AM<br>TO<br>5:00PM   | DAYTIME RATE PERIOD       |      |     |      |     |     |     |
| 5:00PM<br>TO<br>11:00PM* | EVENING RATE PERIOD       |      |     |      |     |     |     |
| 11:00PM<br>TO<br>8:00AM* | NIGHT/WEEKEND RATE PERIOD |      |     |      |     |     |     |

|     |
|-----|
| EVE |
|-----|

\* To, but not including

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**SECTION 3 - SERVICE AND RATE DESCRIPTION, CONT NOV 5 1996**

**3.3 Holiday Rates**

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The non-day rate applies to the following holidays unless a lower rate would normally apply.

|                        |   |                        |
|------------------------|---|------------------------|
| New Year's Day         | - | January 1              |
| Martin Luther King Day | - | As nationally observed |
| Washington's Birthday  | - | As nationally observed |
| Independence Day       | - | July 4                 |
| Labor Day              | - | As nationally observed |
| Thanksgiving Day       | - | As nationally observed |
| Christmas Day          | - | December 25            |

Night/Weekend Rate Period rates will apply to all calls made from 8:00 AM to, but not including, 11:00 PM on Company-recognized holidays.

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SECTION 3 - SERVICE AND RATE DESCRIPTION, CONTINUED NOV 5 1996

3.4 Calculation of Distance

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Public Service Commission

Usage charges for mileage sensitive services vary based on the type of service subscribed to by the Customer. For services utilizing switched access, mileage measurements for rate schedules are based on the distance in airline miles between rate centers associated with the originating and terminating stations. For services utilizing dedicated access, mileage measurements for rate schedules are based on the distance in airline miles between the INS network access point associated with the station utilizing Dedicated Access Origination/Termination and the rate center associated with the called/calling station.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the serving wire centers as defined by BellCore (Bell Communications Research), in the following manner:

- Step 1: Obtain the "V" and "H" coordinates for the serving wire center or network access point serving the Customer's location and the called/calling station.
- Step 2: Obtain the difference between the "V" coordinates. Obtain the difference between the "H" coordinates.
- Step 3: Square the differences obtained in Step 2.
- Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating locations of the call.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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**SECTION 3 - SERVICE AND RATE DESCRIPTION, CONT NOV 5 1996**

**3.5 Call Timing**

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- 3.5.1 Long distance usage charges are based on the actual usage of the Company's network. Chargeable time begins when the calling and the called station are connected.
- 3.5.2 Chargeable time ends when the calling service point terminates, thereby releasing the network connection.
- 3.5.3 Unless otherwise specified in this tariff, the minimum call duration for billing purposes is one (1) minute.
- 3.5.4 Unless otherwise specified in this tariff, usage is measured and rounded in one (1) minute increments for billing purposes.
- 3.5.5 No charges apply to unanswered calls.

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**SECTION 3 - SERVICE AND RATE DESCRIPTION, CONT'D.**

**NOV-5 1996**

**3.6 Schedule 1: Prime Time**

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**3.6.1 General Description**

Prime Time is a switched access service offering intrastate outbound calling offered to Customers served by equal access end offices. Calls are billed in six (6) second increments after an initial minimum call duration of eighteen (18) seconds. Interstate service is offered in conjunction with intrastate service and intrastate usage is combined with interstate usage for calculation of interstate discounts and waivers. Company-issued calling cards are available to Customers upon request. Customers who pay all current charges prior to due date of the bill shall be credited a total of 2% of the payment on their next month's bill. Plan S12 is offered to Customers with no minimum usage commitment. Plan S24 is offered to Customers who commit to a minimum monthly usage of \$1,000 per month. S24 Customers who fail to meet the minimum usage commitment for two consecutive months will be switched, upon one billing cycle notification, to Plan S12.

**3.6.2 Rates**

|                          | <u>Plan S12</u> | <u>Plan S24</u> |
|--------------------------|-----------------|-----------------|
| Intrastate, per minute   | \$0.2200        | \$0.2000        |
| Calling Card, per minute | \$0.2500        | \$0.2500        |
| Calling Card, per call   | \$0.2500        | \$0.2500        |

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NOV 5 1996

3.7 Schedule 2: Prime Time 800

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3.7.1 General Description

Prime Time 800 is an inbound calling service in which the charges for the call are billed to the Customer rather than the originating party. Calls terminate on the Customer's standard switched service line(s). Calls are billed in six (6) second increments after an initial minimum call duration of thirty (30) seconds. Intrastate service is offered in conjunction with interstate service and intrastate usage is combined with interstate usage for calculation of interstate discounts and waivers. Plan S12 is offered to Customers with no minimum usage commitment. Plan S24 is offered to Customers who commit to a minimum monthly usage of \$1,000 per month.

A monthly service charge applies per toll-free number assigned to the Customer.

3.7.2 Rates

|                        | <u>Plan S12</u> | <u>Plan S24</u> |
|------------------------|-----------------|-----------------|
| IntraState, per minute | \$0.2200        | \$0.2100        |
| Monthly Fee            | \$10.00         | \$10.00         |

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SECTION 3 - SERVICE AND RATE DESCRIPTION, CONT'D

NOV 5 1996

3.8 Schedule 3: Prime T1

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3.8.1 General Description

Prime T1 dedicated access service offering intrastate outbound calling from Customer-provided dedicated access lines. Calls are billed in six (6) second increments after an initial minimum call duration of eighteen (18) seconds. Interstate service is offered in conjunction with intrastate service and intrastate usage is combined with interstate usage for qualifying for interstate discounts and waivers. Company-issued calling cards are provided to Customers upon request. Customers who pay all current charges prior to due date of the bill shall be credited a total of 2% of the payment on their next month's bill. Plan D12 is offered to Customers with no minimum usage commitment. Plan D24 is offered to Customers who commit to a minimum monthly usage of \$2,500 per month. D24 Customers who fail to meet the minimum usage commitment for two consecutive months will be switched, upon one billing cycle notification, to Plan D12.

3.8.2 Rates

|                          | <u>Plan D12</u> | <u>Plan D24</u> |
|--------------------------|-----------------|-----------------|
| Intrastate, per minute   | \$0.1250        | \$0.1200        |
| Calling Card, per minute | \$0.2500        | \$0.2500        |
| Calling Card, per call   | \$0.2500        | \$0.2500        |

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**3.9 Schedule 4: Prime T1 800**

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Public Service Commission**

**3.9.1 General Description**

Prime Time T1 800 is an inbound calling service in which the charges for the call are billed to the Customer rather than the originating party. Calls terminate on Customer-provided dedicated access service line(s). Calls are billed in six (6) second increments after an initial minimum call duration of thirty (30) seconds. Interstate service is offered in conjunction with intrastate service and intrastate usage is combined with interstate usage for qualifying for interstate discounts and waivers. Customers who pay all current charges prior to due date of the bill shall be credited a total of 2% of the payment on their next month's bill. Plan D12 is offered to Customers with no minimum usage commitment. Plan D24 is offered to Customers who commit to a minimum monthly usage of \$3,000 per month. D24 Customers who fail to meet the minimum usage commitment for two consecutive months will be switched, upon one billing cycle notification, to Plan D12.

A monthly service charge applies per toll-free number assigned to the Customer.

**3.9.2 Rates**

|                        | <u>Plan D12</u> | <u>Plan D24</u> |
|------------------------|-----------------|-----------------|
| IntraState, per minute | \$0.1100        | \$0.1250        |
| Monthly Fee            | \$10.00         | \$10.00         |

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SECTION 3 - SERVICE AND RATE DESCRIPTION, CONT'D

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3.10 Schedule 5: Debit Card Service

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3.10.1 General Description

Debit Card Service allows Customers to place direct dialed calls between locations within the state of Missouri. Customers access the INS network by dialing an 800 number or other access dialing sequence and entering a Personal Account Code. The Company's system informs the Customer of the Available Usage Balance remaining in his/her Debit Account and prompts the Customer to place a call by entering a destination telephone number. Network usage for calls placed is deducted from the Available Usage Balance in the Customer's account on a real time basis as the call progresses. Customers purchase a Debit Card which assigns each Customer a Debit Account, provides each Customer with a Personal Account Code and lists instructions for accessing and using Carrier's service. Debit Cards are available in varying denominations.

Purchase of a Debit Card entitles the Customer to use the INS network for a number of minutes equivalent to the card denomination divided by the effective per minute rate. The Customer's right to utilize network usage within a given Debit Account expires one year after issuance and activation of the Debit Card associated with that Debit Account number. No minimum service period applies. Payment for Debit Card Services and any Available Usage in a Customer's Debit Account is nonrefundable. Any unused balances will be applied toward renewal value of the card account.

Debit Card service rates are not distance or time of day sensitive. Holiday discounts do not apply. Network usage for Debit Card Calls is deducted from the Available Usage Balance in Customer's Debit Account in full minute increments. For debiting purposes, the minimum call usage is one (1) minute; one domestic minute is equal to one unit.

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SECTION 3 - SERVICE AND RATE DESCRIPTION, CONT'D.

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3.10 Schedule 5: Debit Card Service, Cont'd.

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3.10.2 Rates

| <u>Face Value of Card(s)</u> | <u>Rate Per Minute</u> |
|------------------------------|------------------------|
| 30 Units                     | \$0.333                |
| 90 Units                     | \$0.277                |
| 180 Units                    | \$0.222                |
| 480 Units                    | \$0.208                |

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**SECTION 4 - MISCELLANEOUS SERVICES**

**NOV 5 1996**

**4.1 Directory Assistance**

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A Directory Assistance charge applies per intrastate directory assistance call made from points within the State of Missouri. The customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the operator is able to supply the requested number. Discounts are not applicable to Directory Assistance Charges. Directory Assistance Charges are not included in usage commitments or computed in any discount calculations.

Per call to directory assistance: \$0.65

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**SECTION 4 - MISCELLANEOUS SERVICES, CONT'D. NOV 5 1996**

**4.2 Operator Services**

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Operator Services allow Customers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

**4.2.1 Service Charge**

A per-call service charge applies in addition to the per minute usage rates when applicable. The service charge applies in all rate periods.

**Per Call**

|                              |        |
|------------------------------|--------|
| Customer Dialed Calling Card | \$1.00 |
| Operator Dialed Calling Card | \$2.25 |
| Operator Station             |        |
| Collect                      | \$2.25 |
| Third Party Billed           | \$2.35 |
| Person to Person             | \$4.90 |
| Operator Dialed Surcharge    | \$1.15 |

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**SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.**

**NOV 5 1996**

**4.2 Operator Services, Cont'd.**

**4.2.2 Operator Dialed Surcharge**

**MISSOURI  
Public Service Commission**

This surcharge applies in addition to usage charges and per call service charges for calls billed to other than a calling card when the Customer could dial the digits necessary to route and bill the calls, but elects to have the Company's operator do so instead.

| APPLICATION OF OPERATOR DIALED SURCHARGE<br>TYPE OF CALL   | OPERATOR<br>SERVICE<br>CHARGE | OPERATOR<br>DIALED<br>SURCHARGE |
|--|-------------------------------|---------------------------------|
| Dial Station<br>(customer dialed 1+)   | No                            | No                              |
| Customer Dialed Calling Card<br>Station (0+)   | Yes                           | No                              |
| Operator Station (customer dialed<br>0+) collect, billed to a third<br>number                        | Yes                           | No                              |
| Operator Station (operator dialed<br>0-) collect, billed to third<br>number, sent paid               | Yes                           | Yes                             |
| Operator Dialed Calling Card<br>Station (operator dialed 0-)<br>billed to a calling card             | Yes                           | No                              |
| Person to Person (customer dialed<br>0+) collect, billed to third<br>number, calling card, sent paid | Yes                           | No                              |
| Person to Person (operator dialed<br>0-) collect, billed to third<br>number, sent paid               | Yes                           | Yes                             |
| Person to Person (operator dialed<br>0-) billed to a calling card                                    | Yes                           | No                              |

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4.2 Operator Services, Cont'd.

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4.2.3 Usage Charges

A. Customer Dialed Calling Card call **MISSOURI  
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| Mileage | Day Rate Period   |                 | Evening Rate Period |                 | Night/Weekend<br>Rate Period |                 |
|---------|-------------------|-----------------|---------------------|-----------------|------------------------------|-----------------|
|         | Initial<br>Period | Add'l<br>Period | Initial<br>Period   | Add'l<br>Period | Initial<br>Period            | Add'l<br>Period |
| 1-10    | \$.1265           | \$.1035         | \$.1012             | \$.0828         | \$.0822                      | \$.0673         |
| 11-14   | \$.1725           | \$.1495         | \$.1380             | \$.1196         | \$.1121                      | \$.0972         |
| 15-18   | \$.2039           | \$.1840         | \$.1656             | \$.1472         | \$.1346                      | \$.1196         |
| 19-23   | \$.2326           | \$.1955         | \$.1794             | \$.1564         | \$.1645                      | \$.1271         |
| 24-28   | \$.2473           | \$.1955         | \$.1955             | \$.1673         | \$.1898                      | \$.1449         |
| 29-33   | \$.2473           | \$.2013         | \$.1978             | \$.1794         | \$.1955                      | \$.1599         |
| 34-40   | \$.2795           | \$.2415         | \$.2070             | \$.1875         | \$.2047                      | \$.1748         |
| 41-50   | \$.2795           | \$.2438         | \$.2070             | \$.1892         | \$.2047                      | \$.1748         |
| 51-60   | \$.2910           | \$.2553         | \$.2162             | \$.1961         | \$.2053                      | \$.1794         |
| 61-80   | \$.3025           | \$.2668         | \$.2168             | \$.2047         | \$.2059                      | \$.1817         |
| 81-100  | \$.3140           | \$.2731         | \$.2323             | \$.2076         | \$.2064                      | \$.1829         |
| 101-125 | \$.3485           | \$.2904         | \$.2381             | \$.2329         | \$.2076                      | \$.1909         |
| 126-150 | \$.3600           | \$.3134         | \$.2530             | \$.2507         | \$.2105                      | \$.2053         |
| 151-190 | \$.3715           | \$.3249         | \$.2611             | \$.2593         | \$.2162                      | \$.2110         |
| 191-300 | \$.3830           | \$.3364         | \$.2703             | \$.2680         | \$.2248                      | \$.2197         |
| 301-430 | \$.4405           | \$.3939         | \$.3393             | \$.3025         | \$.2881                      | \$.2570         |
| 431 +   | \$.4405           | \$.3939         | \$.3393             | \$.3025         | \$.2881                      | \$.2570         |

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4.2 Operator Services, Cont'd.

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4.2.3 Usage Charges, cont'd.

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B. Operator Station Call

| Mileage | Day Rate Period |              | Evening Rate Period |              | Night/Weekend Rate Period |              |
|---------|-----------------|--------------|---------------------|--------------|---------------------------|--------------|
|         | Initial Period  | Add'l Period | Initial Period      | Add'l Period | Initial Period            | Add'l Period |
| 1-10    | \$.1265         | \$.1035      | \$.1012             | \$.0828      | \$.0822                   | \$.0673      |
| 11-14   | \$.1725         | \$.1495      | \$.1380             | \$.1196      | \$.1121                   | \$.0972      |
| 15-18   | \$.2039         | \$.1840      | \$.1656             | \$.1472      | \$.1346                   | \$.1196      |
| 19-23   | \$.2326         | \$.1955      | \$.1794             | \$.1564      | \$.1645                   | \$.1271      |
| 24-28   | \$.2473         | \$.1955      | \$.1955             | \$.1673      | \$.1898                   | \$.1449      |
| 29-33   | \$.2473         | \$.2013      | \$.1978             | \$.1794      | \$.1955                   | \$.1599      |
| 34-40   | \$.2795         | \$.2415      | \$.2070             | \$.1875      | \$.2047                   | \$.1748      |
| 41-50   | \$.2795         | \$.2438      | \$.2070             | \$.1892      | \$.2047                   | \$.1748      |
| 51-60   | \$.2910         | \$.2553      | \$.2162             | \$.1961      | \$.2053                   | \$.1794      |
| 61-80   | \$.3025         | \$.2668      | \$.2168             | \$.2047      | \$.2059                   | \$.1817      |
| 81-100  | \$.3140         | \$.2731      | \$.2323             | \$.2076      | \$.2064                   | \$.1829      |
| 101-125 | \$.3485         | \$.2904      | \$.2381             | \$.2329      | \$.2076                   | \$.1909      |
| 126-150 | \$.3600         | \$.3134      | \$.2530             | \$.2507      | \$.2105                   | \$.2053      |
| 151-190 | \$.3715         | \$.3249      | \$.2611             | \$.2593      | \$.2162                   | \$.2110      |
| 191-300 | \$.3830         | \$.3364      | \$.2703             | \$.2680      | \$.2248                   | \$.2197      |
| 301-430 | \$.4405         | \$.3939      | \$.3393             | \$.3025      | \$.2881                   | \$.2570      |
| 431 +   | \$.4405         | \$.3939      | \$.3393             | \$.3025      | \$.2881                   | \$.2570      |

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SECTION 4 - MISCELLANEOUS SERVICES, CONT'D. **RECEIVED**

4.2 Operator Services, Cont'd.

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4.2.3 Usage Charges, cont'd.

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C. Person to Person Call

| Mileage | Day Rate Period |              | Evening Rate Period |              | Night/Weekend Rate Period |              |
|---------|-----------------|--------------|---------------------|--------------|---------------------------|--------------|
|         | Initial Period  | Add'l Period | Initial Period      | Add'l Period | Initial Period            | Add'l Period |
| 1-10    | \$.1265         | \$.1035      | \$.1012             | \$.0828      | \$.0822                   | \$.0673      |
| 11-14   | \$.1725         | \$.1495      | \$.1380             | \$.1196      | \$.1121                   | \$.0972      |
| 15-18   | \$.2039         | \$.1840      | \$.1656             | \$.1472      | \$.1346                   | \$.1196      |
| 19-23   | \$.2326         | \$.1955      | \$.1794             | \$.1564      | \$.1645                   | \$.1271      |
| 24-28   | \$.2473         | \$.1955      | \$.1955             | \$.1673      | \$.1898                   | \$.1449      |
| 29-33   | \$.2473         | \$.2013      | \$.1978             | \$.1794      | \$.1955                   | \$.1599      |
| 34-40   | \$.2795         | \$.2415      | \$.2070             | \$.1875      | \$.2047                   | \$.1748      |
| 41-50   | \$.2795         | \$.2438      | \$.2070             | \$.1892      | \$.2047                   | \$.1748      |
| 51-60   | \$.2910         | \$.2553      | \$.2162             | \$.1961      | \$.2053                   | \$.1794      |
| 61-80   | \$.3025         | \$.2668      | \$.2168             | \$.2047      | \$.2059                   | \$.1817      |
| 81-100  | \$.3140         | \$.2731      | \$.2323             | \$.2076      | \$.2064                   | \$.1829      |
| 101-125 | \$.3485         | \$.2904      | \$.2381             | \$.2329      | \$.2076                   | \$.1909      |
| 126-150 | \$.3600         | \$.3134      | \$.2530             | \$.2507      | \$.2105                   | \$.2053      |
| 151-190 | \$.3715         | \$.3249      | \$.2611             | \$.2593      | \$.2162                   | \$.2110      |
| 191-300 | \$.3830         | \$.3364      | \$.2703             | \$.2680      | \$.2248                   | \$.2197      |
| 301-430 | \$.4405         | \$.3939      | \$.3393             | \$.3025      | \$.2881                   | \$.2570      |
| 431 +   | \$.4405         | \$.3939      | \$.3393             | \$.3025      | \$.2881                   | \$.2570      |

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MO. PUBLIC SERVICE COMM

ISSUED: November 5, 1996

EFFECTIVE: December 20, 1996

BY: Todd West, Executive Vice President  
TelSave Corporation d/b/a Independent Network Services  
2600 North Central Avenue, Suite 1750  
Phoenix, Arizona 85004



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**SECTION 5 - PROMOTIONS**

**NOV 5 1996**

**5.1 Promotional Offerings - General**

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From time to time, the Company may provide promotional offerings to introduce a current or potential Customer to a service not being used by the Customer. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or nonrecurring charges. Promotions will be submitted for PSC approval prior to implementation.

**5.2 Demonstration of Calls**

From time to time the Company shall demonstrate service by providing free test calls of up to four minutes duration over its network.

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