

TARIFF FILING TRANSMITTAL LETTER – SUBSTITUTE TARIFF SHEET FILING

October 6, 2015

Secretary of the Commission
Missouri Public Service Commission
Attn: Data Center
P.O. Box 360
Jefferson City, MO 65102

FILED
October 14, 2015
Data Center
Missouri Public
Service Commission

RE: Substitute Tariff Sheet Filing
Tariff I.D. Nos. JW-2016-0082, JW-2016-0083, JW-2016-0084, JW-2016-0085, and
JW-2016-0087
Case No. WR-2015-0192

Dear Secretary:

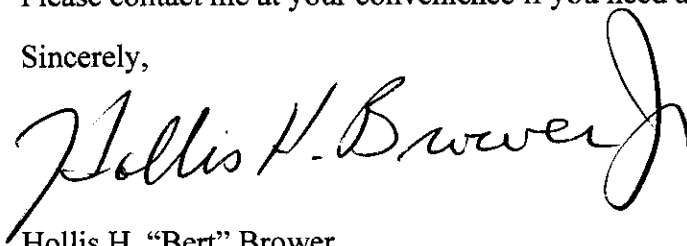
Enclosed for filing with the Commission are an original and three copies of a substitute tariff sheet regarding the above-referenced Tariff Work I.D. No. The substitute sheets are being submitted to replace the revised tariff sheets that were originally submitted on September 17, 2015. Specifically, I am submitting the substitute sheets for the following originally proposed tariff sheets:

JW-2016-0083 Bilyeu Ridge Water Company LLC PSC MO No. 2 Sheet 3;
JW-2016-0082 Midland Water Company, Inc. PSC MO No. 3 Sheet 3;
JW-2016-0084 Riverfork Water Company PSC MO No. 2 Sheet 3;
JW-2016-0085 Taney County Water LLC PSC MO No. 3 Sheets 4, 5, and 6; and
YS-2016-0088 Valley Woods Utility, LLC (sewer tariff) PSC MO No. 3 Sheets 3 and 4

I am submitting these substitute sheets at the request of the Commission Staff to change language involving legal descriptions.

Please contact me at your convenience if you need anything further regarding this matter.

Sincerely,



Hollis H. "Bert" Brower
President

Enclosures

Copies (w/enclosures):

Jim Russo – Commission Staff
Christina Baker – Office of the Public Counsel

WR-2015-0192; JW-2016-0085

TARIFF FILING TRANSMITTAL LETTER - COMPANY/STAFF AGREEMENT

September 14, 2015

FILED
September 14, 2015
Data Center
Missouri Public
Service Commission

Secretary of the Commission
Missouri Public Service
Commission Attn: Data Center
P.O. Box 360
Jefferson City, MO 65102

RE: Water Utility Small Company Rate Increase Request
MO File. No WR-2015-0192

Dear Secretary:

Enclosed for filing with the Commission Are an original and three copies of revised tariffs that include rate and language changes reflected in an Agreement Regarding Disposition of Small Company Rate Increase Request (Disposition Agreement) between Bilyeu Ridge Water Company LLC; Midland Water Company, Inc.; Moore Bend Water Utility, LLC; Riverfork Water Company; Taney County Water LLC; and Valley Woods Utility, LLC (Company) and the Commission Staff (Staff) regarding the above-referenced small company rate increase request. The Company submitted the referenced rate increase request on October 24, 2014 under the provisions of the Commission's small company rate increase procedure.

The new tariffs being filed are specifically:

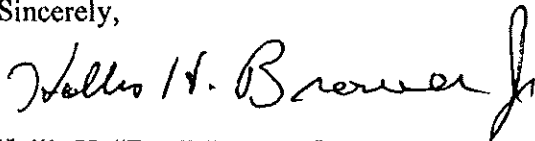
Bilyeu Ridge Water Company LLC PSC MO No. 2 replacing PSC MO No.1;
Midland Water Company, Inc. PSC MO No. 3 replacing PSC MO No.2;
Moore Bend Water Utility, LLC PSC MO No. 3 replacing PSC MO No.2;
Riverfork Water Company PSC MO No. 2 replacing PSC MO No.1;
Taney County Water LLC PSC MO No. 3 replacing PSC MO No.2;
Valley Woods Utility, LLC (water tariff) PSC MO No. 2 replacing PSC MO No.1; and
Valley Woods Utility, LLC (sewer tariff) PSC MO No. 3 replacing PSC MO No.1

Since the above-referenced Disposition Agreement is between the Company and the Staff, the enclosed tariffs bear an effective date that is at least 45 days from the issue date, as is provided for by the small company rate increase procedure.

Consistent with the above-referenced Disposition Agreement, the enclosed revised tariffs contain Customer rates that are intended to produce an increase of \$51,373 in the Company's annual water system operating revenues, and also contain all other provisions necessary to implement the terms of the Disposition Agreement.

Please contact me at your convenience if you need anything further regarding this matter.

Sincerely,



Hollis H. "Bert" Brower, Jr.
President
Ozark International, Inc.

Enclosures

Copies (w/enclosures):

Jim Russo- Commission Staff
Christina Baker- Office of the Public Counsel

WR-2015-0192; JW-2016-0085

Name of Utility: Taney County Water, LLC
Service Area: All Missouri Service Areas

Rules & Regulations Governing Rendering of
Water Service

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* Indicates new rate or text
+ Indicates change

DATE OF ISSUE May 1, 2012 DATE EFFECTIVE June 15, 2012
Month Day Year Month Day Year

ISSUED BY Hollis Brower President PO BOX 1080 Nixa, MO 65714-1080
name of officer title address


P.S.C. MO No. 2
Canceling P.S.C. MO No. 1

Original Sheet No. 2

Name of Utility: Taney County Water, LLC
Service Area: All Missouri Service Areas

**Rules & Regulations Governing Rendering of
Water Service**

Map of Service Area



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CANCELLED
December 29, 2015
Missouri Public
Service Commission
WR-2015-0192; JW-2016-0085

FILED
Missouri Public
Service Commission
WR-2012-0163, YW-2012-0636

Name of Utility: Taney County Water, LLC
Service Area: All Missouri Service Areas

**Rules & Regulations Governing Rendering of
Water Service**

Map of Service Area

VENICE ON THE LAKE

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WR-2015-0192; JW-2016-0085

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Missouri Public
Service Commission
WR-2012-0163, YW-2012-0636

Name of Utility: Taney County Water, LLC
Service Area: All Missouri Service Areas

**Rules & Regulations Governing Rendering of
Water Service**

Legal Description of Service Area

Boundary Description

Legal Description – LAKEWAY VILLAGE

A tract of land situated on Section 36, Township 24 North, Range 20 West, Taney County, Missouri, being all of the SW 1/4 and that part of the SW 1/4 of the NW 1/4 being more particularly described as follows: Beginning in the Northwest corner of the said SW 1/4 NW 1/4, thence S 89 degrees 50' 40"E along the North line of said SW 1/4 of the NW 1/4, 136.21 feet to a point on the centerline of the bed of the branch; thence along said centerline as follows- S36 degrees 07' 34"E, 78.80 feet; thence S 22 degrees 02' 30" East, 186.08 feet; thence South 57 degrees 05' 00" East, 100.54 feet; thence South 71 degrees 59' 00" East, 210.81 feet; thence South 73 degrees 02' and 00" East, 194.92 feet; thence South 7 degrees 41' 00" West, 158.84 feet; thence South 13 degrees 57' 00" East, 256.58 feet; thence South 23 degrees 32' 30", 128.40 feet ; thence South 15 degrees 11' 30" West, 235.00 feet; thence South 21 degrees 02' 00", 93.37 feet; thence South 1 degree 50' 30" West, 75.44 feet to a point on the South line of said SW 1/4 of the NW 1/4; thence North 89 degrees 39' 19" West along said South line, 640.24 feet; thence North 0 degrees 00' 58" West 600.00 feet; thence North 89 degrees 39' 19" West, 11.00 feet; thence North 24 degrees 39' 21" West, 165.60 feet to a point on the West line of said SW 1/4 of the NW 1/4; thence North 0 degrees 00' 58" West along said West line, the NW 1/4 of the SE 1/4 lying West of U.S. Hwy. #160 (formerly M.S.H. #60) being more particularly described as follows: Beginning at the Northwest corner of said SW 1/4 of the NW 1/4; thence South 89 degrees 51' 13" South along the North line of said SW 1/4 of the NE 1/4, 808.31 feet to a point on the Westerly right of way line of U.S. Hwy. No. 160; thence Southerly along said right of way line as follows – along a 2.5421 curve to the right, 351.65 feet (said curve having a back tangent that bears North 23 degrees 30' 03" East); thence South 32 degrees 26' 22" West, 251.77 feet; thence along a 6.7491 curve to the left, 715.90 feet to a point on the centerline of an intersecting road; thence South 67 degrees 48' 31" West (leaving said right of way line) along said centerline, 77.95 feet; thence along a 6.286351 curve to the left and along said centerline, 268.80 feet; thence South 50 degrees 54' 39" West along said centerline, 130.24 feet to a point on the West line of said NW 1/4 of the SE 1/4; thence North 0 degrees 10' 36" West along said West line, 114.17 feet; thence North 0 degrees 01' 46" West along the West line of said SW 1/4 of the NE 1/4, 1,318.07 feet to the point of beginning, containing in all a total of 191.43 acres, more or less, and known hereafter as Lakeway Village No. 1.

A tract of land being Lots 3 and 4 of the fractional SE 1/4 of Section 2, Township 23 North, Range 20 West, EXCEPT, that part taken by the U.S. Government for Bull Shoals Lake and also EXCEPT, the SE 1/4 of the SE 1/4 of the SE 1/4 of the SE 1/4 of said fractional SE 1/4 of Section 2, Township 23 North, Range 20 West,

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Name of Utility: Taney County Water, LLC
Service Area: All Missouri Service Areas

Rules & Regulations Governing Rendering of
Water Service

and the West 1/2 of the SW 1/4 of Section 1, Township 23 North, Range 20 West, and all that part of the NW 1/4 of Section 12, Township 23 North, Range 20 West described as follows: Beginning at the Southeast corner of said NW 1/4 of said Section 12; thence North to the Northeast corner of the said NW 1/4; thence West on the North line of said NW 1/4 1,815 feet; thence South to the South line of said NW 1/4 of said Section 12; thence East 1,815 feet to the point of beginning, all the above described land being in Taney County, Missouri. A tract of land being that part of the NE 1/4 of Section 2, Township 23 North, Range 20 West lying East of the U.S. Government lake line for Bull Shoals Lake, and the West 1/2 of the NW 1/4, the SE 1/4 of the NW 1/4, the SW 1/4 of the NE 1/4, the NW 1/4 of the SE 1/4, and the NE 1/4 of the SW 1/4 all in Section 1, Township 23 North, Range 20 West, Taney County, Missouri, EXCEPT for a 5 acre tract in the SW 1/4 of the NE 1/4 of Section 1, Township 23 North, Range 20 West, Taney County, Missouri containing 270 acres, more or less.

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Name of Utility: Taney County Water, LLC
Service Area: All Missouri Service Areas

**Rules & Regulations Governing Rendering of
Water Service**

Legal Description of Service Area

Boundary Description

Legal Description – ROCKAWAY BEACH

All of the South 1/2 of the SW 1/4 of the SE 1/4, the SE 1/4 of the SE 1/4 of Section 1, and the NE 1/4 of the NE 1/4 of Section 12, all in Township 23, Range 21; the NE 1/4 and the S 1/2 of the NW FRL 1/4 of Section 19, Township 24, Range 20, and the following described land lying above the elevation of 716.50 feet above mean sea level the SW FRL 1/4 except the following described parcel: Beginning at a point on the North line of Lot 1 SW 1/4, and said point being 715 feet East of the West quarter corner of said Fractional Section 19, and also being on the East right of way line of Public road as now located, thence South along said right of way line 400 feet, thence East 400 feet, thence North 400 feet to the North line of the aforesaid Lot 1, thence West 400 feet to the point of beginning, containing 3.67 acres; the West 1/2 of the SE 1/4 of Section 19, except a parcel in the SW 1/4 of the SE 1/4 described as beginning at a point 70.3 feet West to a point 81.8 feet South of the NE corner of the SW 1/4 of the SE 1/4 of Section 19; thence South 49 degrees West 726 feet, along the North side of Highway 176; thence North 41 degrees West 300 feet; thence North 49 degrees East 726 feet; thence South 41 degrees East 300 feet to the point of beginning with right of ingress and egress to the lake, the NE 1/4 of the SE 1/4 of Section 19, the NW 1/4 of the SE 1/4 of Section 20, lying West of a large hollow and that portion of the NW FRL 1/4 of Section 30, North of White River (Lake Taneycomo) lying East of a certain branch, all in Township 24, Range 20, Subject to a flowage deed to Empire District Electric Company waiving property damage in consideration of being licensed to use the land to the Water Level of the Lake formed by the dam; over the lands situated in the South 1/2 of Section 19, the NW 1/4 of the SW 1/4 of Section 20, and the NW FRL 1/4 of Section 30. Also subject to rights of way deeds to the County of Taney and to the State of Missouri for road purposes. Subject to transmission line easement granted to KAMO Electric Cooperative Inc., over, upon and across the NW FRL 1/4 of Section 30, and the West 1/2 less the NW 1/4 of the NW 1/2 of Section 19, Township 24, Range 20. This deed is intended to give an assignment of the License now owned by the said George Puchta and the said Empire District Electric Company. There is excepted from said above described lands situated in the East 1/2 of the SE 1/4 of Section 19, Township 24, Range 20, the following described parcel, beginning at a point on the West line thereof on the North side of State Highway "EE"; thence East following the North line of said Highway a distance of 140 feet; thence South 45 degrees 30' East to the South line of said Highway "EE" for a new point of beginning; thence following the South line of said Highway "EE" East a distance of 70 feet; thence South to Lake Taneycomo; thence following the meanders of Lake Taneycomo a Northwesterly direction to a point in a line running Southeasterly 54 degrees 30' from the point of beginning; thence Northwesterly 54 degrees 30' to the point of beginning.

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Name of Utility: Taney County Water, LLC
Service Area: All Missouri Service Areas

Rules & Regulations Governing Rendering of
Water Service

Schedule of Rates

Applicable to all water Customers located in the Company's Lakeway Village and Rockaway Beach service areas and immediate surrounding areas located in Taney County, Missouri.

W-1 Rates: Single Family Residence for domestic water usage only

Customer Charge \$10.89 per month
Commodity Charge \$4.88 per 1,000 gallons of metered usage.

The Customer Charge will be the minimum bill each month.

W-2 Rates: Wholesale Rates to other municipalities

Commodity Charge \$1.29 per 1,000 gallons.

Taxes

Any applicable Federal, State or Local taxes computed on billing basis shall be added as separate items in rendering each bill.

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Name of Utility: Taney County Water, LLC
 Service Area: All Missouri Service Areas

Rules & Regulations Governing Rendering of Water Service	
<u>Schedule of Service Charges</u>	
The following Miscellaneous Charges apply as authorized and Described elsewhere in the Company's filed Rule and Regulations:	
New Service Connection Fee	Actual Cost
Consists of the costs incurred by the Company for construction including parts, material, labor and equipment, but excluding the cost of the meter. See Rule 5 B. 1. and 5 B. 3.	
Service Connection Inspection Fee	\$25
See Rule 5 B. 2 and 5 B. 3.	
Water Service Line Inspection Fee	\$25
See Rule 5 C	
Turn-On Fee	\$30
Turn-Off Fee	\$30
Meter Test Fee	\$25
Late Charges	\$5 or 3% whichever is higher
Returned Check Charges	\$25
Credit / Debit Card Charges	Not to exceed \$3
Service Calls for Damages caused by Customer	Actual cost but not less than \$25
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Name of Utility: Taney County Water, LLC
Service Area: All Missouri Service Areas

Rules & Regulations Governing Rendering of Water Service	
<p>Rule 1 <u>DEFINITIONS</u></p> <p>A. An "APPLICANT" is a person, firm, corporation, governmental body, or other entity which has applied for service; two or more APPLICANTS may make one application for a main extension.</p> <p>B. The "COMPANY" is <u>Taney County Water, LLC</u>, acting through its officers, managers, or other duly authorized employees or agents.</p> <p>C. The "CURB STOP" is a valve on the Service Connection, located at or near the Customer's property line, and used to shut off water service to the premises. The Curb Stop is owned and maintained by the Company.</p> <p>D. A "CUSTOMER" is any person, firm, corporation or governmental body which has contracted with the Company for water service or is receiving service from Company, or whose facilities are connected for utilizing such service.</p> <p>E. The "DATE OF CONNECTION" shall be the date of the permit for installation and connection issued by the Company. In the event no permit is taken and a connection is made, the date of connection may be the date of commencement of construction of the building upon the property.</p> <p>F. A "DEVELOPER" is any person, firm, corporation, partnership or any entity that, directly or indirectly, holds title to, or sells or leases, or offers to sell or lease, or advertises for sale or lease, any lots in a subdivision.</p> <p>G. "DISCONTINUANCE OF SERVICE" is the intentional cessation of service by the Company not requested by the Customer.</p> <p>H. The "MAIN" is a pipeline which is owned and maintained by the Company, located on public property or private easements, and used to transport water throughout the Company's service area.</p> <p>* Indicates new rate or text + Indicates change</p>	

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Name of Utility: Taney County Water, LLC
Service Area: All Missouri Service Areas

Rules & Regulations Governing Rendering of
Water Service

Rule 1 continued

- I. The "METER" is a device owned by the company used to measure and record the quantity of water that flows through the service line, and is installed in the outdoor meter setting, or inside the Customer's building where the water service line enters through a foundation wall.
- J. The "METER SETTING" is a place either in the service connection or building plumbing for a water meter to be installed. An outdoor meter setting is located at or near the property line, and includes the meter box, meter yoke, lid, and appurtenances, all of which shall be owned and maintained by the Company. Indoor meter settings are located inside the Customer's premises where the water service line enters the foundation wall either installed directly in the piping or in a meter yoke.
- K. A "RETURNED CHECK" is a check that is returned to the Company from any bank unpaid for any reason.
- L. A "SEASONAL CUSTOMER" is a Customer who is absent from the premises and may turn off, or request the Company turn off, water service temporarily. All rates and rules within this tariff continue to apply to "Seasonal Customers" during period of seasonal absence or turn-off.
- M. The "SERVICE CONNECTION" is the pipeline connecting the main to the Customer's water service line and includes the curb stop, or outdoor meter setting and all necessary appurtenances located at or near the property line. This service connection shall be owned and maintained by the Company. If the property line is in a street, and if the curb stop or meter setting is not located near the edge of the street abutting the Customer's property, the said service connection shall be deemed to end at the edge of the street abutting the Customer's property.
- N. A "SUBDIVISION" is any land in the state of Missouri which is divided or proposed to be divided into two or more lots or other divisions of land, whether contiguous or not, or uniform in size or not, for the purpose of sale or lease, and

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Name of Utility: Taney County Water, LLC
Service Area: All Missouri Service Areas

Rules & Regulations Governing Rendering of Water Service	
Rule 1 continued	
includes resubdivision thereof.	
O. "TERMINATION OF SERVICE" is cessation of service requested by the Customer.	
P. "TURN-OFF" is the act of turning water service off by physically turning a valve such that water is unavailable to a Customer's premises.	
Q. "TURN-ON" is the act of turning water service on by physically turning a valve to allow water to be available to a Customer's premises.	
R. The word "UNIT" or "LIVING UNIT" shall be used herein to define the premises or property of a single water consumer, whether or not that consumer is the Customer. It shall pertain to any building whether multi-tenant or single occupancy, residential or commercial, or owned or leased. Each mobile home in a mobile home park and each rental unit of a multi-tenant rental property are considered as separate units for each single family or firm occupying same as a residence or place of business.	
S. The "WATER SERVICE LINE" is a pipe with appurtenances installed, owned and maintained by the Customer, used to conduct water to the Customer's unit from the property line, curb stop or outdoor meter setting, including the connection to the curb stop or meter setting. If the property line is in a street, then the water service line shall be deemed to begin at the edge of the street abutting the Customer's property.	
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ISSUED BY

Hollis Brower
name of officer

President
title

PO BOX 1080 Nixa, MO 65714-1080
address

Name of Utility: Taney County Water, LLC
Service Area: All Missouri Service Areas

Rules & Regulations Governing Rendering of
Water Service

Rule 2 GENERAL RULES & REGULATIONS

- A. Every applicant, upon signing an application for any water service rendered by the Company, or any Customer upon taking of water service, shall be considered to have expressed consent to be bound by these Rates, Rules and Regulations.
- B. The Company's Rules and Regulations governing rendering of service are set forth in these numbered sheets. The rates applicable to appropriate water service or service in particular service areas are set forth in rate schedules and constitute a part of these Rules and Regulations.
- C. The Company reserves the right, subject to authority of the Missouri Public Service Commission, to prescribe additional Rates, Rules or Regulations or to alter existing Rates, Rules or Regulations as it may from time to time deem necessary and proper.
- D. After the effective date of these Rates, Rules and Regulations, all new facilities, construction contracts, and written agreements shall conform to these Rates, Rules and Regulations, and in accordance with the statutes of the state of Missouri and the Rates, Rules and Regulations of the Missouri Public Service Commission. Pre-existing facilities that do not comply with applicable Rates, Rules and Regulations may remain, provided that their existence does not constitute a service problem or improper use, and reconstruction is not practical.

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Name of Utility: Taney County Water, LLC
Service Area: All Missouri Service Areas

Rules & Regulations Governing Rendering of Water Service	
<p>Rule 3 <u>COMPANY EMPLOYEES AND CUSTOMER RELATIONS</u></p> <p>A. Employees or agents of the Company are expressly forbidden to demand or accept any compensation for any services rendered to its Customers except as covered in the Company's Rules and Regulations.</p> <p>B. No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the intent of these Rules and Regulations.</p> <p>* Indicates new rate or text + Indicates change</p>	

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Name of Utility: Taney County Water, LLC
Service Area: All Missouri Service Areas

Rules & Regulations Governing Rendering of
Water Service

Rule 4 APPLICATIONS FOR SERVICE

- A. A written application for service, signed by the Customer, stating the type of service required and accompanied by any other pertinent information, will be required from each Customer before service is provided to any unit. Every Customer, upon signing an application for any service rendered by the Company, or upon taking of service, shall be considered to have expressed consent to the Company's Rates, Rules and Regulations.
- B. If service is requested at a point not already served by a main of adequate capacity, a main of adequate size shall be extended as may be necessary in accordance with Rule 14.
- C. When, in order to provide the service requested a main extension or other construction or equipment expense is required, the Company may require a written contract. Said contract may include, but not be limited to, the obligations upon the Company and the applicant, and shall specify a reasonable period of time necessary to provide such service.

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Name of Utility: Taney County Water, LLC
Service Area: All Missouri Service Areas

Rules & Regulations Governing Rendering of
Water Service

Rule 5 INSIDE PIPING AND WATER SERVICE LINES

- A. The Company will provide water service at the outdoor meter, at the curb stop if an indoor meter setting is utilized, or at the property line if neither an outdoor meter nor a curb stop exists at or near the property line. Separate buildings shall be served through separate water service lines.
- B. The service connection from the water main to the Customer's property line shall be owned and maintained by the Company. Construction of the service connection, outdoor meter setting and curb stop shall be accomplished in one of the follow ways at the Customer's option:
1. The Company will construct the service connection, outdoor meter setting and curb stop, as necessary, and make the connection to the main, within three (3) business days of an application for service, or within the time period specified in an application for service (See Rule 4). The Customer shall be responsible for payment of the New Service Connection Fee, as specified by or provided for in the Schedule of Service Charges; or,
 2. The Customer may install, or have installed by a professional contractor or plumber, the service connection from the water main to the meter setting, and make the connection to the main, subject to prior approval of the Company; or,
 3. The Customer may install, or have installed by a professional contractor or plumber, the service connection from the water main to the meter setting, and the Company will tap the main and connect the service connection. The Customer shall be responsible for payment of a New Service Connection Fee as specified by or provided for in the Schedule of Service Charges.
- C. A service connection installation constructed by the Customer as provided for in 5 B. 2. Or 5 B. 3., above, is subject to inspection by the Company. The Service Connection Inspection Fee as specified in the Schedule of Service Charges shall

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ISSUED BY

Hollis Brower

name of officer

President

title

PO BOX 1080 Nixa, MO 65714-1080

address

Name of Utility: Taney County Water, LLC
Service Area: All Missouri Service Areas

**Rules & Regulations Governing Rendering of
Water Service**

Rule 5 continued

apply if the Company must make a trip solely to conduct an inspection of a service connection constructed by the Customer, and shall not apply if the inspection of a service connection is accomplished at the same time as a tap is made for the Customer, or the same time as an inspection of the water service line as provided for in 5 D., below, or if the Company installs the service connection as provided in 5 B. 1., above.

- D. Water service line construction and maintenance from the property line, curb stop or meter setting, including the connection to the curb stop or meter setting, to the building shall be the responsibility of the Customer, and is subject to inspection by the Company. The Customer shall be responsible for any applicable fees as listed in the Schedule of Service Charges. Customers shall be responsible for the cost of repairing any damage to the Company's mains, curb stops, valve boxes, meters, and meter installations caused by the Customer, Customer's agent, or tenant.
- E. Existing water service lines and service connections may be used in connecting with new buildings only when they are found by examination and testing not to constitute a hazard to the health and safety of any Customer or the Company's facilities.
- F. The water service line shall be brought to the unit at a depth of not less than thirty-six (36) inches and have a minimum inside diameter of three-quarters (3/4) inch. The Customer is responsible for the determination of whether or not a larger size is needed to provide adequate flow to the unit. A valve must be installed in the service line where it enters the unit. This valve must be kept in good repair in order to shut off the water supply and drain the inside plumbing, if necessary.
- G. Water service lines and inside piping shall be of material conforming to recognized standards for potable water service and shall have a pressure rating of at least one hundred sixty (160) psi working pressure.
- H. The Company may, at its discretion, install a service connection and water

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Name of Utility: Taney County Water, LLC
Service Area: All Missouri Service Areas

Rules & Regulations Governing Rendering of
Water Service

Rule 5 continued

meter to a vacant lot. The Customer must utilize frost-free outdoor hydrants, and take reasonable precautions to prevent freezing and unauthorized water use. All applicable Rates, Rules, and Regulations will apply.

- I. Any change in the location of an existing service connection requested by the Customer shall be made by the Company or with the Company's approval, at the Customer's expense.
- J. The Company shall have the right to enter the Customer's premises for the purposes of inspection to ensure compliance with these Rates, Rules and Regulations. Company personnel shall identify themselves and make these inspections only at reasonable hours.
- K. Neither water service lines nor service connections may be extended along public streets or roadways or through property of others in connecting with the Company's mains. The service connection may, however, extend through the water main easement and roadway easement as necessary in order to be connected to a main located across and adjacent to a street in front of the Customer's living unit. The service connection and service line must be laid in a straight line and at right angles to the main and the face of the structure or as nearly so as possible. Any deviation from this because of physical obstruction will be at the discretion of the Company.
- L. Any Customer having a plumbing arrangement, or a water-using device that could allow backsiphonage of any chemical, petroleum, process water, water from a questionable supply, or other substance that could create a health hazard or damage to the water system; or, any Customer's plumbing classified as an actual or potential backflow hazard in the Regulations of the Missouri Department of Natural Resources shall be required to install and maintain a backflow prevention device. This rule may also apply to Customers on whose premises it is impossible or impractical for the Company to perform a cross connection survey. The device, installation, location and maintenance program shall be approved by the Company.

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Rules & Regulations Governing Rendering of
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Rule 6 IMPROPER OR EXCESSIVE USE

- A. No Customer shall be wasteful of the water supplied to the unit by the Customer's willful action or inaction. It shall be the responsibility and duty of each Customer to maintain all piping and fixtures at the unit in a good and efficient state of repair at all times.
- B. No Customer shall make or cause to be made a cross connection between the potable water supply and any source of chemical or bacterial contamination or any other water supply. The Company shall deny or discontinue service where Customer's water service line or inside piping may, in the opinion of the Company, cause a cross-connection with non-potable water or otherwise jeopardize the health and safety of other Customer's or the Company's facilities.
- C. The Customer shall not make or cause to be made a connection to a device that will result in excessive water demand or excessive shock, such as water-hammer, to the Company's mains.
- D. The Customer shall not tamper with, remove, or willfully damage a water meter or attempt to operate the shutoff cock on the meter yoke, or allow any such action.
- E. The Customer shall not attempt to take unmetered water from the Company mains either by an unauthorized tap or direct connection to service connection nor by connection to a fire hydrant.
- F. Customers will not be permitted to supply water in any way to premises other than the service address, or to permit others to use their hose or attachments, or leave them exposed to use by others without permission from the Company.

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Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY

- A. The Company may discontinue service for any of the following reasons:
1. Non-payment of a delinquent account not in dispute; or,
 2. Failure to post a security deposit or guarantee acceptable to the utility; or,
 3. Unauthorized interference, diversion or use of the utility service situated or delivered on or about the Customer's premises; or,
 4. Enclosing or obstructing any meter so as to make reading or repairs unreasonably difficult; or,
 5. Failure to comply with the terms and conditions of a settlement agreement; or,
 6. Refusal to grant access at reasonable times to equipment installed upon the premises of the Customer for the purpose of inspection, meter reading, maintenance or replacement; or,
 7. Violation of any of these Rules and Regulations on file with and approved by the Missouri Public Service Commission, or for any condition which adversely affects the safety of the Customer or other persons, or the integrity of the utility's delivery system; or,
 8. Non-payment of a sewer bill issued by the Company or by a sewer utility requesting discontinuance of water service by an agreement between the Company and such sewer utility. When water service is discontinued for non-payment of a sewer bill and if the sewer bill is not issued by the Company, any service charges for turn on/off or disconnection/reconnection within these Rules and Regulations shall not apply, and notice to the Customer shall be provided by rules and procedures applicable to the Customer's sewer service in lieu of notification required by these Rules and Regulations.

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Rules & Regulations Governing Rendering of
Water Service

Rule 7 continued

- B. The Company may discontinue service after notice by first class mail is sent to the Customer at least ten (10) days prior to the date of the proposed discontinuance. Service of notice by mail is complete upon mailing. If written notice is hand delivered to the Customer, it shall be done at least ninety-six (96) hours prior to discontinuance. If the Company intends to discontinue service to a multi-tenant dwelling, a notice shall also be conspicuously posted in the building ten (10) days prior to the proposed discontinuance. Discontinuance shall not occur more than eleven (11) business days after the date given as the discontinuance date.
- C. The Company shall make reasonable efforts to contact the Customer at least twenty-four (24) hours prior to any discontinuance, regarding the reason(s) for discontinuance of service, and the resolution. If discontinuance of service would affect an occupant who is not the Company's Customer, or is not responsible for payment of the bill, then the Company shall make reasonable efforts to inform such occupant(s).
- D. The Company shall postpone the discontinuance if personnel will not be available to restore service the same day, or if personnel will not be available to restore service the following day. The Company also shall postpone discontinuance if a medical emergency exists on the premises, however the postponement may be limited to twenty-one (21) days, and the Company may require proof of a medical emergency.
- E. The Company shall have the right to enter the Customer's premises for purposes of discontinuance of service in compliance with these Rules and Regulations. Discontinuance of service will be made during reasonable hours. Company personnel shall identify themselves and announce the intention to discontinue service, or leave a conspicuous notice of the discontinuance.
- F. The provisions of paragraphs C. and E. above may be waived if safety of Company personnel while at the premises is a consideration.

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Rules & Regulations Governing Rendering of Water Service	
Rule 7 continued	
G. Discontinuance of service to a unit for any reason shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of monies due from the Customer.	
H. In case the Company discontinues its service for any violation of these Rules and Regulations, then any monies due the Company shall become immediately due and payable.	
I. The Company has the right to refuse or to discontinue service to any unit to protect itself against fraud or abuse.	
J. The Company shall deal with Customers and handle Customer accounts in accordance with the Missouri Public Service Commission's Utility Billing Practices.	
K. Turn-off and turn-on charges are specified in the Schedule of Service Charges.	
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Rules & Regulations Governing Rendering of
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Rule 8 TERMINATION OF WATER SERVICE AND TEMPORARY TURN-OFF AT CUSTOMER'S REQUEST

- A. Service will be terminated at the Customer's request, by giving not less than twenty-four (24) hours notice to the Company during its regular office hours. The Company shall, on the requested day, read the Customer's meter and charges for water service rendered up to and including the time of termination shall be computed and will become due and payable immediately.
- B. A Customer may request temporary turn-off by the Company for the Customer's own convenience; however, the Customer shall still be charged for service at the appropriate rate as specified in the Schedule of Rates during the time the service is turned off.
- C. Turn-off and turn-on charges shall apply, and are specified in the Schedule of Service Charges.
- D. A Customer who requests termination of service, but returns to the premises and requests water service within nine (9) months of such termination, at the Company's discretion may be deemed to have been a seasonal customer, and applicable charges incurred during the period of absence may apply.

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Rules & Regulations Governing Rendering of Water Service	
<p>Rule 9 <u>INTERRUPTIONS IN SERVICE</u></p> <p>A. The Company reserves the right to discontinue water in its mains at any time, without notice, for making emergency repairs to the water system. Notice will be provided when it is practicable.</p> <p>B. Whenever service is interrupted for repairs, all Customers affected by such interruptions will be notified in advance whenever it is possible to do so. Every effort will be made to minimize interruption of service.</p> <p>C. No refunds of charges for water service will be made for interruptions of service unless due to willful misconduct of the Company.</p> <p>D. In order to avoid service problems when extraordinary conditions exist, the Company reserves the right, at all times, to determine the limit of and regulate water usage in a reasonable and non-discriminatory manner.</p> <p>* Indicates new rate or text + Indicates change</p>	

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Rules & Regulations Governing Rendering of
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Rule 10 BILLS FOR SERVICE

- A. The charges for water service shall be at the rates specified in the Schedule of Rates on file with the Missouri Public Service Commission. Other service charges, such as for turn-off or turn-on, are set forth in the Schedule of Service Charges in these Rules and Regulations.
- B. A Customer who has made application for, or is receiving the benefit of, water service to a unit shall be responsible for payment for all water service provided to the Customer at said unit from the date of connection until the date requested by the Customer by proper notification to the Company to terminate service.
- C. Each Customer is responsible for furnishing the Company with the correct address. Failure to receive bills will not be considered an excuse for non-payment nor reason to permit an extension of the date when the account would be considered delinquent. Bills and notices relating to the Company or its business will be mailed or delivered to the mailing address entered in the Customer's application unless the Company is notified in writing by the Customer of a change of address.
- D. Payments shall be made at the office of the Company or at such other places conveniently located as may be designated by the Company or by ordinary mail. However, payment must be received by the close of business on the date due.
- E. Neither the Company nor the Customer will be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error. Customers will be held responsible for charges based on service provided.
- F. A separate bill shall be rendered for each Customer with itemization of all water service charges. All bills for service shall state the due date. The Company shall render bills monthly.
- G. Bills shall be due twenty-one (21) calendar days from the date of rendition, unless such due date falls on a Sunday, a legal holiday, or other day when the office is

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Rules & Regulations Governing Rendering of
Water Service

Rule 10 continued

closed, in which case the due date shall be extended to the next business day. Bills unpaid after the stated due date will be delinquent and the Company shall have the right to discontinue service in accordance with Rule 7. The Company shall not be required to restore or connect any new service for such delinquent Customers until the unpaid account due the Company under these Rules and Regulations has been paid in full or arrangements satisfactory to the Company have been made to pay said account.

- H. When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be the monthly minimum plus an amount based on the water used at the commodity (water usage) rate or one-half (1/2) of the flat rate if applicable.
- I. The Company may require a security deposit or other guarantee as a condition of new service if the Customer:
1. Still has an unpaid account with a utility providing the same type of service accrued within the last five (5) years; or,
 2. Has diverted or interfered with the same type of service in an unauthorized manner within the last five (5) years; or,
 3. Is unable to establish a credit rating with the Company. Adequate credit rating for a residential Customer shall be established if the Customer:
 - a. Owns or is purchasing a home; or,
 - b. Is and has been regularly employed full time for at least one (1) year; or,
 - c. Has an adequate and regular source of income; or,
 - d. Can provide credit references from a commercial credit source.

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Rules & Regulations Governing Rendering of Water Service	
Rule 10 continued	
J. The Company may require a security deposit or other guarantee of payment as a condition of continued service if: 1. The water service of the Customer has been discontinued for non-payment of a delinquent account not in dispute; or, 2. The utility service to the unit has been diverted or interfered with in an unauthorized manner; or, 3. The Customer has failed to pay undisputed bills before the delinquency date for five (5) billing periods out of twelve (12) consecutive monthly billing periods.	
K. The amount of a security deposit shall not exceed utility charges applicable to one (1) billing period plus thirty (30) days, computed on estimated or actual annual usage.	
L. Interest shall be payable annually on all deposits, but shall not accrue after the utility has made reasonable effort to return the deposit. Interest will be paid at a per annum rate equal to the prime bank lending rate, as published in the <i>Wall Street Journal</i> for the last business day of the preceding calendar year, plus one (1) percentage point. Interest may be credited to the Customer's account.	
M. After a Customer has paid proper and undisputed utility bills by the due dates, for a period not to exceed one (1) year, credit shall be established or re-established, and the deposit and any interest due shall be refunded. The utility may withhold full refund of the deposit pending resolution of a disputed matter.	
N. The utility shall give a receipt for deposits received, but shall also keep accurate records of deposits, including Customer name, service address, amounts, interest, attempts to refund and dates of every activity regarding the deposit.	
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Rules & Regulations Governing Rendering of Water Service	
<p>Rule 10 continued</p> <p>O. All billing matters shall be handled in accordance with the Missouri Public Service Commission's Rules and Regulations regarding Utility Billing Practices.</p> <p>* Indicates new rate or text + Indicates change</p>	

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Rules & Regulations Governing Rendering of
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Rule 11 METERS AND METER INSTALLATIONS

- A. All permanent service connections shall be metered. The Company shall furnish and install a suitable meter for each Customer, and the Company's installed meter shall be the standard for measuring water used to determine the bill.
- B. All meters and meter installations shall be furnished, installed, maintained and removed by the Company and shall remain its property.
- C. The Company shall have the right to determine on the basis of the Customer's flow requirements the type and size of meter to be installed and location of same. If flow requirements increase or decrease subsequent to installation and a larger or smaller meter is requested by the Customer, the cost of installing such meter shall be paid by the Customer.
- D. Domestic water service to any one Customer at a single premises shall be furnished through a single service connection. Individual units of a multi-unit building may have separate connections and meter installations only if each unit has separate plumbing, ground-level space, an individual service connection and meter installation location, and frontage to a Company-owned main. For multi-unit buildings with one service connection and meter installation, the inside piping may be rearranged at the Customer's own expense so as to separate the units and meter tenants, then divide the bill accordingly.
- E. The owners of premises wherein meters are located shall be held responsible for the safekeeping of the Company's meters and metering appurtenances, and are required to keep meters located within their property accessible to the Company for reading and for meter changeouts. If a Customer limits accessibility, or fails to protect a meter against damage, the Company may discontinue service or may refuse to supply water until accessibility is restored and the Company is paid for any such damage. The amount of the charge shall be the cost of the necessary replacement parts and the labor cost necessary to make the repair.

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Rules & Regulations Governing Rendering of
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Rule 11 continued

- F. If the Company determines that no suitable outdoor location is available, then the meter may be installed inside the Customer's premises where the water service line enters the building and just downstream of the inside shutoff valve. The Company shall install a curb stop within the service connection at or near the property line as practical. When the meter is installed inside the Customer's premises, the Customer will either provide a meter yoke to accept installation of the Company's meter, or provide proper fittings for the house plumbing pipe to allow for direct installation of the Company's meter, along with a proper grounding strap, installed around the meter to prevent electric charge build-up on either side of the meter or while a meter is removed. If installation in a special setting is necessary, the excess cost of installation shall be paid by the Customer. All indoor fittings and plumbing components, except the Company-owned meter, shall be furnished, owned and maintained by the Customer.

- G. If an existing basement meter location is determined inadequate or inaccessible by the Company, the Customer must provide for the installation of a meter to be located at or near the Customer's property line. The Customer shall obtain from the Company, or furnish the necessary meter installation appurtenances conforming to the Company's specifications, and said appurtenances and labor shall be paid by the Customer.

- H. Approved meter installation locations in dry basements, sufficiently heated to keep the meter from freezing, may remain provided the meter is readily accessible, at the Company's and Customer's convenience as determined by the Company, for servicing and reading and the meter space provided is located where the service line enters the building. The Company may, at its discretion, require the Customer to install a remote reading device at an approved location, for the purpose of reading the meter. It is the responsibility of the Customer and/or the owner of the premises to provide a location for the water meter which, in the event of water discharge as a result of leakage from the meter or couplings, will not result in damage. The Company's liability for damages to any and all property caused by such leakage shall in no event exceed the price of water service to the affected

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Rules & Regulations Governing Rendering of Water Service	
<p>Rule 11 continued</p> <p>premises for one average billing period in the preceding year. Where damage is caused by the negligence of Company personnel at the premises, this limitation will not apply. If a Customer refuses to provide an accessible location for a meter as determined by the Company, the Company will notify the Manager of the Water and Sewer Unit of the Missouri Public Service Commission before ultimately refusing service or proceeding to discontinue service.</p> <p>I. The Customer shall promptly notify the Company of any defect in, or damage to, the Company-owned meter setting.</p> <p>J. Any change in the location of any existing meter or meter setting at the request of the Customer shall be made at the expense of the Customer, and with the approval of the Company.</p> <p>* Indicates new rate or text + Indicates change</p>	

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Rules & Regulations Governing Rendering of Water Service	
<p>Rule 12 <u>METER TESTS AND TEST FEES</u></p> <p>A. Any Customer may request the Company to make a special test of the accuracy of the meter through which water is supplied to the Customer. This test will be made in accordance with water industry test procedures, and to check for accuracy as required by Regulations of the Missouri Public Service Commission.</p> <p>B. The Company reserves the right to remove and test a meter at any time and to substitute another in its place. In case of a dispute involving a question as to the accuracy of the meter, a test will be made by the Company upon the request of the Customer without charge if the meter has not been tested within twelve (12) months preceding the requested test; otherwise, an approved charge will be made if the test indicates meter accuracy within five percent (5%).</p> <p>C. A meter test requested by the Customer may be witnessed by the Customer or the Customer's duly authorized representative, except for tests of meters larger than two inch (2") inlet, which will be conducted by the water manufacturer. A certified copy of the test report will be provided to the Customer.</p> <p>D. If a test shows an average error of more than five percent (5%), billings shall be adjusted in accordance with Rule 13.</p> <p>* Indicates new rate or text + Indicates change</p>	

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Rule 13 BILL ADJUSTMENTS BASED ON METER TESTS

- A. Whenever any test by the Company of a meter while in service or upon its removal from service shall show such meter to have an average error of more than five percent (5%) on the test streams prescribed by the Missouri Public Service Commission, the Company shall adjust the Customer's bills by the amount of the actual average error of the meter and not the difference between the allowable error and the error as found. The period of adjustment on account of the under-registration or over-registration shall be determined as follows:
1. Where the period of error can be shown, the adjustment shall be made for such period; or,
 2. Where the period of error cannot be shown, the error found shall be considered to have existed for three (3) months preceding the test.
- B. If the meter is found on any such test to under-register, the Company may render a bill to the Customer for the estimated consumption not covered by bills previously rendered during the period of inaccuracy as above outlined. Such action shall be taken only when the Company was not at fault for allowing the inaccurate meter to remain in service.
- C. If the meter is found on any such test to over-register, the Company shall refund to the Customer any overcharge caused during the period of inaccuracy as above defined. The refund shall be paid within a reasonable time and may be in the form of a bill credit.

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Rules & Regulations Governing Rendering of Water Service	
<p>Rule 14 <u>EXTENSION OF WATER MAINS</u></p> <p>A. This rule shall govern the extension of mains by the Company within its certified area where there are no water mains.</p> <p>B. Upon receipt of a written application for a main extension, the Company will provide the applicant(s) an itemized estimate of the cost of the proposed extension. Said estimate shall include the cost of all labor and materials required, including valves, fire hydrants, booster stations, storage facilities, reconstruction of existing mains (if necessary), and the direct costs associated with supervision, engineering, permits, and bookkeeping.</p> <p>C. Applicant(s) shall enter into a contract with the Company for the installation of said extension and shall tender to the Company a contribution in aid of construction equal to the amount determined in paragraph B. above, plus any applicable Customer connection fee. The contract may allow the Customer to contract with an independent contractor for the installation and supply of material, except that mains of twelve inches (12") or greater diameter must be installed by the Company, and the reconstruction of existing facilities must be done by the Company.</p> <p>D. The cost to single-family residential applicant(s) connecting to a main extension contributed by other applicant(s) shall be as follows:</p> <ol style="list-style-type: none">1. For single-family residential applicant(s) applying for service in a platted subdivision, the Company shall divide the actual cost of the extension by the number of lots abutting said extension to determine the per lot extension cost. When counting lots, corner lots which abut existing mains shall be excluded.2. For single-family residential applicant(s) applying for service in areas that are unplatted in subdivision lots, an applicant(s) cost shall be equal to the total cost of the main extension divided by the total length of the main extension in feet times one hundred (100) feet. <p>* Indicates new rate or text + Indicates change</p>	

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Rule 14 continued

3. For industrial, commercial, or multifamily residential applicants, the cost will be equal to the amount calculated for a single-family residence in paragraphs D.1. or D.2., above, multiplied by the flow factors of the applicants' meter. The flow factors of the various sizes of meters are as follows:

<u>Meter Size</u>	<u>Flow Factor</u>
5/8"	1
1"	2.5
1 1/2"	5
2"	8
3"	15
4"	25

- E. Refunds of contributions shall be made to applicant(s) as follows:
- Should the actual cost of the extension be less than the estimated cost, the Company shall refund the difference to the applicant(s) as soon as the actual cost has been ascertained.
 - During the first ten (10) years after the main extension is completed, the Company will refund to the applicant(s) who paid for the extension the money collected from applicant(s) in accordance with paragraph D. above. The refund shall be paid within a reasonable time after the money is collected.
 - The sum of all refunds to any applicant shall not exceed the total contribution which the applicant(s) has paid.
- F. Extensions made under this rule shall be and remain the property of the Company.
- G. The Company reserves the right to further extend the main and to connect mains

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE May 1, 2012 DATE EFFECTIVE June 15, 2012
Month Day Year Month Day Year

ISSUED BY Hollis Brower President PO BOX 1080 Nixa, MO 65714-1080
name of officer title address

Name of Utility: Taney County Water, LLC
Service Area: All Missouri Service Areas

Rules & Regulations Governing Rendering of
Water Service

Rule 14 continued

on intersecting streets and easements. Connecting new Customers to such further extensions shall not entitle the applicant(s) paying for the original extension to a refund for the connection of such Customers.

- H. Extensions made under this rule shall be of Company-approved pipe sized to meet water service requirements. If the Company chooses to size the extension larger in order to meet the Company's overall system requirements, the additional cost caused by the larger size of pipe shall be borne by the Company.
- I. No interest will be paid by the Company of payments for the extension made by the applicant(s).
- J. If extensions are required on private roads, streets, through private property, or on private property adjacent to public right-of-way, a proper deed of easement must be furnished to the Company without cost to the Company, before the extension will be made.

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