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TITLE SHEET

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

VERIZON SELECT SERVICES INC.

This Tariff contains the regulations, rates and charges applicable to the provision of interexchange telecommunications services by Verizon Select Services Inc., ("Carner"), within the State of Missouri, subject to the jurisdiction of the Missouri Public Service Commission ("Commission"). This Tariff is on file with the Commission, and copies may be inspected, during normal business hours, at the office of Verizon Select Services Inc., located at 6665 North MacArthur Boulevard, 2nd Floor, Irving, TX 75039.

Verizon Select Services Inc. operates as a competitive telecommunications company, as defined by Case No. T0-88-142, within the State of Missouri.

CANCELLED

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Public Service Commission MISSOURI

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3	72nd Revised*	29	2nd Revised	38.3	7th Revised
3.1	60th Revised*	30	2nd Revised	38.4	4th Revised
4	2nd Revised	31	2nd Revised	38.5	1st Revised
5	11th Revised	32	2nd Revised	38.6	2nd Revised
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7	1st Revised	33	3rd Revised	38.6.3	Original
8	2nd Revised	34	5th Revised	38.6.4	Original
9	1st Revised	34.1	Original	38.6.5	Original
9.1	1st Revised	35	3rd Revised	38.6.6	Original
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18.5	1st Revised	37.6	2nd Revised	38.6.14	1st Revised
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^{*} New or Revised Sheet

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18.1	1st Revised	37.3	1st Revised	38.6.13.3	Original
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21	Original	37.7.1	3rd Revised	38.6.17	1st Revised
22	1st Revised	37.7.2	Original	38.6.18	Original
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Donald R. Fowler, Director - Tariffs Verizon Select Services Inc. 6665 North MacArthur Boulevard, 2nd Floor Irving, TX 75039

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Missouri Public Service Commission

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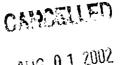
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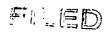
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EXPLANATION OF SYMBOLS RECTO SEP 29 2000

Changes to this Tariff are identified on the revised page(s) through the use of symbols. The following are the symbols used and the change indicated by them:

- (C) To signify a changed regulation
- (D) To signify a discontinued rate or regulation
- (I) To signify an increase in rate or charge
- (M) To signify material relocated from one page to another without change
- (N) To signify a new rate or regulation
- (R) To signify a reduced rate or charge
- (S) To signify a correction or reissued matter
- (T) To signify a change in text but no change in rate or regulation

REGISTERED SERVICE MARKS

GTE Easy Savings PlanSM
GTE Easy Savings Plan For BusinessSM
GTE One Easy PriceSM
GTE Platinum Value PlanSM
GTE Anytime SaverSM
GTE Easy Savings Plan PlusSM
GTE Nationwide SaverSM
GTE Away from HomeSM
GTE Flextime SaverSM

GTE State SaverSM

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Public Service Commission MISSOURI

APPLICATION OF TARIFF

This Tariff section contains the regulations, rates and charges applicable to the provision of interexchange telecommunications services by Verizon Select Services Inc. ("Carrier") for the use of Customers transmitting messages within the State of Missouri subject to the jurisdiction of the Missouri Public Service Commission ("Commission").

This Tariff is on file with the Commission. In addition, this Tariff is available for review at the main office of Verizon Select Services Inc., located at 600 Hidden Ridge, 2nd Floor, Irving, TX 75038. (T)

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APPLICATION OF TARIFF RECTO SEP 29 2000

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This Tariff is on file with the Commission. In addition, this Tariff is available for review at the main office of Verizon Select Services Inc., located at 6665 North MacArthur Boulevard, 2nd Floor, Irving, TX 75039.

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SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS

Acceptance and Confirmation - A written acknowledgment to Customer that an application for service has been accepted by Carrier.

Access Arrangement - Any equipment or access facility necessary to interconnect Customer's voice/data/video equipment to a Carrier point of presence for transmission purposes.

Additional Period - The unit of time used for measuring and charging for a connection in excess of the initial period.

Application for Service - Customer request in the form of standard Carrier order that provides applicable service description, technical data and pertinent information that allows Carrier to design the network facilities for Customer and its authorized users.

Authorization Code - A numerical code, one or more of which are available to Customer to enable it to access Carrier's network, and which are used by Carrier both to prevent unauthorized access to its facilities and to identify Customer for billing purposes.

Authorized User - Person, firm or corporation authorized by Customer to be connected to Customer through private line facilities.

B8ZS - Bipolar with eight zero substitution (B8ZS) is a line coding technique which permits DS-0 and DS-1 transmission with more than 15 consecutive zeros. B8ZS supports 64 Kbps clear channel transmission.

Bandwidth - Term denotes in Hertz the approximate size of the channel or termination and represents the difference between the highest and lowest frequencies of a band.

Baseline Service - Allows Customer to arrange for their own local access via another carrier. Customer is responsible for the installation, maintenance, and repair of the local access facilities. Carrier is only responsible for the POP to POP, which includes installation, repair, billing, and test and turn up.

Bill to Third Party - A billing arrangement by which a call may be charged to an authorized station other than the station originating the call or station where the call is terminated.

Bit - Term denotes the smallest unit of information in a binary system of notation.

Bits per second (Bps) - Term denotes the number of bits transmitted in a one second interval.

Calling Card - A billing arrangement by which a call may be charged to an authorized calling card account.

Carrier - Verizon Select Services Inc.

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Central Office Connection - Connection between local access facilities and Carrier service components for facilities.

Channel - Electrical transmission path for two-way communications.

bit Service Commission

Clear Channel Capability - Capability allows Customer to utilize 64 Kbps per DS-0 channel by allowing DS-0 or DS-1 transmission independent of the number of consecutive zeros or pulse density.

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by:

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SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS (Continued)

Collect Call - A billing arrangement by which the charge for a call is assessed upon the called station.

Commission - The Missouri Public Service Commission

Conversation Minutes - For billing purposes calls are billed based on conversation minutes, which begin when the called party answers, as determined by answer supervision, and end when either party disconnects.

Coordinated Service - Allows Customer to provide their own local access via another carrier. Carrier is responsible for the network components with the exception of the local loop. Carrier will coordinate the maintenance and repair of the local loop, however, Carrier will not bill or install it.

Customer - The company, individual, or other entity which orders or uses Service and is responsible for the payment of charges due and for compliance with Carrier's tariff regulations.

Customer Premise - The Customer or user's premises, including customer designated non-Carrier premises.

Customer Dialed Direct Station-to-Station - Service by which the person originating the call dials the telephone number desired, the message is connected without the assistance of an Operator, and the message is billed to the originating number.

Data - Information represented as characters in digital or analog form to which meaning can be assigned.

Digital Transmission - Information transmitted using digitally encoded signals.

DS-0 - Facilities provide for the two-way transmission of isochronous bipolar serial data at a rate of 56/64 Kbps.

DS-1 - Facilities provide for the two-way transmission of isochronous bipolar serial data at a rate of 1.544 Mbps.

DS-3 - Facilities provide two-way transmission of isochronous bipolar serial data signals at 44.736 Mbps. The service can be provided with either an optical or electrical interface as specified by Customer.

Entrance Facility - Denotes the physical circuit arrangement which connects an entrance Facility - Denotes the physical circuit arrangement which connects an entrance Facility - Denotes the physical circuit arrangement which connects an entrance Facility - Denotes the physical circuit arrangement which connects an entrance Facility - Denotes the physical circuit arrangement which connects an entrance Facility - Denotes the physical circuit arrangement which connects an entrance Facility - Denotes the physical circuit arrangement which connects an entrance Facility - Denotes the physical circuit arrangement which connects are entrance Facility - Denotes the physical circuit arrangement which connects are entrance Facility - Denotes the physical circuit arrangement which connects are entrance Facility - Denotes the physical circuit arrangement which connects are entrance Facility - Denotes the physical circuit arrangement which connects are entrance Facility - Denotes - Den

Entrance Site - Denotes a location of Carrier's transmission facilities from which services can be blowled for Customer to any other entrance site or point of presence.

Facility (or Facilities) - Any item or items of communications plant or equipment used to connect to specialized services.

Full Service - Includes all components from one Customer premise to another Customer premise. This includes local access facilities and any network components covered in this Tariff. Carrier is responsible for ordering, installation, maintenance, coordination, repair, billing, and test and turn up of the service from premise to premise. Customer is responsible for accurate information pertaining to ordering, repair, contact information, billing and product specific requirements.

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SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS (Continued)

Initial Period - The minimum unit of time for which a rate is charged for a connection between given points.

Inter Office Channel - A Private Line Service element that connect two central offices or points of presence.

Local Access and Transport Area (LATA) - A defined geographic area within which the local telephone company provides telephone services and/or facilities.

Local Access Facility - Denotes the channel provided by the local telephone company or alternative provider to connect Carrier's point of presence to Customer's location.

Local Telephone Company - A company which furnishes exchange telephone service.

Long Distance Message Telecommunications Service (LDMTS) - Long distance telecommunications service offered between exchanges pursuant to this Tariff.

Main Billed Account - The Customer name, address and account number to which charges are billed.

Multipoint - Private Line Service that connects three or more central offices.

Network Interface - Demarcation point on Customer's premise that defines the end of the supplier's responsibility.

Office Connection - Private Line Service element that interconnects channels and other to a central office, including access connections and function connections. DEC 0 3 2001

Operator - An automated or live operator.

Operator Assisted Station-to-Station - Service by which the person originat to connect to a particular number.

Person-to-Person - Service by which the person originating the call asks the operator to reach a particular person, mobile station, or location.

Point of Presence (or POP) - The location in Carrier's system where local access facilities connect to an interexchange carner's network.

Service - Any or all service(s) provided by Carrier pursuant to this Tariff.

Service Agreement - Agreement in which Carrier provides services under specific terms and conditions of this Tariff.

Service Period - Period from service date to customer requested end date.

Serving Wire Center - Denotes the physical location within a service wire center area used to determine mileage sensitive rates.

Sub-Minute Rating - A method of charging for a connection in which the appropriate rate is assessed for an initial period of 18 seconds and for each additional period of six seconds thereafter.

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Donald R. Fowler, Director - Tariffs Verizon Select Services Inc. 6665 North MacArthur Boulevard, 2nd Floor Fig. 10 0CT 30 2000 Irving, TX 75039

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SECTION 2 - REGULATIONS (Continued)

2.14 **Termination Liability**

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In the event of early termination of contract plans, and unless otherwise stated, Customer must pay a lump sum equal to 100% of the remaining discounted monthly rate for the unexpired portion of the first year of the agreement, plus 50% of the monthly discounted charges for the remainder of the term. Customer will not be liable for termination charges for a specified service if a new service of the same type, and of equal or greater charges, is ordered, and the order is received by Carrier, during the same calendar year in which the original service is discontinued by Customer, provided that the expiration date of the contract plan for the new service is on or after the expiration date of the terminated plan. In addition, no termination charge will be applied for Customer converting from a specified service to a more advanced service provided that the expiration date for the contract plan for the new service is on or after the expiration date of the terminated plan, and the new service provides an equal or greater number of sites to be connected.

2.15 **Obligations of Customer**

- 2.15.1 Customer shall be responsible for the payment of all charges for service provided under this Tariff, and of payment of all excise, sales, use or other similar taxes that may be levied by a governing body or bodies in conjunction with or as a result of the service furnished under this Tariff.
- 2,15,2 Customer shall notify Carrier of any interruption in service. Before giving notice, Customer shall ascertain that the trouble is not being caused by action or omission of the subscriber, not within his control or is not in wiring or equipment annexed to Carrier's terminal.
- 2.15.3 Customer shall comply with minimum protective criteria, as may be prescribed by Carrier to protect equipment and facilities.

CANCELL 57 2.15.4

DEC 1 7 2001 Public Service Coming 1899 Customer shall be responsible for ensuring the Customer-provided signals will not result in interference with any of the services provided by Carner. All signals must be of the proper type, bandwidth and other technical parameters, so as not to damage Carner's equipment or degrade service to other subscribers. It shall be the subscriber's responsibility to provide adequate electrical power, wiring and electrical outlets necessary for the proper operation of Carrier's equipment on their premise.

Equipment and facilities connected to those of Carner shall be constructed, operated, and maintained by those providing same so as to work satisfactorily with Carner's service. Such equipment and facilities shall be suitable to avoid hazard or damage to Carrier's plant or of injury to Carrier's employees or to the public because of the character or location of such equipment or facilities and sources of power to which it is connected.

2.15.6 Upon notice from Carner that the equipment or facilities of Customer, or of others so authorized to be connected, is causing or is likely to cause hazard or interference, Customer, or others so authorized to be connected, shall make such changes as may be necessary to remove or prevent such hazard or interference.

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SECTION 2 - REGULATIONS (Continued)

2.17 Access Facilities

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- 2.17.1 Carrier will offer access facilities to provide a communications channel from Customer's location to each POP. Customers may elect to purchase the access facilities through Carrier or to provide or arrange for the facilities themselves.
- 2.17.2 Carrier will undertake to arrange for alternative access facilities when requested and ordered by Customer, subject to availability and approval by Carrier. At the discretion of Carrier, such alternative access facility arrangements may be utilized in lieu of local exchange company facilities. Alternative access facilities may vary in cost and will be charged on an individual case basis.
- 2.17.3 Any special construction or non-standard charges assessed by the access service provider to Carrier will be passed on to, and be the responsibility of, Customer.

2.18 Frame Relay Service

Customers terminating service prior to fulfilling their term commitment will be assessed a termination liability in an amount equal to (a) 100% of the monthly recurring charge for each local access facility, port and Permanent Virtual Circuit (PVC) Service terminated multiplied by the number of months remaining in the first year of the term plan, plus (b) 50% of the monthly recurring charges for each circuit canceled multiplied by the number of months remaining in the term plan after the first year under this provision. Customer will not have any termination liability if another service of the same or greater monthly price and volume and a term no less than the remaining months of the term plan or one year, whichever is greater, is ordered at the same time the notice of termination is received. Customer will also be liable for a pro-rata amount of any waived installation charges based on the number of months remaining in the term plan.

Customer will receive a credit for downtime greater than 30 minutes for Frame Relay Service. Network downtime is calculated in minutes, and subtracted from total monthly minutes. Monthly minutes are determined by multiplying the number of days in a month by 1,440. Network downtime is defined as the number of minutes from Customer reported outage, not determined to be the fault of Customer, until Customer accepted cleared outage report. The percentage figure obtained by dividing the number of minutes of total network availability by the total monthly minutes is used to determine monthly network availability.

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SECTION 2 - REGULATIONS (Continued) RECTI MAR 1 9 2001

2.19 **Other Rules**

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- 2.19.1 For demonstration or promotional purposes, services offered to residential Customers may be provided on a temporary basis over telephone lines designated with a business class of service or installed in business locations.
- 2.19.2 Demonstration or promotional calls of up to 10 minutes may be offered to existing or prospective Customers to demonstrate new services, at no charge to Customer. Such offerings will be limited to specific locations and dates and may include originating and/or terminating restrictions.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services

4.2.1 Long Distance Message Telecommunications Service

For the purpose of rate application, one of the following classes of service may apply to a given call:

Customer Dialed Direct Station-to-Station Operator Assisted Station-to-Station Customer Dialed Calling Card Station-to-Station Operator Assisted Calling Card Station-to-Station Person-to-Person

Carrier may refuse to accept calling cards for which validation is not received from the issuing carrier.

A. Customer Dialed Direct Station-to-Station

Customer Dialed Direct Station-to-Station Service allows:

- the person originating the call to dial the telephone number desired without the assistance of an Operator and the call is billed to the calling station. (It does not include calls from public or semi-public coin telephones); or
- 2. should equipment capability preclude (1) above, the person originating the call dials the Operator, who places a Station-to-Station call in which the call is billed to the calling station.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued) uri Public Service Cemmiesien

4.2 Description of Services (Continued)

Long Distance Message Telecommunications Service (Continued) SEP 29 2000 4.2.1

В. Operator Assisted Station-to-Station

> Operator Assisted Station-to-Station Service allows calls to be completed with the assistance of an Operator.

> Operator Assisted Station-to-Station rates also apply to calls for which Carrier furnishes time and/or charge information to Customers such as hospitals, hotels or motels to permit the collection of charges for calls dialed by extension users.

> Operator Transfer Service provides call transfer of 0- calls, dialed by Customer, to Carrier's Operator. The transfer will only be completed by the local exchange carrier's Operator upon the request of Customer. If Carrier's Operator then completes a call for Customer, a surcharge per call will be assessed at the Operator Assisted Station-to-Station or Person-to-Person rates in Section 5.2. This service is offered where technically feasible.

C. Customer Dialed Calling Card Station-to-Station

> Customer Dialed Calling Card Station-to-Station Service allows the person originating the call to:

- dial the digit zero, plus the telephone number, plus a calling card number (where equipment is available) to complete the call without Operator assistance, or
- 2. dial the digit zero, plus the telephone number (0 + number) to complete the call (in such cases operator assistance is limited to recording the calling card number for billing purposes), or
- dial the Operator and places a calling card Station-to-Station call when equipment capability precludes either of the foregoing.

D. Operator Assisted Calling Card Station-to-Station

> Operator Assisted Calling Card Station-to-Station Service provides for the person originating the call to dial the Operator and place a Calling Card Station-to-Station call.

> If the call originator requests Carrier's Operator to complete a call when equipment the caller is using allows Customer-dialed calls, a per call surcharge will be assessed at Operator Assisted Calling Card Call Completion rates found in Section 5.2 E.

> Call completion charges will not apply for the hearing and speech impaired or where equipment does not allow Customer-dialed calls.

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4.2 Description of Services (Continued)

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4.2.1 Long Distance Message Telecommunications Service (Continued) SEP 29 2000

E. Person-to-Person

Person-to-Person Service allows the person originating the call to specify the particular party to be reached by an Operator. Carrier does not undertake to bring a called party to a station who cannot be readily reached at the called station. That party may be:

- 1. a person.
- 2. a mobile station through miscellaneous Common Carrier attendant.
- 3. a station, department, or office through a PBX attendant.

After the called station has been reached, if the calling party requests or agrees to speak to a party other than the party initially specified, the call is still classified as Person-to-Person. The calling party is responsible for identifying the party at the called station.

Person-to-Person charges also apply when the person originating the call asks an Operator to make arrangements with a called party to establish a call at a specified time.

F. Operator Services Provision

 Carrier will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards. In order to control fraud, Carrier may refuse to accept calling cards which it determines to be invalid or cards which it is unable to verify.

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4.2 Description of Services (Continued)

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4.2.3 Directory Assistance Service (Continued)

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A. (Continued)

- to reach the called Directory Assistance Service number where direct dialing facilities are not available;
- 2. to reach the called Directory Assistance Service number when attempts by Customer to direct dial such a call cannot be completed;
- 3. to record the originating telephone number where no automatic recording equipment is available
- B. Customer placing a call to Directory Assistance Service may obtain the telephone number for a maximum of two listings per call. The Directory Assistance Service charge applies whether or not the Directory Assistance Service bureau furnished the requested telephone number(s), (e.g., where the requested telephone number is unlisted, non-published or unavailable).
- C. Calls placed to Directory Assistance Service via an Operator, instead of direct dialed by Customer, will be assessed an Operator Assisted Service charge in addition to the Directory Assistance Service per call charge. This surcharge is billed at the Operator Assisted Service charge rate as specified in Section 5.3 of this Tariff.
- D. Charges for Directory Assistance Service are not applicable to handicapped Customers on calls placed from residence dial tone lines where a member of Customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical disability, or from the business dial tone line of a certified handicapped Customer where assistance is otherwise not available.
- E. Directory Assistance Call Completion Service

Directory Assistance Call Completion (DACC) Service provides Customers with the option of having the call completed after they have received the requested telephone number from Directory Assistance. When multiple telephone numbers are requested, only the last call can be completed. In addition to the normal Directory Assistance Service charge, DACC usage charges apply.

Rates for this service are located in Section 5.3.

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- 4.2 Description of Services (Continued)
 - 4.2.4 Reserved for Future Use

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued) souri Public Service Commission

4.2 Description of Services (Continued)

4.2.4 Business/Residence Line Toll Free Service

This service is no longer available to new Customers.

Business/Residence Line Toll Free Service provides for the termination of inbound toll-free calls to one-party exchange access lines. The minimum service period for Business/Residence Line Toll Free Service is one day. Rates applicable to Business/Residence Line Toll Free Service traffic are set forth in Section 5.4 of this Tariff.

A. Toll Free Number Assignment

Toll Free Number Assignment provides for the assignment of a single ten digit toll free number (i.e. 800-XXX-XXXX). Toll Free Number Service allows for, but does not require, Customer to use the number. The assigned toll free number will terminate to an exchange access line. Applicable rates for terminating Business/Residence Line Toll Free Service to an exchange access line are set forth in Section 5.4 B. of this Tariff.

B. Area of Service

Area of service defines the geographic location from which the Toll Free Number Service customer desires to accept calls for a given toll free number. An exchange access line is required for termination of Toll Free Number Service traffic. The desired area of service must be specified by Customer at the time Business/Residence Line Toll Free Service is ordered.

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4.2 Description of Services (Continued)

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4.2 Description of Services (Continued)

4.2.4 Business/Residence Line Toll Free Service (Continued)

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C. Variable Call Destination

The variable call destination feature provides for multiple terminations of Business/Residence Line Toll Free Service when Customer specifies an area of service. This allows for the assignment of one toll free number with termination to an exchange access line. Rates for variable call destination record establishment and record changes are set forth in Section 5.2 C. of this Tariff.

D. Determining Usage Charges

Monthly usage charges are calculated separately for each exchange access line termination. Carrier shall assess minimum usage charge based on the average completed call of 30 seconds per completed call for each billing period for each rate period. Therefore, if the average duration of all such calls is less than 30 seconds, the total use equals the number of calls multiplied by 30 seconds. Accordingly, charges apply as follows:

- For each exchange access line termination of a given toll free number, the total chargeable hours for each rate period for each termination is the greater of (a) or (b) following, rounded to the next tenth.
 - (a) Determine the total hours of usage of a given toll free number for the exchange access line termination used for each rate period by applying the minimum average time requirement of 30 seconds per call (1 call X 30 seconds).
 - (b) Determine the actual Business/Residence Line Toll Free Service hours associated with a given toll free number and exchange access line for each rate period or;

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued) Vissouri Public

4.2 **Description of Services (Continued)**

Voice Intelligent Network - Enhanced Toll Free Service (Continued) 4.2.4

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Н. Local Access Facilities

Carrier will set up local access arrangements on behalf of Customer as requested for the Enhanced Toll Free services purchased. Any charges associated with the provisioning of the access circuits, including but not limited to, local access charges, coordination charges, access service order charges, or any other charge associated with gaining access from Customer premise to the Point-of-Presence (POP) will be considered access charges. This includes any Non-Recurring Charge (NRC) incurred in association with obtaining access regardless of the contract term. Any special construction or non-standard charges assessed by the company supplying the local access will also be the responsibility of Customer. Any such access charge as described above will be passed through to Customer in accordance with Carrier agreement.

1. Add-On Service

International service is an add-on to Carrier's interstate plan and will utilize rates for Large Business Voice Service II as defined in Carrier's International Tariff.

J. **Enhanced Routing Features**

Enhanced Routing provides routing and control features which Customer may utilize by VIN-E800 service. The routing features may be combined to create a customized routing plan for each Enhanced Routing number. Command Routing can be utilized to activate alternate routing plans by placing a call to designated Carrier personnel. The following are types of Enhanced Routing available to Customers:

1. Area Code Control

Area Code Control allows Customer to route calls placed on the same toll free number to differing terminating locations, can be switched or dedicated, based on the originating area code of the caller, and allows Customer to allow or block calls to a toll free number based on the originating area of the caller.

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4.2 Description of Services (Continued)

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued) ISSOUR Public Service Commicaion

4.2 **Description of Services (Continued)**

4.2.4 Business/Residence Line Toll Free Service (Continued)

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- Determining Usage Charges (Continued) D.
 - Using the total chargeable hours per rate period determined in (1) preceding and the table of hourly rates from Section 5.2 A., multiply the hourly rate(s) in the appropriate usage tier by the number of hours used in each usage tier. The total charge is the sum of all the usage charges.
 - 3. The charges for a fractional part of a month will be a proportionate part of the monthly recurring charge based on the actual number of days service is provided, plus the usage charges applicable for that month. For purposes of computing this fractional month proportion, every month is considered to have 30 days.

Term Commitments Ε.

- Customer will receive a lower per hour usage rate for one, two or three year service agreement. Customer must specify the service agreement at the time the service is ordered. Customer may elect to renew a service agreement of the same or convert to a different length. Conversion to a new service agreement will not incur a penalty if the expiration date of the new service agreement is greater than the remainder of the original service agreement.
- 2. At the expiration of a service agreement, Carrier will continue to provide Business/Residence Line Toll Free Service at the month-to-month usage rates, unless Customer chooses to renew for the same service agreement, convert to a different service agreement, or discontinue service.

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4.2 Description of Services (Continued)

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued) & Commission

4.2 Description of Services (Continued)

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4.2.4 Business/Residence Line Toll Free Service (Continued)

- E. Term Commitments (Continued)
 - 3. If Customer terminates prior to the expiration date of the service agreement, Customer's to-date usage (to a maximum of 12 months) will be re-rated at the month-to-month tariff rate, and the payments made to date will be deducted from the re-rated total. Customer's premature termination liability will be the difference between these two figures.

F. Distinctive Ring Feature

A unique ringing signal is available which allows Customer to distinguish if the incoming call was placed by dialing Customer's toll free number or Customer's local exchange number. A unique ringing signal is available only where facilities permit. This feature is not available for use on some types of local exchange facilities. If Customer has Business/Residence Line Toll Free Service configured for multiple terminations, unique ringing will be provided on only one termination.

There is no additional monthly charge for this feature for Customers who subscribe to Business/Residence Line Toll Free Service with a qualified calling plan. There is no additional non-recurring charge if this feature is ordered on the initial installation. When this feature is ordered subsequent to the initial installation of service, the toll free number service termination charge in Section 5.4 B. will apply.

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- 4.2 Description of Services (Continued)
 - 4.2.5 Reserved for Future Use

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4.2 **Description of Services (Continued)**

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4.2.5 **GTE Discount Calling Plans**

GTE Discount Calling Plans are discounts to standard plan rates available to business and residence Customers presubscribed to Carrier. Customer may only subscribe to one Discount Calling Plan per main billed account at any given time.

GTE Easy Savings PlanSM∗

This service is no longer available to new Customers.

GTE Easy Savings Plan is a discount to standard plan rates available to residence Customers.

Description 1.

- The discount is available to Customers who have subscribed to this plan. and who have met the required plan usage billing amount.
- There is no monthly rate or non-recurring charge associated with GTE Easy Savings Plan.
- The plan is applicable to all Peak and Off-Peak Rate Period messages as set forth in A. 1. (f) below for the following calls:

Customer Dialed Direct Station-to-Station Operator Assisted Station-to-Station Customer Dialed Calling Card Station-to-Station Operator Assisted Calling Card Station-to-Station Person-to-Person Personal 800 Number Residential Toll Free Service

A description of these services is provided in Sections 4.2.1, 4.2.8 and 4.2.9.

- The application of usage rates and timing of messages is as specified in Section 4.1 of this Tariff. Rates are found in Section 5.32 A.
- IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available.

 $^{\star \text{SM}}$ - GTE Easy Savings Plan is a service mark of GTE Corporation.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued) Missouri Public

4.2 Description of Services (Continued)

4.2.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

J. Enhanced Routing Features (Continued)

Service Commission

Call Allocation

Call Allocation permits Customer to define routing of calls placed on the same toll free number on a percentage basis so that calls can be allocated to multiple locations. Percentages must be defined in whole numbers, with one percent as the smallest allocation percentage to any location. The total of all percentage allocations must be 100%.

9. Command Routing

Command Routing allows Customer to activate a different Enhanced Routing plan on command by placing a call to Carrier.

Customer may define up to 99 separate routing plans per toll free number.

Routing plans must be loaded in Carrier's network before they are available for activation on command.

Customer must have a minimum of two routing plans to be able to utilize this feature.

Command Routing charges do not apply if Customer uses the normal service order process to activate routing plans.

Route Choices

Route Choices allows Customer to define up to 14 destinations in order to automatically overflow toll free calls routed to a busy or out-of-service dedicated location to another line using either switched facilities at the same location or dedicated facilities at an alternative location.

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4.2 Description of Services (Continued)

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4.2 Description of Services (Continued)

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- 4.2.5 GTE Discount Calling Plans (Continued)
 - A. GTE Easy Savings PlanSM

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- Description (Continued)
 - (f) GTE Easy Savings Plan Options

Option 1

Customers have the option to choose their preferred peak time calling hours. The choices are:

5:00 A.M. to, but not including, 5:00 P.M.

6:00 A.M. to, but not including, 6:00 P.M.

7:00 A.M. to, but not including, 7:00 P.M.

8:00 A.M. to, but not including, 8:00 P.M.

This option is available to new and existing residential Customers and may be changed up to three times per year.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued) Vissouri Public

4.2 **Description of Services (Continued)**

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Voice Intelligent Network - Enhanced Toll Free Service (Continued)

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Interactive Toll Free Features

Interactive Toll Free (IVR) allows callers to access information in Customers computer database and to receive that information using an ordinary touch-tone phone. This system also enables callers to execute certain transactions without the intervention of Customer Service personnel. This feature can be expedited.

Message Announcement

Message Announcement offers Customer a recorded voice message, which may be used to assist in the routing of the call. The message announcement may provide a menu of options, information prior to call termination, or information prior to connecting to Customer's location without any caller interaction. Message announcements are purchased in 30-second voice slots.

2. Call Referral

> Call Referral transfers a call by connecting the caller to Customer's Provided Equipment (CPE). The call is routed based on caller-entered digits or by rotary default. Default routing, generally to a specified Customer location, must be specified or a generic default message will be played.

3. Busy/Ring-No-Answer Treatment

> Busy/Ring-No-Answer allows Customer to specify how the call is to be routed if the Call Referral location is busy or does not answer. Different routing may be specified for a busy condition rather than for a Ring-No-Answer condition. The following routing treatments are available:

- Attempt to complete the call to the same location,
- (b) Return to any point in the previous menu,
- Route to new menu, and (c)
- (d) Complete the call to a different location without any menu interaction.

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4.2 Description of Services (Continued)

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)
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- 4.2 **Description of Services (Continued)**
 - 4.2.5 GTE Discount Calling Plans (Continued)

REC'D SEP 29 2000

- GTE Easy Savings PlanSM (Continued)
 - 2. Application of Discount
 - (a) The discount is provided to Customer only and shall not be used for any purpose for which a payment or other compensation shall be received by Customer from any other person, firm or corporation for such use.
 - GTE Easy Savings Plan discount applies to the plan usage and to any applicable service charges, surcharges, and directory assistance charges.
 - 3. Amount of Discount

Residential Customers who subscribe to the GTE Easy Savings Plan whose monthly applicable charges meet the amounts below will receive the following discount percentage on all plan usage billed for the month.

Applicable Monthly Charge Discount \$10.00 - \$24.99 10% \$25.00 and Over 25%

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued) Vissouri Public

4.2 Description of Services (Continued)

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4.2.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued)

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K. Interactive Toll Free Features (Continued)

4. Database Routing

Database Routing is used to specify routing based on either the digits a caller enters on the keypad or the caller's ANI.

5. Back to Menu

Back to Menu returns the caller back to the menu or message announcement for further routing.

6. Caller Transfer

Caller Transfer provides routing based on the digits entered by the caller to another toll free number.

7. Menu/Message Replay

Menu/Message Replay allows the caller to return to a previous menu or announcement. The call may then be routed as appropriate.

8. Time/Day Variable Program

Time/Day Variable provides routing based on the time-of-day, day-of-week, or day-of-year.

9. Security Codes

Security Codes allows Customer to provide a list of valid codes, which can be used to allow or deny a caller access to any routing.

10. Caller-Entered Codes

Caller-Entered Codes can be validated against a Customer-provided database to allow caller access to different routing options.

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4.2 **Description of Services (Continued)**

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4.2 Description of Services (Continued)

4.2.5 **GTE Discount Calling Plans (Continued)**

GTE Easy Savings Plan for BusinessSM★ B.



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GTE Easy Savings Plan for Business provides for a discount to standard plan rates and is available only to business Customers on either a month-to-month or one, two, or three year term period billing arrangement.

Description 1.

- The discounts apply to business Customers who subscribe to this plan (a) and who have met the required monthly usage billing amount.
- There is no monthly rate or non-recurring charge associated with GTE Easy Savings Plan for Business.
- The plan is applicable to all Peak and Off-Peak Rate Period messages: (c)

Customer Dialed Direct Station-to-Station Operator Assisted Station-to-Station Customer Dialed Calling Card Station-to-Station Operator Assisted Calling Card Station-to-Station Person-to-Person **Business Toll Free Business In Touch**

A description of these services is provided in Sections 4.2.1, 4.2.6 and 4.2.7 of this Tariff.

- The minimum service period for GTE Easy Savings Plan for Business is one month.
- IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available.

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- GTE Easy Savings Plan For Business is a service mark of GTE Corporation.

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4.2 Description of Services (Continued)

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4.2.5 GTE Discount Calling Plans (Continued)

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B. GTE Easy Savings Plan for BusinessSM*

MISSOURI
This service is no longer available to new Customers ਤਿਆਰ Service Commission (C)

GTE Easy Savings Plan for Business provides for a discount to standard plan rates

GTE Easy Savings Plan for Business provides for a discount to standard plan rates and is available only to business Customers on either a month-to-month or one, two, or three year term period billing arrangement.

1. Description

- (a) The discounts apply to business Customers who subscribe to this plan and who have met the required monthly usage billing amount.
- (b) There is no monthly rate or non-recurring charge associated with GTE Easy Savings Plan for Business.
- (c) The plan is applicable to all Peak and Off-Peak Rate Period messages:

Customer Dialed Direct Station-to-Station
Operator Assisted Station-to-Station
Customer Dialed Calling Card Station-to-Station
Operator Assisted Calling Card Station-to-Station
Person-to-Person
Business Toll Free
Business In Touch

A description of these services is provided in Sections 4.2.1, 4.2.6 and 4.2.7 of this Tariff.

(d) The minimum service period for GTE Easy Savings Plan for Business is one month.

(e) IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available.

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⋆SM - GTE Easy Savings Plan For Business is a service mark of GTE Corporation.

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by:

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4.2 Description of Services (Continued)

Reserved for Future Use

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued) souri Public Service Germinalen

4.2 Description of Services (Continued)

4.2.5 GTE Discount Calling Plans (Continued)

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B. GTE Easy Savings Plan for BusinessSM⋆

GTE Easy Savings Plan for Business provides for a discount to standard plan rates and is available only to business Customers on either a month-to-month or one, two, or three year term period billing arrangement.

1. Description

- (a) The discounts apply to business Customers who subscribe to this plan and who have met the required monthly usage billing amount.
- (b) There is no monthly rate or non-recurring charge associated with GTE Easy Savings Plan for Business.
- (c) The plan is applicable to all Peak and Off-Peak Rate Period messages:

Customer Dialed Direct Station-to-Station
Operator Assisted Station-to-Station
Customer Dialed Calling Card Station-to-Station
Operator Assisted Calling Card Station-to-Station
Person-to-Person
Business Toll Free
Business In Touch

A description of these services is provided in Sections 4.2.1, 4.2.6 and 4.2.7 of this Tariff.

- (d) The minimum service period for GTE Easy Savings Plan for Business is one month.
- (e) IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available.

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*SM - GTE Easy Savings Plan For Business is a service mark of GTE Corporation.

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Missouri Public Service Commission

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4.2 Description of Services (Continued)

4.2.4 Voice Intelligent Network - Enhanced Toll Free Service (Continued) 007 30 2001

K. Interactive Toll Free Features (Continued)

Carvice Commission

11. Agent Transfer

Agent Transfer allows the recipient of an Agent Transfer, who is eligible for Call Referral, to transfer a call to a Carrier toll free number.

12. Voice Recognition

Voice Recognition allows Customer to navigate the menu and retrieve information using voice commands in addition to touch-tone digit entry.

When Customer subscribes to IVR, a surcharge is applied on a per-call basis. The surcharge is not based on the number of features used during the course of the call. Non-recurring and monthly recurring charges also apply. In addition, Customer pays a flat, per-minute usage charge.

Stand-Alone Agent Transfer is a special type of IVR with Call Referral, which provides automatic call termination to a Call Referral number without caller interaction. Non-recurring and monthly recurring charges also apply.

- L. Interactive Toll Free Reports (The standard IVR reports provide information on call volumes, call transfer statistics, call characteristics, caller-entered selections and codes that may be used to manage the IVR program and give insight into how callers are using the application.)
 - Management Reports Provides information on call counts and call transfer statistics. These reports provide a means for Customer to measure the effectiveness of their application and manage resources. Reports should be used to gauge caller activity, not for billing purposes. Reports are available in standard format and include Call Referral Reports and Agenda Transfer Reports.

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4.2 Description of Services (Continued)

Reserved for Future Use

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-i.a. JUL 012001

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Effective: July 1, 2001

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued) issouri Public

- 4.2 Description of Services (Continued)
 - 4.2.5 GTE Discount Calling Plans (Continued)

MLUI SEP 29 2000

- B. GTE Easy Savings Plan for BusinessSM (Continued)
 - 2. Application of Discount
 - (a) GTE Easy Savings Plan discount percentage applies to the plan usage and to the service charges and surcharge in Section 5.3, if applicable.
 - (b) The application of usage rates and timing of messages are as specified in Section 4.1 of this Tariff. Rate periods are set forth in Section 4.4. Rates are in Section 5.32 B. Sub-minute rating will be utilized for the timing and rating of GTE Easy Savings Plan for Business messages. Sub-minute rating consists of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments thereafter rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum.

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4.2 Description of Services (Continued)

Reserved for Future Use

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Effective: July 1, 2001

by:

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued) Missouri Public

4.2 **Description of Services (Continued)**

4.2.5 **GTE Discount Calling Plans (Continued)**

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Service Commission

- GTE Easy Savings Plan for BusinessSM (Continued) B.
 - Volume Discounts For Month-to-Month Billing

Business Customers who subscribe to GTE Easy Savings Plan for Business will receive the following discounts on all applicable charges billed for the month when their monthly applicable charges meet the amounts specified below:

Applicable	
Monthly Charge	Discount
\$ 0 - 24.99	0%
\$ 25.00 - 99.99	10%
\$100.00 - 199.99	15%
\$200.00 and Over	20%

4. One, Two, or Three Year Term Periods

This service is no longer available to new Customers.

- Customer may select a term period for GTE Easy Savings Plan for Business. The term period allows Customer to take advantage of higher discount percentages on their plan usage volumes for a specific term period.
- Customer must specify the term period at the time the plan is ordered. (b)
- During a term period, Customer may elect to convert to a new term period of the same or different length. Conversion to a new term period will be allowed without penalty if the length of new term period is greater than the length of remainder of the original term period. The effective date of the new term period begins with the effective date of Customer order.

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4.2 Description of Services (Continued)

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Issued: June 1, 2001

Effective: July 1, 2001

4.2 Description of Services (Continued)

Missouri Public Service Commission

4.2.5 GTE Discount Calling Plans (Continued)

HEC'D SEP 29 2000

- B. GTE Easy Savings Plan for Business (Continued)
 - 4. One, Two, or Three Year Term Periods (Continued)
 - (d) Term Discounts

Monthly			
Applicable Charges	1 Year	2 Year	3 Year
Volume	Discount	<u>Discount</u>	Discount
\$ 0 - 24.99	10%	15%	20%
\$ 25.00 - 99.99	15%	20%	25%
\$100.00 - 199.99	20%	25%	30%
\$200,00 and Over	25%	30%	35%

(e) Early Termination Charges

In the event the GTE Easy Savings Plan for Business or Business Toll Free Service is terminated by the business Customer prior to completion of the term period, Customer shall be liable for an early termination charge.

If Customer has a combined Easy Savings Plan for Business (inbound/outbound service) or an Easy Savings Plan for Business (outbound) and Business Toll Free Service (inbound), and Customer discontinues one service, but not both, an early termination charge will not be applied to the discontinued service.

Should a customer then discontinue the remaining service, before the term's expiration, an early termination charge will apply.

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4.2 Description of Services (Continued)

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Issued: June 1, 2001

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Description of Services (Continued) 4.2

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4.2.5 GTE Discount Calling Plans (Continued)

REC'D SEP 29 2000

GTE Easy Savings Flat Rate Plan for Business C.

This plan is no longer available to new Customers.

GTE Easy Savings Flat Rate Plan for Business offers a flat rate pricing, available 24 hours a day, seven days a week to business customers. The billing options available are a month-to-month or a one, two, or three year contract. Calls will be billed in 60 second increments. There is a monthly recurring charge for the Flat Rate Plan for Business. There is no non-recurring charge with this billing option.

The Flat Rate Plan for Business applies to the following calls:

Customer Dialed Direct Station-to-Station Customer Dialed Calling Card Station-to-Station **Business Toll Free** Business Private Toll Free Operator Assisted Station-to-Station Operator Assisted Calling Card Station-to-Station Operator Assisted Person-to-Person

Customer must specify the term period at the time the plan is ordered. During a term period, Customer may elect to convert to a new term period of the same or different length, or to another Carner term plan. Conversion to a new term plan or another Carrier term plan will be allowed without penalty if the new term period is greater than the remainder of the original term period.

Early termination charges will apply in the event the Flat Rate Plan is terminated by Customer prior to completion of the first year of the term period.

Rates for GTE Easy Savings Flat Rate Plan for Business are in Section 5.6.

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4.2 Description of Services (Continued)

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4.2 Description of Services (Continued)

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4.2.5 GTE Discount Calling Plans (Continued)

<u>Usage</u> \$0 - \$24.99 REC'D SEP 29 2000

D. GTE Easy Savings Flat Rate Plus Plan for Business

This plan is no longer available to new Customers.

GTE Easy Savings Flat Rate Plus Plan for Business offers a flat rate pricing, available 24 hours a day, seven days a week to business customers. The billing options available are a one year or three year contract. Calls will be billed in subminute rating, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. There are no monthly or non-recurring charges with this billing option.

The Flat Rate Plus Plan for Business applies to the following types of calls:

Customer Dialed Direct Station-to-Station
Customer Dialed Calling Card Station-to-Station
Business Toll Free
Business Private Toll Free
Operator Assisted Station-to-Station
Operator Assisted Calling Card Station-to-Station
Operator Assisted Person-to-Person

Volume discounts apply if certain usage thresholds are met. **CANCELLED**

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 25.00 - 99.99
 6%

 100.00 - 249.99
 9%

 250.00 - 499.99
 12%

 500.00 - 999.99
 18%

 1,000 +
 30%

greater than the remainder of the original term period.

Customer must specify the term period at the time the plan is ordered. During a term period, Customer may elect to convert to a new term period of the same or different length, or to another Carrier term plan. Conversion to a new term plan or another Carrier term plan will be allowed without penalty if the new term period is

Early termination charges will apply in the event the Flat Rate Plus Plan is terminated by Customer prior to completion of the first year of the term period.

% Discount

0%

Rates for the GTE Easy Savings Flat Rate Plus Plan for Business are in Section 5.7.

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by:

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6665 North MacArthur Boulevard, 2nd Floor
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Missouri Public Service Commission

FILED OCT 3 0 2000

4.2 Description of Services (Continued)

A.

4.2.5 Audio Conferencing Services

Description of Service

THIS SERVICE IS NO LONGER AVAILABLE TO NEW CUSTOMERS AS OF SEPTEMBER 1, 2006.

(N) (N)

Verizon Audio Conferencing service (the "Service") provides reservation-less and reservation-based voice conferencing capabilities and features. The Service is available 24 hours per day, year round. The Service may be accessed using either an assigned toll-free (Toll Free Access) or direct dial toll (Direct Dial Access) telephone number. Customers and conference participants using the Direct Dial Access number may access the Service using a carrier of their choice and shall be responsible for any rates billed by their selected carrier in addition to the Service rates set forth in this Schedule. The Service includes the following:

Access Now Service – a reservation-less conferencing service for up to forty (40) participants without operator involvement. Technical support is available upon request.

Event Meet Service – a reservation-based conferencing service that is available as Event Meet-Automated, Event Meet-Operator Assisted, and/or Event Meet-Premium Package. With Event Meet Service, an operator assists with scheduling, greeting, and/or connecting participants, and is available for conferencing support as needed. There is no minimum number of participants and the maximum number of participants is 5,000.

The capabilities and features of the Service are more fully described on Carrier's website and in the user guide.

B. Authorized Use

Customer may use the Service only for the purposes specified in this Schedule and shall be responsible for insuring that any participants or other persons that Customer allows to access the Service comply with the use authorized to Customer. The Service includes call transport only from locations where Carrier is presently authorized to provide service under its standard interexchange direct dialed and toll free service authority. Any calls to the Service's conference bridge locations that Carrier is not authorized to carry may be completed by the customer or conference participants using another carrier of their choosing, and such calls are not subject to the rates, terms, or conditions of this Agreement. The Customer or participant shall be responsible for any rates billed by such other carrier in addition to the Service rates that are set forth in this Schedule and will be billed to Customer.

Issued: July 14, 2006 Effective: August 14, 2006

by:

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Missouri Public
Service Commission

4.2 Description of Services (Continued)

4.2.5 Audio Conferencing Services

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A. Description of Service

Verizon Audio Conferencing service (the "Service") provides reservation-less and reservation-based voice conferencing capabilities and features. The Service is available 24 hours per day, year round. The Service may be accessed using either an assigned toll-free (Toll Free Access) or direct dial toll (Direct Dial Access) telephone number. Customers and conference participants using the Direct Dial Access number may access the Service using a carrier of their choice and shall be responsible for any rates billed by their selected carrier in addition to the Service rates set forth in this Schedule. The Service includes the following:

Access Now Service – a reservation-less conferencing service for up to forty (40) participants without operator involvement. Technical support is available upon request.

Event Meet Service – a reservation-based conferencing service that is available as Event Meet-Automated, Event Meet-Operator Assisted, and/or Event Meet-Premium Package. With Event Meet Service, an operator assists with scheduling, greeting, and/or connecting participants, and is available for conferencing support as needed. There is no minimum number of participants and the maximum number of participants is 5,000.

The capabilities and features of the Service are more fully described on Carrier's website and in the user guide.

B. Authorized Use

Customer may use the Service only for the purposes specified in this Schedule and shall be responsible for insuring that any participants or other persons that Customer allows to access the Service comply with the use authorized to Customer. The Service includes call transport only from locations where Carrier is presently authorized to provide service under its standard interexchange direct dialed and toll free service authority. Any calls to the Service's conference bridge locations that Carrier is not authorized to carry may be completed by the customer or conference participants using another carrier of their choosing, and such calls are not subject to the rates, terms, or conditions of this Agreement. The Customer or participant shall be responsible for any rates billed by such other carrier in addition to the Service rates that are set forth in this Schedule and will be billed to Customer.

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Issued: April 21, 2005 Effective: May 23, 2005

by:

Cancelled August 14, 2006 Missouri Public

Service Commission

Donald R. Fowler, Director - Tariffs Verizon Select Services Inc. 600 Hidden Ridge, 2nd Floor Irving, TX 75038



4th Revised Sheet 37.2.1 Cancels 3rd Revised Sheet 37.2.1

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued) Missouri Public

4.2 Description of Services (Continued)

4.2.5 Reserved for Future Use

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Material appearing on this sheet previously appeared on Sheet 32.

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by:

Donald R. Fowler, Director - Tariffs Verizon Select Services Inc. 600 Hidden Ridge, 2nd Floor Irving, TX 75038 Missouri Public

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4.2 Description of Services (Continued)

Reserved for Future Use

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Issued: June 1, 2001

Effective: July 1, 2001

4.2 Description of Services (Continued)

4.2.5 GTE Discount Calling Plans (Continued)

Service Commission

E. GTE Platinum Value Plan^{SM*}

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GTE Platinum Value Plan offers flat rate pricing, available 24 hours a day, seven days a week to business Customers. This is a three year plan with a one year term obligation. Calls will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. There are no non-recurring or monthly recurring charges with this billing option.

The GTE Platinum Value Plan applies to the following types of calls:

Customer Dialed Direct Station-to-Station
Customer Dialed Calling Card Station-to-Station
Business Toll Free
Business Private Toll Free
Operator Assisted Station-to-Station
Operator Assisted Calling Card Station-to-Station
Operator Assisted Person-to-Person

The plan offers lower per minute rates when certain usage thresholds are met. In addition, Customer rate will automatically be lower each year they stay on the plan. Customers rate depends upon how much they spend monthly and how long they have been on the plan.

During the term period, Customer may elect to convert to a new term period of the same or different length, or to another Carrier term plan. Conversion to a new term plan or another Carrier term plan will be allowed without penalty if the new term period is greater than the remainder of the original term period.

Early termination charges will apply in the event the GTE Platinum Value Plan is terminated by Customer prior to completion of the first year of the term period.

Rates for GTE Platinum Value Plan are in Section 5.12.

*SM - GTE Platinum Value Plan is a service mark of GTE Corporation.

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Issued: February 27, 2001

Effective: March 29, 2001

by:

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Donald R. Fowler, Director - Tariffs
Verizon Select Services Inc.
6665 North MacArthur Boulevard, 2nd Floor
Irving, TX 75039

4.2 Description of Services (Continued)

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4.2.5 GTE Discount Calling Plans (Continued)

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E. GTE Platinum Value PlanSM∗

This service is no longer available to new Customers.

MISSOURI ⊝ Service Commiss(Ç),

GTE Platinum Value Plan offers flat rate pricing, available 24 hours a day, seven days a week to business Customers. This is a three year plan with a one year term obligation. Calls will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. There are no non-recurring or monthly recurring charges with this billing option.

The GTE Platinum Value Plan applies to the following types of calls:

Customer Dialed Direct Station-to-Station
Customer Dialed Calling Card Station-to-Station

Business Toll Free

Business Private Toll Free

Operator Assisted Station-to-Station

Operator Assisted Calling Card Station-to-Station
Operator Assisted Person-to-Person
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The plan offers lower per minute rates when certain usage thresholds are met. In addition, Customer rate will automatically be lower each year they stay on the plan. Customers rate depends upon how much they spend monthly and how long they have been on the plan.

During the term period, Customer may elect to convert to a new term period of the same or different length, or to another Carrier term plan. Conversion to a new term plan or another Carrier term plan will be allowed without penalty if the new term period is greater than the remainder of the original term period.

Early termination charges will apply in the event the GTE Platinum Value Plan is terminated by Customer prior to completion of the first year of the term period.

Rates for GTE Platinum Value Plan are in Section 5.12.

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*SM - GTE Platinum Value Plan is a service mark of GTE Corporation.

FER **26** 2001

MISSOURI Public Service Commission

Issued: January 26, 2001

Effective: February 26, 2001

by:

Donald R. Fowler, Director - Tariffs
Verizon Select Services Inc.
6665 North MacArthur Boulevard, 2nd Floor
Irving, TX 75039

4.2 Description of Services (Continued)

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4.2.5 GTE Discount Calling Plans (Continued)

REC'D SEP 29 2000

E. GTE Platinum Value PlanSM*

GTE Platinum Value Plan offers flat rate pricing, available 24 hours a day, seven days a week to business Customers. This is a three year plan with a one year term obligation. Calls will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. There are no non-recurring or monthly recurring charges with this billing option.

The GTE Platinum Value Plan applies to the following types of calls:

Customer Dialed Direct Station-to-Station
Customer Dialed Calling Card Station-to-Station
Business Toll Free
Business Private Toll Free
Operator Assisted Station-to-Station
Operator Assisted Calling Card Station-to-Station
Operator Assisted Person-to-Person

The plan offers lower per minute rates when certain usage thresholds are met. In addition, Customer rate will automatically be lower each year they stay on the plan. Customers rate depends upon how much they spend monthly and how long they have been on the plan.

During the term period, Customer may elect to convert to a new term period of the same or different length, or to another Carrier term plan. Conversion to a new term plan or another Carrier term plan will be allowed without penalty if the new term period is greater than the remainder of the original term period.

Early termination charges will apply in the event the GTE Platinum Value Plan is terminated by Customer prior to completion of the first year of the term period.

Rates for GTE Platinum Value Plan are in Section 5.12.

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*SM - GTE Platinum Value Plan is a service mark of GTE Corporation.

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Effective: October 30, 2000

by:

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6665 North MacArthur Boulevard, 2nd Floor
Irving, TX 75039

Missouri Public Service Commission

FILED OCT 30 2000

4.2 Description of Services (Continued)

4.2.5 Audio Conferencing Services (Continued)

THIS SERVICE IS NO LONGER AVAILABLE TO NEW CUSTOMERS AS OF SEPTEMBER 1, 2006.

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C. Unauthorized Use

Carrier does not warrant or guarantee that it can prevent unauthorized use or misuse. Carrier shall not be liable for any damages, including but not limited to charges for service under this Schedule that Customer may incur as a result of the unauthorized use or misuse of the Service by Customer's employees, third parties, or the public. Customer shall remain responsible for such charges. Customer acknowledges that it may order features under the Service that record the conference. Customer is responsible for obtaining the consent of the participants on the call that is being recorded, agrees to comply with all applicable laws with respect to such recording and shall indemnify and hold Carrier harmless from any damages resulting from third party claims for invasion of privacy, breach of confidentiality or other claims of damages with respect to such recording.

D. Contract Term/Service Period

The Service as set forth in this Schedule shall be available to Customer following installation of the Service (if not previously installed) and Carrier's completion of all work necessary for the provision of the Service for the period agreed to by Customer and Carrier (the "Service Period"). The Service does not require installation on Customer premises. When the Service Period expires, Customer may continue to receive the Services under the terms and conditions of this Schedule or applicable contract provided that Carrier may charge its then-current standard rates as posted on Carrier's website or applicable tariffs. Any feature change or addition will be charged in accordance with the rates posted on Carrier's website or applicable tariffs.

E. Security And Use Of The Service

1. Security

- (a) Customer agrees to be responsible for the security and proper use of all account codes and pass codes (if any) allocated by Carrier to allow the Customer to use the Service ("User IDs") and must take all necessary steps to ensure that User IDs are kept confidential, secure, used properly and not disclosed to unauthorized persons.
- (b) Customer will immediately inform Carrier if Customer believes that a User-ID has or is likely to become known to someone not authorized to use it or is being or is likely to be used in an unauthorized way.

Issued: July 14, 2006 Effective: August 14, 2006

by:

R. Jeffrey Whittaker, Director - Regulatory Affairs Verizon Select Services Inc. 600 Hidden Ridge, 2nd Floor Irving, TX 75038



4.2 Description of Services (Continued)

4.2.5 Audio Conferencing Services (Continued)

C. Unauthorized Use

Carrier does not warrant or guarantee that it can prevent unauthorized use or misuse. Carrier shall not be liable for any damages, including but not limited to charges for service under this Schedule that Customer may incur as a result of the unauthorized use or misuse of the Service by Customer's employees, third parties, or the public. Customer shall remain responsible for such charges. Customer acknowledges that it may order features under the Service that record the conference. Customer is responsible for obtaining the consent of the participants on the call that is being recorded, agrees to comply with all applicable laws with respect to such recording and shall indemnify and hold Carrier harmless from any damages resulting from third party claims for invasion of privacy, breach of confidentiality or other claims of damages with respect to such recording.

D. Contract Term/Service Period

The Service as set forth in this Schedule shall be available to Customer following installation of the Service (if not previously installed) and Carrier's completion of all work necessary for the provision of the Service for the period agreed to by Customer and Carrier (the "Service Period"). The Service does not require installation on Customer premises. When the Service Period expires, Customer may continue to receive the Services under the terms and conditions of this Schedule or applicable contract provided that Carrier may charge its then-current standard rates as posted on Carrier's website or applicable tariffs. Any feature change or addition will be charged in accordance with the rates posted on Carrier's website or applicable tariffs.

E. Security And Use Of The Service

1. Security

- (a) Customer agrees to be responsible for the security and proper use of all account codes and pass codes (if any) allocated by Carrier to allow the Customer to use the Service ("User IDs") and must take all necessary steps to ensure that User IDs are kept confidential, secure, used properly and not disclosed to unauthorized persons.
- (b) Customer will immediately inform Carrier if Customer believes that a User-ID has or is likely to become known to someone not authorized to use it or is being or is likely to be used in an unauthorized way.

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by:

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August 14, 2006
Missouri Public

Service Commission

R. Jeffrey Whittaker, Director - Regulatory Affairs Verizon Select Services Inc. 600 Hidden Ridge, 2nd Floor Irving, TX 75038



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4.2 Description of Services (Continued)

4.2.5 Audio Conferencing Services (Continued)

C. Unauthorized Use

Carrier does not warrant or guarantee that it can prevent unauthorized use or misuse. Carrier shall not be liable for any damages, including but not limited to charges for service under this Schedule that Customer may incur as a result of the unauthorized use or misuse of the Service by Customer's employees. Customer shall remain responsible for such charges. Customer acknowledges that it may order features under the Service that record the conference. Customer agrees to comply with any applicable law in using such recording features and shall indemnify and hold Carrier harmless from any damages resulting from third party claims for invasion of privacy, breach of confidentiality or other claims of damages with respect to such recording.

D. Contract Term/Service Period

The Service as set forth in this Schedule shall be available to Customer following installation of the Service (if not previously installed) and Carrier's completion of all work necessary for the provision of the Service for the period agreed to by Customer and Carrier (the "Service Period"). The Service does not require installation on Customer premises. When the Service Period expires, Customer may continue to receive the Services under the terms and conditions of this Schedule or applicable contract provided that Carrier may charge its then-current standard rates as posted on Carrier's website or applicable tariffs. Any feature change or addition will be charged in accordance with the rates posted on Carrier's website or applicable tariffs.

E. Security And Use Of The Service

- 1. Security
 - (a) Customer agrees to be responsible for the security and proper use of all account codes and pass codes (if any) allocated by Carrier to allow the Customer to use the Service ("User IDs") and must take all necessary steps to ensure that User IDs are kept confidential, secure, used properly and not disclosed to unauthorized persons.
 - (b) Customer will immediately inform Carrier if Customer believes that a User-ID has or is likely to become known to someone not authorized to use it or is being or is likely to be used in an unauthorized way.

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Set (FS)

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4.2 Description of Services (Continued)

Reserved for Future Use

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Missouri Public Service Commission(D)

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Issued: June 1, 2001

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4.2 Description of Services (Continued)

Missouri Public Service Commission

4.2.5 GTE Discount Calling Plans (Continued)

REC'D SEP 29 2000

F. GTE Easy Savings Plan PlusSM

This plan is no longer available to new Customers.

GTE Easy Savings Plan Plus is a discount to standard plan rates available to residence Customers.

- 1. Description
 - (a) The discount is available to Customers who have subscribed to this plan and who have met the required plan usage billing amount.
 - (b) There is no monthly rate or nonrecurring charge associated with GTE Easy Savings Plan Plus.
 - (c) The plan is applicable to all Peak and Off-Peak Rate Period messages for the following calls:

Customer Dialed Direct Station-to-Station
Operator Assisted Station-to-Station
Customer Dialed Calling Card Station-to-Station
Operator Assisted Calling Card Station-to-Station
Person-to-Person
Personal 800 Number
Residential Toll Free Plus Service
Carrier Directory Assistance

- (d) Application of usage rates and timing of messages is as specified in Section 4.1 of this Tariff. Plan rates are the same as used for GTE Easy Savings Plan and one found in Section 5.32.
- (e) IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available.

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*SM - GTE Easy Savings Plan Plus is a service mark of GTE Corporation.

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