

Citizens Telephone Company
of Higginsville, Missouri, Inc.

P.S.C. MO. NO. 4
Original Sheet No. 1

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

SCHEDULE OF RATES AND CHARGES
TOGETHER WITH RULES AND REGULATIONS
APPLICABLE TO TELEPHONE SERVICE
PROVIDED IN THE TERRITORY SERVED BY THE
CITIZENS TELEPHONE COMPANY
WITHIN THE STATE OF MISSOURI AS FOLLOWS:

Higginsville

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL AND LOCAL EXCHANGE TARIFF

The following statutory and rule provisions do not apply to the Company as they have been waived pursuant to §392.420:

A. Statutes

392.210.2 Accounting Requirements (System of Accounts)	(N)
392.240.1 Reasonableness of Rates	(N)
392.270 Accounting Requirements (Valuation of Property)	(N)
392.280 Accounting Requirements (Depreciation/Accounts)	(N)
392.290 Issuance of Stocks, Bonds and Other Indebtedness	(T)
392.300 Transfer of Property	
392.310 Approval of Issuance of Stocks, Bonds and Other Indebtedness	(T)
392.320 Certificate of Approval for Dividends	(T)
392.330 Accounting for Disposition of Proceeds	(T)
392.340 Reorganization	

Issued: April 17, 2013

Effective: June 1, 2013

Brian Cornelius, President
Citizens Telephone Company
P.O. Box 737, 1905 Walnut Street
Higginsville, MO 64037-0737

FILED
Missouri Public
Service Commission
JI-2013-0454

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL AND LOCAL EXCHANGE TARIFF

As of December 1, 2008, the following statutory provisions no longer apply to the Company as they have been waived* pursuant to §392.420 RSMo. 2008:

A. Statutes

- Section 392.290 RSMo – Issuance of Stocks, Bonds and Other Indebtedness
- Section 392.300 RSMo – Transfer of Property and Ownership of Stock
- Section 392.310 RSMo – Approving of Issuing Stocks, Bonds, and Other Indebtedness
- Section 392.320 RSMo – Certificate of Commission to be Recorded-Stock Dividends
- Section 392.330 RSMo – Accounting Requirements (proceeds of sales of stock, bonds, notes, etc.)
- Section 392.340 RSMo – Company Reorganization

*See PSC Case No. IE-2009-0232.

Issued: December 24, 2008

Effective: January 23, 2009

Brian Cornelius, President
Citizens Telephone Company
P.O. Box 737, 1905 Walnut Street
Higginville, MO 64037-0737

CANCELED
June 1, 2013
Missouri Public
Service Commission
JI-2013-0454

FILED
Missouri Public
Service Commission
JI-2009-0479

GENERAL AND LOCAL EXCHANGE TARIFF

B. Rules

- 4 CSR 240-3.520 Applications to Sell or Transfer Assets
- 4 CSR 240-3.525 Applications to Merge or Consolidate
- 4 CSR 240-3.530 Applications to Issue Stocks, Obtain Loans
- 4 CSR 240-3.535 Applications to Acquire Stock
- 4 CSR 240-3.545(8)(C) Listing of Waivers in Tariff
- 4 CSR 240-3.550 Telco Records and Reports (except (5)(B), (D) and (E))
- 4 CSR 240-3.555 Residential Customer Inquiries
- 4 CSR 240-3.560 Procedure for Ceasing Operations
- 4 CSR 240-10.020 Depreciation Records
- 4 CSR 240-30.020 Residential Telephone Underground Systems
- 4 CSR 240-30.040 Uniform System of Accounts
- 4 CSR 240-32.010 General Provisions
- 4 CSR 240-32.040 Metering, Inspections and Tests
- 4 CSR 240-32.050 Customer Services
- 4 CSR 240-32.060 Engineering and Maintenance
- 4 CSR 240-32.070 Quality of Service
- 4 CSR 240-32.080 Service Objectives and Surveillance Levels
- 4 CSR 240-32.090 Connection of Equipment and Inside Wiring
- 4 CSR 240-32.100 Provision of Basic Local and Interexchange Services
- 4 CSR 240-32.130-170 Prepaid Calling Cards (except 32.140 and 32.150(1))
- 4 CSR 240-32.180-190 Caller ID Blocking Requirements
- 4 CSR 240-33.010 Service and Billing Practice General Provisions
- 4 CSR 240-33.040 Billing and Payment Standards
- 4 CSR 240-33.045 Clear Identification and Placement of Charges on Bills
- 4 CSR 240-33.050 Deposits
- 4 CSR 240-33.060 Residential Customer Inquiries
- 4 CSR 240-33.070 Discontinuance of Service
- 4 CSR 240-33.080 Disputes by Residential Customers
- 4 CSR 240-33.090 Settlement Agreements with Residential Customers
- 4 CSR 240-33.130 Operator Service Requirements
- 4 CSR 240-33.140 Payphone Requirements (except (2))
- 4 CSR 240-33.150 "Anti-Slamming" Requirements
- 4 CSR 240-33.160 Customer Proprietary Network Information

Issued: April 17, 2013

Effective: June 1, 2013

Brian Cornelius, President
Citizens Telephone Company
P.O. Box 737, 1905 Walnut Street
Higginsville, MO 64037-0737

FILED
Missouri Public
Service Commission
JI-2013-0454

TABLE OF CONTENTS

Title	Sheet No.	
	1	
Table of Contents	2	
1. Subject Index	1-1	
2. Definitions	2-1	
3. General Rules and Regulations	3-1	
3.1 Application	3-1	
3.2 Explanation of Symbols	3-1	
3.3 Obligation and Liability of Company	3-2	
3.4 Use of Service and Facilities	3-5	
3.5 Establishment and Furnishing of Service	3-10	
3.6 Telephone Directories	3-11	
3.7 Establishment and Maintenance of Credit	3-12	
3.8 Billing and Collection Standards	3-17	
3.9 Minimum Contract Periods & Termination of Service	3-19	
3.10 Charges for Damages	3-23	
3.11 Connection of Automatic Dialing-Announcing Devices	3-23	
4. Local Exchange Service	4-1	
4.1 Description	4-1	
4.2 Terms and Conditions	4-1	
4.3 Vacation Rates	4-3	
4.4 Multi-Line Hunt Service	4-4	
4.5 Concession	4-4	
4.6 Higginsville Exchange Rates	4-4	
4.7 Local Exchange Map	4-5	
4.8 Reserved for Future Use	4-7	
4.9 Payphone Service	4-8	
4.10 Missouri School Discount	4-14	
4.11 Lifeline and Disabled Service	4-15	(T)
4.12 Calling All Scholars Program	4-17	
4.13 Discounts for Schools and Libraries	4-18	(D)

TABLE OF CONTENTS

Title	<u>Sheet No.</u>
Table of Contents	1
1. Subject Index	2
2. Definitions	1-1
3. General Rules and Regulations	2-1
3.1 Application	3-1
3.2 Explanation of Symbols	3-1
3.3 Obligation and Liability of Company	3-2
3.4 Use of Service and Facilities	3-5
3.5 Establishment and Furnishing of Service	3-10
3.6 Telephone Directories	3-11
3.7 Establishment and Maintenance of Credit	3-12
3.8 Billing and Collection Standards	3-17
3.9 Minimum Contract Periods and Termination of Service	3-19
3.10 Charges for Damages	3-23
3.11 Connection of Automatic Dialing-Announcing Devices	3-23
4. Local Exchange Service	4-1
4.1 Description	4-1
4.2 Terms and Conditions	4-1
4.3 Vacation Rates	4-3
4.4 Multi-Line Hunt Service	4-4
4.5 Concession	4-4
4.6 Higginsville Exchange Rates	4-4
4.7 Local Exchange Map	4-5
4.8 Reserved for Future Use	4-7
4.9 Payphone Service	4-8
4.10 Missouri School Discount	4-14
4.11 Lifeline Service	4-15
4.12 Calling All Scholars Program	4-17
4.13 Discounts for Schools and Libraries	4-18
4.14 Missouri Universal Service Fund Low-income Assistance	4-19
4.15 Missouri Universal Service Fund Disabled Assistance	4-20
4.16 Missouri Universal Service Fund	4-21

(N)
|
(N)

TABLE OF CONTENTS

	Missouri Public Service Commission	<u>Sheet No.</u>
Title	REC'D MAY 30 2000	1
Table of Contents		2
1. Subject Index		1-1
2. Definitions		2-1
3. General Rules and Regulations		3-1
3.1 Application		3-1
3.2 Explanation of Symbols		3-1
3.3 Obligation and Liability of Company		3-2
3.4 Use of Service and Facilities		3-5
3.5 Establishment and Furnishing of Service		3-10
3.6 Telephone Directories		3-11
3.7 Establishment and Maintenance of Credit		3-12
3.8 Billing and Collection Standards		3-17
3.9 Minimum Contract Periods and Termination of Service		3-19
3.10 Charges for Damages		3-23
3.11 Connection of Automatic Dialing-Announcing Devices		3-23
4. Local Exchange Service		4-1
4.1 Description		4-1
4.2 Terms and Conditions		4-1
4.3 Vacation Rates		4-3
4.4 Multi-Line Hunt Service		4-4
4.5 Concession		4-4
4.6 Higginsville Exchange Rates		4-4
4.7 Local Exchange Map		4-5
4.8 Reserved for Future Use		4-7
4.9 Payphone Service		4-8
4.10 Missouri School Discount		4-14
4.11 Lifeline Service		4-15
4.12 Calling All Scholars Program		4-17
4.13 Discounts for Schools and Libraries		4-18 (N)

**Missouri Public
Service Commission**

FILED JUN 29 2000

TABLE OF CONTENTS

Title	RECEIVED	Sheet No.
Table of Contents	JUL 30 1998	1
1. Subject Index	MO. PUBLIC SERVICE COMM	2
2. Definitions		1-1
3. General Rules and Regulations		2-1
3.1 Application		3-1
3.2 Explanation of Symbols		3-1
3.3 Obligation and Liability of Company		3-2
3.4 Use of Service and Facilities		3-5
3.5 Establishment and Furnishing of Service		3-10
3.6 Telephone Directories		3-11
3.7 Establishment and Maintenance of Credit		3-12
3.8 Billing and Collection Standards		3-17
3.9 Minimum Contract Periods and Termination of Service		3-19
3.10 Charges for Damages		3-23
3.11 Connection of Automatic Dialing-Announcing Devices		3-23
4. Local Exchange Service		4-1
4.1 Description		4-1
4.2 Terms and Conditions		4-1
4.3 Vacation Rates		4-3
4.4 Multi-Line Hunt Service		4-4
4.5 Concession		4-4
4.6 Higginsville Exchange Rates		4-4
4.7 Local Exchange Map		4-5
4.8 Reserved for Future Use		4-7
4.9 Payphone Service		4-8
4.10 Missouri School Discount		4-14
4.11 Lifeline Service		4-15
4.12 Calling All Scholars Program		4-17

CANCELLED

JUN 29 2000

STARS 2

Public Service Commission
MISSOURI

(N)

FILED

SEP 01 1998

MISSOURI
Public Service Commission

JUL 30 1998

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: September 1, 1998

TABLE OF CONTENTS

RECEIVED

NOV 19 1997 SHEET NO.

Title

MO. PUBLIC SERVICE COM.

Table of Contents	2
1. Subject Index	1-1
2. Definitions	2-1
3. General Rules and Regulations	3-1
3.1 Application	3-1
3.2 Explanation of Symbols	3-1
3.3 Obligation and Liability of Company	3-1
3.4 Use of Service and Facilities	3-5
3.5 Establishment and Furnishing of Service	3-10
3.6 Telephone Directories	3-11
3.7 Establishment and Maintenance of Credit	3-12
3.8 Billing and Collection Standards	3-17
3.9 Minimum Contract Periods and Termination of service	3-19
3.10 Charges for Damages	3-23
3.11 Connection of Automatic Dialing-Announcing Devices	3-23
4. Local Exchange Service	4-1
4.1 Description	4-1
4.2 Terms and Conditions	4-1
4.3 Vacation Rates	4-3
4.4 Multi-Line Hunt Service	4-4
4.5 Concession	4-4
4.6 Higginsville Exchange Rates	4-4
4.7 Local Exchange Map	4-5
4.8 Reserved for Future Use	4-7
4.9 Payphone Service	4-8
4.10 Missouri School Discount	4-14
4.11 Lifeline Service	4-15

CANCELLED

SEP 01 1998
By *441RS#2*
Public Service Commission
MISSOURI

(N)

FILED

JAN -1 1998

MISSOURI
Public Service Commission

TABLE OF CONTENTS

RECEIVED

SHEET NO.
JAN 15 1997

Title

Table of Contents

1
MISSOURI
Public Service Commission

1.	Subject Index	1-1
2.	Definitions	2-1
3.	General Rules and Regulations	3-1
3.1	Application	3-1
3.2	Explanation of Symbols	3-1
3.3	Obligation and Liability of Company	3-1
3.4	Use of Service and Facilities	3-5
3.5	Establishment and Furnishing of Service	3-10
3.6	Telephone Directories	3-11
3.7	Establishment and Maintenance of Credit	3-12
3.8	Billing and Collection Standards	3-17
3.9	Minimum Contract Periods and Termination of service	3-19
3.10	Charges for Damages	3-23
3.11	Connection of Automatic Dialing-Announcing Devices	3-23
4.	Local Exchange Service	4-1
4.1	Description	4-1
4.2	Terms and Conditions	4-1
4.3	Vacation Rates	4-3
4.4	Multi-Line Hunt Service	4-4
4.5	Concession	4-4
4.6	Higginsville Exchange Rates	4-4
4.7	Local Exchange Map	4-5
4.8	Reserved for Future Use	4-7
4.9	Payphone Service	4-8

CANCELLED

JAN 01 1998
By 3rd Rev. 8/14 NO. 2
Public Service Commission
MISSOURI

RECEIVED

JAN 15 1997

MISSOURI
Public Service Commission

TABLE OF CONTENTS

RECEIVED

DEC 27 1996 ^{Sheet No.} 1

MISSOURI
Public Service Commission

Title	
Table of Contents	
1. Subject Index	1-1
2. Definitions	2-1
3. General Rules and Regulations	3-1
3.1 Application	3-1
3.2 Explanation of Symbols	3-1
3.3 Obligation and Liability of Company	3-2
3.4 Use of Service and Facilities	3-5
3.5 Establishment and Furnishing of Service	3-10
3.6 Telephone Directories	3-11
3.7 Establishment and Maintenance of Credit	3-12
3.8 Billing and Collection Standards	3-17
3.9 Minimum Contract Periods and Termination of Service	3-19
3.10 Charges for Damages	3-23
3.11 Connection of Automatic Dialing-Announcing Devices	3-23
4. Local Exchange Service	4-1
4.1 Description	4-1
4.2 Terms and Conditions	4-1
4.3 Vacation Rates	4-3
4.4 Multi-Line Hunt Service	4-4
4.5 Concession	4-4
4.6 Higginsville Exchange Rates	4-4
4.7 Local Exchange Map	4-5
4.8 Public Telephone Service	4-7
4.9 Customer Owned Pay Telephone Service	4-8
4.10 Missouri School Discount Program	4-13 (N)

CANCELLED

APR 15 1997
BY *2. R.S. + 2*
Public Service Commission
MISSOURI

FILED

JAN 27 1997

MO.PUBLICSERVICECOMM

TABLE OF CONTENTS

Title	
Table of Contents	
1. Subject Index	
2. Definitions	2-1
3. General Rules and Regulations	3-1
3.1 Application	3-1
3.2 Explanation of Symbols	3-1
3.3 Obligation and Liability of Company	3-2
3.4 Use of Service and Facilities	3-5
3.5 Establishment and Furnishing of Service	3-10
3.6 Telephone Directories	3-11
3.7 Establishment and Maintenance of Credit	3-12
3.8 Billing and Collection Standards	3-17
3.9 Minimum Contract Periods and Termination of Service	3-19
3.10 Charges for Damages	3-23
3.11 Connection of Automatic Dialing-Announcing Devices	3-23
4. Local Exchange Service	4-1
4.1 Description	4-1
4.2 Terms and Conditions	4-1
4.3 Vacation Rates	4-3
4.4 Multi-Line Hunt Service	4-4
4.5 Concession	4-4
4.6 Higginsville Exchange Rates	4-4
4.7 Local Exchange Map	4-5
4.8 Public Telephone Service	4-7
4.9 Customer Owned Pay Telephone Service	4-8

RECEIVED

Sheet No.

1
SEP 24 1993

2
MISSOURI
Public Service Commission

CANCELLED

JAN 27 1997
BY Let R.S. #2
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993

268

MISSOURI
Public Service Commission

TABLE OF CONTENTS

	<u>Sheet No.</u>	
5.	Customer Activity Charges	5-1
	5.1 General	5-1
	5.2 Types of Customer Activity Charges	5-1
	5.3 Conditions Under Which No Customer Activity Charges Apply	5-5
	5.4 Rates	5-5
	5.5 Waivers	5-6
6.	Optional Services and Features	6-1
	6.1 CLASS Service	6-1
	6.2 Enhanced Multi-Line Service	6-4
	6.3 Custom Enhanced Multi-Line Service (CEMLS)	6-18
	6.4 Conference Bridge Service	6-21
	6.5 Custom Calling Service	6-22
	6.6 Direct Inward Dialing (DID)	6-26
	6.7 Directory Listings	6-28
	6.8 Nuisance Traps	6-30
	6.9 Off-Premises Extension Service	6-31
	6.10 Remote Call Forwarding	6-32
	6.11 Temporary Dual Residence Service	6-34
	6.12 Featurephone Access	6-35
	6.13 Remote Activation Feature	6-36
	6.14 Simulated Facility Group	6-37
7.	Special Construction	7-1
	7.1 Excess Construction Charge	7-1
	7.2 Special Construction	7-1
	7.3 Temporary Service	7-2
	7.4 Installations of Telephone Lines Within Subdivision, Telephone Lines Constructed, Installed and Owned by Utilities in Subdivisions Shall be Installed Underground	7-2
	7.5 Special Assemblies of Equipment of Speculative Projects	7-5
8.	Service Restrictions	8-1
	8.1 Service Access Restrictions – 900	8-1
	8.2 976 Service Access Restriction	8-1
	8.3 700 Service Access Restriction	8-2
	8.4 Toll Access Restriction	8-3
	8.5 Billed Number Screening	8-4
	8.6 Toll Code Assignment	8-5

(D)

Issued: March 28, 2012

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: April 27, 2012

FILED
Missouri Public
Service Commission
JI-2012-0524

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

TABLE OF CONTENTS

RECEIVED

Sheet No.

5.	Customer Activity Charges		5-1
5.1	General		5-1
5.2	Types of Customer Activity Charges		5-1
5.3	Conditions Under Which No Customer Activity Charges Apply		5-5
5.4	Rates		5-5
5.5	Waivers		5-6
5.6	Link Up Missouri - Service Connections		5-7
6.	Optional Services and Features		6-1
6.1	CLASS Service		6-1
6.2	Enhanced Multi-Line Service		6-4
6.3	Custom Enhanced Multi-Line Service (CEMLS)		6-18
6.4	Conference Bridge Service		6-21
6.5	Custom Calling Service		6-22
6.6	Direct Inward Dialing (DID)		6-26
6.7	Directory Listings		6-28
6.8	Nuisance Traps		6-30
6.9	Off-Premises Extension Service		6-31
6.10	Remote Call Forwarding		6-32
6.11	Temporary Dual Residence Service		6-34
6.12	Featurephone Access		6-35
6-13	Remote Activation Feature		6-36 (N)
6-14	Simulated Facility Group		6-37 (N)
7.	Special Construction		7-1
7.1	Excess Construction Charge		7-1
7.2	Special Construction		7-1
7.3	Temporary Service		7-2
7.4	Installations of Telephone Lines Within Subdivision, Telephone Lines Constructed, Installed and Owned by Utilities in Subdivisions Shall be Installed Underground		7-2
7.5	Special Assemblies of Equipment of Speculative Projects		7-5
8.	Service Restrictions		8-1
8.1	Service Access Restrictions - 900		8-1
8.2	976 Service Access Restriction		8-1
8.3	700 Service Access Restriction		8-2
8.4	Toll Access Restriction		8-3
8.5	Billed Number Screening		8-4
8.6	Toll Code Assignment		8-5 (N)

JUL 30 1998

MO. PUBLIC SERVICE COMM

FILED

SEP 01 1998

MISSOURI
Public Service Commission

Issued: August 1998

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: September 1, 1998

JUL 30 1998

TABLE OF CONTENTS

5. Customer Activity Charges	5-1
5.1 General	5-1
5.2 Types of Customer Activity Charges	5-1
5.3 Conditions Under Which No Customer Activity Charges Apply	5-5
5.4 Rates	5-6
5.5 Waivers	5-7
5.6 Link Up Missouri - Service Connections	6-1
6. Optional Services and Features	6-1
6.1 CLASS Service	6-1
6.2 Enhanced Multi-Line Service	6-4
6.3 Custom Enhanced Multi-Line Service (CEMLS)	6-18
6.4 Conference Bridge Service	6-21
6.5 Custom Calling Service	6-22
6.6 Direct Inward Dialing (DID)	6-26
6.7 Directory Listings	6-28
6.8 Nuisance Traps	6-30
6.9 Off-Premises Extension Service	6-31
6.10 Remote Call Forwarding	6-32
6.11 Temporary Dual Residence Service	6-34
6.12 Featurephone Access	6-35
7. Special Construction	7-1
7.1 Excess Construction Charge	7-1
7.2 Special Construction	7-1
7.3 Temporary Service	7-2
7.4 Installations of Telephone Lines Within Subdivision, Telephone Lines Constructed, Installed and Owned by Utilities in Subdivisions Shall be Installed Underground	7-2
7.5 Special Assemblies of Equipment of Speculative Projects	7-5
8. Service Restrictions	8-1
8.1 Service Access Restrictions - 900	8-1
8.2 976 Service Access Restriction	8-1
8.3 700 Service Access Restriction	8-2
8.4 Toll Access Restriction	8-3
8.5 Billed Number Screening	8-4

RECEIVED
SEP 24 1993
MISSOURI
Public Service Commission

CANCELLED
SEP 01 1998
By *ISF/S#3*
Public Service Commission
MISSOURI

FILED

TABLE OF CONTENTS

	<u>Sheet No.</u>	
9.	Operator Services	9-1
9.1	Operator Verification/Interruption Service	9-1
9.2	Local Person-to-Person Service	9-2
9.3	Local Operated Assisted Calls	9-2
9.4	Directory Assistance Service	9-3
9.5	Intercept Service	9-4
9.6	Toll Operator Services	9-6
10.	Interexchange Private Line Services	10-1
10.1	General Description	10-1
10.2	Rate Structure	10-1
10.3	Rates	10-2
11.	Foreign Exchange Service	11-1
12.	Intrastate Access Services	12-1
13.	Private Line Tariff Concurrence	13-1
14.	Digital Link Concurrence	14-1
15.	Universal Emergency Number Service	15-1
16.	Promotional Offerings	16-1
17.	211 Services for Information and Referral Service	17-1
	811 Three Digit Dialing Service	17-8
		(N)

EXPLANATION OF SYMBOLS

The following symbols are applicable to all sections of this Tariff:

- (C) Signifies a changed regulation.
- (D) Signifies a discounted rate, treatment, or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (M) Signifies a move of text from one area of the tariff to another, but no change in rate, treatment or regulation.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rate.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

Issued: March 7, 2007

Effective: April 6, 2007

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

Filed

Missouri Public
Service Commission

TABLE OF CONTENTS

	<u>Sheet No.</u>	
9. Operator Services	9-1	
9.1 Operator Verification/Interruption Service	9-1	
9.2 Local Person-to-Person Service	9-2	
9.3 Local Operated Assisted Calls	9-2	
9.4 Directory Assistance Service	9-3	
9.5 Intercept Service	9-4	
9.6 Toll Operator Services	9-6	
10. Interexchange Private Line Services	10-1	
10.1 General Description	10-1	
10.2 Rate Structure	10-1	
10.3 Rates	10-2	
11. Foreign Exchange Service	11-1	
12. Intrastate Access Services	12-1	
13. Private Line Tariff Concurrence	13-1	
14. Digital Link Concurrence	14-1	
15. Universal Emergency Number Service	15-1	
16. Promotional Offerings	16-1	
17. 211 Services for Information and Referral Service	17-1	(N)

EXPLANATION OF SYMBOLS

The following symbols are applicable to all sections of this Tariff:

- (C) Signifies a changed regulation.
- (D) Signifies a discounted rate, treatment, or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (M) Signifies a move of text from one area of the tariff to another, but no change in rate, treatment or regulation.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rate.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

ISSUED:
7/30/04

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginville, MO 64037

EFFECTIVE:
~~9/1/04~~
September 10, 2004

Cancelled
April 6, 2007

TABLE OF CONTENTS

	Sheet No.	
9. Operator Services	9-1	
9.1 Operator Verification/Interruption Service	9-1	
9.2 Local Person-to-Person Service	9-2	
9.3 Local Operated Assisted Calls	9-2	
9.4 Directory Assistance Service	9-3	
9.5 Intercept Service	9-4	
9.6 Toll Operator Services	9-6	(N)
10. Intraexchange Private Line Services	10-1	
10.1 General Description	10-1	
10.2 Rate Structure	10-1	
10.3 Rates	10-2	
11. Foreign Exchange Service	11-1	
12. Intrastate Access Services	12-1	
13. Private Line Tariff Concurrence	13-1	
14. Digital Link Concurrence	14-1	
15. Universal Emergency Number Service	15-1	
16. Promotional Offerings	16-1	

CANCELLED

SEP 10 2004
by *4WRS4*
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED NOV - 4 1999

TABLE OF CONTENTS RECEIVED

	JUL 30 1998	<u>Sheet No.</u>	
9. Operator Services		9-1	
9.1 Operator Verification/Interruption Service		9-1	
9.2 Local Person-to-Person Service	MO. PUBLIC SERVICE COM	9-2	
9.3 Local Operated Assisted Calls		9-2	
9.4 Directory Assistance Service		9-3	
9.5 Intercept Service		9-4	(N)
10. Intraexchange Private Line Services		10-1	
10.1 General Description		10-1	
10.2 Rate Structure		10-1	
10.3 Rates		10-2	
11. Foreign Exchange Service		11-1	
12. Intrastate Access Services		12-1	
13. Private Line Tariff Concurrence		13-1	
14. Digital Link Concurrence		14-1	
15. Universal Emergency Number Service		15-1	
16. Promotional Offerings		16-1	

CANCELLED

NOV 04 1999
By 3rd RS #4
Public Service Commission
MISSOURI

FILED

SEP 01 1998

MISSOURI
Public Service Commission

████████████████████

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: September 1, 1998

JUL 30 1998

TABLE OF CONTENTS

RECEIVED

	Sheet No.
9. Operator Services	9-1
9.1 Operator Verification/Interruption Service	9-1
9.2 Local Person-to-Person Service	9-2
9.3 Local Operated Assisted Calls	9-2
9.4 Directory Assistance Service	9-3
10. Intraexchange Private Line Services	10-1
10.1 General Description	10-1
10.2 Rate Structure	10-1
10.3 Rates	10-2
11. Foreign Exchange Service	11-1
12. Intrastate Access Services	12-1
13. Private Line Tariff Concurrence	13-1
14. Digital Link Concurrence	14-1
15. Universal Emergency Number Service	15-1
16. Promotional Offerings	16-1

MO PUBLIC SERVICE COMM.

(N)

CANCELLED

SEP 01 1998
By *2nd RS#4*
Public Service Commission
MISSOURI

FILED

SEP 20 1994
95 - 47
MISSOURI
Public Service Commission

Issued: August 1, 1994

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: ~~August 1, 1994~~
SEP 10 1994

Citizens Telephone Company
of Higginsville, Missouri, Inc.

P.S.C. MO. NO. 4
1st Revised Sheet No. 4
Cancels Original Sheet No. 4

	<u>Sheet No.</u>	
9. Operator Services	9-1	RECEIVED NOV 17 1993
9.1 Operator Verification/Interruption Service	9-1	
9.2 Local Person-to-Person Service	9-2	
9.3 Local Credit Card, Local Collect, and Third Number Calls	9-2	
9.4 Directory Assistance Service	9-3	MO. PUBLIC SERVICE COMM.
10. Intraexchange Private Line Services	10-1	
10.1 General Description	10-1	
10.2 Rate Structure	10-1	
10.3 Rates	10-2	
11. Foreign Exchange Service	11-1	
12. Intrastate Access Services	12-1	(C)
13. Private Line Tariff Concurrence	13-1	
14. Digital Link Concurrence	14-1	
15. Universal Emergency Number Service	15-1	

CANCELLED

SEP 10 1994
BY 1st B.S. #4
Public Service Commission
MISSOURI

Issued: 11/17/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 11/24/93

FILED
NOV 24 1993
93-268
MO. PUBLIC SERVICE COMM.

Citizens Telephone Company
of Higginsville, Missouri, Inc.

P.S.C. MO. NO. 4
Original Sheet No. 4

TABLE OF CONTENTS

	<u>Sheet No.</u>
9. Operator Services	9-1
9.1 Operator Verification/Interruption Service	9-1
9.2 Local Person-to-Person Service	9-2
9.3 Local Credit Card, Local Collect, and Third Number Calls	9-2
9.4 Directory Assistance Service	9-3
10. Intraexchange Private Line Services	10-1
10.1 General Description	10-1
10.2 Rate Structure	10-1
10.3 Rates	10-2
11. Foreign Exchange Service	11-1
12. Access Tariff Concurrence	12-1
13. Private Line Tariff Concurrence	13-1
14. Digital Link Concurrence	14-1
15. Universal Emergency Number Service	15-1

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

CANCELLED

NOV 24 1993

BY 1st P.S.#4
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993

93 268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

SUBJECT INDEX

RECEIVED

1. Subject Index

Subject

SEP 14 1993

MISSOURI
Public Service Commission

Access Line	6-4, 6-29
Abuse or Fraudulent Use of Service	3-3
Additional Listings, Directory	3-10
Adjustments of Charges	6-29
Alterations	3-1
Alternate Call Number Listings	3-1, 3-12, 3-16
Application and Explanation of Symbols	3-2
Application for Service	
Availability of Facilities	
Business Rates-Application	4-1
Billed Number Screening	8-4
Billing and Collection Standards	3-17
Calling Card	9-2
Change in Telephone Number	3-10
Charges for Damages	3-23
CLASS Service	6-1
Feature Descriptions	6-1
Customer-Originated Trace	6-1
Distinctive Ringing	6-1
Selective Call Acceptance	6-2
Selective Call Forwarding	6-2
Selective Call Rejection	6-2
Rates	6-3
Conference Bridge Service	6-21
Connection of Auto Dial	3-11
Construction Charges	5-1, 7-1
Credit, Establishment of	3-12
Credit, Discontinuance of Service for Failure to Establish	3-12
Custom Calling Service	6-27
Conditions	6-27
Application of Customer Activity Charge	6-27
Group 1 Feature Description	6-28
Group 2 Feature Description	6-29
Group 3 Feature Description	6-29
Rates	6-30

FILED

OCT 1 - 1993

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93 - 268

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

SUBJECT INDEX

1. Subject Index (Cont'd)

<u>Subject</u>	<u>Sheet No.</u>
Custom Enhanced Multi-Line	6-18
Scope of the Service	6-18
Public Service Commission Notification	6-18
Rates	6-20
Customer Provided Equipment	3-6
Customer Activity Charges	5-1
General	5-1
Initial Service	5-1
Service Order Change Charge	5-2
Service Installation Charge	5-2
Programming Change Charge	5-3
Service Reconnection	5-3
Enhanced Multi-Line	5-4
Conditions Under Which No Charge	5-5
Rates	5-5
Customer Activity Charge for Restoration of Service	5-4
Defacement of Premises	3-3, 3-23
Definitions	2-1
Deposits	3-13, 3-16
Deposits and Guarantee of Payment-Business Service	3-16
Direct Inward Dialing	6-26
Directories, Telephone	3-11
Directory Error and Omissions	3-2
Directory Listing	6-33
Directory Assistance Service	9-3
Discontinuance of and Refusal to Establish Service	3-21
Equipment, Tampering with	3-9
Establishment of Credit for Residence Service	3-12
Establishment of Credit for Business Service	3-16
Establishment and Furnishing of Service	3-10

RECEIVED
 Sheet No. **SEP 24 1993**
MISSOURI
 Public Service Commission

FILED

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective **OCT 14 1993**
93 - 268

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

SUBJECT INDEX

I. Subject Index (Cont'd)

<u>Subject</u>	<u>Sheet No.</u>	
Enhanced Multi-Line Service	6-4	
General	6-4	
Liability	6-6	
Description of Service	6-6	
Feature Description	6-10	
Rates, Conditions	6-16	
Establishment and Maintenance of Credit	3-12	
Exchange Maps	4-6	
Explanation of Symbols	3-1	
Extensions of New Real Estate Additions	3-20	
Featurephone Access	6-35	
Foreign Exchange	11-1	
General Rules and Regulations	3-1	
General Private Line Service	10-1	
Governmental Objections to Service	3-9	
Indiscriminate Use of Facilities	3-5	
Impersonation of Another	3-9	
Information & Referral Service (211)	17-1	(N)
Initial Service Periods and Termination of Service	5-2	
Installation Costs	3-11	
Interconnection Policy	3-5	
Interruption of Service	3-2	
Intraexchange Private Line	10-1	
Language, Improper	3-4	
Liability of Company	3-2	
Line Extensions	3-11	

ISSUED:
7/30/04

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

EFFECTIVE:
~~9/1/04~~
September 10, 2004

SUBJECT INDEX

RECEIVED

JUL 30 1998

Sheet No.

1. Subject Index (Cont'd)

<u>Subject</u>	<u>Sheet No.</u>
Enhanced Multi-Line Service	6-4
General	6-4
Liability	6-6
Description of Service	6-6
Feature Descriptions	6-10
Rates, Conditions	6-16
Establishment and Maintenance of Credit	3-12
Exchange Maps	4-6
Explanation of Symbols	3-1
Extensions for New Real Estate Additions	3-20
Featurephone Access	6-35 (N)
Foreign Exchange	11-1
General Rules and Regulations	3-1
General Private Line Service	10-1
Governmental Objections to Service	3-9
Indiscriminate Use of Facilities	3-5
Impersonation of Another	3-9
Initial Service Periods and Termination of Service	5-2
Installation Costs	3-11
Interconnection Policy	3-5
Interruption of Service	3-2
Intraexchange Private Line	10-1
Language, Improper	3-4
Liability of Company	3-2
Line Extensions	3-11

CANCELLED

SEP 10 2004
By *2nd R S 1-3*
Public Service Commission
MISSOURI

FILED

SEP 01 1998

MISSOURI
Public Service Commission

~~Revised August 31, 1998~~

JUL 30 1998

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: September 1, 1998

SUBJECT INDEX

1. Subject Index (Cont'd)

<u>Subject</u>	<u>Sheet No.</u>
Enhanced Multi-Line Service	
General	6-4
Liability	6-6
Description of Service	6-6
Feature Descriptions	6-10
Rates, Conditions	6-16
Establishment and Maintenance of Credit	3-12
Exchange Maps	4-6
Explanation of Symbols	3-1
Extensions for New Real Estate Additions	3-20
Featurephone Access	
Foreign Exchange	11-1
General Rules and Regulations	3-1
General Private Line Service	10-1
Governmental Objections to Service	3-9
Indiscriminate Use of Facilities	3-5
Impersonation of Another	3-9
Initial Service Periods and Termination of Service	5-2
Installation Costs	3-11
Interconnection Policy	3-5
Interruption of Service	3-2
Intraexchange Private Line	10-1
Language, Improper	3-4
Liability of Company	3-2
Line Extensions	3-11

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

CANCELLED

SEP 01 1998
By *lsf RS* # 1-3
Public Service Commission
MISSOURI

FILED

1. Subject Index (Cont'd)

<u>Subject</u>	<u>Sheet No.</u>	
Local Exchange Service	4-1	
Description	4-1	
Terms and Conditions	4-1	
Reserved for Future Use	4-2	
Taxes, Fees, Charges	4-3	
Vacation Rates	4-3	
Multi-Line Hunt Service	4-4	
Concession	4-4	
Rate	4-4	
Maps	4-6	
Reserved for Future Use	4-7	
Payphone Service	4-8	
Lifeline Service	4-15	
Rates	4-12	
Listings, Directory	6-33	(D)
Maintenance and Repairs	3-3	
Maps	4-6	
Minimum Contract Periods	3-19	
Missouri Universal Service Fund	4-21	
Missouri Universal Service Fund Disabled Assistance	4-20	
Missouri Universal Service Fund Low-income Assistance	4-19	
Move and Change Charges	3-10	
Nuisance Traps	6-30	
Obligation of Telephone Company	3-3	
Ownership & Use of Equipment	3-5, 7-1	
Off-Premise Extension Service	6-31	
Operator Verification/Interruption Service	9-1	
Payment of Service	3-10	
Profane Language	3-5	
Promotional Offerings	16-1	
Reserved for Future Use	6-22	
Provision of Equipment	3-5	

Issued: March 28, 2012

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: April 27, 2012

FILED
Missouri Public
Service Commission
JI-2012-0524

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

SUBJECT INDEX

1. Subject Index (Cont'd)

<u>Subject</u>	<u>Sheet No.</u>
Local Exchange Service	4-1
Description	4-1
Terms and Conditions	4-1
Reserved for Future Use	4-2
Taxes, Fees, Charges	4-3
Vacation Rates	4-3
Multi-Line Hunt Service	4-4
Concession	4-4
Rates	4-4
Maps	4-6
Reserved for Future Use	4-7
Payphone Service	4-8
Lifeline Service	4-15
Rates	4-12
Link Up Missouri	5-7
Listings, Directory	6-33
Maintenance and Repairs	3-3
Maps	4-6
Minimum Contract Periods	3-19
Missouri Universal Service Fund	4-21
Missouri Universal Service Fund Disabled Assistance	4-20
Missouri Universal Service Fund Low-income Assistance	4-19
Move and Change Charges	3-10
Nuisance Traps	6-30
Obligation of Telephone Company	3-3
Ownership & Use of Equipment	3-5, 7-1
Off-Premise Extension Service	6-31
Operator Verification/Interruption Service	9-1
Payment of Service	3-10
Profane Language	3-5
Promotional Offerings	16-1
Reserved for Future Use	6-22
Provision of Equipment	3-5

(N)

Issued: February 14, 2007

Effective: February 24, 2007

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

SUBJECT INDEX

1. Subject Index (Cont'd)

<u>Subject</u>	<u>Sheet No.</u>
Local Exchange Service	4-1
Description	4-1
Terms and Conditions	4-1
Reserved for Future Use	4-2
Taxes, Fees, Charges	4-3
Vacation Rates	4-3
Multi-Line Hunt Service	4-4
Concession	4-4
Rates	4-4
Maps	4-6
Reserved for Future Use	4-7
Payphone Service	4-8
Lifeline Service	4-15
Rates	4-12
Link Up Missouri	5-7
Listings, Directory	6-33
Maintenance and Repairs	3-3
Maps	4-6
Minimum Contract Periods	3-19
Missouri Universal Service Fund	4-21
Missouri Universal Service Fund Disabled Assistance	4-20
Missouri Universal Service Fund Low-income Assistance	4-19
Move and Change Charges	3-10
Nuisance Traps	6-30
Obligation of Telephone Company	3-3
Ownership & Use of Equipment	3-5, 7-1
Off-Premise Extension Service	6-31
Operator Verification/Interruption Service	9-1
Payment of Service	3-10
Profane Language	3-5
Reserved for Future Use	6-22
Provision of Equipment	3-5

(N)
(N)

RECEIVED

SUBJECT INDEX

NOV 19 1997

1. Subject Index (Cont'd)

MO. PUBLIC SERVICE COMMISSION

<u>Subject</u>		
Local Exchange Service	4-1	
Description	4-1	
Terms and Conditions	4-1	
Reserved for Future Use	4-2	
Taxes, Fees, Charges	4-3	
Vacation Rates	4-3	
Multi-Line Hunt Service	4-4	
Concession	4-4	
Rates	4-4	
Maps	4-6	
Reserved for Future Use	4-7	
Payphone Service	4-8	
Lifeline Service	4-15	(N)
Rates	4-12	
Link Up Missouri	5-7	
Listings, Directory	6-33	
Maintenance and Repairs	3-3	
Maps	4-6	
Minimum Contract Periods	3-19	
Move and Change Charges	3-10	
Nuisance Traps	6-30	
Obligation of Telephone Company	3-3	
Ownership & Use of Equipment	3-5, 7-1	
Off-Premise Extension Service	6-31	
Operator Verification/Interruption Service	9-1	
Payment of Service	3-10	
Profane Language	3-5	
Reserved for Future Use	6-22	
Provision for Equipment	3-5	

FILED

JAN - 1 1998

MISSOURI
Public Service Commission

SUBJECT INDEX

RECEIVED

1. Subject Index (Cont'd)

JAN 15 1997

Sheet No.

**MISSOURI
Public Service Commission**

<u>Subject</u>		
Local Exchange Service		
Description	4-1	
Terms and Conditions	4-1	
Reserved for Future Use	4-2	(D)
Taxes, Fees, Charges	4-3	
Vacation Rates	4-3	
Multi-Line Hunt Service	4-4	
Concession	4-4	
Rates	4-4	
Maps	4-6	
Reserved for Future Use	4-7	(D)
Payphone Service	4-8	(C)
		(D)
	4-11	(D)
Rates	4-12	
Link Up Missouri	5-7	
Listings, Directory	6-33	
Maintenance and Repairs	3-3	
Maps	4-6	
Minimum Contract Periods	3-19	
Move and Change Charges	3-10	
Nuisance Traps	6-30	
Obligation of Telephone Company	3-3	
Ownership & Use of Equipment	3-5, 7-1	
Off-Premise Extension Service	6-31	
Operator Verification/Interruption Service	9-1	
Payment of Service	3-10	
Profane Language	3-5	
Reserved for Future Use	6-22	(D)
Provision for Equipment		

CANCELLED

JAN 01 1998
By 2nd Rev. Sht 1-4
Public Service Commission
MISSOURI

RECEIVED

JAN 15 1997

**MISSOURI
Public Service Commission**

SUBJECT INDEX

1. Subject Index (Cont'd)

Subject

Sheet No. SEP 24 1993

RECEIVED

MISSOURI
Public Service Commission

Local Exchange Service	
Description	4-1
Terms and Conditions	4-1
Semi-Public Telephone Service	4-2
Taxes, Fees, Charges	4-3
Vacation Rates	4-3
Multi-Line Hunt Service	4-4
Concession	4-4
Rates	4-4
Maps	4-6
Public Telephone Service	4-7
Customer Owned Pay Telephone Service	4-8
Responsibility of the Customer	4-9
Violation of Regulations	4-11
Rates	4-12
Link Up Missouri	5-7
Listings, Directory	6-33
Maintenance and Repairs	3-3
Maps	4-6
Minimum Contract Periods	3-19
Move and Change Charges	3-10
Nuisance Traps	6-30
Obligation of Telephone Company	3-3
Ownership & Use of Equipment	3-5, 7-1
Off-Premise Extension Service	6-31
Operator Verification/Interruption Service	9-1
Payment of Service	3-10
Profane Language	3-5
Public Pay Stations	6-22
Provision for Equipment	3-5

CANCELLED

APR 15 1997
BY: *Int R.S. # 1-4*
Public Service Commission
MISSOURI

FILED

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

OCT 1 - 1993
93 - 268
MISSOURI

Public Service Commission

1. Subject Index (Cont'd)

<u>Subject</u>	<u>Sheet No.</u>	
Procedures for Discontinuance of Service	3-9	
Person-to-Person	9-2	
Reconnection Charge	3-15	
Record of Previous Account	3-14	
Remote Call Forwarding	6-32	
Rendering & Payment of Bills	3-17	
Residence Rates	4-1	
Return Check Policy	3-18	
Semi-Public Telephone Service	4-2	
Service Access Restriction – 700	8-2	
Service Access Restriction – 976	8-1	
Simulated Feature Group	6-37	
Special Access Restrictions – 900	8-1	
Special Services & Facilities	6-1	
Special Construction	7-1	
Excess Construction	7-1	
Special Construction	7-1	
Temporary Service	7-2	
Installation of Lines in Subdivision	7-2	
Definitions	7-2	
Application	7-3	
Rights of Way	7-3	
Advance Payments	7-4	
Temporary Facilities	7-4	
Special Conditions	7-5	
Special Assemblies	7-5	
Subscriber Coin Box	4-2	
Tampering with Equipment	3-9	
Telephone Calling Card	9-2	
Telephone Directories	3-11	
Telephone Numbers	3-10	
Temporary Dual Residence Serve	6-34	
Temporary Service	3-10	
Termination of Service	3-19	
Three Digit Dialing Service – 811	17-8	(N)
Toll Access Restrictions	8-3	
Transmitting Messages	3-2	
Unusual Installation Costs & Construction Charges	3-11	
Use of Service and Facilities	3-9	
Use of Subscriber Services	4-3	
Vacation Rates	4-3	

Issued: March 7, 2007

Effective: April 6, 2007

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginville, MO 64037

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

1. Subject Index (Cont'd)

<u>Subject</u>	<u>Sheet No.</u>
Procedures for Discontinuance of Service	3-9
Person-to-Person	9-2
Reconnection Charge	3-15
Record of Previous Account	3-14
Remote Call Forwarding	6-32
Rendering & Payment of Bills	3-17
Residence Rates	4-1
Return Check Policy	3-18
Semi-Public Telephone Service	4-2
Service Access Restriction - 700	8-2
Service Access Restriction - 976	8-1
Simulated Feature Group	6-37 (N)
Special Access Restrictions - 900	8-1
Special Services & Facilities	6-1
Special Construction	7-1
Excess Construction	7-1
Special Construction	7-1
Temporary Service	7-2
Installation of Lines in Subdivision	7-2
Definitions	7-2
Application	7-3
Rights of Way	7-3
Advance Payments	7-4
Temporary Facilities	7-4
Special Conditions	7-5
Special Assemblies	7-5
Subscriber Coin Box	4-2
Tampering with Equipment	3-9
Telephone Calling Card	9-2
Telephone Directories	3-11
Telephone Numbers	3-10
Temporary Dual Residence Serve	6-34
Temporary Service	3-10
Termination of Service	3-19
Toll Access Restrictions	8-3
Transmitting Messages	3-2
Unusual Installation Costs & Construction Charges	3-11
Use of Service and Facilities	3-9
Use of Subscriber Services	4-3
Vacation Rates	4-3

RECEIVED

JUL 30 1998

MO. PUBLIC SERVICE COMM

FILED

SEP 01 1998

MISSOURI
Public Service Commission

Cancelled

April 6, 2007

JUL 30 1998

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: September 1, 1998

SUBJECT INDEX

RECEIVED

1. Subject Index (Cont'd)

<u>Subject</u>	
Procedures for Discontinuance of Service Person-to-Person	
Reconnection Charge	
Record of Previous Account	
Remote Call Forwarding	
Rendering & Payment of Bills	
Residence Rates	
Return Check Policy	
Reserved for Future Use	
Service Access Restriction - 700	
Service Access Restriction - 976	
Special Access Restrictions -900	
Special Services & Facilities	
Special Construction	
Excess Construction	
Special Construction	
Temporary Service	
Installation of Lines in Subdivision	
Definitions	
Application	
Rights of Way	
Advance Payments	
Temporary Facilities	
Special Conditions	
Special Assemblies	
Reserved for Future Use	
Tampering with Equipment	
Telephone Calling Card	
Telephone Directories	
Telephone Numbers	
Temporary Dual Residence Service	
Temporary Service	
Termination of Service	
Toll Access Restrictions	
Transmitting Messages	
Unusual Installation Costs & Construction Charges	
Use of Service and Facilities	
Use of Subscriber Services	
Vacation Rates	

JAN 15 1997

3-9

MISSOURI
Public Service Commission

3-15

3-14

6-32

3-17

4-1

3-18

4-2

(D)

8-2

8-1

8-1

6-1

7-1

7-1

7-1

7-2

7-2

7-2

7-3

7-3

7-4

7-4

7-5

7-5

4-2

(D)

3-9

9-2

3-11

3-10

6-34

3-10

3-19

8-3

3-2

3-11

3-9

4-3

RECEIVED

JAN 15 1997

4-3 **MISSOURI**
Public Service Commission

SUBJECT INDEX

1. Subject Index (Cont'd)

<u>Subject</u>	
Procedures for Discontinuance of Service Person-to-Person	
Reconnection Charge	3-15
Record of Previous Account	3-14
Remote Call Forwarding	6-32
Rendering & Payment of Bills	3-17
Residence Rates	4-1
Return Check Policy	3-18
Semi-Public Telephone Service	4-2
Service Access Restriction - 700	8-2
Service Access Restriction - 976	8-1
Special Access Restrictions - 900	8-1
Special Services & Facilities	6-1
Special Construction	7-1
Excess Construction	7-1
Special Construction	7-1
Temporary Service	7-2
Installation of Lines in Subdivision	7-2
Definitions	7-2
Application	7-3
Rights of Way	7-3
Advance Payments	7-4
Temporary Facilities	7-4
Special Conditions	7-5
Special Assemblies	7-5
Subscriber Coin Box	4-2
Tampering with Equipment	3-9
Telephone Calling Card	9-2
Telephone Directories	3-11
Telephone Numbers	3-10
Temporary Dual Residence Serve	6-34
Temporary Service	3-10
Termination of Service	3-19
Toll Access Restrictions	8-3
Transmitting Messages	3-2
Unusual Installation Costs & Construction Charges	3-11
Use of Service and Facilities	3-9
Use of Subscriber Services	4-3
Vacation Rates	4-3

RECEIVED

Sheet 16 SEP 24 1993
3-9 MISSOURI
Public Service Commission

CANCELLED

APR 15 1997
BY 1st R.S. #1-5
Public Service Commission
MISSOURI

FILED

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: OCT 13 1993
93 - 268

MISSOURI
Public Service Commission

Citizens Telephone Company
of Higginsville, Missouri, inc.

P.S.C. MO. NO. 4
Original Sheet No. 2-1

DEFINITIONS

2. Definitions

Access Line

The circuit which travels from the Central Office to the subscriber premise terminating at the protector which provides direct access to the local exchange and the toll switching networks.

Channel

The communications path provided by the Company between two or more locations.

Circuit

A Channel used for the transmission of electrical or optical energy in the furnishing of telephone service.

Contract

The service agreement between a subscriber and the Company under which services and facilities are furnished in accordance with the provisions of the applicable tariffs.

Customer Activity Charge

Nonrecurring charge(s) made for the establishment of communication service or subsequent additions or changes to that service.

Customer Provided Equipment (CPE)

Devices, apparatus and their associated wiring provided by a subscriber for use with facilities furnished by the Company.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

FILED

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/9/93

OCT 1 - 1993

93 - 268

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

DEFINITIONS

RECEIVED

2. Definitions (Cont'd)

JAN 15 1997

Demarcation Point

The point of connection, provided and maintained by the telephone company, at which the station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling this point of connection will generally be the modular jack incorporated into the customer side of the Network Interface Device (NID). The drop wire and the network protector will continue to be provided by, and remain the property of, the telephone company. The demarcation point is usually the point at which the telephone company wiring connects with the customer's wiring.

MISSOURI
Public Service Commission (C)

(C)

Exchange

A geographical area for the administration of telecommunications services established and described by the tariff of a telecommunications company providing basic local telecommunications service.

Exchange Area

The territory served by an Exchange.

Local Channel

That portion of a channel which connects a station to the interexchange channel; it also applies to a channel connecting two or more stations within an exchange area.

Local Exchange Service

Telephone service furnished between subscribers' stations located within the same local service area.

Local Message

A communication between subscribers' station within the same local service area.

RECEIVED

JAN 15 1997

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

DEFINITIONS

2. Definitions (Cont'd)

RECEIVED

SEP 24 1993

Demarcation Point

The point of connection, provided and maintained by the telephone utility to which the station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be the modular jack on the customer side of the protector. The drop and the interface arrestor, will continue to be provided by, and remain the property of, the telephone utility.

MISSOURI
Public Service Commission

Exchange

A geographical area for the administration of telecommunications services established and described by the tariff of a telecommunications company providing basic local telecommunications service.

CANCELLED

Exchange Area

The territory served by an Exchange.

APR 15 1997
BY 1st P.S. #2.2
Public Service Commission
MISSOURI

Local Channel

That portion of a channel which connects a station to the interexchange channel; it also applies to a channel connecting two or more stations within an exchange area.

Local Exchange Service

Telephone service furnished between subscribers' stations located within the same local service area.

Local Message

A communication between subscribers' stations within the same local service area.

FILED

OCT 1 - 1993

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 9/26/93

MISSOURI
Public Service Commission

DEFINITIONS

RECEIVED

2. Definitions (Cont'd)

NOV 19 1997

Local Service Area

MO. PUBLIC SERVICE COM.

That geographical area throughout which a subscriber obtains telephone service without the payment of a toll charge.

Pilot Number

The number in a multi-line hunt service group which is published as the customer's telephone number. When this number is dialed and the line is in use, the central office switch will search for an available idle line in the hunt group.

Premises

All of a building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground owned by one entity not intersected by a public highway or thoroughfare.

Private Line

A circuit provided to furnish communication only between the two or more locations directly connected to it, and not having connection with central office switching apparatus.

Qualifying Low-Income Subscriber

A "qualifying low-income subscriber" is a subscriber who participates in one of the following programs: Medicaid; food stamps; supplemental security income; federal public housing assistance; or Low-Income Home Energy Assistance Program.

(N)
|
(N)

FILED

JAN - 1 1998

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

DEFINITIONS

RECEIVED

2. Definitions (Cont'd)

JAN 15 1997

Local Service Area

MISSOURI
Public Service Commission

That geographical area throughout which a subscriber obtains telephone service without the payment of a toll charge.

Pilot Number

The number in a multi-line hunt service group which is published as the customer's telephone number. When this number is dialed and the line is in use, the central office switch will search for an available idle line in the hunt group.

Premises

All of a building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground owned by one entity not intersected by a public highway or thoroughfare.

Private Line

A circuit provided to furnish communication only between the two or more locations directly connected to it, and not having connection with central office switching apparatus.

(D)
|
(D)

CANCELLED

JAN 01 1998
By 2nd RW. SMT. NO 2-3
Public Service Commission
MISSOURI

RECEIVED

JAN 15 1997

MISSOURI
Public Service Commission

DEFINITIONS

2. Definitions (Cont'd)

Local Service Area

That geographical area throughout which a subscriber obtains telephone service without the payment of a toll charge.

Pilot Number

The number in a multi-line hunt service group which is published as the customer's telephone number. When this number is dialed and the line is in use, the central office switch will search for an available idle line in the hunt group.

Premises

All of a building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground owned by one entity not intersected by a public highway or thoroughfare.

Private Line

A circuit provided to furnish communication only between the two or more locations directly connected to it, and not having connection with central office switching apparatus.

Public Telephone

An exchange station, either attended or equipped with a coin-collecting device which is installed for the convenience of the public at a location chosen or accepted by the Company.

Semi-Public Telephone

A Semi-Public Telephone is an exchange station equipped with a coin collecting device, designed for a combination of subscriber and public usage at locations more or less public in character. Semi-public telephone service is considered a form of subscriber service.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

CANCELLED

APR 15 1997

BY let R.S. # 2-3
Public Service Commission
MISSOURI

FILED

Citizens Telephone Company
of Higginsville, Missouri, inc.

DEFINITIONS

RECEIVED

SEP 24 1993

2. Definitions (Cont'd)

Subscriber

A person or agency subscribing for telephone service. As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers, even in the same Exchange. The privileges, restrictions, and rates established for a subscriber to any class of service are limited to the service at one location; no group treatment of service at separate locations furnished to one individual or firm is contemplated or to be implied except when definitely provided for in the specific service descriptions in the tariff.

MISSOURI
Public Service Commission

Tariff

The document filed by the Company with the Public Service Commission which lists the communication services offered by the Company and the associated rates and charges.

Toll Message

A message from a calling station to a station located in a different local service area.

Toll Service

Telephone service rendered by the Company or other Common Carriers between patrons in different local service areas in accordance with the rates and regulations of the company providing service.

Trunk

A telephone communication channel between two switching centers.

FILED

OCT 1 - 1993
83 - 268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL RULES AND REGULATIONS

RECEIVED

JUL 30 1998

3. General Rules and Regulations

3.1 Application

MO. PUBLIC SERVICE COMM

The rules and regulations specified herein apply to the intrastate services and facilities of Citizens Telephone Company of Higginsville, Missouri, Incorporated, hereinafter referred to as the Company. Failure on the part of the subscribers to observe these rules and regulations of the Company, after due notice of such failure, automatically gives the Company the authority to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the specific tariffs, the rate, rule, regulations or provision contained in the specific tariffs shall prevail.

This tariff cancels and supersedes all other local tariffs of the Company issued and effective prior to the effective date of this tariff.

The Company, which acts as the Secondary Carrier (SC) under the Missouri Primary Carrier by Toll Center Plan filed with the Missouri Public Service Commission, subtends the Southwestern Bell Telephone toll and WATS complexes. Rates for these services are contained in the Toll and WATS tariffs of Southwestern Bell Telephone Company.

3.2 Explanation of Symbols

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (M) Signifies move of regulation or rate to or from specified sheets. (N)
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

FILED

SEP 01 1998

**MISSOURI
Public Service Commission**

Effective: September 1, 1998

JUL 30 1998

**Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037**

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations

RECEIVED

3.1 Application

SEP 24 1993

The rules and regulations specified herein apply to the intrastate services and facilities of Citizens Telephone Company of Higginsville, Missouri, Incorporated, hereinafter referred to as the Company. Failure on the part of the subscribers to observe these rules and regulations of the Company, after due notice of such failure, automatically gives the Company the authority to discontinue the furnishing of service.

MISSOURI
Public Service Commission

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the specific tariffs, the rate, rule, regulations or provision contained in the specific tariffs shall prevail.

This tariff cancels and supersedes all other local tariffs of the Company issued and effective prior to the effective date of this tariff.

The Company, which acts as the Secondary Carrier (SC) under the Missouri Primary Carrier by Toll Center Plan filed with the Missouri Public Service Commission, subtends the Southwestern Bell Telephone toll and WATS complexes. Rates for these services are contained in the Toll and WATS tariffs of Southwestern Bell Telephone Company.

CANCELLED

3.2 Explanation of Symbols

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

SEP 01 1998
By ISRS#3-1
Public Service Commission
MISSOURI

FILED

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10 OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.3 Obligation and Liability of Company

A. Availability of Facilities

The Company's obligation to furnish telephone service is dependent upon its ability to secure suitable facilities and to provide such service without unreasonable expense.

B. Interruption of Service

An allowance will be made upon notice and demand to the Company for interruption of service not due to subscriber negligence if the interruption continues for more than thirty six hours from the time it is reported to or detected by the Company. The allowance will be the prorated portion of the monthly rate for the service made inoperative.

C. Directory Errors and Omissions

The Company endeavors to correctly list customers, their telephone numbers and other information in the local telephone directory. No liability for damages arising from errors in or omissions of directory listings or listings obtained from Directory Assistance shall attach to the Company. In the case of additional or extra listings for which a charge is made, the Company's liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.

D. Transmitting Messages

The Company does not undertake to transmit messages, but rather offers the use of its facilities, where available, for communication between parties subject to the conditions specified in these tariffs.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

FILED

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/01/93

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.3 Obligation and Liability of Company (Cont'd)

E. Defacement of Premises

The Company will make a reasonable effort to leave the customer's property in the same condition as it was found in prior to any Company work. The Company will repair or replace any defacement or damage of property due to installation, existence, or removal of Company property when the damage is the result of negligence of the Company.

F. Maintenance and Repairs

The Company shall bear the expense of all repair and maintenance of its facilities, except where damage or destruction of its facilities are due to the acts or omissions of the subscriber. The subscriber may not rearrange, remove, or disconnect any Company facilities without consent of the Company.

G. Adjustment of Charges

In case of overbilling, a refund will be made by the Company for the amount of excess charges or for an estimate of the overbilling amount. The maximum refund will not exceed the actual or estimated overbilling over a three year period.

In case of underbilling, the company reserves the right to backbill for the deficiency charges up to a period of three years.

H. Liability of Company

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service and not caused by negligence of the customer shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occur in excess of 36 hours after notification has been made.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

FILED

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93
93 - 268

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.3 Obligation and Liability of Company (Cont'd)

H. Liability of Company (Cont'd)

2. The customer indemnifies and saves the Company harmless against the following:

- (a) Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.
- (b) Any defacement or damage to the customer's premises, resulting from the existence of the Company's facilities (demarcation point and drop) on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company or its employees.
- (c) Any accident, injury or death occasioned by its equipment or facilities when such is not due to negligence of the Company.
- (d) Claims for libel, slander or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.
- (e) Liability for failure to provide service.
- (f) Liability for telephone directories except as outlined in Section 3.3.C.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

FILED

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 100791 - 1993

93 - 268

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL RULES AND REGULATIONS

RECEIVED

3. General Rules and Regulations (Cont'd)

SEP 24 1993

3.4 Use of Service and Facilities

MISSOURI
Public Service Commission

A. Provision of Equipment

1. All equipment necessary for the provision of a given service will be furnished and owned by the Company except as provided elsewhere in this Tariff. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the customer at a suitable outlet when and where required.
2. As mandated in F.C.C. Docket 79-105 and the Missouri Public Service Commission Case No. TO-85-267, the Company will not install or maintain Inside Wire on a regulated basis after January 1, 1987, except for Company Owned Public Access Coin Sets.
3. Equipment not owned by the Company may be attached to the facilities of the Company as provided in Section 3.4.B. In case unauthorized attachment or connection is made, the Company shall have the right to discontinue the service.
4. The provisions of the preceding shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Company (such as a device to obtain quietness or privacy), provided any such device so used does not:
 - a. Endanger the safety of Company employees or the public.
 - b. Damage, require change in or alteration of, or involve direct electrical connection to the equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff.
 - c. Interfere with the proper functioning of such equipment or facilities.
 - d. Impair the operation of the communication system.
 - e. Otherwise injure the public in its use of the Company's services.

FILED

OCT 1 - 1993

93/268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL RULES AND REGULATIONS

RECEIVED

3. General Rules and Regulations (Cont'd)

JUL 30 1998

3.4 Use of Service and Facilities (Cont'd)

MO. PUBLIC SERVICE COMM

B. Customer Provided Equipment and Inside Wire

- 1. Customer-provided equipment and/or inside wire may be connected at the customer's premises to facilities of the Company for use with local exchange service in compliance with FCC regulations.
- 2. Customers may connect equipment, systems and/or inside wire registered or grandfathered by the FCC directly to the Company network.
- 3. The General Regulations contained in Section 3 of this Tariff apply when the customer elects to provide his own equipment and/or inside wire. In any instance where the Tariff of the Company conflicts with an effective order of the FCC, the FCC order will have precedence.

4. Responsibility of the Customer

- a. A customer desiring to connect customer-provided equipment to the exchange and message toll network shall, upon request, notify the Telephone Company of each line to which registered equipment is connected and shall, upon request, notify the Telephone Company when such registered equipment is permanently disconnected. (C)
- b. The customer shall provide the Telephone Company, upon request, the Registration Number and Ringer Equivalence Number for the registered equipment for the required Telephone Company-provided standard jack. The customer shall also provide, when appropriate, the off-premises station port signaling capability of a PBX system. (N)

FILED

SEP 01 1998

**MISSOURI
Public Service Commission**

**Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037**

Effective: September 1, 1998

JUL 30 1998

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.4 Use of Service and Facilities (Cont'd)

B. Customer Provided Equipment and Inside Wire

1. Customer-provided equipment and/or inside wire may be connected at the customer's premises to facilities of the Company for use with local exchange service in compliance with FCC regulations.
2. Customers may connect equipment, systems and/or inside wire registered or grandfathered by the FCC directly to the Company network.
3. The General Regulations contained in Section 3 of this Tariff apply when the customer elects to provide his own equipment and/or inside wire. In any instance where the Tariff of the Company conflicts with an effective order of the FCC, the FCC order will have precedence.
4. Responsibility of the Customer
 - a. A customer desiring to connect customer-provided equipment to the exchange and message toll network must make application to the Company. Such application may be made orally prior to the desired in-service date and shall include the following:
 - 1) The type and manufacture of each item of the grandfathered equipment or the registration number and ringer equivalence of the registered equipment.
 - 2) The number of CPE instruments to be connected.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

CANCELLED

SEP 01 1998
By ISFRS#3-6
Public Service Commission
MISSOURI

FILED

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

OCT 1 - 1993
93-268
MISSOURI
Public Service Commission

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.4 Use of Service and Facilities (Cont'd)

B. Customer Provided Equipment and Inside Wire (Cont'd)

4. Responsibility of the Customer (Cont'd)

- b. Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in disconnection of service until such change is completed to the satisfaction of the Company.
- c. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited to, customer activity charges, termination charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply.
- d. A customer must subscribe to, and be capable of providing operation for, sufficient quantities of local exchange service lines to provide adequate access to his customer-provided equipment and/or inside wire in accordance with accepted communications industry standards.
- e. The customer must provide all of the terminal equipment and/or inside wire on the customer's side of the point of demarcation between Company owned equipment and customer-owned equipment.
- f. Use of Company facilities or service in connection with any device for recorded public announcements is subject to the following conditions:
 - (1) For purposes of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

FILED

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/01/93 - 1993
93 - 268

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL RULES AND REGULATIONS

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

3. General Rules and Regulations (Cont'd)

3.4 Use of Service and Facilities (Cont'd)

B. Customer Provided Equipment and Inside Wire (Cont'd)

4. Responsibility of the Customer (Cont'd)

f. (Cont'd)

(2) Customers transmitting factual public announcements such as time, stock market quotations, airline schedules and similar information are excluded from the preceding condition.

(3) Nonpublished telephone service will not be furnished for use with recorded public announcements.

(4) Failure to comply with the provisions of this Tariff shall be cause for termination of the service.

g. Customer-provided systems, equipment, and inside wire must comply with the requirements of Part 68 of the Rules of the Federal Communications Commission.

5. Responsibility of the Company

a. The Company shall not be responsible to the customer for changes in the technical criteria or in any of the facilities, operations or procedures initiated by the Company or appropriate regulatory agencies which might render any customer-provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance. The Company will make a reasonable effort to notify a customer in advance of changes in technical criteria, operations or procedures which might affect customer-provided equipment or systems.

b. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications systems, equipment, or inside wire.

FILED

OCT 1 - 1993

93-268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL RULES AND REGULATIONS

RECEIVED

3. General Rules and Regulations (Cont'd)

JUL 30 1998

3.4 Use of Service and Facilities (Cont'd)

MO. PUBLIC SERVICE COMM

C. Use of Subscriber Service

- 1. Local exchange telephone service, as distinguished from payphone service, is furnished only for the use by the subscriber, his/her family, and associates. The Company may refuse to install or permit such service to remain on premises of payphone character. (T)
- 2. Telephone Service cannot be obtained by the use of extension service. (N)

D. Abuse or Fraudulent Use of Service

Local exchange service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. The Company may disconnect service which is used in such a manner as listed below. In case of such disconnection, the Company will immediately attempt to notify the customer.

Abuse or fraudulent use of service includes the following:

- 1. The use of service used in such a manner as to interfere with the service of other telephone users.
- 2. The use of service for any purpose other than as a means of communication.
- 3. Tampering with company equipment for the purpose of obtaining service without payment of charges applicable to the service rendered by the Company or common carriers using the Company's facilities.
- 4. The use of profane or obscene language.
- 5. The impersonation of another individual with fraudulent or malicious intent.
- 6. The use of service which is objected to by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.

FILED

SEP 01 1998

**MISSOURI
Public Service Commission**

Effective: September 1, 1998

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

JUL 30 1998

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL RULES AND REGULATIONS **RECEIVED**

3. General Rules and Regulations (Cont'd)

JAN 15 1997

3.4 Use of Service and Facilities (Cont'd)

MISSOURI
Public Service Commission

C. Use of Subscriber Service

Local exchange telephone service, as distinguished from payphone service is furnished only for the use by the subscriber, his/her family, and associates. (C)

The Company may refuse to install or permit such service to remain on premises of payphone character. (C)

D. Abuse or Fraudulent Use of Service

Local exchange service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. The Company may disconnect service which is used in such a manner as listed below. In case of such disconnection, the Company will immediately attempt to notify the customer.

Abuse or fraudulent use of service includes the following:

1. The use of service used in such a manner as to interfere with the service of other telephone users.
2. The use of service for any purpose other than as a means of communication.
3. Tampering with company equipment for the purpose of obtaining service without payment of charges applicable to the service rendered by the Company or common carriers using the Company's facilities.
4. The use of profane or obscene language.
5. The impersonation of another individual with fraudulent or malicious intent.
6. The use of service which is objected to by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.

CANCELLED

RECEIVED

JAN 15 1997

SEP 01 1998
By *2nd RS#3-9*
Public Service Commission
MISSOURI

MISSOURI
Public Service Commission

Issued: January 15, 1997

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: April 15, 1997

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.4 Use of Service and Facilities (Cont'd)

C. Use of Subscriber Service

Local exchange telephone service, as distinguished from public or semi-public telephone service, is furnished only for the use by the subscriber, his/her family, and associates. The Company may refuse to install or permit such service to remain on premises of public or semi-public character.

D. Abuse or Fraudulent Use of Service

Local exchange service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. The Company may disconnect service which is used in such a manner as listed below. In case of such disconnection, the Company will immediately attempt to notify the customer.

Abuse or fraudulent use of service includes the following:

1. The use of service used in such a manner as to interfere with the service of other telephone users.
2. The use of service for any purpose other than as a means of communication.
3. Tampering with company equipment for the purpose of obtaining service without payment of charges applicable to the service rendered by the Company or common carriers using the Company's facilities.
4. The use of profane or obscene language.
5. The impersonation of another individual with fraudulent or malicious intent.
6. The use of service which is objected to by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

CANCELLED
APR 15 1997
BY lot R.S. # 3-9
Public Service Commission
MISSOURI

FILED

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

OCT 1 - 1993
93 - 268
MISSOURI
Public Service Commission

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.5 Establishment and Furnishing of Service

A. Application for Service

Application for service must be made on the Company's standard form, which becomes a contract when accepted in writing by the Company or upon establishment of service. The subscriber may be required to pay in advance all charges including applicable Customer Activity Charges for the first billing period. The conditions of such contracts are subject to all provisions of this and other applicable tariffs. Requests for additional service may be made verbally, if provided in the original contract, and no advance payment will be required. A move within the exchange area is not considered to terminate the contract and orders for such may be made verbally. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.

B. Telephone Numbers

The Company may change any or all numbers or the central office associated with such number whenever it deems it necessary in prudently conducting its business. Should it become necessary to make such a change, the Company will provide reasonable notice of the effective date and reason for the change. A subscriber may request a telephone number change and if feasible the change will be made at the rate following in Section 5.4.B.

C. Alterations

The subscriber agrees to notify the Company of any alterations which will necessitate changes in the Company's wiring; and the subscriber agrees to pay the Company's current charges for such changes.

D. Payment of Service

The subscriber is required to pay all charges for services rendered by the Company, both exchange and toll, in accordance with provisions contained in this tariff. The subscriber is responsible for all charges for service rendered at his telephone, including collect charges.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.5 Establishment and Furnishing of Service (Cont'd)

E. Line Extensions

Lines will be extended for permanent customers in accordance with the guidelines established in Section 6.9.

Where required by the conditions, applicants may be required to provide to the Company suitable private right-of-way parallel to the public highway.

F. Unusual Installation Costs

When special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay such costs pursuant to Section 7.

3.6 Telephone Directories

The Company will prepare and furnish to each subscriber an alphabetically arranged list of the names of all subscribers of the Local Exchange. Extra name listings of subscribers will be furnished when desired by any subscriber or listings will be handled on a nonpublished basis or nonlisted basis (see Section 6-7 following) if requested. Such alphabetically arranged lists shall constitute the Company's telephone directory. The directory is the property of the Company, furnished for the purpose of expediting service, and may be taken up by the Company at the termination of the contract for service or when new directories are issued.

The Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

FILED

OCT 1 - 1993

93 - 268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

RECEIVED

SEP 27 2000

CITIZENS TELEPHONE COMPANY
OF HIGGINSVILLE, MISSOURI, INC.

MISSOURI
Public Service Commission

P.S.C. MO. NO. 4
1st Revised Sheet No. 3-12
Cancels Original Sheet No. 3-12

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.7 Establishment and Maintenance of Credit

A. Establishment of Credit for Service

The Company may require an application for new service to post a deposit if:

(C)

1. The applicant is unable to establish that he had a previous service account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid or

The applicant has not previously had telephone service for a twelve (12) month period and does not meet at least two of the following criteria:

Has a valid major national charge card
Has a valid major national oil charge card
Has a local charge card
Home ownership
Has been employed two years or more with the current employer
Has a savings account
Has an existing loan from a financial institution not considered delinquent by the creditor

2. The Company is not obligated to furnish service to any individual that owes for service furnished by the Company previously rendered at the same or a different address until arrangements have been made for payment in full of such previous indebtedness to the Company.
3. The Company may require a deposit or guarantee as a condition of continued service if undisputed charges in two out of the last twelve (12) billing periods become delinquent. The deposit shall not exceed charges for two (2) months service based on the average bill during the preceding twelve (12) months.

(D)

FILED

OCT 30 2000

MISSOURI
Public Service Commission

Issued: September 29, 2000

Effective: October 30, 2000

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

Citizens Telephone Company
of Higginsville, Missouri, inc.

GENERAL RULES AND REGULATIONS

RECEIVED

3. General Rules and Regulations (Cont'd)

SEP 24 1993

3.7 Establishment and Maintenance of Credit

MISSOURI
Public Service Commission

A. Establishment of Credit for Residence Service

The Company may require an applicant for service to post a deposit if:

1. The applicant is unable to establish that he had a previous service account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid or,

The applicant has not previously had telephone service for a twelve (12) month period and does not meet at least two of the following criteria:

- Has a valid major national charge card
- Has a valid major national oil charge card
- Has a local charge card
- Home ownership
- Has been employed two years or more with the current employer
- Has a savings account
- Has an existing loan from a financial institution not considered delinquent by the creditor

2. The Company is not obligated to furnish service to any individual that owes for service furnished by the Company previously rendered at the same or a different address until arrangements have been made for payment in full of such previous indebtedness to the Company.
3. The Company may require a deposit or guarantee as a condition of continued service if undisputed charges in two out of the last twelve (12) billing periods become delinquent. The deposit shall not exceed charges for two (2) months service based on the average bill during the preceding twelve (12) months.
4. If within the first six (6) months of establishing service, the customer incurs toll or other charges in any one (1) billing period which are greater than 400% of the amount of the deposit previously required, an additional deposit may be required.

CANCELLED

OCT 30 2000
by ISTRS # 3-12
Public Service Commission
MISSOURI

FILED

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

OCT 1 - 1993
93 - 268
MISSOURI
Public Service Commission

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.7 Establishment and Maintenance of Credit (Cont'd)

A. Establishment of Credit for Residence Service (Cont'd)

5. In lieu of a deposit the Company may accept a written guarantee. The guarantee shall be limited to an amount not to exceed the cash deposit provided for in these tariffs.

6. No deposit or guarantee shall be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap or geographical location of residence of the subscriber.

7. A deposit shall be subject to the following terms:

It shall not exceed estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months or in case of a new applicant for service the average monthly bill for all subscribers within a customer class.

The interest rate on the deposit shall be established on October 1 of each year for the period of October 1 that year to September 30 of the following year. The interest rate shall equal the prime rate as published in the Wall Street Journal for the last business day of September plus one percent (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

The deposit along with the accrued interest shall be promptly refunded or credited against charges stated on subsequent bills upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. The Company may withhold the refunding of a deposit, to the extent of a disputed amount, pending the resolution of a dispute with respect to charges secured by such deposit.

The deposit shall be credited with accrued interest to the charge stated on the final bill and the balance if any shall be returned to the subscriber within twenty-one (21) days after the rendition of a final bill upon the discontinuance or termination of service.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

CANCELLED

OCT 30 2000

By *bt RS 3-13*
Public Service Commission
MISSOURI

FILED

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

OCT 1 - 1993
93-268

MISSOURI
Public Service Commission

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.7 Establishment and Maintenance of Credit (Cont'd)

A. Establishment of Credit for Residence Service (Cont'd)

8. The Company shall permit a customer concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or as otherwise agreed upon by the subscriber and the Company.

A guarantor shall be released upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charges become delinquent. A guarantor may also be released from the guarantee commitment by giving the Telephone Company thirty days written notice of termination of the guarantee.

9. Deposit not to Affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payments of bills on presentation; nor constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of the service for non-payment of any sums due the Company for service rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure a payment of such bills or has furnished the Company with a guarantee in writing of such bills.

10. Records

The Company maintains a record of previous accounts by name, address and telephone number.

The Company shall maintain records which show the name of each customer who has posted a deposit, the current address of such customers, the date and amount of the deposit, the date and amount of interest paid, and the earliest possible refund date.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

FILED

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

RECEIVED

3.7 Establishment and Maintenance of Credit (Cont'd)

SEP 24 1993

A. Establishment of Credit for Residence Service (Cont'd)

MISSOURI
Public Service Commission

10. Records (Cont'd)

Each customer posting a deposit shall receive in writing at the time of posting or within ten days from that date, a receipt which contains the following information:

- (a) Name of customer.
- (b) Address where the service for which the deposit is required will be provided.
- (c) Place where deposit was received or a designated code which identifies the location.
- (d) Date when the deposit was received.
- (e) Amount of deposit
- (f) The terms which govern retention and refund of the deposit.

The Company shall show on the customer's bill whether or not the customer has a deposit with the Company and thereby provide means whereby a person entitled to a refund of a deposit is not deprived of the refund even though he may be unable to produce the receipt for the deposit, provided he can produce identification to ensure that he is the person entitled to the refund. The Company shall maintain a record of the deposit refunded and interest paid on such deposit for a period of at least two years after the refund is made.

11. Service Reconnection Charges

Where service has been discontinued for failure to establish credit as authorized above, a service reconnection charge found in Section 5.2.E will apply.

FILED

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

OCT 1 - 1993
93 - 268
MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL RULES AND REGULATIONS

Missouri Public

3. General Rules and Regulations (Cont'd)

REC'D MAR 14 2002

3.7 Establishment and Maintenance of Credit (Cont'd)

B. Deposits and Guarantees of Payment - Business Service **Service Commission**

- 1. If it is deemed necessary by the Company to safeguard its interests, applicants for service or present customers may be required to make a deposit of an amount not to exceed the sum of two (2) months' monthly recurring charges for services subscribed to plus two (2) months' estimated long distance charges. If the customer's service is terminated for any reason the deposit will be applied to reduce the amount of any unpaid charges for exchange or long distance service.

The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the *Wall Street Journal*. This rate shall be adjusted annually on December 1 using the prime lending rate, as published in the *Wall Street Journal* on the last business day of September of each year, plus one percent (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit after the date on which a reasonable effort has been made to return it to the customer.

(C)
|
(C)

- 2. An applicant for service, or present customer, may satisfy a deposit requirement by providing a Contract of Guaranty in an amount not more than the requested deposit from a present customer acceptable to the Company. The guaranty contract shall be on a form provided by the Company which shall include the Company's right to transfer charges to the limit of the guaranty, from a defaulted bill of the customer, from whom a deposit or a Contract of Guaranty was required, to the guarantor's account or accounts and the further right to suspend guarantor's service.
- 3. The fact that a deposit has been made, or a guaranty provided, shall in no way relieve the customer from complying with the Company's regulations as to the prompt payment of bills, nor constitute a waiver or modification of the regular practices of the Company providing for the temporary suspension of service or the termination of the service contract for non-payment of bills.
- 4. Service may be discontinued for failure to furnish a suitable deposit as outlined in Section 3.9(D) hereafter.

FILED APR 13 2002

Missouri Public
Service Commission

Issued: March 14, 2002

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: April 13, 2002

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL RULES AND REGULATIONS

RECEIVED

3. General Rules and Regulations (Cont'd)

SEP 24 1993

3.7 Establishment and Maintenance of Credit (Cont'd)

MISSOURI
Public Service Commission

B. Deposits and Guarantees of Payment - Business Service

1. If it is deemed necessary by the Company to safeguard its interests, applicants for service or present customers may be required to make a deposit of an amount not to exceed the sum of two (2) months' monthly recurring charges for services subscribed to plus two (2) months' estimated long distance charges. If the customer's service is terminated for any reason the deposit will be applied to reduce the amount of any unpaid charges for exchange or long distance service.

The interest rate on a deposit held thirty (30) days or more shall be established on October 1 of each year for the period of October 1 that year to September 30 of the following year. The interest rate shall equal the prime rate as published in the Wall Street Journal for the last business day of September plus one percent (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

2. An applicant for service, or present customer, may satisfy a deposit requirement by providing a Contract of Guaranty in an amount not more than the requested deposit from a present customer acceptable to the Company. The guaranty contract shall be on a form provided by the Company which shall include the Company's right to transfer charges to the limit of the guaranty, from a defaulted bill of the customer, from whom a deposit or a Contract of Guaranty was required, to the guarantor's account or accounts and the further right to suspend guarantor's service.
3. The fact that a deposit has been made, or a guaranty provided, shall in no way relieve the customer from complying with the Company's regulations as to the prompt payment of bills, nor constitute a waiver or modification of the regular practices of the Company providing for the temporary suspension of service or the termination of the service contract for non-payment of bills.
4. Service may be discontinued for failure to furnish a suitable deposit as outlined in Section 3.9(D) hereafter.

CANCELLED

APR 13 2002

By *LSRS 3-16*
Public Service Commission
MISSOURI

FILED

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.7 Establishment and Maintenance of Credit (Cont'd)

B. Deposits and Guarantees of Payment – Business Services (Cont'd)

5. Any balance of the amount deposited and credited to the customer's account is returned to the customer at the termination of the contract, or it may be returned at any time previous thereto at the option of the Company when it is deemed that the customer has established satisfactory credit.

A serviced deposit will not be required for lifeline service, if the qualifying low-income customer voluntarily elects toll blocking, where available. If toll blocking is available, a service deposit may be charged.

3.8 Billing and Collection Standards/Late Payment Charges/Restoral of Service

Information regarding billing and collection standards, late payment charges and restoral of service charges is available at the Company's website:

<https://www.ctcis.net/>

(T)
(D)

(N)
|
(N)

(D)
|
(D)

GENERAL RULES AND REGULATIONS

RECEIVED

3. General Rules and Regulations (Cont'd)

NOV 19 1997

3.7 Establishment and Maintenance of Credit (Cont'd)

B. Deposits and Guarantees of Payment - Business Service (Cont'd)

MO. PUBLIC SERVICE COM.

5. Any balance of the amount deposited and credited to the customer's account is returned to the customer at the termination of the contract, or it may be returned at any time previous thereto at the option of the Company when it is deemed that the customer has established satisfactory credit.

A service deposit will not be required for lifeline service, if the qualifying low-income customer voluntarily elects toll blocking, where available. If toll blocking is unavailable a service deposit may be charged.

(N)
|
(N)

3.8 Billing and Collection Standards

A. Billing Standards:

1. Bills for telephone service are issued monthly, and are due when rendered. Generally, monthly recurring charges are billed in advance. The Company shall render a bill during each billing period except when there is a zero balance.
2. The subscriber shall receive a bill during each billing period. Failure to receive a bill does not relieve the subscriber of the responsibility for payment for telephone service.
3. Billing cycles may be altered if the affected customers are sent an insert or other written notice explaining the alteration not less than thirty (30) days prior to the effective date of the alteration.

B. Collection Standards:

1. Residential subscribers shall have at least twenty-one (21) days from the rendition of the bill to pay the charges stated thereon. Payment shall be made at the office of the Company, an authorized collection agency, or by mail.

FILED

JAN -1 1998

MISSOURI
Public Service Commission

Issued: November 24, 1997

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: January 1, 1998

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.7 Establishment and Maintenance of Credit (Cont'd)

B. Deposits and Guarantees of Payment - Business (Cont'd)

- 5. Any balance of the amount deposited and credited to the customer's account is returned to the customer at the termination of the contract, or it may be returned at any time previous thereto at the option of the Company when it is deemed that the customer has established satisfactory credit.

3.8 Billing and Collection Standards

A. Billing Standards:

- 1. Bills for telephone service are issued monthly, and are due when rendered. Generally, monthly recurring charges are billed in advance. The Company shall render a bill during each billing period except when there is a zero balance.
- 2. The subscriber shall receive a bill during each billing period. Failure to receive a bill does not relieve the subscriber of the responsibility for payment for telephone service.
- 3. Billing cycles may be altered if the affected customers are sent an insert or other written notice explaining the alteration not less than thirty (30) days prior to the effective date of the alteration.

B. Collection Standards:

- 1. Residential subscribers shall have at least twenty-one (21) days from the rendition of the bill to pay the charges stated thereon. Payment shall be made at the office of the Company, an authorized collection agency, or by mail.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

CANCELLED

JAN 01 1998
By 1st RW. S.H. NO. 3-17
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

Citizens Telephone Company
of Higginsville, Missouri, Inc.

P.S.C. MO. NO. 4
2nd Revised Sheet No. 3-18
Cancels 1st Revised Sheet No. 3-18

GENERAL RULES AND REGULATIONS

HOLD FOR FUTURE USE

(D)

(D)

Issued: January 29, 2021

Effective: March 1, 2021

David Adams
Citizens Telephone Company of Higginsville, Missouri, Inc.
1905 Walnut
Higginsville, MO 64037

FILED
Missouri Public
Service Commission
JI-2021-0152

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

RECEIVED

SEP 27 2000

CITIZENS TELEPHONE COMPANY
OF HIGGINSVILLE, MISSOURI, INC.

MISSOURI
Public Service Commission

P.S.C. MO. NO. 4
1st Revised Sheet No. 3-18
Cancels Original Sheet No. 3-18

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.8 Billing and Collection Standards (Cont'd)

B. Collection Standards: (Cont'd)

2. Toll charges are due monthly and payable any time during the twenty-one (21) days following the presentation of the bill. Toll charges are subject to the rules and regulations of Section 3.8.B.3 as they may apply. This utility will conform to all rules and regulations of the Public Service Commission as they may apply.

3. A charge as determined by the company will be made for all checks returned to the company for insufficient funds. If two insufficient funds checks are received from a subscriber within a twelve (12) month period, the company may require that all subsequent payments be made by cash, money order, or certified check.

4. Total bills remaining unpaid twenty-two (22) days after rendition shall be considered delinquent. (D)

C. Customer Bill Format

1. Every bill shall clearly state:

- a. The number of access lines for which charges are stated;
- b. The beginning or ending dates of the billing period for which charges are stated; (M)
- c. A statement of the date the bill becomes delinquent if not paid; (M) & (D)
- d. Penalty fees and advance payments, if any; (N)
- e. The unpaid balance, if any; |
- f. The amount due for basic service; (N)

Issued: September 29, 2000

Effective: October 30, 2000

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginville, MO 64037

FILED

OCT 30 2000

MISSOURI
Public Service Commission

CANCELLED
March 1, 2021
Missouri Public
Service Commission
JI-2021-0152

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.8 Billing and Collection Standards (Cont'd)

B. Collection Standards: (Cont'd)

2. Toll charges are due monthly and payable any time during the twenty-one (21) days following the presentation of the bill. Toll charges are subject to the rules and regulations of Section 3.8.B.3 as they may apply. This utility will conform to all rules and regulations of the Public Service Commission as they may apply.
3. Demand for payment of toll charges may be made on less than twenty-one (21) days in the event a customer's service has been discontinued in accordance with "Termination of Service" in Section 3.9.C.1.a or b, within the last twelve (12) months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least 400% of the amount of the deposit or guarantee previously required. Such demand may be made by a telephone call to the customer followed by written notification by first class mail.
4. Total bills remaining unpaid twenty-two (22) days after rendition, or toll bills remaining unpaid ten (10) days after demand, whichever is less, shall be considered delinquent.
5. A charge as determined by the company will be made for all checks returned to the company for insufficient funds. If two insufficient funds checks are received from a subscriber within a twelve (12) month period, the company may require that all subsequent payments be made by cash, money order, or certified check.

C. Customer Bill Format

Every bill shall clearly state:

1. The number of Network Access lines for which charges are stated.

CANCELLED

OCT 9 0 2000
By *LSRS* # 3-18
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268
MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

RECEIVED
SEP 24 1993
MISSOURI
Public Service Commission

RECEIVED

CITIZENS TELEPHONE COMPANY
OF HIGGINSVILLE, MISSOURI, INC.

SEP 27 2000

P.S.C. MO. NO. 4
1st Revised Sheet No. 3-19
Cancels Original Sheet No. 3-19

**MISSOURI
Public Service Commission**

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.8 Billing and Collection Standards (Cont'd)

C. Customer Bill Format (Cont'd)

- g. An itemization of the amount due for all other regulated or nonregulated services including the date and duration (in minutes or seconds) of each toll call if such service is provided as an individual service;
- h. the amount due for all other regulated or nonregulated services offered at a packaged rate and an itemization of each service included in the package;
- i. An itemization of the amount due for taxes, franchise fees and other fees and/or surcharges which the telecommunications company, pursuant to its tariffs, bills to customers;
- j. The total amount due;
- k. A toll free telephone number where inquiries and/or dispute resolutions may be made for each company with charges appearing on the customer's bill;
- l. The amount of any deposit, advance payments and/or interest accrued on a deposit which has been credited to the charges stated; and
- m. Any other credits and charges applied to the account during the current billing period.

(C)

(C)

3.9 Minimum Contract Periods and Termination of Service

A. Minimum Contract Periods

Except as hereinafter provided, the minimum contract period for all services and facilities is one month at the same location.

The Company may require a minimum contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra cost.

Issued: September 29, 2000

Effective: October 30, 2000

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginville, MO 64037

FILED

OCT 30 2000

**MISSOURI
Public Service Commission**

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.8 Billing and Collection Standards (Cont'd)

C. Customer Bill Format (Cont'd)

2. The beginning or ending dates of the billing period which charges are stated.
3. A statement of the date the bill becomes delinquent if not paid, either by stating the date payment is due, the actual date of delinquency, or the number of days from the billing date when the bill becomes delinquent.
4. The previously unpaid balance, if any.
5. The amount due for local exchange service and an itemization of the amount due for toll service including the date and time duration of each toll call.
6. An itemization of the amount due for taxes and franchise fees which the Company under its tariffs may pass on to customers.
7. The total amount due.
8. The amount of a deposit or of interest accrued on a deposit which has been credited to the charges stated.
9. The telephone number where inquiries may be made.
10. The amount of a deposit, if any, that is held by the Company.

3.9 Minimum Contract Periods and Termination of Service

A. Minimum Contract Periods

Except as hereinafter provided, the minimum contract period for all services and facilities is one month at the same location.

The Company may require a minimum contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra cost.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

CANCELLED

OCT 30 2000

By ISTRS # 3-19
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

RECEIVED

3.9 Minimum Contract Periods and Termination of Service (Cont'd)

SEP 24 1993

A. Minimum Contract Periods (Cont'd)

MISSOURI
Public Service Commission

Service will not be installed for a period of less than one month unless the subscriber pays, in addition to one month's rental, the cost of installation and removal of the necessary facilities.

B. Termination of Service - Subscriber's Request

Service may be terminated prior to the expiration of the minimum contract period upon notice being given to the Company, and upon payment of any applicable termination charges, in addition to any applicable charges due for service which has been furnished.

In the case of service for which the minimum contract period is one month, termination will require that charges due for the balance of the minimum period be paid.

For special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.

Contracts for periods longer than one month covering services which installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period. Alternatively, the contract may be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber upon agreement by the new applicant to assume the responsibilities of the contract.

Service may be terminated after the expiration of the initial contract period, upon the Company being notified, and upon payment of all charges due to the date of termination of the service.

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

RECEIVED

SEP 27 2000

CITIZENS TELEPHONE COMPANY
OF HIGGINSVILLE, MISSOURI, INC.

MISSOURI
Public Service Commission

P.S.C. MO. NO. 4
2nd Revised Sheet No. 3-21
Cancels 1st Revised Sheet No. 3-21

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.9 Minimum Contract Periods and Termination of Service

C. Termination of Service to Customers by the Company

1. Service to customers may be discontinued for any of the following reasons:

- a. Nonpayment of an undisputed delinquent charge for basic local telecommunications service.
- b. Failure to post a required deposit or guarantee.
- c. Unauthorized use of the Company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- d. Failure to substantially comply with the terms of a settlement agreement.
- e. Refusal after reasonable notice to permit inspection, maintenance, or replacement of Company's equipment.
- f. Material misrepresentation of identity in obtaining telephone utility service.
- g. As provided by state or federal law.

(C)
|
(C)

(D)

D. Procedures for Discontinuance of Service

- 1. A written notice shall be sent by first class mail ten (10) days prior to discontinuance of service.
- 2. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Basic local telecommunications, as defined by the Missouri Public Service Commission, shall not be discontinued on a day when the offices of the Company are not open to facilitate reconnection of service, or on a day immediately preceding such day. Service shall not be discontinued for a non-payment of a delinquent charge until ten (10) days after a charge has become delinquent.
- 3. At least twenty-four (24) hours preceding a discontinuance of service the Company shall make an effort to contact the subscriber and advise them of the discontinuance and what action must be taken to avoid it.
- 4. Discontinuance of service shall be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any

(C)

(C)
(M)

(M)

Issued: September 29, 2000

Effective: October 30, 2000

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

FILED

OCT 30 2000

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

RECEIVED

3.8 Minimum Contract Periods and Termination of Service (Cont'd)

NOV 19 1997

C. Termination of Service By The Company

MO. PUBLIC SERVICE COM.

1. Service may be discontinued for any of the following reasons:

- a. Nonpayment of an undisputed delinquent charge.
- b. Failure to post a required deposit or guarantee.
- c. Unauthorized use of the Company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction of such equipment.
- d. Failure to substantially comply with the terms of a settlement agreement.
- e. Refusal after reasonable notice to permit inspection, maintenance, or replacement of Company's equipment.
- f. Material misrepresentation of identity in obtaining telephone utility service.
- g. As provided by state or federal law.
- h. Nonpayment of undisputed, delinquent state or interstate long distance charges billed by the Company or undisputed, delinquent exchange charges including any FCC-approved end user charges or both, with the exception of Lifeline service. (N)

2. The failure to pay charges not subject to the Missouri Public Service Commission or Federal Communications Commission's jurisdiction shall not constitute cause for discontinuance of service except as indicated in C.1.h, above.

D. Procedures for Discontinuance of Service

- 1. A written notice shall be sent by first class mail five (5) days prior to discontinuance of service.

CANCELLED

OCT 30 2000
By 2nd RS # 3-21
Public Service Commission
MISSOURI

FILED

JAN -1 1998

MISSOURI
Public Service Commission
Effective: January 1, 1998

Issued: November 24, 1997

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.9 Minimum Contract Periods and Termination of Service (Code 1993)

C. Termination of Service By The Company

RECEIVED
SEP 24 1993
MISSOURI
Public Service Commission

1. Service may be discontinued for any of the following reasons:
 - a. Nonpayment of an undisputed delinquent charge.
 - b. Failure to post a required deposit or guarantee.
 - c. Unauthorized use of the Company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
 - d. Failure to substantially comply with the terms of a settlement agreement.
 - e. Refusal after reasonable notice to permit inspection, maintenance, or replacement of Company's equipment.
 - f. Material misrepresentation of identity in obtaining telephone utility service.
 - g. As provided by state or federal law.
 - h. Nonpayment of undisputed, delinquent state or interstate long distance charges billed by the Company or undisputed, delinquent exchange charges including any FCC-approved end user charges or both.

2. The failure to pay charges not subject to the Missouri Public Service Commission or Federal Communications Commission's jurisdiction shall not constitute cause for discontinuance of service except as indicated in C.l.h., above.

D. Procedures for Discontinuance of Service

1. A written notice shall be sent by first class mail five (5) days prior to discontinuance of service.

CANCELLED

FILED

OCT 1 - 1993

93 - 268

MISSOURI
Public Service Commission

By 1st RW. Sat. 3-21
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

GENERAL RULES AND REGULATIONS

RECEIVED

3. General Rules and Regulations (Cont'd)

3.9 Minimum Contract Periods and Termination of Service (Cont'd)

SEP 24 1993

MISSOURI
Public Service Commission

D. Procedures for Discontinuance of Service (Cont'd)

2. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Company are not open to facilitate reconnection of service, or on a day immediately preceding such day. Service shall not be discontinued for a non-payment of a delinquent charge until five (5) days after a charge has become delinquent.
3. At least twenty-four (24) hours preceding a discontinuance of service the Company shall make an effort to contact the subscriber and advise them of the discontinuance and what action must be taken to avoid it.
4. Discontinuance of service shall be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Company with reasonable evidence of such necessity.
5. Notwithstanding any other provisions of this tariff, service to a customer may be discontinued at any time after written notice has been sent, certified mail, to such customer at the last known address and at the address where the service is to be discontinued. This rule applies in the following situations:
 - a. The customer incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due.
 - b. The customer damages or evidences an intent to damage the Company's facilities.
 - c. The notice required by paragraph 3.9(D)5 shall state how a customer has evidenced an intent not to pay charges when due or evidences an intent to damage the Company's facilities.

CANCELLED

OCT 30 2000

By *RS # 3-22*
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
9 5 - 2 6 8

MISSOURI
Public Service Commission

REC'D DEC 14 1998

3. General Rules and Regulations (Cont'd)

3.10 Charges for Damages

(M)

In situations where impairment or interruption of service is caused by tampering with Company wiring or equipment, the customer instigating such tampering or the person causing the damage will be billed the full cost of labor and materials required to reestablish normal service.

3.11 Connection of Automatic Dialing-Announcing Devices

An automatic dialing-announcing device is any automatic equipment used for solicitation which incorporates the following features:

- A. Storage capability of numbers to be called; or a random or sequential number generator that produces numbers to be called.
- B. Has the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called.

Automatic dialing-announcing devices used for solicitation purposes where calls initiated by the device cannot be terminated at will by the called party and dial tone restored to the called party promptly upon termination of the call by the called party may not be connected to the telephone network.

Any prerecorded message issued by an automated dialing-announcing device shall be preceded by an announcement which states the name and address of the calling party, the purpose of the message, and that the message is coming from automated equipment.

(M)

(M) Moved from Sheet 3-26

Missouri Public Service Commission

FILED JAN 13 1999

Issued: December 14, 1998

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

Effective: January 13, 1999

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

3.10 Charges for Damages

In situations where impairment or interruption is caused by tampering with Company wiring or equipment, the customer instigating such tampering or the person causing the damage will be billed the full cost of labor and materials required to reestablish normal service.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

3.11 Connection of Automatic Dialing-Announcing Devices

An automatic dialing-announcing device is any automatic equipment used for solicitation which incorporates the following features:

- A. Storage capability of numbers to be called; or a random or sequential number generator that produces numbers to be called.
- B. Has the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called.

Automatic dialing-announcing devices used for solicitation purposes where calls initiated by the device cannot be terminated at will by the called party and dial tone restored to the called party promptly upon termination of the call by the called party may not be connected to the telephone network.

Any prerecorded message issued by an automated dialing-announcing device shall be preceded by an announcement which states the name and address of the calling party, the purpose of the message, and that the message is coming from automated equipment.

CANCELLED

JAN 13 1999
By *LS/RS #3-23*
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268
MISSOURI
Public Service Commission

GENERAL RULES AND REGULATIONS

Missouri Public
Service Commission

3. General Rules and Regulations (Cont'd)

REC'D SEP 27 2000

3.12 Disputes by Residential Customers

- A. A customer shall advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message directed to the Company during regular business hours. A dispute must be registered with the Company prior to the delinquent date of a charge for the customer to avoid discontinuance of service as provided by this tariff.
- B. When a customer advises the Company that all or part of a charge is in dispute, the Company shall record the date, time and place the inquiry is made; investigate the matter promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties.
- C. Failure of a customer to cooperate with the Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the customer's right to continuance of service under this tariff.
- D. If a customer disputes a charge, the customer shall pay an amount to the Company equal to that part of the total bill not in dispute. The parties shall consider the customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Company shall not discontinue service for nonpayment of charges in dispute while the dispute is pending.
- E. If the parties are unable to determine the amount not in dispute, the customer shall pay to the Company, at the Company's option, an amount not to exceed fifty (50) percent of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute. The Company shall not discontinue service to a customer for nonpayment of charges in dispute while that dispute is pending.
- F. Failure of the customer to pay to the Company the amount not in dispute within four (4) working days from the date the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the customer's right to continuance of service and the Company may then proceed to discontinue service as provided in this tariff.
- G. If the dispute is ultimately resolved in favor of the customer in whole or in part, the Company must promptly repay any excess moneys paid by the customer.
- H. If the dispute cannot be resolved to the satisfaction of the customer, the Company shall notify the customer of its right to make an informal complaint to the Commission, and of the address and telephone number where the customer may file an informal complaint with the Commission.
- I. After resolution of the customer complaint, the Company may treat a second complaint based on the same facts as already determined.

(N)

(N)

Issued: September 29, 2000

Effective: October 30, 2000

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginville, MO 64037

Missouri Public
Service Commission

FILED OCT 30 2000

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL RULES AND REGULATIONS

Missouri Public
Service Commission

3. General Rules and Regulations (Cont'd)

REC'D DEC 14 1998

Reserved for Future use.

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

Missouri Public
Service Commission

FILED JAN 13 1999

Issued: December 14, 1998

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

Effective: January 13, 1999

Citizens Telephone Company
of Higginsville, Missouri, Inc.

P.S.C. MO NO. 4

Original Sheet No. 3-25

GENERAL RULES AND REGULATIONS

3. General Rules and Regulations (Cont'd)

Reserved for Future use.

Missouri Public
Service Commission

REC'D DEC 14 1998

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

Missouri Public
Service Commission

FILED JAN 13 1999

Issued: December 14, 1998

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

Effective: January 13, 1999

GENERAL RULES AND REGULATIONS

Missouri Public
Service Commission

3. General Rules and Regulations (Cont'd)

Reserved for future use.

REC'D DEC 14 1998
(M)

(M)

(M) Moved to Sheet 3-23

Missouri Public
Service Commission

FILED JAN 13 1999

Issued: December 14, 1998

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

Effective: January 13, 1999

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL RULES AND REGULATIONS

RECEIVED

3. General Rules and Regulations (Cont'd)

JUL 30 1998

(M)

3.10 Charges for Damages

MO. PUBLIC SERVICE COMM

In situations where impairment or interruption of service is caused by tampering with Company wiring or equipment, the customer instigating such tampering or the person causing the damage will be billed the full cost of labor and materials required to reestablish normal service.

3.11 Connection of Automatic Dialing-Announcing Devices

An automatic dialing-announcing device is any automatic equipment used for solicitation which incorporates the following features:

- A. Storage capability of numbers to be called; or a random or sequential number generator that produces numbers to be called.
- B. Has the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called.

Automatic dialing-announcing devices used for solicitation purposes where calls initiated by the device cannot be terminated at will by the called party and dial tone restored to the called party promptly upon termination of the call by the called party may not be connected to the telephone network.

Any prerecorded message issued by an automated dialing-announcing device shall be preceded by an announcement which states the name and address of the calling party, the purpose of the message, and that the message is coming from automated equipment.

(M)

CANCELLED

JAN 13 1999

By *KRS# 3-26*
**Public Service Commission
MISSOURI**

FILED

SEP 01 1998

(M) Moved from Original Sheet No. 3-23.

**MISSOURI
Public Service Commission**

**Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037**

Effective: September 1, 1998

JUL 30 1998

LOCAL EXCHANGE SERVICE

RECEIVED

JUL 30 1998

4. Local Exchange Service

4.1 Description

MO. PUBLIC SERVICE COMM

Local exchange service provides for unlimited calling within the boundaries of the Higginsville exchange as it is shown on the map in Section 4.7 and for connection to the toll network. Access to facilities to the end users for Interexchange Carriers offering interexchange services are provided under the Company's Interstate and Intrastate Access Services Tariff. This service is subject to all terms and conditions as outlined in this tariff. Local exchange service rates are listed in Section 4.6.

(N)
I
(N)

Local exchange service can be activated by equipment generating pulses (rotary) or multi-tone (touch) signals to the switching equipment.

4.2 Terms and Conditions

A. Business Rates Apply:

1. To any location where activities are of a business, trade, or professional nature.
2. To any location where the listing of service at that location indicates a business, trade, or profession.
3. Where only one network access line is provided at a location which is both a residence and a business.
4. To schools, hospitals, libraries, churches, lodges, and other similar institutions.
5. To any number where public advertising provides evidence that the number is used for business purposes.
6. To residence locations when an extension service is located in a shop, office, or other places of business.

(N)
(N)

B. Residence Rates Apply:

1. In private residence where business listings are not provided and telephone service is not used for the conduct of business.
2. In the place of residence of a clergyman, physician, or other medical practitioner provided the subscriber does not maintain an office in the residence.

FILED

Issued: August 11, 1998

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: September 1, 1998

SEP 01 1998

JUL 30 1998

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

LOCAL EXCHANGE SERVICE

RECEIVED

SEP 24 1993

4. Local Exchange Service

4.1 Description

Local exchange service provides for unlimited calling within boundaries of the Higginsville exchange as it is shown on the map in Section 4.7 and for connection to the toll network. This service is subject to all terms and conditions as outlined in this tariff. Local exchange service rates are listed in Section 4.6.

Local exchange service can be activated by equipment generating pulses (rotary) or multi-tone (touch) signals to the switching equipment.

4.2 Terms and Conditions

A. Business Rates Apply:

1. To any location where activities are of a business, trade, or professional nature.
2. To any location where the listing of service at that location indicates a business, trade, or profession.
3. Where only one network access line is provided at a location which is both a residence and a business.
4. To schools, hospitals, libraries, churches, lodges, and other similar institutions.
5. To any number where public advertising provides evidence that the number is used for business purposes.

B. Residence Rates Apply:

1. In private residence where business listings are not provided and telephone service is not used for conduct of business.
2. In the place of residence of a clergyman, physician, or other medical practitioner provided the subscriber does not maintain an office in the residence.

MISSOURI
Public Service Commission

CANCELLED

SEP 01 1998

By ISRS #4-1
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

Citizens Telephone Company
of Higginsville, Missouri

P.S.C. MO. NO. 4
1st Revised Sheet No. 4-2
Cancels Original Sheet No. 4-2

LOCAL EXCHANGE SERVICE

RECEIVED

- 4. Local Exchange Service (Cont'd)
 - 4.2 Terms and Conditions (Cont'd)
 - C. Reserved for Future Use

JAN 15 1997

**MISSOURI
Public Service Commission**

RECEIVED

JAN 15 1997

**MISSOURI
Public Service Commission**

Issued: January 15, 1997

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: April 15, 1997

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.2 Terms and Conditions (Cont'd)

C. Semi-Public Telephone Service

1. When deemed advisable by the Company Semi-Public Telephone Service will be furnished at locations accessible to transient or collective groups but not suitable for installation of Public Telephones.
2. This type of service is ordinarily furnished when a customer desires inward service and a directory listing.
3. Local messages from Semi-Public telephones are charged for at the rate of \$.25 for each call.
4. The monthly rate for Semi-Public service is listed in Section 4.6(A). This amount must be paid by the subscriber. The subscriber will be paid 12 1/2 percent of the collections from local calls as a commission for provision of the service to the public.
5. In a location where there is frequent or material use of slugs, foreign, or mutilated coins, and after the customer has been notified that such use must be discontinued, the customer shall be required to redeem at the value for which it was tendered, each slug, foreign, or mutilated coin found in the coin receptacle.
6. The Company supplies one coin telephone set in conjunction with Semi-Public Telephone service.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

CANCELLED

APR 15 1997
BY *let R.S. #4-2*
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.2 Terms and Conditions (Cont'd)

D. Taxes, Fees, and Charges

When any city, county or taxing authority imposes a franchise, occupation, business sales, license, excise, privilege, or similar tax of any kind on this Company, the amounts therein so far as practical, shall be charged on a pro-rata basis to all customers so affected receiving exchange service within the boundaries of that taxing entity. This tax charge, in all cases, will be in addition to the regular charges for local service and shall be set out as a separate item on the customer's bill.

Where a tax levied on a percentage of gross receipts, that percentage will be applied to each customer's bill so affected and the amount so computed will be added as a separate item to the customer's bill. Where a tax is levied other than on a percentage of gross receipts, a pro rata share of the total tax shall be added as a separate item to each customer's bill. All such taxes collected by the Company shall be paid to the city, county, or taxing authority in accordance with the promulgated regulations pertaining to each tax.

4.3 Vacation Rates

Vacation rate service is available upon advance notice. Local exchange service will be placed on a half rate basis for a period of not less than one calendar month, which corresponds to the billing period, and not more than six months. This service applies where a subscriber closes his residence or place of business for the above time and to schools if applied for during vacation.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.4 Multi-Line Hunt Service

A. Description

1. Multi-Line Hunt Service is available for Business and Residence Local Exchange Service where more than one line is in service. This service provides hunting over two or more lines in a designated hunt line group where pilot number line is busy. Hunting is performed only when a pilot number of the hunt group has been dialed/keyed. Sequential or circular hunting for an idle number is performed in the same order each time.
2. Multi-Line Hunt Service is available to business customers where direct-in-dial trunks are provided.

B. Application of Rate

The Multi-Line Hunt Service rate is applicable to each line or direct-in-dial directory number of equipment number used for direct-in-dial trunks in the Multi-Line Hunt Service group.

4.5 Concession

Full-time employees will be provided with local exchange service, and all customer calling, and CLASS features where available, without charge as excess capacity allows. Customer Activity Charges will not apply on services provided to full-time employees.

4.6 Higginsville Exchange Rates

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages.

A.	<u>Local Exchange Service</u>	<u>Monthly Rate Per Line</u>
	Business	\$20.00
	Residence	\$18.00

(I)

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.4 Multi-Line Hunt Service

A. Description

1. Multi-Line Hunt Service is available for Business and Residence Local Exchange Service where more than one line is in service. This service provides hunting over two or more lines in a designated hunt line group where pilot number line is busy. Hunting is performed only when a pilot number of the hunt group has been dialed/keyed. Sequential or circular hunting for an idle number is performed in the same order each time.
2. Multi-Line Hunt Service is available to business customers where direct-in-dial trunks are provided.

B. Application of Rate

The Multi-Line Hunt Service rate is applicable to each line or direct-in-dial directory number of equipment number used for direct-in-dial trunks in the Multi-Line Hunt Service group.

4.5 Concession

Full-time employees will be provided with local exchange service, and all customer calling, and CLASS features where available, without charge as excess capacity allows. Customer Activity Charges will not apply on services provided to full-time employees.

4.6 Higginsville Exchange Rates

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages.

A.	<u>Local Exchange Service</u>	<u>Monthly Rate Per Line</u>	
	Business	\$20.00	(I)
	Residence	\$16.00	(I)

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.4 Multi-Line Hunt Service

A. Description

1. Multi-Line Hunt Service is available for Business and Residence Local Exchange Service where more than one line is in service. This service provides hunting over two or more lines in a designated hunt line group where pilot number line is busy. Hunting is performed only when a pilot number of the hunt group has been dialed/keyed. Sequential or circular hunting for an idle number is performed in the same order each time.
2. Multi-Line Hunt Service is available to business customers where direct-in-dial trunks are provided.

B. Application of Rate

The Multi-Line Hunt Service rate is applicable to each line or direct-in-dial directory number of equipment number used for direct-in-dial trunks in the Multi-Line Hunt Service group.

4.5 Concession

Full-time employees will be provided with local exchange service, and all customer calling, and CLASS features where available, without charge as excess capacity allows. Customer Activity Charges will not apply on services provided to full-time employees.

4.6 Higginsville Exchange Rates

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages.

A. <u>Local Exchange Service</u>	<u>Monthly Rate Per Line</u>	
Business	\$18.00	(I)
Residence	\$14.00	(I)

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.4 Multi-Line Hunt Service

A. Description

1. Multi-Line Hunt Service is available for Business and Residence Local Exchange Service where more than one line is in service. This service provides hunting over two or more lines in a designated hunt line group where pilot number line is busy. Hunting is performed only when a pilot number of the hunt group has been dialed/keyed. Sequential or circular hunting for an idle number is performed in the same order each time.
2. Multi-Line Hunt Service is available to business customers where direct-in-dial trunks are provided.

B. Application of Rate

The Multi-Line Hunt Service rate is applicable to each line or direct-in-dial directory number of equipment number used for direct-in-dial trunks in the Multi-Line Hunt Service group.

4.5 Concession

Full-time employees will be provided with local exchange service, and all customer calling, and CLASS features where available, without charge as excess capacity allows. Customer Activity Charges will not apply on services provided to full-time employees.

4.6 Higginsville Exchange Rates

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages.

A. <u>Local Exchange Service</u>	<u>Monthly Rate Per Line</u>	
Business	\$14.00	
Residence	\$10.00	(1)

Issued: May 9, 2012

CANCELED
June 1, 2013
Missouri Public
Service Commission
JI-2013-0454

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64057

FILED
Missouri Public
Service Commission
JI-2012-0709
IT-2012-0377

June 1, 2012
Effective: ~~July 1, 2012~~

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.4 Multi-Line Hunt Service

A. Description

1. Multi-Line Hunt Service is available for Business and Residence Local Exchange Service where more than one line is in service. This service provides hunting over two or more lines in a designated hunt line group when the pilot number line is busy. Hunting is performed only when a pilot number of the hunt group has been dialed/keyed. Sequential or circular hunting for an idle number is performed in the same order each time.
2. Multi-Line Hunt Service is available to business customers where direct-in-dial trunks are provided.

B. Application of Rate

The Multi-Line Hunt Service rate is applicable to each line or direct-in-dial directory number of equipment number used for direct-in-dial trunks in the Multi-Line Hunt Service group.

4.5 Concession

Full-time employees will be provided with local exchange service, and all customer calling, and CLASS features where available, without charge as excess capacity allows. Customer Activity Charges will not apply on services provided to full-time employees.

4.6 Higginsville Exchange Rates

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages.

A.	<u>Local Exchange Service</u>	<u>Monthly Rate Per Line</u>	
	Business	\$14.00	(R)
	Residence	\$8.25	(R)

Issued:
August 20, 2004

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

Effective:
October 1, 2004

CANCELED
June 1, 2012
Missouri Public
Service Commission
JI-2012-0709 IT-2012-0377

Filed
Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE

Missouri Public
Service Commissioner

4. Local Exchange Service (Cont'd)

REC'D DEC 14 1998

4.4 Multi-Line Hunt Service

A. Description

1. Multi-Line Hunt Service is available for Business and Residence Local Exchange Service where more than one line is in service. This service provides hunting over two or more lines in a designated hunt line group when the pilot number line is busy. Hunting is performed only when a pilot number of the hunt group has been dialed/keyed. Sequential or circular hunting for an idle number is performed in the same order each time.
2. Multi-line Hunt Service is available to business customers where direct-in-dial trunks are provided. (N)
(N)

B. Application of Rate

The Multi-Line Hunt Service rate is applicable to each line or direct-in-dial directory number or equipment number used for direct-in-dial trunks in the Multi-Line Hunt Service group. (C)
|
(C)

4.5 Concession

Full-time employees will be provided with local exchange service, and all custom calling, and CLASS features where available, without charge as excess capacity allows. Customer Activity Charges will not apply on services provided to full-time employees.

4.6 Higginsville Exchange Rates

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages.

A. <u>Local Exchange Service</u>	<u>Monthly Rate Per Line</u>
Business	\$14.25
Residence	\$8.40

Missouri Public
Service Commissioner

FILED JAN 13 1999

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

Missouri Public
Service Commission

4.4 Multi-Line Hunt Service

REC'D OCT 30 1998

A. Description

Multi-Line Hunt Service is available for Business and Residence Local Exchange Service where more than one line is in service. This service provides hunting over two or more lines in a designated hunt line group when the pilot number line is busy. Hunting is performed only when a pilot number of the hunt group has been dialed/keyed. Sequential or circular hunting for an idle number is performed in the same order each time.

B. Application of Rate

The Multi-Line Hunt Service rate is applicable to each line in the Multi-Line Hunt Service group.

4.5 Concession

Full-time employees will be provided with local exchange service, and all custom calling, and CLASS features where available, without charge as excess capacity allows. Customer Activity Charges will not apply on services provided to full-time employees.

CANCELLED

4.6 Higginsville Exchange Rates

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages.

JAN 13 1999

By *4/4/RS #4-4*
Public Service Commission
MISSOURI

A. <u>Local Exchange Service</u>	<u>Monthly Rate Per Line</u>	
Business	\$14.25	
Residence	\$8.40	(R)

Missouri Public
Service Commission
98 - 346
FILED DEC 01 1998

LOCAL EXCHANGE SERVICE

RECEIVED

4. Local Exchange Service (Cont'd)

JUL 30 1998

4.4 Multi-Line Hunt Service

MO. PUBLIC SERVICE COMM

A. Description

1. Multi-Line Hunt Service is available for Business and Residence Local Exchange Service where more than one line is in service. This service provides hunting over two or more lines in a designated hunt line group when the pilot number line is busy. Hunting is performed only when a pilot number of the hunt group has been dialed/keyed. Sequential or circular hunting for an idle number is performed in the same order each time.
2. Multi-line Hunt Service is available to business customers where direct-in-dial trunks are provided. (N)
(N)

B. Application of Rate

The Multi-Line Hunt Service rate is applicable to each line or direct-in-dial directory number or equipment number used for direct-in-dial trunks in the Multi-Line Hunt Service group. (C)
|
(C)

4.5 Concession

Full-time employees will be provided with local exchange service, and all custom calling, and CLASS features where available, without charge as excess capacity allows. Customer Activity Charges will not apply on services provided to full-time employees.

4.6 Higginsville Exchange Rates

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages.

A. <u>Local Exchange Service</u>	<u>Monthly Rate Per Line</u>
Business	\$14.25
Residence	\$8.50

CANCELLED

FILED

DEC 01 1998
By 3rd RS 4-4
Public Service Commission
MISSOURI

SEP 01 1998

MISSOURI
Public Service Commission



Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: September 1, 1998

JUL 30 1998

LOCAL EXCHANGE SERVICE

RECEIVED

4. Local Exchange Service (Cont'd)

AUG 1 1994

4.4 Multi-Line Hunt Service

A. Description

MO. PUBLIC SERVICE COMM.

Multi-Line Hunt Service is available for Business and Residence Local Exchange Service where more than one line is in service. This service provides hunting over two or more lines in a designated hunt line group when the pilot number line is busy. Hunting is performed only when a pilot number of the hunt group has been dialed/keyed. Sequential or circular hunting for an idle number is performed in the same order each time.

B. Application of Rate

The Multi-Line Hunt Service rate is applicable to each line in the Multi-Line Hunt Service group.

CANCELLED

4.5 Concession

Full-time employees will be provided with local exchange service, and all custom calling, and CLASS features where available, without charge as excess capacity allows. Customer Activity Charges will not apply on services provided to full-time employees.

SEP 01 1998
By 2nd RS #44
Public Service Commission
MISSOURI

4.6 Higginsville Exchange Rates

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages.

A. <u>Local Exchange Service</u>	Monthly Rate Per Line
Business	\$14.25
Residence	\$8.50
Semi-Public	\$17.80

FILED

SEP 10 1994
95 - 47
MISSOURI
Public Service Commission

Issued: August 1, 1994

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: August 21, 1994

SEP 10 1994

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.4 Multi-Line Hunt Service

A. Description

Multi-Line Hunt Service is available for Business and Residence Local Exchange Service where more than one line is in service. This service provides hunting over two or more lines in a designated hunt line group when the pilot number line is busy. Hunting is performed only when a pilot number of the hunt group has been dialed/keyed. Sequential or circular hunting for an idle number is performed in the same order each time.

B. Application of Rate

The Multi-Line Hunt Service rate is applicable to each line in the Multi-Line Hunt Service group.

4.5 Concession

Full-time employees will be provided with local exchange service and all custom calling features, where available, without charge as excess capacity allows. Customer Activity Charges will not apply on services provided to full-time employees.

4.6 Higginsville Exchange Rates

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages.

A. <u>Local Exchange Service</u>	Monthly Rate Per Line
Business	14.25
Residence	8.50
Semi-Public	17.80

RECEIVED
SEP 24 1993
MISSOURI
Public Service Commission

CANCELLED

SEP 10 1994
BY let P.S. #44
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

Citizens Telephone Company
of Higginsville, Missouri, inc.

P.S.C. MO. NO. 4
Original Sheet No. 4-5

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.6 Higginsville Exchange Rates

B. Multi-Line Hunt Service

In addition to Local Exchange
Service

Monthly
Rate

7.15

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

4.7 Local Exchange Map

The following exchange maps are attached to this tariff:

Higginsville

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

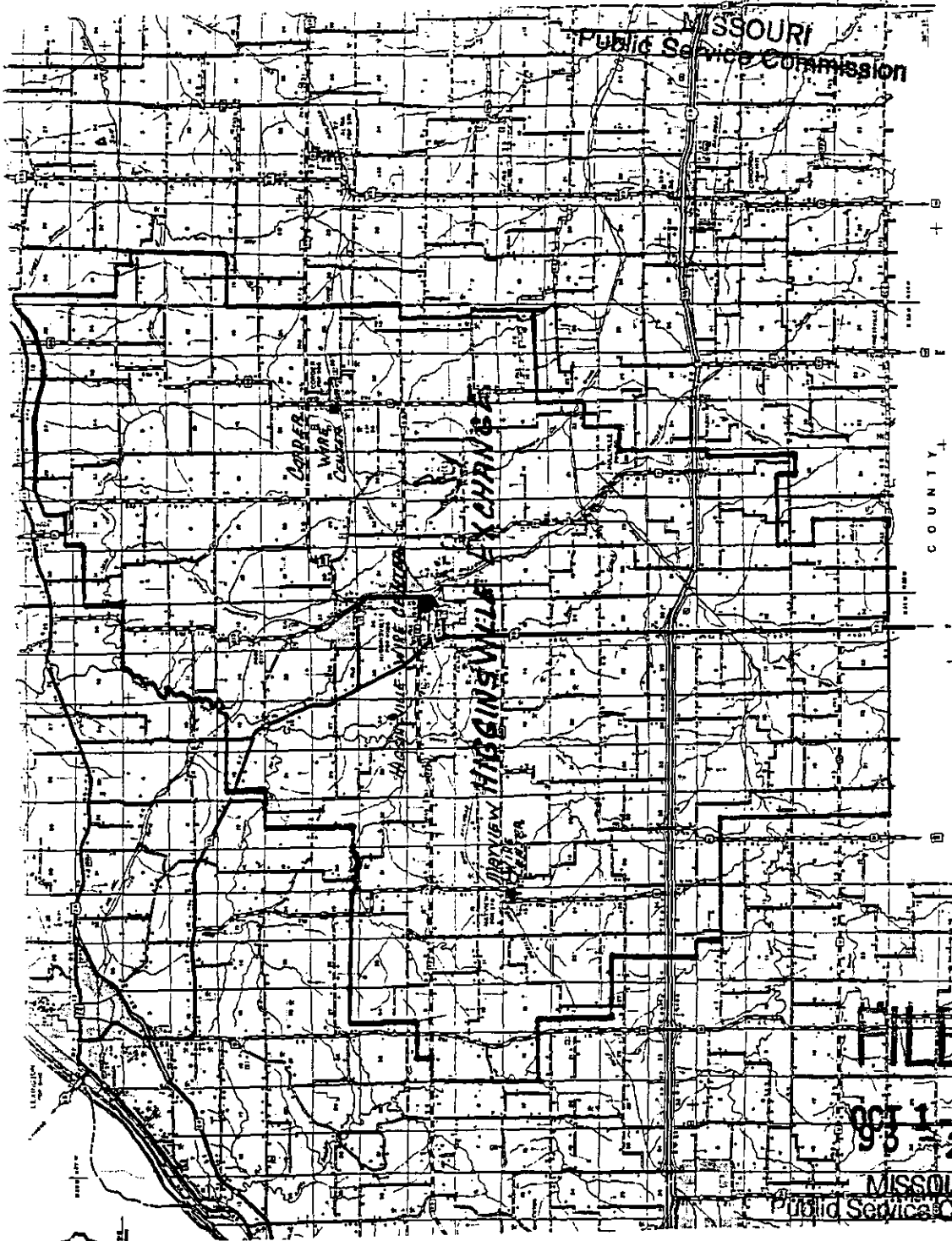
LOCAL EXCHANGE SERVICE

RECEIVED

4. Local Exchange Service (Cont'd)

SEP 24 1993

4.7 Local Exchange Map



FILED

OCT 1 1993
9 3 2 6 8

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

Citizens Telephone Company
of Higginsville, Missouri

P.S.C. MO. NO. 4
1st Revised Sheet No. 4-7
Cancels Original Sheet No. 4-7

RECEIVED

LOCAL EXCHANGE SERVICE

JAN 15 1997

4. Local Exchange Service (Cont'd)

4.8 Reserved for Future Use

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

RECEIVED

JAN 15 1997

MISSOURI
Public Service Commission

Issued: January 15, 1997

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: April 15, 1997

Citizens Telephone Company
of Higginsville, Missouri, inc.

P.S.C. MO. NO. 4
Original Sheet No. 4-7

LOCAL EXCHANGE SERVICE

RECEIVED

SEP 24 1993

4. Local Exchange Service (Cont'd)

4.8 Public Telephone Service

MISSOURI
Public Service Commission

- A. A Public Telephone is an exchange station installed at the Company's initiative or at its option, at a location chosen or accepted by the Company as suitable and necessary for furnishing service to the general public. Public Telephone service is furnished on a One Party Network Access basis.
- B. Local messages from Public Telephones are charged for at the rate of \$.25 for each call. Toll messages are charged for at the established toll rates of the carrier providing the toll call.

CANCELLED

APR 15 1997
BY let R.S. #4-7
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

LOCAL EXCHANGE SERVICE

RECEIVED

4. Local Exchange Service

JAN 15 1997

(C)

4.9 Payphone Service

**MISSOURI
Public Service Commission**

A. General Regulations

1. Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.
2. Payphone Service is a two-way or, optionally, one-way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
3. In the case of one-way service, intercept treatment will be provided.
4. A maximum of one customer-provided instrument may be connected to any one Instrument or CO implemented coin line.
5. General Rules and Regulations found in other sections of this tariff are applicable to the provision of Payphone Service.
6. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
7. A Network Interface Device will be installed at a location mutually agreed upon by the Payphone Service Provider and the Company. The Network Interface Device is a company-provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
8. One directory will be distributed to the Payphone Service Provider without charge for each payphone business exchange line.
9. Installation Charges and the appropriate Network Interface Device (NID) material charge are applicable for the installation, move or re-arrangement of the NID on the customer's premises to establish or reestablish service access.

RECEIVED

(C)

JAN 15 1997

**MISSOURI
Public Service Commission**

Issued: January 15, 1997

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: April 15, 1997

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

LOCAL EXCHANGE SERVICE

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

4. Local Exchange Service (Cont'd)

4.9 Customer Owned Pay Telephone Service

A. General

1. Customer-Owned Pay Telephone Service is offered for use with a customer-provided instrument-implemented pay telephone. (*) All attachments of Customer Owned Pay Telephone Service to the network must be made pursuant to the rules and regulations set forth in this Tariff. Customer-Owned Pay Telephone Service includes coin, coinless, card reader or a combination of coin/card reader telephones.
2. Customer-Owned Pay Telephone Service is a two-way or, optionally, one-way originating only business exchange access line composed of the serving central office line equipment with Selective Class of Call Screening treatment (where available), all outside plant facilities needed to connect the serving central office with the customer's premises and the network interface. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
3. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls by the customer's patrons from the service point to only those calls which are charged to a called telephone, a third number or a Calling Card account.
4. In the case of one-way service, intercept treatment will be provided.

(*) For purposes of this tariff section, the term "customer" is defined as the party who is responsible for payment of the Customer-Owned Pay Telephone Service.

CANCELLED

APR 15 1997
BY *Let R.S. # 4-8*
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

LOCAL EXCHANGE SERVICE

RECEIVED

MAR 16 1999

4. Local Exchange Service (Cont'd)

4.9 Payphone Service (Cont'd)

MO. PUBLIC SERVICE COMM

A. General Regulations (Cont'd)

10. Installation Charges and the appropriate NID material charge apply when a premises visit is made for the sole purpose of installing a customer requested NID.
11. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Missouri Public Service Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.
12. Off-Premise Extensions are not permitted.
13. Reserved for Future Use (D)
14. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.

B. Responsibility of the Customer

1. The Customer for the purposes of this tariff is defined as the Payphone Service Provider.
2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible for complying with the requirements set forth in the American With Disabilities Act of 1990.

The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. In addition, the customer must comply with the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

Missouri Public
Service Commission

FILED APR 15 1999

Issued: March 16, 1999

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: April 15, 1999

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

LOCAL EXCHANGE SERVICE

RECEIVED

4. Local Exchange Service (Cont'd)

JAN 15 1997

(C)

4.9 Payphone Service (Cont'd)

MISSOURI
Public Service Commission

A. General Regulations (Cont'd)

- 10. Installation Charges and the appropriate NID material charge apply when a premises visit is made for the sole purpose of installing a customer requested NID.
- 11. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Missouri Public Service Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.
- 12. Off-Premise Extensions are not permitted.
- 13. Local messages from Payphones are charged at no higher than twenty-five (25) cents for each call. Upon implementation of the FCC rules preempting state regulations of payphone rates, this subsection will not apply.
- 14. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.

B. Responsibility of the Customer

- 1. The Customer for the purposes of this tariff is defined as the Payphone Service Provider.
- 2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible for complying with the requirements set forth in the American With Disabilities Act of 1990.

The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. In addition, the customer must comply with the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

RECEIVED

JAN 15 1997

(C)

MISSOURI
Public Service Commission

CANCELLED

APR 15 1999
By *2nd RS #49*
Public Service Commission
MISSOURI

LOCAL EXCHANGE SERVICE

RECEIVED

4. Local Exchange Service (Cont'd)

SEP 24 1993

4.9 Customer-Owned Pay Telephone Service (Cont'd)

MISSOURI
Public Service Commission

A. General (Cont'd)

- 5. A maximum of one customer-provided instrument implemented pay telephone may be connected to any one Customer-Owned Pay Telephone Service.
- 6. Selective Class of Call Screening will be provided wherever available. Any customer who offers Customer-Owned Pay Telephone Service where Selective Class of Call Screening is not available, nonetheless assumes full and complete responsibility for all calls billed to such line.
- 7. Section 3 is applicable to the provision of Customer-Owned Pay Telephone Service.
- 8. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers. See Section 6.7.F. of this Tariff.
- 9. For Customer-Owned Pay Telephone Service, a network interface will be installed at a location determined by the Company which is accessible to the customer.
- 10. The network interface is a company-provided jack or its equivalent. It is the point of connection with the telecommunications network and is the termination of the Customer-Owned Pay Telephone Service.
- 11. The maximum allowable charge for local calls on a customer-owned pay telephone shall be twenty-five (25) cents.

B. Responsibility of the Customer

- 1. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument-implemented pay telephone used in connection with this service.

CANCELLED

FILED

APR 15 1997
BY Let R.S. #4-9
Public Service Commission
MISSOURI

OCT 1 - 1993
93 - 268
MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

LOCAL EXCHANGE SERVICE

RECEIVED

4. Local Exchange Service (Cont'd)

JAN 15 1997 (C)

4.9 Payphone Service (Cont'd)

**MISSOURI
Public Service Commission**

B. Responsibility of the Customer (Cont'd)

- 3. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.
- 4. The customer shall be responsible for obtaining a Certificate of Service Authority (CSA) to provide Payphone Service and for providing proof of said authority prior to installation of service.
- 5. Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.
- 6. Any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone are the responsibility of the customer.
- 7. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.

C. Violation of Regulations

- 1. Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in the disconnection of service until such change is completed to the satisfaction of the Company.

(C)

RECEIVED

JAN 15 1997

**MISSOURI
Public Service Commission**

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

LOCAL EXCHANGE SERVICE

RECEIVED

4. Local Exchange Service (Cont'd)

SEP 24 1993

4.9 Customer-Owned Pay Telephone Service (Cont'd)

MISSOURI
Public Service Commission

B. Responsibility of the Customer (Cont'd)

- 2. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.
- 3. The customer-provided instrument-implemented pay telephones must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind an FCC-registered coupler and have the following operational characteristics:
 - a. Must be able to access the operator at no charge and without using a coin.
 - b. Must be able to access Directory Assistance.
 - c. Must be able to complete local and toll calls.
 - d. Must comply with all applicable federal, state and local laws and regulations concerning the use of this type of telephone by disabled and/or hearing impaired persons.
 - e. Must be able to access 911 emergency service, where available, at no charge and without using a coin.
- 4. Each customer must provide instructions, attached or in close proximity to the set, for use including specific instructions for the above requirements; refunds and complaints; one-way calling if so equipped; long distance access; and must prominently display notice in close proximity to the set that the customer-provided instrument-implemented set is not a Company Public Telephone. Said instructions shall also show the telephone sets' working number and include a local or toll free number to allow the public to directly contact the private pay phone owner.

CANCELLED

FILED

APR 15 1997
BY *let R.S.*
Public Service Commission
MISSOURI

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

LOCAL EXCHANGE SERVICE

RECEIVED

4. Local Exchange Service (Cont'd)

JAN 15 1997

(C)

4.9 Payphone Service (Cont'd)

MISSOURI
Public Service Commission

C. Violation of Regulations (Cont'd)

- 2. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited, customer activity charges, termination charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply.

D. Instrument Implemented Payphone Service

Instrument Implemented Payphone Service is offered for use with a customer provided pay telephone. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions.

E. Central Office (CO) Implemented Coin Line

- 1. Central Office Implemented Coin Line provides coin signaling. It is a line side connection from the local exchange switch to the point of demarcation at the customer premise.
- 2. Features are additives to the operation of a flat rate access line that provide for CO Implemented coin line service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision. CO implemented coin line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer).
- 3. CO Implemented Coin Line features, including coin line signaling, coin collect and return (where applicable) and answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.

RECEIVED (C)

JAN 15 1997

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

LOCAL EXCHANGE SERVICE

RECEIVED

4. Local Exchange Service (Cont'd)

SEP 24 1993

4.9 Customer-Owned Pay Telephone Service (Cont'd)

MISSOURI
Public Service Commission

B. Responsibility of the Customer (Cont'd)

5. Each customer must provide and prominently display in close proximity to the set a notice that detailed toll billing records, showing the date and time of all calls, together with the called numbers, will be provided by the Company to the Customer-Owned Pay Telephone Service customer, who shall be identified by name in said notice. The Customer-Owned Pay Telephone Service customer shall indemnify and hold the Company harmless from any and all loss, for injury to persons or damage to property caused or contributed to by the provision of detailed toll billing records to the Customer-Owned Pay Telephone Service customer by the Company, including but not limited to, any disclosure of said detailed toll billing records by the Customer Owned Pay Telephone Service customer.

6. The customer must comply with the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided instrument-implemented pay telephones.

7. Any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone are the responsibility of the customer.

8. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.

9. The customer shall be responsible for obtaining a Certificate of Service Authority (CSA) to provide Customer Owned Pay Telephone Service (COPTS) and for providing proof of said authority prior to installation of service.

C. Violation of Regulations

1. Where any customer-owned pay telephone is in violation of this Tariff, the Company will notify the customer in writing of the violation.

CANCELLED
APR 15 1997
BY Lot R.S. # 4-11
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

LOCAL EXCHANGE SERVICE

RECEIVED

4. Local Exchange Service (Cont'd)

JAN 15 1997 (C)

4.9 Payphone Service (Cont'd)

**MISSOURI
Public Service Commission**

F. Features and Functions

1. Answer Supervision provides signaling on the line notifying the line that the called party has answered. This feature is an additive to the CO Implemented Coin Line.
2. Coin Collection and Return provides an electrical signal on a CO Implemented Line indicating to the payphone equipment to collect coin(s) from or return coin(s) to the calling party. This feature is an additive to the CO Implemented Coin Line.
3. Special Number Assignment is a specific number requested by the customer. This service is available where facilities are accessible and it is technical feasible to provide. This feature is an additive to the CO Implemented Coin Line or to the Instrument Implemented Payphone Service.
4. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card.
5. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available. The customer has the option to request either Selective Class of Call Screening or OLS.

(C)

RECEIVED

JAN 15 1997

**MISSOURI
Public Service Commission**

Issued: January 15, 1997

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: April 15, 1997

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

LOCAL EXCHANGE SERVICE

RECEIVED

4. Local Exchange Service (Cont'd)

SEP 24 1993

4.9 Customer-Owned Pay Telephone Service (Cont'd)

MISSOURI
Public Service Commission

C. Violation of Regulations (Cont'd)

- 2. The customer shall discontinue use of the customer-owned pay telephone or correct the violation and notify the Company in writing within five (5) days after receipt of such notice that the violation has been corrected.
- 3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer service until such time as the customer complies with the provisions of this Tariff.

CANCELLED

D. Rates and Charges

1. Exchange Access Line

<u>Description</u>	<u>Monthly Rate</u>
Customer-Owned Pay Telephone 2-Way Service	\$14.25
Customer-Owned Pay Telephone 1-Way Service	14.25

APR 15 1997
BY Lot R.S # 4-12
Public Service Commission
MISSOURI

- 2. A "local message" from Customer Owned Pay Telephone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

- 3. Usage Charges - There will be a charge per outgoing local message according to the following schedule:

First 300 Messages.....	\$.13
Next 300 messages.....	\$.15
Over 600 Messages.....	\$.17

Usage charges will be applied in offices with the capability of message measurement when billing programs have been developed. Until these programs are available, the flat rate monthly usage surrogate charge will apply

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.9 Payphone Service (Cont'd)

G. Rates and Charges

1. Exchange Access Line

<u>Description</u>	<u>Monthly Rate</u>	<u>NRC</u>
Instrument Implemented Payphone Service, 2-Way Service	Same as Business Local Exchange Rate	(I)
Instrument Implemented Payphone Service, 1-Way Service	Same as Business Local Exchange Rate	(I)
CO Implemented Coin Line	Same as Business Local Exchange Rate	(I)

2. Features and Functions

<u>Monthly Rate</u>	<u>NRC</u>
Answer Supervision	\$ 0.83
Coin Collection and Return	\$ 1.38
Special Number Assignment	\$ 5.00
Selective Class of Call Screening	\$ 2.00

3. Reserved for Future Use

4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.

6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

7. Rates and Charges contemplate a normal business exchange access line service installation.

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.9 . Payphone Service (Cont'd)

G. Rates and Charges

1. Exchange Access Line

<u>Description</u>	<u>Monthly Rate</u>	<u>NRC</u>
Instrument Implemented Payphone Service, 2-Way Service	\$ 18.00	(I)
Instrument Implemented Payphone Service, 1-Way Service	\$ 18.00	(I)
CO Implemented Coin Line	\$ 18.00	(I)

<u>Features and Functions</u>	<u>Monthly Rate</u>	<u>NRC</u>
Answer Supervision	\$ 0.83	
Coin Collection and Return	\$ 1.38	
Special Number Assignment		\$ 5.00
Selective Class of Call Screening	\$ 2.00	

3. Reserved for Future Use

4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.

6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

7. Rates and Charges contemplate a normal business exchange access line service installation.

LOCAL EXCHANGE SERVICE

RECEIVED

4. Local Exchange Service (Cont'd)

JUL 30 1998

4.9 Payphone Service (Cont'd)

G. Rates and Charges

MO. PUBLIC SERVICE COMM

1. Exchange Access Line

<u>Description</u>	<u>Monthly Rate</u>	<u>NRC</u>
Instrument Implemented Payphone Service, 2-Way Service	\$14.25	
Instrument Implemented Payphone Service, 1-Way Service	\$14.25	
CO Implemented Coin Line	\$14.25	

2. Features and Functions

	<u>Monthly Rate</u>	<u>NRC</u>
Answer Supervision	\$ 0.83	
Coin Collection and Return	\$ 1.38	
Special Number Assignment		\$ 5.00
Selective Class of Call Screening	\$ 2.00	

3. Reserved For Future Use

(D)

4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.

6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

7. Rates and Charges contemplate a normal business exchange access line service installation.

FILED

SEP 01 1998

MISSOURI
Public Service Commission

Effective: September 1, 1998

JUL 30 1998

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

LOCAL EXCHANGE SERVICE

RECEIVED

JAN 15 1997

MISSOURI
Public Service Commission

4. Local Exchange Service (Cont'd)

4.9 Payphone Service (Cont'd)

G. Rates and Charges

1. Exchange Access Line

<u>Description</u>	<u>Monthly Rate</u>	<u>NRC</u>
Instrument Implemented Payphone Service, 2-Way Service	\$14.25	
Instrument Implemented Payphone Service, 1-Way Service	\$14.25	
CO Implemented Coin Line	\$14.25	

2. Features and Functions

NRC

	<u>Monthly Rate</u>	<u>NRC</u>
Answer Supervision	\$ 0.83	
Coin Collection and Return	\$ 1.38	
Special Number Assignment		\$ 5.00
Selective Class of Call Screening	\$ 2.00	

3. Local messages per call \$0.25

4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service. (M)

6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

7. Rates and Charges contemplate a normal business exchange access line service installation. (M)

FILED

APR 15 1997

MISSOURI PUBLIC SERVICE COMMISSION

(M) Moves section 4-10 to Sheet 1-14.

Issued: January 15, 1997

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: April 15, 1997

LOCAL EXCHANGE SERVICE

RECEIVED

4. Local Exchange Service (Cont'd)

DEC 27 1996

4.9 Customer-Owned Pay Telephone Service (Cont'd)

**MISSOURI
Public Service Commission
CANCELLED**

D. Rates and Charges (Cont'd)

4. Flat Rate Monthly Usage Charge
(Usage Surrogate) 40.00

5. Selective Class of Call Screening
per access line (will be provided
where available) 4.00

APR 15 1997

6. Customer Activity Charges, as specified in Section 5 of this Tariff, apply in addition to other charges specified for Customer-Owned Pay Telephone Service.

BY Public Service Commission

7. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Customer-Owned Pay Telephone Service.

8. Rates and Charges contemplate a normal business exchange access line service installation.

CANCELLED

4.10 Missouri School Discount Program

A. General

1. A discount from standard monthly rates for local exchange service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
2. Upon the customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3 following. A discount of 20% from the monthly line rates may also be allowed for educational institutions that subscribe to Custom Enhanced Multi-Line Service (CEMLS). In addition, to the extent an educational institution utilizes Customer Enhanced Multi-Line Service to provide service to its classrooms, computer rooms and/or libraries, there will be no charge for CEMLS provided to those specific locations.

APR 15 1997
BY 2nd R.S. # 4-13 (N)
Public Service Commission
MISSOURI

FILED

JAN 27 1997 (N)

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.9 Customer-Owned Pay Telephone Service (Cont'd)

D. Rates and Charges (Cont'd)

4. Flat Rate Monthly Usage Charge
(Usage Surrogate) 40.00
5. Selective Class of Call Screening
per access line (will be provided
where available) 4.00
6. Customer Activity Charges, as specified in Section 5 of
this Tariff, apply in addition to other charges specified
for Customer-Owned Pay Telephone Service.
7. Where Custom Calling Service is desired, the charges as
specified in the appropriate Sections of this Tariff are
applicable for Customer-Owned Pay Telephone Service.
8. Rates and Charges contemplate a normal business exchange
access line service installation.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

CANCELLED

JAN 27 1997
BY let R.S. #4-13
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

LOCAL EXCHANGE SERVICE

Missouri Public

4. Local Exchange Service (Cont'd)

REC'D MAR 14 2002

4.10 Missouri School Discount Program

Service Commission

A. General

1. A discount from standard monthly rates for local exchange service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
2. Upon the customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3 following. A discount of 20% from the monthly line rates may also be allowed for educational institutions that subscribe to Custom Enhanced Multi-Line Service (CEMLS). In addition, to the extent an educational institution utilizes Customer Enhanced Multi-Line Service to provide service to its classrooms, computer rooms and/or libraries, there will be no charge for CEMLS provided to those specific locations.
3. An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the national Federation of non-Public Schools Accrediting Association, Independent Schools Association of The Central States, North Central Association of Colleges and Schools, and/or the University of Missouri-Columbia. Public schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools. (C)
4. The qualifying discount will be permitted only where the predominate use is providing educational and instructional programs and for the educational institution's administrative use. The discount is not allowed to residential complexes associated with the institution.
5. In addition to meeting the qualification specified in Paragraph 3 preceding, an eligible customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.

Missouri Public

FILED APR 13 2002

Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

LOCAL EXCHANGE SERVICE

RECEIVED

4. Local Exchange Service (Cont'd)

JAN 15 1997

4.10 Missouri School Discount Program

MISSOURI
Public Service Commission

A. General

1. A discount from standard monthly rates for local exchange service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
2. Upon the customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3 following. A discount of 20% from the monthly line rates may also be allowed for educational institutions that subscribe to Custom Enhanced Multi-Line Service (CEMLS). In addition, to the extent an educational institution utilizes Customer Enhanced Multi-Line Service to provide service to its classrooms, computer rooms and/or libraries, there will be no charge for CEMLS provided to those specific locations.
3. An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the national Federation of non-Public Schools Accrediting Association, Independent Schools Association of The Central States, North Central Association of Colleges and Schools, and/or the University of Missouri-Columbia. Public schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools.
4. The qualifying discount will be permitted only where the predominate use is providing educational and instructional programs and for the educational institution's administrative use. The discount is not allowed to residential complexes associated with the institution.
5. In addition to meeting the qualification specified in Paragraph 3 preceding, an eligible customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.

(M1)

(M2)

(M1) Moves from Sheet 4-13

(M2) Moves 4.10.A 6 & 7 to Sheet 4-15

RECEIVED

JAN 15 1997 (M2)

MISSOURI
Public Service Commission

Issued: January 15, 1997

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: April 15, 1997

CANCELLED

APR 13 2002
By *RS 4-14*
Public Service Commission
MISSOURI

LOCAL EXCHANGE SERVICE

RECEIVED

4. Local Exchange Service (Cont'd)

DEC 27 1996

4.10 Missouri School Discount Program

**MISSOURI
Public Service Commission**

(N)

A. General (Cont'd)

3. An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the National Federation of non-Public Schools Accrediting Association, Independent Schools Association of The Central States, North Central Association of Colleges and Schools, and/or the University of Missouri-Columbia. Public schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools.
4. The qualifying discount will be permitted only where the predominate use is providing educational and instructional programs and for the educational institution's administrative use. The discount is not allowed to residential complexes associated with the institution.
5. In addition to meeting the qualification specified in Paragraph 3 preceding, an eligible customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
6. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
7. The following local exchange services are eligible for a discount under this program:
 - Flat Rate, business one-party service.
 - Custom Enhanced Multi-Line Service
 - All other features, ancillary services or options, relative to the particular service, shall continue to be provided at the appropriate tariffed rates.

(N)

CANCELLED

APR 15 1997
BY let R.S. #4-14
Public Service Commission
MISSOURI

FILED

JAN 27 1997

MO.PUBLICSERVICECOMM

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.10 Missouri School Discount Program (Cont'd)

A. General (Cont'd)

6. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
7. The following local exchange services are eligible for a discount under this program:
 - Flat Rate, business one-party service
 - Custom Enhanced Multi-Line Service
 - All other features, ancillary services or options, relative to the particular service, shall continue to be provided at the appropriate tariffed rates.

4.11 Lifeline Service

A. General Regulations

Lifeline Service

Lifeline Service is a government benefit program established by the Federal Communications Commission (FCC) and Missouri Public Service Commission (Commission) and is available to qualifying low-income subscribers for certain residential telecommunications services. The terms and conditions of Lifeline service, including monthly discount amounts, are set forth in rules established by the FCC and Commission and available at the Company's office.

In addition, the terms and conditions of Lifeline service are available on the Company's website as follows: <http://portal.ctcis.net/telephone/lifelineservice/>.

Disabled Service

Disabled Service is a government benefit program established by the Missouri Public Service Commission (Commission) as part of the Missouri Universal Service Fund (MoUSF). It is a residential retail service that offers a qualifying disabled customer reduced charges for certain telecommunications services. The terms and conditions of disabled service, including monthly discount amounts, are set forth in rules established by the Commission and available at the Company's office.

In addition, the terms and conditions of Disabled Service are available on the Company's website as follows: <http://portal.ctcis.net/telephone/lifelineservice/>.

(T)

(T)

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.10 Missouri School Discount Program (Cont'd)

A. General (Cont'd)

6. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
7. The following local exchange services are eligible for a discount under this program:
 - Flat Rate, business one-party service
 - Custom Enhanced Multi-Line Service
 - All other features, ancillary services or options, relative to the particular service, shall continue to be provided at the appropriate tariffed rates.

4.11 Lifeline Service

A. General Regulations

1. Lifeline service is available to qualifying low-income subscribers for single-party residence service.
2. The monthly discount will be the maximum amount allowed by the Missouri Public Service Commission and the Federal Communications Commission; however, this discount will not exceed the sum of the federal subscriber line charge and the recurring charges for voice telephony service. The monthly discount will be the same for Lifeline customers solely subscribing to voice telephony service and for Lifeline customers subscribing to a bundle of services.
3. Lifeline will not be furnished on a Foreign Exchange service.
4. Lifeline service shall not be disconnected for non-payment of toll charges.
5. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
 - a. If the customer chooses "toll blocking" the company will not charge a service deposit.
 - b. Toll blocking is offered to Lifeline subscribers at no charge.

(T)
|
(T)
(D)

(M)
|
(M)
(D)
(D)

*Indicates new rate or text
+Indicates change

Issued: March 28, 2012

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: April 27, 2012

LOCAL EXCHANGE SERVICE

**Missouri Public
REC'D MAY 31 2002
Service Commission**

4. Local Exchange Service (Cont'd)

4.10 Missouri School Discount Program (Cont'd)

A. General (Cont'd)

- 6. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
- 7. The following local exchange services are eligible for a discount under this program:
 - Flat Rate, business one-party service
 - Custom Enhanced Multi-Line Service
 - All other features, ancillary services or options, relative to the particular service, shall continue to be provided at the appropriate tariffed rates.

4.11 Lifeline Service

A. General

- 1. Lifeline service is available to qualifying low-income subscribers for single party residence service.
- 2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a baseline credit equal to 100% of the Federal End User Subscriber Line Charge as specified in the Company's Interstate Access Tariff and a supplemental reduction of their residential access line rate for one party service of \$1.75. The components of the reduction to basic residential one-party rates are as follows:

State reduction in local rate:	\$1.75	
Federal baseline Lifeline reduction:	*	(T)

The Federal baseline lifeline reduction shall be used to waive the consumers federal End-User Common Line charge.

- 3. Lifeline will not be furnished on a Foreign Exchange service.
- 4. Lifeline service shall not be disconnected for non-payment of toll charges.
- 5. Toll blocking provides a means of restriction access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+, and 0- (operator handled) calls.

* Baseline amount of Federal Credit is equal to 100% of the Federal End User Subscriber Line Charge as specified in the Company's Interstate Access Tariff.. (N)
(N)

**Missouri Public
Effective: July 1, 2002
FILED JUL 01 2002
Service Commission**

Issued: May 31, 2002

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

LOCAL EXCHANGE SERVICE

Missouri Public

4. Local Exchange Service (Cont'd)

REC'D DEC 04 2001

4.10 Missouri School Discount Program (Cont'd)

Service Commission

A. General (Cont'd)

6. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.

7. The following local exchange services are eligible for a discount under this program:

- Flat Rate, business one-party service
- Custom Enhanced Multi-Line Service
- All other features, ancillary services or options, relative to the particular service, shall continue to be provided at the appropriate tariffed rates.

4.11 Lifeline Service

A. General

1. Lifeline service is available to qualifying low-income subscribers for single party residence service.
2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a total reduction of their basic local rate for residential one party service of \$6.75. The components of the reduction to basic residential one-party rates are as follows: (R)

State reduction in local rate:	\$1.75	
Federal baseline Lifeline reduction:	\$5.00	(R)

The Federal baseline lifeline reduction shall be used to waive the consumers federal End-User Common Line charge.

3. Lifeline will not be furnished on a Foreign Exchange service.
4. Lifeline service shall not be disconnected for non-payment of toll charges.
5. Toll blocking provides a means of restriction access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+, and 0- (operator handled).

Missouri Public Service Commission

**02-253
FILED JAN 01 2002**

CANCELLED
JUL 01 2002
By 3rd 254-15
Public Service Commission
MISSOURI

LOCAL EXCHANGE SERVICE

RECEIVED

4. Local Exchange Service (Cont'd)

NOV 19 1997

4.10 Missouri School Discount Program (Cont'd)

MO. PUBLIC SERVICE COMMISSION

A. General (Cont'd)

6. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.

7. The following local exchange services are eligible for a discount under this program:

- Flat Rate, business one-party service
- Custom Enhanced Multi-Line Service
- All other features, ancillary services or options, relative to the particular service, shall continue to be provided at the appropriate tariffed rates.

4.11 Lifeline Service

A. General

1. Lifeline service is available to qualifying low-income subscribers for single party residence service.
2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a total reduction of their basic local rate for residential one party service of \$5.25. The components of the reduction to basic residential one-party rates are as follows:

State reduction in local rate:	\$1.75
Federal baseline Lifeline reduction:	\$3.50

The Federal baseline lifeline reduction shall be used to waive the consumers federal End-User Common Line charge.

3. Lifeline will not be furnished on a Foreign Exchange service.
4. Lifeline service shall not be disconnected for non-payment of toll charges.
5. Toll blocking provides a means of restriction access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service shall restrict 1+, 0+, and 0- (operator handled) calls.

JAN -1 1998

MISSOURI
Public Service Commission

Issued: November 24, 1997

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: January 1, 1998

CANCELLED

JAN 01 2002

By *JRS* 4-15
Public Service Commission
MISSOURI

(N)

(N)

RECEIVED

JAN 15 1997

**MISSOURI
Public Service Commission**

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.10 Missouri School Discount Program (Cont'd)

A. General (Cont'd)

6. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required. (M)

7. The following local exchange services are eligible for a discount under this program:

- Flat Rate, business one-party service
- Custom Enhanced Multi-Line Service
- All other features, ancillary services or options, relative to the particular service, shall continue to be provided at the appropriate tariffed rates. (M)

CANCELLED

JAN 01 1998

By 1542545
Public Service Commission
MISSOURI

RECEIVED

JAN 15 1997

**MISSOURI
Public Service Commission**

(M) Moved from Sheet 4-14

Citizens Telephone Company
of Higginsville, Missouri, Inc.

P.S.C. MO NO. 4
5th Revised Sheet No. 4-16
Cancels 4th Revised Sheet No. 4-16

LOCAL EXCHANGE TARIFFS

HOLD FOR FUTURE USE

(N)

(D)

(D)

Issued: November 29, 2016

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

Effective: December 2, 2016

FILED
Missouri Public
Service Commission
JI-2017-0094

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

LOCAL EXCHANGE SERVICE

(M)

4. Local Exchange Service (Cont'd)

4.11 Lifeline Service (Cont'd)

B. Eligibility Requirements

1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service.

a. To qualify for Lifeline the consumer must participate in one of the following programs:

1. Mo HealthNet (f/k/a Medicaid)
2. Food stamps
3. Supplemental Security Income (SSI)
4. Federal Public Housing Assistance or Section 8
5. Low Income Home Energy Assistance Program
6. National School Free Lunch Program
7. Temporary Assistance for Needy Families, or
8. The customer's income, as defined in 47 CFR §54.400(f), is at or below 135% of the Federal Poverty Guideline (effective June 1, 2012).

(T)

(T)

(T)

(N)

(N)

b. The customer must sign, under penalty of perjury a document certifying:

1. He/she is receiving benefits from one of the programs in 1.a. above.
2. Name of the program(s) from which they are receiving benefits.
3. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.

c. The premises at which the residence service is requested must be the applicant's principal place of residence.

d. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

Issued: March 28, 2012

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: April 27, 2012

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.11 Lifeline Service (Cont'd)

A. General (Cont'd)

- a. If the customer chooses "toll blocking" the company will not charge a service deposit.
- b. Toll blocking is offered to Lifeline subscribers at no charge.

B. Eligibility Requirements

1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service:

a. To qualify for Lifeline the consumer must participate in one of the following programs:

- 1. Medicaid
- 2. Food stamps
- 3. Supplemental Security Income (SSI)
- 4. Federal public housing assistance
- 5. Low Income Home Energy Assistance Program

- 6. Temporary Assistance to Needy Families (TANF)
- 7. National free lunch program

(D)
(C)
(C)

b. The customer must sign, under penalty of perjury a document certifying:

- 1. He/she is receiving benefits from one of the programs in B.1.a. above.
- 2. Name of the program(s) from which they are receiving benefits.
- 3. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.

c. The premises at which the residence service is requested must be the applicant's principal place of residence.

d. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.11 Lifeline Service (Cont'd)

A. General (Cont'd)

- a. If the customer chooses "toll blocking" the company will not charge a service deposit.
- b. Toll blocking is offered to Lifeline subscribers at no charge.

B. Eligibility Requirements

1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service:

a. To qualify for Lifeline the consumer must participate in one of the following programs:

- 1. Medicaid
- 2. Food stamps
- 3. Supplemental Security Income (SSI)
- 4. Federal public housing assistance
- 5. Low Income Home Energy Assistance Program
- 6. Persons with Income below 135% of Federal Poverty Level
- 7. Temporary Assistance to Needy Families (TANF)
- 8. National free lunch program

(N)
(N)

b. The customer must sign, under penalty of perjury a document certifying:

- 1. He/she is receiving benefits from one of the programs in B.1.a. above.
- 2. Name of the program(s) from which they are receiving benefits.
- 3. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.

c. The premises at which the residence service is requested must be the applicant's principal place of residence.

d. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

LOCAL EXCHANGE SERVICE

RECEIVED

JAN 05 1998

4. Local Exchange Service (Cont'd)

4.11 Lifeline Service (Cont'd)

MISSOURI
Public Service Commission

A. General (Cont'd)

- a. If the customer chooses "toll blocking" the company will not charge a service deposit.
- b. Toll blocking is offered to Lifeline subscribers at no charge. (C)

B. Eligibility Requirements

- 1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service:
 - a. To qualify for Lifeline the consumer must participate in one of the following programs:
 - 1. Medicaid
 - 2. Food stamps
 - 3. Supplemental Security Income (SSI)
 - 4. Federal public housing assistance
 - 5. Low Income Home Energy Assistance Program
 - b. The customer must sign, under penalty of perjury a document certifying:
 - 1. He/she is receiving benefits from one of the programs in B.1.a. above.
 - 2. Name of the program(s) from which they are receiving benefits.
 - 3. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.
 - c. The premises at which the residence service is requested must be the applicant's principal place of residence.
 - d. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

FILED

FEB 04 1998

MO PUBLIC SERVICE COMM

Issued: JAN 05 1998

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: FEB 04 1998

RECEIVED

NOV 19 1997

MO. PUBLIC SERVICE COM

LOCAL EXCHANGE SERVICE

4. Local Exchange Service (Cont'd)

4.11 Lifeline Service (Cont'd)

A. General (Cont'd)

- a. If the customer chooses "toll blocking" the company will not charge a service deposit.
- b. The rate for toll blocking will be charged on a monthly basis as specified in Service Restrictions, Section 8.4.

B. Eligibility Requirements

1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service:
 - a. To qualify for Lifeline the consumer must participate in one of the following programs:
 1. Medicaid
 2. Food stamps
 3. Supplemental Security Income (SSI)
 4. Federal public housing assistance
 5. Low Income Home Energy Assistance Program
 - b. The customer must sign, under penalty of perjury a document certifying:
 1. He/she is receiving benefits from one of the programs in B.1.a. above.
 2. Name of the program(s) from which they are receiving benefits.
 3. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.
 - c. The premises at which the residence service is requested must be the applicant's principal place of residence.
 - d. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

FILED

CANCELLED

JAN -1 1998

FEB 04 1998

MISSOURI

Issued: November 24, 1997

Brian Cornelly

Citizens Telephone

1905 Walnut

Higginsville, MO 64037

Public Service Commission
Public Service Commission
MISSOURI

Effective: January 1, 1998

LOCAL EXCHANGE SERVICE

Missouri Public

REC'D MAR 14 2002

4. Local Exchange Service

Service Commission

4.12 Calling All Scholars Program

A. Description of Service

1. The Calling All Scholars Program is an incentive program that allows students in grades 9 through 12 with straight "A's" on a semester by semester basis to apply for toll restricted, billed number screened local service at no charge. Applicable taxes and surcharges still apply.
2. Qualifying students who maintain a straight "A" average for a semester would be entitled to free local telephone service, with their own line number, for the duration of the next semester or six months.
3. This service would be renewable throughout a qualifying student's four (4) years in High School.
4. This program is available to those students attending any accredited high school who are residents of the Company's service area, and reside in a household with existing local exchange service with Citizens Telephone Company. For purposes of this program, an accredited high school is a private school accredited by either the Missouri Chapter of the national Federation of non-Public Schools Accrediting Association, Independent Schools Association of The Central States, North Central Association of Colleges and Schools, and/or the University of Missouri-Columbia. Public schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools. (C)
5. Qualified students will have the customer activity charges associated with the installation of the line waived as well as the monthly recurring charge for local exchange service.
6. Application forms are available at the Company's business office. In addition to the application form, the student must provide proof of the grades obtained for the semester from the school.
7. This service is only available with parental consent and the continued support of the parents and the accredited high schools. The company reserves the right to discontinue this service at any time, with thirty (30) days written notice. (C)
8. Where telephone facilities do not permit the installation of a local line to the residence of the qualifying student, the Company will offer an "Alternate Line Number" in lieu of a local line.
9. This service will commence with the fall semester of 1998.

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

Issued: March 14, 2002

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

Missouri Public
Effective: April 13, 2002
FILED APR 13 2002
Service Commission

LOCAL EXCHANGE SERVICE
CANCELLED

^(N)
RECEIVED

4. Local Exchange Service

4.12 Calling All Scholars Program

APR 13 2002

JUL 30 1998

A. Description of service

By ISRS 4-17
Public Service Commission
MISSOURI
MO. PUBLIC SERVICE COMMISSION

1. The Calling All Scholars Program is an incentive program that allows students in grades 9 through 12 with straight "A's" on a semester by semester basis to apply for toll restricted, billed number screened local service at no charge. Applicable taxes and surcharges still apply.
2. Qualifying students who maintain a straight "A" average for a semester would be entitled to free local telephone service, with their own line number, for the duration of the next semester or six months.
3. This service would be renewable throughout a qualifying student's four (4) years in High School.
4. This program is available to those students attending in the Lafayette County C-1 School District that are residents in the Company's service area, and residing in a household with existing local exchange service with Citizens Telephone Company.
5. Qualified students will have the customer activity charges associated with the installation of the line waived as well as the monthly recurring charge for local exchange service.
6. Application forms are available at the Company's business office. In addition to the application form, the student must provide proof of the grades obtained for the semester from the school.
7. This service is only available with parental consent and the continued support of the parents and the Lafayette County C-1 Schools. The company reserves the right to discontinue this service at any time, with thirty (30) days written notice.
8. Where telephone facilities do not permit the installation of a local line to the residence of the qualifying student, the Company will offer an "Alternate Line Number" in lieu of a local line.
9. This service will commence with the fall semester of 1998.

FILED

SEP 01 1998

MISSOURI

Public Service Commission
Effective: September 1, 1998

Is [REDACTED]

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

JUL 30 1998

Citizens Telephone Company
of Higginsville, Missouri

P.S.C. MO NO. 4
Original Sheet No. 4-18

**Missouri Public
Service Commission**

LOCAL EXCHANGE SERVICE

REC'D MAY 30 2000

4. Local Exchange Service

4.13 DISCOUNTS FOR SCHOOLS AND LIBRARIES PARTICIPATING IN THE
FEDERAL UNIVERSAL SERVICE PROGRAM

- A. Discounts on the intrastate services offered through this tariff will be available to eligible schools and libraries. A school or library will be eligible to participate in the discount program if it receives funds from the Federal Universal Service Fund.
- B. The level of discount available will mirror the discount percentage level available to the school or library through the Federal Universal Service Fund program. The discount will be applied against the intrastate service rate otherwise applicable under this tariff. The discount only applies to the extent funds are available to the eligible school or library, through the Federal Universal Service Fund.

**Missouri Public
Service Commission**

FILED JUN 29 2000

Issued: May 30, 2000

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: June 29, 2000

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

Citizens Telephone Company
of Higginsville, Missouri, Inc.

P.S.C. MO NO. 4
3rd Revised Sheet No. 4-19
Cancels (see below)

LOCAL EXCHANGE TARIFFS

CANCELLING P.S.C. MO. NO. 4:

2nd Revised Sheet No. 4-19
Original Sheet 4-20
Original Sheet 4-21

(N)

(N)

(D)

(D)

Issued: November 29, 2016

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

Effective: December 2, 2016

FILED
Missouri Public
Service Commission
JI-2017-0094

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

LOCAL EXCHANGE SERVICE

4.14 Missouri Universal Service Fund Low-Income Assistance

- A. General-A low-income customer is any customer who requests or received residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
- B. Regulations-Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
- 1) Mo HealthNet (f/k/a Medicaid) (T)
 - 2) Food Stamps
 - 3) Supplemental Security Income (SSI)
 - 4) Federal Public Housing Assistance or Section 8
 - 5) Low Income Home Energy Assistance Program
 - 6) National School Free Lunch Program (T)
 - 7) Temporary Assistance for Needy Families, or (T)
 - 8) The customer's income, as defined in 47 CFR §54.400(f), is at or below 135% of the Federal Poverty Guideline (eff. June 1, 2012). (N)
- C. Eligible Services – Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges: (T)
- 1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
 - 2) Access to local emergency service, including, but not limited to, 911 service established by local authorities
 - 3) Access to basic local operator services
 - 4) Access to basic local directory assistance
 - 5) Standard intercept service
 - 6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
 - 7) One (1) standard white pages directory listing
 - 8) Toll blocking or toll control for qualifying low-income customers

Issued: March 28, 2012

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: April 27, 2012

4.14 Missouri Universal Service Fund Low-Income Assistance

A. **General** – A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.

B. **Regulations** – Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:

- 1) Medicaid
- 2) Food Stamps
- 3) Supplementary Security Income (SSI)
- 4) Federal Public Housing Assistance or section 8
- 5) Low Income Home Energy Assistance Program (LIHEAP)
- 6) Temporary Assistance to Needy Families (TANF), or
- 7) National Free Lunch Program

(N)
(N)

C. **Eligible Services** – Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:

- 1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
- 2) Access to local emergency services, including, but not limited to, 911 service established by local authorities
- 3) Access to basic local operator services
- 4) Access to basic local directory assistance
- 5) Standard intercept service
- 6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
- 7) One (1) standard white pages directory listing
- 8) Toll blocking or toll control for qualifying low-income customers

- D. **Support Amount** – Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

4.15 **Missouri Universal Service Fund Disabled Assistance**

- A. **General** – A disabled customer, or a dependent of a disabled customer, is a customer who requests or receives essential local telecommunications service, as defined in section 4.14(C) of this tariff, and meets the eligibility requirements set forth in this tariff.
- B. **Regulations** – Disabled assistance is available to all residential customer who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:
- 1) Federal Social Security Disability benefits
 - 2) Federal Supplemental Security income benefits
 - 3) Veterans Administration benefits
 - 4) State blind pension pursuant to Section 209.010 to 209.160, RSMo
 - 5) State aid to blind persons pursuant to Section 209.240 RSMo.
 - 6) State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.
- C. **Support Amount** – Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

4.16 "Missouri Universal Service Fund"

- A. Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

Issued: March 21, 2005

Effective: April 20, 2005

CANCELLED
December 2, 2016
Missouri Public
Service Commission
JI-2017-0094

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Filed
Missouri Public
Service Commission

4.14 Missouri Universal Service Fund Low-Income Assistance

A. **General** – A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.

B. **Regulations** – Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:

- 1) Medicaid
- 2) Food Stamps
- 3) Supplementary Security Income (SSI)
- 4) Federal Public Housing Assistance or section 8
- 5) Low Income Home Energy Assistance Program (LIHEAP)

C. **Eligible Services** – Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:

- 1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
- 2) Access to local emergency services, including, but not limited to, 911 service established by local authorities
- 3) Access to basic local operator services
- 4) Access to basic local directory assistance
- 5) Standard intercept service
- 6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
- 7) One (1) standard white pages directory listing
- 8) Toll blocking or toll control for qualifying low-income customers

CUSTOMER ACTIVITY CHARGES

RECEIVED

5. Customer Activity Charges

AUG 1 1994

5.1 General

MO. PUBLIC SERVICE COMM.

- A. The Term "Customer Activity Charge" is used to define the nonrecurring charge or charges made for the establishment of a class of communication service or subsequent additions or changes to that service.
- B. Customer Activity Charges are in addition to any other scheduled rates and charges normally applying under the tariffs. They apply in addition to and not in lieu of recurring charges, mileage charges, or construction charges made because of unusual costs in establishing service.
- C. Customer Activity Charges may be payable at the time application is made for the particular service or facility, and prior to the establishment of service, or upon presentation of a bill. Service may be established in advance of payment in the case of Customer Activity Charges for additions to the service of existing customers.
- D. The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the customer nor do they contemplate work begun interrupted by the customer. If the customer requests that overtime labor be performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved. Any special work performed at the request of the customer, will be charged for on the basis of labor cost and overhead incurred.

5.2 Types of Customer Activity Charges

A. Initial Service Order Charge

This charge is applicable for work performed in receiving, recording, and processing information necessary to execute a customer's initial request for connections of service. Initial Service Order Charges are caused by customer requests only.

FILED

SEP 10 1994
95 - 47

MISSOURI
Public Service Commission

Issued: August 1, 1994

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: ~~August 31, 1994~~

SEP 10 1994

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

CUSTOMER ACTIVITY CHARGES

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

5. Customer Activity Charges

5.1 General

- A. The Term "Customer Activity Charge" is used to define the nonrecurring charge or charges made for the establishment of a class of communication service or subsequent additions or changes to that service.
- B. Customer Activity Charges are in addition to any other scheduled rates and charges normally applying under the tariffs. They apply in addition to and not in lieu of recurring charges, mileage charges, or construction charges made because of unusual costs in establishing service.
- C. Customer Activity Charges may be payable at the time application is made for the particular service or facility, and prior to the establishment of service, or upon presentation of a bill. Service may be established in advance of payment in the case of Customer Activity Charges for additions to the service of existing customers.
- D. The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the customer nor do they contemplate work begun interrupted by the customer. If the customer requests that overtime labor be performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved. Any special work performed at the request of the customer, will be charged for on the basis of labor cost and overhead incurred.

CANCELLED

5.2 Types of Customer Activity Charges

A. Initial Service Order Charge

This charge is applicable for work performed in receiving, recording, and processing information necessary to execute a customer's initial request for connections of service. Service charges are caused by customer requests only.

SEP 10 1994

BY 1st R.S. #5-1
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

CUSTOMER ACTIVITY CHARGES

RECEIVED

5. Customer Activity Charges (Cont'd)

AUG 1 1994

5.2 Types of Customer Activity Charges (Cont'd)

MO. PUBLIC SERVICE COMM.

A. Initial Service Order Charge (Cont'd)

1. One Initial Service Order charge is applicable for each request for the establishment of a service.
2. Only one initial service ordering charge is applicable for all items ordered at the same time for completion on the same date, for the same line number.
3. An initial service ordering charge is not applicable to restoral of service that has been disconnected for nonpayment.
4. Movement of a customer's service from one premises to another will be considered as a service termination at the old location and the establishment of service at the new location.

B. Service Order Change Charge

This charge is applicable for work performed in receiving, recording, and processing information necessary to execute a customer's request for a change in their present service at the existing premises. (C)

One Service Order Change Charge is applicable for each of the following:

1. Move, change or addition of a service at an existing premises.
2. Addition to, or change in, a directory listing.
3. Change in telephone number.
4. Reserving the conference bridge for Conference Bridge Service (see Section 6.4.).

C. Service Installation Charge

This charge is applicable when work is performed in the central office and/or outside plant in association with installing Local Exchange service and/or other services utilizing outside plant facilities. (C)

FILED

SEP 10 1994
95 - 47

MISSOURI
Public Service Commission

(C)
(C)

Issued: August 1, 1994

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective August 1, 1994

SEP 10 1994

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

CUSTOMER ACTIVITY CHARGES

5. Customer Activity Charges (Cont'd)

5.2 Types of Customer Activity Charges (Cont'd)

A. Initial Service Order Charge (Cont'd)

1. One Initial Service Order charge is applicable for each request for the establishment of a service.
2. Only one initial service ordering charge is applicable for all items ordered at the same time for completion on the same date, for the same line number.
3. An initial service ordering charge is not applicable to restoral of service that has been disconnected for nonpayment.
4. Movement of a customer's service from one premises to another will be considered as a service termination at the old location and the establishment of service at the new location.

B. Service Order Change Charge

This charge is applicable for work performed in receiving, recording, and processing information necessary to execute a customer's request for a change in service at the existing premises.

One Service Order Change Charge is applicable for each of the following:

1. Move, change or addition of a service at an existing premises.
2. Addition to, or change in, a directory listing.
3. Change in telephone number.
4. Reserving the conference bridge for Conference Bridge Service (see Section 6.4.).

C. Service Installation Charge

This charge is applicable to work performed in the central office and elsewhere in association with installing Local Exchange service and other services utilizing outside plant facilities.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

CANCELLED

SEP 10 1994

BY let R.S. #5-2
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

CUSTOMER ACTIVITY CHARGES

RECEIVED

5. Customer Activity Charges (Cont'd)

AUG 1 1994

5.2 Types of Customer Activity Charges (Cont'd)

C. Service Installation Charge (Cont'd)

MO. PUBLIC SERVICE COMM.

- 1. One service installation charge is applicable to the following:
 - a. The provision of each access line in association with any of the services provided by the Company including the following:

- Local Exchange Service
 - Customer Owned Pay Telephone Service
 - Off Premises Extensions
 - Foreign Exchange Service

- 2. Each move of the established service drop and/or the associated station protection device.

D. Programming Change Charge

Programming Change Charges apply when the Telephone Company must program or re-program central office switching equipment to enable it to provide additional features or services on an existing line or for changing those services at a customer's request. (C)

- 1. One programming charge is applicable for each service order requiring programming or reprogramming of central office or remote office data base. (C)
- 2. Programming charges are not applicable when service is assumed by a different customer and there is no change of telephone number or service features. (C)

E. Service Reconnection Charge

A Service Reconnection charge is applicable to each restoration of service that has been temporarily disconnected for nonpayment.

FILED

SEP 10 1994
95 - 47

MISSOURI
Public Service Commission

Issued: August 1, 1994

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective August 31, 1994

SEP 10 1994

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

CUSTOMER ACTIVITY CHARGES

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

5. Customer Activity Charges (Cont'd)

5.2 Types of Customer Activity Charges (Cont'd)

C. Service Installation Charge (Cont'd)

1. One service installation charge is applicable to the following:

a. The provision of each access line in association with any of the services provided by the Company including the following:

- Local Exchange Service
- Customer Owned Pay Telephone Service
- Off Premises Extensions
- Foreign Exchange Service

2. Each move of the established service drop and/or the associated station protection device.

CANCELLED

SEP 10 1994

BY 1st R.S. #5-3
Public Service Commission
MISSOURI

D. Programming Change Charge

Applicable to programming the central office or remote office switching equipment data base for the purpose of providing or enabling additional services or features on an existing local exchange service or for changing those services at a customer's request.

1. One programming charge is applicable for each service order requiring programming or reprogramming of central office or remote office data base.

2. Programming charges are not applicable when service is assumed by a customer and there is no change of telephone number.

E. Service Reconnection Charge

A Service Reconnection charge is applicable to each restoration of service that has been temporarily disconnected for nonpayment.

FILED

OCT 1 - 1993

93 - 268

MISSOURI
Public Service Commission

CUSTOMER ACTIVITY CHARGES

RECEIVED

5. Customer Activity Charges (Cont'd)

AUG 1 1994

5.2 Types of Customer Activity Charges (Cont'd)

MO. PUBLIC SERVICE COMM.

F. Enhanced Multi-Line Service Installation Charge

The Enhanced Multi-Line Service (EMLS) Installation Charge shall only be assessed when a new EMLS account is established. This charge will be assessed in addition to other Customer Activity Charges that are applicable to residence or business lines activated to establish the EMLS service. Changes to existing EMLS accounts shall be treated as other changes to a customer's account and assessed other Customer Activity Charges as appropriate. Rates for the EMLS Installation Charge will be based on the type of EMLS Service (EMLS-B or Basic, and EMLS-FS or Full Service) that is established.

(C)
(C)

G. Direct Inward Dial Installation Charge

The Direct Inward Dial Installation Charge will be assessed for the identification and establishment of each group of 100 line numbers that is requested and assigned to a Direct Inward Dial customer.

FILED

SEP 10 1994
95 - 47
MISSOURI

Public Service Commission

Issued: August 1, 1994

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: ~~August 31, 1994~~

SEP 10 1994

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

CUSTOMER ACTIVITY CHARGES

RECEIVED

5. Customer Activity Charges (Cont'd)

SEP 24 1993

5.2 Types of Customer Activity Charges (Cont'd)

MISSOURI
Public Service Commission

F. Enhanced Multi-Line Service Installation Charge

The Enhanced Multi-Line Service (EMLS) Installation Charge shall only be assessed when a new EMLS account is established. This charge will be assessed in addition to other Customer Activity Charges that are applicable to residence or business lines activated to establish the EMLS service. Changes to existing EMLS accounts shall be treated as other changes to a customer's account and assessed other Customer Activity Charges as appropriate. Rates for the EMLS Installation Charge will be based on the type of EMLS Service (Basic, Full Service) that is established.

G. Direct Inward Dial Installation Charge

The Direct Inward Dial Installation Charge will be assessed for the identification and establishment of each group of 100 line numbers that is requested and assigned to a Direct Inward Dial customer.

CANCELLED

SEP 10 1994
BY 1st R.S. #5-4
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268
MISSOURI
Public Service Commission

CUSTOMER ACTIVITY CHARGES

5. Customer Activity Charges (Cont'd)

5.3 Conditions Under Which No Customer Activity Charges Apply

- A. Reserved for future use
- B. To move or change a customer's telephone service or equipment when it is required or initiated by the Company.
- C. Disconnection of service for nonpayment of charges due. However, the charge applicable for reconnection of that service is specified under Section 5.2.E.
- D. For all activities related to services for employees.
- E. A complete or partial termination of service.
- F. Service re-established after destruction of the customer's premises by an Act of God, whether at the same time or another location.
- G. Changes from nonpublished or non-listed directory listings to published directory listings using the same telephone number.
- H. Change of billing address.

5.4 Rates

A.	Initial Service Order Charge	No Charge	(R)
B.	Service Order Change Charge	No Charge	(R)
C.	Service Installation Charge	\$15.00	
D.	Programming Change Charge	No Charge	(R)
E.	Service Reconnection Charge	\$16.25	
F.	Enhanced Multi-Line Service Charge		
	1. EMLS-B – Account Establishment	\$80.00	
	2. EMLS-FS – Account Establishment	\$130.00	

Issued:
August 20, 2004

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

Effective:
October 1, 2004

CUSTOMER ACTIVITY CHARGES

Missouri Public
Service Commission

5. Customer Activity Charges (Cont'd)

REC'D DEC 14 1998

5.3 Conditions Under Which No Customer Activity Charges Apply

- A. Reserved for future use. (D)
- B. To move or change a customer's telephone service or equipment when it is required or initiated by the Company.
- C. Disconnection of service for nonpayment of charges due. However, the charge applicable for reconnection of that service is specified under Section 5.2.E.
- D. For all activities related to services for employees.
- E. A complete or partial termination of service.
- F. Service re-established after destruction of the customer's premises by an Act of God, whether at the same or another location.
- G. Changes from nonpublished or non-listed directory listings to published directory listings using the same telephone number.
- H. Change of billing address.

5.4 Rates

- A. Initial Service Order Charge \$11.00
- B. Service Order Change Charge \$ 7.00
- C. Service Installation Charge \$15.00
- D. Programming Change Charge \$ 8.00
- E. Service Reconnection Charge \$16.25
- F. Enhanced Multi-Line Service Charge
 - 1. EMLS-B - Account Establishment \$80.00
 - 2. EMLS-FS - Account Establishment \$130.00

Missouri Public
Service Commission

FILED JAN 13 1999

CUSTOMER ACTIVITY CHARGES

**Missouri Public
Service Commission**

5. Customer Activity Charges (Cont'd)

REC'D OCT 30 1998

5.3 Conditions Under Which No Customer Activity Charges Apply

- A. Public Telephone Service established for the use of the general public (not including paystations classified as Semi-Public).
- B. To move or change a customer's telephone service or equipment when it is required or initiated by the Company.
- C. Disconnection of service for nonpayment of charges due. However, the charge applicable for reconnection of that service is specified under Section 5.2.E.
- D. For all activities related to services for employees.
- E. A complete or partial termination of service.
- F. Service re-established after destruction of the customer's premises by an Act of God, whether at the same or another location.
- G. Changes from nonpublished or non-listed directory listings to published directory listings using the same telephone number.
- H. Change of billing address.

5.4 Rates

- A. Initial Service Order Charge \$11.00
- B. Service Order Change Charge \$ 7.00
- C. Service Installation Charge \$15.00
- D. Programming Change Charge \$ 8.00
- E. Service Reconnection Charge \$16.25
- F. Enhanced Multi-Line Service Charge
 - 1. EMLS-B - Account Establishment \$80.00
 - 2. EMLS-FS - Account Establishment \$130.00

CANCELLED

JAN 1 8 1999
By *WRS #5-5*
Public Service Commission
MISSOURI (R)

**Missouri Public
Service Commission**
98 - 346
FILED DEC 01 1998

CUSTOMER ACTIVITY CHARGES

RECEIVED

5. Customer Activity Charges (Cont'd)

JAN 15 1997

5.3 Conditions Under Which No Customer Activity Charges Apply

MISSOURI
Public Service Commission
(B)

- A. Reserved for Future Use
- B. To move or change a customer's telephone service or equipment when it is required or initiated by the Company.
- C. Disconnection of service for nonpayment of charges due. However, the charge applicable for reconnection of that service is specified under Section 5.2.E.
- D. For all activities related to services for employees.
- E. A complete or partial termination of service.
- F. Service re-established after destruction of the customer's premises by an Act of God, whether at the same or another location.
- G. Changes from nonpublished or non-listed directory listings to published directory listings using the same telephone number.
- H. Change of billing dates.

CANCELLED

5.4 Rates

- A. Initial Service Order Charge
- B. Service Order Change Charge
- C. Service Installation Charge
- D. Programming Change Charge
- E. Service Reconnection Charge
- F. Enhanced Multi-Line Service Charge

DEC 01 1998
By *3rd RS #5-5*
Public Service Commission
MISSOURI

- 1. EMLS-B - Account Establishment \$80.00
- 2. EMLS-FS - Account Establishment \$130.00

RECEIVED

JAN 15 1997

MISSOURI
Public Service Commission

Citizens Telephone Company
of Higginsville, Missouri, Inc.

P.S.C. MO. NO. 4
1st Revised Sheet No. 5-5
Cancels Original Sheet No. 5-5

RECEIVED

CUSTOMER ACTIVITY CHARGES

AUG 1 1994

5. Customer Activity Charges (Cont'd)

5.3 Conditions Under Which No Customer Activity Charges Apply MO. PUBLIC SERVICE COMM.

- A. Public Telephone Service established for the use of the general public (not including paystations classified as Semi-Public).
- B. To move or change a customer's telephone service or equipment when it is required or initiated by the Company.
- C. Disconnection of service for nonpayment of charges due. However, the charge applicable for reconnection of that service is specified under Section 5.2.E.
- D. For all activities related to services for employees.
- E. A complete or partial termination of service.
- F. Service re-established after destruction of the customer's premises by an Act of God, whether at the same or another location. (C)
- G. Changes from nonpublished or non-listed directory listings to published directory listings using the same telephone number.
- H. Change of billing address.

CANCELLED

5.4 Rates

A.	Initial Service Order Charge	\$11.00
B.	Service Order Change Charge	\$ 7.00
C.	Service Installation Charge	\$30.00
D.	Programming Change Charge	\$ 8.00
E.	Service Reconnection Charge	\$16.25
F.	Enhanced Multi-Line Service Charge	
1.	EMLS-B - Account Establishment	\$80.00
2.	EMLS-FS - Account Establishment	\$130.00

APR 15 1997
BY 2 MRS #5-5 (T)
Public Service Commission
MISSOURI

(T)
FILED

SEP 10 1994
95 - 47
MISSOURI
Public Service Commission

Issued: August 1, 1994

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective ~~August 21, 1994~~

SEP 10 1994

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

CUSTOMER ACTIVITY CHARGES

5. Customer Activity Charges (Cont'd)

5.3 Conditions Under Which No Customer Activity Charges Apply

- A. Public Telephone Service established for the use of the general public (not including paystations classified as Semi-Public).
- B. To move or change a customer's telephone service or equipment when it is required or initiated by the Company.
- C. Disconnection of service for nonpayment of charges due. However, the charge applicable for reconnection of that service is specified under Section 5.2.E.
- D. For all activities related to services for employees.
- E. A complete or partial termination of service.
- F. Service re-established after destruction of the customer's premises by Act of God or a public enemy, whether at the same or another location.
- G. Changes from nonpublished or non-listed directory listings to published directory listings using the same telephone number.
- H. Change of billing address.

5.4 Rates

A. Initial Service Order Processing Charge	11.00
B. Service Order Change Charge	7.00
C. Service Installation Charge	30.00
D. Service Change Charge	8.00
E. Service Reconnection Charge	16.25
F. Enhanced Multi-Line Service Charge	
1. EMLS-B - Account Establishment	80.00
2. EMLS-FS - Account Establishment	130.00

CANCELLED

SEP 10 1994

BY 1st R.S. #5-5
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

Citizens Telephone Company
of Higginsville, Missouri, Inc.

P.S.C. MO NO. 4
1st Revised Sheet No. 5-6
Cancels Original Sheet No. 5-6

CUSTOMER ACTIVITY CHARGES

RECEIVED

5. Customer Activity Charges (Cont'd)

JUL 30 1998

5.4 Rates (Cont'd)

MO. PUBLIC SERVICE COMMISSION

G. Direct-Inward-Dialing Service Charge

Establish or add a group of 100 lines 100.00

5.5 Waivers

(D)

FILED

SEP 01 1998

**MISSOURI
Public Service Commission**



Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: September 1, 1998

JUL 30 1998

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

Citizens Telephone Company
of Higginsville, Missouri, inc.

P.S.C. MO. NO. 4
Original Sheet No. 5-6

CUSTOMER ACTIVITY CHARGES

5. Customer Activity Charges (Cont'd)

5.4 Rates (Cont'd)

G. Direct-Inward-Dialing Service Charge

Establish or add a group of 100 lines 100.00

5.5 Waivers

A. Non-recurring charges for establishing 900 blocking service will be waived for 60 days from the effective date of this tariff.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

CANCELLED

SEP 01 1998

By *ISR#5-6*
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993

93 - 268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

Citizens Telephone Company
of Higginsville, Missouri, Inc.

P.S.C. MO NO. 4
2nd Revised Sheet No. 5-7
Cancels 1st Revised Sheet No. 5-7

CUSTOMER ACTIVITY CHARGES

HOLD FOR FUTURE USE

(N)

(D)

(D)

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

Issued: March 28, 2012

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: April 27, 2012

FILED
Missouri Public
Service Commission
JI-2012-0524

CUSTOMER ACTIVITY CHARGES

RECEIVED

5. Customer Activity Charges (Cont'd)

NOV 19 1997

5.6 Link Up Missouri - Service Connections

MO. PUBLIC SERVICE COMMISSION

A. Applicability of Link Up Missouri Service Connection Program

1. The Link Up Missouri Service Connection Program is a Federal LifeLine assistance program applicable to eligible residential subscribers, as defined below, and designed to promote subscribership to the telephone network among low income residential households.

- a. Customer Activity Charges, as set forth in this tariff*, for initial installation of the main residential service access line, will be discounted at a rate of 50 percent, or \$30.00, whichever is less. These reduced charges shall be assessed only for a single residential telephone line per eligible household at the principle place of residence. (C)
- b. The customer may defer payment of up to \$200 of the connection charges without interest for a period not to exceed one year. The deferred charges do not include any permissible security deposits required. Payments shall be equally paid over a twelve month period. (C)
- c. A qualifying low-income customer may choose either a or b or a and b described above. (N)
- d. Link Up assistance is available for a second or subsequent time only for a principal place of residence with an address different from the residence address where assistance was previously provided.
- e. The premises at which the residence service is requested must be the applicant's principal place of residence.
- f. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
- g. Link Up will not be furnished on a Foreign Exchange service. (N)

* These do not include other charges that may be required at the initiation of service such as security deposit, excess counteraction charges, customer advances, etc.

FILED

JAN -1 1998

MISSOURI
Public Service Commission

Issued: November 24, 1997

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: January 1, 1998

CUSTOMER ACTIVITY CHARGES

RECEIVED

5. Customer Activity Charges (Cont'd)

SEP 24 1993

5.6 Link Up Missouri - Service Connections

MISSOURI
Public Service Commission

A. Applicability of Link Up Missouri Service Connection Program

1. The Link Up Missouri Service Connection Program is a Federal LifeLine assistance program applicable to eligible residential subscribers, as defined below, and designed to promote subscribership to the telephone network among low income residential households.

a. Customer Activity Charges, as set forth in this tariff*, for initial installation of the main residential service access line, will be discounted at a rate of 50 percent, not to exceed \$30.00. These reduced charges shall be assessed only for a single residential telephone line per eligible household at the principle place or residence.

b. An interest free, 2 month deferred payment schedule will be established for the charges of initiating local telephone service at the subscriber's option. The Company shall inform each eligible subscriber of the availability of this deferred payment schedule.

* These do not include other charges that may be required at the initiation of service such as security deposit, excess construction charges, customer advances, etc.

CANCELLED

FILED

JAN 01 1998
By 1st RW. Sht MO.S-7
Public Service Commission
MISSOURI

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

Citizens Telephone Company
of Higginsville, Missouri, Inc.

P.S.C. MO NO. 4
4th Revised Sheet No. 5-8
Cancels 3rd Revised Sheet No. 5-8

CUSTOMER ACTIVITY CHARGES

HOLD FOR FUTURE USE

(N)

(D)

(D)

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

Issued: March 28, 2012

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: April 27, 2012

FILED
Missouri Public
Service Commission
JI-2012-0524

CUSTOMER ACTIVITY CHARGES

5. Customer Activity Charges (Cont'd)

5.6 Link Up Missouri – Service Connections (Cont'd)

A. Applicability of Link Up Missouri Service Connection Program (Cont'd)

2. Eligibility Requirements

The following requirements shall be used by the company to determine the eligibility of a subscriber for Link Up Missouri assistance.

a. An applicant must participate in one of the following programs in order to qualify for Lifeline Service:

- 1) Medicaid,
- 2) Food Stamps,
- 3) Supplemental Security Income (SSI),
- 4) Federal Public Housing,
- 5) Low-Income Home Energy Assistance Program, (D)
- 6) Temporary Assistance to Needy Families (TANF), (C)
or
- 7) National free lunch program. (C)

b. The customer must sign under penalty of perjury a document certifying:

- 1) He/she is receiving benefits from one of the programs in a. above,
- 2) Name of the program from which they are receiving benefits, and
- 3) That he/she will notify the company if he/she no longer participates in the program in a. above.

CUSTOMER ACTIVITY CHARGES

5. Customer Activity Charges (Cont'd)

5.6 Link Up Missouri – Service Connections (Cont'd)

A. Applicability of Link Up Missouri Service Connection Program (Cont'd)

2. Eligibility Requirements

The following requirements shall be used by the company to determine the eligibility of a subscriber for Link Up Missouri assistance.

a. An applicant must participate in one of the following programs in order to qualify for Lifeline Service:

- 1) Medicaid,
- 2) Food Stamps,
- 3) Supplemental Security Income (SSI),
- 4) Federal Public Housing,
- 5) Low-Income Home Energy Assistance Program, (C)
- 6) Persons with Income below 135% of Federal Poverty Level, (C)
- 7) Temporary Assistance to Needy Families (TANF), or (N)
- 8) National free lunch program. (N)

b. The customer must sign under penalty of perjury a document certifying:

- 1) He/she is receiving benefits from one of the programs in a. above,
- 2) Name of the program from which they are receiving benefits, and
- 3) That he/she will notify the company if he/she no longer participates in the program in a. above.

CUSTOMER ACTIVITY CHARGES

RECEIVED

5. Customer Activity Charges (Cont'd)

NOV 19 1997

5.6 Link Up Missouri - Service Connections (Cont'd)

A. Applicability of Link Up Missouri Service Connection Program (Cont'd)

MO. PUBLIC SERVICE COMMISSION

2. Eligibility Requirements

The following requirements shall be used by the company to determine the eligibility of a subscriber for Link Up Missouri assistance.

- a. An applicant must participate in one of the following programs in order to qualify for Lifeline Service: 1) Medicaid, 2) Food Stamps, 3) Supplemental Security Income (SSI), 4) Federal Public Housing, or 5) Low-Income Home Energy Assistance Program.
- b. The customer must sign under penalty of perjury a document certifying: 1) He/she is receiving benefits from one of the programs in a. above, 2) Name of the program from which they are receiving benefits, and 3) That he/she will notify the company if he/she no longer participates in the program in a. above.

(C)

(C)

(D)

(D)

FILED

JAN - 1 1998

MISSOURI
Public Service Commission

Issued: November 24, 1997

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: January 1, 1998

CUSTOMER ACTIVITY CHARGES

RECEIVED

5. Customer Activity Charges (Cont'd)

SEP 24 1993

5.6 Link Up Missouri - Service Connections (Cont'd)

MISSOURI
Public Service Commission

A. Applicability of Link Up Missouri Service Connection Program
(Cont'd)

2. Eligibility Requirements

The following requirements shall be used by the company to determine the eligibility of a subscriber for Link Up Missouri assistance.

- a. Subscribers must have lived at an address where there has been no telephone service for at least three months prior to the date that assistance is requested.
- b. Eligible subscribers must not have received this assistance within the last two years.
- c. Subscribers must not be dependent for federal income tax purposes, unless the subscriber is more than 60 years of age.
- d. Subscriber is currently receiving MEDICAID/medical assistance payments from the State of Missouri, and has provided their Department of Social Services Client Number (DCN) to the Company.

Of the eligibility requirements listed above, items a., b., and c., will be certified by the subscriber, and item d. will be State certified by the Department of Social Services.

CANCELLED

JAN 01 1998
By 1st Riv. Sat. 5-8
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

OPTIONAL SERVICES AND FEATURES

(T)

6. Optional Services and Features

NOV 14 1994

(T)

6.1 CLASS Service

10. PUBLIC SERVICE BOARD
Custom Local Area Signaling Services (CLASS): Provide end-user services that allow the customer more control over incoming and outgoing calls based on Signalling System 7 (SS7) Hardware and Software. Services are offered where technically feasible and may be available on both an intra- or inter-exchange basis.

A. Feature Descriptions:

1. Caller ID: allows the called party to view the number calling through customer premises equipment designed to receive and thus display the calling party's number. Special station equipment is required for this feature.

The calling telephone number is only available in those areas where appropriate signalling network connections exist to forward the calling party's number. This may exclude calls made from most cellular phones or units, calls made through interexchange carriers, and calls originated from other local exchange carriers. The calling number is also not available when incoming calls have been handled by an operator or charged to credit cards. Number delivery for calls originated from a PBX will display the main PBX number only. If the caller's number is a multi-party line, or is blocked, the number will not be displayed.

Telephone numbers transmitted via Caller ID may not be sold or given to another party without the caller's consent. Caller ID information may only be used for: a) routing or completion of calls, b) billing of calls, c) account management purposes, d) services directly related to the call or transaction, e) verification of calling party identity and f) marketing products or services that are directly related to those previously acquired by the customer from the number delivery services subscriber. Caller ID customers failing to comply with any of these conditions will have their service terminated.

FILED

DEC 14 1994

MISSOURI

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL EXCHANGE SERVICE

RECEIVED

6. General Exchange Service

AUG 1 1994

6.1 CLASS Service

MO. PUBLIC SERVICE COMM.

Custom Local Area Signaling Services (CLASS): Provide end-user services that allow the customer more control over incoming and outgoing calls based on Signalling System 7 (SS7) Hardware and Software. Services are offered where technically feasible and may be available on both an intra- or inter-exchange basis.

CANCELLED

A. Feature Descriptions:

1. Caller ID: allows the called party to view the number calling through customer premises equipment designed to receive and thus display the calling party's number. Special station equipment is required for this feature.

DEC 14 1994
By *[Signature]* B(S) #6-1
Public Service Commission
MISSOURI

The calling telephone number is only available in those areas where appropriate signalling network connections exist to forward the calling party's number. This may exclude calls made from most cellular phones or units, calls made through interexchange carriers, and calls originated from other local exchange carriers. The calling number is also not available when incoming calls have been handled by an operator or charged to credit cards. Number delivery for calls originated from a PBX will display the main PBX number only. If the caller's number is a multi-party line, or is blocked, the number will not be displayed.

Telephone numbers transmitted via Caller ID may not be sold or given to another party without the caller's consent. Caller ID information may only be used for: a) routing or completion of calls, b) billing of calls, c) account management purposes, d) services directly related to the call or transaction, e) verification of calling party identity and f) marketing products or services that are directly related to those previously acquired by the customer from the number delivery services subscriber. Caller ID customers failing to comply with any of these conditions will have their service terminated.

FILED (N)

SEP 10 1994
95 - 47

MISSOURI
Public Service Commission

GENERAL EXCHANGE SERVICE

6. General Exchange Service

6.1 CLASS Service

Custom Local Area Signaling Services (CLASS): Provide user services that allow the customer more control over incoming and outgoing calls based on Signalling System 7 (SS7) Hardware and Software. Services are offered where technically feasible and may be available on both an intra- or inter-exchange basis.

A. Feature Descriptions:

1. Reserved for future use.

2. Customer-Originated Trace: allows the customer to initiate a trace on the last incoming call by dialing an activation code. The call will be traced automatically, and the telephone number that originated the call and the time the call was made will be recorded either in the Company office or in the offices of a law enforcement agency. Information recorded will be released by the Company only to an authorized representative of a law enforcement agency and, in no event, other than as provided by applicable state and federal law. Customer-Originated Trace will be made available to all customers where technically feasible. Charge for the service will be made on a per call basis when the customer uses the activation code.

3. Distinctive Ringing: allows the customer to define a list of special Directory Numbers. Anytime the customer receives a call from one of these special numbers, a Distinctive Ring will be applied. Calls received from Directory Numbers not on the list or which cannot be identified will produce a standard ring. If the customer subscribes to the Call Waiting feature, a distinctive tone pattern will be applied to that feature if the call is also from the special list.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

CANCELLED

SEP 10 1994
BY 1st R.S. #6-1
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

OPTIONAL SERVICES AND FEATURES

RECEIVED

6. Optional Services and Features (Cont'd)

JUL 30 1998

6.1 CLASS Service (Cont'd)

MO. PUBLIC SERVICE COMMISSION

A. Feature Descriptions (Cont'd)

- 2. Calling Name Delivery (CNAM): allows customer to receive the calling name on incoming calls. The name is delivered to the called party's CPE in the interval between the first and second ring. Calling names will not be displayed if the call originates from an area that does not have the appropriate network signaling connections. This may exclude calls made from most cellular phones, calls made through some interexchange carriers, and calls originated from other local exchange carriers. If the caller is calling from a multi-party line, or is blocked, the name will not be displayed. (N)

CNAM will be provided in connection with single residence and business lines where Telephone Company facilities permit.

- 3. Calling Party Identity (CPI): allows a customer to combine Calling Name Delivery and Caller ID together at a cost savings over subscribing to the individual features. The combined features work the same as if subscribed to separately. See individual descriptions for specific description of each service. (N)
- 4. Customer-Originated Trace: allows the customer to initiate a trace on the last incoming call by dialing an activation code. The call will be traced automatically, and the telephone number that originated the call and the time the call was made will be recorded either in the Company office or in the offices of a law enforcement agency. When successfully recorded, this information will be released by the Company only to an authorized representative of a law enforcement agency and, in no event, other than as provided by applicable state and federal law. Customer-Originated Trace will be made available to all customers where technically feasible. Charge for the service will be made when a telephone number of the incoming call is successfully captured. (C)
- 5. Selective Distinctive Ringing: allows the customer to define a list of special Directory Numbers. Anytime the customer receives a call from one of these special numbers, a Distinctive Ring will be applied. Calls received from Directory Numbers not on the list or which cannot be identified will produce a standard ring. If the customer subscribes to the Call Waiting feature, a distinctive tone pattern will be applied to that feature if the call is also from the special list. (T)

FILED

SEP 01 1998

**MISSOURI
Public Service Commission
Effective: September 1, 1998**

Issued: August 31, 1998

**Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037**

JUL 30 1998

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

OPTIONAL SERVICES AND FEATURES (T)

6. Optional Services and Features (Cont'd) (T)

6.1 CLASS Service (Cont'd)

NOV 14 1994

NOV 14 1994

A. Feature Descriptions: (Cont'd)

2. **Customer-Originated Trace:** allows the customer to initiate a trace on the last incoming call by dialing an activation code. The call will be traced automatically, and the telephone number that originated the call and the time the call was made will be recorded either in the Company office or in the offices of a law enforcement agency. Information recorded will be released by the Company only to an authorized representative of a law enforcement agency and, in no event, other than as provided by applicable state and federal law. Customer-Originated Trace will be made available to all customers where technically feasible. Charge for the service will be made on a per call basis when the customer uses the activation code.

3. **Selective Distinctive Ringing:** allows the customer to define a list of special Directory Numbers. Anytime the customer receives a call from one of these special numbers, a Distinctive Ring will be applied. Calls received from Directory Numbers not on the list or which cannot be identified will produce a standard ring. If the customer subscribes to the Call Waiting feature, a distinctive tone pattern will be applied to that feature if the call is also from the special list.

CANCELLED

SEP 01 1998
By *2nd RS #6-1.1*
Public Service Commission
MISSOURI

FILED

DEC 14 1994

MISSOURI
Public Service Commission

GENERAL EXCHANGE SERVICE

RECEIVED

6. General Exchange Service (Cont'd)

AUG 1 1994

6.1 CLASS Service (Cont'd)

A. Feature Descriptions: (Cont'd)

MO. PUBLIC SERVICE COMM.

2. Customer-Originated Trace: allows the customer to initiate a trace on the last incoming call by dialing an activation code. The call will be traced automatically, and the telephone number that originated the call and the time the call was made will be recorded either in the Company office or in the offices of a law enforcement agency. Information recorded will be released by the Company only to an authorized representative of a law enforcement agency and, in no event, other than as provided by applicable state and federal law. Customer-Originated Trace will be made available to all customers where technically feasible. Charge for the service will be made on a per call basis when the customer uses the activation code.

3. Selective Distinctive Ringing: allows the customer to define a list of special Directory Numbers. Anytime the customer receives a call from one of these special numbers, a Distinctive Ring will be applied. Calls received from Directory Numbers not on the list or which cannot be identified will produce a standard ring. If the customer subscribes to the Call Waiting feature, a distinctive tone pattern will be applied to that feature if the call is also from the special list. (T)

CANCELLED

DEC 14 1994
BY Lot R.S. # 6-1.1
Public Service Commission
MISSOURI

FILED

SEP 10 1994
95 - 47
MISSOURI
Public Service Commission

Issued: August 1, 1994

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective August 1, 1994

SEP 10 1994

OPTIONAL SERVICES AND FEATURES

RECEIVED

6. Optional Services and Features (Cont'd)

JUL 30 1998

6.1 CLASS Service (Cont'd)

MO. PUBLIC SERVICE COMMISSION

A. Feature Descriptions: (Cont'd)

6. Selective Call Acceptance: allows the subscriber to define a list of calling Directory Numbers that will be accepted. Any calling numbers not on that list will be routed to announcements and rejected. The calling party not on the acceptance list will receive an announcement statement that the call is not presently being accepted by the called party. (T)
7. Selective Call Forwarding: will allow the subscriber to have certain terminating calls forwarded to a designated remote station. The activity will occur whenever a call is received from a Directory Number which has been indicated on a list of numbers referred to as the Selective Call Forwarding screening list. Calls from Directory Numbers which cannot be identified or have not been indicated on the list will be given standard terminating treatment. (T)
8. Selective Call Rejection: allows the subscriber to define a list of Directory Numbers which, upon placing a call to the subscribers line, will be routed to an announcement and rejected. All other calls will be treated normally. The calling party on the rejection list will receive an announcement stating the call is not being accepted by the called party. (T)
9. Selective Call Waiting: informs a subscriber, when busy on another call, that a call from a telephone number on the screening list is waiting. The user preselects which calls are to receive selective call waiting service by entering the calling telephone number on the selective call waiting screening list; the user may then engage in other calls and be alerted by a burst of Distinctive Call Waiting tone should a call come in from one of the specified telephone numbers. (T)

FILED

SEP 01 1998

**MISSOURI
Public Service Commission**

JUL 30 1998

**Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037**

Effective: September 1, 1998

OPTIONAL SERVICES AND FEATURES (T)

6. Optional Services and Features (Cont'd) (T)

6.1 CLASS Service (Cont'd) (T)

A. Feature Descriptions: (Cont'd)

4. Selective Call Acceptance: allows the subscriber to define a list of calling Directory Numbers that will be accepted. Any calling numbers not on that list will be routed to announcements and rejected. The calling party not on the acceptance list will receive an announcement statement that the call is not presently being accepted by the called party.

5. Selective Call Forwarding: will allow the subscriber to have certain terminating calls forwarded to a designated remote station. The activity will occur whenever a call is received from a Directory Number which has been indicated on a list of numbers referred to as the Selective Call Forwarding screening list. Calls from Directory Numbers which cannot be identified or have not been indicated on the list will be given standard terminating treatment.

6. Selective Call Rejection: allows the subscriber to define a list of Directory Numbers which, upon placing a call to the subscribers line, will be routed to an announcement and rejected. All other calls will be treated normally. The calling party on the rejection list will receive an announcement stating the call is not being accepted by the called party.

7. Selective Call Waiting: informs a subscriber, when busy on another call, that a call from a telephone number on the screening list is waiting. The user preselects which calls are to receive selective call waiting service by entering the calling telephone number on the selective call waiting screening list; the user may then engage in other calls and be alerted by a burst of Distinctive Call Waiting tone should a call come in from one of the specified telephone numbers.

CANCELLED

FILED

DEC 14 1994

SEP 01 1998
By 3rd RS# 6-2
Public Service Commission
MISSOURI

MISSOURI
Public Service Commission

GENERAL EXCHANGE SERVICE

RECEIVED

6. General Exchange Service (Cont'd)

AUG 1 1994

6.1 CLASS Service (Cont'd)

MO. PUBLIC SERVICE COMM.

A. Feature Descriptions: (Cont'd)

- 4. Selective Call Acceptance: allows the subscriber to define a list of calling Directory Numbers that will be accepted. Any calling numbers not on that list will be routed to announcements and rejected. The calling party not on the acceptance list will receive an announcement statement that the call is not presently being accepted by the called party.
- 5. Selective Call Forwarding: will allow the subscriber to have certain terminating calls forwarded to a designated remote station. The activity will occur whenever a call is received from a Directory Number which has been indicated on a list of numbers referred to as the Selective Call Forwarding screening list. Calls from Directory Numbers which cannot be identified or have not been indicated on the list will be given standard terminating treatment.
- 6. Selective Call Rejection: allows the subscriber to define a list of Directory Numbers which, upon placing a call to the Subscribers line, will be routed to an announcement and rejected. All other calls will be treated normally. The calling party on the rejection list will receive an announcement stating the call is not being accepted by the called party.
- 7. Selective Call Waiting: informs a subscriber, when busy on another call, that a call from a telephone number on the screening list is waiting. The user preselects which calls are to receive selective call waiting service by entering the calling telephone number on the selective call waiting screening list; the user may then engage in other calls and be alerted by a burst of Distinctive Call Waiting tone should a call come in from one of the specified telephone numbers.

CANCELLED

DEC 1 1994

RY 2nd R.S. # 6-2
Public Service Commission
MISSOURI

(T)(N)

FILED

SEP 10 1994
95 - 47

MISSOURI
Public Service Commission

GENERAL EXCHANGE SERVICE

RECEIVED

6. General Exchange Service (Cont'd)

SEP 24 1993

6.1 CLASS Service (Cont'd)

MISSOURI
Public Service Commission

A. Feature Descriptions: (Cont'd)

- 4. **Selective Call Acceptance:** allows the subscriber to define a list of calling Directory Numbers that will be accepted. Any calling numbers not on that list will be routed to announcements and rejected. The calling party not on the acceptance list will receive an announcement statement that the call is not presently being accepted by the called party.
- 5. **Selective Call Forwarding:** will allow the subscriber to have certain terminating calls forwarded to a designated remote station. The activity will occur whenever a call is received from a Directory Number which has been indicated on a list of numbers referred to as the Selective Call Forwarding screening list. Calls from Directory Numbers which cannot be identified or have not been indicated on the list will be given standard terminating treatment.
- 6. **Selective Call Rejection:** allows the subscriber to define a list of Directory Numbers which, upon placing a call to the Subscribers line, will be routed to an announcement and rejected. All other calls will be treated normally. The calling party on the rejection list will receive an announcement stating the call is not being accepted by the called party.
- 7. **Reserved for future use.**

CANCELLED

SEP 10 1994
BY 1st R-S #6-2
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268
MISSOURI
Public Service Commission

OPTIONAL SERVICES AND FEATURES

Missouri Public

6. Optional Services and Features (Cont'd)

REC'D JAN 31 2002

6.1 CLASS Service (Cont'd)

Service Commission

A. Feature Descriptions: (Cont'd)

- 10. Automatic Callback: permits a subscriber encountering a busy connection to have call setup performed automatically when the called station becomes idle. This feature is designed to automatically set up a call to the last telephone number called by the subscriber, regardless of whether the called telephone number was busy or idle, answered or unanswered. If the call cannot be completed immediately because of a busy line, the call is queued and call completion is attempted when both lines are idle. As part of the completion attempt, the calling subscriber is given special ringing and when the called subscriber answers, the calling subscriber is given regular ringing.
- 11. Call Return: permits a subscriber to have a call automatically returned to the last party who called. If that line is busy when the recall attempt is made, the call is queued until both the subscriber and the last calling party are idle; then the subscriber is rung first. When the subscriber answers, the last calling party is rung to complete the call.
- 12. Anonymous Call Rejection (ACR): allows customer to reject calls for which call name/number has been intentionally blocked. Rejected calls are sent to a recording. This feature is only compatible with calls originating in and terminating to a network equipped with the appropriate signaling connections. This feature is available only where switching equipment is compatible.
- 13. Caller ID on Call Waiting (Name or Number): allows the called party to see the name or number of the incoming caller while on the phone. The customer will hear the Call Waiting tone during the current call. The name or number of the incoming call will display on the Caller ID on Call Waiting device. Special equipment is needed for this feature.

(N)
|
(N)

Missouri Public

FILED MAR 04 2002

Service Commission

Issued: February 1, 2002

**Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037**

Effective: March 4, 2002

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

OPTIONAL SERVICES AND FEATURES

RECEIVED

6. Optional Services and Features (Cont'd)

JUL 30 1998

6.1 CLASS Service (Cont'd)

MO. PUBLIC SERVICE COMM

A. Feature Descriptions: (Cont'd)

10. Automatic Callback: permits a subscriber encountering a busy connection to have call setup performed automatically when the called station becomes idle. This feature is designed to automatically set up a call to the last telephone number called by the subscriber, regardless of whether the called telephone number was busy or idle, answered or unanswered. If the call cannot be completed immediately because of a busy line, the call is queued and call completion is attempted when both lines are idle. As part of the completion attempt, the calling subscriber is given special ringing and when the called subscriber answers, the calling subscriber is given regular ringing. (T)

11. Call Return: permits a subscriber to have a call automatically returned to the last party who called. If that line is busy when the recall attempt is made, the call is queued until both the subscriber and the last calling party are idle; then the subscriber is rung first. When the subscriber answers, the last calling party is rung to complete the call. (T)

12. Anonymous Call Rejection (ACR): Allows customer to reject calls for which call name/number has been intentionally blocked. Rejected calls are sent to a recording. This feature is only compatible with calls originating in and terminating to a network equipped with the appropriate signaling connections. This feature is available only where switching equipment is compatible. (N)

B. Nonchargeable CLASS Features:

1. Calling Number Delivery Blocking - Per Call: temporarily allows the subscriber, when placing outgoing calls, to label his or her telephone number as private, thus restricting its availability to the called party. This feature is accessed by dialing (*67), or 1167 for rotary phones, before dialing the phone number of the called party.

FILED

SEP 01 1998

MISSOURI
Public Service Commission

Issue: August 01, 1998

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: September 1, 1998

JUL 30 1998

CANCELLED
MAR 04 2002
By: HRS 6-3
Public Service Commission
MISSOURI

OPTIONAL SERVICES AND FEATURES

(T)

6. Optional Services and Features (Cont'd)

CANCELLED

(T)

6.1 CLASS Service (Cont'd)

NOV 14 1994

A. Feature Descriptions: (Cont'd)

MO. PUBLIC SERVICE COMMISSION

8. **Automatic Callback:** permits a subscriber encountering a busy connection to have call setup performed automatically when the called station becomes idle. This feature is designed to automatically set up a call to the last telephone number called by the subscriber, regardless of whether the called telephone number was busy or idle, answered or unanswered. If the call cannot be completed immediately because of a busy line, the call is queued and call completion is attempted when both lines are idle. As part of the completion attempt, the calling subscriber is given special ringing and when the called subscriber answers, the calling subscriber is given regular ringing.
9. **Call Return:** permits a subscriber to have a call automatically returned to the last party who called. If that line is busy when the recall attempt is made, the call is queued until both the subscriber and the last calling party are idle; then the subscriber is rung first. When the subscriber answers, the last calling party is rung to complete the call.

B. Nonchargeable CLASS Features:

1. **Calling Number Delivery Blocking - Per Call:** temporarily allows the subscriber, when placing outgoing calls, to label his or her telephone number as private, thus restricting its availability to the called party. This feature is accessed by dialing (*67), or 1167 for rotary phones, before dialing the phone number of the called party.

CANCELLED

SEP 01 1998
By 3rd Rst 6-3
Public Service Commission
MISSOURI

FILED

DEC 14 1994

MISSOURI
Public Service Commission

RECEIVED

GENERAL EXCHANGE SERVICE

AUG 1 1994

6. General Exchange Service (Cont'd)

6.1 CLASS Service (Cont'd)

MO. PUBLIC SERVICE COMM.

A. Feature Descriptions: (Cont'd)

8. Automatic Callback: permits a subscriber encountering a busy connection to have call setup performed automatically when the called station becomes idle. This feature is designed to automatically set up a call to the last telephone number called by the subscriber, regardless of whether the called telephone number was busy or idle, answered or unanswered. If the call cannot be completed immediately because of a busy line, the call is queued and call completion is attempted when both lines are idle. As part of the completion attempt, the calling subscriber is given special ringing and when the called subscriber answers, the calling subscriber is given regular ringing.

9. Call Return: permits a subscriber to have a call automatically returned to the last party who called. If that line is busy when the recall attempt is made, the call is queued until both the subscriber and the last calling party are idle; then the subscriber is rung first. When the subscriber answers, the last calling party is rung to complete the call.

B. Nonchargeable CLASS Features:

1. Calling Number Delivery Blocking - Per Call: temporarily allows the subscriber, when placing outgoing calls, to label his or her telephone number as private, thus restricting its availability to the called party. This feature is accessed by dialing (*67), or 1167 for rotary phones, before dialing the phone number of the called party.

CANCELLED

DEC 14 1994

BY *DR.S#623*
Public Service Commission
MISSOURI

(N)

(N)

FILED

SEP 10 1994
95 - 47

MISSOURI
Public Service Commission

GENERAL EXCHANGE SERVICE

6. General Exchange Service (Cont'd)

6.1 CLASS Service (Cont'd)

A. Feature Descriptions: (Cont'd)

8. Reserved for future use.

9. Reserved for future use.

B. Rates

1. Rates for CLASS features with the exception of Customer-originated Trace will be charged on a monthly basis.

Any customer ordering two (2) or more CLASS features (excluding Customer-originated Trace) will receive a seventy-five cent (\$.75) discount per feature.

Monthly Charge

First feature ordered	3.50
Each additional feature	2.75
Group of five features	10.00

2. Rates for Customer-originated Trace will be charged on a per activation basis.

Rate per Activation

Customer-originated Trace	1.25
---------------------------	------

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

CANCELLED

SEP 10 1994
BY 1st R.S. #6-3
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993

MISSOURI
Public Service Commission

OPTIONAL SERVICES AND FEATURES

Missouri Public

6. Optional Services and Features (Cont'd)

REC'D JAN 31 2002

6.1 CLASS Service (Cont'd)

Service Commission

A. Feature Descriptions: (Cont'd)

- 14. Caller ID on Call Waiting (Name and Number): allows the called party to see the name and number of the incoming caller while on the phone. The customer will hear the Call Waiting tone during the current call. The name and number of the incoming call will display on the Caller ID on Call Waiting device. Special equipment is needed for this feature. (N)
- 15. No Solicitors: allows customer to stop telemarketing calls before the phone even rings. Incoming callers are greeted with an announcement asking solicitors to place your number on the "Do Not Call List." (N)

B. Nonchargeable CLASS Features:

- 1. Calling Number Delivery Blocking - Per Call: temporarily allows the subscriber, when placing outgoing calls, to label his or her telephone number as private, thus restricting its availability to the called party. This feature is accessed by dialing (*67), or 1167 for rotary phones, before dialing the phone number. (M)
- 2. Called Number Delivery Blocking - Per Line: allows the subscriber, when placing outgoing calls, to permanently label his or her telephone number as private, thus restricting its availability to the called party. This service is available only to established shelters of domestic violence intervention agencies, state and county departments of human resource shelters, law enforcement agencies and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without Per Line Blocking. (M)

Missouri Public

FILED MAR 04 2002

Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

OPTIONAL SERVICES AND FEATURES

Missouri Public
Service Commission

6. Optional Services and Features (Cont'd)

ALSO DEC 14 1998

6.1 CLASS Service (Cont'd)

B. Nonchargeable CLASS Features: (Cont'd)

- 2. Called Number Delivery Blocking - Per Line: allows the subscriber, when placing outgoing calls, to permanently label his or her telephone number as private, thus restricting its availability to the called party. This service is available only to established shelters of domestic violence intervention agencies, state and county departments of human resource shelters, law enforcement agencies and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without Per Line Blocking.

C. Rates

- 1. Rates for CLASS features with the exception of Customer-originated Trace will be charged on a monthly basis.

	<u>Monthly Charge</u>
a. First feature ordered (other than Caller ID)	\$3.00
Each additional feature	\$2.00
b. Caller ID	\$5.00
Each additional feature	\$2.00

- 2. Rates for Customer-originated Trace will be charged per successful capture.

CANCELLED

MAR 04 2002
By 44RS6-3.1
Public Service Commission
MISSOURI

	Rate	(C)
	per Successful	(C)
	<u>Capture</u>	
Customer-originated Trace	\$1.25	

3. Rates for Calling Name Delivery

	<u>Monthly Charge</u>
a. Calling Name Delivery	\$5.00
b. Calling Party Identity	\$7.00

Missouri Public
Service Commission

FILED JAN 13 1999

OPTIONAL SERVICES AND FEATURES

RECEIVED

JUL 30 1998

6. Optional Services and Features (Cont'd)

6.1 CLASS Service (Cont'd)

B. Nonchargeable CLASS Features: (Cont'd)

MO. PUBLIC SERVICE COMM

2. Called Number Delivery Blocking - Per Line: allows the subscriber, when placing outgoing calls, to permanently label his or her telephone number as private, thus restricting its availability to the called party. This service is available only to established shelters of domestic violence intervention agencies, state and county departments of human resource shelters, law enforcement agencies and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without Per Line Blocking.

CANCELLED

C. Rates

1. Rates for CLASS features with the exception of Customer-originated Trace will be charged on a monthly basis.

JAN 13 1999
By 3rd RS #6-3.1
Public Service Commission
MISSOURI

	<u>Monthly Charge</u>
a. First feature ordered (other than Caller ID)	\$3.00
Each additional feature	\$2.00
b. Caller ID	\$5.00
Each additional feature	\$2.00

2. Rates for Customer-originated Trace will be charged on a per activation basis.

	<u>Rate per Activation</u>
Customer-originated Trace	\$1.25

3. Rates for Calling Name Delivery

	<u>Monthly Charge</u>	(N)
a. Calling Name Delivery	\$5.00	
b. Calling Party Identity	\$7.00	(N)

FILED

SEP 01 1998

MISSOURI
Public Service Commission

[Redacted]

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: September 1, 1998

JUL 30 1998

OPTIONAL SERVICES AND FEATURES (T)

6. Optional Services and Features (Cont'd) (T)

6.1 CLASS Service (Cont'd)

NOV 14 1994

B. Nonchargeable CLASS Features: (Cont'd) MO. PUBLIC SERVICE COMMISSION

2. Called Number Delivery Blocking - Per Line: allows the subscriber, when placing outgoing calls, to permanently label his or her telephone number as private, thus restricting its availability to the called party. This service is available only to established shelters of domestic violence intervention agencies, state and county departments of human resource shelters, law enforcement agencies and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without Per Line Blocking.

C. Rates

1. Rates for CLASS features with the exception of Customer-originated Trace will be charged on a monthly basis.

	<u>Monthly Charge</u>
a. First feature ordered (other than Caller ID)	\$3.00
Each additional feature	\$2.00
b. Caller ID	\$5.00
Each additional feature	\$2.00

2. Rates for Customer-originated Trace will be charged on a per activation basis.

	<u>Rate per Activation</u>
Customer-originated Trace	\$1.25

CANCELLED

SEP 01 1998
By 2nd RS #6-3.1
Public Service Commission
MISSOURI

FILED

DEC 14 1994

MISSOURI
Public Service Commission

GENERAL EXCHANGE SERVICE

RECEIVED

6. General Exchange Service (Cont'd)

AUG 1 1994

6.1 CLASS Service (Cont'd)

B. Nonchargeable CLASS Features: (Cont'd)

MO. PUBLIC SERVICE COMM.

2. Called Number Delivery Blocking - Per Line: allows the subscriber, when placing outgoing calls, to permanently label his or her telephone number as private, thus restricting its availability to the called party. This service is available only to established shelters of domestic violence intervention agencies, state and county departments of human resource shelters, law enforcement agencies and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without Per Line blocking.

^(D)
CANCELLED

C. Rates

1. Rates for CLASS features with the exception of Customer-originated Trace will be charged on a monthly basis.

DEC 14 1994

By LatR.S. #6-3.1

Public Service Commission
MISSOURI

	Monthly Charge	
a. First feature ordered (other than Caller ID)	\$3.00	(T)(R)
Each additional feature	\$2.00	(R)
		(D)
b. Caller ID	\$5.00	(N)
Each additional feature	\$2.00	(N)
		(D)

2. Rates for Customer-originated Trace will be charged on a per activation basis.

	Rate per Activation
Customer-originated Trace	\$1.25

FILED

SEP 10 1994
95 - 47

MISSOURI
Public Service Commission

Issued: August 1, 1994

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective August 1, 1994

SEP 10 1994

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.1 CLASS Service (Cont'd)

C. Rates

1. Rates for CLASS features with the exception of Customer-originated Trace will be charged on a monthly basis. The highest rated feature will be considered the subscriber's first feature.

		<u>Monthly Charge</u>		
		<u>First</u>	<u>Additional</u>	
		<u>Feature</u>	<u>Feature</u>	
a.	Caller ID	\$3.50	\$2.00	(R)
b.	Calling Name Delivery (CNAM)	3.50	2.00	(R)
c.	Calling Party Identify (CPI)	5.00	2.00	(R)
d.	Selective Distinctive Ringing	3.00	2.00	
e.	Selective Call Acceptance	3.00	2.00	
f.	Selective Call Forwarding	3.00	2.00	
g.	Selective Call Rejection	3.00	2.00	
h.	Selective Call Waiting	3.00	2.00	
i.	Automatic Callback	3.00	2.00	
j.	Call Return	3.00	2.00	
k.	Anonymous Call Rejection	3.00	2.00	
l.	Caller ID on Call Waiting (Name or Number)	8.00	2.00	(R)
m.	Caller Party ID on Call Waiting	8.00	2.00	
n.	No Solicitors	3.00	2.00	

2. Rates for Customer-originated Trace will be charged on a per successful capture.

Rate per
Successful Capture

Customer-originated Trace	\$1.25
---------------------------	--------

D. In addition to the charges above, customer activity charges as outlined in Section 5 of this tariff will apply to the establishment of class services.

Issued:
August 20, 2004

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

Effective:
October 1, 2004

Missouri Public

OPTIONAL SERVICES AND FEATURES

REC'D JAN 31 2002

6. Optional Services and Features (Cont'd)

Service Commission

6.1 CLASS Service (Cont'd)

C. Rates

(M)

1. Rates for CLASS features with the exception of Customer- originated Trace will be charged on a monthly basis. The highest rated feature will be considered the subscriber's first feature. (T)

	<u>Monthly Charge</u>		
	<u>First Feature</u>	<u>Additional Feature</u>	
a. Caller ID	\$ 5.00	\$ 2.00	(T)
b. Calling Name Delivery (CNAM)	5.00	2.00	
c. Calling Party Identity (CPI)	7.00	2.00	
d. Selective Distinctive Ringing	3.00	2.00	
e. Selective Call Acceptance	3.00	2.00	
f. Selective Call Forwarding	3.00	2.00	
g. Selective Call Rejection	3.00	2.00	
h. Selective Call Waiting	3.00	2.00	
i. Automatic Callback	3.00	2.00	
j. Call Return	3.00	2.00	
k. Anonymous Call Rejection	3.00	2.00	(T)
l. Caller ID on Call Waiting (Name or Number)	8.00	2.00	(N)
m. Caller ID on Call Waiting (Name and Number)	10.00	2.00	
n. No Solicitors	3.00	2.00	(N)

2. Rates for Customer-originated Trace will be charged on a per successful capture.

Rate per Successful Capture

Customer-originated Trace

\$ 1.25

- D. In addition to the charges above, customer activity charges as outlined in Section 5 of this tariff will apply to the establishment of class services. (T)

Missouri Public

FILED MAR 04 2002

Service Commission

OPTIONAL SERVICES AND FEATURES

RECEIVED

(T)
(T)

6. Optional Services and Features (Cont'd)

NOV 14 1994

6.2 Enhanced Multi-Line Service (EMLS)

A. General

MO. PUBLIC SERVICE COMMISSION

1. Enhanced Multi-Line Service is a service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides intrasystem communication and Enhanced Multi-Line Service feature packages as set forth in Paragraph 6.2.C following. EMLS is provided to Business or Residence Local Exchange Service customers who have 2 to 400 access lines. Customers with more than 400 lines may subscribe to Custom Enhanced Multi-Line Service (CEMLS).
2. CEMLS as outlined in Section 6.3 can provide service to users with more than 400 lines. Additional features beyond those listed in Section 6.2.C. may also be provided under CEMLS as outlined in Section 6.3.
3. EMLS is a local telecommunications service which is limited to those areas serviced by central office equipment specifically equipped to provide such services. The Company will provide EMLS in all wire centers which are equipped to provide the service.
4. If remote units are required to provide switching capabilities for intracommunication purposes, they will be located on Company provided sites located on the customer's premises. Any remote units and all system cabling used in association with EMLS are provided by and remain the property of the Company.
5. The Company will furnish one alphabetical and one classified directory listing on a per Enhanced Multi-Line Service summary business account, without charge. In addition, the Company will furnish one alphabetical listing for each individual residence EMLS number, without charge. Additional listings are offered subject to the provisions set forth in Section 6.7 of this tariff.
6. The rates and charges shown for EMLS apply to establishment of EMLS only. Other services (including CLASS services) as provided for in the Tariffs of the Company may be furnished in connection with this service at rates and charges specified for such services.

DEC 14 1994

FILED

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL EXCHANGE SERVICE

RECEIVED

6. General Exchange Service (Cont'd)

AUG 1 1994

6.2 Enhanced Multi-Line Service (EMLS)

A. General

MO. PUBLIC SERVICE COMM.

1. Enhanced Multi-Line Service is a service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides intrasystem communication and Enhanced Multi-Line Service feature package as set forth in Paragraph 6.2.C following. EMLS is provided to Business or Residence Local Exchange Service customers who subscribe to two to 400 access lines. Customers with more than 400 lines may subscribe to Custom Enhanced Multi-Line Service (CEMLS).

CANCELLED

DEC 1 1994

2. CEMLS as outlined in Section 6.3 can provide service to users with more than 400 lines. Additional features beyond those listed in Section 6.2.C. may also be provided under CEMLS as outlined in Section 6.3.

BY 2nd R.S. #6-4
Public Service Commission
MISSOURI

3. EMLS is a local telecommunications service which is limited to those areas serviced by central office equipment specifically equipped to provide such services. The Company will provide EMLS in all wire centers which are equipped to provide the service.

4. If remote units are required to provide switching capabilities for intracommunication purposes, they will be located on Company provided sites located on the customer's premises. Any remote units and all system cabling used in association with EMLS are provided by and remain the property of the Company.

5. The Company will furnish one alphabetical and one classified directory listing on a per Enhanced Multi-Line Service summary business account, without charge. In addition, the Company will furnish one alphabetical listing for each individual residence EMLS number, without charge. Additional listings are offered subject to the provisions set forth in Section 6.7 of this tariff.

FILED

6. The rates and charges shown for EMLS apply to establishment of EMLS only. Other services (including CLASS services) as provided for in the Tariffs of the Company may be furnished in connection with this service at rates and charges specified for such services.

SEP 10 1994
95 (C) 47
MISSOURI
Public Service Commission

GENERAL EXCHANGE SERVICE

RECEIVED

6. General Exchange Service (Cont'd)

SEP 24 1993

6.2 Enhanced Multi-Line Service (EMLS)

MISSOURI
Public Service Commission

A. General

1. Enhanced Multi-Line Service is a service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides intrasystem communication and Enhanced Multi-Line Service feature packages as set forth in Paragraph 6.2.C following. EMLS is provided to Business or Residence Local Exchange Service customers who subscribe to two to 400 access lines. Customers with more than 400 lines may subscribe to Custom Enhanced Multi-Line Service (CEMLS).
2. CEMLS as outlined in Section 6.3 can provide service to users with more than 400 lines. Additional features beyond those listed in Section 6.2.C. may also be provided under CEMLS as outlined in Section 6.3.
3. EMLS is a local telecommunications service which is limited to those areas serviced by central office equipment specifically equipped to provide such services. The Company will provide EMLS in all wire centers which are equipped to provide the service.
4. If remote units are required to provide switching capabilities for intracommunication purposes, they will be located on Company provided sites located on the customer's premises. Any remote units and all system cabling used in association with EMLS are provided by and remain the property of the Company.
5. The Company will furnish one alphabetical and one classified directory listing on a per Enhanced Multi-Line Service summary business account, without charge. In addition, the Company will furnish one alphabetical listing for each individual residence EMLS number, without charge. Additional listings are offered subject to the provisions set forth in Section 6.7 of this tariff.
6. The rates and charges shown for EMLS apply to establishment of EMLS only. Other services as provided for in the Tariffs of the Company may be furnished in connection with this service at rates and charges specified for such services.

FILED

CANCELLED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO

SEP 10 1994
Effective: 10/1/93
BY lat R.S. #6-4
Public Service Commission
MISSOURI

OPTIONAL SERVICES AND FEATURES

(T)

6. Optional Services and Features (Cont'd)

RECEIVED

(T)

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

NOV 14 1994

A. General (Cont'd)

MO. PUBLIC SERVICE COMMISSION

- 7. Each request for establishment of a EMLS system must be placed in writing by the customer. Should the customer elect to cancel such a request after acceptance by the Company and before the start of the initial contract period described below, he may do so subject to notice in writing and payment to the Company for all resulting nonrecoverable labor and material costs.
- 8. Suitable and sufficient space for any remote units required shall be leased by the Company from the customer.
 - a. Suitable space includes provisions for atmospheric control, which encompasses the following environmental requirements: (1) Dust free, (2) controlled temperatures ranging from 50 degrees to 86 degrees Fahrenheit, with consideration given to heat loss and/or gain of the equipment, and (3) relative humidity of 20% minimum and 55% maximum.
 - b. Commercial power necessary to operate the remote units, if required, located on the customer's premises shall be provided by the customer.
- 9. Rotary dial stations are not capable of accessing all EMLS features shown in 6.2.C of this section.
- 10. An Enhanced Multi-Line Service line may be extended to a location outside the same continuous property of the Enhanced Multi-Line Service customer to any location within the wire center at no additional charge, if a separate telephone number is assigned to this line. If the telephone number assigned to the extended line is the same as a telephone number at the normal location, Off-Premise Extension Service, as set forth in Section 6.9 of this Tariff, will apply to the line.
- 11. This Tariff (including the rates and charges shown herein) for EMLS is subject to such changes or modifications as the Missouri Public Service Commission may from time to time direct or allow in the exercise of its jurisdiction.

DEC 14 1994

MISSOURI
Public Service Commission

Issued: November 14, 1994 **Brian Cornelius**
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: December 14, 1994

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL EXCHANGE SERVICE

RECEIVED

6. General Exchange Service (Cont'd)

SEP 24 1993

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

MISSOURI
Public Service Commission

A. General (Cont'd)

7. Each request for establishment of a EMLS system must be placed in writing by the customer. Should the customer elect to cancel such a request after acceptance by the Company and before the start of the initial contract period described below, he may do so subject to notice in writing and payment to the Company for all resulting nonrecoverable labor and material costs.

CANCELLED

DEC 1 1994

8. Suitable and sufficient space for any remote units required shall be leased by the Company from the customer.

of R.S #6-5
Missouri Public Service Commission
MISSOURI

a. Suitable space includes provisions for atmospheric control, which encompasses the following environmental requirements: (1) Dust free, (2) controlled temperatures ranging from 50 degrees to 86 degrees Fahrenheit, with consideration given to heat loss and/or gain of the equipment, and (3) relative humidity of 20% minimum and 55% maximum.

b. Commercial power necessary to operate the remote units, if required, located on the customer's premises shall be provided by the customer.

9. Rotary dial stations are not capable of accessing all EMLS features shown in 6.2.C of this section.

10. An Enhanced Multi-Line Service line may be extended to a location outside the same continuous property of the Enhanced Multi-Line Service customer to any location within the wire center at no additional charge, if a separate telephone number is assigned to this line. If the telephone number assigned to the extended line is the same as a telephone number at the normal location, Off-Premise Extension Service, as set forth in Section 6.9 of this Tariff, will apply to the line.

11. This Tariff (including the rates and charges shown here) for EMLS is subject to such changes or modifications as the Missouri Public Service Commission may from time to time direct or allow in the exercise of its jurisdiction.

FILED

OCT 1 - 1993
93-208

MISSOURI
Public Service Commission

OPTIONAL SERVICES AND FEATURES

Missouri Public
Service Commission

6. Optional Services and Features (Cont'd)

REC'D DEC 14 1998

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

A. General (Cont'd)

12. Reserved for future use. (D)

B. Liability of the Company

1. The liability of the Company for interruptions in or failure of service provided under the EMLS Tariff is provided for in Section No. 3.3 of this tariff.
2. The Company makes no guarantee and assumes no liability whatsoever for the customer's provision of EMLS features and its associated facilities to its patrons, including the inability of the customer to collect any amount purportedly owed to it by its patrons for any reason whatsoever which amounts include, without limitation, any amount associated with disputed toll calls and/or toll fraud.

C. Description of Service

1. EMLS is offered in two different configurations:

a. EMLS-Basic (EMLS-B)

This service is offered for customers with between two and thirty lines and provides a standard group of features available to the customers. Features available under EMLS-B are described in Section 6.2.C(2)a.

b. EMLS-Full Service (EMLS-FS)

This service is offered to customers with between two (2) and four hundred (400) lines. In addition to a standard group of features the customer has the option of choosing additional feature packages to meet the customer's communication service requirements. Features available under EMLS-FS are listed in Sections 6.2.C (2)b, c, d, and e, hereafter.

Missouri Public
Service Commission

FILED JAN 13 1999

OPTIONAL SERVICES AND FEATURES

(T)

6. Optional Services and Features (Cont'd)

(T)

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

NOV 14 1994

A. General (Cont'd)

TO PUBLIC SERVICE COMMISSION

12. Certain features (marked with an * in Section 6.2.D) will require the customer to provide additional hardware and/or facilities associated with the particular feature. Additional Telephone Company facilities required for these features may be purchased from applicable sections of this tariff.

B. Liability of the Company

1. The liability of the Company for interruptions in or failure of service provided under the EMLS Tariff is provided for in Section No. 3.3 of this tariff.
2. The Company makes no guarantee and assumes no liability whatsoever for the customer's provision of EMLS features and its associated facilities to its patrons, including the inability of the customer to collect any amount purportedly owed to it by its patrons for any reason whatsoever which amounts include, without limitation, any amount associated with disputed toll calls and/or toll fraud.

C. Description of Service

1. EMLS is offered in two different configurations:

a. EMLS-Basic (EMLS-B)

This service is offered for customers with between two and thirty lines and provides a standard group of features available to the customers. Features available under EMLS-B are described in Section 6.2.C(2)a.

b. EMLS-Full Service (EMLS-FS)

This service is offered to customers with between two (2) and four hundred (400) lines. In addition to a standard group of features the customer has the option of choosing additional feature packages to meet the customer's communication service requirements. Features available under EMLS-FS are listed in Sections 6.2.C(2)b, c, d, and e, hereafter.

CANCELLED

JAN 13 1999
By *[Signature]* #6-6
Public Service Commission
MISSOURI

FILED

DEC 14 1994

MISSOURI
Public Service Commission

GENERAL EXCHANGE SERVICE

RECEIVED

6. General Exchange Service (Cont'd)

SEP 24 1993

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

MISSOURI
Public Service Commission

A. General (Cont'd)

12. Certain features (marked with an * in Section 6.2.D) will require the customer to provide additional hardware and/or facilities associated with the particular feature. Additional Telephone Company facilities required for these features may be purchased from applicable sections of this tariff.

B. Liability of the Company

1. The liability of the Company for interruptions in or failure of service provided under the EMLS Tariff is provided for in Section No. 3.3 of this tariff.

2. The Company makes no guarantee and assumes no liability whatsoever for the customer's provision of EMLS features and its associated facilities to its patrons, including the inability of the customer to collect any amount purportedly owed to it by its patrons for any reason whatsoever which amounts include, without limitation, any amount associated with disputed toll calls and/or toll fraud.

CANCELLED

C. Description of Service

1. EMLS is offered in two different configurations:

a. EMLS-Basic (EMLS-B)

This service is offered for customers with between two and thirty lines and provides a standard group of features available to the customers. Features available under EMLS-B are described in Section 6.2.C(2)a.

b. EMLS-Full Service (EMLS-FS)

This service is offered to customers with between two (2) and four hundred (400) lines. In addition to a standard group of features the customer has the option of choosing additional feature packages to meet the customer's communication service requirements. Features available under EMLS-FS are listed in Sections 6.2.C(2)b, c, d, and e hereafter.

DEC 1 1994
BY *1st R.S. #6-6*
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

OPTIONAL SERVICES AND FEATURES

(T)

6. Optional Services and Features (Cont'd)

RECEIVED

(T)

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

NOV 14 1994

C. Description of Service (Cont'd)

MO. PUBLIC SERVICE COMMISSION

2. Features

a. EMLS-B Standard Features

- Alternate Answering
- Call Forward
- Call Flip-Flop
- Call Hold
- Call Pick-up
- Call Transfer
- Call Waiting
- Combined Dial-Pulse - DTMF Signaling
- Convenience Dialing
- Direct-inward-dialing
- Direct-outward-dialing
- Intercom
- Three-Way Calling

b. EMLS-FS Standard Features

- Combined Dial Pulse-DTMF Signaling
- Direct-inward-dialing
- Direct-outward-dialing
- Station-to-Station dialing

c. EMLS-FS Series 1 Features

- All EMLS-FS Standard Features plus,
- Account Code Capability
- Call Flip-Flop
- Call Forwarding (Busy, All, No Answer, Within Group)
- Call Hold
- Call Park
- Call Pickup
- Call Transfer (Individual, Internal Only)
- Call Waiting
- Cancel Call Waiting
- Consultation Hold
- Dial Access to Attendant
- Dialing Access to Private Facilities
- Distinctive Ringing

FILED

DEC 14 1994

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL EXCHANGE SERVICE

RECEIVED

6. General Exchange Service (Cont'd)

AUG 1 1994

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

MO. PUBLIC SERVICE COMM.

C. Description of Service (Cont'd)

2. Features

a. EMLS-B Standard Features

- Alternate Answering
- Call Forward
- Call Flip-Flop
- Call Hold
- Call Pick-up
- Call Transfer
- Call Waiting
- Combined Dial-Pulse - DTMF Signaling
- Convenience Dialing
- Direct-inward-dialing
- Direct-outward-dialing
- Intercom
- Three-Way Calling

(N)

b. EMLS-FS Standard Features

- Combined Dial Pulse-DTMF Signaling
- Direct-inward-dialing
- Direct-outward-dialing
- Station-to-Station dialing

(T)

c. EMLS-FS Series 1 Features

- All EMLS-FS Standard Features plus,
- Account Code Capability
- Call Flip-Flop
- Call Forwarding (Busy, All, No Answer, Within Group)
- Call Hold
- Call Park
- Call Pickup
- Call Transfer (Individual, Internal Only)
- Call Waiting
- Cancel Call Waiting
- Consultation Hold
- Dial Access to Attendant
- Dialing Access to Private Facilities
- Distinctive Ringing

CANCELLED

DEC 14 1994
BY 2nd R.S # 6-7
Public Service Commission
MISSOURI

FILED

SEP 10 1994
95 - 47
MISSOURI
Public Service Commission

GENERAL EXCHANGE SERVICE

6. General Exchange Service (Cont'd)

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

C. Description of Service (Cont'd)

2. Features

a. EMLS-B Standard Features

- Alternate Answering
- Call Forward
- Call Flip-Flop
- Call Hold
- Call Pick-up
- Call Transfer
- Call Waiting
- Convenience Dialing
- Direct-inward-dialing
- Direct-outward-dialing
- Intercom
- Three-Way Calling

b. EMLS-FS Standard Features

- Combined Dial Pulse-DTMF Lines
- Direct-inward-dialing
- Direct-outward-dialing
- Station-to-Station dialing

c. EMLS-FS Series 1 Features

- All EMLS-FS Standard Features plus,
- Account Code Capability
- Call Flip-Flop
- Call Forwarding (Busy, All, No Answer, Within Group)
- Call Hold
- Call Park
- Call Pickup
- Call Transfer (Individual, Internal Only)
- Call Waiting
- Cancel Call Waiting
- Consultation Hold
- Dial Access to Attendant
- Dialing Access to Private Facilities
- Distinctive Ringing

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

CANCELLED

SEP 10 1994

BY 1st R.S #6-7
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993

93 - 268

MISSOURI
Public Service Commission

OPTIONAL SERVICES AND FEATURES (T)

6. Optional Services and Features (Cont'd) **FILED (T)**

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

NOV 14 1994

C. Description of Service (Cont'd)

2. Features (Cont'd)

MO. PUBLIC SERVICE COMM.

c. EMLS-FS Series 1 Features (Cont'd)

- Do Not Disturb
- Flexible Intercept
- Hunting Terminal (Pilot)
- Intercom
- Last Number Redial
- Make Busy (Terminal/Group)
- Music-on-Hold
- Paging Access
- Single Digit Dialing
- Speed Calling Individual (Short)
- Station Transfer Security
- Stop Hunt
- Three-Way Calling
- Wake-up Reminder

d. EMLS-FS Series 2 Features

All EMLS-FS Series 1 Features plus,

- Automatic Call Back (Station, Trunk Camp-on)
- Call Diversion To Attendant
- Data Line Security
- Dictation Access and Control
- FX Facilities Access
- Fully Restricted Service
- Hunting (Regular, Circular, Preferential)
- Night Service (Fixed, Flexible)
- Speed Calling Group
- Toll Restricted Service

FILED

DEC 14 1994

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

Citizens Telephone Company
of Higginsville, Missouri, Inc.

RECEIVED

AUG 1 1994

GENERAL EXCHANGE SERVICE

6. General Exchange Service (Cont'd)

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

MO. PUBLIC SERVICE COMM.

C. Description of Service (Cont'd)

2. Features (Cont'd)

c. EMLS-FS Series 1 Features (Cont'd)

(T)

Do Not Disturb
Flexible Intercept
Hunting Terminal (Pilot)
Intercom
Last Number Redial
Make Busy (Terminal/Group)
Music-on-Hold
Paging Access
Single Digit Dialing
Speed Calling Individual (Short)
Station Transfer Security
Stop Hunt
Three-Way Calling
Wake-up Reminder

CANCELLED

DEC 1 1994
BY 2nd R.S. #6-8
Public Service Commission
MISSOURI

d. EMLS-FS Series 2 Features

All EMLS-FS Series 1 Features plus,

(D)

Automatic Call Back (Station, Trunk Camp-on)
Call Diversion To Attendant
Data Line Security
Dictation Access and Control
FX Facilities Access
Fully Restricted Service
Hunting (Regular, Circular, Preferential)
Night Service (Fixed, Flexible)
Speed Calling Group
Toll Restricted Service

FILED

SEP 10 1994
95 - 47
MISSOURI
Public Service Commission

Issued: August 1, 1994

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: August 31, 1994

SEP 10 1994

GENERAL EXCHANGE SERVICE

6. General Exchange Service (Cont'd)

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

C. Description of Service (Cont'd)

2. Features (Cont'd)

c. EMLS-FS Series 1 Features

Do Not Disturb
Flexible Intercept
Hunting Terminal (Pilot)
Intercom
Last Number Redial
Make Busy (Terminal/Group)
Music-on-Hold
Paging Access
Single Digit Dialing
Speed Calling Individual (Short)
Station Transfer Security
Stop Hunt
Three-Way Calling
Wake-up Reminder

d. EMLS-FS Series 2 Features

All EMLS-FS Series 1 Features plus,
Account Code Capability
Automatic Call Back (Station, Trunk Camp-on)
Call Diversion To Attendant
Data Line Security
Dictation Access and Control
FX Facilities Access
Fully Restricted Service
Hunting (Regular, Circular, Preferential)
Night Service (Fixed, Flexible)
Speed Calling Group
Toll Restricted Service

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

CANCELLED

SEP 10 1994
BY lat R.S #6-8
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

OPTIONAL SERVICES AND FEATURES (T)

6. Optional Services and Features (Cont'd) (T)

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd) (T)

FILED

NOV 14 1994

C. Description of Service (Cont'd) MO. PUBLIC SERVICE COMMISSION

2. Features (Cont'd)

e. EMLS-FS Series 3 Features
All EMLS-FS Series 2 Features plus,

- Authorization Codes
- Automatic Route Selection
- Call Waiting (Originating)
- Custom Dialed Account Recording
- Directed Call Pickup
- Executive Busy Override
- Expensive Route Warning Tone
- Hunting (Uniform Call Distribution)
- Off Hook Queuing
- Remote Access to Business Group Features
- Speed Calling Individual (Long)
- Station Message Detail Recording
- Time of Day Routing

FILED

DEC 14 1994

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL EXCHANGE SERVICE

RECEIVED

6. General Exchange Service (Cont'd)

SEP 24 1993

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

MISSOURI
Public Service Commission

C. Description of Service (Cont'd)

2. Features (Cont'd)

d. ~~EMLS~~-FS Series 3 features

- All EMLS-FS Series 2 features plus,
- Authorization Codes
- Automatic Route Selection
- Call Waiting (Originating)
- Custom Dialed Account Recording
- Directed Call Pickup
- Executive Busy Override
- Expensive Route Warning Tone
- Hunting (Uniform Call Distribution)
- Off Hook Queuing
- Remote Access to Business Group Features
- Speed Calling Individual (Long)
- Station Message Detail Recording
- Time of Day Routing

CANCELLED

DEC 1 1994
BY let R.S. # 6-9
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

OPTIONAL SERVICES AND FEATURES

RECEIVED

JUL 30 1998

MO. PUBLIC SERVICE COMM

6. Optional Services and Features (Cont'd)

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

D. Feature Descriptions

1. Account Code Capability - This feature allows business group station users to enter an access code plus a three (3) to eight (8) digit account code number prior to dialing. (T)
2. Alternate Answering - This feature allows incoming calls to EMLS-B service to be automatically forwarded to another line in the group if the called number is busy or does not answer.
3. Authorization Codes - This feature allows a station user to override the assigned restriction level for a single call.
4. Automatic Call Back (Station, Trunk Camp-On) - This feature allows a station user encountering a busy station to be automatically notified when the station or trunk becomes idle.
5. Automatic Route Selection - This feature provides directed routing to the users preferred trunk route list (FX, WATS, Tie Lines, etc.)
6. Call Diversion to Attendant - This feature allows busy diversion and/or no answer diversion if off-hook or does not answer after predetermined ring, diverts to attendant.
7. Call Flip-Flop - This feature allows a user to have two calls in progress with the capability to alternate between them. The initiator converses with one while the other is on hold.
8. Call Forwarding (Busy, All, No Answer) - This feature provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. All calls, or only calls reaching a no answer or busy condition, may be forwarded. Fixed forwarding destination is changed by the Company, whereas variable forwarding destination is changed by the station user. (C)
(C)
9. Call Hold - This feature allows a station user to place a call in progress on hold.

FILED

SEP 01 1998

MISSOURI
Public Service Commission

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: September 1, 1998

JUL 30 1998

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

OPTIONAL SERVICES AND FEATURES (T)

6. Optional Services and Features (Cont'd) (T)

NOV 14 1994

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

D. Feature Descriptions

MO. PUBLIC SERVICE COMMISSION

1. Account Code Capability - This feature allows business group station users to enter an account code access plus a three (3) to eight (8) digit account code number prior to dialing.
2. Alternate Answering - This feature allows incoming calls to EMLS-B service to be automatically forwarded to another line in the group if the called number is busy or does not answer.
3. Authorization Codes - This feature allows a station user to override the assigned restriction level for a single call.
4. Automatic Call Back (Station, Trunk Camp-On) - This feature allows a station user encountering a busy station to be automatically notified when the station or trunk becomes idle.
5. Automatic Route Selection - This feature provides directed routing to the users preferred trunk route list (FX, WATS, Tie Lines, etc.)
6. Call Diversion to Attendant - This feature allows busy diversion and/or no answer diversion if off-hook or does not answer after predetermined ring, diverts to attendant.
7. Call Flip-Flop - This feature allows a user to have two calls in progress with the capability to alternate between them. The initiator converses with one while the other is on hold.
8. Call Forwarding (Busy, All, No Answer) - This feature provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. All calls, or only calls reaching a no answer or busy condition, may be forwarded. Fixed forwarding is established and changed by the Company, whereas variable forwarding is established and changed by the station user.
9. Call Hold - This feature allows a station user to place a call in progress on hold.

CANCELLED

SEP 01 1998
By *2nd RS # 6-10*
Public Service Commission
MISSOURI

FILED

DEC 14 1994

MISSOURI
Public Service Commission

Citizens Telephone Company
of Higginsville, Missouri, inc.

GENERAL EXCHANGE SERVICE

RECEIVED

6. General Exchange Service (Cont'd)

SEP 24 1993

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

MISSOURI
Public Service Commission

D. Feature Descriptions

1. Account Code Capability - This feature allows business group station users to enter an account code access plus a three (3) to ~~eight~~ (8) digit account code number prior to dialing.
2. Alternate Answering - This feature allows incoming calls to EMLS-B service to be automatically forwarded to another line in the group if the called number is busy or does not answer.
3. Authorization Codes - This feature allows a station user to override the assigned restriction level for a single call.
4. Automatic Call Back (Station, Trunk Camp-On) - This feature allows a station user encountering a busy station to be automatically notified when the station or trunk becomes idle.
5. Automatic Route Selection - This feature provides directed routing to the users preferred trunk route list (FX, WATS, Tie Lines, etc.)
6. Call Diversion to Attendant - This feature allows busy diversion and/or no answer diversion if off-hook or does not answer after predetermined ring, diverts to attendant.
7. Call Flip-Flop - This feature allows a user to have two calls in progress with the capability to alternate between them. The initiator converses with one while the other is on hold.
8. Call Forwarding (Busy, All, No Answer) - This feature provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. All calls, or only calls reaching a no answer or busy condition, may be forwarded. Fixed forwarding is established and changed by the Company, whereas variable forwarding is established and changed by the station user.
9. Call Hold - This feature allows a station user to place a call in progress on hold.

CANCELLED

FILED

DEC 1 1994
BY /ot R.S. # 6-10
Public Service Commission
MISSOURI

OCT 1 - 1993
93 - 268

Issued: 9/24/93

Brian Corn
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective 9/24/93
Public Service Commission

OPTIONAL SERVICES AND FEATURES

(T)

6. Optional Services and Features (Cont'd)

(T)

6.2 Enhanced Multi-Line Service (Cont'd)

NOV 14 1994

D. Feature Description (Cont'd)

MO. PUBLIC SERVICE COMM.

10. Call Park - This feature allows a station user to park a call and then retrieve it again from the same or a different station.
11. Call Pickup - This feature allows a station user to answer incoming calls to another station within his defined pickup group.
12. Call Transfer (All, Incoming Only, Internal) - This feature allows a station user to contact a third party while on a call, establish a three-way conversation and then drop off allowing the two other parties to remain connected (Call Transfer-All). The call transfer function may be restricted to incoming calls only or to calls within a particular customer group.
13. Call Waiting - This feature provides a burst of tone to inform a busy station user that another call is waiting.
14. Call Waiting (Originating) - This feature allows a station user to initiate the call waiting feature to a busy station within his customer group.
15. Cancel Call Waiting - This feature provides the ability to disable the Call Waiting Feature for the duration of a call.
16. Combined Dial Pulse - DTMF Signaling - This feature provides for either dial pulse or tone signaling.
17. Consultation Hold - This feature allows the initiator of a three-way call or transfer to speak privately with the third party before completing the connection.
18. Convenience Dialing (EMLS-B only) - This feature, similar to Single Digit Dialing, allows EMLS-B customers to call a specific party within the group by dialing a one-digit or two-digit code.

FILED

DEC 14 1994

MISSOURI
Public Service Commission

Citizens Telephone Company
of Higginsville, Missouri, inc.

GENERAL EXCHANGE SERVICE

RECEIVED

6. General Exchange Service (Cont'd)

SEP 24 1993

6.2 Enhanced Multi-Line Service (Cont'd)

MISSOURI
Public Service Commission

D. Feature Description (Cont'd)

- 10. Call Park - This feature allows a station user to park a call and then retrieve it again from the same or a different station.
- 11. Call Pickup - This feature allows a station user to answer incoming calls to another station within his defined pickup group.
- 12. Call Transfer (All, Incoming Only, Internal) - This feature allows a station user to contact a third party while on a call, establish a three-way conversation and then drop off allowing the two other parties to remain connected (Call Transfer-All). The call transfer function may be restricted to incoming calls only or to calls within a particular customer group.
- 13. Call Waiting - This feature provides a burst of tone to inform a busy station user that another call is waiting.
- 14. Call Waiting (Originating) - This feature allows a station user to initiate the call waiting feature to a busy station within his customer group.
- 15. Cancel Call Waiting - This feature provides the ability to disable the Call Waiting Feature for the duration of a call.
- 16. Combined Dial Pulse - DTMF Signaling - This feature provides for either dial pulse or tone signaling.
- 17. Consultation Hold - This feature allows the initiator of a three-way call or transfer to speak privately with the third party before completing the connection.
- 18. Convenience Dialing (EMLS-B only) - This feature, similar to Single Digit Dialing, allows EMLS-B customers to call a specific party within the group by dialing a one-digit or two-digit code.

CANCELLED

DEC 1 - 1994
BY 1st R.S. # 6-11
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

Issued: 9/24/93
Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective 9/24/93
MISSOURI
Public Service Commission

OPTIONAL SERVICES AND FEATURES

Missouri Public
Service Commission

6. Optional Services and Features (Cont'd)

REC'D DEC 14 1998

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

D. Feature Description (Cont'd)

19. Customer Dialed Account Recording (CDAR)* - The CDAR feature allows a customer to add an account number to their own Automatic Message Accounting (AMA) record for allocation of charges on billable outward calls.
20. Data Line Security - Prevents traffic sources, such as, call waiting, attendant break-in, executive override, etc. from inadvertently distorting and/or mutilating data transmission. The Data Line Security feature is available in three different options: as a permanent feature; as a permanent feature with a per-call deactivation code option; and as a temporary feature that is activated and deactivated on per-call basis through dialing activation and deactivation codes.
21. Dial Access to Attendant - This feature allows stations connected via tie line access to dial attendant access code
22. Dialing Access to Private Facilities - When a customer has private facilities that are directly terminated to customer premise equipment the customer accesses the facility by dialing/keying a code unique to that facility.
23. Dictation Access and Control* - This feature provides for station access to customer provided dictation equipment.
24. Direct Inward Dialing (DID) - This feature allows incoming calls from the exchange network to reach a specific station without attendant assistance.
25. Direct Outward Dialing (DOD) - This feature allows station users to place external calls to the exchange network without attendant assistance.
26. Directed Call Pickup - This feature allows a station user to answer any incoming call within his customer group by dialing the access code and the ringing station number.

* Certain features will require the customer to provide additional hardware and/or facilities associated with the particular feature.

Missouri Public
Service Commission (N)

Issued: December 14, 1998

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

Effective: January 13, 1999

FILED JAN 13 1999

OPTIONAL SERVICES AND FEATURES

(T)

6. Optional Services and Features (Cont'd)

(T)

NOV 14 1994

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

D. Feature Description (Cont'd)

MO. PUBLIC SERVICE COMM.

19. Customer Dialed Account Recording (CDAR)* - The CDAR feature allows a customer to add an account number to their own Automatic Message Accounting (AMA) record for allocation of charges on billable outward calls.

20. Data Line Security - Prevents traffic sources, such as, call waiting, attendant break-in, executive override, etc. from inadvertently distorting and/or mutilating data transmission. The Data Line Security feature is available in three different options: as a permanent feature; as a permanent feature with a per-call deactivation code option; and as a temporary feature that is activated and deactivated on per-call basis through dialing activation and deactivation codes.

(C)
|
(C)

21. Dial Access to Attendant - This feature allows stations connected via tie line access to dial attendant access code

22. Dialing Access to Private Facilities - When a customer has private facilities that are directly terminated to customer premise equipment the customer accesses the facility by dialing/keying a code unique to that facility.

CANCELLED

23. Dictation Access and Control* - This feature provides for station access to customer provided dictation equipment.

24. Direct Inward Dialing (DID) - This feature allows incoming calls from the exchange network to reach a specific station without attendant assistance.

JAN 13 1999
By 2nd RS #6-12
Missouri Public Service Commission
MISSOURI

25. Direct Outward Dialing (DOD) - This feature allows station users to place external calls to the exchange network without attendant assistance.

26. Directed Call Pickup - This feature allows a station user to answer any incoming call within his customer group by dialing the access code and the ringing station number.

FILED

DEC 14 1994

MISSOURI (M)
Public Service Commission

GENERAL EXCHANGE SERVICE

RECEIVED

6. General Exchange Service (Cont'd)

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd) SEP 24 1993

D. Feature Description (Cont'd)

MISSOURI
Public Service Commission

- 19. Customer Dialed Account Recording (CDAR)* - The CDAR feature allows a customer to add an account number to their own Automatic Message Accounting (AMA) record for allocation of charges on billable outward calls.
- 20. Data Line Security - This feature prohibits interruption to a busy line by any sort of secondary call.
- 21. Dial Access to Attendant - This feature allows stations connected via tie line access to dial attendant access code
- 22. Dialing Access to Private Facilities - When a customer has private facilities that are directly terminated to customer premise equipment the customer accesses the facility by dialing/keying a code unique to that facility.
- 23. Dictation Access and Control* - This feature provides for station access to customer provided dictation equipment.
- 24. Direct Inward Dialing (DID) - This feature allows incoming calls from the exchange network to reach a specific station without attendant assistance.
- 25. Direct Outward Dialing (DOD) - This feature allows station users to place external calls to the exchange network without attendant assistance.
- 26. Directed Call Pickup - This feature allows a station user to answer any incoming call within his customer group by dialing the access code and the ringing station number.
- 27. Distinctive Ringing - This feature provides different ringing patterns for internal and external calls.
- 28. Do Not Disturb - This feature gives a station user the capability of making the telephone line appear busy. Incoming calls may be diverted to a different station, or may receive a busy signal, even though the end-user is not using his or her telephone.

CANCELLED

DEC 1 1994

at R.S. # 6-12
Public Service Commission

MISSOURI

FILED

OCT 1 - 1993

93-268

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93
MISSOURI
Public Service Commission

(M)

OPTIONAL SERVICES AND FEATURES

FILED

6. Optional Services and Features (Cont'd)

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

NOV 14 1994

D. Feature Description (Cont'd)

MO. PUBLIC SERVICE COMM.

27. Distinctive Ringing - This feature provides different ringing patterns for internal and external calls.

28. Do Not Disturb - Permits a customer to temporarily refuse incoming calls by dialing the Do Not Disturb code. When this feature is activated, all incoming calls are diverted to a recorded announcement. To restore normal service, the customer simply dials the deactivation code.

(C)
—
(C)

FILED

DEC 14 1994

MISSOURI
Public Service Commission

Issued: November 14, 1994 **Brian Cornelius**
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: December 14, 1994

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

OPTIONAL SERVICES AND FEATURES RECEIVED (T)

6. Optional Services and Features (Cont'd) (T)

NOV 14 1994

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

D. Feature Description (Cont'd)

NO. PUBLIC SERVICE COMM.

29. Executive Busy Override - This feature allows a station user to access a busy station.
30. Expensive Route Warning Tone - This feature provides a warning tone indicating a route determined to be expensive for a given location has been selected.
31. Flexible Intercept - This feature provides the automatic routing to intercept calls which cannot be completed because of imposed restrictions, misdialing, etc.
32. FX Facilities Access - This feature provides access to and from a remote exchange network via dedicated trunk facilities.
33. Fully Restricted Service - This feature prohibits access by a station to facilities other than stations within the same customer group.
34. Hunting, Circular - Circular hunting is performed in a sequential manner only when a member's number in the hunt group has been dialed/keyed. Hunting proceeds to the last member in the group, wrapping around to the first member, and ending with the member before the one that was dialed/keyed.
35. Hunting, Preferential - This hunting feature operates on the basis of providing a separate preferential hunting list to one or all members of the hunt group. When a preferred member's number is dialed/keyed and found busy, its preferential hunting list is accessed to determine the hunting sequence that will occur.
36. Hunting, Regular - Regular hunting is performed in a sequential manner only when a member's number in the hunt group has been dialed/keyed. Hunting ends at the last member in the group.
37. Hunting, Terminal (Pilot) - This feature is performed only when the pilot number has been dialed/keyed.

FILED

DEC 14 1994

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL EXCHANGE SERVICE

6. General Exchange Service (Cont'd)

RECEIVED

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

SEP 24 1993

D. Feature Description (Cont'd)

MISSOURI

29. Executive Busy Override - This feature allows a customer to access a busy station.

30. Expensive Route Warning Tone - This feature provides a warning tone indicating a route determined to be expensive for a given location has been selected.

31. Flexible Intercept - This feature provides the automatic routing to intercept calls which cannot be completed because of imposed restrictions, misdialing, etc.

32. FX Facilities Access - This feature provides access to and from a remote exchange network via dedicated trunk facilities.

33. Fully Restricted Service - This feature prohibits access by a station to facilities other than stations within the same customer group.

34. Hunting, Circular - Circular hunting is performed in a sequential manner only when a member's number in the hunt group has been dialed/keyed. Hunting proceeds to the last member in the group, wrapping around to the first member, and ending with the member before the one that was dialed/keyed.

35. Hunting, Preferential - This hunting feature operates on the basis of providing a separate preferential hunting list to one or all members of the hunt group. When a preferred member's number is dialed/keyed and found busy, its preferential hunting list is accessed to determine the hunting sequence that will occur.

36. Hunting, Regular - Regular hunting is performed in a sequential manner only when a member's number in the hunt group has been dialed/keyed. Hunting ends at the last member in the group.

37. Hunting, Terminal (Pilot) - This feature is performed only when the pilot number has been dialed/keyed.

CANCELLED
DEC 1 1994
BY [Signature] P.S. # 6-13
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

MISSOURI
Public Service Commission

OPTIONAL SERVICES AND FEATURES

Missouri Public
Service Commission

6. Optional Services and Features (Cont'd)

REC'D DEC 14 1998

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

D. Feature Description (Cont'd)

38. Hunting, Uniform Call Distribution (ACD) - The ACD feature allows incoming trunk calls to be directed to, and distributed among, a select group of stations.
39. Intercom - This feature allows a station to call other stations within the group by dialing a code, normally one or two digits.
40. Last Number Redial - This feature allows a station user to redial the last number dialed by utilizing an access code.
41. Make Busy (Terminal/Group)* - This feature allows the terminal in a hunt group or an entire hunt group to appear busy to incoming calls. (T)
42. Message Waiting Indicator* - This feature provides message waiting lamp indicator for suitably equipped telephone sets, indicating a message is waiting. (T)
43. Music-on-Hold* - This feature allows the customer to provide music to the calling party when the calling party has been placed on hold. (T)
44. Night Service (Fixed, Flexible) - This feature provides for the routing of calls at night to a predetermined station number. The station may be permanently assigned (fixed) or night answer stations may be programmed each day (flexible).
45. Off-Hook Queuing - This feature allows a station user to remain off-hook and wait for an idle trunk so the call may be completed.
46. Paging Access* - This feature provides access to a customer provided loudspeaker system. (T)
47. Remote Access to Business Group Features* - This feature allows authorized users to call in from the exchange network and gain access to a business group including all features associated with that group. (T)
48. Single Digit Dialing - This feature allows speed calling between selected stations in separate groups using a one-digit code.
49. Speed Calling Group - This feature allows more than one station to have access to a shared speed calling list. The shared list may be either short or long.

* Certain features will require the customer to provide additional hardware and/or facilities associated with the particular feature. (N)
(N)

Issued: December 14, 1998

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

Effective: January 13, 1999

Missouri Public
Service Commission

FILED JAN 13 1999

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

OPTIONAL SERVICES AND FEATURES

RECEIVED

6. Optional Services and Features (Cont'd)

JUL 30 1998

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

MO. PUBLIC SERVICE COMMISSION

D. Feature Description (Cont'd)

- 38. Hunting, Uniform Call Distribution (ACD) - The ACD feature allows incoming trunk calls to be directed to, and distributed among, a select group of stations.
- 39. Intercom - This feature allows a station to call other stations within the group by dialing a code, normally one or two digits.
- 40. Last Number Redial - This feature allows a station user to redial the last number dialed by utilizing an access code.
- 41. Make Busy (Terminal/Group) - This feature allows the terminal in a hunt group or an entire hunt group to appear busy to incoming calls. (T)
- 42. Message Waiting Indicator - This feature provides message waiting lamp indicator for suitably equipped telephone sets, indicating a message is waiting. (N)
- 43. Music-on-Hold - This feature allows the customer to provide music to the calling party when the calling party has been placed on hold. (T)
- 44. Night Service (Fixed, Flexible) - This feature provides for the routing of calls at night to a predetermined station number. The station may be permanently assigned (fixed) or night answer stations may be programmed each day (flexible). (T)
- 45. Off-Hook Queuing - This feature allows a station user to remain on the line for an idle trunk so the call may be completed. (T)
- 46. Paging Access - This feature provides access to a customer provided speaker system. (T)
- 47. Remote Access to Business Group Features - This feature allows authorized users to call in from the exchange network and gain access to a business group including all features associated with that group. (T)
- 48. Single Digit Dialing - This feature allows speed calling between selected stations in separate groups using a one-digit code. (T)
- 49. Speed Calling Group - This feature allows more than one station to have access to a shared speed calling list. The shared list may be either short or long. (T)

CANCELLED

JAN 13 1999

By 3028#6-14
Public Service Commission
MISSOURI

FILED

SEP 01 1998

████████████████████

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: September 1, 1998
MISSOURI
Public Service Commission

JUL 30 1998

OPTIONAL SERVICES AND FEATURES **RECEIVED** (T)

6. Optional Services and Features (Cont'd) (T)

NOV 14 1994

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

D. Feature Description (Cont'd)

MO. PUBLIC SERVICE COMM.

38. Hunting, Uniform Call Distribution (ACD) - The ACD feature allows incoming trunk calls to be directed to, and distributed among, a select group of stations.
39. Intercom - This feature allows a station to call other stations within the group by dialing a code, normally one or two digits.
40. Last Number Redial - This feature allows a station user to redial the last number dialed by utilizing an access code.
41. Make Busy (Terminal/Group)* - This feature allows the terminal in a hunt group or an entire hunt group to appear busy to incoming calls.
42. Music-on-Hold* - This feature allows the customer to provide music to the calling party when he has been placed on hold.
43. Night Service (Fixed, Flexible) - This feature provides for the routing of calls at night to a predetermined station number. The station may be permanently assigned (fixed) or night answer stations may be programmed each day (flexible).
44. Off-Hook Queuing - This feature allows a station user to remain off-hook and wait for an idle trunk so he may complete his call.
45. Paging Access* - This feature provides access to a customer provided loudspeaker system.
46. Remote Access to Business Group Features* - This feature allows authorized users to call in from the exchange network and gain access to a business group including all features associated with that group.
47. Single Digit Dialing - This feature allows speed calling between selected stations in separate groups using a one-digit code.
48. Speed Calling Group - This feature allows more than one station to have access to a shared speed calling list. The shared list may be either short or long.

CANCELLED

SEP 01 1998
By 2nd RS #6-14
Public Service Commission
MISSOURI

FILED

NOV 14 1994
MISSOURI
Public Service Commission

GENERAL EXCHANGE SERVICE

6. General Exchange Service (Cont'd)

RECEIVED

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

SEP 24 1993

D. Feature Description (Cont'd)

MISSOURI
Public Service Commission

38. Hunting, Uniform Call Distribution (ACD) - The ACD feature allows incoming trunk calls to be directed to, and distributed among, a select group of stations.

CANCELLED

39. Intercom - This feature allows a station to call other stations within the group by dialing a code, normally one or two digits.

OCT 1 1994

by lat R.S. #6-14

40. Last Number Redial - This feature allows a station user to redial the last number dialed by utilizing an access code.

MISSOURI
Public Service Commission

41. Make Busy (Terminal/Group)* - This feature allows the terminal in a hunt group or an entire hunt group to appear busy to incoming calls.

42. Music-on-Hold* - This feature allows the customer to provide music to the calling party when he has been placed on hold.

43. Night Service (Fixed, Flexible) - This feature provides for the routing of calls at night to a predetermined station number. The station may be permanently assigned (fixed) or night answer stations may be programmed each day (flexible).

44. Off-Hook Queuing - This feature allows a station user to remain off-hook and wait for an idle trunk so he may complete his call.

45. Paging Access* - This feature provides access to a customer provided loudspeaker system.

46. Remote Access to Business Group Features* - This feature allows authorized users to call in from the exchange network and gain access to a business group including all features associated with that group.

47. Single Digit Dialing - This feature allows speed calling between selected stations in separate groups using a one-digit code.

48. Speed Calling Group - This feature allows more than one station to have access to a shared speed calling list. The shared list may be either short or long.

FILED

OCT 1 - 1993
93 - 268

OPTIONAL SERVICES AND FEATURES

Missouri Public
Service Commission

6. Optional Services and Features (Cont'd)

REC'D DEC 14 1998

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

D. Feature Description (Cont'd)

- 50. Speed Calling Individual (Long) - This feature allows a user to dial an individual list of selected numbers using an access code and two digits.
- 51. Speed Calling Individual (Short) - This feature allows a user to dial an individual list of selected numbers using an access code and one digit.
- 52. Station Message Detail Recording* - This feature provides the capability to accumulate call detail information from each station. (T)
- 53. Station-to-Station Dialing - This feature allows station users to call each other using station extension numbers.
- 54. Station Transfer Security - This feature provides that a call, which has been transferred by one station to a second station which does not answer, will recall the transferring station.
- 55. Stop Hunt - This feature allows a station user to stop when a particular line is reached in a hunting sequence.
- 56. Three-Way Calling - This feature allows a station user to add a third party to the conversation. (See Consultation Hold and Call Transfer).
- 57. Time of Day Routing - This feature provides for route selection based on the most economical path for a particular time of day.
- 58. Toll Restricted Service - This feature allows the customer to block station calls placed to the toll network or to divert them to the attendant.
- 59. User Transfer - This feature, available to EMLS-B customers, is identical to Call Transfer - All.
- 60. Wake-up Reminder - This feature allows station users the ability to program their telephone to ring distinctively at a specific time.

* Certain features will require the customer to provide additional hardware and/or facilities associated with the particular feature.

(N)
Missouri Public
Service Commission

FILED JAN 13 1999

Issued: December 14, 1998

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

Effective: January 13, 1999

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

OPTIONAL SERVICES AND FEATURES

RECEIVED

6. Optional Services and Features (Cont'd)

JUL 30 1998

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

MO. PUBLIC SERVICE COMM

D. Feature Description (Cont'd)

- 50. Speed Calling Individual (Long) - This feature allows a user to dial an individual list of selected numbers using an access code and two digits. (T)
- 51. Speed Calling Individual (Short) - This feature allows a user to dial an individual list of selected numbers using an access code and one digit. (T)
- 52. Station Message Detail Recording - This feature provides the capability to accumulate call detail information from each station. (T)
- 53. Station-to-Station Dialing - This feature allows station users to call each other using station extension numbers. (T)
- 54. Station Transfer Security - This feature provides that a call, which has been transferred by one station to a second station which does not answer, will recall the transferring station. (T)
- 55. Stop Hunt - This feature allows a station user to stop when a particular line is reached in a hunting sequence. (T)
- 56. Three-Way Calling - This feature allows a station user to add a third party to the conversation. (See Consultation Hold and Call Transfer). (T)
- 57. Time of Day Routing - This feature provides for route selection based on the most economical path for a particular time of day. (T)
- 58. Toll Restricted Service - This feature allows the customer to block station calls placed to the toll network or to divert them to the attendant. (T)
- 59. User Transfer - This feature, available to EMLS-B customers, is identical to Call Transfer - All. (T)
- 60. Wake-up Reminder - This feature allows station users the ability to program their telephone to ring distinctively at a specific time. (T)

CANCELLED

JAN 13 1999
By *3rd KS #6-15*
Public Service Commission
MISSOURI

FILED

SEP 01 1998



Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: September 1, 1998

MISSOURI
Public Service Commission

JUL 30 1998

OPTIONAL SERVICES AND FEATURES

(T)

6. Optional Services and Features (Cont'd)

FILED

(T)

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

NOV 14 1994

D. Feature Description (Cont'd)

49. Speed Calling Individual (Long) - This feature allows a user to dial an individual list of selected numbers using an access code and two digits.
50. Speed Calling Individual (Short) - This feature allows a user to dial an individual list of selected numbers using an access code and one digit.
51. Station Message Detail Recording* - This feature provides the capability to accumulate call detail information from each station.
52. Station-to-Station Dialing - This feature allows station users to call each other using station extension numbers.
53. Station Transfer Security - This feature provides that a call, which has been transferred by one station to a second station which does not answer, will recall the transferring station.
54. Stop Hunt - This feature allows a station user to stop when a particular line is reached in a hunting sequence.
55. Three-Way Calling - This feature allows a station user to add a third party to the conversation. (See Consultation Hold and Call Transfer).
56. Time of Day Routing - This feature provides for route selection based on the most economical path for a particular time of day.
57. Toll Restricted Service - This feature allows the customer to block station calls placed to the toll network or to divert them to the attendant.
58. User Transfer - This feature, available to EMLS-B customers, is identical to Call Transfer - All.
59. Wake-up Reminder - This feature allows station users the ability to program their telephone to ring distinctively at a specific time.

CANCELLED

SEP 01 1998
By *2nd RS # 6-15*
Public Service Commission
MISSOURI

FILED

DEC 14 1994

MISSOURI
Public Service Commission

GENERAL EXCHANGE SERVICE

6. General Exchange Service (Cont'd)

RECEIVED

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

SEP 24 1993

D. Feature Description (Cont'd)

- 49. Speed Calling Individual (Long) - This feature allows a user to dial an individual list of selected numbers using an access code and two digits.
- 50. Speed Calling Individual (Short) - This feature allows a user to dial an individual list of selected numbers using an access code and one digit.
- 51. Station Message Detail Recording* - This feature provides the capability to accumulate call detail information from each station.
- 52. Station-to-Station Dialing - This feature allows station users to call each other using station extension numbers.
- 53. Station Transfer Security - This feature provides that a call, which has been transferred by one station to a second station which does not answer, will recall the transferring station.
- 54. Stop Hunt - This feature allows a station user to stop when a particular line is reached in a hunting sequence.
- 55. Three-Way Calling - This feature allows a station user to add a third party to the conversation. (See Consultation Hold and Call Transfer).
- 56. Time of Day Routing - This feature provides for route selection based on the most economical path for a particular time of day.
- 57. Toll Restricted Service - This feature allows the customer to block station calls placed to the toll network or to divert them to the attendant.
- 58. User Transfer - This feature, available to EMLS-B customers, is identical to Call Transfer - All.
- 59. Wake-up Reminder - This feature allows station users the ability to program their telephone to ring distinctively at a specific time.

MISSOURI
Public Service Commission

CANCELLED

DEC 1 1994

P.S. #6-15
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 268

OPTIONAL SERVICES AND FEATURES

RECEIVED

6. Optional Services and Features (Cont'd)

JUL 30 1998

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

MO. PUBLIC SERVICE COMM

E. Rates

- 1. Rates for the provision of EMLS service will consist of two types of rate elements. One rate will be a monthly service charge for each EMLS account. (See 6.2.E.2) The second rate will apply on a per line basis for each line and will be related to the specific feature package or packages which the customer subscribes to.

The rates and charges shown herein apply in addition to all other applicable rates and charges shown elsewhere in the Company's Tariff. Specifically, this service is in addition to the local exchange service lines which the customer will purchase to provide local exchange service.

In the alternative rates for EMLS may be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

(N)
|
(N)

- 2. Monthly service charges will apply on an ELCS account basis as follows:

	<u>Rate</u>
EMLS-B	\$ 10.00
EMLS-FS (2 to 200 lines)	\$ 50.00
EMLS-FS (201 to 400 lines)	\$100.00

- 3. In addition to the rates as set forth in Paragraph 6.2.E(2) the following rates and charges apply to the provision of EMLS. These rates are charged on a per line per month basis for the specific feature packages purchased.

	<u>Rate</u>
a. EMLS-B	
Standard Features	\$3.00

FILED

SEP 01 1998

MISSOURI
Public Service Commission

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: September 1, 1998

JUL 30 1998

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

OPTIONAL SERVICES AND FEATURES

(T)

6. Optional Services and Features (Cont'd)

FILED

(T)

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

NOV 14 1994

E. Rates

MO. PUBLIC SERVICE COMM.

1. Rates for the provision of EMLS service will consist of two types of rate elements. One rate will be a monthly service charge for each EMLS account. (See 6.2.E.2) The second rate will apply on a per line basis for each line and will be related to the specific feature package or packages which the customer subscribes to.

The rates and charges shown herein apply in addition to all other applicable rates and charges shown elsewhere in the Company's Tariff. Specifically, this service is in addition to the local exchange service lines which the customer will purchase to provide local exchange service.

2. Monthly service charges will apply on an ELCS account basis as follows:

	<u>Rate</u>
EMLS-B	\$ 10.00
EMLS-FS (2 to 200 lines)	\$ 50.00
EMLS-FS (201 to 400 lines)	\$100.00

3. In addition to the rates as set forth in Paragraph 6.2.E(2) the following rates and charges apply to the provision of EMLS. These rates are charged on a per line per month basis for the specific feature packages purchased.

	<u>Rate</u>
a. EMLS-B	
Standard Features	\$3.00
b. EMLS-FS	
Standard Features	\$0.75
Feature Series 1, per line	1.75
Feature Series 2, per line	2.45
Feature Series 3, per line	2.80

CANCELLED

SEP 01 1998
By *2nd RS #6-16*
Public Service Commission
MISSOURI

FILED

DEC 14 1994

MISSOURI
Public Service Commission

GENERAL EXCHANGE SERVICE

6. General Exchange Service (Cont'd)

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

E. Rates

1. Rates for the provision of EMLS service will consist of two types of rate elements. One rate will be a monthly charge for each EMLS account. (See 6.2.E.2) The second rate will apply on a per line basis for each line and will be related to the specific feature package or packages which the customer subscribes to.

The rates and charges shown herein apply in addition to all other applicable rates and charges shown elsewhere in the Company's Tariff. Specifically, this service is in addition to the local exchange service lines which the customer will purchase to provide local exchange service.

2. Monthly service charges will apply on an EMLS account basis as follows:

	<u>Rate</u>
EMLS-B	\$ 10.00
EMLS-FS (2 to 200 lines)	\$ 50.00
EMLS-FS (201 to 400 lines)	\$100.00

3. In addition to the rates as set forth in Paragraph 6.2.E(2) the following rates and charges apply to the provision of EMLS. These rates are charged on a per line per month basis for the specific feature packages purchased.

	<u>Rate</u>
a. EMLS-B	
Standard Features	\$3.00
b. EMLS-FS	
Standard Features	\$.75
Feature Series 1, per line	1.75
Feature Series 2, per line	2.45
Feature Series 3, per line	2.80

- c. Line rates shown herein do not include the provision of customer premise equipment.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

CANCELLED

DEC 1 1994
BY 1st R.S. # 6-16
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

OPTIONAL SERVICES AND FEATURES

RECEIVED

6. Optional Services and Features (Cont'd)

JUL 30 1998

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

MO. PUBLIC SERVICE COMMISSION

E. Rates (Cont'd)

3. (Cont'd)

b. EMLS-FS

Standard Features	\$0.75
Feature Series 1, per line	1.75
Feature Series 2, per line	2.45
Feature Series 3, per line	2.80

(M)
|
(M)

c. Line rates shown herein do not include the provision of customer premise equipment.

d. Appropriate Customer Activity Charges set forth in Section 5.4.F of this Tariff apply to installation of an Enhanced Multi-Line Service system up to and including the Network Interface and to any changes or feature additions to individual EMLS lines.

F. Conditions

1. When EMLS is provided, any manual operations at the customer's premises are performed by, and at the expense of the customer.

a. Upon request, the Company will correct a failure caused by customer initiated software changes, will update software records, or make subsequent line and/or feature additions on a time and material basis at labor rates as specified following:

(M) Moved from Sheet No. 6-16

FILED

SEP 01 1998

**MISSOURI
Public Service Commission**

████████████████████

**Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037**

Effective: September 1, 1998

JUL 30 1998

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

OPTIONAL SERVICES AND FEATURES

(T)

6. Optional Services and Features (Cont'd)

FILED

(T)

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

NOV 14 1994

E. Rates (Cont'd)

MO. PUBLIC SERVICE COMMISSION

3. (Cont'd)

- c. Line rates shown herein do not include the provision of customer premise equipment. (M)
(M)
- d. Appropriate Customer Activity Charges set forth in Section 5.4.F of this Tariff apply to installation of an Enhanced Multi-Line Service system up to and including the Network Interface and to any changes or feature additions to individual EMLS lines.

F. Conditions

- 1. When EMLS is provided, any manual operations at the customer's premises are performed by, and at the expense of the customer.
 - a. Upon request, the Company will correct a failure caused by customer initiated software changes, will update software records, or make subsequent line and/or feature additions on a time and material basis at labor rates as specified following:

<u>Labor Period</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(1) Basic Time, Business Day, Per Technician*	\$30.00	\$15.00
(2) Overtime, Outside the Business Day, Per Technician*	45.00	22.50
(3) Premium Time, Outside the business Day, Per Technician*	60.00	30.00

CANCELLED
SEP 01 1998
By 2nd RS #6-17
Public Service Commission
MISSOURI

FILED

* A call out of a Company employee at a time not consecutive with the business day subject to a minimum charge of two hours.

MISSOURI (M)
Public Service Commission

Citizens Telephone Company
of Higginsville, Missouri, inc.

GENERAL EXCHANGE SERVICE

6. General Exchange Service (Cont'd)

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

E. Rates (Cont'd)

3. (Cont'd)

- d. Appropriate Customer Activity Charges set forth in Section 5.4.F of this Tariff apply to installation of an Enhanced Multi-Line Service system up to and including the Network Interface and to any changes or feature additions to individual EMLS lines.

F. Conditions

1. When EMLS is provided, any manual operations at the customer's premises are performed by, and at the expense of the customer.

- a. Upon request, the Company will correct a failure caused by customer initiated software changes, will update software records, or make subsequent line and/or feature additions on a time and material basis at labor rates as specified following:

<u>Labor Period</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(1) Basic Time, Business Day, Per Technician*	\$30.00	\$15.00
(2) Overtime, Outside the Business Day, Per Technician*	45.00	22.50
(3) Premium Time, Outside the business Day, Per Technician*	60.00	30.00

- b. Basic time rates apply for the time the Company is open for business, Monday through Friday. Overtime rates apply any time outside the business day and all day Saturday. Premium rates apply all day Sunday and on all Company approved holidays.

* A call out of a Company employee at a time not consecutive with the business day is subject to a minimum charge of two hours.

Effective: 10/1/93
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93
Public Service Commission

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

CANCELLED

DEC 14 1994

by let R.S.#6-17
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

MISSOURI

OPTIONAL SERVICES AND FEATURES

RECEIVED

6. Optional Services and Features (Cont'd)

JUL 30 1998

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

F. Conditions (Cont'd)

MO. PUBLIC SERVICE COMM

<u>Labor Period</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>	(M)
(1) Basic Time, Business Day, Per Technician*	\$30.00	\$15.00	
(2) Overtime, Outside the Business Day, Per Technician*	45.00	22.50	
(3) Premium Time, Outside the business Day, Per Technician*	60.00	30.00	

* A call out of a Company employee at a time not consecutive with the business day is subject to a minimum charge of two hours.

(M)

b. Basic time rates apply for the time the Company is open for business, Monday through Friday. Overtime rates apply any time outside the business day and all day Saturday. Premium rates apply all day Sunday and on all Company approved holidays.

6.3 Custom Enhanced Multi-Line Service (CEMLS)

A. Scope of the Service

1. CEMLS is a service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, intrasystem communication and Enhanced Multi-Line Service features. Most of the Enhanced Multi-Line Service features are set forth in Paragraph 6.2.D preceding. However, certain additional features may also be available at the customer's request. CEMLS may also be a custom service arrangement to add additional features and/or hardware to an EMLS system.

FILED

(M) Moved from Sheet No. 6-17

SEP 01 1998

**MISSOURI
Public Service Commission**

Is [REDACTED]

**Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037**

Effective: September 1, 1998

JUL 30 1998

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

OPTIONAL SERVICES AND FEATURES

(T)

6. Optional Services and Features (Cont'd)

FILED

(T)

6.2 Enhanced Multi-Line Service (EMLS) (Cont'd)

NOV 14 1994

F. Conditions (Cont'd)

- b. Basic time rates apply for the time the Company is open for business, Monday through Friday. Overtime rates apply any time outside the business day and all day Saturday. Premium rates apply all day Sunday and on all Company approved holidays.

NO. PUBLIC SERVICE COMMISSION

(M)

(M)

6.3 Custom Enhanced Multi-Line Service (CEMLS)

A. Scope of the Service

1. CEMLS is a service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, intrasystem communication and Enhanced Multi-Line Service features. Most of the Enhanced Multi-Line Service features are set forth in Paragraph 6.2.D preceding. However, certain additional features may also be available at the customer's request. CEMLS may also be a custom service arrangement to add additional features and/or hardware to an EMLS system.
2. CEMLS arrangements may be provided by utilizing existing Company facilities and equipment, construction of new facilities, and the purchase of new office equipment or any combination thereof. These arrangements will be provided only when, in the judgement of the Company, it is practicable and will not be detrimental to any other service furnished by the Company. CEMLS arrangements are intended for use by customers with more than 400 lines or for existing EMLS with additional feature needs that can be provided.

CEMLS arrangements will be provided pursuant to the terms and conditions as set forth in Section 6.2.A and 6.2.B preceding. Customer specific requirements and deviations from the Sections mentioned will be set forth in the CEMLS agreement.

CANCELLED

SEP 01 1998
By *2nd RS# 6-183.*
Public Service Commission
MISSOURI

FILED

DEC 14 1994

MISSOURI
Public Service Commission

Citizens Telephone Company
of Higginsville, Missouri, inc.

GENERAL EXCHANGE SERVICE

6. General Exchange Service (Cont'd)

RECEIVED

6.3 Custom Enhanced Multi-Line Service (CEMLS)

SEP 24 1993

A. Scope of the Service

MISSOURI
Public Service Commission

1. CEMLS is a service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, intrasystem communication and Enhanced Multi-Line Service features. Most of the Enhanced Multi-Line Service features are set forth in Paragraph 6.2.D preceding. However, certain additional features may also be available at the customer's request. CEMLS may also be a custom service arrangement to add additional features and/or hardware to an EMLS system.
2. CEMLS arrangements may be provided by utilizing existing Company facilities and equipment, construction of new facilities, and the purchase of new office equipment or any combination thereof. These arrangements will be provided only when, in the judgement of the Company, it is practicable and will not be detrimental to any other service furnished by the Company. CEMLS arrangements are intended for use by customers with more than 400 lines or for existing EMLS with additional feature needs that can be provided.
3. CEMLS arrangements will be provided pursuant to the terms and conditions as set forth in Section 6.2.A and 6.2.B preceding. Customer specific requirements and deviations from the Sections mentioned will be set forth in the CEMLS agreement.

CANCELLED

DEC 1 1994
BY lat R.S. #6-18
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268
MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

OPTIONAL SERVICES AND FEATURES

RECEIVED

6. Optional Services and Features (Cont'd)

JUL 30 1998

6.3 Custom Enhanced Multi-Line Service (CEMLS) (Cont'd)

- 2. CEMLS arrangements may be provided by utilizing existing Company facilities and equipment, construction of new facilities, and the purchase of new office equipment or any combination thereof. These arrangements will be provided only when, in the judgement of the Company, it is practicable and will not be detrimental to any other service furnished by the Company. CEMLS arrangements are intended for use by customers with more than 400 lines or for existing EMLS with additional feature needs that can be provided.
- 3. CEMLS arrangements will be provided pursuant to the terms and conditions as set forth in Section 6.2.A and 6.2.B preceding. Customer specific requirements and deviations from the Sections mentioned will be set forth in the CEMLS agreement.

MO. PUBLIC SERVICE COMM
(M)

(M)

B. Public Service Commission Notification

- 1. The Company will notify the Public Service Commission Staff of CEMLS arrangements in advance, as set forth in 6.3.B.2 following, and will include in such notification the following information:

- Customer name and location(s)
- Type of service to be provided
- The incremental cost study
- The contribution level used
- The payment option selected
- The applicable rates

The above information is considered proprietary by the Company and should not be made a part of the public record.

(M) Moved from Sheet No. 6-18

FILED

SEP 01 1998

**MISSOURI
Public Service Commission**



**Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037**

Effective: September 1, 1998

JUL 30 1998

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

OPTIONAL SERVICES AND FEATURES

(T)

6. Optional Services and Features (Cont'd)

FILED

(T)

6.3 Custom Enhanced Multi-Line Service (CEMLS) (Cont'd)

NOV 14 1994

B. Public Service Commission Notification

1. The Company will notify the Public Service Commission Staff of CEMLS arrangements in advance, as set forth in 6.3.B.2 following, and will include in such notification the following information:

MO. PUBLIC SERVICE COMM.

- Customer name and location(s)
- Type of service to be provided
- The incremental cost study
- The contribution level used
- The payment option selected
- The applicable rates

The above information is considered proprietary by the Company and should not be made a part of the public record.

2. Upon receipt of the above identified information, the Staff will have three weeks (21 calendar days) to review this information. Day 1 of the 21 calendar days limitation will begin on the next working day after receipt by the Staff. In the review of this information, if the Staff determines there is a discrepancy in a specific cost study, but the rate quoted meets the minimum five percent contribution level after the discrepancy is corrected, no change in the rate will be required. If, however, after the discrepancy is corrected the rate quoted does not meet the five percent contribution level, the rate will be revised to achieve at least the minimum contribution level of five percent.

Staff will notify the Company in writing as soon as possible, but no later than 21 days, as determined above, of their position as a result of their review of the economic cost study. If Staff does not respond by the end of the 21 days, the Company may proceed with the proposed rates for that CEMLS arrangement.

CANCELLED

SEP 01 1998
By *2nd RS#619*
Public Service Commission
MISSOURI

FILED

DEC 14 1994

GENERAL EXCHANGE SERVICE

6. General Exchange Service (Cont'd)

RECEIVED

6.3 Custom Enhanced Multi-Line Service (CEMLS) (Cont'd) SEP 24 1993

B. Public Service Commission Notification

MISSOURI
Public Service Commission

1. The Company will notify the Public Service Commission Staff of CEMLS arrangements in advance, as set forth in 6.3.B.2 following, and will include in such notification the following information:

CANCELLED

- Customer name and location(s)
- Type of service to be provided
- The incremental cost study
- The contribution level used
- The payment option selected
- The applicable rates

DEC 1 1994
BY let R.S. #6-19
Public Service Commission
MISSOURI

The above information is considered proprietary by the Company and should not be made a part of the public record.

2. Upon receipt of the above identified information, the Staff will have three weeks (21 calendar days) to review this information. Day 1 of the 21 calendar days limitation will begin on the next working day after receipt by the Staff. In the review of this information, if the Staff determines there is a discrepancy in a specific cost study, but the rate quoted meets the minimum five percent contribution level after the discrepancy is corrected, no change in the rate will be required. If, however, after the discrepancy is corrected the rate quoted does not meet the five percent contribution level, the rate will be revised to achieve at least the minimum contribution level of five percent.

Staff will notify the Company in writing as soon as possible, but no later than 21 days, as determined above, of their position as a result of their review of the economic cost study. If Staff does not respond by the end of the 21 days, the Company may proceed with the proposed rates for that CEMLS arrangement.

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

OPTIONAL SERVICES AND FEATURES

RECEIVED

JUL 30 1998

MO. PUBLIC SERVICE COMMISSION

6. Optional Services and Features (Cont'd)

6.3 Custom Enhanced Multi-Line Service (CEMLS) (Cont'd)

B. Public Service Commission Notification (Cont'd)

- 2. Upon receipt of the above identified information, the Staff will have three weeks (21 calendar days) to review this information. Day 1 of the 21 calendar days limitation will begin on the next working day after receipt by the Staff. In the review of this information, if the Staff determines there is a discrepancy in a specific cost study, but the rate quoted meets the minimum five percent contribution level after the discrepancy is corrected, no change in the rate will be required. If, however, after the discrepancy is corrected the rate quoted does not meet the five percent contribution level, the rate will be revised to achieve at least the minimum contribution level of five percent.

Staff will notify the Company in writing as soon as possible, but no later than 21 days, as determined above, of their position as a result of their review of the economic cost study. If Staff does not respond by the end of the 21 days, the Company may proceed with the proposed rates for that CEMLS arrangement.

(M)

C. Rates

- 1. Rates for CEMLS arrangements will be based on the incremental costs, contribution level, payment plan, and contract option selected. These factors will vary with each CEMLS arrangement and will, therefore, reflect varying rates for individual arrangements. At no time, will the contribution level be less than 5 percent above Incremental Costs.

2. Economic Cost Studies

An incremental cost study will be performed for each CEMLS arrangement. The study will conform to accepted economic principles and will be provided to the Commission Staff.

3. Payment Options

The method of payment will be specified in the CEMLS agreement.

FILED

SEP 01 1998

MISSOURI
Public Service Commission

(M) Moved from Sheet No. 6-19

[Redacted]

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: September 1, 1998

JUL 30 1998

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

OPTIONAL SERVICES AND FEATURES

(T)

6. Optional Services and Features (Cont'd)

FILED

(T)

6.3 Custom Enhanced Multi-Line Service (CEMLS) (Cont'd)

NOV 14 1994

C. Rates

MO. PUBLIC SERVICE COMMISSION

1. Rates for CEMLS arrangements will be based on the incremental costs, contribution level, payment plan, and contract option selected. These factors will vary with each CEMLS arrangement and will, therefore, reflect varying rates for individual arrangements. At no time, will the contribution level be less than 5 percent above Incremental Costs.

2. Economic Cost Studies

An incremental cost study will be performed for each CEMLS arrangement. The study will conform to accepted economic principles and will be provided to the Commission Staff.

3. Payment Options

The method of payment will be specified in the CEMLS agreement.

CANCELLED

SEP 01 1998
By *2nd RS # 6-20*
Public Service Commission
MISSOURI

FILED

DEC 14 1994

MISSOURI
Public Service Commission

Citizens Telephone Company
of Higginsville, Missouri, inc.

GENERAL EXCHANGE SERVICE

6. General Exchange Service (Cont'd)

6.3 Custom Enhanced Multi-Line Service (CEMLS) (Cont'd)

RECEIVED

SEP 24 1993

C. Rates

MISSOURI
Public Service Commission

1. Rates for CEMLS arrangements will be based on the incremental costs, contribution level, payment plan, and contract option selected. These factors will vary with each CEMLS arrangement and will, therefore, reflect varying rates for individual arrangements. At no time, will the contribution level be less than 5 percent above Incremental Costs.

2. Economic Cost Studies

An incremental cost study will be performed for each CEMLS arrangement. The study will conform to accepted economic principles and will be provided to the Commission Staff.

3. Payment Options

The method of payment will be specified in the CEMLS agreement.

CANCELLED

DEC 16 1994
BY JAT R.S. # 6-20
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.4 Conference Bridge Service

A. Description of Service

This service allows the end-user to reserve a conference bridge located in the Company's central office for convening a dial-in conference call for up to thirty-two parties. The customer will call the Company's business office to reserve the conference bridge for a specified day and time and will be given a phone number and personal identification number for the conference parties to dial at the appointed time. (T)

Up to thirty-two parties may dial into the conference bridge at the appointed time. Local or toll charges from the calling location to the conference bridge number will be applied. (T)

B. Limitations

Only two conference bridges are available, so only two parties can reserve the bridge at a given day and time (T)

C. Rates

1) Reservation of conference bridge

The Service Order Change Charge specified in Section 5.4.B will apply for reserving the conference bridge.

2) Use of the conference bridge will be charged on an hourly basis with the following charge applying for each full hour or fraction of an hour that the bridge is in use.

Charge per hour or fraction \$4.00

Issued: September 26, 2007

Effective: October 26, 2007

Brian Cornelius
Citizens Telephone Company
P.O. Box 737, 1905 Walnut Street
Higginsville, MO 64037-0737

FILED
Missouri Public
Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

OPTIONAL SERVICES AND FEATURES RECEIVED (T)

6. Optional Services and Features (Cont'd) (T)

NOV 14 1994

6.4 Conference Bridge Service

MO. PUBLIC SERVICE COMM.

A. Description of Service

This service allows the end-user to reserve a conference bridge located in the Company's central office for convening a dial-in conference call for up to twenty-eight parties. The customer will call the Company's business office to reserve the conference bridge for a specified day and time and will be given a phone number for the conference parties to call at the appointed time.

Up to twenty-eight parties may dial into the conference bridge at the appointed time. Local or toll charges from the calling location to the conference bridge number will be applied.

B. Limitations

Only one conference bridge is available so only one party can reserve the bridge at a given day and time.

C. Rates

1) Reservation of conference bridge

The Service Order Change Charge specified in Section 5.4.B will apply for reserving the conference bridge.

2) Use of the conference bridge will be charged on an hourly basis with the following charge applying for each full hour or fraction of an hour that the bridge is in use.

Charge per hour or fraction \$4.00

FILED

DEC 14 1994

MISSOURI
Public Service Commission

Issued: November 14, 1994 Brian Cornelius Effective: December 14, 1994

Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

CANCELLED
Oct. 26, 2007
Missouri Public
Service Commission

GENERAL EXCHANGE SERVICE

6. General Exchange Service (Cont'd)

RECEIVED

6.4 Conference Bridge Service

SEP 24 1993

A. Description of Service

MISSOURI
Public Service Commission

This service allows the end-user to reserve a conference bridge located in the Company's central office for convening a dial-in conference call for up to twenty-eight parties. The customer will call the Company's business office to reserve the conference bridge for a specified day and time and will be given a phone number for the conference parties to call at the appointed time.

Up to twenty-eight parties may dial into the conference bridge at the appointed time. Local or toll charges from the calling location to the conference bridge number will be applied.

B. Limitations

Only one conference bridge is available so only one party can reserve the bridge at a given day and time.

C. Rates

1) Reservation of conference bridge

The Service Order Change Charge specified in Section 5.4.B will apply for reserving the conference bridge.

2) Use of the conference bridge will be charged on an hourly basis with the following charge applying for each full hour or fraction of an hour that the bridge is in use.

Charge per hour or fraction \$4.00

CANCELLED

DEC 1 1994
BY 1st R.S. #6-21
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268
MISSOURI
Public Service Commission

OPTIONAL SERVICES AND FEATURES

FILED

(T)

6. Optional Services and Features (Cont'd)

(T)

6.5 Custom Calling Service

NOV 14 1994

A. Conditions

MO. PUBLIC SERVICE COMM.

Custom Calling Services are available only to those customers who are served from a Central Office equipped to provide such services.

When a service is programmed for both Conference Calling and Call Waiting, only one of the two may be activated at any one time.

These services will not be provided for semi-public or public paystations.

The grade of transmission on three way calling and call forwarding may vary depending on the distance and routing necessary to complete the call. End to end transmission is not guaranteed.

B. Application of Customer Activity Charges

Customer Activity Charges as outlined in Section 5 of this tariff will apply to the establishment of Custom Calling service features.

FILED

DEC 14 1994

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

Citizens Telephone Company
of Higginsville, Missouri, inc.

GENERAL EXCHANGE SERVICE

6. General Exchange Service (Cont'd)

6.5 Custom Calling Service

A. Conditions

Custom Calling Services are available only to those customers who are served from a Central Office equipped to provide such services.

When a service is programmed for both Conference Calling and Call Waiting, only one of the two may be activated at any one time.

These services will not be provided for semi-public or public paystations.

The grade of transmission on three way calling and call forwarding may vary depending on the distance and routing necessary to complete the call. End to end transmission is not guaranteed.

B. Application of Customer Activity Charges

Customer Activity Charges as outlined in Section 5 of this tariff will apply to the establishment of Custom Calling service features.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

CANCELLED

DEC 14 1994
BY 124-R.S. #6-22
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

OPTIONAL SERVICES AND FEATURES

RECEIVED

6. Optional Services and Features (Cont'd)

JUL 30 1998

6.5 Custom Calling Service (Cont'd)

MO. PUBLIC SERVICE COM

C. Feature Descriptions

1. Alternate Line Number - An additional telephone number with a coded ring is added to an existing line. This feature will allow a second party at the telephone location to identify their individual ring.
2. Call Forwarding - Permits the customer to have all incoming calls automatically transfer to another dialable telephone number, while this service is activated. Where a toll message charge is applicable to a call between the customer's telephone and the telephone number to which calls are being forwarded, such charges will be billed to the Call Forwarding Customer. Some restrictions may apply to forwarding incoming toll calls to a number in another wire center. There are two methods of providing Call Forwarding:
 - a. Fixed operation, which provides for Company establishment or change of the forwarded telephone number destination requested by the customer. In the event of an interruption in "fixed" Call Forwarding Service, the company will re-establish the most current forwarded telephone number destination shown in its records. Feature activation and deactivation is the responsibility of the customer.
 - b. A variable operation, which provides for customer establishment and change of the forwarded number destination. The customer is also responsible for feature activation and deactivation as well as re-establishing the forwarded telephone number destination upon interruption of "variable" Call Forwarding Service.
3. Call Waiting/ Cancel Call Waiting - Provides for signaling a customer, who is talking on the line, that another call has been placed to his line. He may, by switch hook operation, hold the first call, answer the second, return to the first, or converse alternately with both. By dialing/keying a code, a subscriber will be able to cancel call waiting during the duration of the next out-going call only.

(C)

(C)

(C)

FILED

SEP 01 1998

**MISSOURI
Public Service Commission**

Issued August 31, 1998
[Redacted]

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: September 1, 1998

JUL 30 1998

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

OPTIONAL SERVICES AND FEATURES (T)

6. Optional Services and Features (Cont'd) (T)

6.5 Custom Calling Service (Cont'd)

NOV 14 1994

C. Feature Descriptions

MO. PUBLIC SERVICE COMMISSION

1. Alternate Line Number - An additional telephone number with a coded ring is added to an existing line. This feature will allow a second party at the telephone location to identify their individual ring.
2. Call Forwarding - Permits the customer to have all incoming calls automatically transfer to another dialable telephone number, while this service is activated. Where a toll message charge is applicable to a call between the customer's telephone and the telephone number to which calls are being forwarded, such charges will be billed to the Call Forwarding Customer. Some restrictions may apply to forwarding incoming toll calls to a number in another wire center. There are two methods of providing Call Forwarding:
 - a. Fixed operation, which provides for Company establishment or change of the forwarded telephone number destination requested by the customer. In the event of an interruption in "fixed" Call Forwarding Service, the company will re-establish the most current forwarded telephone number destination shown in its records. Feature activation and deactivation is the responsibility of the customer.
 - b. A variable operation, which provides for customer establishment and change of the forwarded number destination. The customer is also responsible for feature activation and deactivation as well as re-establishing the forwarded telephone number destination upon interruption of "variable" Call Forwarding Service.
3. Call Waiting - Provides for signaling a customer, who is talking on the line, that another call has been placed to his line. He may, by switch hook operation, hold the first call, answer the second, return to the first, or converse alternately with both.

CANCELLED

FILED

SEP 01 1998

DEC 14 1994

By 3rd RS #623
Public Service Commission
MISSOURI

MISSOURI
Public Service Commission

Issued: November 14, 1994 Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: December 14, 1994

Citizens Telephone Company
of Higginsville, Missouri, Inc.

RECEIVED

GENERAL EXCHANGE SERVICE

AUG 1 1994

6. General Exchange Service (Cont'd)

MO. PUBLIC SERVICE COMM.

6.5 Custom Calling Service (Cont'd)

CANCELLED

C. Feature Descriptions

1. Alternate Line Number - An additional telephone number with a coded ring is added to an existing line. This feature will allow a second party at the telephone location to identify their individual ring.

DEC 1 1994
2nd R.S. # 6-2
Service Commission
MISSOURI

2. Call Forwarding - Permits the customer to have all incoming calls automatically transfer to another dialable telephone number, while this service is activated. Where a toll message charge is applicable to a call between the customer's telephone and the telephone number to which calls are being forwarded, such charges will be billed to the Call Forwarding Customer. Some restrictions may apply to forwarding incoming toll calls to a number in another wire center. There are two methods of providing Call Forwarding:

(N)

a. Fixed operation, which provides for Company establishment or change of the forwarded telephone number destination requested by the customer. In the event of an interruption in "fixed" Call Forwarding Service, the company will re-establish the most current forwarded telephone number destination shown in its records. Feature activation and deactivation is the responsibility of the customer.

b. A variable operation, which provides for customer establishment and change of the forwarded number destination. The customer is also responsible for feature activation and deactivation as well as re-establishing the forwarded telephone number destination upon interruption of "variable" Call Forwarding Service.

3. Call Waiting - Provides for signaling a customer, who is talking on the line, that another call has been placed to his line. He may, by switch hook operation, hold the first call, answer the second, return to the first, or converse alternately with both.

FILED

SEP 10 1994

99 47

MISSOURI
Public Service Commission

Issued: August 1, 1994

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: August 1, 1994

SEP 10 1994

GENERAL EXCHANGE SERVICE

RECEIVED

6. General Exchange Service (Cont'd)

SEP 24 1993

6.5 Custom Calling Service (Cont'd)

MISSOURI
Public Service Commission

C. Group 1 Feature Descriptions

1. Call Forwarding - Permits the customer to have all incoming calls automatically transfer to another dialable telephone number, while this service is activated. Where a toll message charge is applicable to a call between the customer's telephone and the telephone number to which calls are being forwarded, such charges will be billed to the Call Forwarding Customer. Some restrictions may apply to forwarding incoming toll calls to a number in another wire center.

a. Fixed operation, which provides for Company establishment or change of the forwarded telephone number destination requested by the customer. In the event of an interruption in "fixed" Call Forwarding Service, the company will re-establish the most current forwarded telephone number destination shown in its records. Feature activation and deactivation is the responsibility of the customer.

b. A variable operation, which provides for customer establishment and change of the forwarded number destination. The customer is also responsible for feature activation and deactivation as well as re-establishing the forwarded telephone number destination upon interruption of "variable" Call Forwarding Service.

CANCELLED

SEP 10 1994

let R-S # 6-2

Service Commission
MISSOURI

2. Last Number Redial - Permits a customer with a tone capable telephone to redial the last number dialed by keying a special access code.

3. Wakeup - Permits a customer to set up a wakeup call by dialing a special access code followed by the desired wakeup time.

4. Series Completion - Permits a customer to divert an incoming call to another destination if the customer's line is busy or not answered. Both series completing options can be assigned to the same customer.

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

OPTIONAL SERVICES AND FEATURES

RECEIVED

JUL 30 1998

MO. PUBLIC SERVICE COMM

6. Optional Services and Features (Cont'd)

6.5 Custom Calling Service (Cont'd)

C. Feature Descriptions (Cont'd)

- 4. Reserved for Future Use (D)
- 5. Data Line Security - Prevents traffic sources, such as call waiting, attendant break-in, executive override, etc. from inadvertently distorting and/or mutilating data transmission. The Data Line Security feature is available in three different options: as a permanent feature; as a permanent feature with a per-call deactivation code option; and as a temporary feature that is activated and deactivated on per-call basis through dialing activation and deactivation codes.
- 6. Do Not Disturb -Permits a customer to temporarily refuse incoming calls by dialing the Do Not Disturb code. When this feature is activated, all incoming calls are diverted to a recorded announcement. To restore normal service, the customer simply dials the deactivation code.
- 7. Last Number Redial - Permits a customer with a tone capable telephone to redial the last number dialed by keying a special access code.
- 8. Second Line Coded Ringing - Coded ringing can be added to a second line termination. This will allow the customer to identify which line is being called.
- 9. Series Completion - Permits a customer to divert an incoming call to another destination if the customer's line is (1) busy or (2) not answered. Both series completing options can be assigned to the same customer.
- 10. Three-Way Calling - Permits a customer to add a third party to an existing call, whether the original call was incoming or outgoing.
- 11. Wakeup - Permits a customer to set up a wakeup call by dialing a special access code followed by the desired wakeup time.

FILED

SEP 01 1998

**MISSOURI
Public Service Commission**

JUL 30 1998

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: September 1, 1998

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

OPTIONAL SERVICES AND FEATURES RECEIVED (T)

6. Optional Services and Features (Cont'd)

NOV 14 1994 (T)

6.5 Custom Calling Service (Cont'd)

C. Feature Descriptions (Cont'd)

MO. PUBLIC SERVICE COMM.

4. Cancel Call Waiting - By dialing/keying a code, a subscriber will be able to cancel call waiting during the duration of the next out-going call only.

5. Data Line Security - Prevents traffic sources, such as, call waiting, attendant break-in, executive override, etc. from inadvertently distorting and/or mutilating data transmission. The Data Line Security feature is available in three different options: as a permanent feature; as a permanent feature with a per-call deactivation code option; and as a temporary feature that is activated and deactivated on per-call basis through dialing activation and deactivation codes. (C)

6. Do Not Disturb -Permits a customer to temporarily refuse incoming calls by dialing the Do Not Disturb code. When this feature is activated, all incoming calls are diverted to a recorded announcement. To restore normal service, the customer simply dials the deactivation code. (C)

7. Last Number Redial - Permits a customer with a tone capable telephone to redial the last number dialed by keying a special access code.

8. Second Line Coded Ringing - Coded ringing can be added to a second line termination. This will allow the customer to identify which line is being called.

9. Series Completion - Permits a customer to divert an incoming call to another destination if the customer's line is (1) busy or (2) not answered. Both series completing options can be assigned to the same customer.

10. Three-Way Calling - Permits a customer to add a third party to an existing call, whether the original call was incoming or outgoing.

Wakeup - Permits a customer to set up a wakeup call by dialing a special access code followed by the desired wakeup time.

CANCELLED

SEP 01 1998
By *3rd RS 6/24*
Public Service Commission
MISSOURI

FILED

DEC 14 1994

GENERAL EXCHANGE SERVICE

RECEIVED

6. General Exchange Service (Cont'd)

AUG 1 1994

6.5 Custom Calling Service (Cont'd)

MO. PUBLIC SERVICE COMM.

C. Feature Descriptions (Cont'd)

4. Cancel Call Waiting - By dialing/keying a code, a subscriber will be able to cancel call waiting during the duration of the next out-going call only.
5. Data Line Security - This feature prohibits interruption to a busy line by any sort of secondary call. (N)
6. Do Not Disturb - This feature gives a station user the capability of making the telephone line appear busy. Incoming calls may be diverted to a different station, or may receive a busy signal, even though the end-user is not using his or her telephone. (N)
7. Last Number Redial - Permits a customer with a tone capable telephone to redial the last number dialed by keying a special access code.
8. Second Line Coded Ringing - Coded ringing can be added to a second line termination. This will allow the customer to identify which line is being called.
9. Series Completion - Permits a customer to divert an incoming call to another destination if the customer's line is (1) busy or (2) not answered. Both series completing options can be assigned to the same customer. (T)
10. Three-Way Calling - Permits a customer to add a third party to an existing call, whether the original call was incoming or outgoing.
11. Wakeup - Permits a customer to set up a wakeup call by dialing a special access code followed by the desired wakeup time.

CANCELLED

FILED

DEC 14 1994
BY 2nd R.S. #6-24
Public Service Commission
MISSOURI

SEP 10 1994
95 - 47
MISSOURI
Public Service Commission

Issued: August 1, 1994

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: ~~August 31, 1994~~

SEP 10 1994

Citizens Telephone Company
of Higginsville, Missouri, inc.

GENERAL EXCHANGE SERVICE

6. General Exchange Service (Cont'd)

6.5 Custom Calling Service (Cont'd)

C. Group 1 Feature Descriptions (Cont'd)

5. Second Line Coded Ringing - Coded ringing can be used for second line termination. This will allow the customer to identify which line is being called.
6. Cancel Call Waiting - By dialing/keying a code, a subscriber will be able to cancel call waiting during the duration of the next out-going call only.

D. Group 2 Feature Descriptions

1. Call Waiting - Provides for signaling a customer, who is talking on his line, that another call has been placed to his line. He may, by switch hook operation, hold the first call, answer the second, return to the first, or converse alternately with both.
2. 8-Number Speed Calling - Permits local and long distance calls to eight different numbers to be placed by dialing an abbreviated code.
3. Three-Way Calling - Permits a customer to add a third party to an existing call, whether the original call was incoming or outgoing.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

CANCELLED

SEP 10 1994
BY let R.S. # 6-24
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268
MISSOURI

Public Service Commission
Effective: 10/1/93

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.5 Custom Calling Service (Cont'd)

C. Feature Descriptions (Cont'd)

- 12. 8-Number Speed Calling - Permits local and long distance calls to eight different numbers to be placed by dialing an abbreviated code.
- 13. 30-Number Speed Calling - Permits local and long distance calls to thirty different numbers to be placed by dialing an abbreviated code.
- 14. Call Join - Allows customer to merge a call waiting call with their existing call.

D. Rates

The following rates apply in addition to other rates and charges applicable to the associated individual local exchange service lines.

The customer purchasing more than one feature on a line, regardless of which group the features are chosen from, will pay the First Feature rate from the highest group he has chosen from and the Additional Feature rate on all other features.

(D)

Issued:
August 20, 2004

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

Effective:
October 1, 2004

Filed

Missouri Public
Service Commission

OPTIONAL SERVICES AND FEATURES

Missouri Public

6. Optional Services and Features (Cont'd)

REC'D JAN 31 2002

6.5 Custom Calling Service (Cont'd)

Service Commission

C. Feature Descriptions (Cont'd)

- 12. 8-Number Speed Calling - Permits local and long distance calls to eight different numbers to be placed by dialing an abbreviated code.
- 13. 30-Number Speed Calling - Permits local and long distance calls to thirty different numbers to be placed by dialing an abbreviated code.
- 14. Call Join – Allows customer to merge a call waiting call with their existing call. (N)
(N)

D. Rates

The following rates apply in addition to other rates and charges applicable to the associated individual local exchange service lines.

The customer purchasing more than one feature on a line, regardless of which group the features are chosen from, will pay the First Feature rate from the highest group he has chosen from and the Additional Feature rate on all other features.

1.	All Features Except 30-Number Speed Calling	
	First Feature on a line	\$2.00
	Additional Features on a line	\$1.00
2.	30-Number Speed Calling	\$3.00
	Additional Features on a Line	\$1.00

Missouri Public

FILED MAR 04 2002

Service Commission

OPTIONAL SERVICES AND FEATURES RECEIVED (T)

6. Optional Services and Features (Cont'd) (T)

NOV 14 1994

6.5 Custom Calling Service (Cont'd)

C. Feature Descriptions (Cont'd)

MO. PUBLIC SERVICE COM. M.

12. 8-Number Speed Calling - Permits local and long distance calls to eight different numbers to be placed by dialing an abbreviated code.

13. 30-Number Speed Calling - Permits local and long distance calls to thirty different numbers to be placed by dialing an abbreviated code.

D. Rates

The following rates apply in addition to other rates and charges applicable to the associated individual local exchange service lines.

The customer purchasing more than one feature on a line, regardless of which group the features are chosen from, will pay the First Feature rate from the highest group he has chosen from and the Additional Feature rate on all other features.

1.	All Features Except 30-Number Speed Calling	
	First Feature on a line	\$2.00
	Additional Features on a line	\$1.00
2.	30-Number Speed Calling	\$3.00
	Additional Features on a Line	\$1.00

CANCELLED

MAR 04 2002
By *Brel RS 6-25*
Public Service Commission
MISSOURI

FILED

DEC 14 1994

GENERAL EXCHANGE SERVICE

RECEIVED

6. General Exchange Service (Cont'd)

AUG 1 1994

6.5 Custom Calling Service (Cont'd)

C. Feature Descriptions (Cont'd)

MO. PUBLIC SERVICE COMM.

- 12. 8-Number Speed Calling - Permits local and long distance calls to eight different numbers to be placed by dialing an abbreviated code.
- 13. 30-Number Speed Calling - Permits local and long distance calls to thirty different numbers to be placed by dialing an abbreviated code.

D. Rates

(T)

The following rates apply in addition to other rates and charges applicable to the associated individual local exchange service lines.

The customer purchasing more than one feature on a line, regardless of which group the features are chosen from, will pay the First Feature rate from the highest group he has chosen from and the Additional Feature rate on all other features.

1.	All Features Except 30-Number Speed Calling		
	First Feature on a line	\$2.00	(C)(I)(R)
	Additional Features on a line	\$1.00	(R)
2.	30-Number Speed Calling	\$3.00	(C)(I)
	Additional Features on a Line	\$1.00	(R)

CANCELLED

DEC 14 1994
BY 2nd R.S. #6-25
Public Service Commission
MISSOURI

FILED

SEP 10 1994
95 - 47
MISSOURI
Public Service Commission

GENERAL EXCHANGE SERVICE

6. General Exchange Service (Cont'd)

6.5 Custom Calling Service (Cont'd)

E. Group 3 Feature Descriptions

1. 30-Number Speed Calling - Permits local and long distance calls to thirty different numbers to be placed by dialing an abbreviated code.
2. Alternate Line Number - An additional telephone number with a coded ring is added to an existing line. This feature will allow a second party at the telephone location to identify their individual ring.

F. Rates

The following rates apply in addition to other rates and charges applicable to the associated individual local exchange service lines.

The customer purchasing more than one feature on a line, regardless of which group the features are chosen from, will pay the First Feature rate from the highest group he has chosen from and the Additional Feature rate on all other features.

1. Group 1 Features	
First Feature on a line	\$1.60
Additional Features on a line	\$1.40
2. Group 2 Features	
First Feature on a line	\$2.25
Additional Features on a line	\$2.00
3. Group 3 Features	
First Feature on a line	\$2.80
Additional Features on a line	\$2.50

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

CANCELLED

SEP 10 1994

BY let R.S #6-25

Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.5 Custom Calling Service (Cont'd)

D. Rates (Cont'd)

		<u>First Feature Rate Month</u>	<u>Additional Feature</u>	
1.	Alternate Line Number	1.00	1.00	(I)
2.	Call Forwarding	1.00	1.00	(I)
3.	Call Waiting/Cancel Call Waiting	1.00	1.00	(I)
4.	Data Line Security	2.00	1.00	
5.	Do Not Disturb	2.00	1.00	
6.	Last Number Redial	2.00	1.00	
7.	Second Line Coded Ringing	2.00	1.00	
8.	Series Completion			
	Variable	No Charge	No Charge	
	Fixed	No Charge	No Charge	
9.	Three-way Calling	1.00	1.00	(I)
10.	Wake up	2.00	1.00	
11.	8 Number Speed Calling	2.00	1.00	
12.	30 Number Speed Calling	3.00	1.00	
13.	Call Join	2.00	1.00	(N)

Issued:
October 26, 2004

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

Effective:
December 1, 2004

Filed

Missouri Public
Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.5 Custom Calling Service (Cont'd)

D. Rates (Cont'd)

		<u>First Feature Rate Month</u>	<u>Additional Feature</u>
1.	Alternate Line Number	1.00	No Charge
2.	Call Forwarding	1.00	No Charge
3.	Call Waiting/Cancel Call Waiting	1.00	No Charge
4.	Data Line Security	2.00	1.00
5.	Do Not Disturb	2.00	1.00
6.	Last Number Redial	2.00	1.00
7.	Second Line Coded Ringing	2.00	1.00
8.	Series Completion		
	Variable	No Charge	No Charge
	Fixed	No Charge	No Charge
9.	Three-way Calling	1.00	No Charge
10.	Wake up	2.00	1.00
11.	8 Number Speed Calling	2.00	1.00
12.	30 Number Speed Calling	3.00	1.00

Issued:
August 20, 2004

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

Effective:
October 1, 2004

OPTIONAL SERVICES AND FEATURES

RECEIVED

6. Optional Services and Features (Cont'd)

JUL 30 1998

6.6 Direct Inward Dialing (DID) Service

MO. PUBLIC SERVICE COMM

A. General

1. Direct Inward Dialing Service to customer premises located switching systems is furnished subject to the availability of telephone numbers.
2. The service includes the central office switching equipment necessary for direct inward dialing from the exchange and long distance message telecommunications network directly to terminal equipment associated with customer premises located switching systems.
3. The service must be provided on all lines in a trunk or network access line group arranged for inward service. Routing of calls to selected numbers within the direct inward dialing number group over a separate trunk or network access line group is not contemplated.
4. Operational characteristics of interface signal between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.
5. The Company shall not be responsible to the customer or to the customer's patron if changes in protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by a customer, or its patrons obsolete or require modification or alteration of such equipment.
6. Direct-in-dial Trunks may be provided in the quantity determined by the Company to be sufficient for adequate service, only in exchanges where the Central Office is equipped for such service. When otherwise provided, Direct-in-dial Trunks will be furnished at rates based on cost.
7. Directory listings will not be provided without charge for numbers issued for DID service. Customers desiring listings for these numbers in the telephone company directory may purchase listings they desire pursuant to the provisions of Section 6.7, Directory Listings. (M)

(M)
|
(M)

(M) Moved from Sheet 6-27

FILED

SEP 01 1998

MISSOURI

Public Service Commission

Effective: September 1, 1998

JUL 30 1998

**Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037**

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

OPTIONAL SERVICES AND FEATURES RECEIVED (T)

6. Optional Services and Features (Cont'd) (T)

NOV 14 1994

6.6 Direct Inward Dialing (DID) Service

MO. PUBLIC SERVICE COMM.

A. General

1. Direct Inward Dialing Service to customer premises located switching systems is furnished subject to the availability of telephone numbers.
2. The service includes the central office switching equipment necessary for direct inward dialing from the exchange and long distance message telecommunications network directly to terminal equipment associated with customer premises located switching systems.
3. The service must be provided on all lines in a trunk or network access line group arranged for inward service. Routing of calls to selected numbers within the direct inward dialing number group over a separate trunk or network access line group is not contemplated.
4. Operational characteristics of interface signal between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.
5. The Company shall not be responsible to the customer or to the customer's patron if changes in protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by a customer, or its patrons obsolete or require modification or alteration of such equipment.
6. Direct-in-dial Trunks may be provided in the quantity determined by the Company to be sufficient for adequate service, only in exchanges where the Central Office is equipped for such service. When otherwise provided, Direct-in-dial Trunks will be furnished at rates based on cost.

CANCELLED

FILED

SEP 01 1998
By 2nd RS # 6-26
Public Service Commission
MISSOURI

DEC 14 1994

Issued: November 14, 1994 Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

MISSOURI
Public Service Commission
Effective: December 14, 1994

GENERAL EXCHANGE SERVICE

6. General Exchange Service (Cont'd)

6.6 Direct Inward Dialing (DID) Service

A. General

1. Direct Inward Dialing Service to customer premises located switching systems is furnished subject to the availability of telephone numbers.
2. The service includes the central office switching equipment necessary for direct inward dialing from the exchange and long distance message telecommunications network directly to terminal equipment associated with customer premises located switching systems.
3. The service must be provided on all lines in a trunk or network access line group arranged for inward service. Routing of calls to selected numbers within the direct inward dialing number group over a separate trunk or network access line group is not contemplated.
4. Operational characteristics of interface signal between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.
5. The Company shall not be responsible to the customer or to the customer's patron if changes in protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by a customer, or its patrons obsolete or require modification or alteration of such equipment.
6. Direct-in-dial Trunks may be provided in the quantity determined by the Company to be sufficient for adequate service, only in exchanges where the Central Office is equipped for such service. When otherwise provided, Direct-in-dial Trunks will be furnished at rates based on cost.

RECEIVED

SEP 24 1993

MISSOURI
Public Service Commission

CANCELLED

FILED

DEC 14 1994

BY 1st P.S. #6-26
Public Service Commission
MISSOURI

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

OPTIONAL SERVICES AND FEATURES

RECEIVED

6. Optional Services and Features (Cont'd)

JUL 30 1998

6.6 Direct Inward Dialing (DID) Service (Cont'd)

MO. PUBLIC SERVICE COMM

A. General (Cont'd)

(M)

- 8. The customer premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
- 9. The minimum contract period for the service is three years. In case of discontinuance of service within the minimum contract period, the basic termination charge reduced by 1/36 for each month the service is retained at the same location, will be applied.
- 10. Multi-Line Hunt Service is available for DID service. See section 4.4 for description and rates. (N)
(N)

B. Rates

	<u>Monthly Rate</u>	<u>Basic Termination Charge</u>	
First 100 Direct Inward Dialing Numbers Assigned, minimum charge	\$30.00	\$1,080.00	
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100	30.00	1,080.00	
Direct Inward Dialing Trunk Termination - per DID trunk, each	See Business Rate, Section 4.6		(R)

The charges for the service, as provided above, are in addition to Customer Activity Charges outlined in Section 5 and to the applicable local exchange service rates.

FILED

(M) Moved to Sheet 6-26

SEP 01 1998



Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: September 1, 1998
MISSOURI
Public Service Commission

JUL 30 1998

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

OPTIONAL SERVICES AND FEATURES RECEIVED

6. Optional Services and Features (Cont'd)

6.6 Direct Inward Dialing (DID) Service (Cont'd)

A. General (Cont'd)

7. Directory listings will not be provided without charge for numbers issued for DID service. Customers desiring listings for these numbers in the telephone company directory may purchase listings they desire pursuant to the provisions of Section 6.7, Directory Listings.
8. The customer premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
9. The minimum contract period for the service is three years. In case of discontinuance of service within the minimum contract period, the basic termination charge reduced by 1/36 for each month the service is retained at the same location, will be applied.

B. Rates

	<u>Monthly Rate</u>	<u>Basic Termination Charge</u>
First 100 Direct Inward Dialing Numbers Assigned, minimum charge	\$30.00	\$1,080.00
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100	30.00	1,080.00
Direct Inward Dialing Trunk Termination - per DID trunk, each	60.00	

The charges for the service, as provided above, are in addition to Customer Activity Charges outlined in Section 5 and to the applicable local exchange service rates.

CANCELLED
SEP 01 1998
By 2nd RS#6.27
Public Service Commission
MISSOURI

FILED
DEC 14 1994

MISSOURI
Public Service Commission

GENERAL EXCHANGE SERVICE

RECEIVED

6. General Exchange Service (Cont'd)

SEP 24 1993

6.6 Direct Inward Dialing (DID) Service (Cont'd)

MISSOURI
Public Service Commission

A. General (Cont'd)

7. Directory listings will not be provided without charge for numbers issued for DID service. Customers desiring listings for these numbers in the telephone company directory may purchase listings they desire pursuant to the provisions of Section 6.7, Directory Listings.
8. The customer premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
9. The minimum contract period for the service is three years. In case of discontinuance of service within the minimum contract period, the basic termination charge reduced by 1/36 for each month the service is retained at the same location, will be applied.

B. Rates

	<u>Monthly Rate</u>	<u>Basic Termination Charge</u>
First 100 Direct Inward Dialing Numbers Assigned, minimum charge	\$30.00	\$1,080.00
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100	30.00	1,080.00
Direct Inward Dialing Trunk Termination - per DID trunk, each	60.00	

CANCELLED

DEC 14 1994
BY let R-S. #6-27
Public Service Commission
MISSOURI

FILED

The charges for the service, as provided above, are in addition to Customer Activity Charges outlined in Section 5 and to the applicable local exchange service rates.

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

OPTIONAL SERVICES AND FEATURES

RECEIVED

6. Optional Services and Features (Cont'd)

JUL 30 1998

6.7 Directory Listings

MO. PUBLIC SERVICE COMM

A. Published Listings

A primary listing, which may include the name, address and telephone number of the individual, organization, firm or corporation subscribing to Local Exchange Service will be furnished at no charge.

1. Listings will be limited to such information as is necessary for proper identification.
2. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
3. The Company may refuse to insert any listing which in its judgment does not facilitate the use of the directory.
4. Only one number will be listed in the telephone company directory at no charge for each Multi-Line Hunt group. Unless otherwise directed by the customer and agreed to by the company, the pilot number in the hunt group will be the number listed.

B. Non-Published Listings

Non-Published service is the omission of a customer's listing, to include the customer's name, telephone number and address, from both the telephone directory and directory assistance records. Non-published service is available upon request and subject to the applicable rate in 6.7 F following. (C)

C. Non-List Listings

Non-list service is the omission of a customer's listing, to include the customer's name, telephone numbers and address, from the telephone directory. The customer's listing may be obtained from the directory assistance operator. Non-list service is available upon request and subject to the applicable rate in 6.7 F following. (C)

FILED

SEP 01 1998

**MISSOURI
Public Service Commission**

~~Issued August 31, 1998~~

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: September 1, 1998

JUL 30 1998

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

OPTIONAL SERVICES AND FEATURES

FILED

(T)

6. Optional Services and Features (Cont'd)

(T)

NOV 14 1994

6.7 Directory Listings

A. Published Listings

MO. PUBLIC SERVICE COMM.

A primary listing, which may include the name, address and telephone number of the individual, organization, firm or corporation subscribing to Local Exchange Service will be furnished at no charge.

1. Listings will be limited to such information as is necessary for proper identification.
2. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
3. The Company may refuse to insert any listing which in its judgment does not facilitate the use of the directory.
4. Only one number will be listed in the telephone company directory at no charge for each Multi-Line Hunt group. Unless otherwise directed by the customer and agreed to by the company, the pilot number in the hunt group will be the number listed.

B. Non-Published Listings

Non-Published service is the omission of a customer's listing from both the telephone directory and directory assistance records. Non-published listings are available upon request and subject to the applicable rate in 6.7 F following.

C. Non-List Listings

Non-list service is the omission of a customer's listing from the telephone directory. The customer's listing may be obtained from the directory assistance operator. Non-list service is subject to the applicable rate in 6.7 F following.

CANCELLED

FILED

DEC 14 1994

SEP 01 1998
By *2nd RS 6-28*
Public Service Commission
MISSOURI

MISSOURI
Public Service Commission

Citizens Telephone Company
of Higginsville, Missouri, inc.

GENERAL EXCHANGE SERVICE

6. General Exchange Service (Cont'd)

RECEIVED

6.7 Directory Listings

SEP 24 1993

A. Published Listings

MISSOURI
Public Service Commission

A primary listing, which may include the name, address and telephone number of the individual, organization, firm or corporation subscribing to Local Exchange Service will be furnished at no charge.

1. Listings will be limited to such information as is necessary for proper identification.
2. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
3. The Company may refuse to insert any listing which in its judgment does not facilitate the use of the directory.
4. Only one number will be listed in the telephone company directory at no charge for each Multi-Line Hunt group. Unless otherwise directed by the customer and agreed to by the company, the pilot number in the hunt group will be the number listed.

CANCELLED

B. Non-Published Listings

Non-Published service is the omission of a customer's listing from both the telephone directory and directory assistance records. Non-published listings are available upon request and subject to the applicable rate in 6.7.F following.

DEC 14 1994
BY 129-RS # 6-28
Public Service Commission
MISSOURI

C. Non-List Listings

Non-list service is the omission of a customer's listing from the telephone directory. The customer's listing may be obtained from the directory assistance operator. Non-list service is subject to the applicable rate in 6.7.F following.

FILED

OCT 1 - 1993
93 - 268
MISSOURI

Public Service Commission
Effective: 10/1/93

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

OPTIONAL SERVICES AND FEATURES

RECEIVED

(T)

6. Optional Services and Features (Cont'd)

(T)

6.7 Directory Listings (Cont'd)

NOV 14 1994

D. Additional Listings

MO. PUBLIC SERVICE COMM.

An additional listing is any listing of a name or information in connection with a subscriber's telephone number beyond the primary listing. Each additional listing or each additional line of a multiple line listing, including alternate call listings and line of information as described below, is subject to the applicable rate in Section 6.7.F following.

An alternate call listing refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays, or if there is no answer on the first listed number.

Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.

Line of Information is listed information in addition to a primary or extra listing that is intended to supply additional or special instructions to the calling parties.

E. Applicability of Customer Activity Charges

A listings change is subject to the applicable Customer Activity Charges found in Section 5.

F. Rates

Non-published	\$1.50
Non-list	\$1.00
Additional Listing	\$1.00

FILED

DEC 14 1994

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL EXCHANGE SERVICE

6. General Exchange Service (Cont'd)

RECEIVED

6.7 Directory Listings (Cont'd)

SEP 24 1993

D. Additional Listings

MISSOURI
Public Service Commission

An additional listing is any listing of a name or information in connection with a subscriber's telephone number beyond the primary listing. Each additional listing or each additional line of a multiple line listing, including alternate call listings and line of information as described below, is subject to the applicable rate in Section 6.7.F following.

An alternate call listing refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays, or if there is no answer on the first listed number.

Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.

Line of Information is listed information in addition to a primary or extra listing that is intended to supply additional or special instructions to the calling parties.

E. Applicability of Customer Activity Charges

A listings change is subject to the applicable Customer Activity Charges found in Section 5.

F. Rates

Non-published	\$1.50
Non-list	\$1.00
Additional Listing	\$1.00

CANCELLED

DEC 14 1994

BY Let R. S. #6-29
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

MISSOURI

Public Service Commission

OPTIONAL SERVICES AND FEATURES

RECEIVED

(T)

6. Optional Services and Features (Cont'd)

(T)

NOV 14 1994

6.8 Nuisance Traps

A. Description

MO. PUBLIC SERVICE COMM.

Nuisance Traps provide the capability of capturing and recording the telephone number of the calling party for each local telephone call to the customer's telephone number. The calling party's number is captured by telephone company switching equipment and is transmitted to a local law enforcement agency where a report is printed containing the time of the call and the calling party. Nuisance traps will not be installed unless requested by the customer or by a law enforcement agency of the local, state, or federal government. Results of the nuisance trap will only be disclosed to appropriate law enforcement agencies in accordance with applicable law.

Unusual expenses such as overtime or prolonged work incurred in gathering data for nuisance trapping will be charged to the particular customer at the company's current loaded labor rate. This charge will not apply to law enforcement agencies making requests.

B. Customer Activity Charges

Customer Activity Charges as outlined in Section 5 will apply for establishing this service.

C. Availability

Nuisance Traps will be available only where technically feasible and where appropriate arrangements have been made with a law enforcement agency.

D. Rates

	<u>Monthly</u>
Nuisance call trapping	\$5.00

FILED

DEC 14 1994

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL EXCHANGE SERVICE

RECEIVED

6. General Exchange Service (Cont'd)

SEP 24 1993

6.8 Nuisance Traps

MISSOURI
Public Service Commission

A. Description

Nuisance Traps provide the capability of capturing and recording the telephone number of the calling party for each local telephone call to the customer's telephone number. The calling party's number is captured by telephone company switching equipment and is transmitted to a local law enforcement agency where a report is printed containing the time of the call and the calling party. Nuisance traps will not be installed unless requested by the customer or by a law enforcement agency of the local, state, or federal government. Results of the nuisance trap will only be disclosed to appropriate law enforcement agencies in accordance with applicable law.

Unusual expenses such as overtime or prolonged work incurred in gathering data for nuisance trapping will be charged to the particular customer at the company's current loaded labor rate. This charge will not apply to law enforcement agencies making requests.

B. Customer Activity Charges

Customer Activity Charges as outlined in Section 5 will apply for establishing this service.

C. Availability

Nuisance Traps will be available only where technically feasible and where appropriate arrangements have been made with a law enforcement agency.

D. Rates

Nuisance call trapping

Monthly

\$5.00

DEC 14 1994

CANCELLED
BY let R.S. # 6-30
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

OPTIONAL SERVICES AND FEATURES

(T)

RECEIVED

(T)

6. Optional Services and Features (Cont'd)

NOV 14 1994

6.9 Off-Premise Extension Service

A. Conditions

MO. PUBLIC SERVICE COMM.

1. Off-premise extension circuits are provided to allow the customer the option of extending his telephone service from the normal to a second location within the wire center using the company's cable distribution facilities. Off-premises extension circuits are furnished subject to the availability of circuits and provided when no unusual expense is involved.
2. Distances for determination of rates shall be based on airline miles between the normal location and the location of the off-premise extension.

B. Rates

	<u>Monthly Rate</u>
First 1/4 mile or fraction thereof	\$6.00
Each additional 1/4 mile or fraction thereof	3.00

FILED

DEC 14 1994

MISSOURI
Public Service Commission

Issued: November 14, 1994 Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: December 14, 1994

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

Citizens Telephone Company
of Higginsville, Missouri, inc.

GENERAL EXCHANGE SERVICE

RECEIVED

6. General Exchange Service (Cont'd)

SEP 24 1993

6.9 Off-Premise Extension Service

MISSOURI
Public Service Commission

A. Conditions

1. Off-premise extension circuits are provided to allow the customer the option of extending his telephone service from the normal to a second location within the wire center using the company's cable distribution facilities. Off-premises extension circuits are furnished subject to the availability of circuits and provided when no unusual expense is involved.
2. Distances for determination of rates shall be based on airline miles between the normal location and the location of the off-premise extension.

B. Rates

	<u>Monthly Rate</u>
First 1/4 mile or fraction thereof	6.00
Each additional 1/4 mile or fraction thereof	3.00

CANCELLED

DEC 14 1994

BY 12 R. S #6-31
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission
Effective: 10/1/93

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

OPTIONAL SERVICES AND FEATURES

(T)

RECEIVED

(T)

6. Optional Services and Features (Cont'd)

NOV 14 1994

6.10 Remote Call Forwarding

A. General

MO. PUBLIC SERVICE COMM.

Remote Call Forwarding (RCF) service is a service whereby a call placed from the originator to a customer's Remote Call Forwarding telephone number is automatically forwarded by Telephone Company digital central office equipment to another telephone number designated by the customer. This number does not have to be in the exchange where RCF is ordered.

B. Regulations

1. Remote Call Forwarding service is offered subject to availability of suitable facilities and provided no unusual expense is involved.
2. Remote Call Forwarding service is not offered where the terminating station is a coin telephone.
3. The Telephone Company will not provide identification of the originating telephone number to the Remote Call Forwarding customer.
4. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
5. Remote Call Forwarding service is not represented as suitable for satisfactory transmission of data.
6. Remote Call Forwarding service is available when used in connection with Local Exchange Service and interstate or intrastate Long Distance Message Telecommunications Service, interstate or intrastate 800 Service.
7. Remote Call Forwarding service is provided on the condition that the customer subscribe to sufficient facilities to adequately handle calls to the Remote Call Forwarding number without interfering with or impairing any services offered by the Telephone Company.

FILED

DEC 14 1994

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

Citizens Telephone Company
of Higginsville, Missouri, inc.

GENERAL EXCHANGE SERVICE

RECEIVED

6. General Exchange Service (Cont'd)

SEP 24 1993

6.10 Remote Call Forwarding

MISSOURI
Public Service Commission

A. General

Remote Call Forwarding (RCF) service is a service whereby a call placed from the originator to a customer's Remote Call Forwarding telephone number is automatically forwarded by Telephone Company digital central office equipment to another telephone number designated by the customer. This number does not have to be at the exchange where RCF is ordered.

CANCELLED

B. Regulations

DEC 14 1994

1. Remote Call Forwarding service is offered subject to availability of suitable facilities and provided no unusual expense is involved.
2. Remote Call Forwarding service is not offered where the terminating station is a coin telephone.
3. The Telephone Company will not provide identification of the originating telephone number to the Remote Call Forwarding customer.
4. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
5. Remote Call Forwarding service is not represented as suitable for satisfactory transmission of data.
6. Remote Call Forwarding service is available when used in connection with Local Exchange Service and interstate or intrastate Long Distance Message Telecommunications Service, interstate or intrastate 800 Service.
7. Remote Call Forwarding service is provided on the condition that the customer subscribe to sufficient facilities to adequately handle calls to the Remote Call Forwarding number without interfering with or impairing any services offered by the Telephone Company.

BY John R. S. #6-32
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268
MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

OPTIONAL SERVICES AND FEATURES

(T)

RECEIVED

(T)

6. Optional Services and Features (Cont'd)

NOV 14 1994

6.10 Remote Call Forwarding (Cont'd)

B. Regulations (Cont'd)

MO. PUBLIC SERVICE COMM.

8. Directory Listings

One listing covering the exchange in which the call forwarding Central Office is located is provided without charge. Additional Directory Listings may be obtained under rates outlined in Section 6.7 of this Tariff.

9. Customer Activity Charges as established in Section 5 of this tariff are applicable to the establishment of Remote Call Forwarding.

C. Rates and Charges

1. The following charges are for the Remote Call Forwarding service only and are in addition to applicable charges for service and equipment with which it is used.

	<u>Monthly Rate</u>
Remote Call Forwarding, per access path	\$15.95

2. Usage Charges

Usage charges applicable to remotely forwarded calls for that portion of the call from the call forwarding location to the answering location shall be charged in addition to the monthly rate specified above. The Remote Call Forwarding customer is responsible for any applicable customer-dialed station-to-station charges or interstate and intrastate charges specified in the Long Distance Message Telecommunications Service or 800 Service Tariffs. The aforementioned charges apply to all calls answered at the call forwarding location, including person-to-person and collect calls, if accepted.

FILED

DEC 14 1994

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL EXCHANGE SERVICE

RECEIVED

6. General Exchange Service (Cont'd)

SEP 24 1993

6.10 Remote Call Forwarding (Cont'd)

MISSOURI
Public Service Commission

B. Regulations (Cont'd)

8. Directory Listings

One listing covering the exchange in which the call forwarding Central Office is located is provided without charge. Additional Directory Listings may be obtained under rates outlined in Section 6.7 of this Tariff.

9. Customer Activity Charges as established in Section 5 of this tariff are applicable to the establishment of Remote Call Forwarding.

C. Rates and Charges

1. The following charges are for the Remote Call Forwarding service only and are in addition to applicable charges for service and equipment with which it is used.

CANCELLED

	<u>Monthly Rate</u>
Remote Call Forwarding, per access path	\$15.95

DEC 14 1994

BY 1st R.S. 6-33
Public Service Commission
MISSOURI

2. Usage Charges

Usage charges applicable to remotely forwarded calls for that portion of the call from the call forwarding location to the answering location shall be charged in addition to the monthly rate specified above. The Remote Call Forwarding customer is responsible for any applicable customer-dialed station-to-station charges or interstate and intrastate charges specified in the Long distance Message Telecommunications Service or 800 Service Tariffs. The aforementioned charges apply to all calls answered at the call forwarding location, including person-to-person and collect calls, if accepted.

FILED

OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

OPTIONAL SERVICES AND FEATURES RECEIVED (T)

6. Optional Services and Features (Cont'd)

NOV 14 1994 (T)

6.11 Temporary Dual Residence Service

MO. PUBLIC SERVICE COMM.

A. Description

1. Temporary Dual Residence Service is offered for the convenience of residence customers who are residing in one location within a wire center and are either in the process of moving to a second residence or are constructing a new residence within the same wire center. The service allows the residence customer to have his existing residence service be provided concurrently at both the existing and new locations for a temporary period of time.
2. Temporary Dual Residence Service is provided for a minimum one month period and a maximum total period of six months. When ordering this service the customer shall specify the period of time the service is desired. The customer may extend this period, if desired, up to the maximum period of six months.
3. Temporary Dual Residence Service is provided only where the existing and new locations are both served by the same wire center.

B. Rate Regulations

1. Customer Activity Charges as outlined in Section 5 of this tariff apply to establishing Temporary Dual Residence Service.
2. Temporary Dual Residence Service is provided at a charge of \$15.00 per month.

FILED

DEC 14 1994

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL EXCHANGE SERVICE

RECEIVED

6. General Exchange Service (Cont'd)

SEP 24 1993

6.11 Temporary Dual Residence Service

MISSOURI
Public Service Commission

A. Description

1. Temporary Dual Residence Service is offered for the convenience of residence customers who are residing in one location within a wire center and are either in the process of moving to a second residence or are constructing a new residence within the same wire center. The service allows the residence customer to have his existing residence service be provided concurrently at both the existing and new locations for a temporary period of time.
2. Temporary Dual Residence Service is provided for a minimum one month period and a maximum total period of six months. When ordering this service the customer shall specify the period of time the service is desired. The customer may extend this period, if desired, up to the maximum period of six months.
3. Temporary Dual Residence Service is provided only where the existing and new locations are both served by the same wire center.

B. Rate Regulations

1. Customer Activity Charges as outlined in Section 5 of this tariff apply to establishing Temporary Dual Residence Service.
2. Temporary Dual Residence Service is provided at a charge of \$15.00 per month.

CANCELLED

DEC 14 1994
BY 10/14 R.S. #6-34
Public Service Commission
MISSOURI

FILED

OCT 1 - 1993
93 - 268
MISSOURI
Public Service Commission

OPTIONAL SERVICES AND FEATURES RECEIVED (T)

6. Optional Services and Features (Cont'd) (T)

NOV 14 1994

6.12 Featurephone Access

MO. PUBLIC SERVICE COMM.

A. General

1. Featurephone is a proprietary desktop telephone instrument that is designed to operate in conjunction with the GTD-5 EAX digital switching system. This telephone instrument allows customers to have available a certain set of features by pushing a button on the telephone instrument.
2. Featurephone Access provides the central office software interconnection that allows the Featurephone instrument to work properly and provide the features desired to the customer.
3. Featurephone Access is only available in those wire centers served by a GTD-5 EAX digital switching system. The Company shall not be responsible to the customer for changes in the Company's facilities (including its digital switching systems) which will render the customer's Featurephones obsolete or inoperative. The Company makes no specific representation to the customer as to the length of time that Featurephone Access will be available.
4. If the Company plans to remove a GTD-5 EAX digital switching system and replace it with another digital switching system that will not be capable of providing Featurephone Access, the Company will give the customer reasonable notice of its plans for terminating Featurephone Access Service.

B. Rates

1. Customer Activity Charges as outlined in Section 5 of this tariff shall apply to the establishment of Featurephone Access Service. In addition, the Enhanced Multi-Line Service Charge - EMLS-B - Account Establishment shall also apply to the establishment of Featurephone Access Service.
2. The rate for Featurephone Access Service shall be charged on a monthly basis and shall be in addition to appropriate local exchange service charges for the line on which the Featurephone Access Service shall apply.

FILED

DEC 14 1994

Featurephone Access Service

\$14.00

MISSOURI
Public Service Commission

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

GENERAL EXCHANGE SERVICE

RECEIVED

6. General Exchange Service (Cont'd)

SEP 24 1993

6.12 Featurephone Access

MISSOURI
Public Service Commission

A. General

1. Featurephone is a proprietary desktop telephone instrument that is designed to operate in conjunction with the GTD-5 EAX digital switching system. This telephone instrument allows customers to have available a certain set of features by pushing a button on the telephone instrument.
2. Featurephone Access provides the central office software interconnection that allows the Featurephone instrument to work properly and provide the features desired to the customer.
3. Featurephone Access is only available in those wire centers served by a GTD-5 EAX digital switching system. The Company shall not be responsible to the customer for changes in the Company's facilities (including its digital switching systems) which will render the customer's Featurephones obsolete or inoperative. The Company makes no specific representation to the customer as to the length of time that Featurephone Access will be available.
4. If the Company plans to remove a GTD-5 EAX digital switching system and replace it with another digital switching system that will not be capable of providing Featurephone Access, the Company will give the customer reasonable notice of its plans for terminating Featurephone Access Service.

CANCELLED
DEC 14 1994

B. Rates

1. Customer Activity Charges as outlined in Section 5 of the tariff shall apply to the establishment of Featurephone Access Service. In addition, the Enhanced Multi-Line Service Charge - EMLS-B - Account Establishment shall also apply to the establishment of Featurephone Access Service.
2. The rate for Featurephone Access Service shall be charged on a monthly basis and shall be in addition to appropriate local exchange service charges for the line on which the Featurephone Access Service shall apply.

BY *let R.S. #6-35*
Public Service Commission
MISSOURI

Featurephone Access Service

FILED
OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

OPTIONAL SERVICES AND FEATURES

RECEIVED^N

6. Optional Services and Features (Cont'd)

JUL 30 1998

6.13 Remote Activation Feature

MO. PUBLIC SERVICE COMM

A. Description of service

1. This feature allows subscribers to call their home switch from a remote location in order to access and control features applicable to their home telephone.
2. The feature is accessed when the remote access directory number dedicated to this service is dialed. The remote access directory number is common to all subscribers whose home directory number is in the same NPA.
3. When the remote access directory number is dialed, the customer (caller) hears one or two cycles of ringing followed by announcement prompts. The customer enters the home directory number and security code. Upon entering the security code the operation is the same as if the feature were being accessed from the customer's home station.
4. Customers can receive calls to their home directory number by having the calls forwarded to a directory number at a remote location.

B. Rates and charges

	<u>MRC</u>	<u>NRC</u>
Remote Activation Feature, per line	\$ 1.00	\$ 5.00

FILED

SEP 01 1998

**MISSOURI
Public Service Commission**

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

~~18 JUL 20 1998~~

JUL 30 1998

**Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037**

Effective: September 1, 1998

OPTIONAL SERVICES AND FEATURES

RECEIVED^(N)

JUL 30 1998

MO. PUBLIC SERVICE COMM

6. Optional Services and Features

6.14 Simulated Facility Group (Virtual EMLS)

A. Description of service

1. Simulated Facility Groups (SFG) permit control over network usage by providing the capability to restrict the number of simultaneous calls for two independent instances:
 - (a) Terminating (incoming) calls with the basic business group from the public network.
 - (b) Originating (outgoing) calls within the basic business group to the public switched network.
2. The simulated facility group feature provides logical (non physical) facilities to bridge a EMLS group to the public network in a manner similar to that of physical trunks bridging a PBX or key system to a CO.
3. Simulated facility groups can be provided over EMLS trunks and/or lines.
 - (a) EMLS trunks have direct access to the public switched network. The number of primary lines in a group determines the maximum number of connections at a given time to the switched network. If all EMLS trunks in a group are busy, access to and from service outside of the (simulated facility group) EMLS system will be denied.
 - (b) EMLS lines are used in conjunction with EMLS trunks to serve stations with a lower usage demand. EMLS lines provide station-to-station intra-system dialing and access EMLS trunks for dialing outside the EMLS system to connect to the public switched network. In the event all EMLS trunks are busy, EMLS lines may be used for station-to-station calling but will be denied access outside of the simulated facility group.

FILED

SEP 01 1998

MISSOURI
Public Service Commission

OPTIONAL SERVICES AND FEATURES

Missouri Public
Service Commission

6. Optional Services and Features

REC'D DEC 14 1998

6.14 Simulated Facility Group (Virtual EMLS) (Cont'd)

A. Description of service (Cont'd)

- 5. The number of EMLS lines associated with any given trunk will be determined by the customer with or without the assistance of a traffic study. (C)
- 6. Other optional EMLS features are available for EMLS trunks and EMLS lines. These optional features can be found in section 6.2. (C)

B. Rates and charges

Rates for Simulated Facility Group will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

Missouri Public
Service Commission

FILED JAN 13 1999

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0271 - YI-2023-0156

OPTIONAL SERVICES AND FEATURES

RECEIVED^(N)

6. Optional Services and Features

JUL 30 1998

6.14 Simulated Facility Group (Virtual EMLS) (Cont'd)

MO. PUBLIC SERVICE COMM

A. Description of service (Cont'd)

- 5. A maximum of ten EMLS lines can be associated with any given EMLS trunk.
- 6. Other optional EMLS features are available for EMLS trunks and EMLS lines. These optional features can be found in section 6.2.

B. Rates and charges

Rates for Simulated Facility Group will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

CANCELLED

JAN 13 1999
By *ISRS#6-38*
Public Service Commission
MISSOURI

FILED

SEP 01 1998

MISSOURI
Public Service Commission

JUL 30 1998

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: September 1, 1998