

Interexchange Service

2.8 Responsibility of Carrier

2.8.2 Cessation of Service

Service shall cease at the end of the customer's service period, or when the customer transfers service to another long distance carrier, whichever occurs first. No credit shall be given for prepaid services discontinued prior to the end of the service term for which payment was made.

2.8.3 Fractional Charges

Charges for a fractional part of a month are calculated by counting the number of days of the month remaining in the billing period before service was discontinued. That number is divided by thirty and the resultant fraction is multiplied by the monthly charge to arrive at the fractional monthly charge.

2.8.4 Customer Complaint Procedure

- A. Carrier will resolve any disputes brought to its attention as promptly and effectively as possible. Customer Service Representatives can be reach via the following toll free telephone number: 1-866-890-4135.
- B. Any unresolved disputes may be directed to the attention of the Missouri Public Service Commission. The address and telephone number of the Commission are:

Missouri Public Service Commission
200 Madison Street, Suite 100
P.O. Box 360
Jefferson City, MO 65102-0360
Phone: 1-800-392-4211

- C. In the event of a dispute concerning an invoice, the customer must pay the amount of the undisputed portion of the bill in accordance with timely payment requirements and notify the Company of the disputed portion.

ISSUED: January 4, 2013

EFFECTIVE: February 3, 2013

ISSUED BY: Reggie McFarland, President (T)
 Telrite Corporation
 4113 Monticello Street (T)
 Covington, GA 30014 (T)

Interexchange Service

2.9 Discontinuance of Service by Carrier

2.9.1 Without incurring liability, Carrier may discontinue services to a Customer or may withhold the provision of ordered service:

1. For nonpayment of any sum due Carrier for more than thirty (30) days after issuance of the bill for the amount due,
2. For violation of any of the provisions of this Tariff,
3. For violation of any law, rule, regulation or policy of any governing authority having jurisdiction over Carrier's services, or
3. By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting Carrier from furnishing its services

2.9.2. Procedures for discontinuance of existing services:

The Customer will be allowed at least ten (10) days written notice via first class mail that disconnection will take place, and the Customer will be given the opportunity to make full payment of all undisputed charges, and in no event will service be discontinued on the day preceding any day on which Carrier is not prepared to accept payment of the amount due and to reconnect service.

2.9.3. Without incurring liability, Carrier may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and Carrier's equipment and facilities and may continue such interruption until any items of non-compliance or improper equipment operations so identified are rectified.

2.9.4. Carrier may block traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Customer authorization codes, when Carrier deems it necessary to take such action to prevent unlawful use of its service. Carrier will restore service as soon as it can be provided without undue risk, and will upon request by the Customer affected, assist in a new authorization code to replace the one that had been deactivated.

ISSUED: January 4, 2013

EFFECTIVE: February 3, 2013

ISSUED BY: Reggie McFarland, President (T)
Telrite Corporation
4113 Monticello Street (T)
Covington, GA 30014 (T)

Interexchange Service

SECTION 3 - DESCRIPTION OF SERVICE

3.1 Timing of Calls

The customer's monthly usage charges for Carrier service are based upon the total number of minutes the customer uses and service options subscribed to. Chargeable time begins when the connection is established between the calling station and the called station or PBX. Chargeable time ends when either party "hangs up."

3.2 Start of Billing

For billing purposes, the start of service is the first day on which service is available for use by the customer. The end of service date is the last day or any portion of the last day for which service was provided by Carrier.

3.3 Interconnection

Service furnished by Carrier may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Carrier. Service furnished by Carrier is not part of a joint undertaking with such other carriers. Any special interface equipment of Carrier and other participating carriers shall be provided at the customer's expense.

Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of other carriers' tariffs. The customer is responsible for taking all necessary legal steps for interconnecting his customer-provided terminal equipment or communications systems with Carrier's. The customer shall secure all licenses, permits, right-of-ways, and other arrangements necessary for such interconnection.

ISSUED: January 4, 2013

EFFECTIVE: February 3, 2013

ISSUED BY: Reggie McFarland, President (T)
Telrite Corporation
4113 Monticello Street (T)
Covington, GA 30014 (T)

Interexchange Service

3.4 Terminal Equipment

Carrier's service may be used with or terminated in customer provided terminal equipment or customer provided communication systems, such as teleprinters, handsets, or data sets. Such terminal equipment will be furnished and maintained at the expense of the providing customer. The customer is responsible for all costs at their premises, including personnel, wiring, electrical power, and the like incurred in the use of Carrier's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

3.5 Calculation of Distance

Usage charges for all intrastate calls are based on flat rates and are not mileage sensitive.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are generally accepted within the telecommunications industry.

Formula:
$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

3.6 Minimum Call Completion Rate

The customer can expect a call completion rate of not less than 99% (number of calls completed/number of calls attempted) for Feature Group D (1+) services.

ISSUED: January 4, 2013

EFFECTIVE: February 3, 2013

ISSUED BY: Reggie McFarland, President (T)
 Telrite Corporation
 4113 Monticello Street (T)
 Covington, GA 30014 (T)

Interexchange Service

3.7 Service Offerings

The company provides the following services:

3.7.1 Message Toll Service (MTS)

Long distance dialing is achieved by customer's telephone lines being programmed by the local telephone company (LEC) to automatically route 1+ calls to the Company's network.

3.7.2 Inbound 8XX Service

- A. Inbound service is an inbound toll service which permits calls to be completed at the subscriber's location without charge to the calling party. Access is gained by dialing a ten digit telephone number which terminates at the customer's location. Inbound services originate via normal shared use facilities and are terminated via the customers' local exchange service access line.
- B. Carrier will accept a prospective customer's request for up to ten toll free 8XX numbers and will reserve such number(s) on a first come first serve basis. All requests for number reservations must be made in writing, dated and signed by a representative of the customer. Carrier does not guarantee availability of number(s). Requested number(s), if available, will be reserved for and furnished to the eligible customer.
- C. If a customer receives an 8XX number and does not subscribe to inbound service in 90 days, the company may assign the number to another customer.

ISSUED: January 4, 2013

EFFECTIVE: February 3, 2013

ISSUED BY: Reggie McFarland, President (T)
Telrite Corporation
4113 Monticello Street (T)
Covington, GA 30014 (T)

Interexchange Service

3.7.3 Travel Card Service

Allows subscribers to place calls by gaining access to the network via a toll free access number and a personal identification number (PIN) issued by the Company.

3.7.4 Directory Assistance

The provision of listed telephone numbers to requesting customers.

3.7.5 Operator Service

The Company does not provide and does not bill for collect, third-party billed, person-to-person, or any other Operator Services to subscribers.

3.8 Prepaid Calling Card Services

(N)

3.8.1 General

Telrite's Prepaid Card charges customers a fixed dollar amount in advance for long distance calling. Customers must dial a toll free 800 access or a local phone number from a touch-tone phone to use the service. All rates are exclusive of federal, state, local taxes, fees and assessments and payphone dial-around surcharge. The rate with the applicable tax, fee, assessment and payphone dial-around surcharge will be depleted from the customers card for each taxable call made.

Except for the rates, rules and regulations particular to the Prepaid Card Programs specified, all other rates, rules, and regulations pertaining to the provision of Telrite calling card services apply. Each prepaid calling card call is subject to a payphone or dial-around surcharge.

Telrite's Prepaid Calling Cards may be obtained from the Company or any authorized agent in various denominations with a per unit (minute) value which is exclusive of all applicable federal, state, local taxes, fees and assessments. However, the value of any single prepaid calling card shall, absent exceptions, be less than US \$100.00. Recharges can be made up to \$150.00. The prices apply 24 hours per day, 7 days a week.

(N)

ISSUED: January 4, 2013

EFFECTIVE: February 3, 2013

ISSUED BY: Reggie McFarland, President (T)
Telrite Corporation
4113 Monticello Street (T)
Covington, GA 30014 (T)

Interexchange Service

3.8 Prepaid Calling Card Services (contd.)

3.8.1 General (contd.)

The value of the telecommunications service (in units or dollars) will be indicated on the card.

Credit allowances for failure of service will be granted in accordance with the terms set forth in this tariff, upon notification of the Company by the customer.

Calls may only be made using a Prepaid Calling Card that has a balance sufficient to make such call.

3.8.2 Exclusions:

Prepaid Calling Card Service cannot be used to access pay-per-call services such as 600, 700, 800, 900 and 950 numbers or international directory assistance. Access to pay-per-call numbers will be blocked.

3.8.3 Card Depletion/Refreshment and Expiration:

Card Depletion: Prepaid Calling Cards will be reduced and depleted proportionately with customer usage and by the applicable federal, state, local taxes, fees and assessments due on each applicable call. Customer usage includes but will not be limited to the rate per minute, connection fee (if any), disconnect fee (if any), payphone fee, and real-time or post time administration fee (if any). At the beginning of each call, the user will be notified as to the amount of minutes or units that remain on the card for the particular destination dialed. Customer will be given a notice one minute before the card balance is fully depleted. When the available time is depleted, the card will be terminated and service discontinued.

Refreshment: Additional units or dollars may be added to unexpired cards by charging the services to a commercial credit card accepted by the Company. Such transactions are available through Telrite provided telephone numbers or at a retailer through Telrite's point-of-sale activation process. Such additional units or dollars will be charged the prevailing per unit or dollar rate on the date of refreshment. A minimum of 20 units or dollars must be added to the card on each refreshment when refreshment is made through a call center. Customer may be able to refresh a Prepaid Calling Card by " voice prompt" or by calling the Company's customer service representatives.

ISSUED: January 4, 2013

EFFECTIVE: February 3, 2013

ISSUED BY: Reggie McFarland, President (T)
Telrite Corporation
4113 Monticello Street (T)
Covington, GA 30014 (T)

Interexchange Service

3.8 Prepaid Calling Card Services

3.8.3 Card Depletion/Refreshment and Expiration: (contd.)

If the end user is holding a rechargeable card, the user can extend the value of the card by calling into the Company's call center or via voice prompt by charging the cost of additional increments on an authorized major credit card user. An online credit check will be done to ensure available credit.

Expiration: Telrite's prepaid cards expire in various ways including, but not limited to a specified amount of months from the date of either first or last use. If any card has too little time to place a one minute call and is not rechargeable, that card will expire within sixty (60) days of last usage

3.8.4 Non-refundable:

Prepaid Calling Cards are non-refundable. Customers may determine the remaining units or minutes on their card by dialing a toll free number listed on the card. The possession of a card will entitle the user to make calls from the time of card activation until the available card balance is depleted or the card is expired. The Company will not refund or issue credit on unused units (minutes) for any prepaid card.

3.8.5 Miscellaneous Provisions:

Special Responsibility: The Company is not responsible for theft, loss or unauthorized use of any Prepaid Calling Card or the associated Personal Identification Number (PIN). Where applicable, any reseller is solely responsible for the collection and payment of all applicable federal, state and local taxes, fees and assessments, duties or similar fees assessed by any governmental body or regulatory authority in connection with the service.

Credit Allowances: Telrite will provide a credit equal to one minute of applicable service for Telrite prepaid card calls that are interrupted or are subject to inadequate transmission. Credits will not be issued when an interruption or service deficiency is : i) not reported to Telrite; or ii) due to failure of power, equipment or systems not provided by Telrite.

Only the entity or individual whose name the original qualifying purchase was made shall be deemed to be the customer. Related entities, such as affiliates and subsidiaries, spouses and relatives, shall not be treated as the customer.

ISSUED: January 4, 2013

EFFECTIVE: February 3, 2013

ISSUED BY: Reggie McFarland, President (T)
Telrite Corporation
4113 Monticello Street (T)
Covington, GA 30014 (T)

Interexchange Service

3.8.6 Enhanced Options

Prepaid Calling Cards may be purchased for use with enhanced options and services. The following options and services may be available:

- Multilingual voice prompts
- Ability to enter a new PIN code

3.8.7 Card Distributors/Resellers

The Company will make Telrite Prepaid Calling Cards available to wholesalers or other distributors/resellers whose price per card will be determined based upon the number of prepaid cards purchased and whether the purchase is an isolated incident or made on a recurring basis. The wholesale cost per minute of use will be determined on an individual case basis, dependent upon whether the card is a wholesale or retail purchase.

Upon cancellation of any order for Prepaid Calling Cards prior to delivery, the customer forfeits any deposit(s) made with the Company for the prepaid calling cards and/or PIN codes.

ISSUED: January 4, 2013

EFFECTIVE: February 3, 2013

ISSUED BY: Reggie McFarland, President (T)
Telrite Corporation
4113 Monticello Street (T)
Covington, GA 30014 (T)

Interexchange Service

SECTION 4 - RATES AND CHARGES

4.1. Usage Charges and Billing Increments

4.1.1 Usage Charges

Unless flat rated, usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location.

4.1.2 Billing Increments

Usage is billed in accordance with the billing increments set forth in the individual product rate sections of this tariff. All partial usage will be rounded up to the next highest applicable billing increment.

4.1.3 Rounding

All calls are rounded to the next highest billing interval. Any partial cents per call will be rounded up to the next highest whole cent.

ISSUED: January 4, 2013

EFFECTIVE: February 3, 2013

ISSUED BY: Reggie McFarland, President (T)
Telrite Corporation
4113 Monticello Street (T)
Covington, GA 30014 (T)

Interexchange Service

4.2 Outbound 1+ Service

\$0.0750 per minute.

Billed in 6 second increments with an 18 second minimum.

4.3 Inbound 8XX Service

Service subject to a \$2.95 service charge for monthly usage less than \$20.00.

Per minute rate: \$0.0750

Billed in 6 second increments with an 18 second minimum.

Monthly Service Charge: \$1.00 per toll free number.

4.4 Travel Card Service

Cards are established with a \$50.00 monthly limit, and international calling is not allowed. However, arrangements can be made to accommodate the need for a higher monthly limit or international calling on a case by case basis.

Rate Per Minute: \$0.0990

Billed in 6 second increments with a 30 second minimum.

Set up fee of \$1.00 per card.

4.5 Directory Assistance

\$0.89 per call.

ISSUED: January 4, 2013

EFFECTIVE: February 3, 2013

ISSUED BY: Reggie McFarland, President (T)
Telrite Corporation
4113 Monticello Street (T)
Covington, GA 30014 (T)

Interexchange Service

4.6 Late Payment Penalty

Account payments not received within thirty (30) days from the date the bill was rendered will be charge a late payment charge one and one-half percent (1.5%).

4.7 Dishonored Check Charge

All customers issuing dishonored check(s) will be charged a fee of \$15.00 per check.

4.8 Promotional Offerings

The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times (not to exceed one year), and/or locations, and shall be subject to prior notification to and approval by the Commission. The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion, specifying the terms of the promotion, the location and dates of the promotion.

4.9 Pay Telephone (Payphone) Surcharge

\$0.35 surcharge shall be assessed for each call made from a pay telephone to an 8XX number or using a travel card and dialing the carrier prefix in the form 101XXXX.

4.10 Reconnection Charge

\$10.00 per account per occurrence.

Interexchange Service

4.11 Prepaid Services Rates

4.11.1 Surcharge Type Products

Connect Fee	\$1.00
Rate Per Minute	\$0.25

4.11.2 Flat Rate Products

Connect Fee	\$0.00
Rate Per Minute	\$0.50

4.11.3 Other Charges

Maintenance Fee	\$0.99
-----------------	--------

4.12 Grandfathered Applewood 1+ Dialing Customer Rates

The following rates are offered only to former customers of Applewood Communications Corp. (N)

Billed in 6 second increments for the initial and additional increments. (N)

Applewood Plan AB1: \$0.0439 per minute	(N)
Applewood Plan AB2: \$0.0459 per minute	(N)
Applewood Plan AB3: \$0.05 per minute	(N)
Applewood Plan AB4: \$0.06 per minute	(N)
Applewood Plan AB5: \$0.0675 per minute	(N)
Applewood Plan AB6: \$0.075 per minute	(N)
Applewood Plan AB7: \$0.0796 per minute	(N)
Applewood Plan AB8: \$0.085 per minute	(N)
Applewood Plan AB9: \$0.10 per minute	(N)
Applewood Plan AB10: \$0.1095 per minute	(N)
Applewood Plan AB11: \$0.1096 per minute	(N)
Applewood Plan AB12: \$0.115 per minute	(N)
Applewood Plan AB13: \$0.145 per minute	(N)
Applewood Plan AB14: \$0.28 per minute	(N)
Applewood Plan AB15: \$0.29 per minute	(N)

ISSUED: January 4, 2013

EFFECTIVE: February 3, 2013

ISSUED BY: Reggie McFarland, President (T)
 Telrite Corporation
 4113 Monticello Street (T)
 Covington, GA 30014 (T)

Interexchange Service

4.13 Grandfathered Applewood 800 Service Toll Free Customer Rates

The following rates are available only to the former customers of Applewood Communications Corp. (N)

Billed in 6 second increments for the initial and additional increments. (N)

- Applewood Plan TF1: \$0.0698 per minute (N)
- Applewood Plan TF2: \$0.0796 per minute (N)
- Applewood Plan TF3: \$0.098 per minute (N)
- Applewood Plan TF4: \$0.0989 per minute (N)
- Applewood Plan TF5: \$0.0996 per minute (N)
- Applewood Plan TF6: \$0.10 per minute (N)
- Applewood Plan TF7: \$0.104 per minute (N)
- Applewood Plan TF8: \$0.1096 per minute (N)
- Applewood Plan TF9: \$0.128 per minute (N)
- Applewood Plan TF10: \$0.149 per minute (N)
- Applewood Plan TV11: \$0.1696 per minute (N)

4.14 Grandfathered Applewood Directory Assistance Rates (N)

The following rate is available only to the former customers of Applewood Communications Corp. (N)

\$0.75 per call (N)

ISSUED: January 4, 2013

EFFECTIVE: February 3, 2013

ISSUED BY: Reggie McFarland, President (T)
 Telrite Corporation
 4113 Monticello Street (T)
 Covington, GA 30014 (T)