

SECTION 5. CONTRACT SERVICES (contd.)

Missouri Public

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5.4 Switchless 1+ and Toll Free Resale, (Contd.)

Service Commission

5.4.1. Per Minute Rates

Customers will be charged the rate specified below for all rate levels (1-4).

(A) Per Minute Rates:

| Rate Level | Monthly Revenue Commitment Level | Per Minute Rate |
|------------|---|-----------------|
| 1 | Less than 100,000 monthly billing | \$0.0750 |
| 2 | \$100,000 to \$249,999 in monthly billing | \$0.0750 |
| 3 | \$250,000 to \$499,999 in monthly billing | \$0.0750 |
| 4 | \$500,000 + in monthly billing | \$0.0750 |

5.4.2 Directory Assistance Rate:

Per call charge: \$0.75

5.4.3. Toll-Free Number Monthly Recurring Fees:

The OCCs will pay no monthly recurring fees for the first ten (10) toll-free numbers which they reserve or install using the Company as the designated Responsible Organization. For each additional number in excess of ten (10), a \$1.00 monthly recurring fee is charged.

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SECTION 5. CONTRACT SERVICES (contd.)

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5.5 Switchless 1+ Dedicated and Toll Free Resale Service

Service Commission

Switchless 1+ Dedicated and Toll Free Resale Service is available only to Other Certificated Carriers ("OCC") who wish to utilize the Company's network to originate, switch, and terminate traffic. The OCC must meet certain Company specified credit evaluations in order to purchase this service offering. In addition, the OCC must have obtained required operating authority in the states in which they conduct business and file tariffs, when required by law, with a state or federal authority. Company may also, at its sole discretion, require that subscribers to this service offering have an existing billing or data processing arrangement with the Company.

A Customer's 1+ and toll-free domestic interstate, intrastate, and international revenue under this service offering will be counted toward the Monthly Minimum Revenue Commitment. At the Company's sole discretion, revenue under other Company Service offerings, term commitments, minutes of use commitments, ramp-up periods, or other criteria may be used in combination with revenue in order to determine whether or not a Customer is eligible for a particular Rate Level. Calls will be billed in six (6) second increments after an initial calling period of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment. OCCs who qualify for this service will receive the rates specified in Section 5.5.1 (A) of this tariff.

A \$0.0125 surcharge is applied for all non-peak minutes above 20%.

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SECTION 5. CONTRACT SERVICES (contd.) Missouri Public

5.5 Switchless 1+ Dedicated and Toll Free Resale Service (Contd.) FEB 08 2001

5.5.1 Rate Level Definitions:

Service Commission

Per Minute Rates are available in four (4) different Rate Levels, determined by the Customer's Monthly Minimum Revenue Commitment.

(A) Per Minute Rates:

| Rate Level | Monthly Commitment Level | Per Minute Rate |
|------------|---|-----------------|
| 1 | Less than \$100,000 in monthly billing | \$0.0640 |
| 2 | \$100,000 to \$249,999 in monthly billing | \$0.0610 |
| 3 | \$250,000 to \$499,999 in monthly billing | \$0.0580 |
| 4 | \$500,000 + in monthly billing | \$0.0550 |

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SECTION 5. CONTRACT SERVICES (contd.) Missouri Public

5.5 Switchless 1+ Dedicated and Toll Free Resale Service, (contd.)

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5.5.2 Directory Assistance Rate:

Service Commission

Per call charge: \$0.75

5.5.3 Toll-Free Number Monthly Recurring Fees:

OCCs will pay no monthly recurring fees for the first ten (10) toll-free numbers which they reserve or install using the Company as the designated Responsible Organization. For each additional number in excess of ten (10), a \$1.00 monthly recurring fee is charged.

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SECTION 5. CONTRACT SERVICES (contd.)

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5.6 Global-Tel Long Distance Service

Global-Tel Long Distance is an outbound service offered to business customers that presubscribe to the Company's service through specific authorized sales agents of the Company and commit to a monthly revenue commitment of \$10,000. Calls will be billed in six (6) second increments after an initial calling period of eighteen (18) seconds. Any fractional portion of a call thereafter will be rounded up to the next highest billing increment.

5.6.1 Access Methods and Usage Rates:

(A) Direct Dial Rates:

Per Minute Rate: \$.1290

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SECTION 5. CONTRACT SERVICES (contd.)

Missouri Public

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5.6 Global-Tel Long Distance Service, (Contd..)

5.6.1 Access Methods and Usage Rates (contd.)

Service Commission

(B) Toll Free Access (800/888)

Global-Tel Long Distance Toll-Free service is an inbound calling service utilizing switched access facilities. This service permits the Customer to receive incoming calls from all locations within the state. With Global-Tel Toll-Free service, the Customer is charged for the call, not the calling party. Calls are billed in six (6) second increments after initial calling period of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

Per Minute Rate: \$0.1290

(C) Travel Card Services

Per Minute Rate: \$0.1990

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SECTION 5. CONTRACT SERVICES (contd.)

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5.7 Master Dealer Program

The Master Dealer program is available to business customers through an authorized agent of the Company. Calls are originated from presubscribed locations. This service permits the Customers to make direct dial calls from locations within the state. Calls are billed in (6) six second increments with a minimum calling period of (18) eighteen seconds. Any fractional portion of a call thereafter will be round up to the next highest billing increment. Customers subscribing to this service must commit to a \$20,000 monthly revenue commitment in order to receive the rate specified below.

Rates specified below apply to direct dial, toll free (800/888) and Travel card calls.

5.7.1 Access Methods and Usage Rates

(A) Switched Intrastate Rates for Direct Dial and Toll Free Services:

Per Minute Rate: \$0.09

(B) Travel Card Services:

Per Minute Rate: \$0.20
Per Call Surcharge: \$0.25

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SECTION 5 - CONTRACT SERVICES, (Cont'd.)

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5.8 Affinity Association Program - IIAA

Service Commission

Affinity Association Program - IIAA service is available to members of the IIAA association, only. This service is a customized telecommunications offering combining inbound, outbound and calling (travel) card services. Customers are billed at a flat per minute rate for both switched or dedicated access. Dedicated Access Service requires a Minimum Monthly Commitment of \$2,500. For dedicated access, dedicated facilities between the Customer's premises and the Company's terminal location(s) are required. The Company will arrange for the installation of all required connecting facilities via a Local Exchange Carrier or other access provider. The installation and monthly recurring charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. Customers requesting to sign up for this service must provide documentation to the Company showing the Customer is a member in good standing with the IIAA association.

5.8.1 Per Minute Usage Rates:

Switched Service

| | |
|---------------------------|----------|
| 1+ Outbound Service | \$0.0900 |
| Toll Free Inbound Service | \$0.0900 |

Dedicated Service

| | |
|---------------------------|----------|
| 1+ Outbound Service | \$0.0600 |
| Toll Free Inbound Service | \$0.0600 |

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SECTION 5 - CONTRACT SERVICES, (Cont'd.)

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5.8 Affinity Association Program - IIAA (Cont'd)

Service Commission

5.8.2 **Calling (Travel) Card Service:** Customer subscribing to this program will be provided with a travel calling card that allows them to make calls while away from the home or office. Per minute rates and a per call surcharge apply.

| Travel Card Service Type | Per Minute Rate | Per Call Surcharge |
|--------------------------|-----------------|--------------------|
| Switched Customer | \$0.2000 | \$0.2500 |
| Dedicated Customer | \$0.1800 | \$0.1000 |

Directory Assistance Charge: \$0.75

Billing Increments: Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Service Hours:

Rates apply 24 hours a day, 7 days a week

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SECTION 5 - CONTRACT SERVICES, (Cont'd.)

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5.9 **975 Service Program**

975 Service Program is available to business customers through an authorized agent of the Company who generates \$250 in monthly combined intrastate and interstate revenue. Customers must commit to a 12 month Term Plan. Calls are originated from presubscribed locations. This service is a customized telecommunications offering combining inbound, outbound and calling (travel) card services.

Service Commission

5.9.1 **Per Minute Rate:**

The following rate applies to direct dialed, toll free (800/888) and calling (travel) card calls. There are no monthly fees or recurring charges. Calls are billed individually and rated by time of day, duration, and day of week.

\$0.975

Calling (Travel) Card Service: Customer subscribing to this program will be provided with a travel calling card that allows them to make calls while away from the home or office. Per minute rates and a per call surcharge apply.

| Per Minute Rate | Per Call Surcharge |
|-----------------|--------------------|
| \$0.2000 | \$0.2500 |

Directory Assistance Charge: \$0.75

Billing Increments: Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Service Hours:

Rates apply 24 hours a day, 7 days a week

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SECTION 5 - CONTRACT SERVICES, (Cont'd.) Missouri Public

5.9 975 Service Program - (Cont'd)

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5.9.2 Deficiency Charge:

Service Commission

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period during the Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

Termination Penalty Charge

In the event the Customer terminates service with the Company prior to the end of the Term Commitment Period, or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term contract signed by the Customer at the initiation of service.

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SECTION 5 - CONTRACT SERVICES - (Cont'd)

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SWITCHED 1+ AND TOLL FREE RESALE SERVICE

Service Commission

5.10 The Company's Switched 1+ and Toll Free Resale Service is available only to resale telecommunication carriers ("Customers") that want to utilize the Company's network to terminate service. Customers must meet certain Company-specified credit evaluations in order to be offered this service option. In addition, Customers must have obtained operating authority in the state(s) which they conduct business, and file tariff(s) where required by law, with an applicable state or federal authority, and have use of their own Primary Interexchange Code. Company may also, at its sole discretion, require that subscribers to this service offering have an existing billing or data processing arrangement with the Company. Customers that qualify for this service will receive call termination at the rates specified below. Rates are based upon the LATA and the Regional Bell Operating Company ("RBOC") or Local Exchange Carrier ("LEC") LEC identified below from which calls originate and to which calls terminate, as well as the Customer's Monthly Minimum Revenue Commitment. The Customer's Monthly Minimum Usage Commitment is based on combined intrastate, interstate and international usage.

Call traffic under this service option must meet the following other specifications:

- a. A minimum of 80% of the Customers total minutes of use which terminate on the Company's network for this service offering must be during the times of 9:01 pm and 6:59 pm, Sunday - Friday. If the Customer's minutes of use terminating during this time period drops below the 80% threshold, the Company reserves the right to discontinue service to the Customer upon written notice or rerate the Customer's domestic minutes of use at an additional per minute rate of \$.0125.
- b. Calls are billed at six (6) second increments, after an initial calling period of six (6) seconds. Any fractional portion of a call thereafter will be rounded up to the next higher billing increment.
- c. Calls which terminate in a non-RBOC area will be assessed an additional charge of \$0.02 per minute.

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5.10 SWITCHED 1+ AND TOLL FREE RESALE SERVICE - (Continued)

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5.10.2 Monthly Minimum Usage Options

Service Commission

| OPTIONS | MONTHLY MINIMUM USAGE COMMITMENT LEVEL |
|---------|--|
| 1 | \$50,000 |
| 2 | \$100,000 |
| 3 | \$250,000 |
| 4 | \$500,000/Over |

5.10.3 Per Minute Usage Rates:

| OPTION 1 \$50,000 (Per Minute Rate) | OPTION 2 \$100,000 (Per Minute Rate) | OPTION 3 \$250,000 (Per Minute Rate) | OPTION 4 \$500,000 / Over (Per Minute Rate) |
|---|--|--|---|
| \$0.1050 | \$0.1050 | \$0.1050 | \$0.1050 |

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5.10 SWITCHED 1+ AND TOLL FREE RESALE SERVICE - (Continued)

REC'D FEB 08 2001

5.10.4 Directory Assistance

Service Commission

\$0.75 per call

5.10.5 Deficiency Charge:

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

5.10.6 Time of Day Rate Periods

Peak: Sunday - Friday, 9:01 pm - 6:59 pm, and all day Saturday.
Off-Peak: Sunday - Friday, 7:00 pm - 9:00 pm.

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SECTION 5 - CONTRACT SERVICES - (Cont'd)

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5.11 **Brand Equity Service**

Service Commission

Brand Equity Service is a switched/presubscribed telecommunications service offering combining inbound, outbound and travel card services to designated brand equity participant(s). This service offering is to be branded or co-branded under the trade and/or service marks owned by the brand equity participant(s) and the Company. Participants must select one of the following options listed below.

5.11.1 **Inbound and Outbound Per Minute Rates**

| OPTION S | MONTHLY USAGE COMMITMENT | PER MINUTE RATES |
|----------|--------------------------|------------------|
| 1 | \$10 | \$0.0900 |
| 2 | \$25 | \$0.0900 |
| 3 | \$50 | \$0.0900 |
| 4 | \$75 | \$0.0900 |
| 5 | \$100 | \$0.0900 |
| 6 | \$125 | \$0.0900 |

5.11.2 **Billing Increments**

Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

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SECTION 5 - CONTRACT SERVICES - (Cont'd)

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5.11 Brand Equity Service - (Continued)

Service Commission

5.11.3 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

Per Call Surcharge: \$0.2500
Per Minute Rates: \$0.2000

5.11.4 Travel Card Billing Increments

Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

5.11.5 Directory Assistance \$0.75/per call charge

5.11.6 Monthly Recurring Service Charges

Inbound Service Charge \$3.00 per 800/8XX, per month
Account Fee \$1.95*

*Excluding the first month of service, customers subscribing to the Brand Equity Service whose combined intrastate, interstate and international long distance usage is less than \$50.00 per month, excluding taxes, surcharges and directory assistance charges, will be assessed this fee, per month.

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SECTION 5- CONTRACT SERVICES, (Cont'd)

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5.12 Telco Dealer Service Program

Service Commission

5.12.1 **Telco Dealer Service Program** is a 1+ outbound, inbound and calling card telecommunications service offering available only to presubscribed/switched business customers. Customers may select a Month-to-Month or a 12-Month Term Commitment Option. Customers selecting the 12-Month Term Commitment Option must sign an agreement with the Company. The Customer's Monthly Minimum Usage Commitment Level consists of all intrastate, interstate and international outbound, inbound and calling card usage including surcharges. The Monthly Minimum Usage Commitment Level does not include any monthly recurring fees or directory assistance charges. This service program is available on a Company direct bill basis only. Inbound and outbound calls will be billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

5.12.2 Monthly Minimum Usage Options

| OPTIONS | MONTHLY MINIMUM USAGE COMMITMENT LEVEL |
|---------|--|
| 1 | \$10.00 |
| 2 | \$20.00 |
| 3 | \$30.00 |
| 4 | \$40.00 |
| 5 | \$50.00/Over |

5.12.3 Per Minute Usage Rates

| OPTION 1 \$10.00 | OPTION 2 \$20.00 | OPTION 3 \$30.00 | OPTION 4 \$40.00 | OPTION 5 \$50.00/Over |
|---------------------|---------------------|---------------------|---------------------|--------------------------|
| \$0.1550 | \$0.1550 | \$0.1550 | \$0.1550 | \$0.1550 |

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SECTION 5- CONTRACT SERVICES, (Cont'd)

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5.12 Telco Dealer Service Program, (Cont'd.)

Service Commission

5.12.4 Calling (Travel) Card Service

Customers subscribing to this program will be provided with a travel calling card that allows them to make calls while away from the home or office. Calling card calls will be billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. The following per minute rates and per call surcharge apply to all calling card calls.

Per Minute Rate: \$0.2000

5.12.5 Monthly Recurring Charges

The following monthly recurring charges apply for the Telco Dealer Service Program Month-to-Month Service Option Plan and Term Commitment Option Plan:

The following monthly recurring charges apply for the Telco Dealer Service Program Month-to-Month Service Option Plan and Term Commitment Option Plan:

- | | | |
|-----|-----------------------------|-------------------------------------|
| (1) | Toll Free Numbers (800/8XX) | \$3.00 per month/per 800/8XX number |
| (2) | Optional Management Reports | \$2.00 per month/per report |
| (3) | Diskette Billing | \$10.00 per month |
| (4) | Mag Tape Billing | \$10.00 per month |
| (5) | Account Codes | |
| | Validated | \$10.00 per month |
| | Non-Validated | \$5.00 per month |
| | Customer Package | \$45.00 per month |
| (6) | Account Fee | \$5.00 per account |

5.12.6 Directory Assistance (Per Call Charge) \$0.7000

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5.13 Prime Business Select II Dedicated Special Pricing - VII

Prime Business Select II Dedicated Special Pricing - VII is a dedicated Service Commission telecommunications service offering available only to business customers. Customers must commit to a 12 month Term Commitment Period and a minimum Monthly Usage Commitment Level that consists of the following:

5.13.1 Per Minute Rates

| Monthly Term Commitment Period | Monthly Usage Commitment Level | Per Minute Rate |
|--------------------------------|--------------------------------|-----------------|
| 12 | \$0 - \$2,499.99 | \$0.0500 |
| | \$2,500.00 - \$4,999.99 | \$0.0500 |
| | \$5,000.00 - \$7,499.99 | \$0.0500 |
| | \$7,500.00 - \$14,999.99 | \$0.0500 |
| | \$15,000.00 - \$24,999.99 | \$0.0500 |
| | \$25,000.00 - \$49,999.99 | \$0.0500 |
| | \$50,000.00 - \$74,999.99 | \$0.0500 |
| | \$75,000.00 - \$99,999.99 | \$0.0500 |
| | \$100,000/Over | \$0.0500 |

5.13.2 Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

5.13.3 Deficiency Charge

In the event Customer's Monthly Usage Commitment Level does not meet the Monthly Usage Commitment Level selected by the Customer in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Term Commitment Level and the actual Monthly Usage Commitment Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

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SECTION - CONTRACT SERVICES, (Cont'd)

REC'D FEB 08 2001

5.13 Prime Business Select II Dedicated Special Pricing - VII, (Cont'd.)

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5.13.4 Billing Increments:

Each direct-dialed and inbound 800 number call completed will have an initial minimum of six (6) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

5.13.5 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

| Per Minute Rate | Per Call Surcharge |
|-----------------|--------------------|
| \$0.1800 | \$0.1000 |

5.13.6 Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30)seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

5.13.7 Monthly Recurring Charge: \$3.00/per 800/8XX number

5.13.8 Directory Assistance \$0.75/per call charge

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SECTION 5 - CONTRACT SERVICES - (Continued)

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5.14 Carrier Domestic Termination by LATA

Service Commission

5.14.1 Carrier Domestic Termination by LATA Service is available only to resale telecommunication carriers ("Customers") that want to utilize the Company's network to terminate service. Customers must meet certain Company-specified credit evaluations in order to be offered this service option. In addition, Customers must have obtained operating authority in the state(s) which they conduct business, and file tariff(s) where required by law, with an applicable state or federal authority, and have use of their own Primary Interexchange Code. Customers that qualify for this service will receive call termination at the rates specified below. Rates are based upon the LATA and Regional Bell Operating Company ("RBOC") where calls terminate, as well as the Customer's Monthly Minimum Usage. The Customer's Monthly Minimum Usage Commitment is based on combined intrastate, interstate and international usage.

Call traffic under this service option must meet the following other specifications:

- a. A minimum of 80% of the Customers total minutes of use which terminate on the Company's network for this service offering must be during the times of 9:01 pm and 6:59 pm, Sunday - Friday. If the Customer's minutes of use terminating during this time period drops below the 80% threshold, the Company reserves the right to discontinue service to the Customer upon written notice or rerate the Customer's domestic minutes of use at an additional per minute rate of \$.0125.
- b. Calls are billed at six (6) second increments, after an initial calling period of six (6) seconds. Any fractional portion of a call thereafter will be rounded up to the next higher billing increment.

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SECTION 5 - CONTRACT SERVICES - (Continued)

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5.14 Carrier Domestic Termination by LATA, (Cont'd.)

Service Commission

5.14.2 Monthly Minimum Usage Options

| OPTIONS | MONTHLY MINIMUM USAGE COMMITMENT LEVEL |
|---------|--|
| 1 | \$50,000.00 |
| 2 | \$100,000.00 |
| 3 | \$200,000.00 |
| 4 | \$400,000.00 |
| 5 | \$500,000.00/Over |

5.14.3 Per Minute Usage Rates

| OPTION 1 \$50,000 (Per Minute Rate) | OPTION 2 \$100,000 (Per Minute Rate) | OPTION 3 \$200,000 (Per Minute Rate) | OPTION 4 \$400,000 (Per Minute Rate) | OPTION 5 \$500,000/Over (Per Minute Rate) |
|---|--|--|--|---|
| \$0.0525 | \$0.0505 | \$0.0490 | \$0.0475 | \$0.0475 |

5.14.4 Directory Assistance

| OPTIONS | DIRECTORY ASSISTANCE RATE/PER CALL |
|---------|------------------------------------|
| 1 | \$0.44 |
| 2 | \$0.42 |
| 3 | \$0.40 |
| 4 | \$0.38 |
| 5 | \$0.38 |

5.14.5 Time of Day Rate Periods

Peak: Sunday - Friday, 9:01 pm - 6:59 pm, and all day Saturday.
Off-Peak: Sunday - Friday, 7:00 pm - 9:00 pm.

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SECTION 5 - CONTRACT SERVICES - (Continued)

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5.15 Brand Equity Service II

Service Commission

Brand Equity Service II is a switched/presubscribed telecommunications service offering combining inbound, outbound and travel card services to designated brand equity participant(s). This service offering is to be branded or co-branded under the trade and/or service marks owned by the brand equity participant(s) and the Company. Participants must select one of the following options listed below.

5.15.1 Inbound and Outbound Per Minute Rates

| OPTIONS | MONTHLY USAGE COMMITMENT | PER MINUTE RATES |
|---------|--------------------------|------------------|
| 1 | \$100 | \$0.0800 |
| 2 | \$125 | \$0.0800 |
| 3 | \$150 | \$0.0800 |

5.15.2 Billing Increments

Inbound and outbound calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

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5.15 Brand Equity Service II, (Cont'd.)

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5.15.3 Deficiency Charge

In the event Customer's Monthly Usage Commitment Level does not meet the Monthly Usage Commitment Level selected by the Customer in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Term Commitment Level and the actual Monthly Usage Commitment Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

5.15.4 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the Continental United States in addition to the per call surcharge listed below:

| | |
|---------------------|----------|
| Per Call Surcharge: | \$0.2000 |
| Per Minute Rates: | \$0.2000 |

5.15.5 Travel Card Billing Increments

Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

5.15.6 Monthly Recurring Charge \$3.00 per 800/8XX number

5.15.7 Directory Assistance \$0.75/per call charge

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SECTION 5 - CONTRACT SERVICES - (Continued) REC'D FEB 08 2001

5.16 **Brand Equity Service III**

Service Commission

Brand Equity Service III is a switched/presubscribed telecommunications service offering combining inbound, outbound and travel card services to designated brand equity participant(s). This service offering is to be branded or co-branded under the trade and/or service marks owned by the brand equity participant(s) and the Company. Participants must select one of the following options listed below.

5.16.1 **Inbound and Outbound Per Minute Rates**

| OPTIONS | MONTHLY USAGE COMMITMENT | PER MINUTE RATES |
|---------|--------------------------|------------------|
| 1 | \$0- \$99.99 | \$0.0800 |
| 2 | \$100/Over | \$0.0800 |

5.16.2 **Billing Increments**

Inbound and outbound calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

5.16.3 **Travel Card Per Minute Rates**

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the Continental United States in addition to the per call surcharge listed below:

Per Call Surcharge: \$0.2000
Per Minute Rates: \$0.2000

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5.16 Brand Equity Service III - (Cont'd)

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5.16.4 Travel Card Billing Increments

Service Commission

Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

5.16.5 Monthly Recurring Charge \$3.00 per 800/8XX number

5.16.6 Directory Assistance \$0.75/per call charge

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SECTION 5 - CONTRACT SERVICES, (Continued)

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5.17 Carrier Domestic Termination by LATA - Option IX

Service Commission

Carrier Domestic Termination by LATA - Option IX Service is a dedicated service available only to resale telecommunication carriers ("Customers") that want to utilize the Company's network to terminate service. Customers must meet certain Company-specified credit evaluations in order to be offered this service option. In addition, Customers must have obtained operating authority in the state(s) which they conduct business, and file tariff(s) where required by law, with an applicable state or federal authority, and have use of their own Primary Interexchange Code. Customers that qualify for this service will receive call termination at the rates specified below. Rates are based upon the LATA and Regional Bell Operating Company ("RBOC") where calls terminate.

Call traffic under this service option must meet the following other specifications:

- a. A minimum of 80% of the Customers total minutes of use which terminate on the Company's network for this service offering must be during the times of 9:01 pm and 6:59 pm, Sunday - Friday. If the Customer's minutes of use terminating during this time period drops below the 80% threshold, the Company reserves the right to discontinue service to the Customer upon written notice or rerate the Customer's domestic minutes of use at an additional per minute rate of \$.0125.
- b. Calls are billed at six (6) second increments, after an initial calling period of six (6) seconds. Any fractional portion of a call thereafter will be rounded up to the next higher billing increment.
- c. Directory Assistance per call charge is \$0.3800

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SECTION 5 - CONTRACT SERVICES, (Continued)

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5.17 Carrier Domestic Termination by LATA - Option IX, (Cont'd.)

Service Commission

5.17.1 Per Minute Rates

| |
|----------|
| RATE |
| \$0.0450 |

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5.18 Carrier Dedicated 1+ and Toll Free Origination Service

Carrier Dedicated 1+ and Toll Free Origination Service is a dedicated service that is available only to resale telecommunication carriers ("Customers") that want to utilize the Company's network to terminate 1+ and originate toll free service. Customers must meet certain Company-specified credit evaluations in order to be offered this service option. In addition, Customers must have obtained operating authority in the state(s) which they conduct business, and file tariff(s) where required by law, with an applicable state or federal authority, and have use of their own Primary Interexchange Code. Customers that qualify for this service will receive call termination/origination at the rates specified below. This service is available for call origination/termination in RBOC and independent LEC areas. Rates are based upon the LATA where calls terminate and originate, and must commit to a 12- month Term Commitment Period and a Monthly Minimum Usage of \$400,000. The Customer's Monthly Minimum Usage Commitment is based on combined intrastate, interstate and international usage.

Service Commission

Call traffic under this service option must meet the following other specifications:

- a. A minimum of 80% of the Customers total minutes of use which terminate/originate on the Company's network for this service offering must be during the times of 9:01 pm and 6:59 pm, Sunday - Friday.
- b. Outbound 1+ and inbound toll free calls are billed at six (6) second increments, after an initial calling period of six (6) seconds. Any fractional portion of a call thereafter will be rounded up to the next higher billing increment.
- c. Directory Assistance Per Call Charge \$0.6500.

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SECTION 5 - CONTRACT SERVICES, (Continued) Missouri Public

5.18 Carrier Dedicated 1+ and Toll Free Origination Service, (Cont'd)

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5.18.1 Per Minute Termination/Origination Rates

| Intrastate Termination Rate | Intrastate Origination Rate |
|-----------------------------|-----------------------------|
| \$0.1125 | \$0.1125 |

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SECTION 5 - CONTRACT SERVICES, (Continued)

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5.19 Carrier Domestic Termination by LATA Service - X

Carrier Domestic Termination by LATA - X Service is a dedicated outbound service available only to resale telecommunication carriers ("Customers") that want to utilize the Company's network to terminate service. Customers must meet certain Company-specified credit evaluations in order to be offered this service option. In addition, Customers must have obtained operating authority in the state(s) which they conduct business, and file tariff(s) where required by law, with an applicable state or federal authority, and have use of their own Primary Interexchange Code. Customers must commit to a 12 month Term Commitment Period and a Monthly Usage Commitment Level of \$25,000. Customers that qualify for this service will receive call termination at the rates specified below. This service is only available for call termination in the RBOC and independent LEC areas listed in the rate schedules on the following pages. Rates are based upon the LATA and Regional Bell Operating Company ("RBOC") where calls terminate.

Service Commission

Call traffic under this service option must meet the following other specifications:

- a. Calls are billed at six (6) second increments, after an initial calling period of six (6) seconds. Any fractional portion of a call thereafter will be rounded up to the next higher billing increment.
- b. Directory Assistance Per Call Charge is \$.3800.

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5.19 Carrier Domestic Termination by LATA Service - X, (Cont'd.)

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5.19.1 Per Minute Termination Rates

Service Commission

| |
|----------|
| RATE |
| \$0.0450 |

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SECTION 5 - CONTRACT SERVICES, (Cont'd)

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5.20 Brand Equity Domestic Service V

Brand Equity Domestic Service V is a switched/presubscribed telecommunications service offering combining inbound, outbound and travel card services to designated brand equity participant(s). This service offering is to be branded or co-branded under the trade and/or service marks owned by the brand equity participant(s) and the Company. A Brand Equity participant is defined as any business entity or individual within an industry, professional or business classification, or a commercial organization with affiliate franchisees, independent agents, independent distributors or other multiple commercial representatives who enter into an agreement with Company for the marketing of this service.

5.20.1 Inbound and Outbound Per Minute Rate

\$0.1550

5.20.2 Billing Increments

Inbound toll free and outbound 1+ calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

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SECTION 5 - CONTRACT SERVICES, (Cont'd)

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5.20 Brand Equity Domestic Service V, (Cont'd.)

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5.20.3 Travel Card Per Minute Rates

Service Commission

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

| Per Minute Rate | Per Call Surcharge |
|-----------------|--------------------|
| \$0.2000 | \$0.2000 |

5.20.4 Travel Card Billing Increments

Travel card calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

5.20.5 Monthly Recurring Charge \$3.00 per 800/8XX number

5.20.6 Monthly Account Charge \$1.75/per month

5.20.7 Directory Assistance \$0.7500/per call charge

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SECTION 6 - PROMOTIONAL OFFERINGS

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6. PROMOTIONAL OFFERINGS

From time to time, the Company may provide certain special offerings to its Customers in the form of service promotions. These special offerings may be limited to certain due dates, times and locations.

Service Commission

6.1 PROMOTIONAL PREPAID CALLING CARD

The Promotional Prepaid Calling Card Service will allow a customer to pay a fixed dollar amount in advance for long distance calling. The customer will use the toll free number on the card for access from any touch-tone telephone within the State of Missouri. For call completion, the customer will follow recorded prompts.

A flat per minute rate will be charged; there are no off-peak rates. The per-minute cost of a call will be deducted on a real-time basis as the card is used until the full amount of the card is exhausted. The customer will be notified in advance of the exhaustion of the card. The rates for the Promotional Prepaid Calling Card Service are set forth below. The rates paid by the customer will be those rates indicated on the packaging at the time of purchase of the card. An expiration date will be printed on the card. The following types of calls may not be completed with the Telco Promotional Prepaid Calling Card Service:

Calls to 500, 700, 900 and toll free numbers; and Calls to Directory Assistance.

A Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted, based on the terminating location of the call. Calls in progress will be terminated by the Company if the balance on the Promotional Prepaid Calling Card is insufficient to continue the call and the Customer fails to enter the number of another valid Promotional Prepaid Calling Card prior to termination.

This Promotional Prepaid Calling Card Service promotion is available in \$5.00 and \$10.00 denominations; sales or excise taxes are due at the point of purchase. Promotional Prepaid Calling Card Service rates apply twenty-four hours per day, seven days per week. Cards are not rechargeable. The following Per Minute Rate applies for calls placed from locations within the State of Missouri.

This promotional service will be offered to Customers through January 31, 1999, unless otherwise canceled or extended by the Company.

Per Minute Rate: \$0.2500

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SECTION 6 - PROMOTIONAL OFFERINGS

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7. 2Q Option I Promotion - Prime Business Switched Service

2Q Option I Promotion - Prime Business Switched Service is a presubscribed/switched promotional telecommunications service offering inbound, outbound and travel card services to new eMeritus Communications, Inc. business customers only. Customers must order Prime Business Switched Service between April 1, 1999, and June 30, 1999. Customers are billed at per minute rates based on a Minimum Monthly Usage Level for switched access services for origination and termination of long distance calls. Customers subscribing to this service must commit to a minimum term of 12 months and a Minimum Monthly Usage Level. In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to \$100.00, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period.

7.1 **Outbound and Inbound Per Minute Rates**

| PER MINUTE RATES | |
|-----------------------------|---------------|
| Minimum Monthly Usage Level | 12 Month Term |
| \$100.00 - \$499.99 | \$0.1350 |
| \$500.00 - \$999.99 | \$0.1350 |
| \$1,000.00 - \$2,499.99 | \$0.1350 |
| \$2,500.00/Over | \$0.1350 |

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SECTION 6 - PROMOTIONAL OFFERINGS

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7. 2Q Option I Promotion - Prime Business Switched Service, (Cont' **REC'D FEB 08 2001**)

7.2 Billing Increments

Service Commission

Each direct-dialed call and inbound toll free call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

7.3 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

| Per Minute Rate |
|-----------------|
| \$0.2000 |

7.4 Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

- 7.5 **Monthly 800/8XX Recurring Charge** \$3.00/per 800 number
- 7.6 **Monthly Recurring Account Charge** \$5.00
- 7.7 **Directory Assistance** \$0.75/per call charge

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SECTION 6 - PROMOTIONAL OFFERINGS

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8. 2Q Option D Promotion - Prime Business Switched Service

8.1 2Q Option D Promotion - Prime Business Switched Service is a Service Commission presubscribed/switched promotional telecommunications service offering inbound, outbound and travel card services to new eMeritus Communications, Inc. business customers only. Customers must order Prime Business Switched Service between April 1, 1999, and June 30, 1999. Customers are billed at per minute rates based on a Minimum Monthly Usage Level for switched access services for origination and termination of long distance calls. Customers subscribing to this service must commit to a minimum term of 12 months and a Minimum Monthly Usage Level. In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to the \$100.00, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period.

8.2 Outbound and Inbound Per Minute Rates

| PER MINUTE RATES | |
|-----------------------------|---------------|
| Minimum Monthly Usage Level | 12 Month Term |
| \$100.00 - \$199.99 | \$0.1300 |
| \$200.00 - \$499.99 | \$0.1300 |
| \$500.00 - \$999.99 | \$0.1300 |
| \$1,000.00 - \$2,499.99 | \$0.1300 |
| \$2,500.00/Over | \$0.1300 |

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8. 2Q Option D Promotion - Prime Business Switched Service, (Cont'd.) **REC'D FEB 08 2001**

8.3 **Billing Increments**

Each direct-dialed call and inbound toll free call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent. **Service Commission**

8.4 **Travel Card Per Minute Rates**

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

| Per Minute Rate |
|-----------------|
| \$0.2000 |

8.5 **Travel Card Billing Increments**

Calls will be billed at an initial minimum of thirty (30)seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

- 8.6 **Monthly 800/8XX Recurring Charge** \$3.00/per 800 number
- 8.7 **Monthly Recurring Account Charge** \$5.00
- 8.8 **Directory Assistance** \$0.75/per call charge

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9. 10-10-399 Service Promotion

10-10-399 Service Promotion is a casual calling promotional telecommunications service offering outbound 1+ to residential customers. Participating Customers may access 10-10-399 Service by dialing access code 10-10-399. Each call has an initial minimum of 10 minutes in duration and will be charged pursuant to the flat Initial Per Call Minimum Charge listed below, 24 hours a day, 7 days a week. Any call in excess of 10 minutes will be charged the corresponding Additional Per Minute Charge listed below. Calls will have an initial minimum of six hundred (600) seconds or 10 minutes, and any time beyond that minimum will be billed in addition, using sixty (60) second increments. If the computed call charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

This promotion begins July 15, 1999, and will remain in effect until December 31, 1999, or until such time it is canceled, changed or extended by the Company.

9.1 Per Minute Rates

| | |
|---|---------------|
| Initial Per Call Minimum Charge (10 minutes) | \$1.70 |
| Each Add'l Per Minute Charge (11 minutes/Over) | \$0.15 |

| | |
|--|---------------|
| 9.2 Directory Assistant Charge: | \$1.09 |
|--|---------------|

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10. Prime Business Select Dedicated Promotion

Prime Business Select Dedicated Promotion is a ~~Promotional~~ ^{Service} Commission telecommunications service offering inbound, outbound and travel card services to business customers requiring dedicated access arrangements. This promotion is available through December 31, 1999. Customers subscribing to this service must commit to a minimum term of 12 months. A Customer's Minimum Monthly Usage Commitment Level must consist of one of the following Options:

OPTION I \$1,500.00/voice and data transmission type services;

OPTION II \$2,500.00/voice only transmission type services.

The Customer's Monthly Usage Level is based on combined intrastate, interstate and international service.

10.1 Outbound and Inbound Per Minute Rates:

| PER MINUTE RATES | |
|---|-------------------------------------|
| Monthly Usage Commitment Level OPTION I/OPTION II | 12 Month Term OPTION I/OPTION II |
| \$1,500.00/\$2,500.00 | \$0.0550 / \$0.0550 |
| \$5,000.00/\$5,000.00 | \$0.0550 / \$0.0550 |
| \$7,500.00/\$7,500.00 | \$0.0550 / \$0.0550 |
| \$10,000.00/\$10,000.00 | \$0.0550 / \$0.0550 |
| \$15,000.00/\$15,000.00 | \$0.0550 / \$0.0550 |
| \$25,000.00/\$25,000.00 | \$0.0550 / \$0.0550 |
| Switched Access Overflow - utilized when dedicated traffic overflows to the switched network. The Switched Access Overflow per minute rate is \$0.0950. | |

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REC'D FEB 08 2001

10. **Prime Business Select Dedicated Promotion**, (Cont'd.)

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10.2 **Termination Penalty**

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to OPTION I or OPTION II Minimum Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

10.3 **Deficiency Charge**

In the event Customer's Monthly Usage does not meet the Minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Minimum Monthly Usage Commitment Level associated with OPTION I or OPTION II, whichever applies, and the Customer's Actual Monthly Usage. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

10.4 **Billing Increments**

Each direct-dialed call and inbound toll free call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

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REC'D FEB 08 2001

10. Prime Business Select Dedicated Promotion, (Cont'd.)

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10.5 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rate applies for all travel card calls placed within the State in addition to the per call surcharge listed below.

| Per Minute Rate | Per Call Surcharge |
|-----------------|--------------------|
| \$0.1800 | \$0.1000 |

10.6 Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

10.7 Monthly 800/8XX Recurring Charge \$3.00/per 800 number

10.8 Directory Assistance \$1.40/per call charge

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11. Prime Business Communications Dedicated Promotion

Prime Business Communications Dedicated Promotion is a Promotional Service Commission telecommunications service offering inbound, outbound and travel card services to business customers requiring dedicated access arrangements. This promotion is available through December 31, 1999. A Customer's Minimum Monthly Usage Commitment Level must consist of one of the following Options:

OPTION I \$1,500.00/voice and data transmission type services;

OPTION II \$2,500.00/voice only transmission type services.

The Customer's Monthly Usage Level is based on combined intrastate, interstate and international service.

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11. Prime Business Communications Dedicated Promotion, (Cont'd.)

REC'D FEB 08 2001

11.1 Outbound and Inbound Per Minute Rates:

Service Commission

| Monthly Usage Commitment Level OPTION I/OPTION II | Per Minute Rates OPTION I/OPTION II |
|---|--|
| \$1,500.00/\$2,500.00 | \$0.0550 / \$0.0550 |
| \$5,000.00/\$5,000.00 | \$0.0550 / \$0.0550 |
| \$7,500.00/\$7,500.00 | \$0.0550 / \$0.0550 |
| \$10,000.00/\$10,000.00 | \$0.0550 / \$0.0550 |
| \$15,000.00/\$15,000.00 | \$0.0550 / \$0.0550 |
| \$25,000.00/\$25,000.00 | \$0.0550 / \$0.0550 |
| Switched Access Overflow - utilized when dedicated traffic overflows to the switched network. The Switched Access Overflow per minute rate is \$0.0950. | |

11.2 Billing Increments

Each direct-dialed call and inbound toll free call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

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SECTION 6 - PROMOTIONAL OFFERINGS

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11. Prime Business Communications Dedicated Promotion, (Cont'd.)

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11.3 Travel Card Per Minute Rates

Service Commission

Customers subscribing to this promotional service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rate applies for all travel card calls placed within the State in addition to the per call surcharge listed below.

| Per Minute Rate | Per Call Surcharge |
|-----------------|--------------------|
| \$0.1800 | \$0.1500 |

11.4 Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30)seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

11.5 Monthly 800/8XX Recurring Charge \$3.00/per 800 number

11.6 Directory Assistance \$1.40/per call charge

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SECTION 6 - PROMOTIONAL OFFERINGS

REC'D FEB 08 2001

12. Prime Business Communications Switched Promotion #2

Prime Business Communications Switched Promotion #2 is a promotional Service Commission telecommunications service offering inbound, outbound and travel card services to business customers requiring presubscribed/switched access arrangements. This promotion is available through December 31, 1999. Customers are billed at the flat per minute rates listed below.

12.1 Outbound and Inbound Per Minute Rate:

\$0.0900

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SECTION 6 - PROMOTIONAL OFFERINGS

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12. Prime Business Communications Switched Promotion #2, (Cont'd)

REC'D FEB 08 2001

12.2 Billing Increments:

Service Commission

Each direct-dialed call and inbound toll free call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Travel Card Per Minute Rates

Customers subscribing to this promotional service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rate applies for all travel card calls placed within the State in addition to the per call surcharge listed below.

| Per Minute Rate | Per Call Surcharge |
|-----------------|--------------------|
| \$0.1800 | \$0.1500 |

Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Monthly 800/8XX Recurring Charge \$3.00/per 800 number

Directory Assistance \$1.40/per call charge

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SECTION 6 - PROMOTIONAL OFFERINGS

REC'D FEB 08 2001

13. Prime Business Communications Switched Promotion #1

Prime Business Communications Switched Promotion #1 is a promotional telecommunications service offering inbound, outbound and travel card services to business customers requiring presubscribed/switched access arrangements. This promotion is only available through December 31, 1999. Customers are billed at per minute rates based on actual total Minimum Monthly Volume Usage Levels for switched access services for origination and termination of long distance calls. A Customer's Monthly Volume Usage Level is based on combined intrastate, interstate and international usage.

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13. Prime Business Communications Switched Promotion #1, (Cont'd.)

REC'D FEB 08 2001

13.1 Outbound and Inbound Per Minute Rates:

Service Commission

| Monthly Volume Usage Levels | Per Minute Rates |
|-----------------------------|------------------|
| \$0 - \$199.99 | \$0.0900 |
| \$200.00 - \$499.99 | \$0.0900 |
| \$500.00/Over | \$0.0900 |

Billing Increments

Each direct-dialed call and inbound toll free call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rate applies for all travel card calls placed within the State in addition to the per call surcharge listed below.

| Per Minute Rate | Per Call Surcharge |
|-----------------|--------------------|
| \$0.1800 | \$0.1500 |

Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Monthly 800/8XX Recurring Charge \$3.00/per 800 number

Directory Assistance \$1.40/per call charge

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14. Prime Business Select Switched Promotion #2

Prime Business Select Switched Promotion #2 is a promotional telecommunications service offering inbound, outbound and travel card services to business customers requiring presubscribed/switched access arrangements. This promotion is available through December 31, 1999. Customers are billed at per minute rates based on actual total Monthly Volume Usage Levels for switched access services for origination and termination of long distance calls. A Customer's Monthly Volume Usage Level is based on combined intrastate, interstate and international usage. Customers subscribing to this service must commit to a minimum term of 12 months. In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to \$100.00, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period.

Service Commission

14.1 Outbound and Inbound Per Minute Rates

| PER MINUTE RATES | |
|-----------------------------|---------------|
| Monthly Volume Usage Levels | 12 Month Term |
| \$0 - \$99.99 | \$0.0900 |
| \$100.00 - \$199.99 | \$0.0900 |
| \$200.00 - \$499.99 | \$0.0900 |
| \$500.00/Over | \$0.0900 |

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14. Prime Business Select Switched Promotion #2, (Cont'd.)

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14.2 Billing Increments

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Each direct-dialed call and inbound toll free call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rate applies for all travel card calls placed within the State. A per call surcharge does not apply.

| Per Minute Rate | Per Call Surcharge |
|-----------------|--------------------|
| \$0.2000 | \$0.0000 |

Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Monthly 800/8XX Recurring Charge \$3.00/per 800 number

Directory Assistance \$1.40/per call charge

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15. Prime Business Select Switched Promotion #1

Prime Business Select Switched Promotion #1 is a promotional telecommunications service offering inbound, outbound and travel card services to business customers requiring presubscribed/switched access arrangements. This promotion is available through December 31, 1999. Customers are billed at per minute rates based on actual total Monthly Volume Usage Levels for switched access services for origination and termination of long distance calls. A Customer's Monthly Volume Usage Level is based on combined interstate, intrastate and international usage. Customers subscribing to this service must commit to a minimum term of 12 months. In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to \$100.00, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period.

15.1 Outbound and Inbound Per Minute Rates

| PER MINUTE RATES | |
|----------------------------|---------------|
| Monthly Volume Usage Level | 12 Month Term |
| \$0 - \$500.00 | \$0.0900 |
| \$501.00 - \$1,000.00 | \$0.0900 |
| \$1,001.00 - \$2,500.00 | \$0.0900 |
| \$2,501.00/Over | \$0.0900 |

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15. Prime Business Select Switched Promotion #1, (Cont'd.)

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15.2 Billing Increments

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Each direct-dialed call and inbound toll free call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rate applies for all travel card calls placed within the State. A per call surcharge does not apply.

| Per Minute Rate | Per Call Surcharge |
|-----------------|--------------------|
| \$0.2000 | \$0.0000 |

Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Monthly 800/8XX Recurring Charge \$3.00/per 800 number

Directory Assistance \$1.40/per call charge

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16. Specialized Switched Promotion

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Specialized Switched Promotion is a promotional telecommunications service offering inbound, outbound and travel card services to business customers requiring presubscribed/switched access arrangements. This promotion is available through December 31, 1999. Customers are billed at per minute rates based on actual total Monthly Volume Usage Levels for switched access services for origination and termination of long distance calls. Customers subscribing to this service must commit to a minimum term of 12 months. In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to \$100.00, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period. A Customer's Monthly Usage Commitment Level is based on combined intrastate, interstate and international usage.

16.1 Outbound and Inbound Per Minute Rates

| PER MINUTE RATES | |
|-----------------------------|---------------|
| Monthly Volume Usage Levels | 12 Month Term |
| \$0 - \$500.00 | \$0.0900 |
| \$501.00 - \$1,000.00 | \$0.0900 |
| \$1,001.00 - \$2,500.00 | \$0.0900 |
| \$2,501.00/Over | \$0.0900 |

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SECTION 6 - PROMOTIONAL OFFERINGS

REC'D FEB 08 2001

16. Specialized Switched Promotion, (Cont'd.)

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16.2 Billing Increments

Each direct-dialed call and inbound toll free call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rate applies for all travel card calls placed within the State. A per call surcharge does not apply.

| Per Minute Rate | Per Call Surcharge |
|-----------------|--------------------|
| \$0.2000 | \$0.0000 |

Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Monthly 800/8XX Recurring Charge \$3.00/per 800 number

Directory Assistance \$1.40/per call charge

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SECTION 6 - PROMOTIONAL OFFERINGS

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17. **Specialized Dedicated Promotion #1**

Specialized Dedicated Promotion #1 is a promotional telecommunications service offering inbound, outbound and travel card services to business customers requiring dedicated access arrangements for voice transmission service types. This promotion is available through December 31, 1999. Customers subscribing to this service promotion must commit to a minimum term of 12 months and a Minimum Monthly Usage Commitment Level of \$2,500.00. The Customer's Monthly Usage Commitment Level is based on combined intrastate, interstate and international service.

17.1 **Outbound and Inbound Per Minute Rates**

| PER MINUTE RATES | |
|---|---------------|
| Monthly Usage Commitment Level | 12 Month Term |
| \$2,500.00 - \$4999.99 | \$0.0550 |
| \$5,000.00/Over | \$0.0550 |
| Switched Access Overflow - utilized when dedicated traffic overflows to the switched network. The Switched Access Overflow per minute rate is \$0.0950. | |

Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Minimum Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

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SECTION 6 - PROMOTIONAL OFFERINGS

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17. Specialized Dedicated Promotion #1, (Cont'd.)

17.2 Deficiency Charge

In the event Customer's Monthly Usage does not meet the Minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Minimum Monthly Usage Commitment Level and the Customer's Actual Monthly Usage. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

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Billing Increments

Each direct-dialed call and inbound toll free call completed will have an initial minimum of six (6) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rate applies for all travel card calls placed within the State. A per call surcharge does not apply.

| Per Minute Rate | Per Call Surcharge |
|-----------------|--------------------|
| \$0.2000 | \$0.0000 |

Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Monthly 800/8XX Recurring Charge \$2.00/per 800/8XX number

Directory Assistance \$1.40/per call charge

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SECTION 6 - PROMOTIONAL OFFERINGS

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18. Specialized Dedicated Promotion #2

Specialized Dedicated Promotion #2 is a promotional telecommunications service offering inbound, outbound and travel card services to business customers requiring access arrangements for both voice and data transmission type services. This promotion is available through December 31, 1999. Customers subscribing to this service must commit to a minimum term of 12 months and a Minimum Monthly Usage Commitment Level of \$1,500.00. The Customer's Monthly Usage Commitment Level is based on combined intrastate, interstate and international usage.

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18.1 Outbound and Inbound Per Minute Rates

| PER MINUTE RATES | |
|---|---------------|
| Monthly Volume Usage Level | 12 Month Term |
| \$1,500.00 - \$4999.99 | \$0.0550 |
| \$5,000.00/Over | \$0.0550 |
| Switched Access Overflow - utilized when dedicated traffic overflows to the switched network. The Switched Access Overflow per minute rate is \$0.0950. | |

18.2 Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Minimum Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

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SECTION 5 - PROMOTIONAL OFFERINGS

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18. Specialized Dedicated Promotion #2, (Cont'd.)

Service Commission

18.3 Deficiency Charge

In the event Customer's Monthly Usage does not meet the Minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Minimum Monthly Usage Commitment Level and the Customer's Actual Monthly Usage. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

18.4 Billing Increments

Each direct-dialed call and inbound toll free call completed will have an initial minimum of six (6) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rate applies for all travel card calls placed within the State. A per call surcharge does not apply.

| Per Minute Rate | Per Call Surcharge |
|-----------------|--------------------|
| \$0.2000 | \$0.0000 |

Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Monthly 800/8XX Recurring Charge \$2.00/per 800/8XX number

Directory Assistance \$1.40/per call charge

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