

VIA ELECTRONIC FILING

April 7, 2020

Mr. Dale Hardy Roberts, Chief Judge
Missouri Public Service Commission
200 Madison Street, Suite 100
Jefferson City, MO 65102-0360Re: ***XO Communications Services, LLC Missouri Tariff No. 9 Revisions***

Dear Mr. Roberts:

Please find for filing XO Communications Services, LLC ("XO"). Missouri Tariff No. 9 revisions. These revisions introduce grandfathering language for Special Access Services. There are no customers subscribed to these services.

The following pages are included in this filing:

1st Revised Page 46
2nd Revised Page 48
1st Revised Page 50
1st Revised Page 53
1st Revised Page 54
1st Revised Page 55
2nd Revised Page 81

This filing is being submitted with an issued date of April 7, 2020 and effective date of May 8, 2020

Should you have any questions, please contact me by telephone at 703-694-5950 or by email at daniel.ostroff@verizon.com.

Sincerely,

/s/ Daniel G. Ostroff

Daniel G. Ostroff
Analyst, State Government Affairs

Enclosures

ACCESS SERVICES TARIFF
SECTION 3 - ORDERING OPTIONS

3.1 General

This section sets forth the regulations and order related charges for Access Service Requests (ASR) for Switched and Special Access Service*, as defined in this tariff. These charges are in addition to other applicable charges set forth in other sections of this tariff. (C)

3.1.1 Ordering Conditions

All services offered under this tariff will be ordered using an ASR. The format of the ASR will be as specified in the industry Access Service Order Guidelines, unless otherwise specified herein. A Customer may order any number of services of the same type and between the same Premises on a single ASR. All details for services for a particular order must be identical.

The Customer shall provide all information necessary for the Company to provide and bill for the requesting service. When placing an order for Access Service, the Customer shall provide the following minimum information:

- A. Customer name and Premise(s) address(es);
- B. Billing name and address (when different from Customer name and address);
- C. Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiating, order confirmation, interactive design, installation and billing.

The order date (Application Date) is the date on which the Company receives a firm commitment and sufficient information from the Customer to allow processing of the ASR. The Customer is advised of the critical events in the provisioning process, the Application Date, the Plant Test Date and the Service Commencement Date, at the time the company gives the Customer a Firm Order Confirmation (FOC). The FOC is forwarded to the Customer within 2 business days after the date on which all information needed to process the ASR has been received by the Company.

***Effective May 8, 2020, Special Access Services are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.** (N)
(N)

ACCESS SERVICES TARIFF
SECTION 3 - ORDERING OPTIONS

3.2 Access Order

An ASR is required by the Company to provide a Customer both Switched and Special Access Service*, as described herein. An ASR will be required for each new similar service arrangement or group of common circuits. In those cases where the Customer has used Company’s Switched and Special Access Service* without the submission of an ASR, the Customer is responsible for the payment for such services under the terms and conditions of this tariff. (C)

When a customer requests new or additional Switched Access Service, one or more ASR’s may be required. The number of orders required is dependent on the type of services and/or facilities being requested.

When placing an order for either Direct Connect Service or Tandem Connect Service, as described in Sections 5.2.3.A and 5.2.3.B, respectively, the Customer shall provide all standard ASR ordering information as specified in industry guidelines. The Customer will also be required to provide this information to order additional service for an existing service type. For new Customers ordering Tandem Connect Service, the Customer will only be required to complete an ASR for installation of new service.

3.2.1 Access Service Date Intervals

Access Service is provided with one of the following Service Date intervals:

- Standard Interval
- Negotiated Interval

The Company will specify a FOC and the Service Commencement Date contingent on the ASR being complete as received. To the extent the Access Service can be made available with reasonable effort, the Company will provide the Access Service in accordance with the Customer’s requested interval, subject to the following conditions:

A. Standard Interval

The Standard Interval for Switched and Special Access Service* will be 10 business days from the Application Date. This interval only applies to standard service offerings for a Customer which is On-Net and at locations where there are pre-existing facilities to the Customer premises. Access Services provided under the Standard Interval will be installed during Company business hours. (C)

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ACCESS SERVICES TARIFF
 SECTION 3 - ORDERING OPTIONS

3.2 Access Order (cont'd)

3.2.2 Access Service Request Modifications

The Customer may request a modification of its ASR prior to the Service Commencement Date. All modifications must be in writing using the industry ASR process. The Company, in its sole discretion, may accept a verbal modification from the Customer. The Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. Charges for access service order modification will apply as set forth below, on a per occurrence basis.

Any increase in the number of Special Access Service* Channels, Switched Access Service lines, trunks, transport facilities, Out of Band Signaling connections or any change in engineering or functionality of a service will be treated as a new ASR with a new Service Date Interval. (C)

A. Service Commencement Date Changes

ASR service dates for the installation of new services or rearrangement of existing services may be changed, but the new service date may not exceed the original Service Commencement Date by more than 30 calendar days. When, for any reason, the Customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Company accordingly delays the start of service, a Service Change Charge will apply. In addition, when the Customer submits a request for a Service Date Change that is less than five business days from the date of notification by the Customer, a Service Date Charge and an Expedite Charge will apply. No Expedite Charge will apply if the Customer requests a Service Date Change that is more than 5 business days from the date of request by the Customer but earlier than the original requested Service Commencement Date.

If the Customer requested service date is more than 30 calendar days after the original service date, the order will be canceled by the Company on the 31st day. Appropriate cancellation charges will be applied. If the Customer still requires the service, the Customer must place a new ASR with the Company.

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(N)
 (N)

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ACCESS SERVICES TARIFF
SECTION 3 - ORDERING OPTIONS

3.2 Access Order (cont'd)

3.2.3 Cancellation of an Access Service Request

A Customer may cancel an ASR for the installation of Switching Access Service at any time prior to notification by the Company that service is available for the Customer’s use. The cancellation date is the date the Company receives written or verbal notice from the Customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. A Customer may negotiate an extension of the service date of an ASR for installation of new services or rearrangement of existing service, in which case a Service Date Change Charge will apply. However, the new service date cannot exceed the originally established service date by more than 30 calendar days. On the 31st day beyond the original service date, the ASR will be canceled and the appropriate Cancellation Charge will be applied.

Except as stated herein, Cancellation Charges will apply as specified in Section 6.3.3.C.

If the cancellation occurs prior to the Company’s receiving the ASR, no charges shall apply.

A Customer may cancel an ASR for the installation of Special Access Service* without incurring a charge at any time prior to the acceptance of a Negotiated Interval Service Date by the Customer. Cancellation Charges will apply for Special Access Service* if the Customer cancels more than 48 hours after the Application Date. Cancellation Charges for Expedited Orders will be applied for any order canceled from the Application Date forward. (C)

If the Company misses a service date for a Standard or Negotiated Interval Access Order by more than 30 days due to circumstances such as acts of God, governmental requirements, work stoppages and civil commotions, the Company shall not be liable for such delay and the Customer may cancel the ASR without incurring cancellation charges.

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ACCESS SERVICES TARIFF
SECTION 3 - ORDERING OPTIONS

3.2 Access Order (cont'd)

3.2.4 Minimum Period of Service

The minimum period for which DS-0 or DS-1 Access Service is provided and for which charges are applicable is one month. The minimum period for which DS-3 or greater Access Service is provided and for which charges are applicable is at least one year.

A. The following changes will be treated as a discontinuance of the existing service and a request for installation of a new service. All associated Nonrecurring Charges will apply for the new service, and a new minimum period will be established:

- 1. A change in the identity of the Customer of record;
- 2. A move by the Customer to a different building;
- 3. A change in type of service;
- 4. A change in Switched Access Service Interface (i.e., DS1 or DS3);
- 5. A change in Switched Access Service Traffic Type;
- 6. A change in type of Special Access Service* Channel Termination; (C)
- 7. A change from 2-point to multipoint Special Access Service*. (C)

B. When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. The Minimum Period Charge for monthly billed services will be determined as follows:

For Switched Access Service, the charge for a month or fraction thereof is the applicable minimum monthly charge for the capacity made available to the Customer.

For Special Access Service* facilities, the charge for a month or fraction thereof is the applicable monthly charge for the service as set forth in this tariff. All applicable Nonrecurring Charges for the service will be billed in addition to the Minimum Period Charge. (C)

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(N)
(N)

SECTION 4 - SPECIAL ACCESS

4.1 General

Special Access Services consist of any of the services offered hereunder, either individually or in combination. Each service is offered independently of all others.

4.2 Transmission Service

4.2.1 Transmission Service is offered via the Company’s facilities for the transmission of one-way and two-way communications.

4.2.2 Digital channels over the Company’s Network are furnished for full-duplex transmission of digital signals at operating speeds as follows:

64 Kbps	(S-0)
56 Kbps	(DS-0)
1.544 Mbps	(DS-1)
44.736 Mbps	(DS-3)

Digital channels operating at speeds other than those listed above may be provided at the Company’s option on an Individual Case Basis (ICB). The rates for the operating speeds outlined above are described in Section 6.2.

4.2.3 Digital channels furnished by the Company at 1.544 Mbps, interconnections to such channels and equipment’s interfacing to such channels shall meet the following characteristics:

Line Rate:	1.544 Mbps + 20 ppm
Line Code 1	Bipolar Alternate Mark Inversion (AMI)
Line Code 2:	Bipolar 8 zero substitution (B8ZS)
Line Impedance:	75 ohms +/- 5%
Jitter:	The multiplexer will add not more than 0.3 time slot of rms Jitter to a DS-1 signal when looped at the DS-3 point.

4.2.4 Digital channels furnished by the Company at 44.736 Mbps, interconnection to such channels shall meet the following technical characteristics:

Line Rate:	44.736 Mbps +/- 20 ppm
Line Code:	Bipolar with three zero substitution (B3ZS).
Line Impedance:	75 ohms +/- 5%

ACCESS SERVICES TARIFF

SECTION 6 - RATES AND CHARGES, (CONT'D.)

6.3.4 Special Construction

A. Basis for Rates and Charges

Rates and charges for Switched Access Special Construction are the same a rates and charges for Special Access Service* and are specified in Section 6.1.1 and 6.1.2 preceding.

(C)

6.4 Service Calls

When a customer reports trouble to the Company for clearance and no trouble is found in the Company's facilities, the Customer may be responsible for payment of a charge calculated from the time Company's personnel are dispatched to the Customer Premises until the work is completed.

6.5 Individual Case Basis Arrangements

Private line services will be made available to Customer in a non-discriminatory manner. Rates for interexchange and local exchange dedicated access, private line, non-switched services will be determined on an Individual Case Basis (ICB). ICB rates will be structures to recover the Company's cost of providing the service and will be made available to the Commission Staff upon request on a proprietary basis. ICB rates will not be used for switched Services.

Some material on this page was moved from Page 80.

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